

Ashitha Prakash

SENIOR TECHNICAL PROCESS EXECUTIVE

Profile

Seeking a challenging position in a reputable organization to expand and utilize my learning, skills and knowledge. Possess excellent communication skills and have an eye for detail. Flexible to work in any environment as required.

I have completed by Btech degree in Applied Electronic and Instrumentation from Mount Zion College Of Engineering, Pathanamthitta during the year 2010-2014.During 2016-2017 worked as Business Development Executive at C square Info Solutions , kochi.I have been prepairing and writing Government level exams like SSC ,Railways and Banking for the last few years. From 2021 November till date I am working as Senior Technical Process Executive at Infosys

Employment History

Technical support executive , C Square Info Solutions , Kochi

FEBRUARY 2016 – JULY 2017

Senior Technical Process Executive , Infosys , Bangalore

NOVEMBER 2021 – PRESENT

Currently working as Senior Technical Process Executive

Good at software installation through remote access.

Deals with chats and email.

Ensure all queries are addressed, and client relationships are maintained.

Education

High school , Bhavans Newsprint Vidhyala , Kottayam

MAY 2006 – MAY 2007

CBSE – Marks 76%

Intermediate , Emmanuel's Hss , Kottayam

MAY 2008 – MARCH 2009

HSS – Marks 77%

Btech in Applied Electronics and Instrumentation , Mount Zion College of Engineering gineering , Pathanamthitta

MAY 2010 – MAY 2014

MAHATHAMA GANDHI UNIVERSITY – Marks 68%

Extra-curricular activities

National service scheme

MAY 2012 – MARCH 2014

Details

BANGALORE

India

8086035117

Prakashashitha91@gmail.com

Links

[Linkedin](#)

Skills

Teamwork

Ability to Multitask

Effective Time Management

Fast Learner

Customer Service

Communication Skills

Ability to Work in a Team

Leadership

Computer Skills

Good Communication

Effective Team Leader

Communication

Hobbies

SINGING

READING

VLOGING

COOKING

Languages

English

Malayalam

Active member of National service scheme. Has attended national level camp of NSS