

# CURRICULUM VITAE

## Contact Address:

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## SHIVANGI SINGH CHAUHAN

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Seeking assignments in Total Quality Management in an organization of repute where I can put dedicated efforts for achievement of professional skills, competence & targets.

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### Career Conspectus

- ✚ Certified Quality professional with around **10.2 years' experience in Quality management** & engineering work experience. Knowledge of quality assurance including audit recommendation & implementation corrective actions, providing accurate documentation of statically reports and ensuring overall compliance.
- ✚ Demonstrated excellence in communication skill with various level of management state and federal regulators, stakeholders and suppliers.
- ✚ Currently associated with Flextronics Technologies India (P) Ltd. as **Sr.Quality Assurance Engineer (Site In charge) & Coordinating Security Manager (CSM)**.
- ✚ Insightful experience in Quality Management of pilot projects, new & old projects. Currently handling of 10-12 Members team.

### Flextronics:-

Flex International is a leader in industry with \$26 billion in sales, spread across 30 Countries with more than 100 locations. At Flex, we design and build intelligent products for a connected world.

Flex Global Services and Solutions (GSS) is a strategic business unit of Flex International and one of the most respected global providers of logistics and aftermarket services to a range of industries including networking, telecom, storage, mobile and other electronic product categories.

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### Skill Sets

#### Certifications:

- ✚ Certified Internal Auditor (TL9000, R 5.0)
- ✚ Certified IPC 610D
- ✚ Certified ESD, 5's, 8 Wastes, Lean Manufacturing, Six sigma
- ✚ Attended Awareness program on ISO14001 & OHSAS18001
- ✚ Attended Awareness program on SIX sigma tool & Lean technique.
- ✚ Recently won Gold award from Thailand for ICCQC
- ✚ Kaizen

- ✚ Electronics
- ✚ Engineering
- ✚ Continuous improvement
- ✚ SPC
- ✚ Project management
- ✚ Team management
- ✚ Vender Development
- ✚ Corporate Quality
- ✚ Lean management

**Package:**

Ms-office (Ms-Word, MS-Excel, Power Point, Visio)

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**Organizational Experience:**

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<b>Flextronics Technologies India (P) Ltd.</b>	<b>Quality Assurance Engineer (Team Lead)</b>	<b>2<sup>nd</sup> Nov</b>
<b>2009 to till time</b>		

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**Sr. Engineer Quality site In charge** in Flex Global Services & Solutions (GSS) for major Mobile OEM and Global leaders in Point of Sale mobile products. Managing a team of 10+ Quality associates & Junior Engineer Quality.

**Responsibilities:**

**Scope: - Bangalore, Mumbai, Delhi, Kolkata sites**

- ✚ Responsible for release & implementation of the engineering process & product ECN (Engineering Change Note)
- ✚ Responsible for timely calibration of all the tools & equipments used in different processes.
- ✚ Responsible to performing the supplier rating on quarterly basis.
- ✚ Responsible for capacity & Packaging finalization to ensure regular supplies.
- ✚ Responsible to Ensure Solid and structured Quality / Environmental / Health & Safety Management system at site.
- ✚ Responsible to Sustain Lean / Six Sigma Maturity & Personal Development - Self & Team
- ✚ Responsible to ensure IPC 610 Certification - 100% for all Inspectors

**Accountabilities:**

- ✚ Managing the overall Quality Control activities of total processes including Incoming QC, process QC & Outgoing QC.

- ✚ Process development, implementation & control in accordance with ISO (TL9000) R 5.0 guidelines.
- ✚ To ensure documentation of entire processes to be maintained as per ISO (TL9000) guidelines.
- ✚ Conducting monthly Internal Audits, Weekly GMP Audits, 5's Audits & ESD Audits as well as responsible for ensuring that there should be zero NC's found for third party audits.
- ✚ Identify the worst and good suppliers and make improvement plan for worst five suppliers and follow the same.
- ✚ Prepare the Supplier Rating Score Sheet for each supplier on quarterly basis and circulate to respective suppliers.
- ✚ To Plan and conduct Quality System Audit for suppliers at regular interval to maintain the Quality System Audits.
- ✚ To be highly self-motivated and develop multi-skill competence within individual and promote the same among the team
- ✚ Presenting the overall Quality performance in the Management Reviews.
- ✚ Imparting User trainings to team members & Training RSE on Quality Tools, Lean concepts, Data Analysis
- ✚ Appraisal & KRA distribution of the team.
- ✚ Quality Control & Management activities for multiple projects like OEM Mobile Repairs, Swipe machines, laptop, printers etc.
- ✚ Preparing consolidated Quality Management Report which is shared with top management.  
Site Compliance to process and procedures in line with ISO 9001, TL 9000 CSER / Customer & Organization standards / Requirements.
- ✚ Assess & Evaluate the Management system for effective implementation through Strong Auditing Process - Backend and Front End.
- ✚ Participation in external competitions.
- ✚ Action closure, Review and feedback to Operation within 24 hrs.
- ✚ IQC Inspection - Sampling Plan creation & Execution thru QualFx - On time.
- ✚ Atomization of audit tracker and consolidated report maintenance.
- ✚ CAR/PAR initiation and closure on time - Customer complaints, Audit NCs (internal / external).
- ✚ Compliance to process & procedures to all standards
- ✚ Compliance to agreed SLA's - All Accounts

### **HIGHLIGHTS:**

- ✚ Significantly reduced the high internal rejections in project by implementing DMAIC Technique.
- ✚ Successful roll over of RIM project for repairs of mobile phones within a short span of 15 days.
- ✚ Achieved Star Awards so many times for performing best Quality.
- ✚ Participated in Lean competition and got 2<sup>nd</sup> prize.
- ✚ Submitting Kaizen on monthly basis & get prizes so many times.

- ✚ Recently Won International gold award from Thailand for ICCQC completion

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**Samitech Electronics (P) Ltd.**

**Jr.Quality Assurance Engineer from 2007 to Oct'09**

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**Worked in various departments of the organization from June 2007 to Oct 2009 & gained proficiency in the field of quality.**

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**Jr. QUALITY ASSURANCE ENGINEER**

**from 2007 to 2009**

**Role:**

- ✚ Responsible for making & maintaining documentations for my department as per ISO guidelines.
- ✚ Ensuring process planning & implementations in the department.
- ✚ To perform various quality control activities like I-QC, O-QC & Process QC.
- ✚ To perform Random PQC Audits.
- ✚ To perform quality checks of deck Printer parameters, SMT pick -Place m/c, reflow oven m/c in SMT areas during to process checking.
- ✚ To prepare and analyze the data bank describing the nature of the fault and its occurrence frequency and determine if the particular fault is occurring due to some deviations in the manufacturing process parameters.
- ✚ To receive the findings / observations from the process/manufacturing team on test performance and deviation and subsequently to take the appropriate action to resolve the same.
- ✚ To track the internal rejections as well as Field Returned Analysis with my seniors & operations team.
- ✚ To prepare different quality reports and to share it with our seniors.
- ✚ To issue CA/PA forms & get it filled from the operations team.
- ✚ Monitoring PDCQSM.

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**Uniword Telecom (P) Ltd.**

**Quality Assurance Technician From Nov 05 to May'07**

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**Worked in various departments of the organization from Nov 2005 to May 2007 & gained proficiency in the field of quality.**

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**QA Trainee Engineer**

**From 2005 to 2007**

**Role:**

- ✚ Started my career as a Trainee Engineer in the company. Initially worked for 01 year in repairing & testing.
- ✚ Inspected & verify the sample board for pick & place, chip shooter machines.
- ✚ Maintain daily report, process audit, data analysis & documents related to production line.
- ✚ Maintain & distributing document for Ts-16949.
- ✚ Sample verifying & approval for manufacturing.

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**Education:**

- 🚩 Diploma in Electronics Engg. from Govt Polytechnic, Shamli with 70% marks.
  - 🚩 Certified Internal Auditor (TL 9000, R 5.0) from UL Management system.
  - 🚩 Certified IPC 610D Specialist.
  - 🚩 Certified ESD Trainer from ESD Management Bangalore.
  - 🚩 One year Advance diploma in computer application from SOFTVISION institute Lucknow.
  - 🚩 Completed Diploma in TQM from SCDL Pune.
  - 🚩 Lean green belt certificate holder
  - 🚩 B.Tech in Electronics and Telecommunication from KSOU with 82% marks.
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**Personal Profile :**

<b>Name</b>	:	Shivangi Singh Chauhan
<b>Father's Name</b>	:	Sri Uday Raj Singh Chauhan
<b>Date of Birth</b>	:	3 <sup>rd</sup> May 1987
<b>Permanent Address</b>	:	D/o Sri Uday Raj Singh Chauhan Uday Bhavan Main Road Hargaon Ganj Sitapur -261121
<b>Sex</b>	:	Female
<b>Marital Status</b>	:	Married
<b>Nationality</b>	:	Indian
<b>Current Location</b>	:	Gurgaon (Haryana)
<b>Current Salary</b>	:	<b>6.5/ Annu.</b>
<b>Expected Salary</b>	:	<b>Negotiable</b>

I declare that all above-mentioned information is true to the best of my knowledge and belief.

**Date:**

**(Shivangi Singh Chauhan)**

**Place:**