Priyanka Saxena

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Career Objective

To achieve professional excellence, career progression and personal contentment by working in an esteemed organization with sincerity, dedication and enthusiasm.

Profile

Enthusiastic software tester, instructional designer with 12+ years of experience in manual testing, automation testing, instructional designing, and technical writing. Proficient in using Selenium, Java, and other test automation tools to deliver high-quality products.

Technical skills

o **Programming language**: C, C++, Java
o **Automation**: Selenium Web driver, Maven, Jenkins, GIT, Provar
o **Automation Framework**: TestNG, Behaviour Driven Development (BDD)
o **Documentation tools**: MS Office Applications (MS Word, Excel, Access, PowerPoint)
o **Tools**: Articulate Storyline 360, Adobe Captivate, Camtasia, Create Author App (uCertify tool), JIRA, HPQC, Postman
o **Project Methodology**: Waterfall, Agile
o **Database**: Oracle SQL, MySQL, SAP HANA
o **ERP**: SFDC, SAP

Automation Testing (Exp: 2+ years):

o Experience in designing and executing test case based on business requirements
o Implemented log4J for capturing logs
o Strong knowledge of software QA methodologies, tools and processes
o Meeting with the development team to fill up the gap understanding
o Experience on selenium with Java
o Knowledge and exposure on BDD Framework (Cucumber), Maven
o Proficient in Agile testing methodologies and practices

Manual Testing (Exp.: 5+ years):

o Expertise in Mobile Testing, Web Testing, API Testing
o Expertise in test planning, requirement analysis, test execution, test monitoring, bug tracking
o Expertise in Functional testing, Regression testing, Smoke testing, Integration testing, UI testing
o Expertise in creating test scenario, test cases, regression suits and collect test data
o Expertise in creating test reports, bug reports and exit reports.
o Good exposure in Software Development life cycle (SDLC) and Software Test lifecycle (STLC)

Experience

❖ **TEST CONSULTANT | PROVAR TESTING | SEP 2021 – DEC 2022**

Provar testing is an end-to-end test automation solution designed especially for salesforce. Working as a Test Consultant to test Salesforce and other UI applications.

Responsibilities:

o Handling client issues with respect to requirement gathering, issue understanding, bug fixing for Salesforce product and/or client related UI applications.
o Requirement analysis, test scenario preparation, testcase preparation and review.
o Test data generation for the testcases.
o Automation of new demand testcases to be executed in further release as regression.
o Test data provisioning involves providing required data to business partners /clients of Provar.
o Defect reporting and tracking to closure.
o Preparation of knowledge articles for user issues and queries.

❖ **SENIOR PRODUCT MANAGER | UCERTIFY Company | AUG 2016 – AUG 2021**

Quality Assurance and Testing Responsibilities

o Quality assurance of the content created by the team members and providing feedback.
o Requirement analysis, test scenario preparation, testcase preparation and review.
o Test data generation for the testcases.
o Smoke test, acceptance test execution for new demand and regression.
o Bug / Defect reporting and tracking till its closure.
o Production delivery management in case of production defects.
o Daily status reports to managers and client.
o Meeting with development teams to fill up the gap in understanding.
o Performed functional testing, regression testing, browser compatibility testing, usability testing, UI testing, API testing, Automation Testing.

Instructional Designer and Technical Writer Responsibilities:

o Create engaging learning activities and compelling course content.
o Work with subject matter experts to identify target audience's training needs.
o Set instructional end goals and create content that matches them.
o Production delivery management in case of production defects.
o Analyze and apply trends and best practices in learning technologies and instructional design.
o Define the timeline of the project and constantly working on updates of the course.

❖ PRODUCT MANAGER | UCERTIFY company | February 2010 – July 2016

o Provide exercises and activities that enhance the learning process.
o Create supporting material/media (audio, video, simulations, role plays, etc).
o Create modes of assessment, such as tests or quizzes, to measure the effectiveness of the course.
o Maintain project documentation and course folders.
o Gathering the resources according to the requirements.

Quality Assurance Projects

o **uCertify Web portal**: This web application is a portal developed for end users who are looking for IT certification related courses and Knowledge check.
o **uCertify Application tool:** It is an inhouse tool used for Content Development and certification course material.
o **Bitrix24**: Application used to create business processes, receive notifications, schedule meetings, and share documents.
o **Salesforce:** Customer relationship management tool that helps in managing company's relationship and interaction with customer and potential customers.

Instructional Design & Content Development projects

o PMP (Project Management Professional), CAPM (Certified Associate in Project Management)
o PMI-RMP (Risk Management Professional), Project+, PMI-ACP (Agile Certified Practitioner)
o SSCP (Systems Security Certified Practitioner) and
o PHR-SPHR (Professional in Human Resource-Senior Professional in Human Resource)

Certification

Certified in SOFTWARE TESTING (Manual /Automation)
Certified in IT fundamentals (FC0-u51)
Certified in Project+ (PK0-004)

Education

MASTER'S IN COMPUTER APPLICATIONS | JUNE 2010 | EWING CHRISTIAN COLLEGE, ALLAHABAD

GRADUATION (B.SC) | JUNE 2007 | EWING CHRISTIAN COLLEGE, ALLAHABAD

I hereby declare that all the details furnished as above are true and correct.

PRIYANKA SAXENA   Dated 15 May 2023