

## JHUMUR JHA

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### *An Unconventional, Passionate Professional*

- Associate member of IEMA (Institute of Environmental Management & Assessment)
- As the member of first 37 pre-opening resources of Hilton Salwa Beach Resort Qatar, was involved in the opening of the first Waterpark facility within the Hilton brand, in addition to the entire resort.
- First Female Safety and Security Manager in IHG- Southwest Asia region.
- Executed CCTV up-gradation project, in a fully operational hotel, while maintaining close coordination with IT, Engineering and Front Office departments. Total Project cost – approx. 140,000 USD
- Assisted Regional Hotel units with procurement of equipment & resources with respect to Safety & Security
- Awarded for significant contribution in planning & organizing the Risk Management Learning Event in India in Aug 2016 and for building a strong safety culture in SWA region.

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### PROFESSIONAL EXPERIENCE

#### **RIXOS QETIAFAN ISLAND NORTH DOHA, QATAR & MERYAL WATERPARK – ACCOR**

##### **SAFETY & SECURITY MANAGER/ Preopening Team member**

**Oct 2022 – March 2023**

*(As the project is delayed by over a year, senior management was given the option of going on leave for 4-6 months. I made the decision to look out for opportunities.)*

- Pre-opening role reports to the Director of Security - Island and General Manager- Waterpark.
- Responsible for managing the overall Security, Health and Safety, Medical and Food Safety of the island.
- Developing risk management controls and crisis management plans
- Development of HSE, Security, Medical manual and processes relating to Brand & local law compliance
- Assisting the Director of Engineering in administering fire prevention programs and emergency preparedness.

#### **QETIAFAN BEACH FEST ORGANIZED BY QETIAFAN PROJECTS- FIFA WORLD CUP 2022**

##### **SAFETY & SECURITY MANAGER - TASK FORCE**

**Oct 2022- December 2022**

- Developed safety and security risk assessments of the beach fest area, VIP areas, and other event-related venues.
- Developed the requirements and budget for all manpower required.
- Coordinated with the Qetaifan team that sponsored large-scale special events like the French Montana concert.
- Acted as the incident commander for any security issues that arise at an event site.

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#### **ZULAL WELLNESS RESORT BY CHIVASOM, DOHA, QATAR**

##### **SUSTAINABLE DEVELOPMENT & COMPLIANCE MANAGER/Preopening Team member**

**May 2022 – Oct 2022**

- Ensured all directives on environmental protection and preservation, re-usage, and minimum wastage, purchasing and packaging such as the abolition of single-use plastic by 2022, social responsibility and all other practices documented in the Sustainability Guidelines are followed in the resort.
  - Developed and lead sustainable host events
  - Developed relationships with key community organizations and representatives.
  - Spearheaded the Mangrove planting project.
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## HILTON SALWA BEACH RESORT & VILLAS

### DESERT FALLS WATER & ADVENTURE PARK, DOHA, QATAR

**ENVIRONMENT, HEALTH & SAFETY MANAGER/ Preopening Team member** Nov 2019- May 2022

- Responsible for managing overall Health, Safety & Environment Management processes.
- Liaise with contractors, e.g., for the installation and integration of facilities
- Recruited & hired key personnel (Department heads)
- Assisted in procurement of Operational equipment's
- Assisted Director of Engineering to maintain "LightStay" platform to measure & manage energy, water & waste
- Case management for insurance claims & oversee work of the Doctor, Nurse & Paramedics.

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## CROWNE PLAZA GREATER NOIDA an IHG Hotel, INDIA

**2014-2019**

### **RISK MANAGER 2018 – 2019**

- **Chairperson of Internal Complaint Committee** for addressing personal grievances regarding sexual harassment issues
- Lead the Hotel for the Brand Mystery Audit, hotel was **100% compliant for three consecutive years** under my leadership.

### **CHIEF SECURITY OFFICER 2017- 2018**

#### **Regional Risk Champion – North & West India 2015- 2017**

- Assisted the Regional Risk Manager - IMEA in ensuring the Quality, Safety & Security.
- Assisted Regional Director of engineering to maintain "Green Engage" in all 11 sister hotels.
- Conducted Risk Management audits for sister hotels

**Food Safety Team Leader / Cluster Hygiene Manager / Preopening Team member** August 2014- March

**2017 Crowne Plaza Gretaer Noida, Holiday Inn Pune, Holiday Inn Amritsar & Holiday Inn Panchkula India**

**Pre-Opening Security Task Force** at Crowne Plaza Pune, India

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## DLF LTD. INDIA(DLF GOLF & COUNTRY CLUB, GURGAON; DLF CITY CLUB, PHASE-V, GURGAON)

**Cluster Executive Hygiene** Dec. 2012- Aug 2014

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**JAYPEE GROUP OF HOTELS (JAYPEE PALACE, AGRA; JAYPEE GREENS GOLF & SPA RESORT-JGGR, GREATER NOIDA; JAYPEE RESIDENCY MANOR, MUSSORIE & JAYPEE VASANT CONTINENTAL, NEW DELHI) INDIA**

**Cluster Executive Microbiologist** May'11- Nov.'12 **Preopening Team member for JGGR**

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### **Professional Trainings/Certifications/Seminars Undergone**

- PDP- Preparing for ASIS **Certified Protection Professional CPP**
- Foundation Certificate in **Environmental Management**
- OTHM Level 6 Diploma in **Occupational Health & Safety**
- **Lead 2.0** Program by Hilton
- **Emergency First Aid at Work**
- IRCA/CQI certified **Lead Auditor in Quality Management System (ISO 9001:2015)**

- **NEBOSH International General Certificate** in Occupational Health and Safety
- **IOSH-Managing Safely V.4.0** by IOSH UK
- IRCA certified **Lead Auditor in Food Safety Management System (ISO 22000:2005)**

#### **SCHOLASTICS**

Integrated Master of Science in Microbiology  
2012 (9.54 percentile) Allahabad Agriculture  
Institute, Allahabad India

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**Date of Birth:** 20<sup>th</sup> Aug 1988  
**Place:** Noida UP, India.