

Komal Jain

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Certified TPM/RTE/SM offering 9 years of experience in improving processes and complex product deliveries by implementing a scaled Agile environment. Strong experience in program planning, execution, monitoring, tracking, status reporting, prioritization, and risk identification and ROAMing.

Work Experience

Technical Program Manager

F5 Networks Oct'20 – Current

- Working as Technical Program Manager/Agile Release Train Engineer for the entire System Eng group In Hyderabad consisting of 11 dev, test, and GUI team.
- Planning and designing the program and proactively monitoring its progress, resolving issues and initiating appropriate corrective action.
- Single handed planned and executed many successful SAFe Big Room Planning (BRP)/Program Increment (PI) planning sessions including software, architects, product managements and test teams from start to end, leading end-to-end software delivery.
- Acting as a liaison between business and product development team by communicating product roadmap and short and long-term vision to the development team.
- Execute and track multiple initiatives using Jira reports, dashboards, Jira align, easyBi and other mechanisms.
- Manage programs with cross-functional, distributed teams across different geographic locations.
- Managing scope creep by prioritizing business value during the introduction of scope changes in the sprint.
- Work within an agile development environment, updating stories, Kanban boards, and epics.
- Aligning with stakeholders and understanding business functionality for better clarity on the product vision.
- Ensuring the delivery of new products or services from projects is to the appropriate level of quality by supervising QA processes, on time and within budget, in accordance with the program plan.

Sr. Scrum Master

F5 Networks Sep'18 – Sep'20

Worked as scrum master to ensure that the scrum team follows the processes that were agreed upon. Keeping obstacles and distractions out of the team's path acts as the interface between the Scrum team and other people or teams.

- Lead 3 scrum teams consisting of 8-10 members in each to streamline a multifaceted compliance project.
- Facilitating team planning and tracking activities while coaching in agile principles. This helps the team to self-organize, and to continuously improve their processes.
- Guiding the team on Agile/Scrum practices and values to delight customers.
- Assisting with internal and external communication, improving transparency, and radiating information via velocity chart, burn-down charts.

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- Supporting and educating the Product Owner, on grooming and maintaining the product backlog.
 - Agile maturity survey for Enabling teams to provide inputs based on work quality, technology adaptation, scrum processes, ease of release.
 - Identifying and removing any impediments that may be preventing the team from delivering value. This could include anything from technical issues to team dynamics.
 - Ensuring that there is clear communication between the team, the Product Owner, and any other stakeholders.

Dev Ops Engineer

Teradata May'17 – Sep'18

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- Handling Build and Release pipeline.
 - Used Jenkins for CI CD tooling, setting up new Jenkins server, writing shell script, groovy script, Setup Jenkins pipeline.
 - Implemented configuration Management using Ansible, Ansible Playbook.
 - GHE integration to Jira.
 - Expert in using containerization technologies like Docker and Kubernetes.
 - Served as a scrum master for the offshore team of 8.

System Engineer

TCS Nov'14 – April'17

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- Automated maintenance jobs using Jenkins and alerts using slack. This enabled the team to accelerate many improvements.
 - CI/CD pipeline using Jenkins, Gitlab and ADO.
 - Migrated code from Make to sCons.

Education

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- Masters in computer application from M.B.M. Eng College, 2014 Percentage 76%
 - Bachelors in computer application from EIIT College, 2011. Percentage: 87 %

Technical Skills

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- Jira/Confluence/Kanban, excel, smartsheet, sharepoint
 - Tableau, EasyBI, JiraAlign
 - Release planning, Agile Framework, Program Management
 - Git, Gitlab, Docker, Azure DevOps
 - CI/CD, Testing, Jenkins, Bugzilla, Tron
 - Python, Shell Scripting, DevOps

Certificates

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- SAFe 5.0 RTE certified from Scaled Agile Inc
 - SAFe 5.0 Agilist certified from Scaled Agile Inc
 - PSM I (Professional Scrum Master) certified from Scrum.org
 - Bef5 Award - F5 Networks
 - Star of the month Award – TCS