Tamil Selvi

BUSINESS ANALYST

Details

Chennai
India
7904141744
tamilselvi30596@gmail.com

Links

LinkedIn

Skills

Microsoft Excel

Fast Learner

Adaptability

Ability to Multitask

Ability to Work Under Pressure

Microsoft Office

Ability to Work in a Team

Communication Skills

Critical thinking and problem solving

Highly responsible and reliable

Problem Solving

Tools: SQL 5.0., SeleniumIDE.

Domain: ERP, CRM

Bug Tracking Tool: Bugzilla

Objective

Dedicated Business Analyst with a strong passion for technology and a steadfast commitment to delivering outstanding results. Eager to leverage 2 years and 9 months of experience in analysis and testing to drive the growth and success of a dynamic organization.

Professional Summary:

Experienced and results-driven Business Analyst with a strong track record of optimizing business systems for leading organizations. Skilled team leader with 1 year and 6 months of experience, adept at project management and leveraging deep systems engineering expertise. Proven ability to analyze complex business processes, develop innovative solutions, and implement improvements.

Additional Skills and Experience:

- **Software Testing:** Over 2 years and 9 months of experience as a Software Test Engineer across various applications, demonstrating proficiency in the Software Development Life Cycle (SDLC), Software Testing Life Cycle (STLC), and bug lifecycle.
- **Requirements Analysis:** Proficient in reviewing and comprehending business requirements and functional specifications, translating them into effective test cases and test data.
- **Testing Expertise:** Extensive experience in Functional, Integration, System, Regression, Data migration, and Compatibility Testing.
- **Database Testing:** Hands-on experience in Database Testing, ensuring data integrity and accuracy.
- **Team Collaboration:** Proven ability to excel both independently and within a team, consistently meeting project deadlines even under pressure.
- **Knowledge Sharing:** Actively shared knowledge and insights with team members, contributing to collective success.
- **Positive Attitude:** Self-motivated, enthusiastic, and flexible professional known for a "CAN DO" attitude.
- **Application Proficiency:** Experienced in testing both Mobile Applications and Web Applications.
- **Bug Tracking:** Expertise in efficiently tracking and managing bug reports using Bug Tracking Tool - Bugzilla.

Employment History

Business Analyst, Coelho Consulting PVT LTD, Chennai

APRIL 2022 — PRESENT

Work Operations:
- Working closely with Clients & Analyze business problems and provide solutions.
- Participate with peers and represent the business on project teams.
- Take ownership of projects from beginning to end. Is an autonomous worker who specializes in completeness and accuracy.
- Effective communication skills with the ability to communicate complex ideas.
- Strong analytical skills, ability to identify problems, research issues, and provide solutions.
- Can manage and participate in team project planning.

- Developed a reporting system that provided real-time insights into customer satisfaction and product performance
- Collaborated with cross-functional teams on projects to ensure alignment of objectives and outcomes
- Analyzed customer feedback to identify common trends and develop recommendations for improvement
- Created an automated system to monitor customer data and alert stakeholders to potential issues in a timely manner
- Conducted market research to identify customer needs and develop strategies to meet them
- Developed financial models to forecast cash flows and assess the financial viability of potential projects
- Developed a dashboard that provided stakeholders with an overview of key performance indicators

Operating tools and Technology used : MS Excel, Word, Outlook, XML tool, SQL.

Reports Created as a Business Analyst (BA):

Proficient in producing a comprehensive range of reports to support project development and decision-making, including:

- Requirements Documentation
- Business Requirement Documents (BRD)
- System Requirement Specifications (SRS)
- Functional Requirement Documents (FRD)
- Use Case Documents
- System Design Documents
- Data Analysis Reports
- Feasibility Reports
- Business Process Documentation
- Project Status Reports
- User Acceptance Testing Reports
- Change Request Reports
- Training Materials
- Executive Summary Reports

Testing and Quality Assurance:

- Demonstrated expertise in manual testing with over 3 years of experience, ensuring the accuracy and reliability of systems and applications.
- Possess foundational knowledge in Selenium IDE, contributing to automated testing initiatives and enhancing testing efficiency.

Presentations: Conducted client presentations during meetings

Quality Analyst, The Nilgiris LikeMind Technologies, Ooty

NOVEMBER 2017 — MARCH 2019

Responsibilities at Nilgiris LikeMind Technologies:

- Conducted System Testing, Sanity Testing, and Regression Testing to ensure software quality and functionality.
- Conducted in-depth functionality studies of applications to understand their intricacies.

- Developed, documented, and executed comprehensive test cases to validate software functionality.
- Collaborated with stakeholders to understand and document functional requirements.
- Maintained and updated the Requirement Traceability Matrix document to track requirements and their status.
- Managed bug tracking activities using Bugzilla, ensuring thorough documentation and resolution.
- Led data migration testing efforts to ensure the seamless transfer of data between systems.
- Performed testing on web-based applications to validate their usability and performance.
- Monitored test releases and ensured that software met quality standards before deployment.
- Adapted and updated test cases in response to change requests and enhancements.
- Conducted Interoperability Testing to ensure compatibility across various platforms.
- Conducted manual and automation testing on diverse platforms, including Mobile handsets, Windows, and Linux machines.
- Successfully tested and contributed to the release of multiple websites.

Project Handled: Hotel Management System, College Management System, Tea Estate Management System, Bofinet, ERP, CRM, School Management System, Websites.

Role: QA Engineer

Team Size: 2

Operating System: Windows XP, LINUX, UNIX.

Testing: Manual Testing & Automation Testing.

Education

Bachelor of Computer Science and Engineering with 80%, CSI College of Engineering, Ooty
AUGUST 2013 — MAY 2017

HSC from SSV in the year 2013 with 82%., SSV, Ooty
JUNE 2012 — MARCH 2013

SSLC from SSV in the year 2011 with 85%., SSV, Ooty
JUNE 2010 — MARCH 2011

Acheivements

●⍰Achieved best performer of the year 2018. ●⍰ Awarded with "PRIDE OF NLMT". ●⍰ Achieved best performer of the month January 2019, February 2019. ●⍰ Achieved best team performer of the month 2019.
NOVEMBER 2017 — MARCH 2019

References

Ms. Malini from The Nilgiris LikeMind Technologies