Skills

- Strong scripting skills
- Adherence to Quality Process
- Fast Learner
- Teamwork & Commitment

Technical Skills:

- Cloud Automation/HCMX
- OO/RPA
- ML and AI
- Python, Java, vb scripting, Rest API, SOAP API
- HAM, SAM, CMDB

Studies:

- Masters in data science (ML and AI)
- Bachelors in Electronics and Communication

Certifications:

- PSM1 (Professional scrum master)
- OO and HCMX
- ITIL V3 Foundation
- HP ATP-Asset Manager v9.x Software [HP0-M59]
- HP ATP-Universal CMDB 10.x Software [HP0-M71]
- Microsoft SQL Server 2008 Implementation and Maintenance

Languages:

- English (fluent)
- Hindi (fluent)

Neelam Choudhary

Senior Technology Consultant (OpenText)

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Summary of qualifications

- Around 13+ years of experience in providing comprehensive & cost-effective solutions to leading enterprise businesses in Telecom, Manufacturing, Insurance, Healthcare and Retail domains.
- Experience in **Artificial Intelligence (specifically Computer Vision and NLP), Cloud Automation, FinOps, Operation Orchestration, Robotic Process Automation, Hardware Asset Management, Software Asset Management,** and **CMDB** process solutions.
- Strong programming background and good knowledge of Python, Java, and VB Scripting.
- Project management, Team Lead and Consultancy experience.
- Frequently engaged in presales tasks such as estimating efforts, conducting Proof of Concepts (POCs), delivering demonstrations, and performing ROI analyses.
- Contributed to team development by facilitating their growth and equipping them with proficiency in new technologies and tools.
- Certified scrum master and have worked on many projects with scrum, and agile methodologies.
- Experience working with international clients and mentoring teams.
- Overall, a dedicated and versatile professional with a proven track record in project management, solution architecture, team training, and innovative problem-solving.

Relevant job experience

OpenText	India	Since 2023
Micro focus	India	2017 to 01/2023
HPE	India	2015 to 2017
Cap Gemini	India	2012 to 12/2014
Infosys	India	2010 to 2012

Studies:

- Masters in data science (ML and AI) (BITS Pilani)
- Bachelors in Electronics and Communication (Rajasthan Technical university)

	Business challenges and achievements
Role: Senior Solution Consultant **Company:** OpenText/Microfocus/HPE/HP **Duration:** January 2015 -Ongoing	**Technical Skills:** Artificial Intelligence (specifically Computer Vision and NLP), Cloud Automation, FinOps, Operation Orchestration, Robotic Process Automation, Hardware Asset Management, Software Asset Management, and CMDB **Business challenges and achievements:** - Leading AI practices in team and working on pet projects such as Haystack framework-based PDF Question-Answering, Visual question answering and developing Generative AI use cases in RPA project. - Successfully led an RPA project at OpenText COE as Project Manager and Solution Architect. Managed project execution and provided architectural guidance. Expanded client business, resulting in project extension and training opportunities. Took initiative to train the team and build practice, enhancing RPA tool utilization efficiency. - Played a pivotal role in replacing an 11-member team at Canadian Customer, migrating the business to OpenText. Overcame challenges posed by the team's extensive experience in managing Asset Manager solutions. Managed contract renewals for Bell PC AM project and provided training for the team, facilitating a smooth transition to other resources. - Helped multiple customers in building SAM solutions which saved License renewal, License penalty cost and helped them in managing License cost. Worked on Oracle, IBM, Microsoft etc. license counters. - Developed a custom JavaScript-based solution to bridge integration gaps between uCMDB application (Rest API) and Ensono's in-house Password vault application (SOAP API). Designed and executed the solution effectively. - Overall, a dedicated and versatile professional with a proven track record in project management, solution architecture, team training, and innovative problem-solving.
Role: Software Developer **Company:** Capgemini **Duration**: February 2012 - December 2014	**Technical Skills:** Hardware Asset Management, Software Asset Management implementation **Business challenges and achievements:** - Implemented a custom solution for effective software asset management which helped clients to save license costs and optimize future license purchases. - Worked on a few of the difficult licenses such as Oracle, IBM, and Microsoft.

Role: Software Developer **Company:** Infosys **Duration:** October 2009 - February 2012	**Technical Skills:** ITIL certification, Hardware Asset Management, Software Asset Management, Service Management, Java application implementation. **Business challenges and achievements:** - Worked on HP Service Manager, HP Asset Manager and HP Connect IT tool. - Worked on telecom giant inhouse java based application development.