

Rohini S

Raghurohini789@gmail.com



9008790572

Bangalore, India

Senior Scrum Master/ Agile Coach with a total experience of 16 years in IT Industry with keen ability to understand and build complex systems and focusing relentlessly on removing impediments from teams and delivering customer centric products and features. Facilitate agile events, removes impediments, coaching Scrum Masters and team members in bringing agile mindset and best agile practices. Ensure timely and accurate delivery of the roadmap items for the Project using agile principles.

WORK EXPERIENCE

DevOn – Senior Scrum Master

Client – Shell (Senior Scrum Master/Agile Coach)

Project – Shell Fleet Hub (SFH)

04/2023 – Till Date – Roles/Responsibility

- Have coached/mentored 7 teams with zero agile practices under SFH where the teams were being restructured frequently based on the development architecture.
- Coach and guide the Scrum Masters, product Owner and the Scrum teams to develop the agile mindset and bring in best agile practices in their teams.
- Promote Scrum/Agile practices within teams and with the stakeholders and drive process improvements.
- Remove impediments and distractions to optimize teams' performance.
- Handled the complete governance of policies to aid agile-based practices.
- Support agile team transformation and encourage teams to adopt agile values and apply Scrum.
- Determine the agile metrics to ensure the project status and delivery on time.
- Helped the Project and product Managers with Agile Ways of running the project.
- Interacting and Showcasing the Agile Metrics of all the projects under SFH to the larger stakeholders and leadership teams.
- Identified risks and the mitigation plans for the deliverables well in advance.
- Made sure that the project delivery is not affected for any of the teams under SFH. All deliveries are done on time in agreement with the business teams.
- Conduct KT sessions & Agile Workshops for the SM's and teams.

Project - SEI Power & SFH E-Mobility

12/2021 – Till Date - Roles/Responsibility

- Owned the Agile processes and championed Agile best practices for globally distributed agile teams of 6 to 10 members.
- Supervised 4 Agile teams and helped deliver high quality project deliverables ahead of the timelines and within budget.
- I was the driving force behind the team's adoption of agile best practices.
- Conducted all scrum ceremonies extensively for all the projects handled.
- Helped project teams to incorporate agile practices and implement them in the projects.
- Closely interacted with the PO for Product Backlog management.
- Helped BAs in preparation of Epics, Features and Stories.
- Coached BAs for the User Story writing and splitting techniques.
- Performed risk management activities involving, risk identification, analysis, and mitigation planning.
- Prioritized the backlog and ensured consensus among stakeholders for actionable items.
- Performed maturity assessment and have brought in improvements to improve the score of the assessment
- Helped the Project Managers with the project activities and Agile knowledge.
- Handled end to end releases for the items planned for delivery including the CAB Approvals.

CERTIFICATIONS

- NTT Data Certified Test Practitioner – Advanced
- [\(NTT Data\)](#)
- Global Agile Testing [\(Infosys\)](#)

COURSES

- Global Agile Testing – Infosys
- Certified Scrum Master

TOOLS

- HP ALM
- QC
- JIRA
- Azure Devops Board (ADO/VSTS)

CORE COMPETENCIES

- Agile Coaching and Mentoring
- Agile/Scrum Methodology & best practices
- Iterative Planning
- Servant Leadership
- Conflict Resolution
- Organize/Facilitate Workshops
- Situational Awareness
- STLC & SDLC
- Kanban
- Risk Management
- Stakeholder Management
- End to End Project Delivery
- Team/People Management
- Attention to detail
- Problem Solving
- Project Delivery
- Release Management
- Collaboration

DOMAIN

- Financial Services
- Consumer Banking
- Commercial Banking
- Mortgage
- Telecom
- Trade and Supply
- Automotive

Infosys - Technical Test Lead

Project – PennyMac (Scrum Master)

01/2018 – 12/2021 - Roles/ Responsibility

- Extensive experience in managing all aspects of the project such as project planning, requirement analysis, risk management, communication, and project delivery till the UAT and Prod validation (Go-Live/Release).
- Ensure adherence to agile project and program governance by all reporting project team members.
 - Deep understanding of project and program management in Agile methodologies and delivering highly scalable and robust systems.
- Managing projects consisting of multiple agile teams.
- Involved in training and mentoring towards all aspects of Agile and Waterfall model.
- Drive the implementation of best agile practices such as dynamic team collaboration, informative metrics and continuous improvement.
- Performed risk management activities involving risk identification, analysis, and mitigation planning.
- Involved in project governance activities such as setting directions to the project from the beginning of the project till delivery.
- Compliance with the Company's process and oversee the risks involved and come up with appropriate mitigation plan.
- Involved in daily standup's, scrum meetings and retrospective Meetings.
- Provide status reports and metrics to the higher management.
- Completed projects ahead of schedule and within the assigned budget.
- Interaction with PO for Product backlog management.

Project – Citizens Bank (Project Test Lead)

12/2013- 12/2017 - Roles/Responsibility

- Lead a team of 20 to work on a Web Application for a Banking application.
- Tested, tracked, and documented new and existing system functionalities.
- Integrated best practices to ensure continuous process improvement.
- Maintain and monitor project timelines and ensure accuracy in reporting of project status.
- Involved from selecting the resource, requirement analysis, planning, development and testing till the project delivery.

NTT Data – SSE / Team Lead

Project – MoneyGram Online (MGO)

10/2011 – 11/2013 - Roles/Responsibility

- Managing a team of 8 members for an agile banking project.
- Handle complete ownership of the project from analyzing the stories till the delivery.
- Conducted daily triage calls with the client.
- Responsible for daily and weekly status reporting to the client.

SKILLS

- Good Communication and interpersonal skills
- Open Mindset
- Approachable
- Decision Making
- Cross Functional Collaboration
- Enthusiastic
- Problem-Solving skills
- Flexible
- Active listener
- Team Builder
- Adaptable with change

EDUCATION

B.E. Computer Science
VTU, Belgaum

HONOR AWARDS

- NTT Data Certified Advanced Testing Professional
(NTT Data)
- Spot Award
(Infosys)

LANGUAGES

- English
- Kannada
- Hindi

INTERESTS

- Reading Books
- Listening to Music

Project - Meteor

02/2010 - 07/2011 - Roles/Responsibility

- Responsible for preparation, review, and execution of the functional test cases in different browsers.
- Analysis and preparation of the datasets for testing.
- Defect Management.
- Involved in the Go Live testing.

RELQ Software Quality – Software Engineer

Project – SMBC

07/2007 - 01/2010 - Roles/Responsibility

- Responsible for identifying scenarios & deriving manual testcases and reporting defects.
- Involved in reporting the project status to the Project Manager & Quality Team after every successful release.
- Responsible for optimizing existing manual test cases which are useful for automating scenarios.
- Involved with the clients, dev team and the testing team for defect triage calls.

ASPIRATION

My aspiration is to become a successful Agile Coach, coaching and mentoring multiple teams to bring in best agile practices while keeping a positive mindset and implementing continuous improvements.