# Résumé

# PRIYANKA PRABHAKAR PANCHGADE

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## Summary

- 14 years of experience in PeopleSoft FSCM as a Functional Consultant and Manual Tester.
- Experience in Requirement gathering, Documentation, Production Support, Testing, Upgrade, Migration and Troubleshooting in Contracts, Projects, Resource Management, Billing, Procurement, Accounts Payables, Travel & Expenses and GL module.
- Involvement in upgrade and implementation project.
- Adept at analyzing business processes and user requirements.
- Good experience in manual testing, preparing test cases and test logs. Experience in JIRA Tool for defect management.
- Responsible for creating and maintaining project documents including business requirement and functional specific documents.
- Good Reasoning, Analytical and self-learning capabilities as well as sound verbal and written communication skills.

## Skills:

- PeopleSoft FSCM 8.9/ 9.1/9.2
- Business Analysis
- Manual and Functional Testing
- RDBMS: Oracle PL/SQL
- Documents and Report Creation

## Work Experience:

**Organization Name:** Tech Mahindra, Mumbai
**Duration:** 30th March 2015- 29th September 2023
**Position:** Associate Functional Consultant
**Role:** PeopleSoft FSCM Functional Consultant
**Environment**: PeopleSoft 9.2

### Project Experience:

Functional Consultant in PS-CIO since 30th March 2015.

### *PROJECTS/ASSIGNMENTS*
**PS-CIO department of the organization managed PACEFIN application which includes all the PeopleSoft modules.**

**ASSIGNMENT**: **PeopleSoft Procurement - Maintenance and support.**
PeopleSoft procure to pay is an integrated enterprise solution that links purchasing and payables to maximize return on invested capital. It enables customers to maximize preferred supplier savings, reduce cost and services spending, and create visibility into services spending.

**Responsibility:**
- Application Support (RFQ, Purchasing Requisitions, Purchase Orders, Dispatching POs, Receipt Creation)

- Requirement gathering from Internal Users, preparing requirement detail and functional specific document. Bug fix document in case of internal fix.
- Involved in functional testing, creation of test cases, test logs and defect management on development instance.
- Coordination with testing team and reviewing test scenarios and test cases created by Testing Team.
- Management of JIRA Tool where defects are logged and tracked down.
- Manage and maintain approval workflow and setup.
- Creating and updating user manuals regularly after each change request.
- Implementation of small changes that are possible outside standard project governance.

**ASSIGNMENT**: PeopleSoft Accounts Payables, Travel and Expense and General Ledger - Maintenance and support

**Responsibility:**
- Application Support (AP Process flow, accounting templates, voucher entry, matching, posting vouchers, processing payments, creating and generating journals, posting entries to GL)
- Responsible for tracking and managing vendor invoices and payments.
- Support on travel and expense module.
- Involved in functional testing.
- Manage Information Security/Access control process for finance.
- Manage and maintain approval workflow.

**ASSIGNMENT: RUS (Resource Utilization Sheet) - Maintenance and support**
Resource utilization sheet is used by the PMO's to capture the billable efforts of a resource which shall be billed to the customer. In addition to billable resource efforts, non-resource cost can also be charged or adjustment can be captured.

**Responsibility:**
- Application Support.
- Performed business process review for BI, AR at TechM.
- Responsible for creating new business units.
- Support on system setup.
- Creation of user IDs and maintaining roles and security permissions.

**Previous Organization Name:**  L&T INFOTECH, Mumbai
**Duration –** 9th Sep 2009- 20th Feb 2015
**Position –** Senior Software Engineer
**Training Period –** 9th September 2009 to 31st December 2009

**Project Experience:**

   Worked as a Functional Consultant in Oracle (MIS) since Jan 2010 till Feb 2015

*Project: Project Connect (PeopleSoft) ESA - Maintenance and Support*
MIS team of the organization managed Project Connect application, which is an ongoing activity.

**Duration** – From 01/01/2010 to 20/02/2015
**Role:** Functional Consultant
**Environment:** PeopleSoft ESA 8.9 & 9.1
**Modules: Contract, Project Management, Resource Management, Billing.**

**Responsibility:**

- Maintenance and support on above mentioned modules of ESA.
- Primarily responsible for handling tickets/tasks and application support to the end-users.

- Interacting with client and solving client issues efficiently.
- Manage the Information Security / Access Control process for Finance.
- Analyse system issues and provide recommendations to resolve including the preparation of Business Briefs. Review issues and come up with recommendations to resolve and implement small changes that are possible outside standard project governance.
- Ensure that system is robust for using in a live environment.
- Involved in requirement gathering, documentation, functional testing of all the modules.
- Creation of user manuals and training the end users.

## Major Projects Delivered:

### Project 2: *ESA Upgrade*
Project Connect system (PeopleSoft ESA) was upgraded from current version 8.9 to 9.1. System Integration Testing of Project Connect System was done by MIS.

**Duration** – From 13/07/2010 to 15/08/2011
**Environment:** PeopleSoft ESA 8.9 & 9.1
**Role** – Software Associate

**Job Responsibilities:**

- Creation of Test cases of all the modules i.e. Contracts, Projects, RM, and Billing.
- Analyse system issues and provide recommendations to resolve including the preparation of Business Briefs. Review issue and come up with recommendations to resolve and implement small changes that are possible outside standard project governance.
- Ensure that system is robust for using in a live environment.
- Involved in functional testing/retesting of all the modules.

### Project 3: *Project Connect - ESA Upgrade Functional Testing*
After Upgrade, Business Process Testing of Project Connect System (PeopleSoft ESA 9.1) was done by Testing Team of Testing Service Line. I was responsible for tracking the testing progress, knowledge transfer, review the test documents and providing sign-offs.

**Duration** – From 08/11/2011 to 05/03/2012
**Environment:** PeopleSoft ESA 9.1
**Role** – SME/ Business Analyst

**Job Responsibilities:**
- Conducting Knowledge sessions of all Modules.
- Functional support to Testing Team for ESA related queries.
- Interacting with end users regarding business change.
- Review and providing Sign-off for Testing documents of all ESA Modules.
- Ticket Management
- Change Management
- Tracking Progress of Testing
- Status Reporting

## Achievements:

- Received **"Team Performance Award"** in Annual Award Function of L&T Infotech.
- Received '**Best Team**' Award for Subsidary Branch
Implementation in Tech Mahindra. Received Recognition as a Key Role Player.

## Certificate:

- Certification done in **PeopleSoft Functional.**
- Certification done in **Design Thinking.**
- Certification done in **Strategic Decision Making and Implementation.**

## Educational Profile:

Completed **Bachelor of Computer Application** (2006-2008) with First Class grade from Maharashtra Institute of Technology School of Management (MITSOM) under Pune University.

H.S.C (2005) First Class from L.A.D College, Nagpur.

S.S.C (2003) First Class from Hadas High School, Nagpur.

## Personal Details:

**Passport:**             S1029070

**Date of Birth:**        31$^{st}$December1986 **Language**

 **Fluency:**    English, Hindi, Marathi

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