Juber Ahmad

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Experienced Associate Program Manager proficient in project coordination, cross-team collaboration, risk management, and achieving project goals, seeking new opportunities to utilize my skills.

- Professional Experience

ACCENTURE

Associate Support Executive-Banglore

- · Provided comprehensive client support, addressing inquiries and resolving issues effectively
- · Skillfully diagnosed and resolved technical problems, ensuring minimal disruption to client operations
- · Collaborated with various teams to facilitate seamless communication and problem resolution
- · Responded promptly to client queries, offering efficient solutions that enhanced client satisfaction
- Developed strong problem-solving skills by tackling diverse challenges and improving analytical thinking abilities
- · Thrived in a dynamic work environment, quickly adapting to new situations and maintaining a proactive approach

BADHO TECHNOLOGY

Associate Program Manager-Gurgaon

- Associate Program Manager at BADHO Technology, specializing in B2B marketing, leading campaigns and collaborating with sales and marketing teams
- Developed targeted strategies for engaging business clients, coordinated creation of marketing materials and organized events
- Analyzed campaign performance, optimizing strategies for ROI, facilitating cross-departmental communication, and presenting results to stakeholders
- · Gained experience in B2B marketing, customer relations, and campaign management

Education

IIT Dhanbad-Jharkhand 08/17 - 06/21

BTech - Electronics & Instrumentation Engineering - A

- · NTSE Qualified
- First rank in speech competition among 1000 students
- Led a team in promotion department, increasing participation by 20% with diverse marketing strategies

Coding ninsa

• Experienced Data and Business Analyst with a solid background in data visualization, data cleaning, SQL, Python, and machine learning. Archived more than 90% score.

Key Skills -

- · Project Management
- Communication
- Problem Solving
- Time Management
- · Team Collaboration
- Leadership
- · SQL, PYTHON, JAVASCRIPT
- MySQL
- Tools: MS-EXCEL, MS-POWER POINT, GOOGLE DRIVE, GOOGLE SHEET, OUTLOOK, SLACK, HASURA.