

# RESUME

Manthapuram shirisha

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## Career Objective

To pursue a challenging career and be a part of a progressive organization that gives scope to showcase and enhance my knowledge and skills, which can be used for the mutual growth of organization and self.

## Work Experience

### TELEPERFORMANCE GLOBAL SERVICES PRIVATE

LIMITED(AXISBANK)-Digital officer – 16Dec2020 – 3rd

April 2023.

- To Profile the customers and offer need specific banking solutions
- To achieve lead conversion target by acting as point of contact between customers and lead converters
- To help the customers with queries KYC for loans
- To cross-sell liabilities, retail assets and insurance products to the customers
- To ensure adherence to call quality parameters and seamless banking experience to the customers

## Educational Qualification

### Graduation

B.A From Andhra Mahila Sabha arts & science collage for women

2018 PASSED OUT

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Osmania university Hyderabad

### **Intermediate**

Intermediate from Govt junior college kachiguda  
Hyderabad. 2015 PASSED OUT

### **SSC-10<sup>th</sup>**

2013 SSC from Govt high school Kachiguda ,  
Hyderabad

- MS Office
- Problem solving
- Cross selling the product
- Target oriented
- Interpersonal skills

### **Achievements & Awards**

- Participated in college activities
- Won awards in school in extracurricular activities

### **Interests and Hobbies**

- Playing Badminton
- Travelling

**Languages**

Telugu, Hindi, English

**Personal Details**

Date of Birth: 11/05/1997

Marital Status: Unmarried

Nationality: Indian

Place: Hyderabad