

Akshata Jadhav

Banker

Contact

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Skills

Employee performance evaluations

Staff Management

Sales growth

Strategic planning

Project Management

Training

Encouraging manager and analytical problem-solver with talents for team building, leading and motivating, as well as excellent customer relations aptitude and relationship-building skills. Proficient in using independent decision-making skills and sound judgment to positively impact company success. Dedicated to applying training, monitoring and morale-building abilities to enhance employee engagement and boost performance.

Work History

2022-04 -Current

Assistant Manager

Kotak Mahindra Bank, Mum

- Reviewed sales and gross profit report to assess company efficiency.
- Helped with planning schedules and delegating assignments to meet coverage and service demands.
- Strengthened merchandising and promotional strategies to drive customer engagement and boost sales.
- Generated repeat business through exceptional customer service and responded to customer concerns with friendly and knowledgeable service.
- Completed regular inventory counts to verify stock levels, address discrepancies, and forecast future needs.
- Developed detailed plans based on broad guidance and direction.
- Established team priorities, maintained schedules and monitored performance.
- Handling cash / transaction /Irs transaction

2019-03 -2022-04

Junior Officer

Hdb Finance Services, Mumbai

Tid realse generate tid pos and pg

Financial Management Operations management SQL data analysis Tally Erp9 Ms excel Languages English Upper intermediate (B2) Hindi Bilingual or Proficient (C2) Marathi Bilingual or Proficient (C2) Gujarati Intermediate (B1) Punjabi Intermediate (B1)

- Doing SQL in pos customer data history
- Dedupe in pos and pg detect a fraud analyse
- · Handling mail query and resolve query
- · excel work for pos / pg rate

2017-03 -

Cashier

Shiv Sahyadri Co Op Society, Kalyan

- Worked flexible schedule and extra shifts to meet business needs.
- Welcomed customers and helped determine their needs.
- Addressed customer needs and made product recommendations to increase sales.
- Answered questions about store policies and addressed customer concerns.
- Also realse loan /handle loan customer

Education

2012-06 -	SSC
2013-03	Shree Ganesh Vidyamandir - Thane
2013-06 -	H S C: Accounting And Finance
2015-03	Motibai M Thakarsi College of Arts And Commerce - Chiplun
2023-04 - Current	Pursing MBA: Banking And Finance
	Jain University - Mumbai
2015-08 - 2017-03	Bcom: Accounting And Finance
	Manjunath College of Commerce - Mumbai

Interests

Leasing music

Dancing

Reading book

Explore new things