

RADHA GHOSH

QA Test Engineer

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Dedicated and detail-oriented Manual Software Test Engineer with over 7 years of experience in ensuring the quality and functionality of software applications. Proficient in test planning, test case design, execution, and defect tracking. Seeking an opportunity to contribute my skills to a dynamic software development team.

PROFESSIONAL SUMMARY

- Results-driven Manual Software Test Engineer with a demonstrated history of ensuring software quality and functionality in Web Applications and API Testing (Banking Projects).
- Experienced in crafting comprehensive test plans, meticulously executing test cases, and collaborating closely with cross-functional teams to uncover and rectify defects.
- Proficient in documenting test processes, conducting exploratory testing, and offering valuable insights to enhance product functionality.
- Skilled at working within agile environments to deliver high-quality software solutions.
- Strong communication skills facilitate effective teamwork and contribute to the overall success of projects.
- Worked in Native and Hybrid Applications for various platforms including Android and iOS.
- Skilled in designing comprehensive test scenarios, executing test cases with a strong understanding of API documentation and protocols.
- Experienced in functional, integration, and regression testing consistently delivering high-quality software solutions.
- By upholding the highest quality standards, dedicated to contributing to the success of software projects and the satisfaction of end-users.

PROFESSIONAL EXPERIENCE

- QA Tester with PwC
 - Under the payroll of **Brain Capitol Technologies Pvt. Ltd.** from June'2023 to present.
 - Under the payroll of **Truetech Solutions Pvt. Ltd.** from November'2021 to June'2021.

- Senior Executive-Information Technology with **Sahaj Retail Limited**
 - Under the payroll of **Sahaj Retail Limited** from April'2020 to October2021.
 - Under the payroll of **Vara Technology Pvt. Ltd.** from January, 2019 to March, 2020.
 - Under the payroll of **Inceptial Infrastructure & Technology LLP** from November, 2017 to December, 2018.
- Software Tester with **Unified Infotech Pvt Ltd** from June, 2016 to October, 2017.
- Junior Executive – Software Test Engineer with **Limtex Infotech Limited** from July, 2015 to March, 2016.
- Associated with HK Infoware Limited in the domain of IT Business Development from May, 2014 to October, 2014.
- Associated with Azure Software Pvt. Ltd as Customer Relation Executive from December, 2012 to August, 2013.
- Associated with Institute for Inspiration & Self Development under SREI Group as a Marketing Executive from July, 2011 to June, 2012.

TRAINING & CERTIFICATIONS

COURSE NAME: Webtek Certified Tester (WCT) – Manual Testing
DURATION: 6 Months (Dec 2014 to May 2015)
INSTITUTE: Webtek Labs Pvt. Ltd., Kolkata

TECHNICAL SKILLS

Testing Tools	Postman, Soapui, Mobaxterm, WinSCP
Defect Tracking Tools	Jira, Mantis, Bugzilla
Test Management Tools	Zephyr, TestRail
Project Management Tools	Jira, Azure
Database	MySQL, Oracle Database

EDUCATIONAL DETAILS

Degree	Year of passing	Board/Institution/University	Percentage of marks	Specialization
PGDM	2010	Institute of Management and Information Science, Bhubaneswar (approved by AICTE, Govt. Of India)	69	Marketing
GRADUATION	2006	Calcutta University	41	English
S.S.C.E	2001	CBSE	59	Humanities
S.S.E	1999	CBSE	42	

PROJECTS UNDERTAKEN

Project Title: Middleware Integration for CITY BANK LIMITED and BRAC BANK LIMITED, Bangladesh

Project Overview: CITY BANK and BRAC BANK have been a case study in evolution, having transformed over time from a traditional organization to a critically acclaimed multi-faceted institution that embraces global best practices and chooses to be at the forefront of technological initiatives. Unlike many, the Bank's criteria for success are not only the bottom-line numbers but also the milestones set towards becoming the most complete bank in the country. The project's purpose is for integrating various banking applications to exchange information among different core and noncore systems, which are currently operating in a 'point to point' integration fashion. Also, in presence of diverse protocols of communication (REST or SOAP Protocol APIs/DB.) between systems and multiple message formats (XML, JSON).

Responsibilities:

- Collaborated with development and QA teams to understand API specifications, endpoints, and expected behaviour.
- Designed and executed test cases for API functionality, in accordance with banking industry regulations.
- Utilized tools such as Postman and SoapUI for API endpoint testing and validation.
- Performed data validation by analysing JSON and XML requests and responses to verify accurate financial transaction data exchange.
- Documented defects and inconsistencies using JIRA, working closely with developers to prioritize and resolve issues.
- Responsible for Backend (Oracle Database) testing by writing and executing SQL statements.
- Performed rigorous Database testing and log testing for Upstream and Downstream requests and responses.
- Assisted in creating and maintaining test data preparation and test environments set up.
- Actively participated in Agile sprint planning, stand-up meetings, and retrospective sessions to align testing efforts with development milestones.
- Perform sprint demo of the use cases released to clients for UAT.

Project Title: Sahaj Portal

Project Overview: It is an online portal where Sahaj operates in 21 States / Union Territories of India. The company provides various services to rural Indians through its IT enabled Sahaj Kendras, run by Sahaj Mitrs - Village Level Entrepreneurs like G2C, Financial Inclusion, Financial Services, utility bill collection services, mobile/ DTH top-ups, e-Learning, FASTag, Estamp etc.

Responsibilities:

- Collaborated with cross-functional teams to understand requirements and design specifications.
 - Created comprehensive test plans and test cases for various software applications.
 - Executed manual tests to identify defects, inconsistencies, and usability issues.
 - Conducted regression testing to ensure the stability of software releases.
 - Identified, documented, and tracked software defects using Mantis.
 - Collaborated with the development team to reproduce and investigate reported issues.
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Project Title: CLEAN RECEIPTS

Project Overview: Clean Receipts is an online receipts management application. It can access all your receipts using a single application, store it, edit it, and share it. Even receive a detailed review of your expenses, so that you can better track your money. It had developed in three environments like Web Application, iOS & Android.

Responsibilities:

- Conducted requirement analysis and translated requirements into detailed test cases.
- Designed and executed manual test scripts for new features and enhancements.
- Effectively communicated with developers, and other stakeholders to report and track defects.
- Conducted functional tests to validate app features, data input, navigation, and user interactions.
- Assisted in creating and maintaining test data and test environments.
- Contributed to the creation of testing documentation, including test plans and test summary reports.

PERSONAL DETAILS

Date of Birth : 14 JUNE 1984

Passport Details : No. L7386970; Date of Expiry-03/03/2024

Place: Kolkata

Radha Ghosh