

**PROFESSIONAL SUMMARY:**

- 5+year's experience in Aeronautical / Health care and Software Testing of Client/Server and Web based Applications.
- Expertise in Automation Testing (**Tricentis Tosca**), **Manual Testing**.
- Excellent knowledge in Automating **Web Applications**, **SAP Applications** and **SFDC Application** using Tricentis Tosca.
- Excellent knowledge in Software Development Life Cycle SDLC and industry standard methodologies like Waterfall and Agile.
- Exposure to Retail, Healthcare, Transportation and Entertainment business with regards to Quality assurance roles.
- Involved in entire QA Life Cycle, which includes Smoke Testing, Functional Testing, Regression Testing, Integration Testing, and System Testing.
- Experience in Writing Test Scenarios, Test Cases, Execute Test Cases, Verify Test Results, and Log Defects.
- Performed bug and defect reporting using Quality Center.
- Expertise in handling the entire QA process documentation using Quality Centre (HPALM)
- Experience in Bug Tracking System and technically sound in knowledge
- Experience in writing numerous test scenarios and test cases for conducting System, Regression, Black Box and Integration testing of applications.
- Extensively involved in Backend testing of SQL Queries using SQL Server.
- Proven ability to work efficiently in both independent and team situation with positive results.
- Experience in documenting the testing process using MS-Office tools including Word and Excel.
- Exceptionally well organized, strong work ethics and a willingness to work hard to achieve employer's confidence and objective.
- Good communication / interpersonal skills & ability to work under tight schedules and after-hours, on-call availability. Ability to adopt new technologies.
- Confident with all teaching and maintenance aspects.
- Good knowledge in the scope and application of aircraft WDM,AMM,CMM,SAP(Tosca Automation).
- Good knowledge in understanding of configuration management and change process.
- Knowledge in understanding the Installation of mechanical and assembly drawings of aircraft systems.
- Experienced in technical administration & planning of work package delivery activities including peer review
- Experienced in Aircraft standards and authoring tools like GIPSY-GIDOCA,SAP.

**TECHNICAL SKILLS:**

<b>Domain</b>	Healthcare
<b>Skill Family</b>	Manual Testing,Functional testing,Tosca Automation
<b>Methodologies</b>	SDLC, Agile, Waterfall,Tosca Automation
<b>Databases</b>	SQL Server 7.0(EZquery Tool),SFDC(Tosca Automation)
<b>Browsers</b>	Internet Explorer 4.0/5.0/5.5/6.0, Netscape Navigator 4.0/4.7/6.0.
<b>Microsoft Packages</b>	MS-Office Word, Excel, Access, Outlook, PowerPoint.
<b>Bug Tracking Tools:</b>	RXClaim , SFDC(Tosca Automation), AS400, EZTest, EZQuery, SharePoint, Salesforce, Microsoft Office.

**Client: CVS Health****Apr'2022- Aug'2023****Role: QA Test Engineer****Company Name: Quant Systems Pvt Ltd****Description:**

CVS Caremark Corporation is an American drug retailing company with a U.S, pharmacy chain. CVS Caremark provides pharmacy services through its over 7,000 CVS Pharmacy and Longs Drugs stores, its pharmacy benefit management, mail order and specialty pharmacy division, Caremark Pharmacy services.

**Responsibilities:**

- Analyzing and understanding the Project requirements from High Level Design and Business Requirement Documents and providing the Test execution estimation.
- Involved in Smoke, Regression Testing.
- Involved in the STLC (Software Testing Life Cycle) activities such as Requirement Analysis, Test Design, Test Execution and Test Closure. I will be also involving in Defect Life Cycle activities such as Defect Logging, Defect Re-testing and Defect Closure.

- Created the Carrier, Account and Group in the AS400.
- Created the Plan and attached the plan to the group.
- Submit claims in AS400.
- Verify Claims status and expected results with AS400, and map it to verify the user interface process
- Ran the extract to pull the claims to QA environment.
- Validate the file layout.
- Involved in Regression Testing after every bug fix.
- Completed the deliverables on time.
- Use SharePoint to manage project activities and documentation.
- Ability to work independently as well as in a team environment and success with meeting deadlines.
- Coordinate with the business analysts and developers and discussed issues in interpreting the requirements.
- Participate in defect triage meetings with the team members.
- With help of SQL server for EZ Query tool, we will pull the Query and Validating the each and every point as per the client requirement.
- With help of Tosca automation Tool build regular activities to download and upload the files and raising the Work assignments to the coder and BRM.
- Validating the Prerequisite Business terms and files for before proceeding the testing with the help of Tosca automation Tool.

**Client: AIRBUS (Aerospace Technical Publication)**

**Jun'2017- Dec'2021**

**Role: Technical Engineer**

**Company Name: Umlaut Pvt Ltd**

**Project 1:**

**Title: Aircraft wiring manual - Buyer Furnished Equipment (BFE) for airbus A330-A340.**

**Description:**

- Creation of aircraft wiring manual (AWM) based on the standards ATA 100 & ISPEC2200 where authoring normative rules are followed from TDGs & UGs provided by airbus. Major focus on creating AWM data for buyer furnished equipment on aircraft.
- Major Impact is on ATA chapter 25.
- Detailed technical analysis of the wiring data in component maintenance manual (CMM).
- Incorporation of technical changes in the existing AWM document as per vendor source data.
- Mockup creation with complete cross reference from BFE equipment to other parts of Aircraft in case of new or revision document.

**Responsibilities:**

- Impact analysis of the criteria such as MPM, SB, COC.
- Source data collection such as, principal drawings (PD), CMM,SAP(Tosca automation Tool) etc.
- Creation of mockup in case of new and revised illustration.
- Validation of illustration for 100% quality.
- With help of Tosca automation Tool build regular activities to download and upload the files for raising the issues to Vendors.
- Validating the Prerequisite Business terms and files for before proceeding the testing with the help of Tosca automation Tool.

**Project 2:**

**Title: Aircraft wiring manual – original equipment manufacturer (OEM) for airbus A330- A340.**

**Description:**

- Creation of aircraft wiring manual (AWM) based on the standards ATA 100 & ISPEC2200 where authoring normative rules are followed from TDG & UG provided by airbus. Major focus is on creating AWM data for OEM (Airbus) furnished equipment on aircraft.
- Technical analysis of airbus engineering documents such as wiring diagram (WD), Principle diagram (PD).
- Detailed technical analysis of the wiring data in component maintenance manual (CMM).
- Mockup creation using airbus source data such as wiring diagram (WD), Principle diagram (PD).
- Analysis and conversion of document for RFR and WOPLO events.
- Analysis and incorporation of BOM and TRS documents.
- With help of Tosca automation Tool build regular activities to download and upload the files and raising the Work assignments to the Vendor.
- Validating the Prerequisite Business terms and files for before proceeding the testing with the help of Tosca automation Tool.

**Responsibilities:**

- Impact analysis of the criteria such as MPM, SB, COC.
- MSN and criteria configuration analysis.
- Source data collection with the help of SAP Tosca automation Tool.
- Creation of mockup incase new and revised illustration.

- Validation of illustration for 100% quality.
- After validating everything with the help of SAP Tosca Automation Tool we will move the files to Vendor.

### **Technical skills and abilities:**

- Skilled in analyzing CMM of different vendors.
- Good at analyzing equipment furnishing ATA in SB, COC and MPM criteria.
- Good at configuration management.
- Good at analysis of BOM, TRS, COC, SB.
- Ability to address WOPLO events and Spec- creations.

### **TECHNICAL SKILLS**

<b>Domain</b>	AeroSpace In WDM,AMM and CMM,SAP(Tosca Automation)
<b>Skill Family</b>	Authoring, Mockup creation and Illustration Validation
<b>Methodologies</b>	SAP(Tosca Automation),IMS TASKY,GIPSY Gidoca, Image Master,CIRCE,Airbus Supply ,AIRNAV,Adobe Epic EditorPDF Exchange Viewer, Adobe Editor, MS-Word,MS-Office,Internet Explorer

### **Strengths:**

- Polite, well mannered, courteous, energetic and very enthusiastic.
- Good communication skills.
- Ability to face any situation boldly.
- Responsible and sincere.
- Good decision-making capability.
- Good Interpersonal skills.

### **Certifications:**

- B2 level in English.
- Aircraft Technical publication(P3- Acadamy).
- Aircraft wiring manual authoring.
- Step up Program(Deloitte)
- SFDC(SlaesForce Dot Com)

- HIPAA
- RCA
- **Tosca:** Automation Specialist Level 1 | Automation Specialist Level 2

### **APPRICIATIONS:**

- Got Best Employee performer Award from Quant Systems Pvt Ltd.

### **Educational Details:**

- Completed ELECTRONICS AND COMMUNICATION ENGINEERING STREAM from Jawaharlal Nehru Technological University HYDERABAD.
- Under gone training on TECHNICAL PUBLICATION two months From P3 ACADAMY.
- Intermediate from Pavitra Junior College in Bhupalpally,Affiliated to Board of Intermediate Education.
- SSC from Shanthini Kethan Vidhyalayam School in Bhupalpally, Affiliated to Board of Secondary Education.

### **Personal Information:**

Name	: Hemalatha Eega
Date of Birth	: 13 <sup>th</sup> MARCH 1995
Sex	: Female
Nationality	: Indian
Languages known	: English, Hindi,Telugu

### **Declaration:**

I hereby declare that the information furnished above is true to the best of my knowledge and belief.

**Place: Hyderabad**

**(HEMALATHA EEGA)**