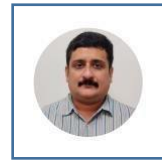




SHIBU GEORGE



A Larsen & Toubro
Group Company



Experience Summary

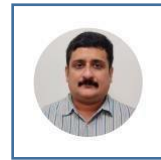
- Delivery Manager with project implementation experience in Banking, Insurance and Healthcare with solutions stack Java-J2ee.
- 20 Years and 4 Months of IT Industry experience
- Business transformation in driving complex and enterprise projects to meet the strategic initiatives and process excellence of BFSI customer
- Implemented technological, social and scientific trends that could influence the strategic business plans. Identified strengths, opportunities and risks for the business from IT dimension. Embed and Implement PDLC and Scrum Project Practices.
- Optimistic, self-starter and an excellent team player with problem solving, planning and articulation skill.

Skills Summary

Domain	Banking Finance and Insurance, Healthcare
Programming Languages	Java, JSP, Servlets, Struts 1.0
Operating System / ERP Version	Windows 7
Tools /DB/Packages / Framework / ERP Components	Java –J2ee
Hardware Platforms	Intel Series

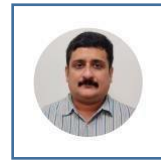
Professional Certifications/ Trainings

- ITIL V3 -2011
- Agile Scrum Foundation
- Agile Scrum Master
- Prince2 Foundation
- Prince2 Practitioner
- PMP from PMI



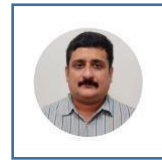
Work Experience			
Project 1			
Project Name	eDealer - LMT	Team Size	80
Start Date	Jan 2020	End Date	Till Date
Project Description	<p>eDealer is a Treasury front office system tailored to the needs of the Global FX & Local Markets business. The application provides real-time risk management for dealers of Foreign Exchange, Money Market, Fixed Income (Securities) & Derivatives transactions. Key application features include online risk Analytics, automated/ manual transaction capture, pricing, credit check and complete deal workflow functionality including online interface to various Backoffice. Caterpillar are strips of tickets used to transfer price products at portfolio level and are indented to match the portfolios market sensitivity.</p> <p>This product was implemented globally LATAM, EMEA and ASIA which includes more than 60 countries.</p>		
Role & Contribution	<ul style="list-style-type: none"> ▪ Guide team in arriving at the development efforts towards successful project delivery not limited to providing technical help to team members for successful project delivery & Collaborate with software developers, business analysts and software architects to plan, design, develop, test towards successful project delivery. ▪ Resource fulfillment for the entire Business Unit of Compliance from AEG (Java L2 Panelist, Recruitment, Onboarding, Knowledge Transition) ▪ Conducting steering committee and governance meetings with external stakeholders and internal team meeting regularly on project status and deliverables ▪ Anchoring and SPOC for all external and internal project audits not limited to ISO, PCMMi, Work Product, Process and ODC ▪ Front ending all QMS activates pertaining to BU (SLA, KPI Metrics, PHB, Compass, PMP) ▪ Preparing the scope of work, Task Orders, Governance decks for BU ▪ Resource appraisal and all operational activities w.r.t Project 		
Technology & Tools	Java 1.8, Spring boot micro-services, Gradle, Angular 5, HTML 5 , CSS3, TestNG, Mongo DB		

Project 2			
Project Name	AML QA (ZEUS) Citi Bank	Team Size	20
Start Date	Dec 2018	End Date	Dec 2019



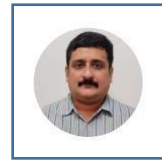
Project Description	AMLQA is a Quality Assurance application system used by CITI for Anti Money Laundering investigation purpose. This QA Solution is a Web based application. There are various services and front ends that make up for system users' cases will be generated from upstream for suspicious transactions, which will investigate further and will be closed. Those closed cases will be pulled in to AMLQA system for further validation and introspection.
Role & Contribution	<ul style="list-style-type: none"> ▪ Guide team in arriving at the development efforts towards successful project delivery not limited to providing technical help to team members for successful project delivery & Collaborate with software developers, business analysts and software architects to plan, design, develop, test towards successful project delivery. Assist the project team in collecting user's requirements, estimates and work Breakdown, project status reports. R & D work gathering and documentation towards UI enhancements ▪ Resource fulfillment for the entire Business Unit of Compliance from AEG (Java L2 Panelist, Recruitment, Onboarding, Knowledge Transition) ▪ Conducting steering committee and governance meetings with external stakeholders and internal team meeting regularly on project status and deliverables ▪ Anchoring and SPOC for all external and internal project audits not limited to ISO, PCMMi, Work Product, Process and ODC ▪ Front ending all QMS activates pertaining to BU (SLA, KPI Metrics, PHB, Compass, PMP) ▪ Preparing the scope of work, Task Orders, Governance decks for BU ▪ Resource appraisal and all operational activities w.r.t Project
Technology & Tools	Core Java, J2EE, Spring Framework, Hibernate, Webservices, jQuery, JSP, PL/SQL, Maven, RTC, Oracle, WebSphere

Project 3			
Project Name	The Enterprise Risk Case Manager (Citi Bank -CMT)	Team Size	60
Start Date	Nov 2017	End Date	Dec 2018
Project Description	The Enterprise Risk Case Manager consolidates information from existing detection systems and provides a single view of risk across multiple lines of business, channels, products, and regions. A single, user-friendly application turns multiple flows of information into actionable intelligence, allowing firms to better manage and mitigate risk across the enterprise.		



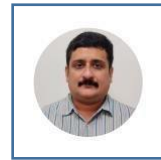
Role & Contribution	<ul style="list-style-type: none"> As a Delivery Manager, my duties include but not limited to coordinate with Customer for Project Requirements, day to day coordination on operational activities not limited to Future forecasts, Burn sheet, Task Orders, SOW /WO creation, Metrics and Dashboards Risk Management, Change Management and Financial Planning and tracking, Effort Estimation –UCP, Resource Leveling and utilization, Loading As part of resource management -Performance appraisal and evaluation All operational activities from project per say.
Technology & Tools	Java, Oracle 11G, Actimize Tool, Mantas, PL/SQL Logic, SQL Plus Scripts
Key Achievements	Successfully implemented the project within the Quadruple constraint of project management (Scope, Cost, Schedule and Resources)

Project 4			
Project Name	TRICARE Web project -Centene Corporation (Cognizant)	Team Size	20
Start Date	Aug 2016	End Date	Nov 2017
Project Description	Centene Corporation (Health Net) TRICARE Web project is the health care program for uniformed service members and their families around the world. TRICARE provides comprehensive coverage to all beneficiaries, including health plans, special programs, prescriptions and dental plans. Complexity of the project lies in providing the seamless transition to the end customers and integration to multiple internal and external systems. There are various solutions provided by vendors like PGBA, McKesson etc. The web project is about providing a single interface to all user types like beneficiary, providers, government users and internal users		
Role & Contribution	<ul style="list-style-type: none"> As a Delivery Manager, my duties include but not limited to, coordinate with onshore for Project Requirements, day to day coordination on operational activities. Delivery Responsibilities-Delivery of Use Cases/Applications. Risk Management, Change Management and Financial Planning and tracking, Effort Estimation –UCP, Resource Leveling and Loading As part of resource management -Performance appraisal and evaluation. Experience in working on an Onshore –Offshore model 		
Technology & Tools	Java, jQuery, Spring, Hibernate, Oracle 10G, Jboss 7		
Key Achievements	Successfully implemented the project within the Quadruple constraint of project management (Scope, Cost, Schedule and Resources)		



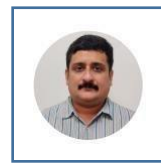
Project 5			
Project Name	Corporate Banking Xchange (CBX)- (IGTB) -Intellect Design	Team Size	80
Start Date	Sep 2014	End Date	Aug 2016
Project Description	<p>Corporate Banking Xchange (CBX) is a proven omnichannel solution from Intellect Design (a group company of Polaris) for bank's end customers. It is built using new generation technology and provides high flexibility for customization and robust security features</p> <p>CBX provides business banking and corporate customers a unified entry into a whole suite of global transaction banking including - Cash Management, Trade and Supply Chain Finance.</p> <p>Built on industry-standard platforms and technologies for rich & modern user experience and performance, security and scalability (J2EE), the solution is inherently platform independent.</p>		
Role & Contribution	<ul style="list-style-type: none"> Assume the overall responsibility of delivery and release of the product. Responsible for project management activities throughout the Product development life cycle. Coordinating with multiple stakeholders for managing phase-wise implementation and roll-out across countries. Participating with the technical team in the release of new builds. 		
Technology & Tools	Java, Ext JS, CSS, CT Framework, EJB, Oracle 10G, WebLogic 10.3.3, ETL, SQL2008, SSIS		
Key Achievements	Successfully implemented the project within the Quadruple constraint of project management (Scope, Cost, Schedule and Resources)		

Project 6			
Project Name	eSmart (FES), ACE LIFE INSURANCE/eBao SP, Polaris Labs	Team Size	40
Start Date	FEB 2013	End Date	AUG 2014
Project Description	<p>ACE Life, Inc. (hereafter referred to as 'ACE' or 'the customer') is the Life Insurance arm of the ACE Group, one of the world's largest multiline property and casualty insurers. It provides traditional life insurance protection and savings and investment products to individuals and groups in Asia, Latin America, the Middle East and Europe.</p> <p>EBaoTech (hereafter referred to as 'eBao') is a leading insurance solutions provider catering to the Life and General Insurance market. eBao's suite of products include offerings like the General System® (GS) and Life System® (LS) and their respective Sales Platform® (SP) systems that have been</p>		



	deployed in nearly 30 countries across Asia Pacific, Europe, the Middle East, Africa, and the Americas.
Role & Contribution	<ul style="list-style-type: none"> Assume the overall responsibility of delivery of project and services within the account. Responsible for project management activities throughout the SDLC from inception till closure. Coordinating with multiple stakeholders for managing phase-wise implementation roll-out across countries. Participating with the technical team in the release of new builds, gathering and documenting Business and Functional Requirements with the customers.
Technology & Tools	Java, JSF, Hibernate, Oracle 10G, Tomcat, Microsoft Project 2003
Key Achievements	Successfully implemented the project within the Quadruple constraint of project management (Scope, Cost, Schedule and Resources)

Project 7			
Project Name	Automated Office Register, St James's Place, UK. Polaris Labs	Team Size	20
Start Date	Dec 2011	End Date	Feb 2013
Project Description	<p>St. James's Place (SJP) wealth management is one of the premier wealth management companies in the UK offering their clients a complete financial advice through their partnership in areas of investment, protection, pension and mortgage. This enhancement is focused towards automating the manual process involved in commission processing and reporting. The aim of this project is to try to alleviate some of the current system issues experienced by Partnership Finance, who use AOR for commission processing activities</p> <p>The provider feed files are currently processed manually to validate the AOR number. This process will be automated by the proposed system. The proposed process will monitor for any CSV files placed in the specified FTP folder will be processed. Processing involves validation of the AOR number on feed file against AOR, Partner ID, client combination and policy history data.</p>		
Role & Contribution	<ul style="list-style-type: none"> Assume the overall responsibility of delivery of project. Forecasting FCBC for the dedicated account considering the future visibility and projects in pipeline and comparing with the actual's quarter by quarter. Ensuring the Percentage of Completion is met each month by consolidating the actual efforts Vis a Vis the efforts consumed during execution during the life cycle of the project. 		



	<ul style="list-style-type: none"> Delivered project with zero UAT defects along with D-3 OTIF adhering to process compliance and artifacts Involved in all phases of SDLC from inception to closure thereby adhering to project management constraints cost, scope and timeline. Extensively involved in all Operations, Process and Project Control Activities which includes resource utilization, CSAT report, Dashboard (Project Status), Metrics, Billing (Projections) and preparing weekly status report to all the stakeholders of the project Adhering to process compliance by meeting PCMMi standards, handling Finance, Sales, Presales, Quality, Customer, PMO office and all other internal stakeholders Accountable for Complete Deliverables, proactively identifying risks and coming out with a mitigation and contingency plan
Technology & Tools	.NET, SSIS, PL/SQL, SQL Scripts, IIS Server, Microsoft Project 2003
Key Achievements	Successfully implemented the project within the Quadruple constraint of project management (Scope, Cost, Schedule and Resources)

Other Experience			
Title	Computer Science Faculty		
Start Date	Jun 2000	End Date	Mar 2002
Role & Contribution	<ul style="list-style-type: none"> Teach students using a systematic plan of lectures, demonstrations, discussion groups. Advise students on program curriculum Prepare, administer and mark tests Plan, design and co-ordinate the development, installation, integration and operation of computer –based systems Supervise teaching assistants. Plan, organize, direct, control and evaluate the operations of informationsystems and projects Monitor and mentor students in completion of the projects within a specified timeframe 		

Educational Qualification	
Education & Credentials	Master's in Computer Application (MCA.) in 2000. Master's in Business Administration (MBA) in 2002