

BHARGAVI DHANAPAL

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[LinkedIn](#)

Seeking position to utilize my managerial, technical skills and abilities in IT industry that offers professional growth while being innovative, resourceful, flexible.

- Experienced as UNIX/Cloud/DevOps Engineer, SME and now a **MANAGER** for about **17 years** in IT Infrastructure Services on **Linux, UNIX, DevOps, Cloud and Automation Platforms**
- **Managed the team** of maximum 48 people across the locations for the past **10 years**
- Possess excellent communication and interpersonal skills. Excellent motivational skills merged with strong leadership to sustain peak performance of team members
- Member of multiple committees and represented India globally on Inclusion & Diversity

TECHNICAL SKILLS SUMMARY

- AWS, Azure, Chef, Ansible, Git, Jenkins, Kubernetes, Docker, Terraform, RedHat Linux, AIX, HP-UX
- Shell Scripting, Python, YAML, AWS Sage Maker
- SNOW, CASD, HPSM, Kanban, JIRA, Tableau

PROFESSIONAL SUMMARY

- Managing the India DevOps & UNIX Teams (supports **RHEL7, UNIX, Cloud, DevOps** and **Ansible**), who works across locations like Chennai, Pune, Bangalore and Hyderabad.
- Involved in the server build through **Ansible**, migration of UNIX servers to Cloud
- Involved in app deployments using **Chef**
- Configured **satellite servers** and automated using ansible automation
- Accountable for the Solution Design, Solution Architect/Manager role for **Datacenter Transformation, Transition and Migration projects**.
- Worked on **Patch Automations** through satellite servers
- Installation, Configuration, set up, tune, deploy and administration of Linux and UNIX servers.
- Configured yum repository server for installing Patch bundles/Packages and installing firmware.
- Handling Migration Projects, including Physical to Virtual, DB/Apps migration to different OS Platform and Cluster Migration etc.
- Managed Servers availability for the Database & Applications and troubleshooting of various OS/HW errors via Incident Management.
- RHEL 5 & 6 to 7 upgrades on application servers.
- Installed, configured, and managed RedHat Cluster in Linux servers.
- Installation and Configuration of UNIX on Physical as well as Virtual Machines and tuning it as required by Oracle Database, SAP, Web Applications etc.
- Configuration & Administration of partitions, Virtual Machines as per the client requirement.
- Configuration and Troubleshooting of the Cluster Service Groups, Resources, and the Network Heartbeat configurations on UNIX Servers for Oracle Standalone and RAC Databases
- Create change and coordinate with the advisory board for project implementation.
- Provided training to peer team members on core Linux/UNIX/Cloud/DevOps technologies.
- Managing Critical Incidents via Escalation procedure and restoring the Service back.
- Handling Disaster Recovery activity and datacenter operations for UNIX / Linux Servers.
- Performed documentation of architectural design, build engineering documents.
- Manage costs, project pre-sales, budget, recruitments, appraisals for the team.
- Matrix manages global resources (Germany, US, Poland, UK) and is a key influencer.

- Provide both technical and 'soft skill' mentoring to maintain a well-rounded, well-balanced team. This includes project management, quality audits, and coordination of training sessions as well as day-to-day oversight of the team.
- Create and draft reports for presentations globally, weekly/monthly status, outage reports, and continued development of staff. Works with all stakeholders to ensure governance is in place and a continuous improvement/ transformation plan is in place.
- Representing India globally for UNIX/Linux/Azure/AWS/DevOps.
- Received multiple awards for best employee.

WORK EXPERIENCE

- **Manager IT Management @ Flex Technologies India**
Nov 2020 till date
Client: Internal Servers (45000+ UNIX servers, Cloud/DevOps Migration, DC Operations)
- **Manager Information technology @ Ensono Technologies India**
Nov 2018 to Nov 2020
Client: Banking, insurance, and other category multiple clients (supporting 30 clients) overseas
- **Infra Technology Specialists @ Cognizant Technology Solutions**
Dec 2014 to Nov 2018
Client: For a UK based Credit Card Client (1000+ servers)
Onsite: Traveled to Nottingham UK for a deployment project
- **Lead Infrastructure Engineer @ Mphasis**
March 2012 to Nov 2014
Client: For a Global Car Company (3000+ Servers) and Europe HUB (10000+ servers)
- **Sr. Specialist Systems @ HCL**
July 2006 to Feb 2012
Client: US based medical devices (20000+ servers)

ACADEMICS

- **B. Tech (IT) - RMD Engineering College in 2006, MBA(Distance) - Madras University in 2009**

TRAININGS & CERTIFICATIONS

Flex	Tableau deployment, Critical and Efficient ways of managing teams, Design Thinking
Ensono	Microsoft Azure by Cloud Academy, Ansible by Pluralsight, Leadership & Management Learning
Cognizant	RHEL 7, AWS
Mphasis	RHEL 6 by IIHT
HCL	HPUX, ITIL, HP Service Guard by HP, Veritas Volume Manager, Sun Solaris by Maples
Certifications	Azure Solutions Architect (2019), AWS Solutions Architect (2017), RedHat ansible automation (2018), RHCE (2017), Certified Kubernetes Administrator (2022)

PERSONAL DETAILS

Date of birth:	05-Mar-1985	Place:	Chennai
Passport No:	P1886058	Visa Status:	US B1 Visa till 2029