MOHAMMAD SHAHRUKH NADEEM

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CAREER OBJECTIVE

Desirous of an IT Service Management role in a challenging workplace that welcomes innovative ideas and offers growth opportunities and positive environment for accomplishing projects.

WORK EXPERIENCE

1. **Company** : **HSBC Electronic Data Processing India Pvt. Ltd.**

   Designation : **Processor Clt Onbr and Acct Opn – GSC's.**

   Period : **From March 2021 To April 2023 (25 Months)**

   Location : **Hyderabad, India.**

Duties and Responsibilities:

- Work in tandem with the QA Analyst, SME, and KYCS Team Leader to ensure timely completion of profiles and prioritize workload to meet objectives of the KYC Utility.

- Analyze the risk associated with the client in accordance with regulatory requirements.

- Undertake all WorldCheck checks. Review hits to determine course of action. Refer to Compliance as required.

- Provide timely, high quality and flexible KYC and Client identification for entities wishing to do business.

- Working effectively to ensure mutually satisfactory resolution of key issues and the respective responsibilities are understood and discharged.

- Analytical skills in respect of a wide variety client types, financial institutions, quoted companies, private companies and hedge funds.

- Contribute to the team to achieve high level of customer service through participating the customer quality campaigns and initiatives.

2. **Company**   :   **Accenture Solutions Pvt. Ltd**

    Designation   :   **Process Associate**

    Period   :   **From February 2020 To May 2021 (15 Months)**

    Location   :   **Hyderabad, India.**

Duties and Responsibilities:

- Process all transactions and perform all tasks accurately within Visual Studio for C++ development.
- Meet or exceed the Daily Productivity using SOILD programming principles.
- Meet performance standards for Quality, as defined in the Quality Assurance Plan (QAP) with no errors.
- Follow up unit testing frameworks and mocking frameworks considered an asset.
- Assist in developing network applications, TCP/IP communications, HTTP, REST, SOAP.
- Assist in CI tools such as Jenkins.
- Assist in scripting such as PowerShell, Python.
- Maintain a strong understanding and knowledge of the procedures and operating systems used to perform your work.
- Report to work on time and ready to perform daily responsibilities at the start of shift.

3. **Company**   :   **Techno I Electronic Security Systems**

    Designation   :   **Site Engineer - ELV Systems**

    Period   :   **From March 2017 To July 2019 (28 Months)**

    Location   :   **Hyderabad, India.**

Duties and Responsibilities:

- Troubleshooting, Installation, Testing and commissioning of IP and Analog CCTV cameras, Fire Alarm Systems, PA systems, Access Control Systems.
- Instructing the Technicians in Installation of Fire Alarm Systems, CCTV systems, PAand Access Control Systems.
- Testing of all the cables laid for Fire Alarm Systems, CCTV systems, PA and Access Control Systems like cable continuity checking and other related tests before terminating them to their related panels.
- Commissioning/Configuration of Fire Alarm systems, CCTV systems and Access Control systems as per the consultants/Client requirements.
- Following up with the Client for payments towards AMC. Taking out the quantities of Fire Alarm Systems, CCTV systems and Access Control.

EDUCATIONAL QUALIFICATION

Qualification	Board/University	Year	Scores
B.Tech (ECE)	JNTUH University	2013-2019	57.18%
Intermediate	State Board of Intermediate, A.P.	2011-2013	82.6%
10th	State Board of Secondary Education, A.P.	2010-2011	90.1%

TECHNICAL SKILLS

- C, C++ Language and Basic JAVA.
- AWS cloud computing.
- Microsoft Windows 7, 10.
- Microsoft Office (Word, Excel, Power Point).
- Software tools AutoCAD.
- Post Graduate Diploma in Computer Applications.

Certification Course:

- ✓ **SOFTWARE DEVELOPMENT (AWS Cloud Computing and Full Stack Developer),** Under – *'Youth 4 Jobs Foundation'*.
- ✓ **SOFTWARE DEVELOPMENT (JAVA, SQL),** Under project - SAMEIP at *'Vinvinya Foundation'*.

STRENGTH

- Strong communication skills.
- Able to collaborate and work will in a team environment.
- Open to learn.
- Able to do multi-task.
- Ability to work under pressure and prioritize tasks when required.

PERSONAL DETAILS

Name	:	Mohammad Shahrukh Nadeem
Father Name	:	Mohammad Mahmood Ali
Date of Birth	:	26th May, 1995
Gender	:	Male
Type of Disability	:	Locomotor Disability
Disability Percentage	:	42%
Language Known	:	English, Hindi, Telugu, Urdu
Hobbies	:	Playing Cricket, Travelling
Permanent Address	:	#5-6-37, Sutharipet Street, Jagtial District, 505327, (T.S).

DECLARATION

I hereby declare that all the information given above is true to the best of my knowledge & belief.

Place : Hyderabad

Shahrukh Nadeem.