RESUME

MS. DEVYANI PRAKASH KHATIK

Email id: devskhatik@gmail.com

Contact :7447626304

Address : Swami Samarth Nagar Warje Malwadi

 Dist.PUNE

Pin - 411058

Career Objective

Engineering in a profession within an organization in utilizing my professional skills for providing better results and obtain a challenging and intellectually satisfying position in the organization that allows learning new technology.

Academic Profile

· Degree in Computer Sci. Engineering :-71.77% Aggregate Form Babasaheb Naik
  Collage of Enginnering Pusad Dist.Yavatmal in Amravati University (2017 pass out)

· Diploma in Computer Engg:-62.52% Aggregate From Govt. girls polytechnic
  Yavatmal in MSBTE Board Mumbai (2014 pass out)

· S.S.C :-81.09% Aggregate From Aided High School Darwha Dist. Yavatmal
  In Amravati Divisional Board (2010 pass out)

Experience

  - Working With LEAN KKEI SERVICES PVT LTD PUNE AS APPLICATION SUPPORT
   Engineer.
   From May. 2022 To PRESNT.

. -Address user tickets regarding software .I have monitor nd troubleshoot if try to resolve it
   With SLA.

We are using control M tool, service now tool to schedule job as well as monitor the jobs Mostly On Linux, Unix ,SQL, Services. We also follow ITIL Guidelines.

Project

Client : Bajaj Finserv.

Project : Bajaj 3in1 APP, Bajaj Finserv Project.

Role : Application Support.

Duration : 05/2022 to till date

Project Discription

The Bajaj Finserv app is used to simplify your bill payments and financial needs. You can apply for personal loan, RBL credit card, EMI Card, pay bills and shop for the latest electronics and home appliances with the Bajaj Finserv app.

Roles And Responsibilits

- ☐ Over all **1.5 Years** of experience in **Application Support** profile.
- ☐ Do Continuously Monitoring And Troubleshoot the Error if any issue occur try to solve with SLA Apart from this I can check health of the Application.
- ☐ Test the different **API's** by using **POSTMAN** Tool.
- ☐ Visualize user behavior, crashes, drop-offs of Application using **User Experior** Tool.
- ☐ Mostly Working with **LINUX, SQL SERVER**
- ☐ Assign and Resolve tickets by using **Azure Ticketing** Tool.

Personal Details

Name	:Devyani Prakash Khatik
Gender	:Female

Date of Birth	:17/09/1994	
Nationality	:Indian	
Languages known	:Marathi, English and Hindi	
Contact No.	7447626304	
Perment Address:	Uttreshwar chowk kunbipura DarwhaDist.Yavatmal	

Declaration

I hereby declare that all the information given above is true to the best of my knowledge.

                          (SIGNATURE)

DATE: DEVYANI P. KHATIK