

## PROFILE SUMMARY

- IT professional with 2 years of experience in RPA Automation (UiPath)
- Extensively worked on documentations, development of application programming and testing
- Ability to work independently and as part of a team, developing effective client relations, providing superior client service and satisfaction.
- Conducting regular meetings with customer to understand and update the product requirement and fulfilling the exact requirement
- Knowledge on Macro and MS Office Tools. Good interpersonal skills & Problem-solving ability.
- Self-motivated and quick learner of new concepts and technologies with realistic nature.
- Produce clean, efficient code based on specifications
- Verify and deploy programs and systems
- Gather and evaluate user feedback.
- Recommend and execute improvements
- Create technical documentation for reference and reporting
- Create Reusable components to reduce latency and to provide efficient product.

## TECHNICAL SKILL

- UiPath RPA
- Document Creation and Understanding
- HTML
- SQL
- LINQ
- Macro VBA
- C programming
- Automation Anywhere (Beginner)
- Power Platform(Beginner)

## INDUSTRY EXPERTISE:

- Banking Domain
- Products and Services Domain

## Priyanka R

### Senior Software Engineer(RPA Developer)

## CONTACT

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## EDUCATION

### 2017-2021

- Kings Engineering College.
- B.E(Computer Science and Engineering) graduated with CGPA- 8.5

### 2015-2017

- Holy Infant Jesus Mat. Hr. Sec. School
- H.S.C. with an aggregate of 84.5%

### 2014-2015

- Holy Infant Jesus Mat. Hr. Sec. School
- S.S.L.C. with an aggregate of 92.4%

## PROFESSIONAL SUMMARY

Senior Software Engineer @ HCL Technologies (Jan '23 - till date)

Software Engineer @ HCL Technologies (Nov '21 – Jan '23)

## EXPERIENCE & CAPABILITY

### Project1 Client: ICICI Bank

**Role:** RPA Developer

**Tools and Applications:** UiPath Studio, Orchestrator, UiPath Assistant, Excel, Desktop based applications, Web based applications.

#### 1. Project: PLAT and INSTA PLCC

**Bot Details: 1 Unattended bot with 2 Schedulers, Time Trigger**

**Description:** Automating the daily process which will help to download daily SR dumps from SAS web application for all the open cases based on date criteria. From the downloaded SR Dumps and other input files provided, do the excel manipulation for the corresponding Loan Type and Due date. Get the missing data from FCRM application and CTL application, and save the file which is generated by application and close the SR.

#### 2. Project: Credit Card Billing Automation

**Bot Details: 3 Attended bots, Manual Trigger from Assistant**

**Description:** Automating daily process as 3 different independent processes where each module have different responsibilities. Get the files for different location ROPS. Check for Open memo in iMemo application and send mail for approval request based on authority hierarchy, for closed memos generate PDF and corresponding folder. Create Dashboard template and update by excel manipulation and share it over mail. Send mail to different vendors listed in input files requesting for their details based on their requirement.

#### 3. Project: Customer account closure Infinity process

**Bot Details: 1 Unattended bot with 2 Schedulers, Time Trigger**

**Description:** Automating daily process which will help to get the input files from credit department. Perform excel manipulation on input data for each file on daily basis. Create a new file using other input files and share

## CERTIFICATIONS:

- RPA Developer Foundation Certification.
- Advanced RPA Developer (Anywhere)

with business team to provide other files where bot have to wait till required time interval then resume its automation. Once files are placed update the Final Infinity file, Debit/Credit File and Posting File, then trigger a mail with Final Infinity File attached.

### 4. **Project: EMI Cycle Date Change Automation**

#### **Bot Details: 2 Unattended bots with 2 Schedulers, Time Trigger and Queue Trigger**

**Description:** Automating the daily process which will help to download daily SR dumps from SAS web application for all the open cases based on date and SR Path criteria. Perform excel manipulation and change the EMI Cycle date of the customer as per their request after checking if their request is falling under the rightful area. Change the EMI cycle date on the java based application named Finnone, generate an output report with all the SR which are success and failed cases with the reason.

## **Project2 Client: XEROX Holdings Corporations**

**Role:** RPA Developer

**Tools and Applications:** UiPath Studio, Orchestrator, UiPath Assistant, Excel, SAP application.

### 1. **Project: M.A.R .T.O Automation process**

#### **Bot Details: 1 Unattended bot with 10 minutes interval Schedulers, Time Trigger**

**Description:** Automating the daily process which will help to clear the Remittance for different countries based on 8 different scenarios. Get the files from Country folders placed in shared drive, perform excel manipulation based on conditions for all 8 scenarios. Clear the remittance in SAP application. Perform SAP automation of creating the assignments, reversal of documents, AB Line creation, Different country invoice clearance, Adjustment of amount using different account numbers. If any exception occurs during clearance share an email with exception screenshot and failed remittance file to the Business user to verify.

## **RESPONSIBILITIES:**

- Develop Attended and unattended bots using RPA tool for Automating Business Processes.
- Creating Robots, Assets, Queues and Triggers for the business process in UiPath Orchestrator.
- Integrating the Automation code and performing end to end integration testing, UAT testing and perform dry run before bot goes on live.
- Involve in Project walk-through meetings, clarification calls, output validation calls with the Business/SME team to understand and deliver the project in accordance with the exact Business requirement.
- Work in an efficient way to handle both system and application Errors/Exceptions.
- Modularize the process based on the requirements including Dispatcher and Performer.
- Create reusable components which occurs in repetitive among the project use cases.
- Propose solutions and better ways to implement business logic according to business requirement
- Created Technical Documents, Support developer Hand over documentations for Business processes and provided KT for the Support developer.