

Charul Borkar

(BE, MBA)-10+ Years of Exp



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Atos, Pune

Feb 2023- Till date

IBM India Pvt Limited, Pune

April 2018 to Feb 2023

Fujitsu Consulting India, Pune

August 2016 - April 2018

Atum IT Services India Pvt. Ltd (Qualton now at Gachibowli), August 2015 to July 2016

Infosys Limited, Pune

April 2015 – August 2015

TARA Softtech Services Private Limited, Pune

Feb 2013–April 2015

Good to have Skills

- SAP MDM
- SAP Ariba Sourcing
- SAP CLM
- E-Sourcing (RFx & Auction), Ariba Network/ Sourcing/ Contract

Core Skills

- SAP Functional Consulting
- SAP Implementations
- SAP Roll Outs
- SAP Upgrades
- SAP BAU Support
- AS-IS and TO-BE process mapping
- Gap analysis
- Functional Specifications writing
- End User Trainings
- Design, Build, Test & Deploy SAP Application RICEFW enhancements
- Cross-Functional Leadership

Certifications

SAP Certified Application Associate

- SAP Ariba Sourcing
- SAP Ariba Integration
- SAP S/4HANA Sourcing and Procurement (1709)

AZ-900: Microsoft Certified - Azure Fundamentals

ITIL Foundation Certificate in IT Service Management (Certificate number: GR750217546CB)

Highlights

- Experience in Support, Upgrade & Implementation Projects.
- Experience in working with clients from different sectors like Manufacturing, Pharmacy and Public Sector & Energy and Utility.
- Extensive experience in working closely with Client to understand the requirements and delivering it on time by adhering to their process.
- Consistent in receiving appreciation from Client and receiving recognition from Employer.
- Believe in maintaining consistency in work and timely deliverables.
- Carries “Can- Do” Attitude & “Client-first” Attitude

Skills

SAP SRM (SRM Server 7.0 and above) with Extended Classic, Classic & Standard Deployment

- Self Service Procurement
- Plan Driven Procurement
- Central Contract Management
- Strategic Sourcing.
- C-folder
- Supplier Self Service (MM-SRM)

SAP MM Procurement (ECC 6.0, EHP 6 and above)

SAP PM

- Preventive maintenance
- Repair
- Planned repair

ABAP Debugging Skills

Enhancements using BADIs, User Exits, Implicit Enhancements, Custom Reports Interfaces & Smart forms.

SAP Functional Consultant (SAP SRM, MM & Ariba)

Own and Drive SAP implementation, roll out, upgrade and the BAU support projects from the functional side of the SAP SRM, SAP MM and Cross module by taking accountability as to-

- Work on realization of To Be process by scheduling & attending sessions with Business to prepare Business Requirements Document. Communicate with Business Users to thoroughly understand the requirement and refine the requirement
- Prepare the As Is as well as the To Be Process Documentation to perform the GAP Analysis & to attribute the GAPs to the SAP Configurations or to ABAP RICEFW enhancement objects to be configured or enhanced.
- Complete design deliverables by maintaining Configuration Documents, Functional Specifications and Test scope for Unit test, System/Integration test, Regression test and User Acceptance Test.
- Perform Unit Testing, Integration & Regression Testing and seek user acceptance test from business and extend support to them when required.
- Conduct Knowledge Transfer session as required to keep the team abreast of the changes.
- Provide and takes care of hyper care support on the deployed changes for a specified period.
- Provide post hyper care sustenance support by working on -
 - Incident Management – Resolve incidents by adhering to the SLA
 - Service Request Management – Fix the bugs reported in the BAU
 - Problem Management – Analyse & eliminate the recurring incidents
- Perform Functional Testing cycles during EHP/ SPS upgrades
- Troubleshoot the issues in close co-ordination with SAP through OSS Tickets in case of BAU issues, SPS upgrades and EHP upgrades
- Perform Functional Testing for the scheduled System Refresh & DR Drills
- Provide support for Third party applications integrated with SAP MM
- Perform Technical Basic Settings in SRM & Cross Application Basic Settings in SRM
- Perform Impact Assessment and Effort Estimation for Small Value Change & Projects flowing in, based on the requirements from the client

Organizational Scan

Atos

Feb 2023 – Till date

Role: SAP SCM (MM-SRM) Consultant

Client: Stellantis (Automobile Corporation) - PSA Groupe

Business Scenario: Plan Driven Procurement, Strategic Sourcing (Rfx & Contract management (MDM))

Project Abstract: The project involved configuring the SRM system to use Self Service Procurement in Classic Scenario for various regions. SRM System is integrated with other SAP and Non-SAP systems to cater various requirement.

Responsibilities includes:

Taking care of existing system by resolving tickets and planning change

Taking care of Work orders for various new requirements coming in.

Tools: PSASM(Internal Ticketing tool), JIRA

IBM India Private Limited

April 2018–Feb 2023 (4.10 Years)

Project Name: SAP Workforce and Asset Management Information (WAMI)

Role: SAP SCM (MM-SRM) Team Member

Client: Thames Water Utility Limited, Readings

Business Scenario: Self Service Procurement (Material and Credit card Procurement), Strategic Sourcing (Rfx & Contract management (MDM)) , WAMI aligned with PM

Project Abstract: The project involved configuring the SRM system to use Self Service Procurement in Extended Classic Scenario for a renowned Energy & Utility Industry. The key functionality delivered is the use of SRM System to cater non-traded goods and services. Chemicals and fuel on-site through SAP MM Inventory Management process; Purchase of goods and services for the maintenance of the operational assets via Material Requirements Planning (MRP) Demand and Planned Maintenance (PM) demand (Work, Asset Management and Information (WAMI)). Apart from these standard SAP functionalities and enhancements project includes:

- Custom solution like Contractor Application Payment System (CAPS), integrated with cross module (CRM, ECC, MDM, GIS, Click and Bottom line (third party invoice system))
- Integration with third party application like Ortec (Tankering & Logistic Sol), Cogent (Automated Invoice Processing System) and MDMS (Interface to Metering Application).

Tools Used:

- SOLMAN for creating and transporting the Transport Requests
- HPQC tool for preparing the Test Cases and for Documenting the Test Results. Now Azure DevOps.
- ServiceNow as a Ticketing Tool.

Fujitsu Consulting India

August 2016- April 2018 (1.6 Years)

Project Name: BAU Support for SAP MM PUR & SAP SRM

Role: SAP MM-SRM Cluster Lead

Client: Southern Water Services, Brighton, United Kingdom

SRM Business Scenario: Self Service Procurement (Material, Service and Credit card Procurement), Strategic Sourcing (Contract management)

Project Abstract: The project involved configuring the SRM system to use Self Service Procurement in Extended Classic Scenario for a renowned Energy & Utility Industry. Non – Traded goods and Services are catered using catalogue or free text with or without P-card functionality followed by approval process based on value. Internal catalogue is maintained for Material and Contract items

Significant Accomplishment

- Handled SP upgrade for SRM and worked on defect log on issues in close co-ordination with SAP through OSS and internal technical team.
- Kept track on P1 and P2 tickets and provide regular updates to the Top Management across India and UK.
- Assisted Program Manager and Delivery Manager for Reporting on daily basis based on daily updates from cross functional teams.
- Communicate with Business thoroughly to understand the requirement on small projects related to cross module and refine the requirement if necessary.

Tools Used: HPALM, ServiceNow

Atum IT Services India Pvt. Ltd. (Now Qualton)

August 2015 to July 2016(1.1 Years)

Project Name: BAU Support for SAP MM PUR, SAP SRM & Ariba Sourcing

Client 1: Gold Coast City Council, Queensland Australia

Role: SAP MM-SRM Team Member

SRM Business Scenario: Self Service Procurement with PPS, Material, Service and Credit card Procurement), Strategic Sourcing (Contract management)

Project Abstract: The project required to provide support for SAP Labs' client through disciplined and organized way by adhering to their process. This had Self Service Procurement in Extended Classic Scenario with PPS for a renowned public sector client. Tightly integrated with SRM and ECC to replicate Contract, Material, and Info record data to MDM.

Client 2: WesTrack Pty Ltd, Australia

Business Scenario: Ariba Upstream (spend visibility, Sourcing Professional, Contract management) and Ariba Procurement Content (catalogue).

Project Abstract: The project involved connect of Ariba Network (PO / Invoice automation) to SAP ERP system to transmit electronic procurement document for a Mining Company.

Tools Used:

Service Now: Client's ticketing tool.

ESP: Managing Corresponding client's ticket in SAP's ticketing tool

Infosys Limited

April 2015 to August 2015 (3 months)

Client: McKesson Corporation, Canada

Role: SAP MM-SRM Team Member

Business Scenario: Self Service Procurement Standalone scenario integrated with ECC

Project Abstract: The project involved configuring the SRM system to use Self Service Procurement in Standalone Scenario for a renowned Pharma Company. Had provision of workflows, catalogues, and signing of contract out of SAP and its replication to SRM and ECC.

TARA Softtech Services Private Limited

May 2014 to April 2015 (1 year)

Client: Tata Motors Limited, Pune (Tata Technologies Limited)

SRM Business Scenario: Strategic Sourcing (Live Auction Cockpit, E-Sourcing (RFx & Auctions)) & Collaboration folder with PLM

Project Name: AMADEUS- Application Maintenance Application Development End User Services

Project Abstract: The AMADEUS is an Application Support Project to provide end user services by resolving the Service Restoration Tickets raised by Buyers, Requisitioners and Suppliers. It required consultants to quickly analyse the issue reported and to resolve them by attributing them to the flaws in the Master Data, Transactional Data or to the system deficiencies to meet the tight SLA in terms of Response Time and Resolution Time.

TARA Softtech Services Private Limited

Feb 2013- May 2014 (1yr 4 Months)

Client: Tata Motors Limited, Pune(Tata Technologies Limited)

SRM Business Scenario: Strategic Sourcing (RFx and Central Contract Management), Self Service Procurement with MDM catalogue.

Project Name: Online Indenting and RFX for Indirect Material & Purchase (Classic Scenario)

Project category: Implementation, Roll Out & Support

Project Abstract: The project was designed to cater the requirement of client by using Strategic Sourcing and Self-Service Procurement. Team shopping cart was used to review & approve the requirement across team. RFx to be converted to PO or Contract, based on quote evaluation and comparison report.
