Priya Rajendran

Guidewire Test Lead

Chennai- TamilNadu

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HCL Technologies Ltd, Chennai — *Senior Technical Lead*
May 2021 - Present

Cognizant Technologies Ltd, Chennai — *Senior Associate*
Feb 2010 - Apr 2021

Infosys Technologies Ltd, Chennai – *Test Engineer*
Aug 2005 - Jan 2010

PROFILE SUMMARY

- A Highly analytical and result-oriented leader with 17+ years of experience in Software QA (Testing) and 7+ years of experience across Guidewire implementation, BAU and upgrade projects
- *Certified Guidewire Certified Associate - InsuranceSuite Analyst - Elysian*
- Strong management skills and proven experience in leading a team in the successful delivery of various Guidewire projects. My consistency in quality of management and delivery resulted in the achievement of Mentor and Enabler of Guidewire Associates by Cognizant Technologies Ltd.
- Experienced in various flavours of testing like Component Integration Testing (CIT), System testing, System Integration testing, End to End testing, Regression Testing, and User Acceptance testing on behalf of the Business Team
- Have complete claim life cycle processing knowledge in Guidewire ClaimCenter including various integrations
- Have experience in Rating, Configuration testing such as Activity patterns, Roles and Permission & Admin data and Integration testing in Guidewire PolicyCenter

ROLES & RESPONSIBILITIES

- Identify and raise project risks and constantly monitor the project health status by maintaining the RAG status
- Involvement in agile ceremonies like sprint planning, scrum meetings, and retrospective meetings
- Participate in requirement walkthroughs and review meetings ensuring that the testable requirements are available for the team
- Strategized Test Estimation, Test Strategy, Test Plans, Test Scripts, Traceability Matrix, and Test Reports
- Coordination with various teams like Business Analysts, Dev team, Project stakeholders and Business users
- Participate in design, code reviews, PCF and data model change meetings
- Understand clients' Automation framework, generate, and execute automation test scripts
- Improve QA deliverables and maintain quality throughout the STLC
- Defect Triaging with development and stakeholders and tracking them till closure.
- Perform Root Cause Analysis and identify the test misses and areas of improvement
- Worked in Client Location - Sydney, Australia to streamline the QA best practices and to mentor the Business users in Guidewire Centers

CORE COMPETENCIES

Guidewire ClaimCenter - Guidewire PolicyCenter - Guidewire Contact Manager - Guidewire Portals
Guidewire BillingCenter – Agile methodologies - Selenium & Java, SOAP UI (API Testing), MongoDB, Jira – Zephyr & Xray – BurpSuite - SQL DB

RECOGNITIONS

Mentor and Enabler of Guidewire Associates by Cognizant

EDUCATION & CERTIFICATIONS

- ★   Guidewire Certified Associate - InsuranceSuite Analyst - Elysian
- ★   ISTQB Certified Functional Tester
- ★   Bachelor of Computer Applications

PROJECTS

HCL Technologies Ltd, Chennai

Leading Reinsurer from the US – The client is a global specialty insurer & reinsurer and the largest provider of equipment breakdown insurance and related inspection services in North America serving over five million commercial locations	GWCC Production Support Project *May 2021 to October 2023* The Production support project aims to provide complete support and maintenance of the application including continuous application monitoring, fixing production issues, and system enhancements

Cognizant Technologies Ltd, Chennai

Leading Insurer from Australia – The client is a general insurance and reinsurance company listed on the Australian Securities Exchange and headquartered in Sydney	Accelerate 1:1 Strategic Pricing *January 2019 to April 2021* The Accelerate program is a strategic initiative by QBE to accurately calculate premiums using Location scores. The program integrated GW-MuleSoft-MongoDB by establishing a new operating process/procedure and transitioning to a new Service Delivery Platform (SDP) with minimal actuarial modeling work.
Leading Insurer from Australia – The client is a general insurance and reinsurance company listed on the Australian Securities Exchange and headquartered in Sydney	Guidewire BAU Business Testing *July 2019 to December 2019* The Business-As-Usual program implements minor changes and defect fixes for each release. As a part of the Business testing project, mentored and trained the business users in GW products, testing processes, and best practices & test management tools.
Leading Mutual Holding Company from Ohio & Indiana, USA – The client operates exclusively through more than 3,500 independent agents located in over 650 locations throughout Ohio and Indiana, providing insurance protection to over 174,000 households, businesses, and farms.	Guidewire Suite Implementation *January 2019 to June 2019* The project is to implement GW Suite (PC, CC and BC) for the P&C and Commercial Lines of Business.
Leading Workers Compensation Insurer from Missouri, USA – The client is a workers' compensation provider in Missouri providing coverage in nearly all 600 National Council on Compensation Insurance classes. Headquartered in Columbia, the client has offices in Kansas City, Springfield and St. Louis, Missouri.	Guidewire ClaimCenter Upgrade *March 2018 to December 2018* The workers' compensation insurance provider from Missouri as a part of this project upgraded their GW ClaimCenter from version 7 to version 9. The entire

	testing activities were owned by us with development done by Guidewire directly.
Leading Insurer from Canada – The client is a provincial Crown corporation in British Columbia providing universal and affordable compulsory public auto insurance in British Columbia by operating on a non-profit basis.	Guidewire ClaimCenter Upgrade *February 2017 to March 2018* The Government Auto insurance provider from Canada upgraded its ClaimCenter from version 7 to version 9. The entire testing activities were owned by us with development done by Guidewire directly.