Pranali Nagare

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Summary

Experienced and dedicated senior software engineer with 2.6 years of experience in designing, testing, and administrating infrastructure, and applications. Strong problem solving and analytical skills with a passion for delivering efficient database solutions. Proven track record of serving as an effective liaison between companies and their potential and current clients.

Skills

- Problem Solving
- Adaptability
- Teamwork
- Leadership
- Creative
- Effective Communication

Technical Skills

- PowerShell Scripting
- Microsoft Azure
- Oracle SQL Developer
- Microsoft SQL Management Studio
- Agile Methodology

Work experience

Senior Software Engineer, CAPGEMINI, Mumbai   April-2021
YOUR-DOCeS CMA (BAYER BUSINESS SERVICES)

A Vendor Invoice Management System based on verification and validation of client's payments.

Roles and Responsibilities:

- Acted as Release and Deployment manager and ensured that software releases and deployments are executed smoothly, efficiently, and with minimal disruption to the organization's operations.
- Facilitated coordination and communication among development, testing, and operations teams to ensure seamless alignment and effectively managed dependencies between various components and teams.
- Acted as a central point of contact for all Monitoring activities.
- Engaged in collaborative efforts with incident response teams to diagnose and rectify monitoring-related incidents and outages.
- Documented application processes and created user guides for internal teams.
- Monitored and managed incident tickets, ensuring timely resolution and maintaining service level agreements (SLAs).
- Investigated and performed troubleshoot for software problems, performing root cause analysis and implementing effective solutions.
- Actively involved in Global Change Review meeting, scrum meetings, operational and bridge calls and monitoring services.
- Worked on ticketing/incident monitoring tools and duly solved issues and service requests based on priority and business needs.
- Experience of using tools such as Microsoft Visual Studio,Putty, Winscp, Splunk, Azure Pipeline, ServiceNow
- Utilized DevOps practices to automate deployment processes and improve system reliability
- Established and maintained monitoring systems that identifies and resolves system issues before customers were affected.
- Designed and implemented PowerShell scripts that reduced manual efforts by 100%.
- Developed Oracle-based SQL queries to fulfill client's report requests.

Education

Bachelor of Engineering in Information and Technology	2017-2020
Matoshri College of Engineering and Research Centre Eklahare, Nashik.	69.96%
Diploma in Information Technology	2017
Matoshri Aasarabai Polytechnic Eklahare,Nashik.	77.29%
S.S..C (X)	2014
S.A.M. English School Nashik.	83.40%

Certification

- Microsoft Azure Data Fundamentals
- PowerShell Scripting