

NIKHILA ARUTLA

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Enthusiastic and highly skilled software developer bringing 5.8+ years of relevant industry experience in software development and integration. An effective communication with good people skills, logical reasoning, and analytical abilities.

SKILLS

- Languages COBOL, JCL, CICS, EZYTRIVE
- Tools TSO/ISPF, File-Aid, Endeavor, CA7, \$avrs, CICS, SPUFI, FTP, Xpeditior, Abend-AID, JIRA project tracking tool (Agile), ServiceNow, Confluence, Orchestrator, Topaz
- Databases SQL DB2, VSAM, GDG
- Others IBM Mainframe, Assembler, Stored Procedures, Oracle SQL developer

EXPERIENCE

TEST SPECIALIST, IBM INDIA PVT. LTD.

OCT 2022 – PRESENT

Project Description:

- New York Life Insurance Company (NYLIC) is the third-largest life insurance company in the United States, the largest mutual life insurance company in the United States and NYL is ranked #72 on the 2022 Fortune 500 list of the largest United States corporations by total revenue. Other New York Life affiliates provide an array of securities products and services, as well as institutional and retail mutual funds.

Roles and Responsibilities:

- Working as a test lead for one of the client New York Life Insurance.
- Leading a team size of 12+ members. Managing the team tasks and the deadlines along with my current tasks assigned.
- Received '**2022 Clients 2 Profitable Growth Cash Award**'. In recognition of my contributions and dedication to the client & IBM Consulting!
- Have received the '**Performance Cash Award for FY22**'.
- Also, received the '**IBM Growth Driven Profit-Sharing Amount**' for FY22.
- Received appreciation from Manager's and colleagues thru '**IBM internal blue points**'.

ASSOCIATE CONSULTANT, CAPEGEMINI TECHONOLGY SERVICES INDIA LIMITED

NOV 2021 – OCT 2022

Project Description:

- The Vanguard Group, Inc. is an American registered investment advisor. Largest provider of mutual funds and exchange-traded funds. In addition to these they also have brokerage services variable and fixed annuities, educational account services, financial planning, asset management and trust services.

Roles and Responsibilities:

- Facilitate to identify the root cause of a problem and provide permanent fix.
- Perform result-oriented analysis on high severity production incidents and issues.

- Have good knowledge of incident management tool like Service now, Jira.
- Attend meetings with business teams to get proper understanding of the application.
- Adhere to the timelines in managing the change, incident, and problem tickets.
- Change management using SNOW to support implementation. Good knowledge in Servicenow in incident, change management.
- Client meetings with SME to acquire knowledge transfer on application and functional level.
- Attending CAB meetings on change implementation.
- Created weekly status report/Monthly status report and presented with of client and business.
- Knowledge transfer to offshore team with business functionality and new requirements.
- Development of new batch programs.
- Log JIRA for testing defects identified and track till it is closed.
- Involve in monthly release activity.
- Trained freshers and experienced new team members on the business and application aspects.
- Received a '**Thank You Incentive**' bonus for exceptionally top performance.

SENIOR SOFTWARE ENGINEER, CAPEGEMINI TECHONOLGY SERVICES INDIA LIMITED **JUN 2019 – NOV 2021**

Project Description:

- MUFG Bank, Ltd. (Union Bank) is an American full-service bank, was a subsidiary of Japanese holding company and a member of the Mitsubishi UFJ Financial Group

Roles and Responsibilities:

- Worked as a developer, tester, production support and system analyst.

As a developer, understand the overall business and analyze the business requirements given by the client.

- Prepare technical design documents and suggest code modifications to support functionality changes.
- Preparation of effective test cases to facilitate testing to meet the requirement.
- Enhancement to the existing code as per technical specifications.
- Unit and QA testing of the modules and validating the results to provide quality data to the consumers.
- Baseline testing and postproduction checkout after the deploy of the components and verify the run results.
- Thorough regression testing and its review before deploying the code for implement in production.
- Interacting and diligently working with the business team and operations on requirement and testing
- Batch trail supporting for daily production jobs.
- Documentation of functional part of the project.
- Postproduction and implementation check and tests.

As an analyst, analyze the business requirements given by the business/operations and back tracing current process, starting from data acquisition from various vendors to the downstream consumption.

- Analyze the vendor data storage in the database for the files and overall flow of the data in the system.
- Document the rules and logic in business terms of the current system.
- Has been awarded '**Knowledge Contributor of Q2-2021**' as part of account wide knowledge management initiative.
- Received '**Rising Star**' twice in recognition to the consistent performance.

SOFTWARE ANALYST, CAPEGEMINI TECHONOLGY SERVICES INDIA LIMITED **MAR 2019 – JUN 2019**

Project Description:

- Entry level Mainframe training program by the learning and development team (L&D India)

Roles and Responsibilities:

- Intensive training in each module under IBM Mainframe like JCL, VSAM, GDG, COBOL, CICS, DB2 followed by practical, theoretical and viva rounds for each module.
- Was the team representative for our batch of 40 teammates during this entire period.
- Was the team lead with a team size of 4 for our functional mini project from scratch, using all the mainframe modules.
- Cleared all the module entrances including the final L1 entrance with top bands.
- Was one among the 3 top scorers and had been awarded the *'Certificate of appreciation aspart of the meritorious performance'*.

TRAINEE BIM MODELLER, CLOVE TECHNOLOGIES PRIVATE LIMITED

DEC 2018 – FEB 2019

TRAINEE ASSOCIATE - BIM, AVINEON INDIA PVT INDIA LIMITED

MAR 2018 – NOV 2018

PHONE BANKING OFFICER, ICICI BANK LTD

JUL 2017 – SEP 2017

ACTIVITIES

- Ability to multi-task work across different applications. Diverse work experience with different functionalities of the application, with Development and production Support projects.
- Hard working with excellent analytical and proven client interaction skills.
- Excellent leadership qualities with motivational skills.
- Expertise in performance tuning for Mainframe applications.
- Experience working on the project built using the Agile Methodology. Involved in the design discussions and scrum meetings for the project.

EDUCATION

MAY 2017

BACHELOR OF TECHNOLOGY (CIVIL), NNRESGI (JNTUH)

- Percentage 70.27% first class with distinction.
- Was the class representative during my entire course period of four years.
- Secured third prize for the overall academic's excellence in our department.
- Participated in paper and poster presentations.
- Organized multiple events (Tech fests, Workshops, Blood donation camp)
- Awarded first prize in live exhibition of working models in university level.
- Managed a team size of four as a project head for our mini and major project.
- Did a certified internship in panchayat raj department under an AE.

MAR 2013

BOARD OF INTERMEDIATE EDUCATION, NARAYANA JR. COLLEGE

- Percentage 85.9% grade A.

MAR 2011

BOARD OF SECONDARY EDUCATION, VIJAYARATNA HIGH SCHOOL

- Percentage 77% grade B1.
- Awarded various prizes (including first prize) for school elocution, drawing, model presentation, sports, curricular and co-curricular competitions.