# SANDHYA SINGH



8299767056

9 592 4H/715 Rajiv Nagar Kharika Teli bagh Lucknow



\*Team building \* MS- Excel, Word, PowerPoint \*Good communication skills \* Quick Learner \* Problem Solving and Decision making

### **OBJECTIVE**

To add value in the organization & to enhance my skill and capabilities in conjugation with organizational goals and objectives so that I can prove myself as an asset to the organization which shall also allow me to grow as an individual and a professional.



## **EXPERIENCE**

#### **Accounts Executive**

Aug 2015 - Sept 2017

D Address Infrastructure

- \* Processing transaction and updating the ledger on daily basis.
- \* Book keeping
- \* Preparing annual budget .

### **Customer Support (Voice)**

Feb 2018 - Aug 2018

Intelenet Global Services

- \* Handling escalations and complex queries.
- \* Handling calls on bank cards related queries.
- \* Manage large amounts of incoming calls.

### **Process Developer**

Aug 2018 - Sept 2020

**GENPACT** 

- \* Journal Entries Creation and Booking
- \* Review & Performing Month End Close activities
- \*Bank and cash Reconciliations
- \* General Ledger Reconciliations
- \* Finding and resolving open items in the accounts.
- \* Knowledge of JD Edwards, Oracle
- \* Preparing Accurals, Prepaids, USGAAP journals.
- \* Handling client queries related to payments or transaction bookings.
- \* Preparing KPI trainings and handling client critical calls.
- \* Monthly SOX controls.

### **Management Trainee**

**GENPACT** 

- \*Journal Entries Creation and Booking
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- \* Finding and resolving open items in the accounts.
- \* Knowledge of JD Edwards, Oracle
- \* Preparing Accurals, Prepaids, USGAAP journals.
- \* Handling client queries related to payments or transaction bookings
- \* Preparing KPI trainings and handling client critical calls.
- \* Monthly SOX controls.

# EDUCATION —

#### Matriculation

Sacred Heart Senior Secondary School
1st Div

### Intermediate

Sacred Heart Senior Secondary School
1st Div

### **Bachelors of Commerce**

**Lucknow University** 

1st Div

### **Masters of Commerce**

Lucknow University

1st Div

# R ACHIEVEMENTS & AWARDS —

\* Lean Idea certified \* Helps in automation of journal processing. \* Re performance and hardwork. \* Got promoted in GENPACT.

# LANGUAGES -

English - Proficient In verbal and written

Hindi - Native

# PROFESSIONAL —

- \* JD Edwards
- \* MS-Excel
- \* Good MS-Word and PowerPoint knowledge
- \* Oracle
- \* Tally certified

# PERSONAL PROFILE -

Name. - Sandhya Singh Father's name - Yogendra Singh Date of Birth - 6 Feb 1992

Gender - Female
Nationality - Indian
Current City - Lucknow