# DIVYA **HEGDE**

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Skilled and Passionate Senior Quality Analyst bringing 10 years of experience in analyzing, designing and implementation of testing strategies for web based and mobile applications.
Core Competencies: Functional Testing, Automation using Selenium and SimplifyQA, API Testing, Database verification, Manual Testing
Experienced in testing Healthcare, Salesforce, Pharmacy, Banking and Telecom domain projects, products.

## EXPERIENCE

**SEP 2021 – Apr 2023**
**SENIOR QA ANALYST: SIMPLIFY3X**

**Projects**
**Net Health- X-Fit EMR Applications**
**Legato - Healthcare Claim Processing System**
**Micro focus - Vertica Exporter**
**DR. Reddys - Outreach applications Automation**

**RESPONSIBILITIES**

- Review & analyze requirements.
- Lead team to understand business objectives.
- Participate in requirement meetings.
- Liaise with stakeholders for review & understanding sessions,
- Create user stories & test artifact.
- Prepare QA Plan in accordance with the project's scope and schedule.
- Monitoring the test coverage and perform automation when necessary.
- Lead the team in ensuring that everyone is on the same page with the tasks, and work with the group to grasp the requirements through requirement analysis and brainstorming sessions.
- Efficiently translate business requirements into application-level test scenarios.
- Create UI, DB, and API test scenarios.
- Review the test cases that team members have created.
- Use the SQA tool to plan test execution cycles and defect management.
- Help the new members to learn different modules in SQA tool.
- Conduct client meetings to address their questions and concerns.
- Interact and conduct meetings with DEV team and Product Owners to analyze and discuss about the product improvements.
- Prepare Weekly Status Report on the Progress/Queries/Status Associated with the Project and share it with the respective stakeholders.
- Monitoring the test coverage and perform automation when necessary.

**JAN 2019 – JUN 2020**

**LEAD QA: APPOBILE LABS**

**RESPONSIBILITIES (NOT LIMITED TO)**

- Quality product delivery in each release cycle.
- Lead and Mentor team members s and shares knowledge to make sure that the team members are groomed to meet the required technical knowledge for their position.
- Reviewing the requirements and providing feedback to the Client Account Managers
- Develop and Execute Test Plans, Test cases and scripts.
- Automate manual testcases using Selenium Web Driver
- Oversees implementation and execution of functional, regression, and acceptance tests by the team.
- Assisting the management in setting the direction for quality assurance within the organization.
- Assisting in recruiting new staff, conducting interviews and evaluate potential candidates.
- Interact and conduct meetings with DEV team and Client Account Mangers team to analyze and discuss about the product improvements.
- Work with management and assisting in implementing various process.
- Monitoring the test coverage and perform automation when necessary.

**MAR 2014 – JAN 2017**

**SENIOR TEST SPECIALIST,** DATAMATICS (PHILIPS)

- Review requirements specifications and technical design documents to provide timely and meaningful feedback.
- Create detailed, comprehensive, and well-structured test plans and test cases.
- Estimate, Prioritize, plan, and coordinate testing activities.
- Perform manual testing.
- Identify, record, document thoroughly and track bugs.
- Perform thorough regression testing when bugs are resolved.
- Perform different types of functional testing.

**MAY 2010 – MAR 2013**

**TEST ANALYST,** ANZ, CAPGEMINI

- Perform different types of functional testing.
- Test Estimation, Resource Planning, Work allocation
- Design Productivity MTP, DTP, Execution Schedule
- Entry and Exit Criteria

**JAN 2008 – JAN 2010**

**TESTING CONSULTANT,** ZTEC VENTURES LIMITED

- Involved in various levels of Black box testing.
- Managed Production issues and monitored until their resolution for closure on time.
- Trained new team members.
- Designed the test cases, executed and maintained traceability matrix.
- Allocated tasks, scheduled work and assisted the associates during the test activities daily.
- Monitored defects closely for timely closure.
- Suggested business related enhancements.

## EDUCATION

**DIPLOMA IN COMPUTER SCIENCE,** GOVT. POLYTECHNIC SHIMOGGA
**BACHELOR OF BUSINESS ADMINISTRATION,** BHARATI VIDYAPEETH DEEMED
UNIVERSITY PUNE(PERSUING)

## SKILLS AND STRENGTHS

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|---|---|
| • Web Applications and Mobile app Testing | • Focused and dedicated. |
| • Healthcare Domain experience | • Reliable and Curious |
| • Business End to End Scenarios | • Positive and highly motivated |
| • Requirement Analysis | • Passionate about Testing |
| • Regression Testing | • Honest and Hardworking |
| • Integration Testing | |
| • Functional Testing | |
| • Traceability Matrix | |
| • Defect Management | |
| • Database Testing | |
| • Automation Testing: Selenium, SQA, API, TestNG | |
| • Lead Activities | |
| • Training | |

## TOOLS AND TRAINING

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|---|---|
| • *Test Management Tools:* ALM, Quality Center, GIT, TFS,SQA, QTest | • Selenium Web Driver with Java |
| • *Database:* SQL, MS SQL Server, MySQL, Vertica DB | • SQA Automation Tool |
| • *Version Manager:* GIT Hub, SVN | • QTP |
| • *DMS:* QC, Git Hub, Jira, Bugzilla, TFS,SQA | • SQL |
| • Automation Framework: SQA, Postman, Eclipse, Rest API | • Python |
| • Data Monitoring Tool: Prometheus, Grafana | • ISTQB Basic and Advanced Level training |
| | • Microsoft Server 2008 |
| | • Java – J2EE |