



Hema Karthik

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Professional Summary

- Enthusiastic **Team Lead & Manager** with **11+** years of IT experience and project management experience in project **Planning, Implementation** and **Execution** with specialization in web applications development, engineering and technology tools development, business analysis and consulting. Currently associated with Tyson Foods Pvt Ltd, Bangalore.
- Posses **strong communication** and **interpersonal skills**. Highly organized with the ability to manage multiple projects and meet deadlines effectively.
- Passionate and expertise in **Agile Estimation, Planning** and **Reporting** and involved in **Scrum ceremonies** for over **6+ years** experience.
- Experience in **Project Management** activities for **6+ years** including project scoping, estimation, planning, risk & budget management, Cost Allocation, project delivery framework, finalization of technical/ functional specifications, resource administration and quality management of the product customization.
- Expert in driving PMO Office and other activities for the large domain to ensure profitability, efficiencies, and delivery with driving the cross-functional collaboration with standard MOS (Management Operating System).
- Expertise in Six Sigma, Agile, PMO, CMMI Level 5, Quality and Statistical Analysis, budget & forecast processes.



Education

Sri Sai Ram College of Engineering, Affiliated to VTU – Anekal, Bangalore Rural, Karnataka. **BE in ECE (2007-2011)**



Certifications

- Certified "**Scrum Master**" in "**Safe Scaled Agile**".
- Completed **ASP .NET MVC 5 certification** in **Udemy**.
- Completed **Python Basics I & II** in **Coursera**.



Key Achievements

- Awarded "**Best Agile Practitioner**" at Honeywell 2016.
- "**Spot award**" at Honeywell for 5 successful refinery projects release.
- "**Star of the month**" at Honeywell for taking part in interview and hackathon drives.
- Was awarded with the "**Best Employee**" in the L&D Connect at HESI project at HCL 2012.



Employment history

Role: Team Lead & Manager/Scrum Master Role, Tyson Foods, Bangalore, Karnataka

Jul 2022 – Apr 2023

Project Name: MRS (Master Request System)

Description: Working as a **Team Lead & Manager for 4 members**, Review and feedback of technical aspects of the SDLC of the MRS applications. Acquiring the Requirements and stakeholders communication. Facilitating Scrum ceremonies for the team. Identify Risks and mitigate. Manage design, dev, testing & Analyst team. (SDLC & SMLC). Project Effort/Cost estimation. Facilitating Scrum ceremonies (sprint planning, backlog grooming, daily stand-up meetings, reviews/demos, retrospectives) for the team & scrum manifesto and following Agile Development.) for the team & scrum manifesto and following Agile Development. Identify Risks and mitigate. Manage design, dev, testing & Analyst team. project scoping, estimation, planning, risk & budget management, Cost Allocation, project delivery framework, finalization of technical/ functional specifications, resource administration and quality management of the product customization. Worked on cloud technologies. Worked on cloud services and used AWS for database storage. **Managed a team of 4 members. Worked on SDLC and SMLC projects simultaneously.** Technologies: C#, ASP.Net MVC, SAP, SQL Server, Web API, SharePoint, DevOps, AWS.

Key Responsibilities:

- Establish and understand the reference data issues impacting consumer adoption plans and work across the teams and senior stakeholders to ensure solutions are developed to enable plans to deliver.
- Coordinate and chair various working groups with reporting to Senior Management on key milestones and updates
- Manage delivery against agreed timelines and milestones with reporting to key stakeholders
- Coordinate and communicate changes and project initiatives and senior management to ensure solutions align with strategic plans
- Coach, mentor and develop the team to drive high performance and initiative execution.
- Ability to steer and influence senior stakeholders across Front Office business, Infrastructure, IT and operational areas.
- Innovative, thought leader, articulate and able to work directly with a broad range of stakeholders.

Role: Advanced Software Engineer (Product Owner role), Honeywell, Bangalore, Karnataka

Mar 2022 – Jul 2022

Project Name: UOP Engineering Projects

Team Size: 4 members

Description: Acquiring the Requirements from the entire Honeywell UOP Projects and stakeholders and creating those requirements in SAP and assigning them to relevant Project Managers and team. Connecting with US stakeholders and acquiring requirements. Facilitating Scrum ceremonies (sprint planning, backlog grooming, daily stand-up meetings, reviews/demos, retrospectives) for the team & scrum manifesto and following Agile. Resolve technical issues, remove impediments. Overseeing the completion of requirement definitions, functional and technical specifications, architecture definition, database design, technical implementation, unit and integration testing of systems for product development and delivery. Requirement Analysis: Good requirement elicitation skills in Use Cases, Functional Spec creation etc. project scoping, estimation, planning, risk & budget management, Cost Allocation, project delivery framework, finalization of technical/ functional specifications, resource administration and quality management of the product customization. **Managed a team of 4 members.** Technologies: SAP, SharePoint, C#, .NET.

Role: Advanced Software Engineer (Technical Project Manager/Scrum Master Role), Honeywell, Bangalore, Karnataka

Apr. 2020 – Mar. 2022

Project Name: UOP OTS Applications

Team Size: 4 members

Description: OTS has 4 major projects and they are associated to the courses that a customer should complete before some major reaching a Chemical plant. It has Man Power association, HSE, Regional Services and Technical Services Representatives and Start Up database from where the raw data flows in. Acquiring the Requirements and communicating with the stakeholders. Facilitating Scrum ceremonies (sprint planning, backlog grooming, daily stand-up meetings, reviews/demos, retrospectives) for the team & scrum manifesto and following Agile Development. Identify Risks and mitigate. Manage design, dev, testing & Analyst team. project scoping, estimation, planning, risk & budget management, Cost Allocation, project delivery framework, finalization of technical/ functional specifications, resource administration and quality management of the product customization. Worked on cloud services and used AWS for database storage. **Managed a team of**

4 members. Worked on SDLC and SMLC projects simultaneously.

Technologies: C#, ASP.Net MVC, SQL, Web API, HTML, JavaScript, JQuery, SharePoint, DevOps, AWS.

Role : Senior Engineer(Scrum Master Role), Honeywell, Bangalore, Karnataka.

Mar. 2016 – Mar. 2020

Project Name: OpAware

Team Size: 20 members

Description: OpAware provides access to commercial data from many operating process units throughout the world. It is a suite of tools to easily search, filter and display data from units in a user-friendly manner. It also makes our repository of customer data available to UOP engineers for value-added reporting and analysis. It provides industry with access to process knowledge by leveraging a repository of information from a variety of sources with a suite of analytical tools.

Acquiring the Requirements and communicating with the stakeholders. Facilitating Scrum ceremonies(sprint planning, backlog grooming, daily stand-up meetings, reviews/demos, retrospectives) for the team & scrum manifesto and following Agile. 2 large size green field programs were done in the same. Identify Risks and mitigate. Manage design, dev, testing & Analyst team. Project scoping, estimation, planning, risk & budget management, Cost Allocation, project delivery framework, finalization of technical/ functional specifications, resource administration and quality management of the product customization. Worked on cloud services and used AWS for database storage while migrating the project. **Managed a support team of 20 members. Worked on SDLC and SMLC projects simultaneously.**

Technologies: C#, ASP.Net, SharePoint, SQL Server, PowerShell scripts, UniSim Design, HTML, JavaScript, JQuery, ETL packages, TFS, AWS.

Role: Software Engineer, HCL technologies Ltd. Bangalore, Karnataka

Dec. 2011 – Mar. 2016 [Worked for 4 client locations]

Project Name: Sabre Technologies (Client location)

Team Size: 45

Description: From specialty boutique hotels to chains and property management companies around the world, they provide distribution, operations and marketing solutions to help hoteliers achieve cost savings, increase revenues and personalize service to their guests. More than 18,000 hotel properties use these products and services. Used Rally for picking user stories. Worked on Agile Principles.

Technologies: C#, ASP.Net, SQL Server, Web API, HTML, JavaScript, JQuery.

Project Name: Thomson Reuters (Client Location)

Team Size: 10

Description: Global Entity Master (GEM) is Thomson's Reference Data Management System. GEM is a centralized Entity Authority system responsible for managing entity data and provides a consistent, accurate presentation of entities across Thomson Financial.

Technologies: C#, ASP.Net, SQL Server, ETL packages.

Project Name: NEC India RISE (Client Location)

Team Size: 8 members

Description: A migration project for 7 Eleven Retail Store from Uniface technology to .Net 4.0 Windows Application. Pre-defined framework called RIS Framework is used for development of current application. Each module has a subsystem and there are several subsystems in this project, out of which I work with the Cash Management Subsystem. This deals with all the Batches, Reports and Screens related to Cash transactions throughout the project.

Technologies: C#, ASP.Net, SQL Server, Web API, HTML, JavaScript, JQuery.

Project Name: HESI Reed Elsevier

Team Size: 50 members

Description: HESI Exams are administered to Nursing students to prepare for their NCLEX Exams. HESI test questions are developed and formatted for the likeness of NCLEX exams, BSN School of Nursing can take upto 5 Exams, consisting of 4 Specialty and one Exit exam. We had US Registered Nurse license (USRN) for the same to conduct the exams.

Technologies: C#, ASP.Net, SQL Server, Web API, HTML, JavaScript, JQuery.