

# Manasi Khude

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## Summary

To drive the organization in achieving the business goals by contributing effectively in the team and to obtain a challenging position where in I can apply my skills and abilities and gain relevant experience. To perceive a career in renowned firm with dedicated efforts and associate my self with an organization that gives me a chance to update my knowledge. To enhance, add value and contribute to growth of organization.

## Skills

- Best Practices Implementation
- Client Requirements Assessment
- Testing Analytics
- Horizon tool
- Aaas tool
- Jira Handling
- Snow INC
- Troblem shooting
- Dev environments
- UAT environment
- EMEA, NY, APAC region issue handling
- Non prod support

## Experience

**CIB TECH SUPPORT IND CONSULTANT JPMORGAN** | 08/2021 - Current

**Manasi Shivaji Khude - Bangalore**

I have compleetd my MBA in Finance and International Business. I am a technical support representative with over 2 years of experience in handling multi-national clients, my unique professional experience stems from providing excellent technical support and creative problem solving.

Day to day administration tasks working with DEV | TESTING | CERTIFICATION | PRODUCTION environments  
Performance and tuning analysis for DB Instance/ Server. SQL query analysis and tuning. Hands on Unix (Solaris | HP Ux | AIX ) Linux, including scripting and Perl.

Current Work:

Morgan Stanley-Montreal, TD Bank-Toronto, CIBC Bank-Toronto, CI Investments-Toronto.

## Education and Training

**Pvg College of Engineering And Management, Wani - Muktangan Road | MBA**

Finance And International Business , 08/2023

## Languages

**English, Hindi, Marathi:** First Language