

Arnitha R N
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Professional Summary:

- **6.5 years** of experience in software industry
- Very proactive and adaptive in terms of customer requirement
- A highly motivated and results-oriented team player with innovative ideas, can-do attitude, track record in on-time and high-quality product delivery, exceptional analytical and creative problem solving skills.
- Motivated towards new learning and decoding challenging stages.
- Excellent presentation and leadership skills

Skills:

- Appian BPM(2 years of experience)
- IBM BPM production support & 1 year of development experience
- IBM ODM(Experienced)
- Handling and working along with client

Certifications:

- Appian Associate developer certification
- IBM WebSphere Operational Decision Management V8.0 Application Development
- IBM CERTIFIED APPLICATION DEVELOPER WEBSHERE ILOG JRULES V7.0

Work History:

Consultant – Appian Developer
KPMG Global Services, Bangalore

- o Worked in a POC called Chat GPT Application.
- o This application is to retrieve and process the response from chat GPT to breakdown a problem statement into functional steps.
- o Worked in developing the front-end dashboards for this application.
- o Flexible to get cross skilled in other technologies suggested by the practice.

Project Engineer
Wipro Technologies-Bangalore.

- Possessing excellent communication and interpersonal skills and proven ability to achieve targets and results.
- Flexible within the working environment and adapt quickly.
- Mature with an outgoing, friendly personality who enjoys the challenge of working under pressure either independently or as a member of a pro-active team.

Project Summary:

Wipro Technologies,

July 2020-Current

Project Name : Continental

Role in the project : Appian Developer

Synopsis:

- Development and enhancements in Mold Management application.
- Performed deployments to higher environments.
- Collaborated with the technical Lead in case of any help and involved in production Bug fixes.
- Equipping myself by learning & practicing Appian BPM concepts.
- Has been involved in client discussions and showed demo of the changes in the review meetings without any bugs/issues.
- Active participant in all meetings and a good team member.

RBAM Application, Philips (IBM BPM)

March 2017 till June 2020

Description: Philips businesses demonstrate their innovative capability by translating customer and end-user insights into meaningful technology solutions and services that improve the quality of people's lives.

Synopsis:

- **Tools: IBM BPM**
- Supported RBAM(Rule based Authorization Matrix) Application from end to end.
- Involved in development activities for last one year in enhancing the application as per the business requirements.
- Satisfied all the customer needs from all over the world without any time delay.
- Also have knowledge on Putty, **SAP and service now tool** which is involved in supporting the application.
- Resolved service tasks and incidents raised by the business user within the SLA and have not breached any tickets.
- Supported the application during Holidays and weekends when required.
- Collaborated with my Service lead for good team coordination and have got many appreciations from Business users.
- Trained the new Joiners in the team on IBM BPM and the Application.

Wipro Technologies,

August 2015-January 2016.

Project Name : ELILILLY□GLOBAL□MRP□SUP

Role in the project : IBM ODM Developer/ BPM Production support.

Project Description : Eli Lilly and Company is an American global pharmaceutical Health Care company, whose primary service is creating medicines. The compliance review process (CRP) process is primarily the process between the agencies, which do the medical research for Eli Lilly for their pharmaceutical process.

Synopsis:

- Developing and enhancing the ODM/BPM production support in Eli Lilly.
- Provided Knowledge transfer to TCS on ODM application in Eli Lilly.
- awarded for successful completion of Pragati "Reminder functionality" and contributed to Wipro's Quality and continuous improvement journey.
- Worked on bug fixes in ODM/BPM.
- Equipping myself by learning & practicing BPM concepts.
- Collaborated with Senior Developer for testing the application in Development, QA and Production environments.
- monitoring and helping TCS team in supporting ODM changes within the stipulated time.

Keeping track of every issues(both GMRNav and CRP) on weekly basis

DECLARATION:

I hereby declare that the above written particulars are true to the best of my knowledge and belief.

PLACE:Bangalore.
(ARNITHA.R.N)

