

EMPLOYMENT SUMMARY

Software Front-End Developer

Twilight IT Professionals Private Ltd

06/2022 –04/2023

Developed and maintained React Native components, screens, and features for iOS and Android mobile applications.

Developed front-end user interface using React.js and JavaScript for dashboard and website.

Collaborated with other developers to implement new features in a way that is consistent with existing codebase conventions.

Participated in design discussions regarding application architecture, feature implementation, or any other relevant topic as required.

Successfully implemented features such as a camera module, social media login, voice recorder and analysis.

Technology Lead

Infosys Limited

04/2019 – 01/2021

Finacle 10x Implementation Technical Support, Customization porting from 7x to 10x

Responsibility includes system analysis, troubleshooting, providing resolutions, customizing design as per bank 's requirement, designing and implementation of reports (bank's specific)

Managed the site implementation technical team consisting of Infosys employees and vendor partners

Resolved technical incidents independently.

Identify, Manage and Lead escalations.

Applied deep and broad technical knowledge to resolve several critical or high-risk issues.

Proactively and reactively worked on the solutions for the complex issues.

Accountable for modules like charges, batch jobs, reports

Responsible for setting up process steps for incident resolution and working collaboratively with the client.

Consultant

Capgemini

06/2016 - 12/2018

Finacle 10x L1 and L2 support.

Responsible for the in-depth analysis of the issues in multiple streams like Collections and Recovery , payments and servicing.

Single Point of Contact for 2 streams.

Responsibility includes system analysis, troubleshooting and providing resolutions

Managed a team of 7 people across the streams and provided robust solutions for the issues raised.

Involved in calls where the batch related issues to be resolved immediately Analyzed and created documents with technical and functional flow of the data.

Created new reports using the MRT format of Finacle.

Created HiveQL queries, fine-tuned queries for quick creation of the reports.

Writing sql queries for validation of the reports or data flowing from and to downward streams Customized and tested the newly created reports as per the client standard.

Automated a script to collect all the information specific to the selected stream for one particular entity

Automated the reports collection which reduced the time from 10 hrs. to 3-4 minutes.

Created Datawatch models for converting text reports to excel for day-to-day analysis.

Automated Datawatch models for creation of the excel reports for business to use, which reduced effort from 1 hr. to 2ms.

Technology Analyst

Edgeverve and Infosys Limited

02/2011 – 05/2016

Part of Finacle product support for set of banks which are based on Finacle 7.x

Responsibilities include simulations, system analysis, troubleshooting issues, testing and providing robust solutions to the customers.

Visited client locations to resolve high priority issues on demand.

Requirements gathering for enhancements and providing customization workflow to the customers.

Strong at installation of web mode, CRV and ONS mode.

Single point of contact (SPOC) for a set of banks.

Helping and mentoring the team for any technical and functional challenges. On call support to customers for high priority issues.

Automated a script to collect all the data related to the problematic entity in one go which is used at banks end.

Mentored freshers in the team.

EDUCATION

Hyderabad

- B.E. Hyderabad Computer Science Engineering. 80% MJCET 2006-2010

Kurnool

- MPC Intermediate Education (10+2). 94.9% Narayana Junior College 2004-2006

Kurnool

- SSC 89.3% Ravindra Public School 2003-2004

KEY TECHNICAL SKILLS

Web Technologies: React Native, ReactJs, JavaScript, HTML, CSS, Styled Component, Tailwind.

Languages: C, C++, JAVA, PL/SQL, Shell Script, Python, Finacle Scripting, HiveQL.

Tools and others: Tableau, Datawatch Modeller, SQL Developer, Secure CRT, HP Quality Center, Putty

Domains: Hospital, Travel, Financial Services.

Processes: Waterfall, Agile.

TRAININGS & CERTIFICATIONS

External Certifications: **Data Engineering with Hadoop and Spark, Python for Machine Learning** Certified by **E&ICT Academy IIT Roorkee.**

Internal Certifications: Cleared Infosys internal certification in **Python Basics and Hadoop Framework.**

Trainings: **Finacle Functional, Python Advanced Scripting, Data Analytics Introduction.**

OTHER INFORMATION

Scored a very good rank (1385) in EAMCET.

Active participation in sports and extra-curricular activities Captain of the throw ball team in school.

Won 2nd prize in swimming district competition under 15.

PERSONAL DETAILS

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| Name | Muneeb Afshan Shaik |
| Sex | Female |
| Date Of Birth | 07-November-1988 |
| Marital Status | Married |
| Known Languages | English, Urdu, Telugu, Hindi |
| Permanent Address | H.No.2-6-41/95 & 96, Flat: 201, Tower 1 Residency, Upperpally, Pillar No: 207, Beside Bharat Petrol Station, Rajendra Nagar, Hyderabad - 500048. |