



# SHOMITA SINGH

## Salesforce Developer

### My Contact

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### Technical Skills

- **Programming Language:** Apex, Core Java
- **Salesforce Technologies:** Sales Cloud, LWC, Aura Components, REST APIs, Batch, Trigger, Integration, Salesforce Security, Flow, Workflow, Approval Process, Reports, Dashboards
- **Web Development:** HTML, Visualforce, Java Script
- **Database:** SOQL, MySQL
- **Frameworks and Tools:** Visual Studio Code (VS Code), SFDC Lightning, Workbench, Data Loader, Eclipse

### Certification

- Salesforce Certified Platform Developer 1
- Salesforce Associate
- Core Java Certified

### Achievements

2022 - Certificate of Achievement  
For Customer Centricity Award

### Education Background

Shri Ramswaroop Memorial College of Engineering and Management, Lucknow  
*Bachelor of Technology (B.Tech) - Information Technology (2019)*

### About Me

With 4 years of IT industry experience, I am eager to secure a challenging developer role in an innovative organization, contributing to both its success and my professional growth.

### Professional Experience

#### Kloudrac Software Pvt. Ltd., Noida | Sr. Software Developer

*June 2021 – Present*

- Led Salesforce integration projects with third-party applications using REST APIs and Apex, optimizing data flow and enhancing operational efficiency.
- Proficient in building responsive Lightning Web Components (LWC) using Visual Studio Code and Aura Components (Basic)
- Engineered robust system architecture using Visualforce, Batch, Queueable classes, Triggers, and SOQL, improving UI, integration solutions, and data management.
- Implemented declarative development approaches, utilizing Flows, Workflows, and Approval Processes.
- Managed Reports and Dashboards, providing real-time insights for data-driven decision-making.
- Configured Roles, Profiles, and Security settings for data security and efficient user access management using Sharing Rules.
- Engaged in client interaction, leading requirement sessions, and providing proactive production support for uninterrupted system operations.

#### Adsplay International, Gurgaon | Assistant Consultant

*Nov 2020 – June 2021*

- Worked with J2EE, Spring Boot, along with Javascript.
- Delivered projects as scheduled with quality standards.

#### Expediten eSolutions, Noida | Assistant Consultant

*Sept 2019 – Nov 2020*

- Worked with J2EE, Spring 3.1+ and Hibernate.

# Projects

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## Delhivery Limited (Logistic)

Kloudrac Software Pvt. Ltd., Noida | June 2021 – Present

Delhivery is an Indian logistics and supply chain company, based in Gurgaon. It provides many services to customers like B2B, B2C, C2C–Franchise and Mailroom, E2E, B2BR, B2BC, XB, FC etc.

Responsibilities:

- Led development of Delhivery's largest module, UCP (Unified Client Panel), enabling client self-onboarding through **REST API integrations, Sites, and Connected Apps**.
- **UI Development:** Created intuitive UI with Visualforce for digital contracts, onboarding forms, COB Verification pages, and more.
- **Batch Processing:** Implemented Batch classes for data updates across objects like Accounts and Opportunities, ensuring seamless flows.
- **Lightning Web Components (LWC):** Developed dynamic LWC components like Value Added Service Panel using Visual Studio Code for efficient BD interaction.
- **Integration Expertise:** Utilized Apex, Asynchronous Apex, Queueable classes, and Triggers for third-party integrations, syncing data with databases like HQ, Oracle, and Warehouse.
- **Declarative Approach:** Implemented solutions through Flows, Workflows, Approval processes, Email Templates, and Email Alerts, ensuring a streamlined, declarative approach.
- **Data Management:** Utilized SOQL for efficient record maintenance and database management.
- **Reporting and Tracking:** Managed data tracking through Reports and Dashboards, facilitating task allocation monitoring for BDs.
- **Aura Components:** Utilized Aura Components for daily volume tracking against each account and developed Bank Detail Page component for bank detail sync in different DBs.
- **Problem Solving and Client Interaction:** Provided technical solutions for production issues, new requirements, and conducted client demos during meetings.
- **Debugging and Deployment:** Proficient in Debugging, Testing, and Deployment processes using Inbound/Outbound Change Sets.
- **Access Management:** Configured user Profiles, Sharing settings, Permission sets, and controlled access to Apex classes and fields for efficient security management.

## Adsplay CRM(Customer Relationship Management)

Adsplay International, Gurgaon | Nov 2020 – June 2021

AdsPlay CRM was a product aimed at providing a complete solution for end to end Customer Management. This included Lead Generation (Finding prospective clients), Lead Tracking, Client engagement Feedbacks, etc. Dashboards and reports built within the CRM represented a clear overview of the operations.

Responsibilities:

- Was responsible for development of Client feedback forms, Client Query Forms and lead generation page. Developed API for exposing various Resource and client related data.
- Writing validations along with Unit testing of code.

## Guru Ghasidas Vishwavidyalaya (A Central University C.G) – IUMS (Integrated University Management System)

Expedien eSolutions, Noida | Sept 2019 – Nov 2020

An ERP Solution for GGV University is a project comprised a total of 23 modules and multiple sub modules like HRMS (including payroll, Pension and tax), Examination, etc.

Developed ERP Solution for GGV University, encompassing 23 modules including HRMS, Examination, Academics, Legal, Student Portal, Recruitment, Pre–Admission, Finance, and Budget.

Responsibilities included streamlining Pre–Admission processes, addressing UI issues, implementing server and client–side validations, and creating Examination Configuration processes for Employee Portal.