

Amreen Taj

Educator | Client Experience | Retail Strategic Executive



Summary

10+ years of experience in Teaching, Coaching, Housing loans, Client Servicing, Product and Relationship management and Continuous Improvement.

Receptive customer service professional committed to providing high-quality service and developing customer and merchant relationships. Teaching: An engaging classroom presence, value in real-world learning, exchange of best practices and a lifelong love of learning.

Industry experience includes Teaching, Customer service and Client Relationship management.

Experience

Educator, Florence Public School - 2017 to 2023

- Planning, preparation, and teaching of programs to achieve specific student outcomes
- Developing lesson plans, delivering content, administering assessments
- Conveying concepts, classroom engagement, character development, engagement, and evaluation
- Grading tests, documenting progress, and keeping up with parent communication
- 5 Cs—collaboration, communication, creativity, and critical & computational thinking

Relationship officer, Indiabulls Housing Finance - 2016 and 2017

- Loan Sales and Lead Generation
- Branding, Marketing Activities, Showcasing Home Loan products
- Business Development, Documentation and Field Sales

Client experience, Myntra.com - 2012 and 2013

- Functioned closely with buyers and merchandisers to plan product ranges
- Sales Planning, sales targets, Customer queries, Timely delivery, and solution implementation
- Meeting suppliers, distributors, good sale, and stock maintenance

Client service and Support, Kingfisher Airlines - 2009 to 2012

- International and Domestic ticketing, Visas, Insurance and Corporate travel requisites
- Figures fares, payments, reservations, seat assignment
- Handling premium passengers, especially abled clients, minor travelers, and Liaising with flight attendants on special needs Premium passengers

Education

Master's in Business Administration
Finance, 2013

Bachelor's in Education (B.ed)
2017

Bachelor's in science
2009

Skills

Client centric,
Teamwork, Multi-tasking,

Customer care, Leadership,
Strong communication skills

Contact

Mobile : +91 88617 22445
DOB : 29/07/1988
Married

Email: hayathams@gmail.com
RT Nagar, Bangalore – 56002
Kannada, English, Urdu, Hindi