



Nidhi Mishra

Business Analyst with Corporate Banking Expertise

IIBA ECBA Certified Business Analyst. Team leader with more than 6 years of comprehensive experience in the Corporate Banking Industry in Salary and Payment Gateway Solution. Consistently achieving exceptional results and expertise in managing corporate portfolios and accounts for the Retail Banking Segment.

✉ nidhidubey2303@gmail.com

📞 9620228889

📍 Bangalore, India, India



SKILLS

• Data Visualization with
TABLEAU

Finacle

SQL

MS Visio

Trello

Balsamiq

Power BI

MS Excel

MS Power Point

Technical Documentation

Prototype

UML Diagram

Cloud Computing



LANGUAGES

Hindi
Native or Bilingual Proficiency

English
Native or Bilingual Proficiency



INTERESTS

Ancient Yoga

Travelling

Playing with kids



WORK EXPERIENCE

Business Analyst Trainee Med Tour Easy

06/2023 - Present

Achievements/Tasks

- Expertise in documenting BRD, FRD, Use Case and User Story.
- Proficient in analysing and understanding AS-IS business processes.
- Facilitated requirement gathering through JAD (Joint Development Application) and other Elicitation techniques.
- Created Screen mock-ups/ wireframes/ prototype utilizing AXURE, BALSAMIQ.
- Utilized UML diagrams ad VISIO to visually represent system architecture.
- Process a comprehensive understanding of Waterfall, RUP and AGILE methodologies.
- Collaborated with QA team, providing valuable insights on the role of BA in ensuring quality deliverables.

Buisness Analyst Trainee Techcanvass

08/2022 - 05/2023

Achievements/Tasks

- Expertise in documenting BRD, FRD, Use Case and User Story.
- Proficient in analyzing and understanding AS-IS business processes.
- Facilitated requirement gathering through JAD (Joint Development Application) and other Elicitation techniques.
- Created Screen mock-ups/ wireframes/ prototype utilizing AXURE and developed and documented Use cases.
- Utilized UML diagrams ad VISIO to visually represent system architecture.
- Process a comprehensive understanding of Waterfall, RUP and AGILE methodologies.
- Collaborated with QA team, providing valuable insights on the role of BA in ensuring quality deliverables.



WORK EXPERIENCE

Manager

Axis Bank

09/2018 - 10/2019

Bengaluru

Achievements/Tasks

- Loan Syndication, KYC AML, Payment Solution, ETRG/FOREX and Corporate NPS And PPF.
- Demonstrated expertise in team leadership and employee development, providing guidance and support to team members to enhance their skills and performance.
- B2B Corporate Sales and Retail Insurance.
- Worked on Cash Management Services (CMA), Content Management Application (CMA) And Content Delivery Application(CDA).
- Provided Digital Payment Solution to Corporates for Salary through Corporate Internet Banking (CIB) and Cheque.
- Provided Trade Services to Corporates for Import ,Export, Digital Paymet Solution and remittances.
- Provided Corporates to access Digital platform for Trade Online, Forex, INSTABIZ and Corporate Swift.

Deputy Manager

ICICI Bnak

06/2014 - 05/2018

Pune

Achievements/Tasks

- Loan Syndication, KYC AML, Payment Solution, ETRG/FOREX and Corporate NPS And PPF.
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- Provided Corporates to access Digital platform for Trade Online, Forex, INSTABIZ and Corporate Swift.

Intern

Siemens

09/2012 - 04/2013

Chennai

Achievements/Tasks

- Worked on PLC programming

Intern

BSNL

08/2011 - 11/2011

Varanasi

Achievements/Tasks

- Worked on Embedded systems and PLC Programming.



ORGANIZATIONS

Med Tour Easy (06/2023 - Present)

Business Analyst Trainee

Techcanvass (08/2022 - 05/2023)

Business Analyst Trainee



ORGANIZATIONS

Axis Bank (09/2018 - 10/2019)

Manager

ICICI Bank (06/2014 - 05/2018)

Deputy Manager

Siemens (09/2012 - 04/2013)

Intern

BSNL (08/2011 - 11/2011)

Intern



CERTIFICATES

IIBA ECBA Certified Business Analyst

Data Visualization with TABLEAU

Oracle Cloud Infrastructure Foundation Associate

Business Analysis Master Class

SQL for Beginners

Jira for Beginners

NISM Mutual Fund Distributors Certification

NISM Depository Operation Certificate

Google Business Intelligence Certificate



ACHIEVEMENTS

Received the 2017 PAN India highest target achiever Employee of the Year Award for outstanding contribution to cross-functional collaboration and process improvement initiative.

Received consistently highest rating throughout my tenure in ICICI Bank and AXIS Bank.

Received a commendation from the (Insurance, Home Loan, Personal Loan and Credit Card) for exceptional performance on a key project.

Hosted I-Fest, Sports day, Blood Donation Camp, Online Tech Tales for Annual College Fest at ICICI Manipal academy.



PERSONAL PROJECTS

Centip Trading International is a leading car selling company. It is now planning to enter used car sales and service. The company is planning to launch a platform to enable selling and buying of used cars. It will work as an intermediary for the buyers and sellers and provide its services for car registration, pricing, and other such services.

- User Story- As a potential customer of Centip Trading International's used car platform, I want to have a convenient and reliable online marketplace where I can buy and sell used cars with confidence.

Frinsley Bank has recently got the banking license. The management wants to build an Internet banking system for retail customers. The bank has already implemented the core banking, credit cards and lending system implemented. The internet banking system is going to interface with the product systems (core banking, credit cards and lending system).

- User Story- As a retail customer of Frinsley Bank, I want to have access to a secure and user-friendly Internet banking system that seamlessly integrates with the bank's existing product systems, including core banking, credit cards, and lending systems.



PERSONAL PROJECTS

Currently Working on Gathering requirement for a new project (Company Name TWAI.AI) which works on AI solution aggregation.

- User Story- As a user of TWAI.AI's AI solution aggregation platform, I want to efficiently search, compare, and integrate various AI solutions to meet my specific business needs.

Data Visualization using TABLEAU Specification.

- In the process of making Pie Chart, Line Chart, Area Chart and Treemaps.

You are building a Switch User functionality for Whatsapp users for Android Phones who use multiple sims on their mobile devices.

- User Story- As a WhatsApp user on an Android Phone with multiple SIM cards, I want to easily switch between different WhatsApp accounts associated with each SIM card on my device, so that I can efficiently manage and use multiple WhatsApp accounts without the need for separate devices.



EDUCATION



Post Graduation Diploma in Backing and Finance Manipal University

06/2014 - 02/2015

Bengaluru, GPA-7.2



Bachelor of Technology AIET Lucknow, UPTU

06/2008 - 06/2012

Lucknow, GPA-6.8

Courses

- Electronics and Communication