Bijaya Dutta

Salesforce Consultant

Contact

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Professional Skills

- Salesforce configurations
- Lightning Web Components
- Apex Triggers
- OOPs
- Javascript
- Lightning Flows
- SOSL / SOQL
- Customer Relationship Management (CRM)
- Security Sharing Model
- Custom Objects
- Aura Basics
- Asynchronous Apex
- Salesforce Best Practices
- Web Technologies (HTML, CSS)
- Customization
- Profiles and Permission sets
- Salesforce Development
- JIRA, AZURE

Personal Skills

- Quick Learner
- Ability to work under pressure
- Self learner
- Analytical Thinking
- Problem Solving Ability
- Efficient Decision Making

Certifications

- Salesforce Certified Administrator
- Salesforce Platform Developer 1
- Salesforce Sales Cloud Consultant
- Javascript Developer 1
- Salesforce Platform App Builder

Work Experience

Salesforce Consultant　　　　**08/2021 – present**

DELOITTE USI　　　　▪ **Bangalore** ▪ **India**

- Possess expertise across a wide spectrum of technologies, such as Apex, Lightning Web Components, Triggers, JavaScript, CSS, and HTML, contributing to 70% of my technical prowess.
- Play a pivotal role in production support, actively resolving and deploying issues as required, which constitutes approximately 15% of my responsibilities. Fixed about 100+ defects in production.
- Collaborated seamlessly with cross-functional teams to teamed and implement additional features, earning recognition for strong teamwork and respectful interactions, contributing to 15% of my role.

Keywords: Agile Methodology, Apex, Triggers, LWC, Batch class

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Programmer Analyst　　　　**11/2020 – 08/2021**

COGNIZANT　　　　▪ **Kolkata** ▪ **India**

- Maintained Salesforce.com systems, contributing to successful project implementations.
- Developed complex logic in Lightning Web Components (LWC) to integrate with downstream systems, following Salesforce Best Practices.

Intern　　　　**02/2019 – 05/2019**

INFOSYS LTD ▪ **Bangalore** ▪ **India**

- Attended and completed course, assignments and quizzes on Object Oriented Programming
- Attended and completed course, assignments and quizzes on Database concepts

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Intern　　　　**07/2018 – 09/2018**

EWINTO Experimental Networks ▪ **Bangalore** ▪ **India**

- Built a working model on IOT Based HOME AUTOMATION SYSTEM using Arduino, embedded C.
- Worked in a group of 3 and submitted the working model within the assigned deadline.

Education

Bachelor of Engineering in Computer Science　　　*CGPA: 8.1/10*

Atria Institute of Technology, VTU ▪ **Bangalore** ▪ **India**

08/2016 – 09/2020

South Point School / CBSE (12th)　　　*Score: 89%*

05/2016　　　▪ **Guwahati** ▪ **India**

South Point School / CBSE (10th)　　　*Score: 8.4 CGPA*

05/2014　　　▪ **Guwahati** ▪ **India**