

# PRIYANKAA TIWASKAR

Mobile: +91 9325750171

E-Mail: priyanka.tiwaskar@gmail.com

**Focused and goal-oriented individual** offering **over 11 years** of experience in logistics, procurement, inventory management, and vendor contract management, as well as experience with data center-specific requirements; targeting challenging role as a Supply Chain Engineer to use the possessed analytical skills to identify opportunities for process improvement and implement solutions that improve efficiency and reduce waste; committed to ensuring compliance with regulatory requirements and maintaining strong relationships with suppliers and leveraging technical expertise and supply chain management skills to optimize operations and drive cost savings

## Profile Summary

- A highly experienced & versatile **SCM Data Centre Engineer** with expertise in **logistics, P2P, vendor contract management, renewals, invoicing reconciliation, asset management, and inventory management**, developed a strong track record of success in ensuring optimal performance and operational efficiency within **complex data centre environments**
- Leveraged **comprehensive & deep understanding of supply chain management**, skilled in managing the **end-to-end procurement process**, from **sourcing and purchasing to contract negotiations and vendor management** along with analytical skills, enabling to identify inefficiencies, reduce costs, and drive process improvements that enhance overall operational effectiveness
- **Significant experience in asset and inventory management**, including the tracking and maintenance of hardware and software assets, as well as the **management of inventory levels & replenishment**; adept at leveraging technology & tools to streamline these processes, with proven ability to manage multiple projects simultaneously, ensuring timely & accurate completion of all deliverables
- **Keen eye for detail and a commitment to ensuring the accuracy of data**, including invoicing reconciliation and the **management of renewal contracts** with a strong focus on **building positive relationships and delivering exceptional customer service**, well-suited to collaborate effectively with cross-functional teams and stakeholders at all levels of an organization
- **Administered contract management** with an emphasis on pre-qualification and request for quotations (**RFQ**), supplier shortlisting, **negotiating**, drafting & placement of contract
- **Developed, trained and built teams** to excel in the area of operations, thereby enhancing the individual & team capabilities
- **Result-driven professional** with excellent **people management skills** and capability to manage change with ease

## Core Competencies

-End-to-End Contract Renewal Process	-Procure-to-Pay (P2P)	-Process Improvement
-Vendor Management	-Contract Negotiation	-Asset Management
-Data Centre Engineering	-Inventory Replenishment	-Operational Efficiency

## Education

- **Bachelor of Computer Science** (Pune University)
- **ITIL Foundation V3 Certified** (NovelVista)
- **PGDM in Operations and Supply chain management** (IMT Gaziabad & Upgrad)

## Organizational Experience

CrowdStrike India Pvt. Ltd. | Data Center Supply Chain Management (Engineer II) / Contract management | Jul'19 – Nov'22

**Tools Expertise** - Jira; NetSuite; Coupa; Cobblestone; Service Now

### Key Result Areas:

- **Contract Renewal Process Management:** Steered the end-to-end contract renewal process for Data Centre Tech-Ops related contracts, ensuring that all contracts were renewed on time, within budget, and aligned with the organizational goals and objectives
- **Internal Stakeholder Collaboration:** Collaborated effectively with internal stakeholders such as procurement, legal, and engineering teams, to ensure vendor contracts aligned with organizational goals and objectives
- **Market Analysis:** Conducted market analysis to identify potential suppliers and vendors, approved them for new orders and renewals with approved purchasing strategies, and assessed vendor-related risks
- **Supply Plan Execution:** Executed the supply plan within project schedule and budget, communicated contract agreement content and gathered requirements with key stakeholders, and prepared relevant reports on contracting KPIs
- **Contract Negotiation:** Negotiated contract terms, including pricing, delivery, and service levels, and ensured appropriate turnaround time on all contract data entry
- **Project Procurement Management:** Administered large project procurement with multiple suppliers, created RFQs, organized and submitted purchase order requests, and performed routine quality assurance checks
- **Process Improvement:** Suggested and drove ideas for process improvements, redesign of key operating documents, and addressed risk/audit engagement, ensuring value was delivered, and opportunities for improvement were realized
- **Vendor Management:** Maintained positive relationships with vendors, resolved conflicts, and ensured that vendors met their contractual obligations. Worked with suppliers to reduce lead time and order quantities, took ownership and accountability for delivery of supplier schedules that supported end customer needs, and met functional KPIs such as on-time delivery, quality, and cost competitiveness
- **Payment Processing:** Reconciled vendor invoices and provided payment processing approvals to the account payable team
- **Master Data Management:** Managed master data management, determined the source of master data, tracked, monitored, and improved the quality of master data feeding into the demand and supply plan

## Previous Organizational Experience

### Wipro Technologies | Sep'11 - Jul'19

Growth Path:

**Asset Management Consultant | August 2016- July 2019**

**Project Engineer L2 | January 2014 - July 2016**

**Project Engineer L1 | January 2013 - December 2013**

**Technical Support Exe. | September 2011- December 2012**

**Tools Expertise** - SAP ARIBA ; Service Now

#### Key Result Areas:

- Managed and protected IT hardware and contract assets throughout their entire lifecycle, from forecasting and procurement to deployment, maintenance, billing, and disposal, serving as a single point of contact
- Provided subject matter expertise on IT hardware asset management for multiple projects and administered day-to-day operations related to asset, configuration, and vendor management
- Created quotes, purchase requests & purchase orders, as well as resolved discrepancies identified in the asset management database
- Tracked the acquisition, deployment, utilization, security, and final disposal of IT assets and manage vendors for new products, configurations, agreements, renewals, and amendments
- Processed vendor and service provider invoices and track asset warranty periods and break-fix
- Submitted accurate and timely ITAM reports to leadership, including Purchase Order tracker, Vendor ETA report, Asset register, ITAM Operational Governance Report, and KPI
- Supported the enforcement of procurement policies and procedures and work closely with ITSM and Configuration Management Lead, End User computing team, hardware installers, IT support personnel, customers, stakeholders, internal account office, procurement, and finance teams to develop and enhance the lifecycle asset management strategy and company policies and processes
- Prioritized, categorized, assigned and close SR and incident in ServiceNow

#### Highlights:

- Excellent organisational skills with strong sense of prioritisation
- Able to take personal accountability for projects
- Excellent written, verbal, and presentation skills
- Experience with working to tight deadlines
- Team Player

## Personal Details

**Date of Birth:** 16<sup>th</sup> March 1990

**Languages Known:** English, Hindi & Marathi

**Address:** Wakad, Pune 411057

**Nationality** - Indian

**Passport No-** P8148330