RAMYA SRI P

Total Work Experience: 7.1 years   Mobile: +91 8712270070

Current Employer: IBM India Pvt. Ltd   Email: ramyaparshi30@gmail.com

SUMMARY

Seasoned professional with extensive expertise in Devops, SRE, Application Support, Migration, and Change and Incident Management, adept at effectively managing critical IT operations and driving successful project implementations.

TECHNICAL SKILLS:

Operating Systems	**Linux, Windows, Aix**
Automation Deployment and Release tools	**Urban Code Deploy and Urban Code Release, Jenkins**
Process Tools	**Service Now, Service First, Jira and BMC Remedy Management**
Server Automation Tool	**HPSA [HP Server Automation]**
Version Control Tool	**GIT**
Cloud	**IBM Cloud, AWS**
Database	**Oracle, MySQL**
Monitoring Tools	**Kibana and AppDynamics**

CAREER HIGHLIGHTS:

- Leading a team of 10 members, driving collaboration and achieving collective goals.
- Led and successfully executed multiple Cloud Migrations from On-Prem to AWS Cloud.
- Independently established DevOps Infrastructure for multiple projects and performed deployments to all available environments as per user requirements.
- Proficient in handling Application Upgrade, Agents Installation, Re-point, Downgrade and maintenance.
- Proven expertise in creating and implementing production changes, actively participating in CAB meetings for approval.
- Outstanding ability to resolve incidents within SLA timeframes.
- Mentored and trained junior and new team members, providing knowledge transfer.
- Demonstrated unwavering commitment, dedication, and 24x7 availability as a Single Point of Contact contributing to project success.

CERTIFICATIONS

- ITIL V3 Foundation Certified Professional from PeopleCert
- DevOps Foundation Certified Professional from PeopleCert
- AWS Certified Cloud Practitioner certificate
- Certified DevOps Developer Certificate
- Microsoft Azure Foundation from Microsoft

WORK EXPERIENCE:

IBM India Pvt. Ltd [July 2016 – Till date]
Designation: Senior Systems Engineer

As part of IBM I have handled the following projects as a DevOps Engineer and L2 Production support

I)   Lloyds Banking Project [BANGALORE, IN]   **[June 2021 – till date]**

Project Description: Lloyd's Banking Group is a major British financial institution formed through the acquisition of HBOS by Lloyd's TSB in 2009. The Group's history stems from the founding in 1695 by the Parliament of Scotland of the Bank of Scotland, which is the second oldest bank in the United Kingdom.

Technologies used: Linux, Windows, AIX, HP Server Automation, UCD, UCR, Tectia, BMC Remedy tool, Windows Remote Control, Service now, Jira, Kibana, GIT, Shell Scripting

II)   Barclays Integrated Account [BANGALORE, IN]   [April 2017- June 2021]

Project Description: Barclays is a British multinational banking and financial services company headquartered in London. It is a universal bank with operations in retail, wholesale, and investment banking, as well as wealth management, mortgage lending and credit cards. It has operations in over 50 countries and territories and has around 48 million customers.

Technologies used: Jira, AppDynamics, Open Shift, Service First, Jenkins

III)   NBN CO LIMITED_OSS-BSS Tender [BANGALORE, IN]   **[July 2016 – April 2017]**

Project Description: In April 2009, the Australian Government announced the establishment of a new company, National Broadband Network Company (NBN Co), to build and operate a new super-fast national broadband network in Australia.

Technologies used: Maximo, Linux, GO CD, GIT

EDUCATION:

Course	Institution	Percentage/CGPA	Year of Passing
10th	Jeevadan High school	85%	2010
12th (MPC)	Aryabhatta junior college	95%	2012
B.Tech (CSE)	Mallareddy Engineering College for women	80	2016

I hereby affirm that the above information is accurate and reflects my knowledge and experience.

Place: Hyderabad   **(Ramya Sri P)**