

SULTHANA P JAMEEL AHAMED

Skilled Technologist | Judicious | Agile Practitioner | Excellent Communicator

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Profile Highlights

- ⇒ A Consummate professional with over **19 years** of experience (**7 years in USA & 12 years in India**) in software development.
- ⇒ Consistent, Well-organized, and dependable performer with the flexibility to adapt to constantly shifting priorities.
- ⇒ Master problem solver with strong technical, people and Project Management skills.
- ⇒ Evangelist of Agile/Scrum principles and methodology.
- ⇒ Excellent experience in training and mentoring team members.

Major Projects

Organization	Location	Application/ Project	Position
FIS Global Business Solutions/ Citi Commercial Bank	Chennai, India.	Citibank USA - Systematics IMPACS (Integrated Monetary Processing and Control System), ST (Savings Time/Deposits)	Principal Engineer
FIS Global Business Solutions/ Citibank N.A. Retail Bank	Chennai, India.	Citibank USA - Systematics IMPACS (Integrated Monetary Processing and Control System), ST (Savings Time/Deposits)	Project Manager – Software Development
San Diego Community College District/ SunGard Higher Education	San Diego, CA, USA.	ISIS (Integrated Student Information System)	Programmer Analyst
US Technology	Woodland Hills, CA, USA.	NPI (National Provider Identifier)	Systems Analyst
iNautix Technologies/ The Bank of New York Mellon Corp.	Chennai, India.	Workflow, Rules Engine, SEC Books & Records, Wall Street Access Conversion.	Senior Applications Developer

Professional Contour

Key accomplishments across Career Path

- ⇒ Succeeded in improving deposit reporting data quality and saved more than 100 hours each month across multiple teams.
- ⇒ Achieved consent order objective of manual intervention reduction.
- ⇒ Corrected the reporting of \$0.5 billion to \$1.7 billion in the accurate business line involving 5000 client accounts.
- ⇒ Optimized batch jobs resulting in reduction of processing time & improved MIPS usage.
- ⇒ Received rave reviews for excellent documentation and presentation of the application details.

Technical Skills

Domain/Functional Area	Finance (Brokerage, Retail & Commercial Banking, Medical Insurance), Higher Education
Mainframe Skills & Tools	Scheduler: TWS, CA7 Source Controller: ENDEVOR, Change Man. SPUFI, TSO/ISPF, File Aid, QC (Quality Center), IBM Rational Developer, IBM utilities, Share Point, Xpediter, Code Coverage, InSync, Trace/Dump Master, MQ Series, FTP, API, Postman.
Languages	COBOL, CICS, JCL, Easytrieve, SQL, JAVA
Operating System	Windows, Mainframe Z/OS 390
Hardware Platforms	Intel, IBM & HP
Databases	DB2
File System	VSAM
Software	JIRA/ Atlassian

Academics

Bachelor of Electronics & Instrumentation Engineering | 1997-2001
Bharathiar University, Coimbatore, India

Honors Diploma in Network Centered Computing | 2000
NIIT, Coimbatore, India

Community Service

Volunteer at CSR events, local orphanages | Chennai, TN, India
Volunteered at Refugee Resettlement Program | San Diego, CA, USA

Professional Development

Scrum Master Certification (**CSM**) | March 2024
Product Owner Certification (**CSPO**) | March 2024
Project Management Institute (**PMI**) Member | August 2022

Trainings

- ⇒ Mainframe application programming
- ⇒ USA Banking fundamentals training & Brokerage Domain training
- ⇒ Systematics applications training (IMPACS, ST, TS/GN, RM)
- ⇒ Agile Scrum Development methodology
- ⇒ Mastering Emotional Intelligence

ANNEXURE: Projects Handled

Project Name	Citibank N.A. Application Support Services Chennai, India. 2014 - till date
Description	FIS (Fidelity National Information Services) is the World's largest global provider dedicated to banking and payment technologies. Systematics is a comprehensive suite of banking application of FIS that provides end-to-end solutions.
Role/ Contribution	<ul style="list-style-type: none"> -Working in USA – Citi Commercial Bank – Commercial Deposits/ ST (Savings time) enhancement for FFS (Financial Full Suite Conversion) and FDIC Rule 370 regulatory project. -Worked in Certification tracking (HX) system for FATCA & tax identification number changes, Tax due diligence and NRA Decertification. -Worked in USA - Citibank Retail Banking Deposits/ ST (Savings time) BAU team on major initiatives like Product Price Optimization, Batch Optimization and Service Oriented Architecture (SOA) interfacing Eclipse. -Worked in Integrated Monetary Processing and Control System (IMPACS) Segmentation project, IM Code Certification, CAP retrofit changes, V2 & V3 development projects. -Responsible for the vetting of the proposed solution and every phase of development.
Technologies	COBOL, VSAM, JCL, CICS, CHANGEMAN, MVS/XA, TSO/ISPF, EZTRIEVE, NDM, API, Postman.

Organization	San Diego Community College District/ SunGard Higher Education, San Diego, CA, USA 2006 - 2013
Description	SDCCD (San Diego Community College District) is one of the largest community college districts in California which serves around 100,000 students annually at its three credit colleges.
Role/ Contribution	<ul style="list-style-type: none"> - Developed, maintained, and supported SDCCD's Integrated Student Information System (ISIS). - Developed programs for Reg-e, worked on the major re-architectural changes to the transcript screen and produced periodic files for the Blackboard system. -Produced reports for Military Veteran students and San Diego County wide emergency alert notification system. -Produced Student Tuition Tax Statements (1098-T) for IRS reporting and for DSPS Disabled Students Programs and Services and Sigma changes for financial aid application system SAM. -Worked on Datatel interface programs for processing payments/Direct deposit.
Technologies	COBOL, VSAM, JCL, CICS, DB2, MVS/XA, TSO/ISPF, EZTRIEVE, FTP.

Organization	US Technology, Woodland Hills, CA, USA. 2006
Description	Worked on the NPI (National Provider Identifier) project to implement new medical forms.
Role/ Contribution	-Worked to incorporate the NPI requirements and loaded the medical forms from the Wellpoint servers in EDI format into Mainframe systems using FTP jobs. -Resolved user problems and delivered modules on time. -Generated periodic reports for the compliance auditor's verification purpose.
Technologies	COBOL, VSAM, JCL, DB2, Changeman, MVS/XA, TSO/ISPF, EZTRIEVE, FTP.

Organization	iNautix Technologies India Pvt Ltd. (BNY Mellon Group) Chennai, India. 2002 - 2006
Description	Worked for key applications such as Workflow, Rules Engine, SEC Books & Records, Wall Street Access Conversion.
Role/ Contribution	-Worked on the major re-architectural changes to the Rules Engine system when the asset movement application of Pershing, AMPS, interfaced with it. -Enhancement of the Rules Engine system for SEC Books & Records. -Enhancement of the Workflow infrastructure to support loose and tight bundling. -Performed requirements analysis, coding, testing, promotion, and support activities.
Technologies	COBOL, VSAM, JCL, DB2, CICS, CHANGEMAN, MVS/XA, TSO/ISPF, EZTRIEVE, CODE COVERAGE, INSYNC, TRACE/ DUMP MASTER, MQ SERIES.