

## DEVYANI ARUN NIKHARE

**Email:** nikharedevyani@gmail.com

**Mob No:** +91-9767542667

**LinkedIn:** linkedin.com/in/devyani-nikhare-21497a155

### Profile Summary:

#### EXPERIENCE: 1.8 YEARS

An adept professional possessing robust business acumen, backed by a solid academic foundation, and proficient in analytical tools such as MS Excel, SQL, and Python for data analysis. Well versed understanding of visualization tools like MS Power BI and Tableau.

Demonstrates exceptional teamwork capabilities, excels under high-pressure scenarios, and exhibits exemplary time management and problem-solving skills. An enthusiastic and continuous learner, always eager to tackle demanding assignments.

## Professional Experience

### Prodapt Solutions Pvt. Ltd., Pune

**Duration:** Jan-2022 to Sep-2023

**Designation:** Analyst/Consultant – Business Analyst

- Responsible for data analysis tasks and written Business & Functional Requirement Documents. Worked on Customer Service Operating Model (KPI) Metric data analysis.
- Data cleaning, Modelling & Transform using SQL, collaborated with senior managers to create data analysis report on MS Excel & Tableau dashboards.
- Worked in Lead to Cash, Trouble to Resolve, Customer Experience Journeys and possess a strong understanding of projects related to Service Assurance, Service Delivery, ITIL, and related components.
- Responsible for making documentation, overview, and Access Guides of Tableau & Excel Dashboards, Dashboard Testing, Data Testing, etc.
- Furthermore, holds expertise in AWS cloud technology, conducting Root Cause Analysis (RCA) for Business Processes, and exhibits familiarity with RDBMS and ETL processes.

### Tech Mahindra, Pune (Internship)

**Duration:** May-2021 to June-2021

**Designation:** Business Analyst

- Analyzed GRI Standards and Climate Change Questionnaires for CDP score in Sustainability Reporting. Utilized historical Climate Change reporting data to aid in estimating carbon pricing and reducing carbon emissions effectively.

## Certifications

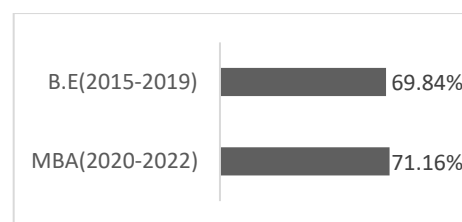
- Completed certification on 'Machine Learning & Data Analytics using Python' from Udemy Business.
- Enrolled into 'Data Science and Business Analytics' course on upGrad.

## Education

**MBA – Business Analytics (Batch: 2020 - 2022)**

Balaji Institute of Telecom Management | Sri Balaji University, Pune

**B.E. – Computer Engineering (Batch: 2015-2019) | RTM Nagpur University**



## Current Projects

Created a Centralized Data Repository using SQL to improve efficiency through streamlined data access in Fault Repair Journey

## Skills

- ETL
- SQL
- Python
- Business Analysis
- Data Analysis & Testing
- Machine Learning

## Tools

- Oracle SQL Server
- Apache Hive & Impala
- Jupyter Notebook
- Microsoft Excel
- Tableau
- Microsoft Power BI
- Kafka
- AWS

## Hobbies

Reading, Traveling, Meditation