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Location: Hyderabad

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LAKSHMI SRAVANI GUDURU

SOFTWARE ENGINEER

Profile Summary

Software Engineer with a strong track record of optimizing processes and enhancing application stability. Over 2+ years of experience collaborating in cross-functional teams, driving a 20% improvement in software efficiency. Exceptional problem-solving skills and a talent for fostering effective teamwork in diverse environments.

Skills

Frontend: HTML, CSS, JavaScript

Backend: Core Java

Databases: MySQL

General software: Microsoft Office

Work Experience

Software Engineer | **Cognizant** | Hyderabad | MARCH 2021 - JUNE 2023

Domain: Application and Production Enhancement L2/L3 Support SME

AIG LIFE-Synergy-2 Java
- Designed software solutions, optimizing system performance standards and achieving a 27% increase in efficiency.
- Planned, tracked, and managed deliverables for both short-term sprints and long-term software deployments.
- Managed and updated production logs, resulting in a 15% increase in data accuracy and process efficiency.
- Led application enhancements, achieving a 10% reduction in processing time and optimizing business performance.
- Handled Monthly Load activities and delivered weekly reports to clients.
- Diagnosed and resolved complex application issues, reducing average incident resolution time by 40% through proactive monitoring and streamlined troubleshooting.
- Developed and maintained production databases with a 98% accuracy rate for tracking and reporting production data.
- Led critical operational services, Problem Management, and Change Management, resulting in a 15% improvement in application stability and functionality.
- Owned application-related report generation, interface monitoring, and process flow maintenance, achieving a 20% reduction in processing errors.

AIG Syn-GI App and Infra Remed
- Ensuring a smooth transition of applications and systems from one environment to another.
- Planning and executing migration waves, including activities such as T- (preparation), T0 (migration), and T+ (post-migration) phases. This involves creating detailed migration plans, timelines, and resource allocation.
- Addressing and resolving issues that arise during migration. Work closely with the migration teams and stakeholders to identify and rectify issues promptly to minimize downtime and ensure successful completion.
- Detailed recording of migration activities, issue resolution, and performance metrics.

Project

Pharmacy Medicine Supply Management System, Hyderabad

- Automated the process of creating schedules for medical representatives to meet with targeted doctors. This allowed them to explain the medicines and their prescription nature efficiently.
- The system integrated a mechanism to collect responses from doctors. Based on this feedback, the system determines the demand for specific medicines. This feature ensures a more accurate and efficient supply chain.
- The system provides detailed insights into the supply of medicines to pharmacies, ensuring better inventory management and timely deliveries.

Technologies used: HTML, CSS, Java, Spring Boot, MySQL, and Microservices.

Education

B. Tech in Electronics and Communication Engineering - **GPA: 70.9%**

Sri Padmavati Mahila Visvavidyalayam, Tirupati | August 2016 - September 2020

Intermediate Education (MPC) - **GPA: 87%**

JCNRM Jr College, Tadipatri | June 2014 - April 2016

Secondary Education (SSC) - **CGPA: 8.3**

Christ the King High School, Tadipatri | June 2013 - April 2014

Certification

- Java Certification by Cognizant Academy & HackerRank - See Credential & See Credential
- SQL Certification by Cognizant Academy & HackerRank - See Credential & See Credential

Achievement

- Nominated as best resource in the Team by Cognizant.
- Secured 2nd prize in Bio & Tech Hackathon 2020 by SSIIE-WBIG for final year project in BTech.

Personal Details

Father's name	: Lakshmi Rangaiah G
Nationality	: Indian
Marital Status	: Single
Date of birth	: 31 August 1998
Languages Spoken	: English, Telugu & Hindi

Declaration

I hereby declare that the information furnished above is true to the best of my knowledge.

Place:
Date:

(Lakshmi sravani G)