

SAI BABU LUKKA
Wintel & VMware Administrator

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OBJECTIVE:

A confident and reliable IT Wintel & VMware Administrator with extensive practical experience of troubleshooting and resolving Servers performance issues that are raised with Microsoft through professional cases by companies all over the world. Desiring to achieve a successful career by working for an ambitious and expanding company.

PROFFESIONAL SUMMARY:

Having 4.2 years IT experience as a Wintel & VMware Administrator.

EDUCATION QUALIFICATION:

Bachelor of Technology (B. Tech) from JNTUK

TECHNICAL SKILLS:

Physical Servers : HP ProLiant DL 360, DL 380 & HPE Synergy 480.
Windows Server OS : Windows 2019, 2016, 2012 and 2008
Client OS : Microsoft Windows 2000, Win XP, Vista, Windows 7, 8.1, 10
Hypervisor : VMware ESX, ESXI 6.1, 6.5 and 6.7
Monitoring Tool : Nagios.
Ticking tool : Service now tool.

PROJECT EXPERIENCE:

Organization : MRV Infotech Pvt Limited
Project : HUMANA
Duration : 01 Sep 2018 To 07 Nov 2022
Job Designation : VMware & Wintel Administrator

Organization : Persistent System
Project : Paypal
Duration : 08 Sep 2022 To 16 Jun 2023
Job Designation : VMware & Wintel Administrator

Organization : Silicon Business Solutions Private Limited
Project : Confidential
Duration : 19 Jun 2023 to 16 Aug 2023
Job Designation : VMware & Wintel Administrator

VMware Roles & Responsibilities:

- Checking the tickets and assigning to the group to resolve within the SLA.
- Troubleshooting the issues like C: Drive, Server unreachable, and RDP issues.
- Worked on user raised tickets these can be resolved in change requests with Vender like extending disk size, Memory failure, motherboard crash.
- Resources utilization analysis (High Memory, High CPU, High Network Traffic).
- Handling Disk space issues like Drive C: D: E: etc...
- Creating and managing virtual machines and installing the Guest Operating system & installing VM Tools into VMs.
- Upgrading CPU and Memory of VM's based on requests.
- Creating templates from VMs and deploy VMs from templates and allocate resources.
- Creating duplicate VMs using cloning technology.
- Creating and managing VMware cluster. Enabling HA and DRS features in a cluster.
- Moving physical machine to virtual machine using P2V converter.
- Migrating the Virtual Machines using V-Motion.
- Moving VM from one data store to another data store using Storage V-Motion.
- Managing users, groups, permissions and roles.
- Troubleshooting the issues like Server unreachable, RDP issues and Printer issues.

Wintel Roles & Responsibilities:

- Installing different Windows Servers 2003, 2008R2, 2012, 2016 and 2019 doing post build activities.
- Monitoring, managing and reporting daily, weekly and monthly server status.
- Installing services patches, server patches using ABC tool.
- Creating, managing and troubleshooting group policies.
- Creating Host and Alias records in DNS server.
- Configuring the Printers and troubleshooting Printer issue
- Providing Active Directory access to users as on demand.
- Remote Server Administration through Remote Desktop Connection.
- Troubleshooting the event logs on the servers.
- Coordinating with vender, desktop team, enterprises team, network team and security team to resolve issues

PERSONAL DETAILS:

Name : Sai Babu Lukka
Place : Hyderabad
Mobile No : +918500486462
Email Id : lukkasaibabu2722@gmail.com
Marital Status : Married
Nationality : Indian

DECLARATION:

I hereby declare that the above information is true and correct to my knowledge and belief.

Place: Hyderabad

Date: (SAI BABU LUKKA)