E-mail: hema02201510@gmail.com

CAREER OBJECTIVE:

Looking forward to continue my career in an ERP-SAP environment, where I can utilize my experience andskills in contributing effectively to the success of the organization and also for improvement of my skill.

Contact: +91 8660310845

PROFESSIONALSUMMARY:

- ✓ Overall 5.2 years of experience in SAP SD Consultant , which includes of strong experience in SAP SD module with one implementation and multiple applications three supports
- \checkmark Configuring and customizing the Sales and Distribution module and its functionality in SAP R/3 as per the
 - Client's business process.
- ✓ Hands-on experience in integration with SD, MM and FI.

SAP-SD SKILLS:

- ✓ **Organizational Structure**: Defining and assigning of Organizational structure & its Integration with otherModules for customizing of Enterprise Structure.
- ✓ Master data: Customization of Customer Master, Material master and Customer-Material Info records.
- ✓ **Order Management**: Configuration of Inquiry, Quotation, Sales order and special sales orders like Cash Salesand Rush Order.
- ✓ **Delivery**: Configuration of Shipping Point Determination, Route Determination, Delivery Scheduling, and Picking, Packing and Post Goods Issue (PGI).
- ✓ **Shipping:** includes shipping point, route and Storage location determinations.
- ✓ Billing: Includes configuration of Order Related, Delivery Related, Pro-forma and Commercial invoices.
- ✓ **Basic functions**: Pricing, Revenue Account determination, Availability Check (ATP), Credit Management,Output Determination, Partner Determination, Free Goods, Material Determination & Copy Controls.
- ✓ Business processes: Order to Cash (OTC) process, Third Party Sales, IPO process, Consignment sales & StockTransport Order (STO).
- ✓ **Proficient in Pricing**: Configuration of Pricing Procedures, Condition Records and Special Functions of Pricing (Condition Supplement & Condition Exclusion).
- ✓ Knowledge on S/4 HANA Simple Logistics in Sales.

TECHNICALSKILLS:

- ✓ Cross Applications: ALE & IDOCS
- ✓ Batch job creation and monitoring.
- ✓ Enhancements, user exits and reports.

PROFESSIONAL EXPERIENCE:

PROJECT: #3

Client : Teufelberger Type of Project : Support

Duration : Jul 2021 to till date
Support Partner : SOFTWIN Technologies

Support: Roles and Responsibilities:

- ✓ Resolved issues regarding sales, deliveries, billing, pricing, credit management & output determination.
- ✓ Worked on daily Issues related to pricing procedures. Resolved issues Resolved the issues related to sales, delivery, billing.
- ✓ Report promptly in team status to project Management
- ✓ Writing Functional spec., for enhancements.
- ✓ Involving in weekly/monthly meetings to discuss major issues.
- ✓ Attending weekly team meetings regarding pending tickets updates and support activities.
- ✓ Analyzing background job fails and carryout analysis with Abaper and take necessary action accordingly.
- ✓ Monitoring and analyzing daily, weekly & monthly Batch jobs.
- Analyzed the No of Tickets, which are pending depending upon their open date, the work hour's logged and
 - current status of the Tickets.
- ✓ Reporting the deviations in resolving the Tickets. Taking the correct action in order to satisfy both user and onsite co-coordinator.
- ✓ Review incoming mail in regular intervals.

PROJECT: #2

Client : Davos

Type of Project : Implementation

Duration : 01/2020 to 06/2021

Partner : SOFTWIN Technologies

Implementation Roles and Responsibilities:

✓ SAP SD Module implementation AS-IS, TO-BE study and documentation, business process involved with respectto standard SA

- ✓ Involve in BBP
- ✓ Proficient in ASAP Methodology and Good Understanding of Business Processes, it's Mapping & Configuration in SAP
- ✓ Configured Sales and Distribution Organization Structure, Master Data, Sales Document Types, Order, Delivery &Billing Management requirements.
- ✓ Creation of new condition types, Access sequences, Account keys with assignments.
- ✓ Customizing setting for automatic determination of shipping point, storage Location, plant, Route Determination, and schedule Line Category.
- ✓ Configured Output Determination for sales Order confirmation, Delivery note and Invoice.
- ✓ Prepared FS for the development to new smart Forms and Reports
- ✓ Involved in UAT and User Training Preparation of Unit Test Case document and User manuals

PROJECT: #1

Client : Vredestein
Type of Project : Support

Duration : 08/2018 to 12/2019
Support Partner : SOFTWIN Technologies

Support: Roles and Responsibilities:

- ✓ Analyzing the problem to provide solutions to the user generated issues. Resolved issues regarding sales, deliveries, billing, pricing, credit management & output determination.
- ✓ Worked on daily Issues related to pricing procedures.
- ✓ Resolved issues Resolved the issues related to sales, delivery, billing.
- ✓ Providing solutions to tickets raised by end users.
- ✓ Report promptly in team status to project Management.
- ✓ Involving in weekly/monthly meetings to discuss major issues.
- ✓ Attending weekly team meetings regarding pending tickets updates and support activities.
- ✓ Analyzing background job fails and carryout analysis with ABAP and take necessary action accordingly.

ACADEMIC PROFILE:

BSc Computers From Monad University, 63%

DECLARATION:

I hereby declare that all the above information is authentic and genuine in nature.

Date:

Place: Bangalore Signature

Hemavathi