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#### **SUMMARY**

• Dynamic professional with overall 12+ years of experience spread in different fields in various roles.

- Latest position handled as Senior HR executive(Recruitment and Learning & Development).
- Excellent knowledge of HR functions and best practices in Recruitment, Onboarding & Offboarding Employees, Payroll and Training & Development.
- Responsible for maintaining Attendance, updating leave records and permission slips.
- Carrying out the document verification and induction/ orientation program to the new recruits.
- Conducted ISO audits
- Handled confidential data and sensitive information.
- Excellent analytical, accounting and organization skills.
- Demonstrated ability to effectively partner with all levels of the organization.
- Outstanding written and verbal communication skills.
- Strong MS office skill and hands on experience in SAP CRM tool.
- Quick learner and willing to learn new processes and technologies.
- Vendor management and outstanding customer service.

#### AREA OF EXPERTISE

★ HR Policy Execution	★ Recruitment	★ Training & Development	★ Talent Pool Selection
	★ Employee		
★ Payroll	Relations/Welfare	★ Excellent Communication	★ Onboarding/ Offboarding

#### **ACADEMIC PROFILE**

Course	School / College	Board / University	Year of Passing	% Of Marks
B.Tech (Chemical)	Arunai Engineering College, Tiruvannamalai.	Madras University	2002	72%

Higher Secondary	Vani Vidyalaya Higher Secondary School, Katpadi.	TamilNadu State Board	1998	82%
S.S.L.C	Fatima Higher Secondary School, Virdhachalam.	TamilNadu Matriculation.	1995	72.2%

#### PROFESSIONAL EXPERIENCE

Company Name	Vitamin - M Wealth Clinic
Designation	Senior Executive - HR
Duration	Apr 2021 to till date

## **Responsibilities:**

- Manage the recruitment life cycle from sourcing the best talent from Job portals, Job posting and Mail campaigns, screening to selection and appointment.
- Recruited 80 Financial advisors and 15 Business associates and handled the team of 150.
- Responsible for document verification and onboarding the recruits with the product and strategy portfolios in TATA AIA Life Insurance.
- Set up profiles for the new recruits, train them to get IRDA License and to bring Business to the organization.
- Under my mentorship, financial advisors are awarded with membership of Million Dollar Round Table.
- Set Advisor code and Progression milestones.

Company Name	Binary Systems Pvt Ltd.
Designation	HR Admin & Front office executive
Duration	June 2019 to Feb 2021

### **Responsibilities:**

- Handled Overall HR Department of Bangalore & Mangalore location with Team size of 70-80 employees.
- Created and Maintained employee profile in the SAP CRM tool.
- Maintained employee Master database in MS Excel.
- Based on the Department Manager's requirement, create Job Description and post it in various recruitment portals.
- Participated in a life cycle of recruiting activities which may include posting
  positions, applicant flow, creative sourcing, pre-screening candidates, interviewing
  and selection and candidate management.
- Responsible for Staffing, Joining Formalities, Exit Formalities, Attendance and Leave Management.
- Responsible for on boarding activities including preparing Appointment letter, ID/ Access card generation and official email id setup.

- Responsible for setting up PF and ESI accounts for employees.
- Responsible for payment of the Employer portion of PF and ESI through ECR Electronic Challan cum Return.
- Created temporary ESI card for the employee to avail the ESI benefits.
- Responsible for off boarding activities including preparing relieving and experience letters:
- Full and Final settlement.
- Served as the primary point of contact for employees with questions or concerns regarding payroll, benefits, retirement, or leaves of absence.
- Managed statutory compliances and Payroll.
- Prepared compensation breakup according to the labor law.
- As per client requirements, prepare/ work on Erection All Risks (EAR) policy and Workmen Compensation Insurance (WCP) policy.
- Responsible for renewal of established certificates.
- Conducted ISO audit.
- Responsible for Travel management and Stationary management.
- Carry out necessary administrative duties.
- Answering and routing phone calls, sorting of couriers received.
- Guide Ex employees for their PF transfer / claims
- Conducted All Hands Meeting every month to showcase the sales and performance of the employee.
- Preparing minutes of meeting.

Company Name	Kentz Information Technology
Designation	Team Lead
Duration	Jan 2017 to Jan 2019

#### **Responsibilities:**

- Worked for the product Citi Credit Card
- Managing Customer Details in MIS Logging and Booking using MS Office Tools.
- Business Development Work with the Branch Staff and Bank RM and identify potential growth areas and convert them to business thereby helping the branch to meet targets effectively.
- Responsible for Business Implementation Plan.
- Responsible for providing support for logging in application sourced and ensure au-thentic documentation.
- SM Coordination Responsible for handling calls and meetings with Sales team/ Executives to achieve the business numbers.
- Prepare and Manage Weekly status reports to the Executives and the Relationship Manager.

Company Name	Bharti AXA Life Insurance
Designation	Agency Manager
Duration	Mar 2009 to Dec 2011

#### **Responsibilities:**

- Worked for the product Life Insurance
- Manager of Agents.
- Handling a Team.

- Building Team.
- Fixing a Target for team members.
- Responsible for team targets.
- Accompany Team Member on customer visits to support and improve sales skill

Company Name	Standard Chartered Finance Limited
Designation	Sales Officer
Duration	July 2006 to Feb 2009

## **Responsibilities:**

- Worked for the product Credit Card (Platinum & Titanium)
- Fixing the appointment with the customer and explaining about the product including Insurance, health Shield and fees of the Card.
- Collecting and validating the documents from the customer.

Company Name	Fast Track Marketing Services
Designation	Sales Consultant
Duration	Dec 2005 to May 2006

### **Responsibilities:**

- The product is business Loan for Small and Medium Entrepreneur
- Initiate cold calls from a list of potential clients maintained in the Customer Database.
- Follow up telephone calls to potential clients about new products and services or changes in current ones.
- Introduce clients to the Sales Manager to process the business loan.
- Achieve sales targets for Standard Chartered Business Loan products pre-determined by management.
- Achieve telephonic targets daily.
- Attend meetings to learn about new products and services or changes in current ones.
- Within 3 months of joining, I processed loans of more than 1 Crore.

Company Name	Shreyas Financial Services
Designation	Team Manager
Duration	Feb 2004 to Nov 2005

#### **Responsibilities:**

- Led and managed the team of eight members for the marketing of HSBC Credit Card.
- Trained new executives about the product and call procedures and how to build rapport with customers to close sales.
- Responsible for checking the lead generated by the executives and following up with them to meet the target.
- Set weekly and monthly targets for the executives and motivate them to achieve it.
- Collect the customer documents from the Field executives; validate them and send it for further processing.
- Consistently exceeded the monthly team target with more than 200 cards issued each month.
- Establish and implement short and long range goals and objectives with the team.

## **COMPUTER KNOWLEDGE**

Operating System :	Windows
Software :	MS – Office Suite
	SAP CRM

# Other Activities

- Attended a workshop on process Modeling and simulation conducted by Indian Institute of Science.
- Attended a workshop on Safety, Fire Control and Risk Management conducted by SIDCO Industrial, Hosur.
- Attended a workshop on Bio Technology conducted by Anna University

# LANGUAGES KNOWN

- ENGLISH
- KANNADA
- TAMIL