

Ambika S

Junior Web Developer

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📍 Bangalore, Karnataka

SUMMARY

Looking for the opportunity in an environment where I can grow along with the team as a team member to achieve institutional growth and goal. Having 1.4 year of Professional Experience in **Web Application Development**.

SKILLS

- ✓ JavaScript
- ✓ React JS
- ✓ Angular12
- ✓ MySQL
- ✓ OS-Linux (Ubuntu) basics
- ✓ Nodejs

EXPERIENCE

Grassroots BPO Private Limited *Since 22nd Feb 2022 – 20th Aug 2022*

- Provided technical expertise to a team of highly skilled software engineers.
- Monitored goal progress and motivated performance.
- Evaluated engineers and provided training to keep them up to date on changing technologies. Worked with the team to complete large application development projects.
- Communicated and collaborated with customers regularly to ensure quality development and service delivery.
- Reported to the management team.
- Developed dynamic and interactive website that ensured high traffic, page views, and User Experience.

VMC Technology private Limited *Since 6th Sep 2022 – Present*

- Provided technical expertise to a team of highly skilled software engineers.
- Monitored goal progress and motivated performance.
- Evaluated engineers and provided training to keep them up to date on changing technologies. Worked with the team to complete large application development projects.
- Communicated and collaborated with customers regularly to ensure quality development and service delivery.
- Reported to the management team.
- Developed dynamic and interactive website that ensured high traffic, page views, and User Experience.

PROJECTS

GRCTI Auto Dialer (Inbound & Outbound)

Technologies Used: Node.js, Factly, MongoDB, React.

Written an algorithm to make an automatic call to the available agents.

- Generating the report. (Agent Wise, Date Range Wise, Campaign Wise)
- Given one Live Dashboard That gives Live Agent Status and the Live Calls window.

Manipal & Sakra Ticketing CRM

Technologies Used: Rest API, MySQL.

- Have Determined the Role of the Bot and Set Goals Have
- Evaluated and Picked a Channel.
- Created the Conversational Architecture from scratch
- Have done the Design the Integrations.

Description:

I have worked on the modules in this project is Create All Report Pages, Client Data Stored Our Database using API, Create Calling process using Elastic server, Create Disposition Wise Reports

Projects worked on VMC Technology: (joined sep-06-2022)

1.mcube2.0 project: technology used angular12, ci4

- In these projects I created the pages and brought data according to that,
- I worked on pop up.
- I created NodeJS related data receiving part in these projects when customer called.
- I created add and edit pages and worked on UI part also.

Description:

I have worked on almost all modules in the project like writing logics in backend like getting report month wise and timewise in front-end like keeping popup displaying according to that.

EDUCATION

- B.E from **PDA College of Engineering**, Belgaum, secured **8.07(CGPA)** Bachelor of Engineering, **Visvesvaraya Technological University (VTU)**, Belgaum.
- PUC from **Mathruchaya p.u College**, Sedam, secured **79.33%**, **Government of Karnataka Dept of Pre-University Education**, Sedam.
- SSLC from **Narmada High School**, Sedam, secured **77.44%**, **Karnataka State Examination Board**, Sedam.

LANGUAGES

- ✓ English
- ✓ Hindi
- ✓ Kannada
- ✓ Telugu

STRENGTHS

- ✓ Good Communication Skills
- ✓ Good at time Management
- ✓ Self Confidence
- ✓ Able to work under pressure.