



## **S Srinivasa Sriram**

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**OPERATIONS AND MAINTENANCE | PROJECT & PROGRAM MANAGEMENT | ADMINISTRATION  
| VENDOR MANAGEMENT & PROCUREMENT | LOGISTICS & SUPPLY CHAIN MANAGEMENT | L&D |**

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***PROFILE SUMMARY*** *A focused and enterprising data driven veteran of the armed forces with strong analytical, technical & inter personal skills and an ability to set ambitious goals and inspire teams. Led large cross functional and cross cultural teams, provided life cycle engineering support for specialized establishments with state of art machinery, carried out supply chain management in extremely volatile and inhospitable operating conditions, managed transport fleet including management of special vehicles, planned and executed projects including construction and maintenance of infrastructure as part of project management group under tight timelines through optimization of resources and effective forecasting*

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### **SENIOR MANAGER (FACILITIES), JLL (JUNE 2021 ONWARDS)**

- As the Senior Manager (Facilities) in Amazon's largest 24 X 7 Customer Support Centre in the world, handle the facilities for a floor size of 4.17 Lakh Sft, employee headcount of 7000+ and a seat count of 5853
- Responsible for budgeting the OPEX and optimally spending a financial outlay of INR 118 Crores per year and for monitoring the AMCs for equipment in the 9 operational floors
- Ensure complete Compliance Management in the site including Regulatory Compliances, Financial Compliance, KPI Compliance, EHS Compliance etc
- Responsible for the inventory planning and procurement for all services including maintenance stores for equipment, all stores for soft services, Covid Stores etc and also for contract management with Third Party Service Provider Vendors
- Oversee transport arrangements for the entire employee base and monitor Cafeteria housing 9 different food outlets providing variety of cuisines for the employees

### **PROGRAM DIRECTOR (VIRTUAL FIELD SUPPORT), PIRAMAL FOUNDATION (June 2019 – SEP 2020)**

- As the Program Director, handled the Operations, CAPEX & OPEX and administration of Virtual Field Support centers of Piramal Foundation.

- Supported operations of 3 different BLs (Piramal Foundation for Education Leadership, Kaivalya Education Foundation and Piramal Foundation) engaged in supporting education in government schools in 23 states through the Virtual Field Support (VFS) centers and ensured standardization of procedures and processes across the VFS centers.
- Authorized to initiate, close and execute agreements with service partners and Vendors needed for running the VFS operations by Board of Governors of Piramal Business Group
- Monitored the administration and exercised financial control over 13 Virtual Field Support centres in different locations across India. Managed the operations in all the centres encompassing leasing of accommodation, provision of vehicles / tabs / laptops to all associates, procuring and maintaining all infrastructure and controlling all administrative activities.

## **OPERATIONS**

- As an **Operations leader**, planned, scheduled and executed overhaul & assembly and resuscitation of operationally critical vintage tank engines and equipment of Air Force. Was the assembly line head for the organization and ensured a record overhaul of 260 engines in 2018-19. As DGM (Maintenance), planned and ensured operational fitness of 906 machines worth in excess of INR 220 Cr (2017-19).
- As the **facilities manager of state of art high technology Army Base Workshop**, handled the complete estate and facility management of the ISO certified state of art workshop with 81 buildings (Staff of 08 supervisors & 268 employees) (2017-19).
- As the **Chief Operations Officer**, spearheaded all **operations, stake holder management, Logistics & Supply Chain Management of stores, raw materials and spares** and **training activities** of four sensitive military workshops in highly volatile and insurgency-infested areas (Avg staff of 06 supervisors & 250 employees) (2015-17, 2011-13, 2008-11, 2005-08 & 2002-04).
- Responsible for perspective planning, scheduling technical, preventive and operational maintenance of highly critical military assets worth USD 1 Billion. Drafted and formulated SOPs and roll on plan (3 years) for technical & physical asset management (Staff of 12 officers & 450 associates) (2013-15).
- As **Joint Director** of a highly active operational formation, was responsible for planning estimates and allocation of budget for multiple units, planning and provisioning of operationally critical spares, vendor management and logistics movement in inhospitable terrains (Staff of 12 supervisors & 124 employees) (2005-08, 2011-13).
- Led a team 6 senior managers and 330 associates to provide technical support and schedule operational fitness schedules for a strategic equipment intensive formation with an installed equipment base of \$1 Billion (2008-11)
- Trained teams on all aspects of operations and maintenance and created multiple **subject matter experts (SMEs)** and **self-managed teams (SMTs)** to eliminate redundancies and provide quick on-site resolution of conflicts.

- As the **Strategic interface between frontline forces and technical resources** and as the technical advisor to commanders of multiple fighting forces, addressed the operational maintenance concerns by aligning technical resources to the user requirements by training composite lean teams, strategically positioning and coordinating the technical resources for frontline operations.
- Identified critical issues faced by multiple clients in various locations and provided solutions by identifying and deploying Lean Quick Response Teams for providing innovative solutions onsite.
- Formulated technical doctrine, defined and developed maintenance strategy for multiple units by engaging all stakeholders including vendors for supply of spares in remote locations to reduce the **Turn Around Time (TAT)**.

## **SUPPLY CHAIN MANAGEMENT**

- Managed end to end procurement process, delivery of consumables, raw materials and spares in the most adverse operating conditions in J&K in multiple tenures and in the far north east
- Ratified the AMCs for critical ex import origin equipment and ensured implementation of the contractual obligations by the foreign vendors (for tank barrels of T-90 tanks which were Russian made)
- Spearheaded Vendor and Contractor Management, Inventory analysis & management for providing engineering support to dependent units (Handled inventory with a range of 1200 and depth of 56,000 items)
- Developed in house capability to produce seals for tank engines when suppliers failed to do so during Chennai floods and reduced the expenditure on spares significantly
- Developed alternate channels of logistics communication line during prolonged period of unrest in J&K and ensured 99.8% availability of war like equipment at all times
- Handled the supply management of spares including warehousing, logistics move of multiple units, transport management including deployment of specialist transport fleet and forecasting of supplies to provide effective maintenance cover in extremely inhospitable terrains including glaciers.
- As the **Competent Financial Authority (CFA)** in six (06) different units, headed the **Procurement Committee (PC)** for procurement of spares for vehicles and allied equipment and for administrative requirements. Achieved a cost optimization of 30% by centrally tapping OEMs.
- Handled the **CAPEX and OPEX** as independent CFA in six different establishments and ensured financial discipline and cost control by focusing on cost leadership and resource optimization. Planned and executed major procurements including operationally critical stores for units (succeeded in reducing unit procurement budget by 30%).
- Handled technical audit, process audit and financial audit at various levels.

## **PROGAM & PROJECT MANAGEMENT**

- Implemented one brown field and two green field projects of strategic importance with financial outlay of up to INR 150 Cr.
- As the sole representative of Indian Army and as a **SME**, conducted multiple Defect Investigations & Inspections of ex import origin military equipment involving multicultural and cross functional teams of M/s Rosoboron Russia , DRDO, Ordnance Factory Board, MoD reps and Directorate General of Quality Assurance representatives.
- Handled Program Management involving overhaul and testing of high capacity (>700BHP) engines of high value operationally critical equipment at **Centres of Excellence**. Streamlined and implemented process improvements in overhaul procedures for engines of Tanks, Air Defence Eqp etc by on boarding PSUs, Vendors and product / spare manufacturers in the civil market to ensure uninterrupted overhaul assembly line production resulting in record output in 2017-18 & 2018-19. Ensured synchronization between the stakeholders to effectively mitigate hold ups and bottlenecks in the production line.
- As part of the Project Management group, ensured proper documentation in formulation of RFPs, monitored and ensured clearance of projects by various stake holders including government agencies, private contractors, Ministry of Defence etc in the construction of high value military assets (two projects successfully completed and one in the final stages of completion).

## **PROFESSIONAL QUALIFICATIONS**

- Certificate course in Business Management | **IIM Ahmedabad, 2019**
- Lean Six Sigma Certification | **KPMG, 2018**
- Certificate in Quality Assurance | **DIQA, 2014**
- Mid Level Defence Management Course (Now recognized as equivalent to Diploma in Management by Devi Ahilya Bai University, Indore) | **Army War College, 2005**
- Officers Advanced Armament Engineering Course (Recognized as equivalent to M.Tech by MS University, Vadodara) | **Electronics & Mechanical Engineering School, 2005**
- B.Tech (Mechanical) & ADP (SAP) | **JNU, 2002**
- B.Sc (National Defence Academy ) | **JNU, 1994**

**LANGUAGES** English, Hindi, Telugu & Punjabi