

**ACADEMIC  
BACKGROUND:**

*Sri Ramachandra Institute of  
Higher Education and  
Research*

**Master 2021** – MBA (Hospital  
and Health System  
Management- Healthcare  
quality)

**Bachelor 2018** – B.Sc Nursing

**TECHNICAL SKILLS:**

Operating System- Windows  
Family

Software Packages- MS Office  
(MS Word, MS Excel, MS  
Power point)

**PERSONAL SKILLS:**

- Willingness to Learn.
- Works with positive attitude.
- Critical thinking & problem solving
- Decision making power & Team work
- Ability to work under pressure

**MAIL:**

[sharmilasankar.s@gmail.com](mailto:sharmilasankar.s@gmail.com)

**LinkedIn:**

<https://www.linkedin.com/in/sharmila-sankar-a548b61ba>

**LANGUAGE KNOWN:**

English, Tamil

To pursue the challenging career in leading and progressive research organization seeking opportunities for utilizing my skills towards the growth of an organization.

**Experience**

**Adhiparasakthi Dental College & Hospital, Melmaruvathur**

**Quality  
Coordinator**

(2021 Nov –  
2023 Mar)

- Part of NABH Core Team, NAAC Assessment, and ISO audit
- Audits (Case sheet, NABH assessment & clinical audit, and Antibiotic policy audit)
- Incident management and reporting
- Organizing committees (IQAC, MRD, FMS and ICC)
- TAT monitoring
- Training (Juniors and Interns)
- Patient satisfaction
- Report handling
- Performs internal audits of the quality system processes

**Academic Projects****Masters**

- Quality assessment and operational efficiency in pharmacy department at Apollo Hospital, Greaves Road, Chennai.
- Minor Project- Patient satisfaction of out-patient services department in a multi-specialty hospital.

**Bachelors**

A study to assess the caregiver distress among wife of alcoholic patient who is admitted in Sri Ramachandra Hospital, Chennai.

**Internship & Posting**

- 3 months training in Quality Department, Apollo Hospital, Greaves Road, Chennai
- Hands on posting gone at SRIHER (DU) – All Clinical and Non-Clinical Department (2 month).
- UG Internship – 6 months at SRIHER

**Certificates**

- Part of the organization preparedness activities towards 5th Re-accreditation of **Joint Commission International** (Gold Seal of Healthcare).
- Completed the **NABH (5th edition)** standards course with Distinction
- Participated in the various National level Business E- Quiz.