SANDHYA KAMTAM

Hyderabad, India 502307 ● 9076062434 ● sandhya.harshit2015@gmail.com

- PROFESSIONAL SUMMARY -----

Knowledgeable about Preparing invoices, processing payments and pursuing past-due balances. Well-versed in accurately coding different types for bills for clear record keeping and tracking.

----- Skills -----

- Customer Contact
- Medical Billing and Collections
- System Updates
- Records preparation

- Office Equipment
- Microsoft Excel
- Billing System and Software
- Microsoft Word

----- WORK HISTORY -----

Billing Executive, 12/2020 – 11/2022

Imagine Marketing India Pvt. Ltd. – Mumbai, India

- Processed and verified invoices to secure accuracy of billing information.
- Contacted clients with past due accounts to formulate payment plans and discuss restructuring options.
- Answered calls, emails, and faxes as per day, responding to customer inquiries, resolving problems, and informing customers about new products.
- Generated monthly invoices for customers in multiple formats to provide transparency.
- Kept track of outstanding invoices and assisted with collections.
- Entered data into the tally software system, including payments, account information also entered invoices in SAP System and in Finac software system.

Office Assistant, 11/2008 - 08/2018

Star's Cosmetics India Pvt. Ltd. - Mumbai, India

- Completed Clerical tasks such as filing, copying, and distributing mail.
- Interacted with customers by phone, email, or in-person to provide information.
- Maintained and updated office records, both digital and physical.
- Welcomed office visitors and alerted staff to arrivals of scheduled appointments.

EDUCATION	
Master of Arts: Sociology, 04/2010	
Kalina University – Mumbai, India	
[LANGUAGES
Telugu - Advanced	English - Intermediate
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