

# Megha A M



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## Skill

- C++
- Web technology

## Languages

- English
- Kannada
- Hindi

## Hobbies

- Dancing
- Playing chess
- Listening to music

## SUMMARY

Strong communicator with excellent organizational and time management skills. Efficiently manages multiple projects simultaneously while adhering to strict deadlines. Possesses excellent problem-solving skills and ability to think and act quickly to find creative solutions

## WORK EXPERIENCE

**Assistant Professional**, 10/04/2018 – 13/08/2021

**DXC Technology** – Shimoga

- We design and operate premiums and claims processing platform for London Lloyd's Market
- Premium expert in original premium facultative reinsurance (non-marine, aviation and marine)
- Studying the document of reinsurance and calculating the premium, tax, and other relevant details
- Raising queries with clients if submitted documents has discrepancy in data
- Provided exceptional customer service to customers, and assist them in calculating the premium and setting the LPANs
- Maintained a high level of satisfaction through effective verbal and written communication skill
- Offered advice and assistance to customers, regarding submitting correct form of policy documents
- Handling clients calls in case of any escalation and emergency and resolve the issue

## EDUCATION

- **Bachelors of engineering:** Computer Science, 06/2012-06/2016  
**PESITM College of Engineering** - Shimoga
- **Pre-University College:** Science, 06/2010 – 06/2012  
**Vikasa Pre-University College** - Shimoga
- **SSLC:** 06/2008 – 06/2010  
**Saint Paul's High School** - Shimoga

## INTEREST

- Cloud computing and networking

## PROJECT

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- Computer graphics: “Demonstration of water Cycle”
- Web Technology: “Online real estate management”

## SKILLS AND EXPERTISE

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- Ability to visualise, confident and optimistic
- Good team spirit and willingness to learn new things
- Good interpersonal communication skills, analytical skills
- Sincerely working towards the achievement of assigned goals
- Excellent Customer Service Skills
- Good knowledge about MS Office applications