Vasundhara Kandikuppa

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WORK EXPERIENCE

Business Development Associate cum Team Leader (Full-Time)　　　**May '18 – Sep '23**
Webpros Solutions Pvt Ltd, Visakhapatnam
Worked as a customer support role responds to customer queries and provide resolution, support and assistance to the customers pertaining to various products and services thru voice and non voice directly working with customers using computer systems and technology components for recurring and new customers to get a corporate business of barcode labels, payment follow-up, issue calls. Taking interviews for marketing executives and customer relationship associates. Complete observation and co-ordinating with AP & TS marketing executives and working with other customer support teams to ensure a consistent and high-quality level of support towards the growth of business.

Business Development Executive　　　**Feb'18 – Apr '18**
Appco Group India, Vijayawada
Worked as a marketing executive with c2c business with a product of Tata Sky dish, promoted as a trainee within 1 month of period.

EDUCATION

Nxtwave Disruptive Technologies　　　**April '22 - Ongoing**
Industry Ready Certification in Full-stack Development

Maharajah School of Management Studies, Vizianagaram　　　**2018**
Master of Business Administration, 7.0

Sri Chaitanya Degree College, Vizianagaram　　　**2015**
Intermediate(Mathematics, Physics, Chemistry), 7.0

Gayatri Junior College, Vizianagaram　　　**2012**
Secondary School Of Certificate, 60%

SKILLS

Frontend　 : HTML, CSS, Bootstrap, JavaScript, React.js*, Data Analytics*
Backend　 : Python, Express*, Node.js*
Databases　: SQLite*
*courses yet to be completed

PROJECTS

E-Commerce Website
Developed an E-Commerce website where users can go through different products, detailed information about a product offers, and contact us info.

- Designed page using following HTML structure elements and footer elements by using different bootstrap components to show different sections in the website and different bootstrap classes for responsiveness through the mobile-first approach.

- Implemented product youtube videos by using bootstrap embed and model components and displayed multiple images of offers in a carousel using a bootstrap carousel.

Technologies used: HTML, CSS, Bootstrap