

**Rajeshwari B S**

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**Current Location:** Bangalore, India

**Role Designation:** SAP Basis Consultant

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**Statement of Purpose:**

SAP HANA Basis Consultant with two and half years' experience in monitoring and assessing system performance successfully executing key client support project NESTLE (end-user support in 24x5 environment) with exposure in OS & DB platforms such as Linux, Windows & HANA. Conferred with rewards and recognitions for successful delivery & quality of the project. Supervise technical monitoring, system monitoring, configuring the system and SAP component patching.

**Summary:**

- Experience as Basis/HANA and MII consultant in Support experience, focusing on SAP projects in FMCG (NESTLE) domain with DXC Technology in different components like EWM, MII and BOBI/BODS.
- Have worked on various OS / DB platform such as Windows, Linux & HANA
- Understands the complex processing needs of market and has experience monitoring systems, handling the technical tickets.
- Responded to incidents and worked collaboratively with team to resolve issues and implement fixes within SLAs.
- Working successfully in large team with coordination, team spirit and self-motivation.
- Proactively monitored the system for potential issues and worked independently during lean support in order to maintain effective serviceability of applications.
- Received rewards and recognitions for excellent delivery.
- I am Microsoft Certified for Azure Fundamentals on 23rd April 2021

**Professional Awards:**

- Received "Q4 FY21 DXC Quarterly Champs Award" for the month of May 2021 as one of the Champ among Quarterly Award Winners.
- Received "Q2 FY22 DXC Quarterly Champs Award" for the year 2022 as one of the Champ among Quarterly Award Winners.

### **Projects:**

**Project Title** : Nestle  
**Organisation** : FMCG  
**Client** : Nestle  
**Environment** : SAP NW 7.40, HANA1.0 SPS12, HANA 2.0  
**OS** : SUSE Linux, Windows  
**Tools** : Service Now, HP Service Manager 9, HPOO (Automation Tool)  
**Role** : SAP BASIS CONSULTANT

### **Roles and Responsibilities:**

- Scheduling and Monitoring Patches for MII Servers.
- Involved in Production and Pre-Production Systems Yearly Compliance Activities.
- Monitoring Systems RFC Connection issues.
- Reporting problems to SAP through OSS message (SERVICE MARKET PLACE)
- Starting and stopping the SAP Services whenever required as per the activity.
- Problem Analyzing System Log, Update Monitoring, System Traces, Lock Entries Deletion, Short Dump analysis.
- Monitoring backups of the entire landscape.
- Daily System health check (Production and Non-Production etc.) and sending the Daily and Monthly report to the customers.
- Timely monitoring of Backup Jobs and their status.
- Checking the system regularly for ABAP Dumps, Update errors, Lock entries, long-running jobs and failed jobs.
- User access for newly built servers.
- Daily Incident handling on SAP issues including Database & OS issues.
- Kernel Upgradation and DB Compliance Activity.
- SAP HANA Monitoring, Backup and Backup restore using SAP HANA STUDIO.
- Start-up SAP HANA Database using SAP HANA STUDIO
- HANA DB Installation.
- Performing some parts of Windows installations (such as Software copy, Acceptance testing, analysis of the server's configurations)

### **Career highlights:**

Year	Client	Organization
04 May 2020 - Till To date	Nestle	DXC Technologies

**Education:**

COURSE	Institute	YEAR OF PASSING	AGGREGATE
B.E (Information Science and Engineering)	East West Institute Of Technology	2015 - 2019	8.3 CGPA
PUC (Science)	Vidhya Vardhaka Sangha PU College	2015	82%
SSLC	Assumption English High School	2013	84.48%

**Additional Skills:**

- Completed Manual Testing skills
- Basics of Java and SQL
- Azure-900

**Personal Information:**

**Name** : Rajeshwari B S  
**Date Of Birth** : 03<sup>rd</sup> January 1997  
**Current Address** : #55/3, 12<sup>th</sup> Main, Shivanagar, Rajajinagar, Bangalore - 560010  
**Languages Known** : English, Kannada.