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Kolkata, India

17 December, 1992

SKILLS

Invoice Processing

SAP FICO

SAP ABAP

SERVICE NOW

COUPA

Customer relationship

LANGUAGES

English































Process Associate

6+ years of experience in the IT-BPO sector with proven expertise in invoice processing and customer relationship management utilizing softwares like SAP, COUPA and S4Hana along with being awarded the title of "rising star" in Capgemini.

WORK EXPERIENCE

Process Associate

CAPGEMINI TECHNOLOGY SERVICES INDIA LIMITED

Jan 2016 - June 2022

Kolkata & Bangalore

6.5 Years of Experience in the accounts payable domain, playing a pivotal role as a member of the Invoice processing team.

Responsibilities

- Process invoices on a day-to-day basis with an eye on maintaining the utmost accuracy
- Utilize COUPA and SAP to analyze the purchase orders of a given invoice along with matching the vendor bank details in S4Hana.
- Accounts payable Invoice processing (non-voice process)- Both PO and NPO along with two-way matching and three-way matching process and vendor reconciliation
- Improved the efficiency of invoice processing year on year in a substantial
- Managed customer relationship by utilizing "Service Now" portal in day-to-day manner
- Conduct peer-to-peer audit of processed Invoices on a weekly basis
- Played a vital role in projects named Armstrong and National Grid

CERTIFICATES

Certificate in Copy Editing (03/2023)

Certificate in Proofreading techniques (03/2023)

Certificate in Financial Accounting (03/13-04/2013)

Enterprise Resource Planning (ERP) - financial account modules like General ledger, Accounts payable etc.

Diploma in Financial Accounting (05/2013 - 07/2013)

ERP - Financial accounting modules like recording business transaction, adjustments, core practices & theory first assessment, business decisions etc.

Education	Marks Obtained
B.Com (Honours) Raj College, Burdwan University 06/2010 - 06/2013	55%
Bachelor in Library Science Netaji Subhas Open University Courses: Tally, DFAS, CFAS 06/2104 - 06/2015	56%
Indian School Certificate Examination (ISC) 06/2008 - 06/2010	56%
Indian Certificate of Secondary Education Examination (ICSE) 05/2008	59%

ACHIEVEMENTS

Bestowed thrice with the Title of "Rising Star" for giving my best in the P2P domain. (07/2016 - 07/2022)