

Subject Matter Expert and trusted advisor skilled in research, analysis and examination of company technology and standard operating procedures. Interface and collaborate with clients and internal team members, providing consultative enhancement recommendations based on industry research. Improve existing processes, procedures, technical enhancements, resource requirements and stakeholder engagement procedures to align with strategic goals.

Work History

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| 2008-05 - Current | <div>Subject Matter Expert <i>Tech Mahindra Business Services, Mumbai, Maharashtra</i><ul style="list-style-type: none">Designed and prepared technical reports, studies and related documentation.Performed ad hoc deep-dive analyses for specific business problems.Improved profitability by significantly reducing full-time employee (FTE) hours, maximizing efficiency by using automation.Developed business cases, presentations and reports for senior management.Conducted orientation sessions to assess skill levels and areas of strength and weakness.Trained and mentored new personnel hired to fulfill various roles.Assessed additional needs based on training progress and collaborated with management to meet requirements.Documented participation and evaluated learning for each participant.</div> |
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Education

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| 2004-06 - 2009-04 | <div>Bachelor of Arts: Psychology <i>University of Mumbai - Mumbai</i></div> |
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Interests

A hobby is an activity done for fun. Hobbies are done during your time off, not professionally and typically

Kamna Sidhpura

Subject Matter Expert

Contact

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Skills

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| Teambuilding | <div><div></div></div> Excellent |
| Written Communication | <div><div></div></div> Very Good |
| Training and Development | <div><div></div></div> Excellent |
| Active Listening | <div><div></div></div> Excellent |
| Problem-Solving | <div><div></div></div> Very Good |
| Planning and Coordination | <div><div></div></div> Very Good |

done for no pay. Food Photography and exploring new places which helps me to enhance my skills.