

## **Aditi Anand**

**MBA, PGDM**

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### ***Professional Summary***

- 7+ Years of working experience
- Currently working as Business Consultant
- Looking after Travel Domain Consulting and Training
- Worked with Make my trip
- Worked with HDFC Bank
- Good knowledge on MS Excel and Power Point

### ***Work Experience***

#### **Sahasra Infolabs (August 2018 to Till date)**

- Working as Business Consultant "Travel Domain"
- Providing consulting around establishing Tour and travel operations
- Providing Training for Sales Group and Holiday Experts

#### **Niograph Technology Consulting (Sep 2017 – July 2018)**

- Worked as Senior Business Analyst
- Worked in Tour and Travel project as Business Analyst

#### **Bharati Vidyapeeth University, Delhi (March 2018 to Till Date)**

- Working as a Guest Faculty
- Teaching subjects related to Management

#### **Makemytrip (Oct 2014 to August 2017)**

- Worked as Holiday Expert
- Looking after the customer requirements around their Holiday Package and their queries
- Liaisoning between customers and different departments of Makemytrip,
- Worked closely with Fleet Operators, Hotels, other tour operators and airlines
- Resolving issues of customers

#### **HDFC Bank(April 2008 to March 2010)**

- Worked as Assistant Manager
- Branch Operations

- Customer handling
- Cash handling