

Profile - Indian Military Veteran and an Alumni of IIM Indore

A military leader with 10 years of work experience in Armed Forces. Certified in PMP (PMI, USA) and a Green Belt in Lean Six Sigma. Versatile officer capable of leading in dynamic environment and flexibility to easily adapt in multiple roles. Managed responsibilities akin to project management, operations, administration, training and had ample exposure to crisis management, human resource management, organizational leadership, procurement. Capable of orienting closely with Organizational goals and build teams with sense of belongingness to driving the efforts of the team towards the common objective. Strong advocate of logical thinking. Possess a fair understanding regarding the nuances of human behavior and work ethics. Highly motivated to learn new things and venture into challenging workplace to add value to the society.

Senior Operations Manager (Technical), Indian Navy, Mumbai , Kochi

(Jun, 2013 – Current)

Leadership and Governance	<ul style="list-style-type: none"> Led a diverse team of 147 professionals across multiple domains, ensuring adherence to standard operating procedures and mitigating risk through surprise inspections Assisted fortnightly internal audits of aircraft, ensuring compliance with aviation safety regulations Implemented 100+ policies and guidelines issued from time to time from management to ensure smooth operations Showcased flexibility and collaboration towards handling teams which surged motivation among members and business value
Risk and Crisis Management	<ul style="list-style-type: none"> Demonstrated risk management and crisis management by implementing a risk mitigation plan for depleting spares which reduced downtime by 20% Performed trend analysis of frequent failing items to undertake root cause analysis to understand failures of 10+ components Conducted risk impact analysis by estimating deviations from maintenance schedules, resulting in allocating an additional 10%-20% resources to meet desired plans Experienced in performing due diligence , identifying and mitigating vulnerabilities to minimize exposure
Project Management	<ul style="list-style-type: none"> Led 10+ cross-functional teams to deliver complex projects within scope, timeline, and budget, resulting in increased customer satisfaction Conducted project assessments and post-project evaluations to improve future outcomes Managed end-to-end organization of 20+ cultural meets and entertainment programs for various festivities throughout the year Employed effective project management methodologies, such as Agile or Waterfall, to drive 5+ project success and ensure seamless collaboration across teams Monitored project progress, identified and mitigated risks, and resolved 100+ issues promptly to ensure on-time project delivery and adherence to quality standards
Operations Management	<ul style="list-style-type: none"> Developed and executed operational plans, aligning resources, processes, and technology to meet organizational goals Streamlined workflows, reduced bottlenecks, and improved productivity, resulting in enhanced operational efficiency and customer satisfaction Implemented quality management systems and standardized operating procedures, ensuring compliance with industry regulations and maintaining high-quality standards Analyzed operational data, identified trends, and recommended data-driven optimizations for resource allocation, inventory management, and supply chain logistics
Facility Management	<ul style="list-style-type: none"> Coordinated facility repairs, renovations, and upgrades, ensuring timely and cost-effective completion while minimizing disruptions to business operations Implemented preventive maintenance programs, resulting in increased equipment reliability, reduced downtime, and cost savings Nurtured vendor relationships, negotiated contracts, and managed supplier performance to ensure timely and cost-effective procurement of goods and services Persuaded facility budgets, tracked expenses, and identified opportunities for cost optimization and savings Maintained strong relationships with internal stakeholders, including employees and management, to understand their needs and provide effective facility management support
Vendor Management	<ul style="list-style-type: none"> Implemented third-party risk management programs to ensure compliance with regulatory requirements and organisational policies Conducted due diligence assessments of third-party vendors and suppliers to evaluate their risk profile and potential impact on the organization Monitored and reviewed third-party performance metrics and provided recommendations for process improvements Maintained relationships with third-party vendors to ensure alignment with organizational objectives Implemented continuous monitoring programs to identify and mitigate potential risks associated with third-party relationship Developed reports to senior management on third-party performance as per service level agreements and contractual obligations Collaborated with legal team to ensure third-party contracts and agreements were in compliance with organizational requirements

CERTIFICATIONS			
<ul style="list-style-type: none">• PMP® (PMI, USA)• Microsoft Excel		<ul style="list-style-type: none">• Lean Six Sigma Green Belt• Leading SAFe 6.0 (Pursuing)	
SKILLS			
<ul style="list-style-type: none">• Vendor Management• Operations Management• Team Management• Policy Making and Compliance	<ul style="list-style-type: none">• Project Management• Risk and Crisis Management• Facility Management• Stakeholder Management	<ul style="list-style-type: none">• Leadership• Supply Chain Management• Process Development and Improvement• Business Analysis and Development	
EDUCATIONAL BACKGROUND			
Program in Global Supply Chain Management	Indian Institute of Management, Indore	2023	Pursuing
M. Tech (Aeronautical)	Cochin University of Sciences and Technology, Kochi	2016	73%
B. Tech (ECE)	Himachal Pradesh University, Shimla	2013	73.35%
Class XII	Dayanand Public School, Shimla	2009	89.80%
Class X	Dayanand Public School, Shimla	2007	92.40%
ACHIEVEMENTS AND EXTRACURRICULAR ACTIVITIES			
<ul style="list-style-type: none">• Awarded Commendation by Flag Officer Commanding-in-Chief, Western Naval Command for exemplary performance as a technical officer onboard an aircraft carrier• Completed Basic Mountaineering Course from National Institute of Mountaineering and Allied Sports (NIMAS), Dhirang, Arunachal Pradesh• Coordinated Blood Donation Camps while actively participating as a regular blood donor• Managed end-to-end execution of major events, encompassing planning, budgeting, and successful implementation:-<ul style="list-style-type: none">• Indian Ocean Naval Symposium (IONS) at Kochi which constitutes Naval Service Chiefs/ Equivalents of 34 countries• Golden Jubilee Celebrations of Indian Naval Air Squadron, Mumbai and Diamond Jubilee Celebrations of Naval Aircraft Yard, Kochi.• TECRIGS (Tennis, Cricket, Golf and Squash) tournament at Kochi which hosted around 70 outstation guests (Players and families) and 70 in station guests (Players and families) for duration of 02 days.• Organized numerous bilateral talks between representatives of prestigious organizations viz. RCI, NSTL and CEMILAC during visits to helicopters facility.• Governed and moderated the conduct of numerous crucial meetings viz. Annual Production Review Meeting (APRM) where all stakeholders from Pan Navy participate			