

Professional Summary

Ability to effectively input into product testing activities, rapidly assimilate information and translate complex testing requirements into usable solutions. Commercially driven and motivated and the ability to lead teams to achieve business excellence with the express aim of exceeding management expectations.

Experience

Advanced Healthcare

July 2017 to July 2023

Test Engineer

Bangalore

- Total years of experience in IT Healthcare and Education Apprenticeship sector (9 Years)
- 4.5 of experience in Agile Projects exposure to Scrum and Kanban.
- Actively played BA and Test Engineer role involving in sprint planning, sprint reviews, Refinements, and Retrospective meetings.
- Have exposure to all stages of Software Development Life Cycle and Software Testing Life Cycle.
- Have good analytical and testing skills.
- Coached/Mentored new joiners and cross functional team of 4 resources to deliver quality products.
- Facilitated and participated in Release Planning, Sprint Planning, Backlog Grooming, and Retrospective meetings.
- Removed team impediments daily to allow the team to deliver the sprint goals and deliverables.
- Collaborated with members of the Product, Business and Engineering Teams to test stories on sprint and regression.
- Worked with team members to prioritize and test software based on business requirements.
- Coordinated and participated in weekly estimation meetings to provide high-level estimates (Story Points) for backlog items.

Practo Technologies

Nov 2015 to May 2016

Business Analyst

Bengaluru, India

- Worked for two projects from Initiation to Planning at different stages. Evaluating the product by taking corrective actions based on different parameters (risk, strategy, market growth, technology) for the release.
- Elicit requirements using document analysis, Customers workshops to define the problems and issues to provide defined and effective Business value for a successful release.
- Interfacing with clients for Proposing Business Roadmap items with different Hackathon Ideas,
- Customer Advisory Board meetings based on their inputs and data.
- Worked on preparing different documentations like BRD and Release Notes, Help sheets and User Guides.
- Involved in QA process – Defining the Quality process, structuring quality parameters on building the Quality dashboard for the project by following Six Sigma.
- Carrying out User Acceptance Testing (UAT) to validate all the user expectations are achieved during the testing process based on Business model that was proposed.
- Creating mockups using paint with the new technology Mosaic V2 styles.
- Monitoring and building the reports through Jira Reports from the database for tracking product evaluation and backlog items.

eClinical Works

Implementation Account Manager

Jan 2014 to Sept 2015

Bengaluru, India

- Implementing the product end to end from interfacing, testing and coordinating with development team and designing the specific requirements of the customer.
- Analyzing the feasibility and develop requirements for new systems and enhancements in the EMR to existing systems; ensures the system design fits the needs of the users using different uses cases.
- Being an integral member in developing the new product and taking it live at several client locations. Products like Patient Portal, Doctor & Patient Kiosk and Hospital Messenger system.
- Worked as a Process Lead for a team of 8 members. Handling the Business developments with the onsite clients and stakeholders to improve the market share of the product.
- Acts as a liaison between departmental end-users, technical analysts in the analysis, design, configuration, testing and maintenance to ensure optimal operational performance.

SLV Enterprises

Implementation Specialist

July 2010 to Dec 2013

Bengaluru, India

- Ensuring the client specifications and requirements are met within the given time with the discussion of project managers. Resolving the ticketing and solving the issues over the phone and email.
- Integral part in designing the structured report for the client requests and implementing those at the client site, Using Incident management tools.
- Consults with functional unit management and personnel to identify, define and document business needs and objectives, current operational procedures, problems, input and output requirements, and levels of systems access.
- Verification and Validation tests and accessing the performance per the project future needs and developing plans for updating, adding capabilities and enhancing the existing systems.

Omega Healthcare

Accounts Receivables

Sept 2009 to May 2010

Bengaluru, India

- Worked as "Accounts receivables" to assist the team to reach targets and also make sure to keep the data intact.

Skills

- Functional Business Analytics with UI designing.
- Quality Assessment
- Product Backlog Management
- Documentation
- Regression and API Testing
- Tools like Balsamic, Visio, Paint.net and Axure
- Ticketing Tools (TFS, Jira and Zephyr)

Education

SSMRV Degree College (BCOM - Commerce)

2009

Bengaluru, KA

SSMRV Pre-University College (Pre University Course)

2006

Bengaluru, KA

Indira Priya Darshini Girls High School (SSLC)

2003

Bengaluru, KA

Languages

- Kannada
- English
- Hindi