



RESHMA AJIT BANDEKAR

Cloud Engineer at Accenture

Contact

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Skills

- Google Cloud Platform
- Terraform (IaC)
- GitHub
- Docker
- Kubernetes
- Cisco Voice Networking

About Me

Experienced IT Analyst with over 6.5 years of experience in IT and having functional experience in infrastructure support, Implementation and Upgradation. Gained hands on understanding in developing different Google Cloud & Cisco Voice Platform.

Education

- BE Electrical | Mumbai University, 2012.
- HSC | Board Pune 2007
- SSC | Board Pune 2005

Experiences

- TCTSL, Pune - April 2016 To May 2019
- Infosys BPM Ltd, Pune - May 2019 To Aug 2019
- Trigent Software, Pune- Dec 2019 To June 2020
- Accenture India, Pune - Nov 2020 To Dec 2022

Domain Experience

- Experience with Cloud resources on the GCP Cloud Platform.
- Infrastructure creation and deployment on Google cloud for Dev and Prod environments using Terraform.
- Well-versed with GCP Compute services and associated infrastructure components like - VMs, disks, templates, snapshot, machine image, and their additional features.

Certification

Google Cloud Certified
Associate Cloud Engineer

Personal Details

- DOB: 27th June 1989
- Nationality: Indian
- Languages: English
Marathi and Hindi.
- Passport No: P0577730

- Tested Cloud Solutions using various GCP Services including Compute Engine, App Engine, Cloud Run, Cloud Function, and Cloud Storage, VPC, Firewall, Load balancing, Cloud CDN, IAM.
- Creating/Managing Snapshots/Volumes, Upgrading/downgrading GCP resources like CPU, Memory.
- Used IAM for creating roles, users, and group accounts.
- Knowledge about the VM patch update process.
- Experience in Monitoring cloud resources using Cloud Operations.
- Knowledge about networks, Security, Monitoring, Logging, Traces, and Billing.
- Provisioning resources on the GCP platform using Terraform scripts.
- Automation of the deployment using CI/CD - Cloud Build.
- Good Knowledge of DevOps tools like Docker, Kubernetes, Ansible, Bitbucket, and Git.
- Worked as Level 2 Service Fulfilment & Service Assurance Engineer in the Cisco Voice Platform.
- Deployed Virtual machines and servers for CUCM, CUC, IM, and Presence, and UCCX servers.
- Configured IP Phones and their features.
- Troubleshoot issues related to Cisco IP phones/Jabber and Cisco Voicemails etc.
- Hands-on experience with BMC Remedy Ticketing System and Service Now Ticketing Tool. Collected and Analyzed CUCM logs using RTMT. I worked on vulnerability issues with Cisco TAC.