EDUARDO LORENZO
IT MANAGER

CONTACT

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EDUCATION

MASTER OF INFORMATION TECHNOLOGY • APRIL 2003

Technological University of the Philippines

BS COMPUTER SCIENCE

MEYCAUAYAN COLLEGE, BULACAN

KEY SKILLS

Leadership
Talent Development
Azure DevOps
Software Engineering
Azure Cloud

RELEVANT CERTIFICATIONS

https://learn.microsoft.com/en-us/users/lorenzoeduardo-9882/transcript/7ozy6hw1yge4key

INTERESTS

Art
Wildlife Photography

PROFILE

20+ years of pursuing the delivery of value to any company I join. A developer by training, I have progressed through the roles in both technical and non-technical capabilities.

Experience

October 2024 - present
Panoptik Global – IT Project Manager

Deployed to the WHO with the role of IT Project Manager to deliver value by managing Application Development and Implementation through the introduction of Agile Scrum practices

- Increased process maturity by providing training on Agile and Scrum methodologies
- Provided visibility of KPIs, metrics and tasks using Azure DevOps Boards and agile ceremonies and practices
- Enhanced Developer productivity by introducing and implementing the use of Sprints and modern SDLC cycles
- Created visualization of team productivity through dashboards on Azure DevOps
- Included Infrastructure Support and Cybersecurity in the Agile practices

July 2022 – August 2024
JTI International – Development Team Manager

Manages a team of Technical Managers and Engineers to Provide best in class applications and experience for our engineers for Microsoft Technologies

- Contributed to the screening of candidates for Manila positions
- Elevated the Developer Experience by introducing a new way of working that provided the team with an atmosphere of productivity and learning; for engineers in Manila, Bucharest and Madrid
- Gave the team better corporate visibility by providing its own internal identity
- Provides guidance to multiple development teams by creating and publishing industry standard best practices available to all teams

September 2021 – July 2022
Sprout Solutions – Head of DevOps

Took over and functioned for the Senior DevOps engineer role, and Head of DevOps.

• Increased operational productivity by finishing all left behind pipelines enabling CI and CD for multiple modules of the platform. Decreased cloud costs by implementing multiple cost cutting solutions to maximize Microsoft Azure Subscription benefits. Liaised with Microsoft Partner and utilized all services and benefits awarded to Gold partners.

• Increased the applications robustness and scalability by redesigning from a monolith to a de-coupled architecture. This reduced the 'blast radius' in cases of infrastructure failure and enabled independent maintenance for each module.

• Reduced compute costs by 40% by implementing right-sizing and utilization scheduling.

- Reduced cloud costs by moving non mission critical environments like Dev and QA to free Microsoft Azure Subscriptions.
- Increased productivity and addressed staff overutilization by designing automated release pipelines, which reduced release times from approximately 4 hours to less than one hour.
- Continuously increasing productivity by providing guidance on staff hiring, job descriptions and filtering.

June – September 2021
Nexus Technologies – Senior Project Manager for PMO
Joined Nexus to build a Managed Services offering for one of their products. This would cover manpower search, development and allotment, building the offerings and the sales machinery, develop internal structures to deliver the Managed Services for external clients. Also overseeing several projects, providing mentoring and guidance to their Project Managers

June 2019 – March 2021
DevOps Engineer – Merlot Solutions
Designed, Developed and Implemented the company's DevOps and CI/CD pipelines using Azure DevOps. This role required close interaction and collaboration with offshore teams. I also supported end users who were identified for the DevOps pipelines.
- Increased the company's software release capability from once per month to an average of 1.5 per day
- Managed to increase productivity by decreasing the end user learning curve through providing semi-automated deployments of Dev and Test environments
- Drastically decreased operational costs through automating the management of unused and under-utilized cloud resources

October 2018 – January 2019
Dev/QA Manager - Solarwinds
Grew a team of eight Developers and Testers in the delivery of internal software, updates and fixes. Increased operational efficiency by 15% through management of team resources including capacity planning, distribution, goal setting and team evaluation.
- Team efficiency increase achieved through team evaluation, mentoring, goal setting and guidance. Developed and applied a custom development structure for each team member decreasing attrition.
- Reduction of 'administrative' hours for technical resources was achieved by taking the role as the administrative slave. Tasks ranged from collaboration for requirements gathering with offshore resources, to timesheet and benefits management.

June 2016 – March 2018
Global SME for Azure DevOPs – DXC Technology Serves as one of the Global SMEs on DevOps. Provides enterprise level guidance on the establishment of custom DevOps pipelines for different international teams. Evaluates each project and all requirements to provide a set of DevOps practices and Applications built specific for the needs of the project team. Provides end to end guidance on the use of the

DevOps pipeline
- Provided operational and technical guidance that enabled multiple teams within the company to adopt the DevOps practice
- Achieved a perceived increase in productivity as a result of providing best practice guidance on process and technical aspects of DevOps

November 2015 – April 2016
Cloud Engineer – Nimbyx
Helped build the Manila team to develop and support the company's eCommerce Platform. Grew a team of twelve engineers; dev and QA.
- Designed the architecture for the company's eCommerce platform.
- Contributed in building the team by providing management of talent screening, internal training, etc

February 2012 – April 2016
Enterprise Cloud Architect – Barhead Solutions
Took part in the building of the company from the ground up as part of the first four employees. Took on roles from People management to building the Microsoft Azure business practice. • Increased the company's client base by providing Technical PreSales • Planned, designed and migrated multiple applications to Microsoft Azure for multiple clients providing the company with Enterprise Cloud architecture services