

MUBEENA KAUSAR

ASSOCIATE QUALITY ANALYST

PROFESSIONAL SUMMARY

- Working as Quality Engineer in Kairos Technologies with 2 years of experience (From June 2021 – Till date)
- As a team member I was involved as a Test engineer, the business stories which are provided in the JIRA tool are the inputs for our Test Life Cycle.
- We took the stories and then prepared Test requirements, Test Scenarios, and Test cases for the same.
- Good understanding of Agile software development lifecycle (iterative and incremental)
 - Participated in day-to-day stand-up meetings, working in coordination with the development team and the on-site team.
- We have updated the bugs in the JIRA bug tracker which was maintained in the Bug life cycle procedure.
- Good exposure to Software development life cycle (SDLC), Software test life cycle (STLC), and Bug Life Cycle.
- Working in the sprint model validating the released software builds meeting the client requirements or not.
- Good knowledge of Sales Cloud, Service

SKILLS

- **Software Testing:** Manual Testing, Automation using Python with Selenium, and Basic knowledge of Java Automation with Selenium.
- **Testing Concepts:** SDLC, Testing Levels, Testing Types, Performed Sanity, Regression, and End to End testing with respect to sprint release timelines, Web Application Testing, and Mobile Application Testing.
- **Tools:** Jira, Selenium, Azure DevOps
- **IDE:** IntelliJ, Eclipse, PyCharm
- **Frameworks:** Pytest, TestNG, Cucumber, KiTAP.

WORK EXPERIENCE

Associate Quality Analyst MinnWest Online Banking December 2022 – June 2023

Description: MinnWest is an online banking application to send or receive money. This bank provides financial services such as Checking, Online banking, Savings, Loans, Cash management and more.

Roles and responsibilities:

- As a team member I was involved as Test engineer, the business stories which are provided in the Azure DevOps tool are the inputs for our Test Life Cycle.
- Involved in End-to-End scenarios testing by different types of browsers and as well as the devices.
- We used to maintain the defect report in the Azure DevOps tool.
- We use Lambda for testing the scenarios in the different devices.
- Automated the main scenarios to test the functionality of it which we use them in daily basis using KiTAP framework.

Cloud and Admin Activities in the Salesforce Application.

CONTACT

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ASSOCIATE QUALITY ANALYST FRONTIER TELECOMMUNICATIONS June 2022 – November 2022

Description: Frontier is a leading communications provider offering gigabit speeds to empower and connect millions of consumers and businesses in 25 states. It is building critical digital infrastructure across the country with its 100% fiber-optic network and cloud-based solutions, enabling connections today and futureproofing for tomorrow.

Roles and responsibilities:

- As a team member I was involved as a Test engineer, the business stories which are provided in the JIRA tool are the inputs for our Test Life Cycle.
- Involved in Mobile App testing end-to-end scenarios in Frontier Applications in Production, Stage Environments.
- Basic knowledge of AccelQ used for mobile automation created steps for the flow and automate the flow according to the requirements.
- We used to maintain the defect report in the Jira tool.
- Also worked on Regression Testing and Ad hoc Testing.

ASSOCIATE QUALITY ANALYST Western Union (WU): June 2021 – May 2022

Description: Western Union is an organization where it provides a platform for customers financial services sector by driving quality, convenience, and customer service to new levels of excellence. We, the LISA team implement and turn the services into digitalized more convenient to end customers. LISA provides its ultimate chatbot services where customers can interact with a chatbot and get instant responses. We are together made ultimate solutions to reduce human support on agent services, where automated FAQ system and automated Money transfer status with customer inputs. We have enabled our chatbots in more than 40 countries on Western Union web pages and will be delivering more.

Roles & responsibilities:

- Tested the functional flows manually and automated those flows using Python with Selenium (Transfer Status, Agent Location, etc.) Worked on manual testing in mobile APK and IOS IPA of Western Union.
- Automated chatbots for 42 countries and other chatbots like (Swoon, Hertz, etc.), Maintained day-to-day reports of the stage, UAT, and production environment.
- As a team member I was involved as a Test engineer, the business stories which are provided in the JIRA tool are the inputs for our Test Life Cycle.
- We took the stories and then prepared Test requirements, Test Scenarios, and Test cases for the same.
- We have executed the prepared Test Cases and delivered the execution report which was done within the same test cases sheet.
- We have updated the bugs in the JIRA bug tracker which was maintained in the Bug life cycle procedure.
- Also identified regression test cases are automated and are in progress regarding the sprint deadlines we will be delivering.

ACADAMIC QUALIFICATION

Completed my Graduation in(Computer Science and Engineering) from Sir CRR College of Engineering with 70.00%.