# Pearl G.

**Technical Support Specialist** 

### **EXPERIENCE**

**Sykes, Hyderabad -** Technical Support Specialist

Worked with website, domains, web building tools etc

March 2022-Present

**4Serve Solutions**, Hyderabad - *US/IT recruitment* November 2019 - October 2021 Recruiter

**Synchrony Financial**, Hi tech city —

**Customer Service** 

January 2015 - June 2015

Non- Voice-Helping customers with their bank account and credit card.

Amazon, Hi tech city — Customer Service

**Associate** 

2012 - January 2014

Chat & Email - WMS, account issues.

## **EDUCATION**

# Malla Reddy Engineering College, (Incomplete)

Hyderabad — B. Tech 2008-2012

Computer science engineering.

## Narayana Junior College, Secunderabad —

Intermediate 2006 - 2008

MPC (Math, Physics and Chemistry)

### **CONTACT INFO:**

Plot #37, Ashok Manipuri colony, Netaji Nagar, Kapra Secunderabad - 500062 9618302037 gpearl.jaya@gmail.com

### **SKILLS**

Team player Good communication skills Outgoing Worked with children in church for 10+ years

## **LANGUAGES**

English, Telugu