

Corporate Overview

*Trusted Education Provider of Choice for
400,000+ Professionals Worldwide!*



VMedu Inc.

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Sales & Marketing | marketing@ITILstudy.com

ITILstudy: Your Corporate Training Partner



ITILstudy is an APMG and CSME approved Accredited Training Organization (ATO) specializing in providing quality education to prepare students for ITIL Certification Exams. With over 60 prescheduled, open classes per month, ITILstudy is the largest and most successful training provider for ITIL Exam prep.

Corporate Partners include American Express, JP Morgan Chase, Dollar General and Motorola. We also provide professional training in many countries throughout the world. ITILstudy is owned and operated by VMEdU, Inc., a US corporation, incorporated in Frederick, Maryland., which also owns the popular project management brand PMstudy, most recognized for its tremendously successful 4-Day Project Management Professional (PMP®) Exam Prep Bootcamp Course.

What makes ITILstudy unique?

ITILstudy is a global brand for training which empowers industry professionals with knowledge and skills to gain competitive advantage in their respective organizations.

We work with leading organizations and industry professionals across public and private sectors. Our quality, cost effectiveness, flexibility and scalability allow us to deliver training in a way that no one else can. We have deep functional and industry expertise and the breadth of geographical reach.

Why choose ITILstudy?

Training Expertise & Best Faculty

Our mission is to provide training solutions commensurate with industry best practices and leading edge learning methods. Our classroom training methodology employs quality study materials with relevant case studies, examples and role plays led by our expert faculty. Our instructors have extensive service management experience and are accredited by APMG or CSME. They are trained in ITILstudy classroom training techniques and adult learning processes aimed at delivering an exceptional training experience leveraging real-world examples. For instructor bios, visit our website at <http://www.ITILstudy.com/ITIL-Training/instructors.asp>.

Flexible Delivery

Classes can be conducted on-site at your location or the training venue can be provided by ITILstudy. For corporate dedicated classes, we can tailor the training modules to suit the needs of the organization. Weekend and after-hour training schedules can also be accommodated.

Outstanding Service Excellence

A member of our faculty is assigned as a dedicated account manager to each corporate client. The account manager is a Senior Faculty member, and barring any schedule conflicts, the same instructor will be assigned to the courses for the corporate clients.

Competitive Pricing and Value for the Money

Our Corporate Training Partners receive discounts for dedicated on-site corporate classes making the ITILstudy courses the best value for your money in today's marketplace.

"The instructor had good interaction with the delegates. I look forward to either attending future courses with you or recommending you to my friends and colleagues!!"

John Clendenin
Dimension Data

Why Invest in ITIL Training?

ITIL® (Information Technology Infrastructure Library) is the most widely adopted framework for IT Service Management by leading organizations in the world. It gives you a practical approach to the identification, planning, delivery, and support of IT services in the business environment. Earning an ITIL® certification makes you stand out as an accomplished professional in IT services and opens up new avenues for professional growth and advancement.

ITIL is created and owned by the Office of Government Commerce (OGC), the ITIL best practices are explained in five core guidance publications outlining the fundamental ITIL principles which focus on areas within the service management discipline.

Benefits of ITIL® Certification

IT service management – the key that unlocks the value from your IT investments

Good IT service management is essential to achieve business benefits from IT at an agreed and controlled cost. Without good IT service management, it is common for IT projects to fail or go well over budget at project stage, for ongoing IT costs of ownership to spiral out of control, and for businesses to fail to achieve the benefits they expected. **Good IT service management is the key that unlocks the value from your IT investments.**

*Executive Briefing: The Benefits of ITIL®
Maggie Kneller (2010)*

ITIL® Qualifications Scheme Structure:



Why ITILstudy?

We provide world-class service to our corporate clients and students. As a trusted global education provider to top Fortune 500 companies, we can scale with your needs, no matter what the size.

Biggest Provider

- 250+ Faculty Worldwide (12 ITIL Faculty in US/Canada)
- 400,000+ successful students
- Students from 150+ countries, 3500+ companies
- Global presence with offices in 6 countries

Best Quality

- Best Pass Rate: 99.2% (better than competitors)
- 94% Vendor Satisfaction Rating by Dun & Bradstreet
- Highly Qualified & Experienced Faculty
- Great Feedback from our Past Students



Best Delivery Model

- Traditional Classroom
- Online Self-study Courses
- Instructor-led Online (Virtual) Class
- Corporate On-site Training
- Customized Training Modules & Case Studies for Corporates

Best Value

- Best Price & **Value for Money** for Quality Professional Training
- Exam Retake Policy
- Moneyback Guarantee Policy

Our Students Say It Best...



"The instructor taught with focus and dedication and his narration was simple to understand. The materials have been designed from the exam point of view."

*Doreen Petrello
Verizon*



"The course content was short but crisp. It was a two day class and the instructor was a local which added to the credibility of the class."

*Brian Slater
Sumobrain*

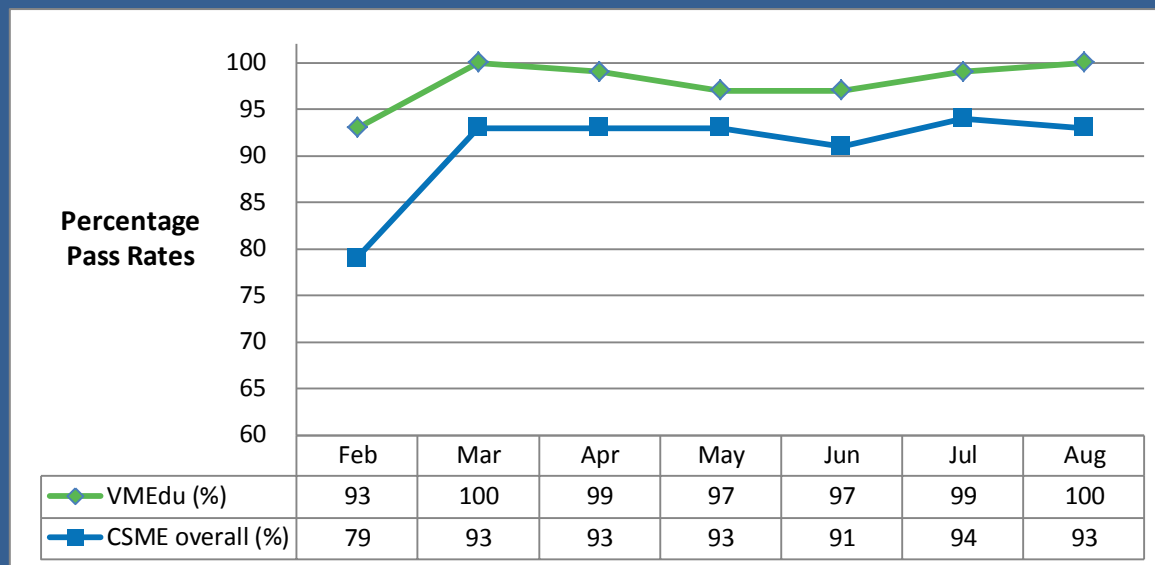
"The location was good and the instructor's knowledge of ITIL was excellent."

*Conda Pulley
CA Technologies*

* Refer to **Additional Information Section** for ITIL US faculty list and Dun & Bradstreet Vendor Satisfaction report

Success Guaranteed!

Our ITIL Foundation pass rates are better than our competitors:



Based on CSME reports over the past 6 months – data proves that our pass rates are significantly higher than average pass rate for ITIL Foundation training.

Partial Client List

Airlines



Food



Technology



Retail



Telecommunication



Energy



Manufacturing



Consulting



Government



IT Solutions



Healthcare



Logistics



Environmental



Internet



Media & Entertainment



Automobiles



Software



Education



Financial services



* References can be provided upon request.