

# GAGANDEEP SINGH

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## OBJECTIVE

SEEKING AN EXECUTIVE REVENUE CYCLE MANAGEMENT POSITION TO WORK AND OPTIMIZE REVENUE CYCLE OPERATIONS, IMPROVE FINANCIAL PERFORMANCE, AND ACHIEVE STRATEGIC GOALS.

## EXPERIENCE

### SENIOR EXECUTIVE ACCOUNTS RECEIVABLE

PACIFIC, AN ACCESS HEALTHCARE COMPANY | NOIDA SECTOR – 62, UTTAR PRADESH  
PHYSICIAN BILLING || MULTISPECIALITY || LABORATORIES AND RADIOLOGY

APRIL 2023 -

- Handling Medical Claims of two facilities for the Same Client New Jersey and New York.
- Processing of US health Claims assigned by the client
- Billing and Corrections on the fresh Claim Related to Charge Posting, CPT, and Diagnosis Codes per client directives and SOP.
- Identification and resolution of problems through own root cause analysis and research on claims
- Following Up with Insurance through call to get Claims Status, reprocessing, appeals, and Payment status.
- Worked On Special assigned prior projects like Adjustments and Payment Postings etc.
- Worked on Multiple Insurances Commercial Payers, Medicare, Medicaid, Worker's Compensation, and Veterans (Military Officers).
- Working on Place of Service (11) Office.

### CAREER BREAK

- Some Personal and Family Issues.

MAY 2023 – MARCH 2023

### ASSOCIATE ANALYST ACCOUNTS RECEIVABLE

R1 RCM GLOBAL PVT LTD. | TIKRI, GURUGRAM SECTOR 48, HARYANA  
HOSPITAL BILLING || MULTISPECIALITY ||

JULY 2021 – APRIL 2022

- Handling Medical Claims of Hospital Facilities for the Client in Kershaw County, South Carolina.
- Processing of US health Claims assigned by the client.
- Identification and resolution of problems through own root cause analysis and research on claims
- Following Up with Insurance through call to get Claims Status, reprocessing, appeals, and Payment status.
- Worked On Special assigned prior projects like High Dollar Adjustments, Payment Postings, etc., on claims.
- Follow up on High Dollar Claims assigned by leads on priority
- Worked on Multiple Insurances Commercial Payers, Medicare, Medicaid, Worker's Compensation, and Veterans (Military Officers).
- Working on Place of Service (31,21) Office.

## **SKILLS**

Denial Management, Medicare, Medicaid, Payer Portals, Diagnosis Codes, ICD, CPT, International Calling, Client Service, Analysis, Revenue Cycle Management, Billing, Eligibility and Verifications, Scrubbers.

## **SOFTWARE SKILLS**

Windows 10, Citrix, Microsoft Office, Google Workspace, Meditech, Athena, Availity, Navinet and other Payer Portals.

## **EDUCATION**

**MASTERS IN ARTS (PUNJABI LANGUAGE & LITERATURE)**  
UNIVERSITY OF DELHI | DELHI

JUNE 2018

**BACHELOR IN ARTS (HONOURS) (PUNJABI LANGUAGE & LITERATURE)**

UNIVERSITY OF DELHI | DELHI

JUNE 2016

**CLASS XII, CENTRAL BOARD OF SECONDARY EDUCATION**

GHPS PUNJABI DELHI

**MAY 2013**

I hereby declare that the facts above are  
genuine to the best of my knowledge and  
Belief.

(GAGANDEEP SINGH)