

Snehal Ulmale

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PROFILE

Software Test Analyst/Lead with 11.4 years of experience in Banking, Insurance and TTH (Travel Transportation & Hospitalization) projects; trained in handling STLC, quick learner skilled in Manual, Functional testing, Automation testing using Selenium and Mainframe Database testing.

I have 6 years of testing experience as Functional Tester in Customer Relationship Management application wherein worked on multiple versions of CRM i.e., CRM 2011, CRM 2013, and Dynamics CRM 365.

TECHNICAL SKILLS

- GUI Based Testing
- Manual Testing including Smoke, Functional, Ad-Hoc, Regression, Back out testing, End to End testing
- API testing using Postman tool
- Preparation of testing documents such as Test Strategy, Test Plan
- Test Design, Test Execution, Test Data preparation
- Handling Defect Cycle
- Preparation of SIT/Backout Test Completion Report
- Preparation of Testing is Complete Report
- Web based automation testing on Selenium Web-driver tool using Java

Tools & Technologies used: Microsoft Dynamics CRM 2011, CRM 2013 and Dynamics CRM 365, TCS Master Craft Tool, HP Quality Center (QC), JIRA for Test Management and Defect Management, Postman tool for API testing, Selenium Web-driver tool for automation testing

Certifications:

1. Advanced Selenium Automation Testing Tool Certification
2. Tosca Automation Testing Tool Certification
3. MB2-716 Microsoft Dynamics 365 Customization and Configuration Certification

EDUCATIONAL QUALIFICATIONS

Degree	Board/University	Year of Passing	Percent/ Grade
BE (Electronics)	SSVPS, Dhule	2011	68%
HSC	Nagpur	2007	69.66%
SSC	Nagpur	2005	66.83%

PROFESSIONAL EXPERIENCE

2012 – 30th June 2023 TATA CONSULTANCY SERVICES LTD, India

Test Lead – NatWest Bank (UK Banking)

- Worked with NatWest Bank as Test Lead.
- Involved in User Story walk-through sessions to resolve queries from testing perspective.
- Involved in API testing using Postman tool, System Integration, End to end and Regression testing as part of eOBAO Formation Agent process.
- Responsibilities included: Requirement analysis, creation of Test Plan, Test Completion Report, Testing is Complete Report documents, Test Cases creation and presented to client and BA for their approval, import test cases in Jira, Test execution, Defect Management and Traceability Matrix maintained in JIRA, defect analysis and closure for System Testing (ST)/System Integration (SIT) testing.
- Involved in Web based automation testing on Selenium tool using Java
- Managed Defect Triage call for the Defect analysis
- Prepared Daily and Weekly status report to understand the Execution and Defect Status/progress.
- Held Knowledge Transfer (KT) sessions within and across teams.
- Received appreciation from Client and Project Manager regarding quality of testing done in release.
- Received appreciation from Project Manager for good team work and completing test execution within given time-frame.
- Implementation support for Technical Checkout in Production environment.

Test Analyst – Royal Bank of Scotland (UK Banking)

- I have 6 years of testing experience in Customer Relationship Management application.

- Worked on multiple versions of CRM i.e., CRM 2011, CRM 2013 and Dynamics CRM 365 as part of different modules held in RBS as Functional Tester.
- Involved in UI functional testing on Microsoft Dynamics CRM 2011 (Sales Modules); attended training on Microsoft Dynamics CRM 2015 Responsibilities included: Requirement analysis, smoke test, test scenarios creation, test cases generation, sanity test, test execution on HP Quality Center-10 (HP-QC), ad-hoc test, defect detection, defect analysis and closure for System Testing (ST)/System Integration (SIT) testing, defect analysis for User Acceptance Testing (UAT)
- Involved in UI functional testing on Microsoft Dynamics CRM 2013 and Dynamics CRM 365 (Sales and Services Module); Responsibilities included: Requirement analysis, smoke test, test scenarios creation, test cases generation, sanity test, test execution on JIRA tool, Defect Management and Traceability Matrix maintained in JIRA and ad-hoc test, defect detection, defect analysis and closure for System Testing (ST)/System Integration (SIT) testing, defect analysis for User Acceptance Testing (UAT).
- Also worked as Test Lead and handled team of 4 members
- Involved in Web based automation testing on Selenium tool using Java
- Managed Defect Triage call for the Defect analysis
- Prepared Test Strategy, Test Plan and Test Completion Reports
- Held Knowledge Transfer (KT) sessions within and across teams and outside of Portfolios.
- Received appreciation from Client and Project Manager regarding quality of testing done in releases.
- Received appreciation from Project Manager for good team work and completing test execution within given time-frame.
- Received Customer Satisfaction Index of more than 97% for the year 2015 and 2016.

Tester– Avis-Budget Group (UK TTH)

- Involved in UI Functional testing on application.
- Also involved in Mainframe testing for some of the modules
- Prepared application induction manuals and documents of understanding
- Involved in requirement analysis, test design, test case review, test execution on TCS Master Craft tool for execution and raised defects and JIRA tool for requirement analysis.
- Held meetings with the development teams for requirement analysis, test case review and defect triage
- Prepared Daily and Weekly Status Reports.
- Trained new joiners of the team and held knowledge transfer sessions within and across teams

Tester– Delegenta Group (UK Insurance)

- Involved in UI Functional testing on application.
- Also involved in Mainframe database testing for some of the modules.
- Prepared application induction manuals and documents of understanding
- Involved in requirement analysis, test design, test case review, test execution.
- Used Excel sheet for execution and log defects.
- Held meetings with the development teams for requirement analysis, test case review and defect triage
- Prepared Daily and Weekly Status Reports.
- Trained new joiners of the team and held knowledge transfer sessions within and across.

PERSONAL DETAILS

Name	Snehal M. Ulmale
Gender	Female
Date of Birth	7 th August, 1989
Marital Status	Married
Languages known	Marathi, Hindi, English
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Address for Correspondence	Flat: A-107, Pristine East Winds, Wagholi, Pune-412207
Nationality	Indian
Passport	Yes
Current Location	Pune (MH)