RASHMITA KAR

Email:rashmita4u@gmail.com
Contact No: 9701736896

A self-motivated, collaborative QA lead with 15+ years of experience in Supply Chain Management, Banking and Bio-metrics domain with Agile expertise - enthusiastic about leading delivery for test teams in cross geographical and complex delivery environments and establish new trends in software product quality as well as customer delight.

EXPERIENCE

Sep2020- Present
Lead Staff QA Engineer, Level 4, E2Open Pvt Ltd., Hyderabad

Mar2012-Sep2020
QA Engineer(P3), JDA Pvt Ltd, Hyderabad

May2008-Mar2012
QA Engineer(P1), Cybage Pvt Ltd, Hyderabad

CERTIFICATION

- Certified ScrumMaster® (CSM®) from Scrum Alliance (Cert ID - 001362632)
- AZ900- Microsoft cloud certified

LEADERSHIP & AWARDS

- Long term Service award from JDA
- COE Pillar excellence award from JDA
- JDA Spot award (multiple times)
- DELL Delivery excellence award
- Team achievement award for DPP/MRP/DD at E2OPEN

PROFESSIONAL SUMMARY

- Expertise in leading QA team and agile delivery as a test manager for approx. 5 Years in Scrum model; with extensive experience in **Web Testing**, **Functional Testing**, **System Testing, Integration Testing**, **UAT, Load/Stress Testing** and **Regression Testing**
- **Planning, coordination, control and signoff of testing activities in agile projects**
- Applied Agile Test Practices Scrum, Scripted Test Cases for Test Driven Development (TDD) and written test cases for backlog items, based on User Acceptance Test.
- Mentored and trained the test teams with concepts of Agile testing, challenges, and approaches for different environments during project execution and represented the team from testing side for Scrum of Scrums
- Maintained and updated the visual management system for the test execution, involved in the Entry and Exit criteria for story cards, validated the test data for agile product increments, to show case the application development to business and stake holders, converting business requirements into functional requirements and user stories
- Good experience on Salesforce CRM tool for managing all interactions with customers.
- Extensive experience in Functional Testing with Supply chain management and Banking domain.
- Experienced in **Manual API web services** testing using **POSTMAN** tool, writing **Test Plan**, **RTM**, **Test Case Designing**, **Test Case Reviews**, **Test Data Creation**, Execution and **Closure**
- Experienced in Agile Tools like **JIRA, Salesforce CRM, ServiceNow, HPQC, XRAY, Test Director & Version One**.
- Excellent understanding of Software Development Lifecycle (SDLC), QA Process and Software Testing Life Cycle (STLC)
- Experience in providing test **effort estimations**, **resource planning**, **test coverage**, **test report**, generating and tracking **matrices.**
- Experience in interacting directly with the **Clients** and **Business Analyst** to understand the Domain and Functional Requirements
- Experience in handling **Defect triage** meetings/calls
- Good understanding of database concepts and SQL Queries

- Experienced in developing Load testing scripts for performance testing using JMeter, Load Runner
- Knowledge of Web Technologies like Html, CSS, Java Script, HTML DOM, XML, JSON and XPath
- Executed complex software products for Supply Chain Management domain and JDA products
- Good communication skills, interpersonal skills, self-motivated, quick learner, team player, highly analytical & logical in approach with strong ability to adapt and handle risk operating outside comfort zone as an individual contributor and individually team member.
- Collaborate with Portfolio Manager and Product Owner to finalize project plan, Critical Timelines and deliverables and with Change Management team to complete Training Document for Production support handover, coordinate in all phases of release including Production.

TECHNICAL SKILLS

Domain Knowledge:	Supply Chain Management, Banking
Database:	Oracle, SQL Server, Toad
Tools:	JIRA, HP Quality Center, Eclipse IDE, Bugzilla, FileZilla, Putty, WIN CVS, Jenkins, HP Performance Center 12.5, Salesforce CRM
Programming Language and OS:	C, Core Java, Windows, Linux

PROJECT PROFILE

1. **E2OPEN Software Pvt Ltd, HYDERABAD**

Client 1:	Dell Technologies
Domain:	Retail SCM
Role:	Lead Staff QA
Tools:	JIRA, SQL Server, Salesforce CRM, Putty, HP QC, Win CVS
Summary:	As part of DELL retail SCM solution, we provide as below: ■ Allow Dell planners to plan the forecast at the system and parts level using weekly/monthly granularity and 52 weeks planning horizon. ■ Allow planners to plan the demand across Dell defined Product, Geo, Channel, Usage type and Site hierarchies. ■ Provide rich set of the E2A reports for Data analysis and Data Sharing.
Responsibilities:	■ Managing and leading test team in Extensive experience in Web, Functional, System and Integration Testing, UAT, Load/Stress Testing and Regression Testing, Smoke, Sanity Checks, Quality Sign off ■ Planning, Executing and Tracking all QA activities. ■ Requirement gathering, preparing, and reviewing Test Scenarios, Test Cases and RTM. ■ Given demonstrations of increments to Product Management Group and stakeholders, obtaining feedback and pass on to test team. ■ Daily scrum call with Dell team to give the QA status during the SIT phase. ■ Supporting planners and users during UAT phase by resolving the different issues encountered. ■ Coordinating in release management and work on release timelines and support hotline team as and when needed. ■ Managing Salesforce CRM tool for interactions with customers.
Other Clients:	■ **Southern Wines, Nvidia, QSC, PMI, Campbell Soups, Peloton, AA, TOD etc..**

2. **JDA Software Pvt Ltd, HYDERABAD**

Client1:	JDA Flow casting
Domain:	Retail SCM
Role:	QA Engineer, P3

Tools:	Jira, HP QC, Toad, Eclipse, Putty, CVS, FileZilla
Summary:	JDA Flow casting implementing JDA Demand and Fulfillment enables channel wide joint planning collaboration between the manufacturer and retailer based on sell-through Forecast, Promotions and Events, Supply Chain Planning Parameters through Collaboration Workbench, Prescriptive Scenario Analysis, Root-cause SCM Analytics and New Product Intelligence
Responsibilities:	- Requirement gathering, preparing, and reviewing Test Scenarios, Test Cases and RTM - Preparing FSD (Functional Specification Document) for new functionalities - Test execution and defect management - Work closely with Functional and UX team to optimize the requirements - Data preparation for Functional testing - Giving demonstrations of tested deliverables to Product Management and Sales Group - Preparing Test Execution Matrix for Stabilization testing phase **Test Environment setup** for Windows, Solaris, Linux, AIX WebSphere, and AIX WebLogic - Providing effort estimations and resource planning to complete test activities - Mentoring team and new joiners as and when required. - Cross-browser and OS compatibility testing - Preparing metrics and test closure reports - Working with SQL queries to perform backend data validations - Developed Load testing scripts for performance testing by using Apache JMeter - Involved in API testing for web interface as part of integration testing. - Using Postman tool validated API response result and JSON structure. - Interacting with the client and to keep a track of project status, and inspection reviews.
Client2:	**JDA Demand**

3. **Cybage Software Pvt Ltd, HYDERABAD**

Client1:	**BNS Term Lending System**
Client2:	**FIS Funds**
Domain:	Banking
Role:	QA Engineer, P1
Tools:	Jira, HP QC, Toad, Eclipse, Putty, CVS, FileZilla
Summary:	Bank of Nova Scotia Term Lending system is a customer interaction solution available in modules. WebCSR is one of the modules which helps the customers value added service like creating an account and monitoring the various account related information's. The application has 24 modules like Escrow, Miss/Match, Cash Back, Payoff, Funding, Account completeness & creation, Future dated Maintenance etc.
Responsibilities:	- Test case writing, Test Case Review, Test Case execution and Reporting test result. - Performed the system Testing, Functional testing, Regression testing, performed scalability testing and Sanity testing. - Involved in defect reporting and in preparation of defect report through TT Pro tracking tool.