

# PAVANA B.

Bangalore, India | +91 8792796132 | bpavana79@gmail.com@gmail.com | [LinkedIn](#) | [GitHub](#)

|  |   |                             |
|--|---|-----------------------------|
| <b>SUMMARY</b>   |   |                             |
| A skilled and experienced developer with 2 years of experience in the IT industry in Insurance domain. Proven ability to develop and maintain high-quality web applications using .NET Framework, MVC, React.js. Skilled in agile development methodologies with experience collaborating with team. |   |                             |
| <b>CORE EXPERTISE</b>  |   |                             |
| ASP.NET MVC CORE   Entity Framework   C#<br>React JS   Javascript.<br>SQL   Python   |   |                             |
| <b>PROFESSIONAL EXPERIENCE</b>   |   |                             |
| <b>TietoEvry, Bangalore</b><br><b>Client: HMS-Gainwell</b>   | Backend Developer - .NET (Software Engineer)  | <i>Oct 2022 – Till date</i> |
| <b>Project: HMS-EBOSS</b>  | Automating the verification process of insurance policy and its coverages for different carriers.   |                             |
| Roles & Responsibilities   | <ul style="list-style-type: none"><li>Built automation scripts using <b>Microsoft .Net, C#</b>, Selenium to automate web-based applications for policy verifications.</li><li>Monitored production servers on a regular basis to ensure proper functioning of all automation scripts.</li><li>Updated and optimized <b>SQL queries</b> to improve performance of carrier workflow applications.</li><li>Maintained and updated existing <b>APIs using C#</b> and .Net framework for workshift maintenance.</li><li>Worked on adding new or removing features based on the carrier requirements, issue fixes.</li><li>Used <b>ServiceNow</b> to manage IT service requests.</li><li>Used <b>Git</b> for version control.</li></ul>   |                             |
| <b>TietoEvry, Bangalore</b><br><b>Client: Integrity Marketing Group</b>  | API Developer - .NET (Associate Software Engineer)  | <i>July 2021 – Sep 2022</i> |
| <b>Project: Integrity DA</b>   | Integrity Connect Virtual Assistant (CVA) is an AI-powered intelligent chatbot, that enables the user to converse with Integrity Connect application in a more human and natural form.  |                             |
| Roles & Responsibilities   | <ul style="list-style-type: none"><li>Responsible for the design ,development and deployment of all API endpoints as the sole API developer of the team.</li><li>Worked on developing APIs and routing to controller type using <b>Asp.Net MVC</b> for reaching appropriate action in the web application.</li><li>Used <b>LINQ</b> to write queries against the data models.</li><li>Successfully deployed code to development servers on a regular basis, with no downtime or disruptions using WinSCP.</li><li>Followed Agile methodology with daily scrum meetings and provided user story updates.</li><li>Used <b>Jira</b> for issue tracking.</li><li>Using Microsoft AI services to implement Language Understanding and <b>Conversational AI</b> solutions on client data.</li><li>Trained <b>LUIS</b> application to understand different Intents and Entities in employee queries.</li></ul> |                             |
| <b>CERTIFICATIONS</b>  |   |                             |
| <ul style="list-style-type: none"><li>Microsoft Bot Framework (Microsoft Bot Framework v4 (NodeJS)) ( )</li><li>Machine Learning A-Z: AI, Python &amp; R (Kirill Eremenko, Hadelin de Ponteves, SuperDataScience Team, Ligency Team, Udemy)</li></ul>  |   |                             |

|   |                                 |      |
|---|---------------------------------|------|
| <ul style="list-style-type: none"><li>Data Science (The Data Science course: Complete Data Science Bootcamp.365 careers, Udemy)</li></ul> |                                 |      |
| <b>EDUCATION</b>  |                                 |      |
| B.E in Computer Science and Engineering   | 7.4/10                          | 2020 |
| Pre-University  | 89.5%                           | 2016 |
| Class X   | 92.13%                          | 2014 |
| <b>AWARDS</b>   |                                 |      |
| Team Kudos Award  | Integrity DA Team (2022 March). |      |