GAYATHRI V

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To survive on my own and to be resourceful for the organization that recruits me, and also makes a considerable contribution to the success of the organization and myself in all endeavors.

EDUCATIONAL QUALIFICATION:

- **MASTER OF COMPUTER APPLICATION**

  Completed at K.S.R College of Technology, Tiruchengode, Namakkal with **87.10%.**

- **BACHELOR OF SCIENCE IN COMPUTER SCIENCE**

  Completed at APA Arts College For Women's, Chinnakalayamputhur, Palani with **82.45%.**

- **HIGHER SECONDARY SCHOOL**

  Completed at Sri Renuga Devi Higher Secondary School, Neikarapatti, Palani with **68.58%.**

- **SECONDARY SCHOOL**

  Completed at Sri Renuga Devi Higher Secondary School, Neikarapatti, Palani with **78.80%.**

CERTIFICATION

- Have done certification in Core Java, Selenium and Manual Testing.

SKILL SET

- Java
- Selenium
- TestNG
- ManualTesting

JAVA DEVELOPMENT

- Familiar with core JAVA
- Insight in advanced JAVA concepts like **collection and arrays.**
- Acquainted with oops concepts like **polymorphism, Inheritance and encapsulation.**

Manual Testing

- Well versed with SDLC, STLC and Defect Life Cycle.
- Extensive knowledge of Smoke testing ,Sanity, Regression and Retesting.
- Familiar in Requirement Traceability Matrix and Test Plan.

Functional Test Automation using Selenium

- Proficiency in Maven build tool for develop and maintaining the Frameworks.
- Good Understanding in core java programming.

Personal Skills:

- Smart Working, Willing to learn.
- Good at analytical skills.
- Flexible to any environments.
- Positive minded and hard working.

Working Experience:

- Worked as Process Advisor and Quality Analyst in Barclays Global Service Centre Pvt.
- Solving the complanints raised by customer through variouse resources.
- Analyzing the customer account and calculating the refund amount.
- Refunding the customer with gesture of good will.
- Dealing with customer account which is in recoveries.
- Handled audit in Quality Control.

Awards:

- Won HighFlyer award for good quality maintenance.

Declaration:

I hereby declare that the above furnished information is authentic to the best of my knowledge.

Date :

Place : Chennai   **Signature**