Trisha **ML**

Highly motivated and dedicated professional with 2.6 years of experience in mainframe production support and testing. Seeking a challenging role that utilizes my skills and knowledge to contribute to the success of an organization.
- Strong analytical and problem-solving skills.
- Excellent communication and interpersonal skills.
- Team player with the ability to work independently and a Quick

• Contact

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• Skills

- JCL, VSAM, SDSF
- ISPF, TSO, COBOL
- Rexx(Basics), OOPS
- HTML, CSS.
- MySQL, DBMS
- Product testing.

• Software

- Endevor
- Vista

• Awards

Received Cyber Bronze award for Information Security & Risk Management

• Training

Attended corporate training on Mainframe during HCL training program in Chennai

Attended corporate training on Mainframe endevor tool at Thryve, Chennai

• Work Experience

| 2021-07 - Current | **Software Engineer** |
| | **HCL Technologies, Chennai** |

Mainframe Production Support & Tester

AIG, American International Group, Inc.
- An American multinational insurance corporation renowned for its wide range of flexible life insurance products and financial stability
- Providing production support for mainframe applications within defined timeline
- Utilized SDSF to monitor job execution, review job output, and manage system resources efficiently
- Conducted testing of mainframe applications, created test cases, executed functionality testing- Confirmation (CT) & Regression(RT), documenting test results and reported defects
- Leveraged ISPF and TSO to edit datasets, browse system catalogs and perform file management tasks
- Collaborated with cross-functional teams to validate system functionality, troubleshoot issues, and ensure high-quality deliverables
- Actively participated in team meetings, knowledge sharing sessions and process improvement initiatives.

• Education

| 2017-01 – 2021-05 | **B.Tech: IT** |
| | PSNA College of Engineering And Technology – Dindigul. |

| 2016-01 – 2017-04 | **HSC** |
| | Swamy Matric Higher Secondary School – Palani. |

• Certification

- Certification on Introduction to Python on Coursera.
- Certification on various OOPS and Java from Coursera and LinkedIn Learning

Yours Faithfully
(Trisha ML)