



## Mehak Dhamija

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### OBJECTIVE

To be a part of an organization where my skill set aids in achieving its goals. Want to work at a place where initiative, hard work and learning is always promoted. Looking forward to a challenging and competitive ambience, that gets the best out of me.

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### TECHNICAL SKILLS

- **Data Warehousing:** SAP BW 3.5, SAP BW 7.0, BW 7.3, SAP BW 7.5, SAP HANA 1.X, BW/4HANA, Data services
  - **Reporting Tools :** Bex Query Designer, Bex Analyzer, Business Objects -WEBI, AO BO-Xcelcius-Dashboards, SAC (SAP Analytics Cloud)
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### TRAININGS & CERTIFICATIONS:

- SAP BW/4HANA Certified in year 2021
  - SAP Analytics Cloud Certified in year 2022
  - Trained on SAP BO Data services Modelling
  - GFT Certified SAP-BW Developer by Accenture Solution Delivery Academy
  - Trained on SAP Business Objects 4.0 by Internal Accenture BO Capability
  - Trained on SAP HANA 1.0 by Internal Accenture HANA Capability
  - Certified with Individual Excellence Award in PwC for FY 2015-16
  - Certified with Spark Award by IBM for excellence in meeting client expectation
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### EMPLOYERS:

Employer	Location	Designation	Job Duration
Accenture Services Ltd.	Pune	Software Engineering Analyst	Jun 2011-Oct 2014
PricewaterHouse Coopers	Gurgaon	Senior Consultant	Oct 2014-Jan 2017

IBM India Pvt Ltd	Noida	Senior Package Consultant	Feb 2017-till date
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## PROFESSIONAL SNAPSHOT

- ☐ Working as a **Senior Advisory Consultant** in **IBM India Pvt Ltd**, Noida
- ☐ Total of 11 years of work experience in SAP BW -BI, BW HANA as primary skill
- ☐ 11 years of experience in **SAP-BI/BW** in implementation and support projects
- ☐ **2 years Working knowledge of SAP ANALYTICS CLOUD**
- ☐ 5 yrs of working experience in **SAP- HANA Studio**- Architecture, Modeler, User Management

- **1 year experience in SAP-Business Objects Data services** in implementation and support projects
- Strong knowledge of Data Flow modeling, extraction, data load and data load monitoring, performance tuning to reduce the data load time, implementation of Start/field/end routine in BW
- Worked extensively on Reporting/Front-end tools
- Mapped requirements and continuously provided ETL and reporting solution
- Extensive experience of leading a team, client dealing and working on cutovers, transport management, System analysis, enhancement, customizations, implementation, support, upgrade, testing & go-live of SAP BW ,SAP BO and SAP HANA deliverables  
Working on knowledge on BODS connections to BW
- Good Knowledge in SAP HANA data modeling using Attribute View, Analytic View and Calculation View
- Good communication Skills with an ability to grasp new things. Ability to fully utilize available bandwidth to deliver additional work.
- Consistent performer with demonstrated ability to effectively plan, coordinate & meet deadlines of multiple responsibilities. Good team player with strong interpersonal skills

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## PROJECTS

<b>1.</b>	<b>Arla Denmark</b>
<b>Organization/ Location</b>	IBM / Bangalore
<b>Client</b>	Arla Dairy
<b>Duration</b>	Nov 2020 – till date
<b>Team Size</b>	BI-Team – 8. BO-Team – 2. DS-Team 1. SAC-2 Team

<b>Role &amp; Responsibilities</b>	<ul style="list-style-type: none"> <li>Currently working on <b>SAP BW 7.5 on HANA and as well as a SAC Consultant. Also, supporting SAP BO Data services</b> platform</li> </ul> <p><b>SAC Role:</b></p> <ul style="list-style-type: none"> <li>Responsibility for efficiently delivering the project and supervising the implementation team</li> <li>Exposing SC data models into SAC using live connection</li> <li>Successfully created dahsboards story in SAC using Canvas, Responsive Pages and Digital Boardroom</li> <li>Prepared Transport Management from dev tenant to prod SAC tenant</li> <li>Manage User Creation in SAC and SAML mapping</li> <li>Tested and resolved data issues in SAC Dashboard stories</li> <li>Implemented stories using different features in SAC</li> <li>Implemented calculations in SAC stories</li> <li>Manage security restriction in SAC</li> </ul> <p><b>BODS Role:</b></p> <ul style="list-style-type: none"> <li>Worked on Jobs, workflows, data flows, formats, data store, transforms in BODS</li> <li>Used ETL methodology for data extraction, transformation, loading using data integrator</li> <li>Worked on data loads from BODS to BW</li> </ul> <p><b>BW on HANA role:</b></p> <ul style="list-style-type: none"> <li>Development of the BW models using the new info providers such advanced dso's and composite providers on the new BW Modeling tools perspective in HANA Studio</li> <li>Composite providers were developed using various combinations of hana views, advanced dso's and other info-providers, these where then used in an APD</li> <li>On the Hana Modeling side, various types of views such as attribute view, analytic view and calculation views were developed</li> <li>Calculations views of type graphical and SQL were developed according to the requirements which used projections, aggregations, unions and ranks, time conversions</li> <li>Carried out unit and integration testing of BW and HANA models, worked alongside business user helping them with UAT</li> <li>Go-live and hyper care support</li> <li>Knowledge transfer to the support team</li> </ul>
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<b>Testing Tools</b>	SAP-ECC 6.0, SAP BI 7.5 on HANA, BO 4.1
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<b>2.</b>	<b>Dunelm UK</b>
<b>Organization/ Location</b>	IBM / Delhi
<b>Client</b>	Dunelm (Enhancement and Support)
<b>Duration</b>	Feb 2018 – May2020
<b>Team Size</b>	BI-Team – 2.              BO-Team – 2.
<b>Role &amp; Responsibilities</b>	<ul style="list-style-type: none"> <li>• Involved in the design and development phase of various enhancements</li> <li>• Gather requirement and understand issue from User over the client calls.</li> <li>• End to End Development of BI Objects from ECC till BO-Webi/AO Report</li> <li>• Working on AMS model for Critical Priority and High Priority tickets</li> <li>• Analysis of root cause of defects and break-fixes.</li> <li>• Data Reconciliation in development and quality environment.</li> <li>• Planned and executed Cut-over Activities during Go-live</li> <li>• Worked on various Documents explaining the Concept of BW Reporting to both On-shore and Off-shore Team</li> <li>• Worked with Basis on Promoting LCM Jobs under CMC for BO Reports</li> <li>• Performance tuning for DSO and Info Cube</li> <li>• Fix and test of the different issues logged.</li> <li>• Prepare the test data involved in analysis and Unit test. • Prepare and edit Technical Design, Unit Test document.</li> <li>• Handle daily status calls with onshore team.</li> <li>• Assist team member in their work.</li> <li>• Peer review for team members.</li> <li>• Monitor and fix daily process chains for daily loads.</li> </ul>
<b>Testing Tools</b>	SAP-ECC 6.0, SAP BI 7.3, BO 4.1

<b>3.</b>	<b>Pfizer US</b>
<b>Organization/ Location</b>	IBM / Delhi
<b>Client</b>	Pfizer (HANA Implementation)
<b>Duration</b>	Feb 2017 – Jan 2018
<b>Team Size</b>	BI-HANATeam – 3.

<b>Role &amp; Responsibilities</b>	<ul style="list-style-type: none"> <li>• Worked directly with Client to understand the BI landscape</li> <li>• Analysed the requirement for the team and proposed best designs in HANA</li> <li>• Worked on various Attribute, Analytic and Calculation views as per project's requirement</li> <li>• Worked on Composite Providers in HANA</li> <li>• Worked on Analytic Privileges in HANA</li> <li>• Worked extensively on Developer's Testing, UAT and Post Go Live testing for all the views as compared to BEX Reports</li> <li>• Deployment of HANA Objects to Production environment and carrying post production activities as a part of cut over plan</li> </ul>
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<b>4.</b>	<b>Ranbaxy Laboratories -BI Engagement</b>
<b>Organization/ Location</b>	PwC / Gurgaon
<b>Client</b>	Sunpharmaceutical Pvt Ltd
<b>Duration</b>	Oct 2014 – Jan 2017
<b>Team Size</b>	BI/BO – 1. Tract Lead Role
<b>Role &amp; Responsibilities</b>	<p><b><u>SAP BW</u></b></p> <ul style="list-style-type: none"> <li>• Lead SAP BI/BO delivery</li> <li>• Worked directly with Client to understand the BI landscape</li> <li>• Analysis of root cause of defects and break-fixes</li> <li>• Worked on Various Enhancement at Extraction, ETL and Reporting Level</li> <li>• Data Reconciliation in development and quality environment</li> <li>• Worked on Migration from 3.x to 7.x flow in BI</li> <li>• Planned Process Chain Re-Design work for all the existing modules in BI for the client</li> <li>• Created Custom Queries using RKFs, CKFs, Conditions, Exceptions, Customer Exits, Variables and Structure</li> <li>• Worked extensively on Broadcasting Reports</li> <li>• Worked on more than 10 APDs with high complexity requirement</li> <li>• Knowledge on Solution Manager related to BI System</li> <li>• Fix and test of the different issues logged</li> <li>• Prepare the test data involved in analysis and Unit test</li> <li>• Prepare and edit Technical Design, Unit Test document</li> <li>• Monitor and fix daily process chains for daily loads</li> <li>• Worked on SAP ABAP for various enhancements in ECC and BW side</li> </ul> <p><b><u>SAP BO</u></b></p> <ul style="list-style-type: none"> <li>• Created and modified more than 10 WEBI Reports, 2 Dashboards and many AO Reports for the Client</li> </ul>

	<ul style="list-style-type: none"> <li>Planned and worked on BO upgrade to 4.1 from 4.0 version</li> <li>Worked with Basis on Promoting LCM Jobs under CMC for BO Reports</li> <li>Worked on Webi Publication based on BW Info provider Refresh</li> </ul>
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<b>5.</b>	<b>American Water- AO /AD</b>
<b>Organization/ Location</b>	Accenture Services Ltd. / Pune
<b>Client</b>	American Water (Implementation and Support)
<b>Duration</b>	September 2013 – till date
<b>Team Size</b>	BI-Team – 5. BO-Team – 2.
<b>Role &amp; Responsibilities</b>	<ul style="list-style-type: none"> <li>Involved in the design and development phase</li> <li>Gather requirement and understand issue from User over the client calls.</li> <li>End to End Development of BI Objects from ECC till BO-Webi/AO Report</li> <li>Analysis of root cause of defects and break-fixes.</li> <li>Data Reconciliation in development and quality environment.</li> <li>Planned and executed Cut-over Activities during Go-live</li> <li>Created and modified WEBI Reports, Dashboards and AO Reports for the Client</li> <li>Worked on various Documents explaining the Concept of BW Reporting to both On-shore and Off-shore Team</li> <li>Worked with Basis on Promoting LCM Jobs under CMC for BO Reports</li> <li>Performance tuning for DSO and Info Cube</li> <li>Fix and test of the different issues logged.</li> <li>Prepare the test data involved in analysis and Unit test. • Prepare and edit Technical Design, Unit Test document.</li> <li>Handle daily status calls with onshore team.</li> <li>Assist team member in their work.</li> <li>Peer review for team members.</li> <li>Monitor and fix daily process chains for daily loads.</li> </ul>
<b>Testing Tools</b>	SAP-ECC 6.0, SAP BI 7.3, BO 4.1
<p><b>Description:</b> The principal of this project was to develop and support SAP solutions to manage the services being provided by American water works. American Water is a public utility company operating in the United States and Canada. American Water owns subsidiaries that manage municipal drinking water and wastewater systems under contract and others that supply businesses and residential communities with water management products and services.</p>	

<b>6.</b>	<b>SAP HRSS-E2E Development</b>
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<b>Organization/ Location</b>	Accenture Services Ltd. / Gurgaon
<b>Client</b>	Procter and Gamble (Implementation)
<b>Duration</b>	Jan 2012 – August 2013
<b>Team Size</b>	BI-Team – 4.          BO-Team – 3.
<b>Role &amp; Responsibilities</b>	<ul style="list-style-type: none"> <li>• Worked as a developer for End to End Development of HR module</li> <li>• Worked and designed various Flows for as per clients requirement with complete custom based objects in BW 7.0</li> <li>• Responsible for transports related to QA and Production</li> <li>• Verified various changes and objects in Production Environment for successful Go Live</li> <li>• Have led testing activities through UAT(by planning, monitoring and closure of testing phases That is, planning test activities, ensuring completeness of test coverage, interacting with client users, getting sign off etc.)</li> <li>• Have experience extracting data from non-sap systems using connectors such as DB2</li> <li>• Gather requirement and understand issue from User over the client calls.</li> <li>• Provide estimates for the requirement.</li> <li>• Implement and perform Unit test.</li> <li>• Prepare Technical Document and Unit Test Document.</li> <li>• Handle daily status call with onshore team.</li> <li>• Assist team member in their work.</li> <li>• Peer review for team members.</li> </ul>
<b>Testing Tools</b>	SAP-ECC 6.0, SAP BI 7.0, BO 4.0
<b>Description:</b> The principal of this project was to implement SAP solutions to manage the Human Resources Details (OM & PA) being working in P&G as permanent or contractor employees . This is based out of Cincinnati, Ohio USA.	

<b>7.</b>	<b>Boots Core Processes</b>
<b>Organization/ Location</b>	Accenture Services Ltd. / Gurgaon
<b>Client</b>	Alliance Boots UK(Implementation)
<b>Duration</b>	July 2011 – Dec 2011
<b>Team Size</b>	BI Team – 8



<b>Role &amp; Responsibilities</b>	<ul style="list-style-type: none"> <li>• Worked on BI 7.3 Platform</li> <li>• Created Info Areas, Info Object Catalogs, Info Objects, DSOs, Info Cubes and Multi Providers as per the requirement.</li> <li>• Created Info Packages, Transformations and DTPs to load the data from SAP source system into SAP BI.</li> <li>• Created Unit Testing, Technical Design &amp; DCS document from the standard template for the required deliverables.</li> <li>• Transport collection and release of BI Objects and all other necessary things.</li> <li>• Worked on basic routines.</li> <li>• Gather requirement and understand issue from User over the client calls.</li> <li>• Prepare the test data involved in analysis and Unit test.</li> <li>• Prepare and edit Technical Design, Unit Test document.</li> <li>• Handle daily status calls with onshore team.</li> <li>• Assist team member in their work.</li> <li>• Peer review for team members.</li> </ul>
<b>Testing Tools</b>	SAP-BI 7.3
<b>Description:</b> This engagement was formed to establish, support and expand the SAP system for Boots (UK), one of the largest Fashion and Pharmaceutical Retail Chain in UK with outlets in most high streets throughout the country and also in the Republic of Ireland. The company is a subsidiary of Alliance Boots, a parent company formed on 31 July 2006 by the merger of The Boots Company plc and Alliance UniChem plc.	

## ACADEMIC QUALIFICATION

**Degree:** Bachelors of Engineering from Amity University, Noida India

Course	Institution	Board/University	Year of completion	Marks%
B.Tech(Biotechnology)	Amity University, Noida	Amity University	2011	68.94
XII	Army School, Ramgarh Cantt	CBSCE	2007	78.78
X	Army School, Ramgarh Cant	CBSE	2005	87.20

## PERSONAL DETAILS

- **Father's Name :** Mr. Raj Bhushan Dhamija
- **Date of Birth :** 07 Dec 1988
- **Language :** English, Hindi
- **Passport Number :** BCLPD6184N • **Marital Status :** Married

**DECLARATION**

I hereby declare that the information given above is true to the best of my knowledge.

**Mehak Dhamija**