

G.RADHIKA

Salesforce Admin/Developer

Phone: +91-9392161442 Email: radhika.r9392@gmail.com

PROFILE

- ❖ Looking for a role, where I will be able to apply my skills, work experience in Project management by making difference through quality, with a strict adherence in achieving organizational goals.
- ❖ Having 4 years of IT experience as a Salesforce Admin/Developer including knowledge of Salesforce Lightning and Classic Platforms.
- ❖ Experienced in Salesforce.com Apex Classes, Apex triggers, and Lightning web components.
- ❖ Knowledge in Developing page layouts, Workflow Alerts and Actions, Validation Rules, Flows, Approval Processes, Custom reports and Dashboards according to application requirements.

KEY SKILLS

- Salesforce Admin/Development
- Salesforce CPQ
- Salesforce Apex & Visual Force
- SQL & SOQL
- Lightning Web Components
- HTML & Java Script
- Salesforce Integration
- Salesforce Sales Cloud
- Salesforce Service Cloud
- Salesforce Community Cloud

EDUCATION

Post Graduation (M.Sc. Comp) from Nagarjuna University with 85%

ACHIEVEMENTS

Awarded Gold medal for standing college first in M.Sc. Computer Science.

CERTIFICATIONS

Salesforce Certified Platform Developer – I

WORK EXPERIENCE

Salesforce developer in SRG Systems Pvt Ltd -- Payroll (From AUG 2019 to till date)

Project 1: Prudential Assurance, Singapore (From Nov 2022 to till date)

Description: PruForce is the leading health services corporation in Singapore and a Major regional provider of health services

The main functions of the PruForce are as follows:

1. *Selling various products like Health insurance, retirement, investment, Life insurance, educational plans etc.*
2. *Issuance of policy and providing support*

Roles & Responsibilities:

- *Designed, developed, unit tested and documented high quality business solutions on Force.com platform*
- *Experience in Development of custom Lightning web components*
- *Configured and customized Salesforce.com using standard setup tasks Aswell as Apex coding, ApexTriggers development and Customizations.*

Tools Used: Salesforce, Jira, VS Code, Data loader etc.

Project 2: CPQ – 20 Months

Project Objective: *To address current challenges with a best-in-class CPQ solution which can be a single source of truth and repository for all products so that business can improve Sales Enablement and expedite time to market.*

Roles & Responsibilities:

- *Understanding the user stories assigned to me for current Sprint.*
- *Designing, coding, testing, and deploying Salesforce CPQ (Configure, Price, Quote) software solutions.*
- *Designed the overall solution as per the client business needs*

Tools Used: Salesforce, CPQ, Jira, Data loader, Postman API

Project 3: Pharmaceutical Corporation – 11 Months

Roles & Responsibilities:

- *Involved in Checking the Clinical Studies with the Functionality*
- *Involved in doing changes in the User Interfaces functionality according to the business needs.*
- *Involved in Fixing the issues and deployments.*