



Ramadevi Ponnaboina

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Professional Summary:

- 3+ years of experience in Salesforce and 6+ years of Experience in Java
- Worked in Salesforce Sales Cloud, Service Cloud and Community Cloud.
- Worked with **agile** development methodologies.
- Worked in both Salesforce **Classic** and **Lightning** Environments.
- Worked with **Lightning Web Components**.
- Excellent ability to complete all executions within a time **frame**.
- Ability to analyze all user requirements and develop according to **Customer Relationship Management (CRM)**.

Integrations:

- Hands-on **Rest API** integration with various 3rd party systems.
- Hands-on **Outbound Messages and SOAP API** to integrate different modules in the system using a common interface Business Process Management (BPM) using **WSDL files**.

Programming:

- Designed VF Pages as per client requirements.
- Hands-on **Navigation & Redirection** inside Lightning Components and LWC.
- Hands-on creating Apex **Triggers** and Apex **Classes** with security enforcement.
- Hands-on creating **Test classes** adhering to best practices.
- Hands-on **Wrapper Classes** used for collection of various data types.
- Well aware of **Synchronous** Callouts and **Asynchronous** Callouts.
- Hands-on **Scheduled** Classes, **Batch** classes and **Job Scheduling** a batch class.

Non- Programming:

- Hands-on **Flows** for complex Integration using Apex, External Services and custom LC.
- Hands-on **Process Builder, Workflow Rules, Approval Process** for automating Business Process.
- Implemented **Email To Lead/Case, Web To Lead/Case, Lead/Case Assignment Rules**.
- Created various **Reports** and **Dashboards**.

Deployments:

- Worked with Release Management tools like **Great Set, Change Sets and Workbench**.
- Worked with Data Migration tools like **Data Import Wizard, Data Loader**.

Technical Skills:

- Languages : Java, JavaScript, jQuery, Apex, c.cpp
 - Database : Oracle, SQL
 - Web Technologies : HTML, CSS
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Organizational Experience:

- Working with Aguila It Consultant private limited from June 2023 till Date
 - Vyom Labs Pvt Ltd (ASSCIENT GROUP OF COMPANIES), Pune- October 2020 to 18th May 2023
 - Profound Edutech Private Limited ,Pune- 13th March 2017 to 14th October 2020
 - CRB Tech Private Limited-30th March 2016 to 7th February 2017
 - Profunde Ltd-1st Mar to 25th May 2015
 - Mzos(Matrix Zero One Systems)- 20th December 2010 to 31st March 2012 and 20 May 2015 to 29th March 2016
 - Vijay Institute of Technology & Science- February 2008 to March 2010.
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Education:

- Completed **Bachelor of Engineering** from **JNTU University**, May 2007
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Projects:

Client : UK

Role : Salesforce Developer.

Duration : June 2023 to Till Dates

Company: CTS.

Client Description:

UK based company is using to maintain the ships information in its salesforce lightning and in some other places like IHS and Success Factors as well the company decided to switch its existing functionalities from classic to salesforce lightning.

Responsibilities & Implementations:

- Responsible for adding additional validation rule on some business places.
- Responsible for Data Security at all layers.
- Fixing of existing or reported Bugs.
- Updating existing VF pages and Lightning web components as per requirement.
- Handling of Notifications and visibility of data between different profiles.
- Handling of profile level security.
- Creation appropriate Permission Sets.
- Created Apex classes, triggers to suit the functional needs of the organization.
- Implemented Batch processes and email services using apex to automate business activity

- Integrating salesforce with Dell boomi.
- Providing standard apis to dell boomi to perform appropriate DML to salesforce objects.

Client : Trip Advisor, US

Role : Salesforce Developer

Duration : February 2021 to May 2023

Company: Tcs

Client Description:

TripAdvisor, Inc. is an American online travel company that operates a website and mobile app with user-generated content and a comparison shopping website. It also offers online hotel reservations and bookings for transportation, lodging, travel experiences, and restaurants.

Responsibilities & Implementations:

- Implemented security and sharing rules at object, field, and record level for different users at different levels of organization. Also created various profiles and configured the permissions based on the organizational hierarchy
- Implemented usage of Process Builder, flows in the place of Workflows to prevent Governance limits
- Integrated Salesforce with other 3rd party system using Rest API.
- Optimization of Codes in Apex and Lightning web Components.
- Creation of Re-Usable Lightning Components/Methods.
- Created Apex classes, triggers to suit the functional needs of the organization.
- Implemented Batch processes and email services using apex to automate business activity
- Performed debugging activity to solve errors in apex, triggers etc.
- Involved in merging of code, code migration from one environment to other using Deployment's process like Change Sets
- Responsible for handling deployment activities.

Personal Details:

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(Ramadevi)