CHITRA ANANDAN

♣ +91 9986 182282 Mchitusaru@gmail.com

No. 65, Sathyamurthy Street, Ramaswamy Palya, Kammanahalli Main Road, Bengaluru – 560 033.



<u>CAREER OBJECTIVE</u> – Seeking continuous growth in my career in a widely accepted challenging environment. While expanding my knowledge, experience and strengthen unending desire for excellence & self-improvement.

PROFESSIONAL EXPERIENCE -

DESIGN MY SPACE: (14th September 2017 till date) – Working as a **Business Administrator**:

- Preparation of client quotations, sales invoices, annual P& L Accounts and Balance Sheet in compliance with company policy.
- Consolidating purchase and sales invoices monthly and quarterly to be filed under GST to the company auditor.
- Addressing all the customer queries via email and call and provide the required information within the TAT.
- Preparing power point presentations and updating the social media accounts with the latest projects completed.

TEACH MY CHILD (Part Time): (8th December 2020 till 14th September 2023)

- Worked as an Online Tutor for all the subjects via Zoom KG to 7 (India).
- Worked as an Online Cuemath Teacher Expert with Cue Learn Private Limited. (1:1 KG to 5 UK & Australia)
- Region India and International.

HEWLETT PACKARD - GLOBAL E: BUSINESS OPERATIONS PRIVATE LIMITED: (31st July 2006 Till 30th October 2009)

- Worked For A Cost Accounting Solution As:
 - o *Financial Assistant* from 31st July 2006 Till 31st March 2008,
 - o Senior Financial Assistant from 1st April 2008 Till 30th April 2009 and
 - o **Business Process Analyst** from 1st May 2009 Till 30th October 2009.
 - Application & Region: SAP & BW for Data Extraction & Preparation Of Reconciliations between the Sub Systems
 And the General Ledger for All European & American Entities.
 - Attended Green Belt Training in 2007 for Excel/Macro.
 - Best Performer Awards: 2007 May & December/2008 November, December & January.
 - SPOT Award for the Month of October 2007 & 2008.
 - o Rated With "K" KEY PERFORMER For Consecutively 2 Years On Performance.

24/7 CUSTOMER PRIVATE LIMITED:

(10th October 2005 to 17th July 2006)

- Worked as an Executive Customer Support L1 G1.
- <u>Application & Region:</u> ORACLE for All Queries. U.S. Online Shopping Project.
- Expertise in E-mail Support MS Word. (Customer Service)

CLI3L E-SERVICES LIMITED (ITC - INFOTECH):

(22nd April to 30th September 2005)

- Worked as a Customer Service Representative.
- <u>Application & Region:</u> IPTIS. United Kingdom Online Railways Enquiry Project.
- Expertise in Customer Service (Inbound Calls).

EDUCATIONAL QUALIFICATION -

University of Bangalore, Karnataka, India.

BACHELOR OF COMMERCE, 2005.

(Income Tax, Financial Accounting & Auditing)

COMPUTER KNOWLEDGE -

Proficiency in MS Office – Word, Excel and PowerPoint.

AutoCAD 2D – Civil and Interior Designing.

3DS Max - Civil and Interior Designing.

ADDITIONAL QUALIFICATION -

Master Of Arts in Public Administration (University Of Madras - 2007) PG Diploma in Management (University Of Madras - 2007)

Typing Senior and Shorthand Junior.

CO-CURRICULUM ACTIVITIES –

Successfully Completed NCC C-Certificate Exam with 'B' Grade.

Attended Two National Level NCC Camps -

CATC.

Undergone Basic Civil Defence Training. Participated in The NAC – NASSCOM Certification.

PERSONAL DETAILS -

Date of Birth: 15th June 1984.

Marital Status: Married.

Husband's Name: Saravana Sundaram.

Children: 1 Daughter – Vedha. S.

Mother Tongue: Tamil.

Languages: English, Tamil, Hindi, Kannada, Telugu & Malayalam.