CURRICULUM VIATAE

ISITA CHAKRABORTY BACHELOR IN BUSINESS ADMINISTRATION

Email id: <u>isita.info@gmail.com</u> Contact No :- **9083558739**

SYNOPSIS:-

- A budding professional with **BACHELOR IN BUSINESS ADMINISTRATION**.
- Acquired practical knowledge through various trainings and academic projects.
- ➤ Ability to work in a dynamic environment and under pressure situations as individual or as a team player with the ability to understand concepts quickly.

CAREER OBJECTIVE:-

To pursue a challenging career with a repute organization where my potentials and talents would enable me to contribute to the growth and success to the company / group. I am capable of independently analyzing, planning a job, developing a logical scope of work considering all requirements, liaising with other department. I have been assessed of being capable of leading a work team and being a team player.

INDUSTRY EXPERIENCE:-

- As *Customer Care Executive* in **FIRST SOURCE SOLUTIONS LTD**. From 5th August 2010 to 19th September 2011.
- As *Sr. Practitioner* in **IBM**, Kolkata from 21st September 2011 to 31st December 2013
- As *Process analyst* in **TCS**, **Kolkata** from 22nd Jan 2014 to 31st July 2015.
- As *Process Associate* in **OnProcess Technology** from May, 2019

Role:

Handling Domestic and International Customer's enquiry and solve their problems and register these datas in the system software.

PROFESSIONAL QUALIFICATION:-

Name of stream	Name of board	Year of passing	DGPA
BACHELOR IN BUSINESS ADMINISTRATION	WBUT	2010	7.83

ACADEMIC QUALIFICATION:-

S.No.	Name of examination	Name of board	Year of passing	% Obtained
1	Matriculation	W.B.B.S.E	2005	70
2	H.S	W.B.S.C.H.S.E	2007	68.6

OTHER QUALIFICATION:-

Having speed of 35 words per minute in computer in English language typing.

PERSONAL DETAILS:

Father's Name : Sri CHINMOY CHAKRABORTY

Mother's Name : Smt. MINAKSHI BANERJEE (CHAKRABORTY)

Date of Birth : 21ST JUNE, 1990

Sex : Female

Nationality : Indian

Religion : Hinduism

Marital Status : Married

Language Known: English, Hindi, Bengali

Hobbies : LISTENING SOFT MUSIC

Permanent Address: ISITA CHAKRABORTY

D/O – Sri CHINMOY CHAKRABORTY

P.O.- Khatra (Jaldobra) District- BANKURA

PIN-722140

<u>DECLARATION</u>: - These data correctly describe my qualification, my experience and me. I certify that I am available for the assignment and willing to work for your company for the proposed position.

Date	
Place	(ISITA CHAKRABORTY)