



Major Lovenish Sharma CPP* (Retd.)

Phone: (+91) 7626885311

Email: lovenishsharma@protonmail.com

LinkedIn: www.linkedin.com/in/lovenish-sharma

Date of Birth: 24 February 1983

PROFILE

A conscientious and adroit leader offering **15 years** of extensive cross-functional experience in *Corporate* as well as *Infantry corps of Indian Army*, handling security & Crisis management functions at severe threat levels for assets worth millions of rupees, Adept at improving operational stability, efficiency and profitability of the organization. Highly resourceful and committed professional driven by optimism with emotional maturity skilled at managing multi-faceted teams under adverse conditions to achieve goals. Possess excellent communication and collaboration skills to manage stakeholders, recruit, train, and lead cross-functional teams across multiple locations to peak efficiency and productivity. Adopt at managing Multiple Plants, maintaining effective relationship with State/Central government departments and Development Authorities for approval/sanctions critical to business continuity.

TRANSFERABLE COMPETENCIES

Security Management

Physical/Information Security, Deriving SOP/OCF's, Audit compliances, Vigilance, Investigations, Crisis/disaster management, Incident/Breaches management, access control, CCTV/E- surveillance, loss prevention, fire prevention, mob handling, risk mitigation, Intelligence gathering, fraud prevention

Administration

Welfare policies, social activities, human resource development, statutory compliances, Colony management, Cost saving Initiatives, Budgeting/Accounting, management reporting, transportation, event management, Guest house management, Police/Government authority Liaison

Core Competencies

Resource management & optimization, advance communications skills, team building and ethical leadership, effective conflict resolution, goal orientation & positive approach, Outstanding Interpersonal and administrative skills, time management, Innovative mindset, change management

QUALIFICATIONS

- Executive Business Management Certification, MDI (Gurgaon): 2021
- Bachelor of Science (Medical) Baring Union Christian College, (Batala): 2003
- ISO 9001:2015 Auditor Certification: 2022

AUDIT COMPLIANCES

- ISO 9001:2015
- ISO 27001:2014
- ISO 45001:2018 & 14001:2015
- ISPS Audit by DG Shipping, GOI
- Stevedoring License Audit by Port officer, GMB.
- ILDC IB Audit by State/Centre IB, Ministry of Home affairs.
- Authorized Economic Operator upgrade by Mumbai Customs.

ACHIEVEMENTS

- ⇒ Singlehandedly managed physical security operations of **11 Plants** (IC's/JV's) having **3 Unions** *without major Incident/theft/Pilferage* etc.
- ⇒ Organized **Prime Minister** Visit handling secondary security perimeter.
- ⇒ Coordinated **Home Minister** visit and arranged security profile with complete SPG/Police compliances in L&T Heavy Engineering LTD.
- ⇒ Introduced & got approved cost saving **7 Innovations** in L&T HE LTD.
- ⇒ Instrumental Contribution in Back to Back **Three Army Chief Citation** at **different Units** and **locations** creating Unit histories.
- ⇒ Senior Instructor and DS COORD (Manager) **Desert Battle School, Rajasthan** at South Western Command (SWC) training establishment.
- ⇒ Organized & collaborated **Flood rescue & relief operations** in J&K, assuring safety of civilian and took charge of thousands of refugees and rehabilitation camps during crisis management.
- ⇒ Transformed and Innovated **obsolete I -Tanks** amplifying attrition as well as Conceptualized and approved construction of an **Tactical Dam** elevating security proficiency of the vital area by 200% in J&K.
- ⇒ Contributed as Senior Instructor in **India-USA** exercise **Yudh-Abhyas** In 2013 expediting overall outcome.

WORK PERFORMANCE

Sr. Project Manager Security

{April 2023 till Date}

Wistron Infocomm Manufacturing (I) Pvt. Ltd.

- As a security systems SME, I am leading a major transformation initiative aimed at improving competence of team members, crowd management at NPI launch sites, and surveillance systems in collaboration with a Hong Kong based consultancy firm.
- Directed a major Supplier Capability improvement (SCI) program to increase guard reliability by 22%. Launched Vendor Managed inventory (VMI) & helped CFT optimize Third party logistics operators' (3PL partners) milk-run routes to lower logistics costs.
- As an Internal Auditor, assessed departments on their Security Maturity, exposed various risks and mapped tolerance levels to create improvement plans. Our gap-analysis & Daily Works Management (DWM) plans helped us reduce security incidents by 33% in 2 months.
- Interacted with professionals from over 10 benchmark companies and 2 Accreditation agencies & prepared proposals (competency development program plans) to reduce the gaps in Wistron's Operational Security Excellence ecosystem within 2 months of joining.
- Designed and delivered programs on Information Safety for plant personnel and obtained 100% positive feedback from stakeholders. Classroom interactions helped us add 30+ best practices to our database.

Chief Security Officer

{March 2022 till April 2023}

Larsen & Toubro Heavy Engineering Ltd.

- Developed various new *systems, standards and processes* for optimum financial usage and derived *100 % effective results* elevating security strengthening by 80% using **drones, video analytics, sensors** and other latest technologies.
- Elevated *Departmental Performance parameters* by constantly improving procedures and emphasizing on **focus areas**.
- Monitored and underwent several **ISO corporate** audits proving **noteworthy findings** and **Zero Non Conformities**.
- Ameliorated critical functioning of Liaison with **Government/Police/Local authorities** warranting effective Security management, timely **regulatory compliances** for *smooth functioning of business*
- Established **Hi-tech Security control room** via innovations and inducting latest advancements overcoming operational delay & achieved *35% spike in detection and reaction time* leading to better *deterrence/prevention strength*.
- Successfully conducted **theft investigations with absolute recovery** and timely closure ensuring no future repetition.
- Reinvented contractual guards training procedures** focusing on **functional training, mock drills, live exercises** and **mutual aid training** with neighboring MNC's to enhance *better quality performance in same payroll*.
- Constantly executed *promotion tests of guards*, monitored *deployment roster, AOR familiarization* and performance evaluation of security executives and supervisors drawing **10% better customer satisfaction index** results.
- Prepared alternate routes, parking sheds for **Fire Tenders** for improved **20% reaction and response time**. Organized **new mutual aid agreements** with neighboring industries and government fire department to fight crisis more efficiently.
- Attended regular **Police/IB meetings**, participated in **Coast guard, Maritime police, Naval, police, state** and **central** governed exercises like **SAGARKAVACH, SECTOR VIGILANCE** with **zero breach and failure**.
- Organized, planned, and executed high level seminars and conferences; Organized Lecture cum Demo for VVIP visits by Central and Ministry of Defense personnel's on **ILDC compliance** and vigilance circle with **IB Bureau** coordination.
- Conducted mock drills as per **ISPS code**, maintaining Jetty area, documentation and procedures in line with **ISPS Norms** to maintain zero tolerance policy being major transportation for over dimensional foreign cargo.
- Developed direct reports for management on security status; assessed data to form proposals on improvements (introducing new technology) based on incidents/breaches/Investigations brief reports.
- Proposed and conducted **BMI check** on contractual manpower including QRT to access physical capability and designed weekly one hour training program to measure improvements on target strength.
- Conducted **100+ VIP/VVIP/Premium Customer's** visits in all plants including golf cart route marking, guide deployment, amenities check, traffic management, briefing etc. to ensure **satisfaction rate above 90%** at all times.
- Introduced **Guard monitoring system** to strengthen perimeter wall patrolling along 17.6 km of entire complex boundary.
- Worked on visitor's management system; introduced new portal for **foreign national visitors** in accordance with state government ruling and **COVID** guidelines.
- Actively participated in Scrap disposal committee, shop floor meetings, Plant head meetings interacting with key appointments to ensure reduction in active malpractices and **reduced job critical items theft and scrap theft by 60%**.
- Ensured smooth *ingress and egress of large workforce* with proper **frisking, contraband item checking's** as per shift time and with cooperation of *housekeeping staff* conducted **data driven checking** maintaining corporate decorum.
- Deployed *PTZ cameras, video analytics software* and guards for 100% **traffic control** with **zero incidence**.
- Assisted **Gujarat Pollution Control Board, Forest department** survey, **Police** routine checking, **City Urban development** authority bodies, **Industrial Inspector** inspections etc. and ensured **no objectionable observation**.
- Facilitated **IR/HR/Unions** related *conflict resolutions peacefully* with **negotiations** and **environmental monitoring**.
- Directly handled all administrative functions of site colony including structure, *accommodation, service request reporting, guesthouse allotments, security, green belt maintenance, warehouse management* & reporting to **CAO** of the company.
- Conducted **Event management** and **corporate functions** responsibility in the Emergency site colony.
- Administrate the fleet of buses, tempos and hired transports including arrangements of *maintenance and repairs. Plotted new routes and stoppages with timeline. Hiring of Taxi/transport* as per requirements. *Checking and maintenance of log books, vehicle diaries, company check lists and contractors owned vehicles. Preparing all RTO, Insurance, Pollution etc.* paperwork ready as per company policy. Monitoring of **Vehicle management System** and daily **BA checking** of drivers.

Army (Infantry) Officer

Indian Army

{Sep 2006- Sep 2020}

- Integrated **Metal detection, biometric (facial and fingerprint) access control, IR and IP CCTV network**, advanced **Intrusion prevention** sensors, **Drone perimeter patrolling** and **command center** in Bikaner Military Station (Rajasthan) under **SRE** Projects to upgrade multi-layered complex security and surveillance plan for the station.
- Directed Inspection and Internal audits in conjunction with the security set up sustaining operations through focusing on **threat/risk analysis, vulnerability assessment, contingency planning and operational backup**.
- Established **Tactical Security posts** overcoming operational delay and achieved **45% reaction time reduction**.
- Successfully designed and reconfigured **Security automation system** via innovations and inducting new technologies for **SNOG** in disturbed areas and sub unit headquarters limiting & effectively detecting terrorist/Infiltration activities.
- Reinvented procedures and innovated **casualty evacuation methods** which lead to **Zero fatality rate** in active areas.
- Integrated improved procedures in mobilization of **high-explosive/Radioactive ordnance** to *ensure time critical safe delivery*; revolutionized **contingency planning & asset tracking** at Brigade level to enhance operational effectiveness.
- Successfully coordinated and delivered multiple **convoy movements** with **50+ vehicle strength** covering **500+ Km distance** by intensive planning of **route charts, halts** etc. and ensuring security both during movement and deployment.
- Administered extreme *transit* of men, arms, ammunition, equipment & highly-Sensitive material via **air, road & railways**.
- Upgraded Battle gear with additional innovative market products like **camera flashes** and **sensor lights** enhancing post protection profile and reaction capability with remarkable **80% effectiveness**.
- Appointed as Garrison Field Officer, Station security officer, IS duty Column in charge, Disaster Management In charge, Garrison fire Committee member, Quick Reaction force acting as **First Response Force** active 24/7.
- Specialized in various major operational **investigations** involving various aspects of *fraud, fund misappropriation, espionage, pilferage, siphoning of funds* by covert/overt methodologies in periodic *audits and diagnostic gap analysis*.
- Led teams to conduct **disciplinary/punishment boards/court of Inquiries** advising the formation commanders on matters involving judicious approaches and maintenance of discipline and order in the subunit and unit.
- Facilitated deep understanding of *risk spectrum* with complete functional expertise in *identification of key operational risk areas, ascertaining risk threshold, monitoring of key risk indicators* to **mitigate hybrid threats**.
- As **Station Fire Officer** maintained & Improved operational readiness of fire-fighting, alerting and rescue services including maintenance of fire prevention devices and brief construction of **evacuation plans** along with Civil Authorities.
- Undertook Responsibility for new technological era skill development program, and performance; spearheaded the formation of **emergency security response teams**, installation of *perimeter security system, CCTV cameras at low visibility areas & vital points and automatic biometric road barrier gates, intrusion prevention & access control systems*.
- Enforced **Curfews, controlled mob movements**, rescued security pivots during **stone pelting** environments.
- Amplified overall Troops **Mental Health** in insurgency infested areas by analytical & methodological application of laid down policies, motivating troops during *gunfight* under *pressure* and **leading men by own example**.
- Spearheaded Top Army Fares and Republic Day parade security profile broadcasted nationwide with organized audience management and media management.
- Provided specialized training in **change management, vulnerability assessment and mitigation processes**.
- Conducted **Network building, Source development and Intelligence filtering** sessions for **BSF and Police** officers.

Administration Experience

- | | |
|--|------------------|
| Military unit/subunit | [800+ Employees] |
| Desert Battle School, Rajasthan | [250 Employees] |
| Ex-Servicemen CSD, Sarkaghat (HP) | [27 Employees] |
| Ranbankura Officer Institute (Rajasthan) | [25 Employees] |
| Vajra Sainik Institute (J&K) | [23 Employees] |
| Divisional Vocational Training Centre, Bikaner | [17 Employees] |
| Veteran Boys Hostel (NE) | [45 Employees] |
| Station Guest House, Pathankot | [15 Employees] |