ALISHA MOHAPATRO

Mobile: +91-9916349009, 8658772846||E-Mail: <u>alishamahapatro011@gmail.com</u> Current Address: Aradhana Nagar, Plot No. 291/3218/4312, PO/PS. Sunderpada, Bhubaneswar,

District: Khurda, PIN-751002

CARRER OBJECTIVE

Seeking a challenging position and strive for excellence with dedication, proactive approach positive attitude and passion towards the work that will fully abilities in the best possible way for the fulfillment of organizational goals.

PROFESSIONAL SUMMARY

- Person who is guick learner and persistent in approach.
- Ability to put extraordinary efforts to make things through.
- Solution oriented approach.
- Adapt to changing situations easily.
- •An optimistic attitude that can inspire others.
- Dedicated towards goal with intime frame

INDUSTRY EXPOSURE

Newaetate PVT. LTD(Product support associate) : (September 2020 - Till date)

- Process Meesho Company
- Cataloging specialist
- Quality check
- Automation quality check

WNS Global Services(Sr. Associate - Ops) : (June 2018- Feb 2019)

- Process Amazon
- Email seller support for Amazon North America.
- Manage and Handle all the query, Reimbursement issue of the seller.

Sitel Group India (CSP) (March 2016 – Feb 2017)

- •Process- Thomas cook India
- Service Delivery Team
- Manage and Handle all the International Holiday packages
- Deal with forex

Additional Key Role in Current Profile

- Knowing the end user concern
- Actively participated incompetitions
- Understanding the requirement of the client

SCHOLASTICS

YEAR	<u>COURSE</u>	UNIVERSITY	INSTITUTION
ONGOING	МВА	NMIMS	NMIMS
2017	ВСА	CHSE	DISHA COLLEGE OF MANAGEMENT & TECHNOLOGY
2014	INTERMDEIATE	CHSE	GOVT SCIENCE COLLEGE CHATRAPUR
2012	MATRICULATION	ICSE	MATRUSHREE ANGLO VEDIC SCHOOL

PERSONAL DETAILS

• Date of Birth: 08th JULY 1997

• Permanent Address: QuarterNo.75, LIC Colony, Chatrapur, Ganjam, Odisha,701102.

Mobile: +91-8658772846Linguistic: English, Hindi, Odia

Positive factor: Optimistic, Gregarious, Hardworking

• Hobbies: Gymming, Listening Music, Travelling.

DECLARATION:

I hereby declare that all the details furnished above are true to the best of my knowledge and belief.

Date:

Place: Bhubaneswar (Odisha) ALISHA MOHAPATRO