



Mou Banerjee

Program & Project Manager || Scrum Master

Targeting assignment as a Scrum Master

Email : mukherjeemou8@gmail.com Phone : +91 9819267116 / 8431898259

Address: Sobha Lake Garden Krishnarajapura, Bangalore

LINKEDIN

<https://www.linkedin.com/in/mou-banerjee-project-management/>

CERTIFICATION

Certified Scrum Master (CSM)

PRINCE2 Project Management
Certifications

SKILLS

★★★★★ Agile Mindset

★★★★★ Empathy

★★★★★ Facilitation

★★★★★ Communicator

★★★★★ Adaptability

TOOLS

★★★★★ JIRA

★★★★★ Azure Devops

★★★★★ Scrum Framework

★★★★★ Ms Planner

ACCOMPLISHMENTS

EY Digital - Bronze Badge

EY Innovation - Agile- Bronze
Badge

EY Analytics - Data
visualization - Bronze Badge

EY Innovation - Agile- Silver
Badge

Highest Performing Team
Award

Spot Award

EDUCATION

Masters in Electronic Business

Sardar Patel University,
Anand, Gujarat

PROFILE

Throughout my 12 year professional career, I have honed my proficiency in **Program and Project Management**, consistently delivering exceptional products and services. Additionally, I have cultivated strong relationships with stakeholders to ensure their needs are met. As a **Scrum Master**, I specialize in leading and motivating teams across all organizational divisions, including software development, quality assurance, and software engineering, to establish a collaborative, cross-functional, and high-performance workplace culture.

EMPLOYMENT HISTORY

Senior Consultant at EY GDS Consulting, Bengaluru
May 2020 - Present

I am presently employed as a Scrum Master for two Pods in the EY Risk and Compliance product, which boasts AI and ML capabilities. Additionally, I am serving as a Project Manager for the EY-GDS entity program. The project is being executed in a SAFe environment, with all scrum ceremonies, including PI planning, being observed. I am responsible for leading two scrum teams, comprising 15 members, and ensuring that agile perspective metrics/reporting configuration, resource management, release management, and other related tasks are carried out efficiently

Project Coordinator at Fujitsu Consulting, Bengaluru
January 2019 - March 2020

I collaborated closely with the Service Delivery head for the Post Office UK Government Project, overseeing the advancement of IT and deliverables through the utilization of agile methodology. In addition, I was responsible for generating quarterly SOW change requests and organized sprint ceremonies to monitor, evaluate, and communicate project risks and opportunities. I was also actively engaged in regular audits to uphold accounts and ensure data integrity, including conducting reviews with staff.

Program and Project Management at Accenture Solutions Ltd, Mumbai
June 2016 - June 2018

I was engaged as scrum master for Innovid digital team for development of channel partners product catalog portal for a large MNC. It included features for better search experience for the users so they can search products, documents and site content for a client located in USA. Key responsibilities include developing staffing plan, weekly reports, user story planning, scrum meetings, ADO board configuration and tracking.

Senior Executive Project at School Guru Eduserve Pvt. Ltd, Mumbai
June 2015 - April 2016

The website development and Digital Marketing Project for School guru was under my management. My responsibilities included establishing and maintaining client relationships, which involves effective communication with clients, delivering reports, managing projects, and developing strategies. I was also responsible for tracking and driving the progress of various projects to ensure timely delivery. As the single point of contact for all digital agencies and clients associated with ten universities, I have managed all digital accounts. I maintain frequent contact with internal and external contacts at various management levels to obtain and allocate resources and complete specific phases of projects.

Senior Executive Marketing at Travoline Pvt. Ltd, Mumbai
March 2011 - June 2015

In my capacity as a Senior Executive Marketing Project Manager at Travoline, I was tasked with overseeing website development and marketing initiatives in collaboration with senior management. My responsibilities included formulating a comprehensive digital marketing strategy for Travoline, actively participating in Project Management Office (PMO) activities such as Statement of Work (SOW), change requests, and billing, collaborating with Travoline clients to determine the scope of website development projects, translating business objectives into departmental goals and plans, and managing digital and IT vendors for Travoline. Additionally, I was accountable for the successful implementation of marketing strategies