Khushboo Tomar
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Location: Bangalore **(Immediate Joiner)**

Self-driven and motivated Business Analyst with 10 years of total experience in the IT industry. Experienced and business-oriented professional with a blend of technical, extensive Agile/Scrum, and business analysis experience.

Professional Synopsis

- Previously worked with HCL Technologies Ltd., Accenture Solution Pvt Ltd, and Dell International services.
- Handled requirements from different stakeholders for new as well as existing solutions and transformed BRD requirements into FSD documents.
- Facilitated workshops for internal teams to explain BRD, FRD, wireframes, use cases, and business requirements.
- Proposed technological improvements to existing applications to improve clients' business processes and operational procedures that helped in enhancing user experience.
- Performed validation of data dictionary for business logic from legacy systems to new Cheque clearing systems using data mapping.
- Increased project ROI while reducing development time by 30% by analyzing change requests, determining issues, prioritizing requirements, and devising solutions.
- Created knowledge base and resources for internal teams to improve teams' efficiency.
- Experienced in creating BRD, FRD, wireframes, prototypes, flow charts, mock-ups, Data Models, Use Case Models, and Activity Diagrams using UML (Unified Modelling Language).
- Experienced in working in an Agile Scrum environment with the ability to break down requirements into epics, features, and user stories.
- Extensive experience as a QA & UAT professional in past having knowledge of Big Data/Hadoop-related tools & technologies.

Skills

Skills:
- Communication skills, Presentation skills.
- Collaboration with cross-functional teams
- Analytical Thinking, Problem Solving, etc.
- Testing skills (Functional, Regression, system integration, UAT testing, etc.)
- Skilled in writing user stories, UML diagrams, Wireframes, and Mock-up creation.

Tools:
- Confluence, MS Excel, MS Visio, Balsamiq
- Agile & Scrum tools (JIRA, MTM)
- Defect Management System and tracking tools.
- Database (MySQL), CI/CD (Jenkins, git), Oracle
- Linux, Windows, Cloud Platforms like AWS
- Putty, WinSCP
- Hadoop Distributions: Hortonworks, Map R, Amazon EMR, Cloudera.
- Apache Spark, Big Data, HIVE, SQL, Tableau

Educational Qualification

Bachelor of Engineering in Electronic & communication from Gwalior Engineering College to Rajiv Gandhi Technical University, Bhopal (M.P.)

IIBA - Entry Certificate in Business Analysis (ECBA™)

Certificate URL: https://badges.iiba.org/e4174eb3-7472-4eeb-a913-91d822d6f1d5#gs.icdu6n

Organizational Experience

June 2018 – Nov 2021
HCL Technologies Ltd.

- Handled Cheque-Clearing & Cheque Truncation System (CTS) projects for client Deutsche bank. Engaged with external stakeholders to understand business requirements for replacing the traditional cheque-clearing system with the new web-based cheque-processing system.
- Liaised with internal stakeholders like Operation support, and SMEs to understand current business problems and business needs using Gap Analysis, and identified areas of Improvement.
- Mapped out the 'AS-IS' and 'TO-BE' outward/Inward clearing processes using BPMN to provide stakeholders with a clear illustration of the functionality the new website would provide, documented these requirements, and had them signed off by the business and technical stakeholders.
- Translated Business requirements into FSD using the Jira tool.
- Created wireframes using Balsamiq tool to illustrate business requirements.
- Conducted walkthrough for requirements, To-Be process, and wireframes, and helped technical team to understand business requirements.
- Collaborated with cross-functional teams during development, Integration & Functional Testing, Gatekeeper activities, and UAT to deliver an end-to-end solution.
- Worked closely with Delivery, Engineering, Product, and Business teams and participated in demos.
- Reviewed QA and UAT test plan, test results, and defects using JIRA
- Facilitated walkthrough of new cheque-clearing application to stakeholders present in different regions.

Dec 2015 – June 2018
Accenture Solution Pvt Ltd, Bangalore

- Handled Hadoop projects for HP and J&J clients. I was responsible for E2E ETL testing - starting from extracting data from different sources, transforming, and loading data in desired systems. Written scripts in Hive and integrated transformed data into an analytics platform (Tableau) that could be used for reporting/monitoring purposes through dashboards.

Aug 2012 – Dec 2015
Dell International Services, Bangalore

- Handled QA activities for MDM-based applications, and I was responsible for Database testing using Oracle11g, integration with upstream and downstream applications like EBI, and SFDC.
- Participated in different Agile ceremonies such as Sprint planning, Daily scrum, Sprint review, and retrospective.
- Handled user story creation, defect management, and automation suite execution.

Oct 2011 – Aug 2012
Business solution international
Client: ISRO

- Handled configuration layout & interface studies for ISRO projects and tested power supply applying different loads like Rheostat, and CRO.