

GINU ABRAHAM

Pokkattu (H), Manary P O, Paipra , Ernakulam

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Passport No: S4190678

Summary

- ❖ Overall, 4+ years of IT experience in Software testing domain.
- ❖ Experienced Functional testing.
- ❖ Successfully delivered projects under strict schedules and quality control.
- ❖ Versatile team player and individual contributor with strong analytical and problem-solving skills.

Technical Skills

- ❖ **Programming Languages:** JavaScript
- ❖ **Web Technology:** HTML, Basics of CSS 3, Bootstrap 4, Angular 6 and ReactJS
- ❖ **Tools:** Hammer on Demand QA, Call Master, Soap UI, Confluence, Nuance application, Jira, Confluence, Mainframe, Bit Bucket
- ❖ **Operating Systems:** Windows 7 and above.
- ❖ **Databases:** SQL, Oracle
- ❖ **Other:** Manual Testing, Automation, Agile Methodology , AWS

Functional Skills

- ❖ **Management and Leadership Skills:** Project Management, Team Building
- ❖ **Training & Development:** Technical ability to deploy a project

Professional Experience

01

Project Name Remote Contact Transformation

Client Royal Bank of Scotland

Description of the project: Automation and Manual Testing – since May'19.

Role: Tester

Responsibility:

- Work with software developers and project support teams
- Identify business requirements
- Carry out functional testing – manual and automation testing.
- Write and execute test scripts
- Run manual and automated tests
- Test in different environments including web and mobile

- Write bug reports
- Work towards project deadlines
- Handled multiple projects at one time
- Worked on Jira–defect tracking tool and test case management tool
- Automation testing using Hammer on Demand QA and Call master
- RCT projects handled as a Tester: Tap2Call, NLCS, Voice Biometrics

Role: Test Lead

Responsibility:

- Worked with software developers and project support teams
- Identify business requirements
- Plan projects
- Review test scripts and execution
- Worked on Jira–defect tracking tool and test case management tool
- Define, design, and deliver all testing work
- Work on Functional Testing, Regression, and support User Acceptance Testing
- Carry out resource planning
- Work towards project deadlines
- Provide objective feedback to software development project teams
- Present findings to software development and business user teams
- Document review and analysis
- Communicate findings to technical and non-technical colleagues.
- RCT projects handled as a Test Lead: Cora customer Journeys, Ring fenced team, Silent Customer, Mobile enrolment status in IVR, NLCS HBO, etc.)

02

Project Name Volkswagen Financial Services

Client Volkswagen

Description of the project: Project includes manual testing of Volkswagen financial services- currently working -Mar'23

Role: Tester

Responsibility:

- Work with software developers and project support teams
- Identify business requirements
- Carry out functional testing – manual testing.
- Write and execute test scripts
- Write bug reports
- Work towards project deadlines
- Worked on Jira–defect tracking tool and test case management tool

Professional Training

- Undergone Software Testing Training in QSpiders, Bangalore
- Currently pursuing PGDM from Symbiosis, Pune- Capgemini Catapult program (2021-2023)

Certifications

- Agile software development
- AWS Certification: AWS Certified-Cloud-Practitioner
- AWS Certification: AWS Cloud Practitioner
- AWS Certification: AWS Developer Associate

- AWS Certification: Azure DevOps Fundamentals
- AWS Certification: Azure Data Fundamentals

Education

BTech (2014 – 2018)

Mar Baselios Institute of Technology and Science, Kerala

MG University, Kottayam

Completed Bachelor of Computer Science & Engineering and Graduated in 2018 with 65% of marks

Higher Secondary Education (2012– 2014)

Biology Science, St Thomas Higher secondary School, Kerala

Higher Secondary Education in Biology Science and completed in 2014 with 83.3% of marks

Secondary School Education completed in 2012 with 88% of marks

Guardian Angel English Medium Higher secondary School, Kerala

Professional Organization

Capgemini Technology Services India Limited – Currently working

Personal Skills

- ❖ Comprehensive problem-solving abilities
- ❖ Verbal and written communication skills
- ❖ Self and Quick Learner
- ❖ Flexible and adaptable
- ❖ Highly Confident, Dedicated and Hardworking
- ❖ Hardworking, enthusiastic, and confident to work in any kind of challenge situation.
- ❖ Good grasping ability and always willing to learn new things.
- ❖ Excellent communication and presentation skills and Customer Oriented attitude.
- ❖ Able to handle multiple tasks simultaneously.

Personal Details

Date of Birth: 18/02/1995

Gender: Female

Languages Known: English, Malayalam, Hindi, and Tamil.

Declaration

I hereby declare that the information furnished above is true to the best of my knowledge.

Ernakulam

Ginu Abraham