# **Jyoti Tiwari**

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# **Career Objective**

To seek a challenging position as a Software Engineer where I can expand and utilize my learnings, knowledge and skills in the best and efficient ways for the success and development of the company as well as my career growth.

## **Education**

Master of Computer Applications (MCA) Birla Institute of Technology, Mesra • Ranchi, Jharkhand Marks- 80.6%	05/2021
Bachelor of Computer Applications (BCA) Birla Institute of Technology, Mesra • Ranchi, Jharkhand	05/2018
12 <sup>th</sup> (CBSE- Science) D.A.V. Public School, Bariatu • Ranchi, Jharkhand	05/2014
10 <sup>th</sup> (CBSE)  D.A.V. Public School, Bariatu • Ranchi, Jharkhand	05/2012

## **Technical Skills**

- Java Core Java (Expert), JDBC, Servlet, JSP
- Java Framework- Spring, Hibernate
- C, C++, Python
- SQL, PL/SQL, Oracle, MySQL
- HTML, CSS
- Unix, Linux
- SDLC, Debugging
- MS Office

### Certifications

- Java Programming Master Class, Udemy 118.5 hours (June 2023)
- Introduction to SQL, Simplilearn 9 hours (June 2023)
- Spring Framework Master Class, Udemy- 12.5 hours (July 2023)

## **Work Experience**

Application Support Analyst Accelya Solutions India Ltd., Mumbai, Maharashtra 02/2022- 11/2022

- Analysing application data to assess performance and uncovering problems.
- Completing root cause analysis of defects and resolving them.
- Troubleshooting and resolving application issues escalated from end users. Providing production and Application related support as required.
- Creating database scripts and applying data patch using SQL and PL/SQL.
- Resolving application and system issues raised by clients.
- Providing on-call support to clients whenever required.

#### **Achievement**

Got a Super Squad Award Certificate from Accelya Solutions.

## **Projects Undertaken**

#### Project Name 1: ATM Simulator System

Technology used: Core Java Programming Language, Java Swing, JDBC, NetBeans IDE, MySQL, Microsoft Windows Operating System, a desktop or a computer.

Short Description: ATM Simulator System is a desktop-based application that imitates the working of banking ATM and has been developed to provide the customers the access to create an account, deposit/withdraw the cash from account, and to check the account balance. There are two ways to use this system. One by a user and the other as an admin. As a user, you can simply deposit, withdraw and check the account balance. Also, you can change your password. As a system admin, you can control the entire system from adding a user to adding accounts and deleting accounts.

# Project Name 2: Employee Management System

Technology used: Java Programming Language, Java Swing, AWT, JDBC, NetBeans IDE, MySQL database, Windows Operating System and a desktop or a computer.

Short Description: This is a complete desktop-based, distributed application which has been developed to maintain the details of employees working in any organization. It maintains the information about the personal details of the employees and also the details about the Payroll system which helps to generate the payslip. It is an easy-to-use application and has a user-friendly interface.

# **Soft Skills**

Communication, Team work, Problem Solving

# Interests

• Travelling, Sports, Photography