

BHAVANI . A

📍 Chennai, Tamil Nadu, India ✉ bhavanianbazhagan11@gmail.com 📞 8610393783

SUMMARY

Accounts Receivable Specialist having 5 plus years of hands-on experience in handling Claims & Denials consistently meeting Quality requirements and Driving comprehensive Operational Improvements.

PROFESSIONAL EXPERTISE

- Organizing Internal Audits and Client Reviews Quality Analysts and Reviewing the Escalation mails
- Analyzing and fixing the Denials
- Maintaining Workflow toward the end to end Marginal tasks
- Assisting team Production margins
- Maintaining Records on the team's Performance
- Maintaining Audit records and payment and charge corrections
- To Drive comprehensive operational strategies to improve Production margins

EXPERIENCE

Specialist - Insurance Collections

BIS - Business Integrity Services

November 2021 - Present, CHENNAI

- Monitor accounts on a daily basis
- Identify outstanding account receivables
- Investigate historical data for debts and bills
- Take actions in order to encourage timely payments

Senior Associate

Technosoft Global Services

September 2020 - November 2021, CHENNAI

- To handle revenue cycle and denial management concept
- Prepare call notes, and initiate or execute the corrective measures by sending necessary documents to Payers.
- Responsible for resolving escalated cases.
- Record the actions and post the notes on the customer's revenue cycle platform.
- Perform analysis of accounts receivable data and understand the reasons for underpayment, days in A/R, top denial reasons

AR CALLER

Omega Healthcare

May 2017 - September 2020, CHENNAI

- Handling and transferring patient information, submission of claims to insurance companies.
- Ensures that the payments for medical services are received in a timely manner.
- Requesting status of claims for the outstanding balances on accounts and taking appropriate.
- Manage A/R accounts by ensuring accurate and timely follow-up.
- To Understand the client requirements and specifications of the project.
- Ensure that the deliverable to the client adhere to the quality standards.

PROJECTS

- Parallon Denials
 - Meditech And Care Tracker
 - MSi - Medsynergies
 - Pro Health
 - Parallon Eligibility and Verification
-

SKILLS

MS OFFICE

EDUCATION

B.Com – Corporate Secretaryship

Ethiraj College for Women • CHENNAI • 2017

HSS

St.Marys Girls Hr. Sec School • CHENNAI • 2014

PERSONAL DETAILS

FATHER NAME – ANBAZHAGAN.M

DATE OF BIRTH – 16.11.1996

PAN – DBJPB7093B

LANGUAGES – Tamil, English

NATIONALITY – Indian

DECLARATION

All the details provided above are genuine to the best of my belief and knowledge.

Chennai

2023

Bhavani.A