

WORK EXPERIENCE

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OBJECTIVE

To pursue a growth oriented career with a progressive organization that provides a scope to apply my knowledge and skills and be a part of the team that dynamically works towards the goals of the organization.

> ICICI BANK(client location)

Designation : Junior associate,system
Administrator(help desk)
Role : Desktop support engineer
Department : IMS/IT
Duration : 18-jan-2019 To 26-nov-2020

> BHARAT MATRIMONY.

Designation : customer experience officer/senior executive
Department : PR CASE (profile refilling)
Nature of work : kannada voice process
Duration : 02-dec-2021 to 1-jun -2022

> TECH MAHINDRA

Designation : customer support executive
Department: vi(vodaphone-idea sim)
Nature of work:Kannada voice process
Duration: 1-jan-2023 to 31-july-2023

EDUCATIONAL QUALIFICATIONS

Degree/ Certificate	Institution	Year of Passing	Board/University	Marks (%)
BCA	S.R.N ADARSH COLLEGE	2018	Bangalore university	69
PUC	APS PU COLLEGE	2015	Bangalore university	57
SSLC	PRESIDENCY PUBLIC SCHOOL	2013	K.S.E.E.B	57

IT SKILLS

Basic(good typing skills)
MS Office(word,excel, PowerPoint)Tally
Erp 09
C,C++, JAVA

CERTIFICATIONS

- *SPORTS CERTIFICATES*
- *NSS (LEADER SHIP)*
- *C,C++,JAVA*

INTERESTS

- *Customer relationship management, creativity Production,non voice*

HOBBIES

- *Playing games.*
- *listening music, cooking.*
- *Sports*

PERSONAL DETAILS

- *Date of Birth* : *05/JUNE/ 1996*
- *Gender* : *FEMALE*
- *Language Known* : *English , kannada , Tamil*
- *Permanent Address* : *No:35, Mariamman kovil street, velangadu, akkadavalli
(Po), Panrutti (tk), Cuddalor (dt), 607205*
- *Marital Status* : *married*

DECLARATION

I here affirm that my above statement are true to the best of my knowledge and belief. If selected I assure you that I will keep up to your work and satisfaction. I shall be waiting for your kind response in this belief

Thank you

Yours Faithfully,

Vasanthi S