

PRASHANTHI R

QA Test Lead (Manual + Automation)

AWS Certified Cloud Practitioner

Certified Scrum Master (PSM1)

Email: prashu.rajkumar@gmail.com

Mobile: +91 9940561350

Work Experience

- ✓ Working as a **QA Test Lead** with 9.2 years of experience in both Manual and Automation testing at Cognizant Technology Solutions

Skillset Overview

- ✓ Expertise In using **Agile testing** Methodologies – **Scrum/ Kanban** process
- ✓ Expert in web automation testing using **Selenium Web Driver (Eclipse IDE)** using **Java** and **JavaScript Executor**.
- ✓ Hands on experience in creating **Selenium Automation** from scratch using **TestNG framework**.
- ✓ Expertise in **API testing** using **Postman, Rest Assured** and **SOAP UI**.
- ✓ Experienced in **TDD/BDD approach** and **CI/CD** tools such as **GitHub, Jenkins, AWS, Azure Devops**.
- ✓ Profound knowledge in STLC - Analyzing Requirements, RTM, Ambiguity tracker, Developing Test Plan, Test Strategy, Test Design, Test cases, Preparation of Test data, Test Execution.
- ✓ Manual Testing, System Integration, Functional, Regression, Smoke, Sanity, Database testing.
- ✓ Black box, White box Testing, Mobile and Browser compatibility testing.
- ✓ Defect management & Reporting, Defect Triaging, RCA-5Y analysis, Fishbone, Pareto principle.
- ✓ Expert in preparing Test plan, metrics, End of Test Reports, Estimation, Scheduling & QA Audits.
- ✓ Databases worked – **Oracle SQL developer, Oracle CE, SQL server, FoxPro, Mainframe, OMNI**
- ✓ Having expertise in test management tools like **JIRA, Rally, HP ALM, Zephyr, Lucid, Confluence**.
- ✓ Skilled in using **Newman, NodeJS, HTML, JSON, XML, Graph QL**.
- ✓ **AWS Certified Cloud Practitioner**, familiar with **Cloud Computing, Microservices, Azure Devops**
- ✓ Exposure to performance testing using **JMeter, Cucumber BDD** and **Karate Framework**.
- ✓ Experienced in **Mainframe (C#)** testing for Insurance Policy creation and policy changes.

External Certifications

- ✓ **Professional Scrum Master 1 (PSM1)** certified by Scrum.org - [Credly certificate and badge](#)
- ✓ **AWS Certified Cloud Practitioner** - [Credly certificate and Badge - AWS CCP](#)

Academic Qualifications

- ✓ Completed **MBA in HRM** - Pondicherry University Loyola College (PULC) twinning program (2018)
- ✓ Completed **B.Tech. IT** - Sri Venkateswara College of Engineering (SVCE) (2014)

Leadership Skills

- ✓ QA Test Lead for current internal project team and major POC for external stakeholders

- ✓ Individual contributor, key POC and participates in project stand up meetings on a regular basis
- ✓ Conducted & Handled project audits successfully with zero NCs and minimal observations.
- ✓ Presented demos and value-ads to Stakeholders, POs and received Client appreciation
- ✓ Mentor at the QEA level for newly joined associates and conducted periodic technical trainings
- ✓ HR Jury Panelist for freshers' Recruitment drive
- ✓ Handled responsibility matrix to track regular updates and metrics (E.g., Effort Tracker, Delivery Tracker, Skill development plan Tracker)
- ✓ Handled SME Academy team at the Account Level and facilitated cross-training and upskilling.
- ✓ Conducted Induction Programs and KT for the newcomers to give them insights on the Company History, Project, various Roles and Responsibilities.

Domain Skills

- ✓ Insurance, Healthcare, E-commerce Retail, Manufacture and Logistics domains

Annexure of Projects

Unum Insurance

- ✓ Unum project involves testers to validate Premiums Repricing for Permanent Disability, critical illness and long-term care insurance across various states in USA and Canada.

Panda Loyalty – SIT and Mobile application testing

- ✓ Panda project involves instore lab and PandaClick mobile application testing where customer's registration and transaction details flow from POS to Oracle CE.
- ✓ PandaClick Loyalty is a new feature under test that includes discounts for registered customers.

Vorwerk – Vorward testing

- ✓ IT Foundation testing is a new module which involves Functional Testing, Postman API Testing and End-to-End Testing.

Change Healthcare for Payment services

- ✓ Payment Services facilitates the printing and mailing of checks and remittance advice to providers and explanation of benefits (EOBs) to plan members. It has a web application hosted in windows server and the oracle DB as backend.

TIAA Insurance

- ✓ Client on boarding team performs end-to-end testing for all sole-record keeper clients in flight and does 2 to 3 rounds of Regression testing before the clients go live to production.

Other Accomplishments and Initiatives:

- ✓ Won "*Budding star*", "*Pat on the Back*", "*Pillar of the month*" awards for delivery excellence.
- ✓ Hosted Townhall meetings and felicitation events across different portfolio several times.
- ✓ Been a mentor for trainees and took technical/non-technical sessions for their grooming.
- ✓ Prepared AUDs for project overview and clear understanding of the applications.
- ✓ Lead singer and organizer for Project Level *singing events*.
- ✓ Ardent *blogger* and won monthly blogging contests at project level.

Declaration:

I hereby declare that the above-written particulars are true to the best of my knowledge.

Date: 15 September 2023

Place: Bengaluru

(Prashanthi R)