



PRASHANT CHHETRI



MUMBAI



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Major
Indian Army
Experience - 11 years
Age - 36 years

KEY SKILLS

- Security & Loss Prevention
- Risk Analysis & Management
- Risk Mitigation
- Investigations
- Operations Management
- Quality Assurance
- Contract Management
- Supply Chain Management
- Effective Liaison & Co-ordination
- Process Improvement

EDUCATION

- CP International Business Management IIM, Indore
- Diploma in Defence Management & Strategic Studies, Chennai
- Diploma in Junior Leadership, Infantry School, Indore
- Diploma in Weapons & Tactics, Infantry School, Indore
- B.A | University of Delhi |

CERTIFICATION

- Scrum Master
- Trained in First Aid and CPR

ACHIEVEMENTS

- Appreciation letter for crisis management during Doklam crisis
- Appreciation for cross functional team leadership in Risk Mitigation

PROFILE

A highly dynamic, multifaceted and result oriented professional with 11+ yrs of diverse, cross functional experience of leadership under challenging operational environment, planning and execution of projects and events. Expertise in logistics and supply chain management, procurement, strategic planning, disaster management, administration of large pools of Human resources, equipments over varied geographical areas and management of resources within time and cost constraints while efficiently mitigating risks. A motivated leader who enjoys finding creative solutions for complex problems.

EXPERIENCE

OPERATIONS

- As Head of Operations led a team of 150+ members including 02 Managers, 08 Jr Managers, 12 TL ensuring optimal performance in challenging environment in counter terrorism and counter insurgency domain
- Planned and executed surveillance matrix at Line of Control, increasing the reaction time, addressing bottlenecks
- to increase output by 30% simultaneously decreasing human capital by 20%
- Planned, Rationalized & coordinated secure move of inventory worth 100 Crores over a period of 4 years
- Led a strong elite fighting force in arduous situation at -05 degree Celsius during Doklam Stand off ensuring zero casualty to own troops and equipment's
- Responsible for leading and managing the careers of 150+ troops
- Acted as close liaison with Royal Bhutan Army to streamline procedures and ensure smooth execution of Joint Training mandate
- Developed SOPs to simplify processes to accentuate production through timely purchase, distribution, movement, storage, and processing of inventory
- Created a strong team presence, with consistent achievement in motivating and engaging employees

PROJECT MANAGEMENT

- Revamped sports complex for dependency of 1000+ customer base in two months duration resulting in increase of footfall by 60%
- Operated as administrative advisor to the CEO thereby, ensuring policy upkeep, updated policy formulation and follow up
- Determined staffing and sourcing requirements of ongoing and upcoming projects based on anticipated GSQRs
- Created, formalized and assessed training needs, formulated training resources, conducted training for projects across multiple domains
- Conducted, supervised and organized various intra organization meetings to implement innovative training strategies/use of technology
- Worked as liaising officer for higher dignitaries and managed end to end operations of Army Veterans meet for 2 years (1000+ Veterans), to include preparation of master timeline, scheduling of events and resource allocation
- Administered corrective actions and resolved conflicts pertaining to man and material resources requirements of the projects ensuring Quality Assurance and Quality Control
- Developing and coordinating the organization's response to a crisis; planning disaster/ emergency management programs

LOGISTICS & SUPPLY CHAIN

- Led logistical and reverse logistical functions for product life cycles, including acquisition, distribution, internal allocation, delivery, recycling, reuse and final disposal of resources
- Experience in demand forecasting, capability development, planning, forecasting process and directional management of end-to-end supply chain processes to increase operational readiness and support
- Directing the annual year-end review of physical inventory which passed all external audit requirements, also published overall physical inventory guidelines
- Coordinating procurement of supplies; setting-up procurement strategies and purchase schedules; identifying vendors & suppliers, floating tenders and negotiating with them for cost optimization
- Managed supply chain and distribution for rations, stores, equipment including warehousing, inventory management, transportation, ammunitions and weapons providing operational, administrative and maintenance oriented support

RISK MITIGATION AND CONFLICT MANAGEMENT

- Conceptualized, planned and implemented security policies and procedures
- Carried out risk mitigation and solutions by selecting, training and operating Quick Response Teams for varied situations and threat perceptions at crucial times in emergency wherein immediate decisive action was required
- Ensured reduction in several security lapses in sensitive military installations and institutes and delivered significant intelligence inputs on possible threats by carrying out detailed study and mapping of areas
- Carried out close liaison with RAW, IB & Police in a militancy based environment to identify and mitigate tentative risks
- Design and executed close protection plan for VIPs