DAKSHAYINI
SAP MM Consultant
Contact: +91 –9916267004, E-Mail: dakshudakshayini@gmail.com

To be an ERP Consultant with emphasize on SAP Functional MM module for providing an effective business solution.

To work in a professionally stimulating environment and constantly update knowledge and to develop a deep understanding in business processes.

Brief Overview

➢ Experience of 5+ years in SAP R/3 functionality in SAP Material Management (Procure to Pay) as a functional consultant including 4+ years of experience in domain.

➢ Experience with implementation, roll out and support projects with good understanding of industry and SAP Best practices.

➢ Good cross functional expertise between SD, FI, QM & PP Modules.

➢ Excellent communicator Worked and facilitator supporting Change Management Process and providing intensive knowledge transfer at all levels of client organization.

➢ Greatest Strength is Business Awareness which enables me to permanently streamline the process

➢ Strategic, decisive and motivational leader with extensive leader with supply chain management experience

➢ Skilled in tough decision making, escalated problem resolution

➢ In-depth understanding of supply chain and logistics disciplines, with frequent success in optimizing time, resources, and costs

SAP Exposure

➢ Extensive understanding of business process; analyzing workflow to design solutions (As-Is and To-Be Analysis and Freezing).

➢ Throughout knowledge of implementing and managing SAP applications.

➢ Knowledge & Experience in configuring SAP MM modules in complex business environments & integration with other modules such as FI/SD/PP/QM.

➢ Diligent in managing Process Design, SAP Configuration, Testing and implementation of business requirements across business.

➢ Good knowledge of ASAP methodologies.

➢ Working in offshore as MM Consultant, handling the pre-go live support and testing of SAP MM implementation for our client.

➢ Handled SAP MM tickets relate activities for Master data, Configurations related issues.

➢ Successfully conducted GAP Analysis & prepared requirement document for approval on various SAP Projects and supported operations.

➢ Resolving issues that arise in the post-implementation phase with valid solutions that required minor customizations in the SAP System.

➢ Formulating business process scope and objectives for the SAP system as Onsite SAP MM Functional consultant; analyzing and evaluating existing systems, proposing solutions, procedure changes and recommendations for solving SAP Procurement problems.

➢ Redesigning and developing the SAP solution; documenting, implementing, testing and training teams & users on all business process changes in PP, dealing with all levels within the business.

- Managing various project related activities including project planning, execution and management in tune with core business objectives

- Coordinating with all functions (IT & Non-IT) in project teams and coordinators from operational teams during the Go- Live & Business Simulation.

- Worked on IDOCs application.

Work Experience in SAP

CURRENT EMPLOYER: HIREXA SOLUTIONS PVT LTD

Company Name: HCL Technologies Ltd

Designation: Support Engineer

Period **:** June 2022 – July 2023

Project-5
Client: Dell Technologies
Period: June 2022 – July 2023
Location: Bangalore
Role: Support Engineer

Responsibilities:

- Post implementation Support includes solving service request raised by end user.
- Solving tickets which logged onto helpdesk within stipulated time & analysis of issue in case of change requests or new developments.
- Resolution of Tickets using P2, P3, P4 & escalated tickets as per SLA in MM
- Supported for SD related issues
- Functional support for enhancements related to MM functionalities and reports
- Knowledge transfer sessions to end users for MM related process.
- Preparing Weekly ticket analysis report & published KB Article related to MDM issues.
- Planning, Guiding and co-ordination with team members and employees for Cut-over activities.
- Knowledge transfer sessions to new joiners
- Prepared functional spec for ABAP objects & assisted technical consultants in creating "Z" reports according to client's requirement

SUNSYS TECHNOLOGIES INDIA PVT. LTD.

Designation: SAP MM Consultant

Period **:** Aug 2017 – June 2022

Project-4
Client: MPM – India & SG
Period: March'20 to June 22
Location: Bangalore
Role: SAP MM Functional Consultant – Support, Rollout & Enhancement

Responsibilities:
- Post implementation Support includes solving service request raised by end user.
- Solving tickets with moderate and simple impact.
- Coordinating with on-site team.
- Process clarification for the end-user.
- Testing of rectified issues.
- Responsibility also included identification of training needs; develop training material and conducting extensive training.
- Responsible for the production support of Materials Management
- Functional support for enhancements related to MM functionalities and reports.
- Understanding and supporting cross module functionalities with SD, FI, PP & QM.
- Ensuring resolutions provided are timely & effective
- Initiate root cause analysis to prevent non-conformance and ensuring corrective action for repetitive issues if any.
- Monitoring of regular support activities

Project-3
Client: BFW – Implementation
Period: Feb'19 to March'20
Location: Bangalore
Role: SAP MM Functional Consultant

<u>**Responsibilities:**</u>
- Worked as SAP MM consultant for Implementation project.
- Configured MM organizational structure like creation & assignment of company, company code, plant, storage locations & purchase organization.
- Configuring Material Types.
- Created vendor & material master data & configured all MM related data
- Liaised with Business Analysts for understanding different processes of SAP
- Understand detailed document of AS-IS and TO-BE processes to suit the company's objectives
- Worked on different SAP MM Business flows like procurement, Inventory management and different SAP PP Business flows
- Involved in the discussions with the client for better utilization of SAP components to meet their requirements.
- Close coordination with technical team for building up of new components to fill the gaps.
- Configured the enterprise structures and map the business process into SAP.
- Configured automatic Account determination and Pricing procedure as per the client business requirement.
- Coordinated the integration efforts of MM with FI, SD, based on functional requirements in automatic account assignment and stock transfer process.
- Assistance and developing user training manuals, planned the training sessions, and provided user training for the end users.
- Training and documentation of all relevant UAT processes, Integration testing, arranging test scripts and coordinating the test results and activities across other modules, handling trouble shooting.
- Planning, Guiding and co-ordination with team members and employees for Cut-over activities.
- Created LSMW objects & uploaded various master data using LSMW.

Project-2
Client: ABG Cement
Period: Mar'18 to Jan'19
Location: Mumbai
Role: Associate SAP MM Consultant

<u>**Responsibilities:**</u>
- Handling tickets on Materials Management – Analysis of a problem and proposing the solution to the user and fixing the tickets.
- Interaction with client through net meetings calls & emails.
- Responsible for troubleshooting the issues in the system and providing support.
- Executing the needed changes in configuration and testing.
- Finding out the right patch's to fix the system problems.
- Identification of training needs, develop training material and conducting training.
- Knowledge transfer sessions to end users for MM related process.
- Executing the needed changes in configuration.
- Executing the analysis and resolution of production support calls.
- Creation of new plants for rollouts & assigning to respective company codes.
- Handling various tickets i.e., L1 & L2

Project-1
Client: EMC – Support Project
Period: Aug'17 to Feb'18
Location: Bengaluru
Role: Associate SAP MM Consultant

Responsibilities:

- ➢ Worked on production support.
- ➢ Providing instant solutions to the end users on run time errors based on severity of the issues as per SLA.
- ➢ Providing SAP Process training to new employee.
- ➢ Analyzing the incident tickets and providing solutions through Ticketing Tool.
- ➢ Inventory Management (Goods Receipt, transfer posting, Goods Issue and Physical Inventory).
- ➢ Developed new report as per management requirements.
- ➢ Resolving day by day issue of user and MM inventory management.
- ➢ Provide the end user training and prepare user manual.
- ➢ Developed the queries for the Reporting.

Work Experience in Non- SAP

PERVIOUS EXPERIENCE:

1. CADD CENTRE TRAINING SERVICE PVT LTD
   Designation: ENGINEER – CUSTOMER CARE
   Period: Dec 2007 - Mar 2010

2. **SATTVA AERO ACCESSORIES & SYSTEMS PVTLTD**
   Designation: PLANNING ENGINEER
   Period: July 2010 - June 2011

   PROJECTS HANDLED

   Client: - Hindustan Aeronautics Ltd, Bangalore (Engine Division)
   Title: Electromechanical Actuator for Helicopter Gnome Engine.
   Client: - Naval Science & Technological Laboratories, Vizag.
   Title: 110KW/4KW Motor for Torpedo System

3. CADD CENTRE TRAINING SERVICE PVT LTD
   Designation: SENIOR CAD ENGINEER
   Period: Feb 2016 - Nov 2016

Educational Graph

- ➢ MTech in Computer Integrated Manufacturing from New Horizon College of Engineering, Bangalore with 73.50% (2015)

- ➢ B.E in Industrial Engineering & Management from Siddaganga Institute of Technology, Tumkuru with 63.5% (2006)

Technical Know How

Utility Software - MS Office (Word, Excel and PowerPoint)
Operating Systems - Windows XP, Vista, windows 8, Windows 10,

Personal Snippets

Name   : Dakshayini
Date of Birth   : 08-01-1984
Languages Known   : Kannada, English
Permanent address   : Abhi Sai Santhrupathi, Flat #103 A block,
                        Sir M Visvesvaraya Nagar, 8th block Annapoorneswari Nagara,
                        Bangalore - 560091