Joyee Adhikary

PEGA CSA, CSSA

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OBJECTIVES

My objective is to establish myself as an asset to my organization through my abilities and technical skills for implementing technical solutions especially in the field of software development, support and maintenance.

EDUCATION

- Completed B.Tech in Computer Science with 85% from West Bengal University of Technology in 2014.
- Completed 10+2 (Science) from ISC Board, in 2010 with 95%   .
- Completed Secondary10th from ICSE Board, in 2008 with 96%

TECHNICAL SKI LLS

Platforms: Microsoft Windows 2000/XP/2003/10/11.
Databases: oracle 10g.
PRPC Versions: Pega PRPC 6.x,7.x,8.x.
Scripting Languages: Java Script,JSP,JSON and CSS.
Markup Languages: HTML, XML.
Tools: Service Now, JIRA

TRAINING & CERTIFICATIO NS

- **PEGA CSA** Certified System Architect in v7.2.
- **Pega CSSA** Certified Senior System Architect in v7.2.

VI S A DETAILS

- NA

EXPERIENCE SUMMAR Y

8+ years of experience in the field of Software Development and System support.

Roles:

- Taking responsibility and ownership for the analysis, design, coding, testing and reporting of a product (a module or a project)
- Take on a project wide role & Prepare guidelines and checklists for the team and allocate tasks.
- Experienced to work and interact with client directly from offshore location.
- Experienced in requirement gathering directly from business, analysis and design decisions.
- Experienced in agile and scrum methodology in Insurance, healthcare and Telecom domains.
- Mentoring and monitoring junior peers and colleagues in the team.
- Overall ownership of making the delivery of a particular release successful and performing code review.

Technical responsibilities:

- Have been actively involved in the upgrades of various PEGA applications, from PRPC v6.x or 7.x to higher ones such as v8.x.
- Have worked in Class Structure design of an entirely new application.
- Have independently developed business logic using flows.
- Have been actively involved in logic building through activities, data transforms, data pages etc and independently handled various functional modules to the point of their successful deployment to production.
- Have worked in UI Layer, which includes working in latest versions of UI Kit and Theme Cosmos .
- Have worked in Case management, Reporting, SLAs, Schedulers, Processors and agents.
- Have worked in REST and File integrations.
- Have also been regularly involved in deployment of rulesets through Products and Product Patches.

WORK EXPERIENCE SUMMARY

Name of the company	From	To
Cognizant Technology Solutions	Dec, 2014	June, 2018
Accenture Services Pvt Ltd	June,2018	May, 2019
Capgemini India	May, 2019	Present

Project #1 – Aegon Insurance

Project Type	Development
Tools	PRPC v 7.1
Role	Junior Developer
Period	March 2015 – August 2015

Project #2 – AXA ASIA GTOM Insurance

Project Type	Development
Tools	PRPC v 7.5
Role	Junior Developer
Period	July 2015 – May 2017

Project #3 – AXA ASIA GTOM Support

Project Type	Support
Tools	Pega Rules Process Commander (PRPC)
Role	Developer
Period	June 2017 – June 2018

Project #4 – XL Catlin Insurance

Project Type	Development
Tools	PRPC v 8.1
Role	Developer
Period	July 2018 – December 2018

Project #5 – Frontier Communications

Project Type	Development
Tools	PRPC v 8.3
Role	Developer
Period	January 2019 – May 2019

Project #6 – Roche Genentech

Project Type	Development
Tools	PRPC v 8.3, 8.5, 8.7
Role	Senior Developer
Period	June 2019 – Present

PERSONAL DETAILS

Address: KP Mukherjee Road, Kolkata-700008, West Bengal
Date of Birth:20th Nov,1991
Hobbies: Traveling, shopping, music, dance, reading, cooking
Passport: Available