

Prasanthi Laveti
Email: prasanthilaveti1538@gmail.com
Phone: +918019814239

Objectives:

Seeking a good position to utilize my skills and knowledge in the field of information technology that offers professional growth and organization growth being flexible innovative.

Professional Summary:

- Total 2 years of experience in Mainframe Technology as Junior software engineer.
- Experience on Application Development and production support with **JCL, COBOL, DB2, SQL**
- Knowledge of File and Database Access Methods (**JCL, VSAM**)
- Hands on experience in using Tools like **SPUFI, COMMAND EDITOR, CMT, TSO Mainframe.**
- Self-Motivated Professional with good communication skills.
- Strong planning, organizing, and monitoring abilities.
- Excellent ability to communicate effectively with both clients and within the team.
- specialization in Supporting and development and supported in business-critical applications.

Academic Qualification:

- Earned a Bachelor of Science degree from Andhra University, Vishakhapatnam (2017-2020) with a GPA of 8.43.
- Completed Intermediate education from Board of Intermediate Education Andhra Pradesh with a percentage of 92.3%.
- Passed SSC from Board of Secondary Education Andhra Pradesh with a CGPA of 8.7/10.

Professional Experience:

Working in Cognizant as Jr Software Engineer from March-2021 to May-2023.

Technical Skills:

- Languages : COBOL, JCL,DB2,VSAM
- Tools : SOAPUI,SPUFI, JIRA,SERVICE NOW,MQ Manager,C360
- Database Concepts : JCL, VSAM,SQL

TRAINING/CERTIFICATION:

- Three months training in IBM mainframes technology and certified on the same.
- CTS Certified Application Developer -JCL.
- CTS Certified Application Developer -COBOL
- CTS Certified Application Developer –DB2.
- Communication, Leadership, Team Management-Udemy.
- Code of Service Ethics, Udemy.

Project Details:

Project # 1	Toyota Manufactures North America(TMNA)
Client	Toyota Manufactures North America(TMNA)
Domain	ADM
Organization	Cognizant Technology Solutions
Environment	JCL, COBOL, SQL , DB2, VSAM
Role	Team member.
Duration	MARCH -2021 To May-2023

Project Description:

Toyota Manufactures North America is a project that aims to provide a reliable and secure data platform for Toyota's vehicle service history and customer satisfaction surveys. The project involves collecting, processing, and storing data from various sources, such as dealers, repair orders, service history tables, and third-party vendors. The project also enables tier one dealers to access the data directly from the mainframe, while tier two dealers and PDS use a third-party vendor named Integral link/ CDK. The project uses CR Mainframe/National Service History application to maintain the vehicle service history and share the Vehicle Service survey to the third-party vendors. The project helps Toyota improve its service quality, customer loyalty, and business performance.

Roles & Responsibilities:

I have fixed scheduling-related issues through incidents or mail requests. I have also analyzed and resolved abends in mainframe batch jobs. Additionally, I have worked on CCPA business requests and enhancements in the JCL jobs based on the business requirements. Furthermore, I have checked job status, reports, and spool and console monitoring to make sure applications are running on time and with no major issues.

I have managed tickets and tasks in Service Now and Jira applications and handled customer requests assigned by the leads. I have deployed user stories as per client agreement and tracked and reported efforts estimated. Moreover, I have documented within the code as per client requirements and worked on development activities as part of issue resolution. I have also been involved in the analysis of the assigned support tickets, including replicating the issue, analyzing the issue, and updating the ticket with appropriate information. Lastly, I have alerted leads for tickets where there can be a potential SLA breach and worked on the daily incident report, monthly reports, and production report.