

# Sushvi Narain Pandey

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## Experience Summary

- Overall, 12+ years of experience in UI/UX application development of **Banking and Financial Insurance Services and Loyalty & Rewards Programme** domain.
- Expertise as Business Analyst (for Originations, Cards, Payments, Core Banking, Staff and Customer Channel Banking Applications and Account Opening, Loans, Investment Banking) & Scrum-Master in Agile.
- Worked on Microservice application development using JavaScript, Angular, ReactJs, HTML, CSS, Bootstrap, React Hooks, nodejs, npm, mongo-db, ES6, TypeScript, Responsive Web development, Media Queries, foundation CSS, jQuery, Remix-UI, Customized Javascript, WRIA, Customized CSS, REST and related technologies.
- Well versed with Design and architectural patterns across multiple roles in Project Management as: Manager, Lead, Mentor, Developer, Deployment, Support, Business Analyst and Scrum-Master.
- Experience in Software development using traditional SDLC, Fixed Price Project and Agile Methodologies. Visibility across all standard environments – DEV, SIT, UAT, STG, PROD.
- Possess keen business acumen in gathering, analyzing, and understanding business requirements, customer-value maximization, Resource allocation, Milestone updation, Tracking, Monitoring, Coordinating and closure of projects.
- Regularly interacted with clients and stakeholders to gather the requirements produced for the use cases, UI design, process flows and other design documents such as BRD, FSD, TSD, Sequence Diagrams, etc. required for the development and assisted in writing the test cases for UI.
- Worked on creating Email Templates using SDL Client as a part of welcome-emails, notification emails.
- Worked on WordPress templates & Plugins. Developed custom php templates and plugins for the same.

## Technical Skills

- ReactJs, Redux, Hooks, Observables, Angular, MongoDB, Nodejs, WRIA, Remix UI, Java.
- Jasmine, Karma, Jest, Gradle, Webpack, Gulp, Grunt, Github, GIT, Bitbucket
- NoSQL, MongoDB.
- Git, SVN, Jira, SonarQube, CI/CD, Jenkins, UC Deploy.
- Basic Knowledge of Java & Spring based MVC.
- Knowledge of Docker and Kubernetes
- Micro-frontends, Microservices, HTML/HTML5, CSS/CSS3, JavaScript/ES5/ES6, JQuery/JQuery, TypeScript, Ngrx, Observables, Promises, NPM, ExpressJS, Bootstrap, Material UI, Material table, ag-grid, highcharts, Foundation.
- Responsive Web Development, DOM Manipulation, WordPress,
- Tomcat, UrbanCode Deploy, Jenkins, APIs, REST, Microsoft Office, Microsoft Excel, Microsoft Powerpoint.

## Career Snapshot

<u>Organization</u>	<u>Job Role</u>	<u>Tenure</u>
Wells Fargo, Hyderabad	Lead Software Engineer	October 2021 – June 2023
Capgemini Services Limited, Hyderabad	Senior Consultant	May 2020 to October 2021
Mphasis, Mumbai	Module Consultant (Lead Dev)	November 2018 to August 2019
Upwork freelance, Remote.	Freelancer	Aug-2019 to May 2020
Citi Bank, Pune	Manager	October 2017 to July 2018

J P Morgan Chase & Co, Mumbai	Associate	March 2017 to October 2017
Infosys Technologies, Pune	Senior Systems Engineer	November 2011 to March 2017
RMSI Pvt Limited	Internship	Jan 2011 to July 2011

## Work Experience

**Projects: Payment Command Center (PCC)**

**Client: Wells Fargo Bank**

**Organization:** Wells Fargo Bank, Hyderabad

**Corporate Title:** Vice President

**Role:** Lead Software Engineer

**Technologies Used:** ReactJs, Microservices, NodeJs, MongoDB, ExpressJS, Gradle, Webpack, Junit, Jest, WRIA Architecture, Bootstrap, Docker, Jenkins, UrbanCode deploy tool, Azure cloud, Agile Scrum.

**Tenure:** Feb 2022 – June 2023

**Projects: Virtual Account Management MongoDB Admin Tool**

**Client: Wells Fargo Bank**

**Organization:** Wells Fargo Bank, Hyderabad

**Corporate Title:** Vice President

**Role:** Lead Software Engineer

**Technologies Used:** ReactJs, Microservices, NodeJs, MongoDB, ExpressJS, Gradle, Webpack, Junit, Jest, WRIA Architecture, bootstrap, Docker, Jenkins, UrbanCode deploy tool, Azure cloud, Agile Scrum.

**Tenure:** October 2021 – Jan 2023

**Projects: New Business, Claims & Policies WorkFlow Solution for underwriters**

**Client: Metlife Insurance/Japan**

**Organization:** Capgemini Services, Hyderabad

**Corporate Title:** Senior Consultant

**Role:** Lead Senior Consultant

**Technologies Used:** ReactJs, Microservices, NodeJs, MongoDB, ExpressJS, Gradle, Webpack, Junit, Jest, Remix architecture, Bootstrap, Docker, Jenkins, UrbanCode deploy tool, AWS cloud, Agile Scrum.

**Tenure:** Jan 2021 – Oct 2021

**Projects: New Business, Claims & Policies WorkFlow Solution.**

**Client: Prudential Assurance Company Singapore (Pte)**

**Organization:** Capgemini Services, Hyderabad

**Corporate Title:** Senior Consultant

**Role:** Lead Senior Consultant

**Technologies Used:** ReactJs, Microservices, NodeJs, MongoDB, ExpressJS, Gradle, Webpack, Junit, Jest, Web-accessibility, Remix Architecture, Bootstrap, Docker, Jenkins, UrbanCode deploy tool, AWS cloud, Agile Scrum.

**Tenure:** May 2020 – Dec 2020

**Projects: Jet Privilege – Revamp (Loyalty & Rewards Management)**

**Client: Jet Privilege**

**Organization:** Mphasis Services, Mumbai

**Corporate Title:** Senior Consultant

**Role:** Lead Senior Consultant

**Technologies Used:** ReactJs, .NET, NodeJs, MongoDB, ExpressJS, PL/SQL, Webpack, Jest, Web-accessibility, Bootstrap, Adobe Analytics, Docker, Jenkins, UrbanCode deploy tool, AWS cloud, Agile Scrum.

**Tenure:** Nov 2018 – Aug 2019

**Projects: Authoring**

**Client:** CITI Bank

**Organization:** CITI Bank, Pune

**Corporate Title:** Manager

**Role:** Lead Developer/ Individual Contributor

**Technologies Used:** ReactJs, Microservices, NodeJs, MongoDB, ExpressJS, Gradle, Webpack, Junit, Jest, Bootstrap, Docker, Jenkins, UrbanCode deploy tool, Azure cloud, Agile Scrum.

**Tenure:** Oct 2017 –July 2018

**Projects: CITI GPS**

**Client:** CITI Bank

**Organization:** CITI Bank, Pune

**Corporate Title:** Manager

**Role:** Lead Developer/ Individual Contributor

**Technologies Used:** HTML, CSS, Wordpress, PHP, Bootstrap, Docker, Jenkins, UrbanCode deploy tool, Azure cloud, Agile Scrum.

**Tenure:** Mar 2018 –June 2018

**Projects: Investor Connect**

**Client:** JPMorgan Chase & Co Bank.

**Organization:** JPMorgan Chase & Co, Mumbai

**Corporate Title:** Senior Consultant

**Role:** Senior Software Engineer/ Individual Contributor

**Project Management:** Agile Scrum

**Technologies Used:** ReactJs, Microservices, NodeJs, MongoDB, ExpressJS, Gradle, Webpack, Junit, Jest, Bootstrap, Docker, Jenkins, UrbanCode deploy tool, Azure cloud.

**Tenure:** Mar 2017 – Oct 2017

**Projects:**

- **Business Sole Trader (Westpac Online Banking)**
- **Set Pin Online (Westpac Online Banking)**
- **Enterprise Banking (Westpac Online Banking)**
- **Unlock Business cards (Westpac Online Banking)**
- **Switching (Westpac Online Banking)**
- **Salary Credit to Customer. (Westpac Online Banking)**
- **New to Bank (Credit cards). (Westpac Online Banking)**
- **Flexi Loan Application (Westpac Online Banking)**
- **Credit Cards Application (Westpac Online Banking)**

**Client:** Westpac Bank, Sydney, Australia.

**Organization:** Infosys Technologies Limited, Sydney.

**Corporate Title:** Senior Software Engineer.

**Role:** Senior Software Engineer/ Individual Contributor

**Technologies Used:** Angular, HTML, CSS, JavaScript, TypeScript, Microservices, NodeJs, MongoDB, ExpressJS, Gradle, Webpack, Junit, Jest, Bootstrap, Docker, Jenkins, UrbanCode deploy tool, Azure cloud, Agile Scrum.

**Tenure:** Jan 2014 – Mar 2017

**Projects: Blue Cross and Blue Shield Exchange (Health Insurance)**

**Client:** Blue Cross Blue Shield, USA

**Organization:** Infosys Technologies Limited, Pune.

**Corporate Title:** Software Engineer.

**Role:** Systems Engineer (UI Developer)

**Technologies Used:** HTML, CSS, JavaScript, Java, JSP, Android, iOS, Junit, Gradle.

**Tenure:** Nov 2011 – Dec 2013

## Education

1. Masters of Computer Applications 2011, S N D T Women's University, Santacruz, Mumbai, First class, 64%
2. Bachelor of Science (B. Sc) in Mathematics & Computers 2007, C H M College, Mumbai University, Mumbai, 58%
3. Class XII 2004, Maharashtra State Board of Secondary and Higher Secondary Education, Mumbai, 62%
4. Class X 2002, Maharashtra State Board of Secondary and Higher Secondary Education, Mumbai, 65%

## Achievements:

- Participated and presented ideas in Girl Geek HACKATHON2016, in Sydney and won Best Nominee Award.
- Won many Bravo awards, Super-Tech award, STAR Performer award and client appreciation for handling and delivering the projects as sole UI developer along with handling other responsibilities such as IT-BA and scrum-master job in 2016.
- Worked as a Single Point-Of-Contact between multiple teams. Also handled multiple team onsite/offshore work coordination.
- Interstellar STAR Performers Client Award by Client in Sydney, Infosys during 2016.
- Won 2nd Prize in 12th 5 Year Plan HACKATHON in Visualization category which was held in 6th & 7th April 2013., in India.
- Earned Bravo Awards 2014 for my excellent performance in Oregon Form Project in Infosys Technologies Limited.
- Got star performers award from WESTPAC Client in 2015.
- Presented a seminar on "Mobile Location Tracking" and "Network Security in Wireless Technology" during academic tenure 2011.

## Certifications:

1. Microsoft Specialist Certification 70-486 on Developing ASP.NET MVC 4 Web Applications in April 2014.
2. Microsoft Specialist Certification 70-480 on Programming in HTML5 with JavaScript and CSS3 in Feb 2013.
3. Infosys Certification on IMS ITIL Release & Configuration Management.
4. Infosys Certification on IMS ITIL Problem & Change Management.
5. Infosys Certification on IMS ITIL Service Desk & Incident Management.
6. Infosys Certification on Web 2.0 and Social Media Domain Certification.
7. Workshop on Communication Skills & Personality Development 2009-10.
8. Infosys 6 months training on Advanced Java development.
9. RMSI Pvt Ltd, Mahape 6 months training on ASP.NET MVC4 with C# and JavaScript on GIS Applications.

## Declaration:

I hereby declare that all the statements furnished above are true to the best of my knowledge and belief and I bear the responsibility for the correctness of the same.

**Place:** Mumbai, India

**Date:** 2023