

## HIMAJA GOVINDARAJU

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### SYNOPSIS

A fervent learner and a goal-oriented professional with **13 years' experience** in IT industry. Currently performing the role of Senior Lead Business Analyst and carry future aspirations of becoming Product Owner.

**Domains worked on:** Banking and Financial Services, Health Care, Logistics, E-Commerce, Insurance, Supply chain Financial Services

### CERTIFICATIONS / TRAININGS



- ➔ CERTIFIED SCALED AGILE - SAFE 6 PRODUCT OWNER / PRODUCT MANAGER
- ➔ CERTIFIED SCALED AGILE - SAFE 5 PRACTITIONERS
- ➔ IT BUSINESS ANALYST Training from IIBA, EEP
- ➔ INTERNATIONAL SOFTWARE TESTING QUALIFICATION BOARD(ISTQB) Foundation Level

#### ➔ Key Soft Skills include:

- ✓ Strong Communication skills & Leadership quality to derive solutions per clients' needs
- ✓ Effective collaboration skills - Drive discussions, firm business acumen and produce effective outcomes
- ✓ Pragmatic approach towards problem solving and delivering vivid ideas and solutions
- ✓ Self-motivated and can work as a single player as well as with the team effectively

#### ➔ Core competencies include:

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|----------------------------|--------------------------|--------------------------|
| ✓ Scaled Agile (SAFe)      | ✓ Elicitation Techniques | ✓ Stakeholder Management |
| ✓ Agile Scrum & Waterfall  | ✓ Epic & Story Creation  | ✓ Problem Analysis       |
| ✓ Requirements Gathering   | ✓ Feature Prioritization | ✓ Decision-making        |
| ✓ Planning and Estimations | ✓ Process Flows          | ✓ Leadership skills      |
| ✓ Automation               | ✓ Documentation          | ✓ Root Cause Analysis    |

## TECHNICAL PROFICIENCY MATRIX

### Tools/Technologies

- **Process Management Tools** : Jira, Version1, JAMA, Tracker, Confluence, HP ALM / HP QC, HP (UFT)
- **Modelling/Prototyping tools** : MS Visio, Axure, Draw.io, Balsamiq
- **Documentation Tools** : Microsoft - Word, Excel, Outlook, Power Point, Share point, OneNote
- **Methodology** : Scaled Agile, Scrum Agile, Waterfall
- **APIs** : Postman, REST
- **Languages & APIs** : vbScript, SQL, PLSQL, Basic Java, C, HTML

### EDUCATION/CREDENTIALS

- ➔ 2009 - 2012 MCA (Master of Computer Applications), IGNOU, Bangalore
- ➔ 2005 - 2008 B.Sc. (Honours) Computer Science from Delhi University, New Delhi

### CAREER CONTOUR

COMPANY	DOMAIN	ROLE	DURATION
NESS DIGITAL ENGINEERING	FINANCIAL SERVICES, RETAIL & SUPPLY CHAIN	Senior Lead Business Analyst	NOV 2022 – JUNE 2023
MPHASIS	LOGISTICS	Business Analyst	SEPT 2021 – OCT 2022
DELOITTE	HEALTHCARE, E-COMMERCE, LIFE SCIENCES	Senior Consultant	JUNE 2014 – SEPT 2019
TATA CONSULTANCY SERVICES	BANKING & FINANCE, INSURANCE	Systems Engineer	OCT 2008 – MAY 2014

### PROJECT CONTOUR

#### Senior Lead Business Analyst at NESS

- ➔ Conducted brainstorming sessions with the Stakeholders, Solution architects, SMEs, and PM to cater to the system requirements
- ➔ Reviewed, analyzed, and interpreted Business requirements and provided proposals / solutions on key features and feasibility
- ➔ Served as the primary point of contact between the teams and the stakeholders
- ➔ Worked on the Product Roadmap based on the Customer vision
- ➔ Defined Features and Epics, User stories, Acceptance criteria in JIRA
- ➔ Feature Prioritization, Organizing and maintaining the Product backlog
- ➔ Effective writing skills in preparing BRD, Use-case documents, worked with the UX team to build prototypes
- ➔ Conducted Grooming session for the Scrum development team
- ➔ Daily communicating the progress to the key stakeholders and the product management

- ➔ Prepared artifacts & worked closely with the cross-functional teams on the analysis, architecture, and process

### **Business Analyst at MPHASIS**

- ➔ Studied the existing system to understand the current application and identified AS-IS features
- ➔ Worked with the stakeholders to provide reverse KT to ensure uniform understanding of the product
- ➔ Mapping of AS-IS and TO-BE and performed Gap analysis
- ➔ Interacted with End users and gathered the feedback, pain points and improvement areas on the current system
- ➔ Proposed solutions for the modernization of the legacy system along with new features to be incorporated single-handedly
- ➔ Collaborated with clients to derive at solutions per their needs and introduced improvements/enhancements
- ➔ Prepared and gave presentation/Demo sessions on the proposed solution to the end users and all stakeholders involved
- ➔ Leadership qualities to translate business ideas into technical requirements
- ➔ Defined Requirements and designed Process Flow diagrams - Use cases and Activity diagrams using Draw.io tool
- ➔ Defined Objectives for the Program Increments
- ➔ Defined Capabilities and Features, Prioritized the Features to ensure completion of business flows
- ➔ Closely worked with development team on prioritization to deliver business flows within the stipulated timeline
- ➔ Supported development team to deliver working product in each iteration
- ➔ Reviewed the developed products ensuring the components are tested and accepted in each iteration of the Agile process
- ➔ Gained trust and accolades from the client on the quality of the deliverables and the solutions proposed
- ➔ Received Award for demonstrating competency and successfully delivering the requirements as BA

### **Senior Consultant at DELOITTE**

- ➔ Coordinated with the Onshore Scrum leads on getting the right information & suggesting solutions on the Scrum calls
- ➔ Worked on requirement analysis, breaking them into sub-requirements and performing Functional analysis
- ➔ Worked on applications dealing with Physicians, medicines, HIPAA, Hospital management, HL7, Lab results etc.
- ➔ Prepared Test Plan, Test Strategy, RTM (ensured 100% requirement coverage) following industry standards, provided estimates
- ➔ Prepared and executed Test cases in SIT, UAT, logged defects, and served as QA representative in all the defect triage meetings
- ➔ Led a Sprint team of 7 members, monitoring the team's tasks, reviewing test cases and executions
- ➔ Led Automation team and worked on building scripts, execution and debugging Smoke test Suite using a firm built-in tool

### **Systems Engineer at TATA CONSULTANCY SERVICES**

- ➔ Prepared Automation scripts in QTP tool and built Smoke, Regression Test Suite, conducted & presented demo to the clients
- ➔ Performed Functional, Smoke, Regression, Sanity testing, Prepared & executed Test Scripts, and defect reporting in HP QC
- ➔ Learnt and became SME (Subject Matter Expert) for the key applications
- ➔ Trained team members on the Test processes, applications and on HP QTP and HP ALM tools

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### **PERSONAL DOSSIER**

- Languages known : English, Hindi, Telugu
- Passport : Yes