

# Susmita Bose

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Work Experience - 4.10 years

Results-driven Operations Specialist with 4.10 years of experience in business intelligence reporting and analytics. Proficient in Power BI, SQL, Excel, and operations management. Demonstrated expertise in improving processes, ensuring accuracy, and driving program support. Possessing robust problem-solving acumen and analytical prowess, consistently steering projects towards impactful resolutions. Excellent skill in managing stakeholder.

## Skills

Data Modeling , Power BI, SQL , Advance Excel , Analytics ,Operations management , Snowflake

Tools : Jira , GitHub, Confluence , Salesforce CRM , SQL Server , MySQL , Microsoft office suits , Power BI Desktop

## Professional Experience

### Oracle Cerner

📅 2021 Apr-Present

#### Operations Specialist-Power BI | Healthcare

- Designed and developed over 10 Power BI reports and dashboards using a variety of data sources.
- Reduced operational effort by 30% by optimizing business processes across organizational units and operations.
- Ensure precision, quality, and compliance with standards by reviewing project finances and processes.
- Generate and managed Business Unit metric scorecards, reports, and forecasts for multiple teams.
- Work with diverse stakeholders to drive program support & seamless coordination.
- Analyze data,Configure Gateways,Manage dashboard scheduling, data refresh, publication, sharing, and maintenance.
- Demonstrate autonomy in project management, ensuring continuity and successful outcomes in management's absence.
- Effectively managing a team, ensuring alignment of resources, monitoring project statuses and overseeing all aspects of project management, in line with standard managerial responsibilities.

### Atos Syntel Pune

📅 2018 Nov-2021 Mar

#### Analyst | Jun 2020 - Mar 2021 | Manufacturing

- Worked as Business Analyst , supporting and delivering BI reporting
- Created and managed database for the project.
- Analyze client's business requirements and processes through document analysis.
- Extract, Load & transform raw data as required by the business reporting environment.

#### Java Microservice Developer | Nov 2018 - Jun 2020 | Banking & Finance

- Involved in the Analysis, Design, Coding, Modification and implementation.
- Implemented JUnit test cases for API to cover 90% scenario and resolved sonar issues.
- Used Jira,Github & prepared LLD in confluence.
- Handle internal audits of the project and prepare all the required artifacts for the audit.
- Arranged KT & mentored the new joiners.

## Educational History

B.Tech - Computer Science & Information Technology

ITER , SOA University Odisha

GPA : 8.12

2014 Jul-2018 Apr

Vikash Junior College , Bargarh

12th Science

62.66 %

2012 Jul-2014 Apr

## Certifications

Microsoft Power BI for Business Intelligence | Udemy

Salesforce | Oracle Cerner

Excel Validation | Udemy

SQL | Datacamp

## Recognition

Commit & Deliver Bravo By Director (Oracle Cerner)

Engage & Collaboration Bravo By Manager (Oracle Cerner)

Spot Recognition By Manager (Atos Syntel)