

## PROFILE

- **11+** years of diverse experience in **ETL, Database, Accessibility, Mobile Application, and Manual testing**
- Proficient in **Banking, Insurance and Professional Services** domain
- Skilled in both **Web** and **Client-server** based application
- Strong and realistic belief in own capability and ideas, exhibiting a “**can do**” attitude & seeing problems as “**solvable**”.
- Committed and enthusiastic professional with drive to consistently deliver a level of quality beyond excellence
- Having Good interpersonal skills and zeal to learn new things.
- Experience in various roles like **Team lead, Individual Contributor, Defect Preventive Analyst**, and an Internal **Quality Coordinator**.

## ROLES/ACCOMPLISHMENTS

- Analyzing the User stories and raising queries through Query Tracker to Product Owner
- Proficient in preparing **Test Strategy, Test Plan, Test Estimation, Test Design, Root Cause Analysis and Test Summary Report**.
- Skilled in **Test Execution, Reviewing Test cases and Test Results** of Team members.
- Designing **ETL mapping** scenarios, validation of transformation rules by developing SQL scripts
- Setting the **QA process** objectives that ensure the fulfilment of all functional requirements in the result
- I **collaborate** with developers and other stakeholders to resolve the testing defects
- Communicating the QA systems, activities and progress to the **project managers** and other **stakeholders**
- Proficient in **Defect life cycle** with defining defects, categorizing bugs based on severity and priority, carried out defect reports using JTRAC, HPALM, JIRA and Azure DevOps
- Experience in various testing techniques like **Smoke, Functional, System, Integration, Regression, Sanity, Exploratory, Ad-hoc and UAT** testing
- Planning, deploying, and managing the testing effort for any given engagement
- I **led** the 11 members per team, and I actively engaged in **PI Planning, Sprint planning, Sprint Review and Sprint Retrospective**.
- **Participating/Facilitating** the Scrum calls and Defect Triage meeting
- The client was **impressed** by my organizational and presentation skills during the sprint demo.
- Finding out the defects which were in Production earned me **Appreciation from the Client** in the Retrospective meeting.

## SKILLS

- **ETL Testing**
- **Database Testing**
- **Scrum Master**
- Manual Testing
- Accessibility Testing (WCAG 2.0 guidelines)
- Mobile App Testing
- Data migration Testing
- Cross browser Testing
- Role Based Testing
- **SQL**
- Unix
- SDLC and STLC process
- Testing Methodologies:
  - **Waterfall**
  - **Agile: Scrum, Scrumban**

## CERTIFICATIONS

- Certified for Professional Scrum Master 1 from Scrum.org

## TOOLS/ENVIRONMENTS

- **Operating System:** Windows 11, Unix
- **Testing Tools:** HPQC11, Jira, Azure DevOps, VersionOne, Jtrac
- **Accessibility Tools:** AMP tool, Http fox add-on, In focus tool, JAWS
- **ETL Tools:** Microsoft Azure Storage Explorer
- **Database:** Toad Oracle 10g, MSSQL 18, PostgreSQL

## EXPERIENCE SUMMARY

### SOFTWARE SPECIALIST - (MAY. 2022 - PRESENT)

LTIMINDTREE

PROJECT: EY - DCMS

ADA DCMS lite is a lightweight SaaS product offering which helps in meeting the metadata and data requirements of customer engagements. It acts as a single source of truth for the scope and deliverable compliance

PROJECT: EY – EYG

This project required a managed service of people, process, and technology that needed to assist in data collection, calculations, and aggregation of metrics for non-financial reporting. Provide analytics support for trending analysis of in-year and year-over-year metrics. Generated Power BI reports for the same

### SENIOR TEST ENGINEER - (2015 - 2020)

HCL TECHNOLOGIES

PROJECT: SIC – SRUW

OPUS application has got into existence to maintain the proposal request, proposal process, and proposal acceptance, calculate rates, update census information, send feeds to Group Access & Salesforce. Each policy covers a group of people, not an individual. So, individual policies do not fit into the OPUS application.

PROJECT: RACKSPACE

Rackspace one of the leading Cloud Computing Company in US, UK, delivers enterprise-class hybrid cloud infrastructures to businesses of all sizes and kinds around the world. The objective of this project to validate & ensure the rating & billing with respect to the given price sheet. Oracle SQL query has been used to validate the rated events by doing back-end validation

### PROJECT ENGINEER - (2010 - 2015)

WIPRO

PROJECT: MC-ADMM-GTPS-MPS

MPS is the Member Parameter System. This MasterCard System is the central repository for Keeping Member Information which is needed to support major business functions in MasterCard's core Application including Authorization and clearing. This MasterCard System provides Online GUI to view, add, update, or delete the Member Information's from centralized database.

PROJECT: CAPITAL ONE - MICRO AFFINITIES

The purpose of the project is to design and maintain a web-based application that behaves as an intermediate between Our Client and the charities. Enables charity groups to register themselves in the charity portal and there by marketing their charity programs by gaining customers who sign up for credit cards associated with the charity.

## ACHIEVEMENTS

- The client awarded me the "**Distinguished Achiever Award**" for two consecutive years for finding a greater number of defects without any defect leakage in production
- I was **commended** by the client for finding and reporting **more than 800 defects** in two quarters as the leader of the team.
- **Appreciated by Client** for 100% compliance from SSB Bart in the Accessibility testing.

## EDUCATION

- Bachelor of Engineering with specialization in Electrical & Electronics Engineering, Anna University, 2010

## PERSONAL DETAILS

- DOB: 22<sup>nd</sup> August'88
- Nationality: Indian
- Gender: Female
- Languages: Tamil & English