



- ❖ Versatile pragmatic professional bringing 12+ YOE Techno Functional expertise across IT.
- ❖ SAFe certified Agile practitioner.
- ❖ Out-of-Box thinker but realistic.

Core Competencies	
Business Analysis	Digital Transformation
Stakeholder Management	Data & Governance
Legacy Migration to Cloud	Process Building & DevOps
Agile Requirements & Scrum	Communication & Collaboration

Operational Experience:

- An Organized, Proactive and Flexible Project Coordinator, Engagement Manager
- Work Experience in onshore-offshore model, Fixed Bid & T&M.
- Accomplish integrations request information flow in a timely and accurate manner in database.
- Conduct Reviews and Walkthrough for projects
- Function with Talent Human Resources for recruiting, sourcing, screening (ATS) and Interview.
- Organize applicant files and other related paperwork in compliance with company Policy, Industry best practices and regulatory requirements.
- Create Knowledge Base articles for L1 & L2 support documents capturing inputs scenario, issues, fixes and technical items.

Experience Summary

- Over-all work revolves around gap analysis, requirement elicitation , STLC and QA phase for integrations, software, technology upgrades.
- Strong business acumen aimed at Agile delivery for B2B or B2C customer across GCC (UAE), UK/Europe and Americas.
- Experience in drafting requirement for business process workflows, functional & technical documents, swim-lanes diagrams, Gantt chart, user touch point, data flow modeling MS Visio, Miro freeware, MS suite, visualizing tools.
- Change management with Re-engineered system processes.
- Project Planning and execution, change management, Platform & channels integrations, Microservices API and data migration projects.
- Design Process Flowchart (AS Is & TO Be Process flow) and attain sign-offs.
- Monitor, track project milestones and deliverables, with plans for Time To Market.
- Proactively identify/mitigate potential threats, Risk management, escalate need basis.
- Metrics, KPIs, reports creation for governance and PWG/ control board purposes.
- Chaired conferences with banks COO/ C-level dignitaries, and for project governance.
- Excellence in aggressive timelines administration, negotiation, debugging skills.
- Manage table view, database queries, indexing for report creation on Cognos/ BI.
- Maintain project management artifacts -weekly status reports, RAID (Risks, Actions, Issues, and Decisions) logs, construct documentation, confluence.
- Expertise in maintaining functional flow, RACI, JIRA Dashboards, Azure boards.
- Team up with tech architecture, development DEV vendors, infrastructure support deployment and Quality Assurance.
- Provision prerelease activities SIT, BAT/ UAT phases and Defect Management.
- Team handling and people management for upto 23 members.
- Believe in smart working with analytical, creative and problem solving.
- Exceptional soft skills, also perform Classroom training and CSR activities.

Technology and Tools:

- Platforms: Cloud platforms (AWS Amazon, Azure, GCP Google) Windows series, I-series, Mainframe/10,
- SaaS Microsoft suite (NAV, Dynamics) ERPs CRM (Stimulators and Emulators), Intuit QBD, SAGE.
- Figma, Visio, Excel , PPT, Soap-UI, Postman, Putty, Git, Swagger, Splunk, Jmeter, JIRA & Confluence, Server 2005, SQL dB2, Oracle dB2, HTML, FTP/SFTP/LDAP protocol, HP QC ALM, Rally, Facets, VSTS.
- Handel Epics related to CI CD, React, Web forms, Jenkins, Docker, Cloud Beans, Checkmarx integration, user journey, SDK, tokenization, reverse proxy, AuthZ policy, Transmit server, JWT, shared API gateway (Mule), Open AM.
- Unix, mainframe, Object Oriented Concepts (OOPS), Visual basic .NET & java script, Visual Studio 2005.
- Recent interest area is Metaverse for its AR, VR, web 3.0 and NFTs revolutions.
- Cross-skilled on Internet of Things (IoT) for home, PCI DSS, payment gateway & Processor (GPP), AML, FACTA, Regulatory requirements.

Agile & QA front:

- Immense exposure to Functional, Sanity, Regression, System, Database, System Integration, SIT, UAT & BAT, Data Migration, Mock and Simulation phases
- Create User Stories, process flow, Integration details capturing for tracking & API designs.
- Schedule/ Run Sprint Planning session, Daily Scrum, Review the implementation in Sprint Demo sessions and Retro meetings.

Project Specifics

- Project Name: Digital Business Banking (DBB) ->

Work with Digital group developing Mobile app for corporate card diamond clients, 15 members developing iOS and Android screens. Manage resources creating xAPI, pAPI and xAPI, for various channel integration. The other work involved web forms in React technology, GCP migrate. Involve with CX squad aiming for removal of Ask Andrew help page, replacing with virtual assistant / smart chatbot, IVR technology across every assisted channel – Online & Mobile Banking, Website, Tablet Banking & CRM, IVR, WhatsApp. Epics involve: Replace primary user, Google-Captcha implement, display message MT103 for swift international payments, Add Signatory for Business Internet Banking, Cards journey, Adobe Live Sign PDF generator (iTEXT to REACT web forms.

- Project Name: Consumer Protection Regulatory (CPR) Program CBUAE ->

Implement first ever set of Consumer Protection Regulations and Standards for First Abu Dhabi Bank (FAB) costing USD \$95m.Part of bank’s program management team for public sector customers - retail and wholesale & Internet banking Mobile banking (IBMB). Manage onshore-offshore team.

- Project Name: Finacle Core Consolidation (FCC) program -> s

Accomplish Finacle Core Banking Solution (CBS) upgrade costing USD \$85m. Project delivery management for 11x and standardize Banking reports. Lead delivery for User Access Management, Data Migration and End User Training program. Execute multilayer signoffs with banks C-level dignitaries.

- Project Name: Azure Migration enVision ->

Involve for data migration (to Azure-cloud) project, valued at \$ USD 50million. Accomplish redesign of corporate website and reporting pattern optimization. Create FSD, data mapping rule for, Source / Target details transformation rules. Data Administration, Management & Governance. Work with data from sources namely 3DTrasar Controllers (3DT), Komodo Sensors, Dynamics CRM 365 (CRM), Lab Works(LIMS), Manual Data Entry (MDE), Weather Water Safety.

- Project Name: Service Assurance Integration Layer (SAIL) for COX Telecommunication’s ->

An middleware project for telecom client, work with the API Management team. Implementing SaaS customer service portal and manage Staff access.

- Project Name: AvaTax Connectors Product using e-commerce ->

Manage E2E life cycle for product integration, issue analysis with solution third party/ CRM software applications. Perform pre-release testing setup for external utilities, plugins. Draft feature knowledge, configurations, customizations, workflow rules, endpoints, end user diagrams.

- Project Name: Online Transformation Program (OTP) transformation->

Develop functional knowledge using Use case specification for end User Interface design. Create functional flow of User Registration, Profile management, Notifications & Alert, Staff assists registration, Payment listing, Address book journey.

- Project Name: Financial Crime Risk Management (FCRM ) FiServ Antil Money Laundering (AML) Product ->

Liaise with business folks to translate requirements for implementation of FATCA/CRS rules. Manage Customer Identification Program (CIP), KYC requirement, risk assessment, Customer Due Diligence (CDD), Enhanced Due Diligence (EDD), monitoring CTR , SAR, TM etc.

- Project Name: Cash Equities & User Integration ->

Client on-boarding for Certification, Termination & Transfer (CERT/T/T) of Bank Branch users. Handle integration life cycle from requirement documentation till Production Go-Live.. Capital Market, trade Life Cycle and OMS understand and FIX message creation, validate logs.

Education:

- ❖ Bachelor of Engineering (Electronics) Nagpur, India 2010.

Certifications:

- ❖ Metaverse Master online class course Jul 2022.
- ❖ Inhouse ITIL 4 Service Value System (SVS) Jun 2022.
- ❖ Udemy Program Management Nov 2021.
- ❖ SAFe 5 certified Scrum Master Mar 2021.
- ❖ Making Sense of User Stories, Agile Project Management, Agile Delivery Nov 2020.
- ❖ Bitcoin Advance Level Transactions Online Oct 2020.
- ❖ ISTQB CFLT foundation certification Mar 2019.
- ❖ DevOps Handler & Tester certification accredited by Massachusetts Institute of Technology Feb 2018.
- ❖ Capital Markets Beginners Module NSE Academy Financial Markets (NCFM) certification Dec 2013

Awards Achievements:

- ❖ Synechron The Star Award, in Jan 2023 & April 2021.
- ❖ Innovation award for Video recordings which help in decreasing SLA period, Avalara in Sep 2016.
- ❖ Largest Corallina Implementation, Fiserv in Feb 2015.
- ❖ Won first prize under BFS Prism for Technical presentation on ‘Agile Workflow Initiative’, Cognizant in Mar 2011.
- ❖ Organizing committee member for Workshop on Aptitude Development (WAD) having strength 4000 students, SRKNEC College Nagpur University in Dec 2009.

Project history:

- ❖ FAB, HSBC, ENBD & Emirates Islamic, BOI, Westpac, Wells Fargo, JPMC.
- ❖ COX, Ecolab, Microsoft Avanade &MSME’s ~ ERP CRM.