NIRMALA

TESTING ENGINEER WITH 2+ YEARS OF EXPERIENCE

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PERSONAL DETAILS:
Father's Name: Ramesh Vaddodagi
Mother's Name: Shaila Vaddodagi
Date of Birth : 07-07-1998
Languages known: Kannada, Hindi & English

TOTAL WORK EXPERIENCE:
2+ years
CURRENT DESIGNATION:
Associate Consultant

HOBBIES:
- Cooking.
- Painting.
- Reading .

CAREER OBJECTIVE

To secure a challenging position in a reputable organization to expand my learnings, knowledge, and skills. Secure a responsible career opportunity to fully utilize my training and skills, while making a significant contribution to the success of the company.

SOFT SKILLS

- Proactive and good listener.
- Ability to work individually as well as in a team.
- Leadership, Communication, and Interpersonal skills.
- Confident, self-motivated and self-disciplined.

TECHNICAL SKILLS

- Salesforce Functional and Integration Testing (Telecom domain and eCommerce)
- Regression, Progression testing
- Defect Management
- Agile Methodology
- Basics Knowledge on Python
- SharePoint Application Administrator
- MS office

PROJECTS DONE

SharePoint Administrator:
Worked as SharePoint Administrator to undertake the maintenance, Support and monitoring service. technical support representative adept at resolving issues. critical thinker who addresses customer issues quickly. Level- headed and calm in stressful situation with well-developed people skills.

SGWS:
Currently working on SGWS (Southern Glazer's Wine and Spirit's) Project. I am working on one scrum Team which focuses on Creating Sample Requests for Customers for tasting, training or any other purpose. Working on Manual, Functional testing, Integration, Progression and Regression Testing.

- Nirmala is a Software Tester with over 2+ years of professional experience in the software industry.
- Well acquainted in Salesforce Testing.
- Well acquainted with Software Testing Lifecycle (STLC) and Software Development Lifecycle (SDLC).
- Having good knowledge on Defect Tracking and Management Tool like xRAY(JIRA).
- Experience in testing Agile Methodology model.
- Experience in Functional and Regression testing.
- Performed Test Execution using the test cases designed.
- Reporting Test Results and logging defects in defect tracker tool.
- Participated in Onsite calls for brainstorming, status reporting.
- Participated in Client calls for understanding the business logic.
- Knowledge of **SOQL.**
- Responsible for effective communication between the team members and the relevant stakeholders.

Company: ATOS Syntel India
Role: Manual Tester
Duration of Work: July 2021 – Present

1.	**Type of Industry:**	**SharePoint Administrator**
	Project Description	Worked as SharePoint Administrator to undertake the maintenance, Support and monitoring service. technical support representative adept at resolving issues. critical thinker who addresses customer issues quickly. Level- headed and calm in stressful situation with well-developed people skills.
	Responsibilities:	- Work experience in configuration, administration, supporting, customization SharePoint solutions and Analysing the Incidents. - Proficient in handling Requests and Changes in ticketing tool Service now. - Provide 2nd tier support to site owners. - Work with the team in assessing the requirements of customers requesting new functionality. - Assist with the testing and acceptance of solutions. - Administers, troubleshoots, and maintains existing SharePoint Applications. - Resolve issues or complete requests based on priority.

- Knowledge and proficiency with basics/Advanced concepts like Page Designing, Library/List permissions, site permissions, site collections, navigation, Site Deletion/Restoration etc of SharePoint 2013, SharePoint Online, Sharing and ACM.
- Experience with both Classic and Modern site pages.

4	**Type of Industry:**	**eCommerce**
	Project Description	SGWS: Basically it's a online Platform where customers can Order Alcoholic Beverages with help of Sales Consultant for their Business, Training or Personal use. This Project is having almost 14 Teams working on different objectives of the Process. Our Scrum Team Objective was to Create Sample Requests for Customers for Tasting Purpose, Training Purpose or any other reason by Sales Consultant Persona which will go through different approval Processes.
	Responsibilities:	● Understand the functionality of the application through Requirement documents. ● Design the test cases as per user story requirement. ● Performing Test Execution using the test cases designed. ● Reporting Test Results and logging defects in defect tracker tool. ● Participating in Onsite calls for brainstorming, status reporting. ● Participating in Client calls for understanding the business logic. ● Taking care of all the deliverables for on time delivery.
	Special Tools/Objects:	Salesforce Lightning App, Approval Methods, Accounts, Version 1 Digital Agility, Salesforce Inspector

ACHIEVEMENTS AND CERTIFICATIONS

- Won **X-tra** mile award for the team
- Received SPOT Recognition from user for always being available for any help.

Higher Education

Degree	Name of the institution	University Board	Year of passing
B.E-Electronics and communication	SIR MVIT,Banglore	Vishweshwarayya Technological University,Belgaum	2020

DECLARATION

I hereby declare that the information furnished above is true to the best of my knowledge and belief.

Place: Karnataka   Nirmala Vaddodagi