



**Priyanka Dhumal**  
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## Professional Summary

- Accomplished **Scrum Master** professional (Team Lead) with **13 years** of rich experience in the areas of Software functional testing (QA), team leading, client interactions and business analytics with strong knowledge of Agile methodologies.
- Currently working as Scrum Master Team Lead at Vodafone India Shared Services (VOIS\_).
- Certifications:
  - ISTQB Foundation Level Certified Tester**
  - ISTQB Agile Tester**
  - CSM – Certified Scrum Master (Scrum Alliance)**
  - CSPO – Certified Scrum Product Owner (Scrum Alliance)**
  - SSM – Certified SAFe 5 Scrum Master**

## Work History

A total experience of 13+ Years as Scrum Master and QA which consists of working with -

Scrum Master (Team Lead) Vodafone India Shared Services (VOIS_)	Nov'21 to Present
Senior QA and Scrum Master (Team Lead) IntraEdge Technologies	April'15 to Sep'20
Senior Quality Assurance Engineer – Synerzip Softech	Jan'13 – Jan'14
Subject Matter Expert Quality Assurance – Amdocs DVCI Pvt. Ltd.	Feb'10 - Dec'12
Test engineer – CRG Solutions	Mar'09 – Feb'10

## Technical Skills

- Scrum / Project Management**
  - Sprint Planning, Functional Testing, Facilitation, Conflict Resolution, Business Analysis.
  - Agile Frameworks – Scrum, Kanban, Scrum-ban.
  - Tools** - JIRA – JQL Queries, Portfolio, Reports, Dashboards, SQL.
- Quality Assurance**
  - Functional / regression / Integration / Acceptance / End to End testing, API testing, Test Case Designing, Test case creation and execution, ATDD.
  - Tools** - QualityCenter, Rally, TestRail, Microsoft test manager, JIRA, ClearQuest.



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## Professional Experience

### As Scrum Master –

- Act as a servant leader and coach 1 or more Agile scrum teams.
- Arranging core agile ceremonies in team environment: Daily Stand-Ups, Sprint Planning, Backlog Refinement, Sprint Review, Sprint Retrospective.
- Managed and reported on 100% of the tasks and activities assigned to the scrum teams.
- Preparation and execution of PI planning: capacity sheet, velocity, team vacations.
- Removing impediments by finding the right personnel to remove the impediments.
- Tracked and effectively communicated team velocity and sprint/release progress to all affected teams and management.
- Assisted with internal and external communication, improved transparency and radiated information.

### As Team Lead (QA) -

- Recruitment of team members for identified positions, mentoring incoming recruits, formulating roles and responsibilities for the team members.
- Conducting meeting with client and managers to plan the upcoming changes/ releases, Iteration planning, Requirement analysis.
- Analysing the new business requirements, preparing test scenarios, execution, and testing of scenarios
- Test case scenario identification and Test Case Design for new functional items.
- Follow SCRUM/Agile methodologies to increase the client profit and team productivity.
- Quality Assurance - Integration/ Regression/ Functional/ UI/ Acceptance/ DB testing of the client product.

## Project Details

**Project** – Test Data Management Tool for **Vodafone, Germany**. (November 2021 – Present)

**Role** – Scrum Master.

**Project** - Online Credentials Management System – **IntraEdge Technologies**. (April 2015 – Sept 2020)

**Role:** QA Lead and Scrum Master

**Project** - Quality Assurance in Verity Voting system platform – **Synerzip Softech**. (Jan 2013 – Jan 2014)

**Role:** Sr. QA Engineer

**Project** - Quality Assurance in CRM/ OSS platform – **AMDOCS DVCI Pvt.Ltd.**(Feb 2010 – Dec 2012)

**Role:** Test Engineer

**Project** - Compensation Manager platform – **CRG Solutions Pvt.Ltd.** (Mar 2009 - Feb 2010)

**Role:** Test Engineer