Madhavi Nandanwar

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PROFESSIONAL SUMMARY

Program Manager with overall 6 years of experience in business understanding and analytic bent of mind which helps to identify business process/operations gaps and find a solution streamlining the process and hence, improving productivity.

ACCOMPLISHMENTS

- Awarded for outstanding achievements in improving productivity, reducing **time complexity by ~67%,** and eliminating manual errors in Q4 2020.
- Utilized **SQL** to establish reports and visualizing data for the Design Defects program, resulting in saving approximately **6 person hours/week.**
- Rectified execution system flaws within **24 hours,** prevented missing **1.3 million parcels** and ensuring successful deliver promise of **50,000 high-risk packages**.
- Built a report to cover complexity of middle-mile network and provide high quality of output in a result reduce turn-around time from **3 day to 1 hr**.

WORK HISTORY

Amazon - **Program Manager - Bangalore**
02/2022 - 03/2023

- Led end-to-end truck planning and scheduling of Supply chain Warehouse Transfer Program and enhanced **efficiency by 40%** which resulting in significant monthly cost savings of around **INR ~2 lakh.**
- Established weekly Key Performances Indicator for measurement, comparison and evaluation of factors affecting Fulfillment planning accuracy.
- Advocated for cost optimization and customer experience while actively participating in strategic decision-making processes.
- Engaged with Leadership as active stakeholders, contributing to problem-solving for assigned programs.

Amazon - **Team Lead - Bangalore**
01/2020 - 02/2022

- Led Delivery Estimated Arrival Defects program, that improved Supply Chain Middle-Mile Network efficiency by **70%** .
- Led cross-functional teams to streamline logistics truck scheduling-processes resulting in improved operational efficiency and reduced delivery times.
- Coordinated with Design, Ops, Trans execution, and program team to matters related to Scheduling operations and manage stakeholders.
- Implemented data-driven solutions and analyzed performance metrics to optimize entire logistics processes process with internal ERP tool .
- Mentored and coached 8 new joiners to enhance their problem-solving and analytical skills.

Flipkart - **Senior Data Analyst - Bangalore**
06/2017 - 01/2020

- Own process of data curation and validation process for price abuse & seller fraud investigation, ensuring data quality and security.
- Analyzed & investigated fraud issues, gathered all required attributes and map data elements to reduce fraud on platform and finalized result.
- Supported multiple teams with Root Cause Analysis on top & bottom line daily in terms of fraud process.
- Co-operated in multiple projects like Emerald(2GUD), Seller-Buyer collusion, Account linking, Return comments action, IMEI re-dispute, Fake process.

Tech Creation Pvt Ltd - **Jr. Software Developer - Bangalore**
10/2016 - 06/2017
Project: ERP-CRM System

- Handled UI designing and ensuring successful end to end deployment to client environment.
- Worked on data tables and displaying various data from services using Angular JS.
- Developed modules like Cases, Client, File management, Contractors, Vendors module etc.

SKILLS

- Advance Excel
- SQL
- Strong problem-Solving
- Strategy and operations planning
- Supply-chain Logistic expertise
- Data Analysis
- Process Improvement
- Project Management
- Risk Management
- Stakeholder management
- Mentoring & Coaching
- Leadership Skill
- Root Cause Analysis
- Data-driven & decision-making
- Time Management

EDUCATION

2015
Nagpur University
Nagpur

Master of Computer Application
GPA: 70.71 %, 2nd University Toppers in 3rd and 4th Semesters.

2011
SNDT University
Nagpur

Bachelor of computer Application
GPA: 64.33 %

CERTIFICATIONS

- Certified Foundations: Data, Data, Everywhere by Coursera - Grade Achieved: 89.59% .
- PMP - Project Management Professional - In training