



# MD ARSHAD

J/30, PART 1, GALI 8, J EXTN,  
LAXMI NAGAR, DELHI 110092

## My Contact

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📍 110092 delhi india

## Hard Skill

- Customer relations
- Continuous improvement
- Test case management

## Soft Skill

- Observation
- Decision making
- Communication
- Multi-tasking

## HOBBY

- writing.
- Marketing.
- Learning.
- Travelling.

## Education Background

- GOVT BOYS SENIOR SECONDARY SCHOOL  
NEW DELHI, LAXMI NAGAR, LALITA PARK  
12 TH Completed in 2017
- CICS NEW DELHI COMPUTER DIPLOMA  
ADCA ( ADVANCE DIPLOMA IN COMPUTER  
APPLICATION )  
Completed in 2018
- DELHI UNIVERSITY (SOL)  
BACHELOR OF ARTS.  
B.A GRADUATED  
Completed in 2020

## About Me

Dedicated and detail-To be able to work as automation Engineer in an environment friendly organization where my 4 year's Experience as Automation Engineer and my vast exposure to the same will be helpful in providing quality service to the company.

## Professional Experience

- RELAX GARMENTS SALES ASSISTANT

01 MAY 2015 – 31 MAY 2018

Key responsibilities:

- Cultivated excellent Customer relationship by providing helpful friendly and attentive service.
- Boosted Sales and improved Customer satisfaction by providing attentive personalised client services.
- promoted special offers and loyalty programme with upselling skill.

- UNIVERSAL SOLUTION ( RELIANCE RESQ )  
AUTOMATION ENGINEER. DELHI, INDIA

30 SEP 2018 – 31 DEC 2020

- Maintained detailed record-keeping and updated project
- Represented organisation by working different sites in various industries to engineer automation to specification

- MGS SERVICES ( RELIANCE RESQ )  
AUTOMATION ENGINEER. DELHI, INDIA

- Managed, troubleshoot and improved automation programs.
- Set up automation frameworks, tools and methodology.

01 JAN 2021 – 30 SEP 2022

- IFA SYSTEM
- FAS SYSTEM
- CCTV SYSTEM
- ACS BIOMETRIC SYSTEM
- ACS CONTROL SYSTEM
- PA MUSIC SYSTEM

## SUMMARY

Talented Automation Engineer Skill in efficiency and quality improvements through strategic workflow development. Reduced downtime and increased reliability through responsive maintenance and repairs. Managed and implemented improvement programmes to uplift technical capabilities