

# SUGANYA MURUGAN



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Mobile No.: +91 9629583156

City: Chennai, Tamil Nadu

## CAREER OBJECTIVE

To be a part of a reputed organization which provides challenging opportunities & steady career growth along with job satisfaction.

## PROFESSIONAL FORTE

- Effective User of SAP-SD systems for pricing & order processing ➤ Handled customer relationship.
- Understanding, documenting, and reviewing customer requirement. Providing consultation on products & features based on the requirements. Involving technical teams as and when required.
- Handled project implementation and customer support services.
- Involved in software delivery implementation & support life cycle.
- Worked on SQL.
- Worked as a Java/Android developer and web designer.
- Involved in end-to-end testing (manual). Having knowledge on automation testing. ➤ Worked on MS office tools (Excel, Word, Power Point) ➤ Fast Learner, Positive Thinker, Flexible & Adaptive nature.

## EDUCATIONAL QUALIFICATION

Course	Name of the Institution	Board/ University	CGPA/ %	Year of Passing
B.E Computer Science & Engineering	K.S. Rangasamy College of Technology, Tiruchengode, Tamil Nadu	Anna University, Chennai	6.60	2017
HSC	Bharathi Matric Higher Secondary School, Kallakurichi. Tamil nadu	State Board	62.7%	2013
SSLC	Oxford Higher Secondary School, Vadasemapalayam. Tamil Nadu	Matric	67.80%	2011

## AWARDS

- Employee of the Month November 2019 - Hinduja Global Solutions

## PROJECT DETAIL

### 1. Company: Shakti Hormann PVT. LTD.

- Designation: Engineer – Technical/ Sales Coordinator
- Submission of Vendor Evaluation Forms & Tender Documents during tender participation.
- Creating the customer code & customer master data for new customers.
- Generation of Quotations for VC & NVC products in SAP.

- Generation of Pro-forma invoice.
  - Scrutinizing of order documents for sale order preparations.
  - Preparing & submitting CCA to Finance for payment accounting.
  - Processing & releasing the order documents for Manufacturing.
  - Coordinating with cross-functional teams & Issuing Dispatch clearance to logistics team.
  - Issuing Work order clearance to service team for Installation.
  - Generating Warranty certificate for products supplied and sending it along with dispatches.
- 2. Company: Airpath Wireless net Solutions**
- Designation: Coordinator
  - Wireless solutions & products services.
  - Understanding, documenting, and reviewing customer requirement. Providing consultation on products & features based on the requirements. Involving technical teams as and when required.
- 3. Company: Hinduja Global Solutions**
- Designation: Trainee - Customer Service Advisor
  - Involved in customer support service to handle technical queries and providing resolutions.
- 4. Company: BULK MRO Industrial Supply PVT.LTD.** ➤ Designation: Junior Web Developer.
- Supply chain management software enhancements.
  - Involved in bug fixing and change implementation.
- 5. Company: Infogro Technologies, Chennai** ➤ Designation: Junior Java Developer.
- The Cyber-bullying Detection Based on Semantic–Enhance Marginalized DE noising Auto-Encoder using JAVA, domain is Data Mining.
  - Developing the Cyber-bullying Detection based on Semantic – Enhance Marginalized DE-noising Auto-Encoder. Involvement in data movement in sequential manner from one end to the other in a secured way.
- 6. Academic Projects**
- a. Mobile Attendance using Android.** The main purpose of this project is to develop a Mobile application to automate the manual attendance calculation system of a school/college.
  - b. Image Processing to predict age and weather on wood using MAT lab** Objective is to analyze the cross-sectional view of a wood that predicts the age and its weather impact on the wood. A tree's growth rate changes in a predictable pattern throughout the year response to season a climate change, resulting's invisible growth ring. Also, predict thickness of outer layer of the wood and find the cracked wood used for manufacturing wood products, some wood used for manufacturing, and some may not.

## CURRICULAR & EXTR CURRICULAR ACTIVITIES

- Paper Presentation on 3G, 4G Wireless Network, E-Waste Management System & Green Computing.
- Member of Indian Society for Technical Education (ISTE) ➤ Industrial visit to Poras Technologies.
- Attended a workshop on IT Trends and scope of IT Technologies held at Mazenet. ➤ Attended a conference on processing of images to predict age and weather impact on wood
- Completed the Certification Course on 'JAVA AND ANDROID'.
- Participated in ISTE (Indian Society for Technical Education) - Srinivasa Ramanuja Mathematical competitions(2014-2015).
- Participated in school level dance competitions.

## PERSONAL DETAILS

- Date of Birth : 01-08-1996
- Languages known : Tamil, English and Hindi
- Hobbies : Gardening, Dancing and Singing.
- Permanent Address : #9, Amman Koil Street, Kattuvananjur Village,  
Sankarapuram (T.K & Post), Villupuram (DT), Tamil Nadu - 606401.
- Marital status : Single

## DECLARATIONS

I do here by declare that the above given all the information are true and correct to the best of my knowledge and belief.

Date :

Place :

**[SUGANYA MURUGAN]**