



# Divya Roopinee P

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## Certified Scrum Product Owner

### Experience:

#### Product Owner

**Philips Healthcare (Watsonite Systems Private Limited)**

December 2018 – April 2023

**Project Title:** RADAR

### Description:

The Objective of RADAR is to provide a single platform for Predictive, Pro-active, and Reactive Remote monitoring and service of systems.

The Remote Monitoring Workspot analyse alerts to prevent system failure and create part failure predictions, both allowing for the provision of the right maintenance services (proactive /preventive / predictive services; remote or on-site services) at the right moment and at a lower cost.

The Remote Service Workspot allows quick analysis of the problematic logs via auto-log download and viewing the latest diagnostic findings of the system. It also provides several manual diagnostic tools like Case History Analyzer, Log viewer etc.

### Roles and Responsibilities:

- Developed a product roadmap that outlines the product's direction and major milestones.
- Prioritized product requirements by collaborating with stakeholders, including customers, users, and internal teams.
- Created and maintained a product backlog, ensuring that it is well-groomed, organized, and reflects the most valuable and feasible features.
- Planned and prioritized product releases based on business objectives, market needs, and development capacity.
- Worked closely with development teams to determine release scope, timelines, and dependencies.
- Coordinated and facilitated release activities, including user acceptance testing, quality assurance, and deployment.
- Continuously refined and updated the product backlog based on evolving requirements, feedback, and market changes.
- Ensured that user stories are well-defined, estimated, and ready for development.
- Provided support and guidance to development teams throughout the development process, clarifying requirements and addressing questions or issues.
- Collaborated with Product Owners to groom the product backlog, define user stories, and establish sprint goals and priorities.
- Fostered effective communication and collaboration between cross-functional teams, promoting transparency and alignment towards project objectives.
- Conducted retrospectives to identify process improvement opportunities and implemented changes to enhance team productivity and delivery efficiency.
- Identified and mitigated risks, addressing issues and dependencies that could impact project delivery.
- Facilitated Agile ceremonies, including daily stand-ups, sprint planning, sprint reviews, and retrospectives, ensuring adherence to Agile principles and practices.
- Collaborated closely with Team lead, Product Owners, and Stakeholders to identify critical project dependencies and ensure software met customer requirements and specifications.

- Proficient in project management methodologies such as Waterfall and Agile (Scrum).
- Conducted functional, regression and performance testing for existing software applications.
- Maintained and updated test documentation, including test cases, test plans and test results.
- Worked closely with stakeholders and architects to understand business and engineering needs.

#### **Senior Test Engineer**

**Williams Lea India Private Limited**

May 2015 – May 2016

**Project Title:** Clarity

#### **Description:**

Real time analytics, reporting and workflow management that bolsters business strategies. The workflow of the Clarity application comprises of modules like Best Practices, Global Best Practices, Operational Excellence etc.

#### **Roles and Responsibilities:**

- Automated test cases using Selenium WebDriver, enhancing test efficiency and reducing manual effort.
- Created and maintained test documentation, including test plans, test cases, and test scripts.
- Participated in sprint planning and provided regular updates on test automation progress and issues.
- Conducted regression testing to validate software stability and verify the impact of changes on existing functionality.
- Conducted exploratory testing to identify edge cases and potential defects.
- Documented defects and tracked them through resolution using Jira.

#### **Software Engineer**

**Eagle Consulting Private Limited**

June 2012 – March 2015

**Project Title:** Eagle Investment Systems

#### **Description:**

Eagle Investment Systems is an American global provider of financial services technology and a subsidiary of BNY Mellon. Eagle provides portfolio management, data management, and investment accounting and performance measurement software solutions to financial institutions globally.

#### **Roles and Responsibilities:**

- Worked on multiple projects simultaneously and created test cases for each project.
- Planned and executed test cases for web-based applications, identifying and documenting defects and working closely with developers to resolve them.
- Assisted in the establishment of testing standards, processes, and procedures to improve overall testing efficiency and effectiveness.
- Mentored junior testers, sharing best practices and providing guidance on testing techniques and methodologies.

#### **Assistant Systems Engineer**

**CSS Corp Private Limited**

December 2010 – January 2012

**Project Title:** Unilever

#### **Description:**

Global Request Tracker is a Ticketing Tool for Unilever which plays a vital role in bug tracking, help desk ticketing, customer service, workflow processes, change management and network operations.

**Roles and Responsibilities:**

- Developed comprehensive test plans and test cases based on project requirements and specifications.
- Executed test cases, identified and documented defects, and tracked their resolution using defect tracking tools.
- Conducted functional, regression, and integration testing to validate software functionality and performance.
- Performed various testing types, including functional, regression, performance, and smoke testing.
- Attention to detail and ability to work under tight deadlines.

**Technical skills:**

**Languages:** Java, SQL

**Test Automation Tools:** Selenium

**Test Tools:** Mind Master, Eclipse, Postman, Beyond Compare

**Project Management tools:** Jira, Confluence, TFS, Service Now, ALM

**PLM tool:** Windchill

**Education:**

Bachelor of Engineering in Electronics and Communication (ECE)

Sriram Engineering College

Chennai, India

June 2005 - May 2009