

PROFESSIONAL SUMMARY:

- Over 7 years of professional experience in IQIVIA CRM and SFDC CRM.
- Over 8 years of professional experience in Manual Testing and Mobile Testing.
- Over 8 years of professional experience in Mobile Device Management.
- Over 5 years of development experience in Android mobile applications.
- Project Management.
- Coordinating with vendors from all over India, including Accenture, IQVIA, CIRRIUS, Microsoft Intune, etc.
- Extensive experience with various MDM solutions like Profile Manager, Samsung Knox, Microsoft Intune, Manage Engine, and JamF.
- Managing 6000+ iPads and Android Mobiles in Intune MDM.
- Coordinating with colleagues to ensure timely application delivery.

WORK EXPERIENCE:

- Senior Technical Analyst, SFE
 - Company: Dr. Reddy's Laboratories, Hyderabad
 - Duration: November 2014 to Present
- Mobile Tester and App Developer
 - Company: Dot Spiders Info Solutions Pvt Ltd, Hyderabad
 - Duration: November 2013 to June 2014
- Mobile Tester and App Developer
 - Company: Verve Infinite Pvt Ltd, Hyderabad
 - Duration: June 2010 to November 2013

EDUCATION QUALIFICATIONS:

- Completed B. Tech in COMPUTER SCIENCE AND ENGINEERING (2006-2010) from Godavari Institute of Engineering and Technology.

TECHNICAL SKILLS:

Types of Testing: Manual Testing, UI Testing, Selenium, Appium, Mobile Testing,

Functional Areas: Testing Android, IOS platforms for Mobile applications, Position Location Tracking Applications, Cloud Applications.

SOFTWARE PROFICIENCY:

- Programming Skills : ANDROID, IOS, iPad
- Operating systems : windows XP, IOS
- Databases : MySQL
- IDE : Eclipse
- Other Languages and Tools : HTML, FTP
- MDM Software's : Profile Manager, Samsung Knox, Microsoft Intune

Project 1:

Project Title : Sales Force CRM

Platform : IOS

Role : Admin, Tester

Duration : August 2022 to till date

Description:

Participating in the new SFDC CRM on boarding process, which includes gathering CRM requirements from business stakeholders, coordinating with vendors, and uploading CLM data to the OCE admin portal.

Responsibilities

- I am responsible for requirements gathering from business stakeholders.
- I create users and assign licenses in the OCE admin portal.
- I upload CLM content to the OCE portal and test it on iPads.
- I distribute campaigns and surveys to 6000 field force iPads.
- Preparing SOPs documents for all modules in Salesforce

Project 2:

Project Title : Microsoft Intune Mobile Device Management (MDM) & MAM

Platform : IOS, Android

Role : Admin, Tester

Duration : August 2020 to April 2021

Description:

Microsoft Intune MDM has been rolled out to over 6,000 users, and I am responsible for managing their iPads within Intune. Additionally, I have successfully installed personal devices for over 6,000 users into Intune MDM.

Responsibilities

- Pushing .ipa files from the backend server to various user locations.
- Whitelisting sites for different user divisions.
- Documentation.
- Testing .ipa files on all iPad versions using different versions of iPads.

Project 3:

Project Title : Profile Manager Mobile Device Management (MDM)

Platform : IOS

Role : Admin, Tester

Duration : August 2015 to April 2021

Description:

Profile manager MDM for 5k + users, Managing 5k + user iPad in Apple profile manager. Working with different types of MDM solutions with different vendors like JamF Pro, Manage Engine etc.

Responsibilities

- Pushing .ipa files from the backend server to various user locations.
- Whitelisting sites for different user divisions.
- Documentation.
- Testing .ipa files on all iPad versions using different versions of iPads.

Project 4:

Project Title : Miunnati CRM, Miunnati Manager

Platform : IQIVIA

Languages : IOS, Android

Role : Admin, Mobile Tester

Duration : April 2017 to June 2019

Description

This is a reporting application for 5k + users, In this app users will mark their daily attendance and do their daily call reporting and show the Visual aids to the doctors from different locations All over INDIA.

Distributing Events, Surveys to the iPad.

Responsibilities

- Pushing correct Visual Aids to different divisions from all over INDIA
- Fixing bugs during all levels of testing
- Documentation
- Generating Reports and distribute to Division Heads
- Tested .ipa file in all iPad versions through Appium and selenium and fixed the bugs.

Project 5:

Project Title	: Cirrius CRM
Platform	: Cirrius CRM
Languages	: Android
Role	: Admin, Mobile Tester
Duration	: April 2020 to September 2021

Description

This is a reporting application for 1k + users, In this app Medical Reps do their daily call reporting and show the Visual aids to the doctors from different locations All over INDIA.

This software is having different types of modules.

Responsibilities

- Coordinating with vendor and internal teams and changing the application as per the requirement.
- Fixing bugs during all levels of testing
- Documentation
- Generating Reports and distribute to Division Heads
- Tested. apk file in all Android versions and fixed the bugs.

Project 6:

Project Title	: Slimcell
Platform	: Eclipse IDE (Helios)
Languages	: Android Java, PHP
Role	: Developer
Duration	: April 2014 to July 2014

Description

This is weight loss related app which consists of different modules, The main things involved in it are according to our current weight, height and given ideal weight it shows how much calories we need to reduce for achieve ideal weight, It shows the exercise for reduce the weight, User can upload the

motivational photos, It has push notifications for news letters from admin, It involves many other modules. This is under construction

Responsibilities

- Designing UI and layouts for different screen sizes and densities
- Fixing bugs during all levels of testing
- Documentation
- Designing UI with the help of Photoshop.
- Tested. apk file in all android mobile and tablet versions and fixed the bugs.

Project 7:

Project Title : UltraV

Platform : Eclipse IDE (Helios)

Languages : Android Java, Java

Role : Developer

Duration : December 2013 to April 2014

Description

This is medical related app which consists of different modules, The main things involved in it are it as simulator functionality (plastic surgery like app which is present in google play store) and another main functionality is GCM Push notification, it has two things like doctor and patient both have different functionalities in the app through this app patient may consult to the doctor. This is under construction

Responsibilities

- Designing UI and layouts for different screen sizes and densities
- Setting up database and Writing PHP files to communicate with database through JSON objects
- Fixing bugs during all levels of testing
- Documentation
- Designing UI with the help of Photoshop.
- Tested .apk file in all android mobile and tablet versions and fixed the bugs.

Project 8:

Project Title	: Dotspiders
Platform	: Eclipse IDE (Helios)
Languages	: Android Java, Java
Role	: Developer
Duration	: November 2013 to December 2013

Description

This is Business app of my company own product, This app has paypal option customer can directly contact the company head through this app and the invoice should be payed through app by using paypal, In this app we have complete details about the company.

Responsibilities

- Designing UI and layouts for different screen sizes and densities
- Setting up database and Writing PHP files to communicate with database through JSON objects
- Fixing bugs during all levels of testing
- Documentation
- Designing UI with the help of Photoshop.
- Tested .apk file in all android mobile and tablet versions and fixed the bugs.

Play Store Link :

<https://play.google.com/store/apps/details?id=com.dotspiders.dotspidersmaininfo&hl=en>

Project 9:

Project Title	: News5 android application
Platform	: Eclipse IDE (Helios)
Languages	: Android Java, Java

Role : Developer

Description

This is a News App. It has rich UI and user friendly. Here we get the customize and localized news as for the user interest. Use can also create his own news and share with other users. Users and make group conversation or individual conversation. He can subscribe to magazines and newspapers .We have lot more options in this app. We have ‘iReporter’ in this App which is a key feature. By this the user can report instant news from anywhere and share to admin.

Responsibilities

- Designing UI and layouts for different screen sizes and densities
- Setting up database and Writing PHP files to communicate with database through JSON objects
- Fixing bugs during all levels of testing
- Documentation
- Designing UI with the help of Photoshop.
- Tested .apk file in all android mobile and tablet versions and fixed the bugs.

Project 10:

Project Title : My Fantasy Football Guru

Platform : Eclipse IDE (Helios)

Languages : Android Java, Java, PHP, JSON

Role : Developer

Description

My Fantasy Football Guru app gives an insight into NFL teams and players, player rankings, player drop outs and Alerts. User receives latest happenings as LIVE ALERTS (Notifications) called BUTCHER BARKS from the Guru. Users may ask the guru questions and guru replies through website. Users may comment on the posts and they can like it or dislike it. If you want to become a member and participate on the app, or ask a question it is requires a membership fee to post your own ALERTS that can be paid through PayPal.

Responsibilities

- Designing UI and layouts for different screen sizes and densities
- Integrating PayPal payment library
- Data base designing and maintenance
- Setting up database and Writing PHP files to communicate with database through JSON objects
- Integrating Google AdMob Ads
- Fixing bugs during all levels of testing
- Designing Buttons, images and UI using Photoshop
- Tested .apk file in all android mobile and tablet versions and fixed the bugs.

Play Store Link:

<https://play.google.com/store/apps/details?id=com.myfantasyfootballguru&hl=en>

Project 11: CanadaQBank

Project Title : CanadaQBank

Technology used : Android and My SQLite

Role : Developer

Description

CanadaQBank is an online test preparation service for the medical licensing exams of Canada. Features, accuracy and expertise in question and case creation will give the very best studying preparation experience available to pass Medical Council of Canada (MCC) licensing exams. Thousands of Canadian medical students and physicians worldwide use CanadaQBank to help them prepare for the MCCEE, the MCCQE Part 1 and the MCCQE Part 2. This is the Full Version of our MCCEE app. User can access the full database of 3300+ MCCEE Questions.

Responsibilities:

- Tests in both Timed mode and Tutor Mode.
- In Timer Mode is used for the entire exam instead of time per question.
- Ability for users to write notes while doing tests.
- Usage of calculator.
- References of lab values while writing tests.
- Review ability for both timed and tutor mode.
- Ability for the user to select unused questions, incorrect questions and write them again.

- Tested .apk file in all android mobile and tablet versions and fixed the bugs.

Play Store Link:

<https://play.google.com/store/search?q=canadaqbank&c=apps&hl=en>

Certification:

Salesforce Certified Administrator, Certified by Salesforce, 2023

- Skills: Salesforce administration, user management, data management, automation

PERSONAL DETAILS:

Date of Birth: 5th august, 1989

Languages Known: English, Telugu, and Hindi

Nationality: Indian

Passport Number: L5191844

Pan card Number: AXTPD6609C