

# SHRUTI CHATURVEDI

Hyderabad, Telangana (India) | +91-9848026706 | shrutichaturvedi.16@gmail.com |  
<https://www.linkedin.com/in/shruchat16/>

## EDUCATION

**Bachelor of Technology, Computer Science and Engineering**  
Jawaharlal Nehru Technological University, Hyderabad

April 2012  
Percentage: 77.61%

## WORK

**Overall Experience: 10 years 4 months**

**Amazon India Pvt. Ltd.**

**Bengaluru, India**

**Quality Assurance Engineer - II (L5)**

**June 2022 – Current**

- Part of Commerce Platform - Quality Enablement Team for Amazon Web Services (AWS) that focuses on International Expansion by decoupling the Sellers of Record from AWS Inc. and regulating the billing and tax systems in new and existing regions.
- Actively involved in discussions with PMs, TPMs, QAMs, SDMs for reviewing the incoming launch requests.
- Performed E2E testing, PVT/UAT, Go/No-go testing and Go-live testing for critical business impacting scenarios for Australia Marketplace, Heimdall projects and identified over 100+ defects.
- Automated 100% regression scenarios for Australia Marketplace to reduce the ToT for new vanilla Marketplace launch by 3 weeks.
- Managing the Monthly Business Review (MBR) and Quality Enablement Team (QET) metrics for monthly presentations. Streamlined the metrics gathering process from different stakeholders by reducing redundant work.
- Designing and reviewing the Test Plan, Test Strategy, Scenarios, Test Execution and Automation, Post-launch activities.
- Mentoring to onboard new hires into the team.

**SumTotal Systems India Pvt. Ltd.**

**Hyderabad, India**

**Senior Software Design Engineer – Quality Assurance**

**Nov 2017 – May 2022**

- Liaison between Development team, Product Manager, Release Train Engineers, and Group Manager as SCRUM Master.
- Mentored, resolved conflicts and impediments, standardized deliverables, realigned the KRAs and set up processes and procedures for effective execution for a 7-member team in Scaled Agile Framework (SAFe).
- Monitored risks and charted mitigation plans, ensured smooth conduct of release (Program Increment)/sprint planning, story grooming sessions, and retrospections.
- Analysed Business Requirements/User stories to identify the gaps from business and existing product perspective and providing feedback to Development Team/Product Owner/Automation Team.
- Automated critical business, and regression scenarios using Katalon Studio and Autom, an inhouse tool for Automation to reduce post-release manual testing effort by 90% for new features.
- Spearheaded Automation project by assigning weekly targets and guided through product functionality and code resulting in reduction of manual testing effort of legacy features by 80%.
- Performed automation code reviews for peers and temporary employees for 15+ features.
- Developed business scenarios based on epics and requirements and performed Functional, Regression, Microservices with Webhooks, Database, Security, and Accessibility testing for 15+ features spanning over 18+ major releases.
- Conducted Technical Interviews for hiring resources.
- Trained new hires on Learning Management System modules and increased productivity by 35% in 3 months.

**Oracle India Pvt. Ltd.**

**Hyderabad, India**

**Quality Analyst II**

**Nov '16 – Nov '17**

- Functioned as SPOC for Primavera Unifier – Business Intelligence (BI) module.
- Performed root cause analysis (RCA) for 15+ critical customer issues by analysing complex data sets comprising of 100+ operational parameters and provided scripts for corrupt records.
- Participated in daily stand-ups, bug triage meetings and customer calls.
- Validated and released new features and patch set bugs.

**SumTotal Systems India Pvt. Ltd.**  
**Software Design Engineer I - QA**

**Hyderabad, India**  
**Nov '13 – Nov '16**

- Identified ~800 defects in the product that included 20+ critical bugs in 3 years span.
- Supervised a team of 4 members for migrating Training Schedule (~900 test cases) feature from legacy to MVC architecture and released the project with no critical issues.
- Led a team of 5 for group testing Manager Assignments module.
- Exceeded expectations by acquiring Subject Matter Expertise on Content and Integrations module in Learning Management System.
- Debugged and released production issues within SLAs ensuring the quality is not compromised.

**Genpact, LLC**  
**Technical Trainee**

**Hyderabad, India**  
**Dec '12 – Jun '13**

- Bootcamp on Software Development and Testing for 3 months.
- Automating scenarios to extract data from the Mainframe application to MS Excel using Macros to reduce manual efforts by 80%.
- Performed Functional and Regression testing on the mainframe application and validation of insurance policies for Long Term Care product for Genworth Financials, a fortune 500 company.

**KEY PROFICIENCIES**

Test Case Management	: qTest, Quality Center/Application Lifecycle Management (ALM)
Bug Tracking	: JIRA, Oracle Test Manager, ALM
Programming Languages	: Java, Python 3.0, Groovy, HTML, CSS, JavaScript
Database	: SQL Server, Oracle DB, MongoDB
API Testing Tools	: Katalon Studio, Postman v8.0
Accessibility Tools	: JAWS, NVDA
Integrated Development Env	: Microsoft Visual Studio, IntelliJ, Eclipse
BI Tools	: Power BI
Version Control/Code Review	: Git, Gerrit, TortoiseSVN
Domains	: Human Capital Management (HCM) – e-Learning Management, BFSI
Testing	: Selenium Webdriver, Cypress

**CERTIFICATIONS/SEMINARS**

- Pursuing Advanced Product Management(APM) course from IIM Kozhikode.
- Certified Tester Foundation Level (CTFL), *Issuer: ISTQB*
- Certified SCRUM Master (CSM), *Issuer: Scrum Alliance*
- Certified Associate in Python Programming (PCAP), *Issuer: OpenEDG Python Institute*
- Leadership Essentials Program, *Issuer: Iron Lady in collaboration with Tata Institute of Social Sciences (TISS)*
- Nominated by employer for Hopper India 2020 by Anita.Borg, for women in technology.

**VOLUNTEERING**

- **Yukti and Reading Club at Iron Lady:** Volunteered for Yukti, weekly sessions for Iron Lady working women community on issues related to growth, recognition, imposter syndrome, inter-personal relations at workplace. Also contributed to setting up the Reading Club as creative head.
- **Synergy (Annual Event) at SumTotal Systems:** Conceptualized themes for Synergy as an organizing committee member and participated in the cultural events to portray diverse culture, festivals, and weddings of India.
- **Skill Club and Monthly Newsletter at SumTotal Systems:** Handpicked by Management to lead a peer-engagement initiative at SumTotal for conducting brownbag sessions, leadership talks with seasoned leaders in the organization and publishing of Learning Management monthly newsletter.

**INTERESTS**

- Reading books and articles, Yoga, Travelling

**AWARDS & ACCOLADES**

- Above & Beyond award winner for Q4 FY22 at SumTotal Systems
- Awarded 22.1 Release EMMI awards – Quality Champion at SumTotal Systems.
- Won Spot Award four times at SumTotal Systems