Rashmi Tiwari

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in https://www.linkedin.com/in/rashmi-tiwari-384296242/

OBJECTIVE

Driven Application Software Analyst with extensive experience in the IT industry, seeking a challenging role where I can leverage my skills and expertise to contribute to project success. Committed to delivering high-quality software solutions within deadlines while fostering effective collaboration with cross-functional teams. I aim to utilize my proven track record of success to drive growth and innovation within the organization.

PROFESSIONAL EXPERIENCE

MERCK GROUP   08/2022 – 08/2023
Application Software Engineer Trainee (SCM)   Bengaluru, India

♦ In my role I played a pivotal role in system monitoring, ensuring optimal performance and identifying vulnerabilities for timely resolution within the IWS and COMET application

♦ Additionally, I performed maintenance activities to sustain system efficiency and reliability, contributing to uninterrupted production operations.

♦ I successfully managed access controls, guaranteeing authorized usage and data security.

♦ Moreover I troubleshooted issues related to scale engines, demonstrating strong problem-solving skills and technical expertise.

♦ I collaborated with different teams to combine data accurately, aiding better decisions and smoother processes.

♦ Furthermore I played a pivotal role in analyzing and resolving failed shipments, effectively addressing issues and minimizing disruptions within the Track and Trace application

♦ I Expertly managed JIRA ticketing system, ensuring efficient tracking and resolution of shipment-related concerns.

EDUCATION

Computer Science Engineering   2021
Visvesvaraya Technological University   Bangalore, India
BTL Institute of Technology and Management
CGPA: 6.1

Grade - 12   2014 – 2016
Dept. of Pre University   Bangalore, India
N.M.K.R.V PUC Women College
70.50%

Grade - 10   2014
K.S.E.E.B   Bangalore, India
New St. Joseph English High School
70.44%

CERTIFICATES

• Besant Technologies Certified Python, SQL

TECHNICAL SKILLS

Technical Skill: Python, SQL
♦Vulnerability Management
♦SNOW Management
♦System \ Server Monitoring
♦Server Maintenance Activity
♦Shipments Analysis
♦JIRA Ticket Management

INTERPERSONAL SKILL

Quick learner
Technical skills
Analytical thinking
Problem-solving
Attention to detail
Communication skills
Good Team Player

DECLARATION

Demonstrating unwavering professional integrity, I ensure the accuracy of all provided information to the best of my knowledge.