J.ARTHI

TELECOMM ENGINEER

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Objective

I seek forward to a challenging and rewarding opportunity with an organization where I can use my technical and analytical expertise to contribute to the success of the organization. To employ my knowledge and skill with the intention of securing a professional career, with opportunity for challenges and growth to the organization and myself.

Previous Employer: Bloombrain Learning Solutions
Designation: Intern Academician

RESPONSIBILITIES:

Duration: Dec 2020 - present
Role: Online Coding Teacher

Previous Employer: NotchUp
Designation: Intern Academician

RESPONSIBILITIES:

Duration: Apr 2013 – Jun 2015
Role: Online Coding Teacher - Scratch and MIT App Inventor

RESPONSIBILITIES:

Project 1: VODAFONE RAN PROJECT, UK (1G and 100M)
Duration: Apr 2013 – Jun 2015
Role: Telecom Engineer and Customer service executive

- Interacting with Client executive, Service Desk, Access Planning, Circuit writer, Service Runtime Management & Delivery.
- Establishing circuits and services between core end and customer end by the involvement of Vodafone or BT.
- Finding the live circuit in the network including available port in the router and monitoring the live circuit for Service change activity
- Quality checks, performance analysis of the dispatched reports & reporting to the line manager.
- Establishing relationships with accounts team, delivery team & completing customer pre-process documents for further records & references.
- Delivering the customer with agreed SLA for time & quality.
- Preparing guiding documents for the complete operation process.
- Raising queries to onshore & coordinating with all process in supply chain.
- Establishing circuits and services for high B/W orders called IPVPN (1G or 100M), EWL, Microwave, Project Hunter and E1 emulation.

  Tools Used:

  - Network design tools like – Cramer, MORI.
  - CRM like - Clarify.
  - Team reports running tools like – BOXI.
  - Portals for raising fault tickets & OLO tail.

Project 1: VODAFONE RAN PROJECT, UK (1G and 100M)
Duration: Jun 2015 – Jul 2016
Role: Project Implementation Manager

- Working as SME for Project Implementation Manager as well as Project Implementation Manager
- Responsible for 4G Cell Site Delivery
- Responsible for coordinating with multiple departments for successful delivery of the micro-project.
- Need to check with Access Planning, Circuit Writing & Oder desk (Off-shore) whether the project is flowing as per the stipulated time schedules.
- Need to liaise with the On-shore teams to execute the necessary tasks from their end.
- Need to handle daily call with the Program Manager (On-shore) to discuss the performance and month end targets.
- Need to escalate challenges & issues to the UK SME team to make sure the cell site is delivered as per SLAs.
- Coordinating with the engineers in core patching activities and installation of ADVA routers at the cell site.
- Taken initiatives to improve the process by reducing the cycle time period and zero failures at the testing phase of cell site delivery.

Course Details

- CCNA COURSE completed in CMS Computer Institute at Coimbatore and certified CCNA Routing & Switching (Cisco ID CSCO12483546)
- EMBEDDED COURSE completed in Interlogix Embedded Solutions Pvt Ltd at Erode
- C COURSE completed in Apollo Institute at Chennai.

Co-curricular Activity

- Underwent workshop on the topic "Security challenges in Networking" at PSG Technology.
- Paper presented in the topic "Brain Controlled by using Robotic Leg" at Kathir Engineering College.
- Paper presented in the topic "Secure Health Care System for Patient Monitoring Using ZIGBEE" in National Conference at Sasurie College of Engineering

Technical Skills

- **Proficiency**   : Tele Communication, Computer Networking
- **Programming languages**   : C, C++
- **Operating System**   : Windows

Educational Qualification

- **BE Electronics and Communication** from Erode Sengunthar Engineering College, Anna University, in 2012 with 88.5%
- **XII** from St. Anne's Girls Higher Secondary School, Cuddalore in 2008 with an aggregate of 91.3%.
- **X** from St. Anne's Girls Higher Secondary School, Cuddalore in 2006 with 90%.

Personal Details

Date of birth   **:**   26-04-1991
Sex   **:**   Female
Father's Name   **:**   Mr. Jothi Ramalingam
Mother's Name   **:**   Mrs. Anusuya
Hobbies   **:**   Crafts works, Listening, Reading, Writing.

DATE   **:**
PLACE   **:** Chennai   (J. ARTHI)