

Shreya Chandra

Agile NodeJs developer with 5.5 years of expertise in web development and Chatbots.
Easily communicates technical requirements to non-technical stakeholders.

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EXPERIENCE

Intrado Technologies India Private Limited, Remote — Senior Software Engineer

August 2020 - April 2023

- Built workflow based Healthcare application using third party and internal APIs to enhance patient engagement by 75%.
- Developed broadcast, schedule and patient support Chatbot reducing human intervention by 60%.
- Relaunched legacy code with advanced operations and cutting edge scenarios.
- Digitized analytics for outgoing and incoming requests making it easier for customers to track success and failure percentage.
- Acquired 70% of the Healthcare sector in the USA over the last 2 years.
- Lead and mentored team of 8+ developers to deliver robust features.

TECH STACK: TypeScript, JavaScript, NodeJs, ReactJs, MongoDB, MySQL, Azure Devops, Twilio, Sendgrid, socket.IO, Redis, Message queue, CI/CD, Azure functions, Azure Storage, Agenda, JWT.io, Microservices, gitLab

VideoTap, Noida — Software Engineer

February 2020 - March 2020

- Curated interactive videos for 5+ customers using in-house video editing tools.

TECH STACK: JavaScript, NodeJs, MongoDB, gitLab

HCL Technologies, Noida — Senior Analyst

July 2017 - January 2020

- Developed ACL based web application to secure user data by 90%.
- Revamped application to reduce downtime by implementing microservices handling 80% of breakdown.
- Performed 20+ POC's for domains like finance, marketing, BFIS acquiring 73% of deals.
- Integrated third party ITSM tools SNOW and Cherwell.
- Configured powerful training sets in In-house ChatBot using IBM Watson leading to 85% of users satisfaction.

TECH STACK: JavaScript, NodeJs, MongoDB, MySQL, Sendgrid, IBM Bluemix CI/CD, socket.io, Redis, gitLab, HTML5, CSS3, Materialize UI, IBM Cloudant, Microservices, jQuery, Ajax

PROJECTS

- URL Shortener
- Trello Clone

EDUCATION

College Of Engineering Roorkee,
Roorkee, Uttarakhand
— *Bachelor of Technology in Computer Science*

July 2013 - May 2017 |
Graduated with Honors

St. Peter's Senior Secondary School,
Kichha, Uttarakhand
— PCM

Grad March 2013 |
82%