

shilpa c , a Data Engineer

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Profile

A highly organized and result-driven individual, with 6.4 years of experience, looking for a responsible position to learn, improve, and thrive. Proven knowledge in data warehousing technologies, ETL, SQL, and data reporting.

Education

Visvesvaraya Technological University (VTU)

2015

Bachelor Of Technology (B.Tech/B.E)

Computers

Experience

Data Analyst | Mindpool Technologies

Jun 2022 - Present

Worked directly with the development team to help formulate and report data from different platforms like database, GCP.

Collaborated with the QA team to perform cohort analysis on validation of data and identifying discrepancies.

Extracting data from primary and secondary sources and removing corrupted data.

Creating Views, schemas and stored procedures,

making meticulous changes for stored procedures and ensuring the procedures have no errors.

Defining the structure and constraints of a dataset or a database.

Collaborating with engineers and developers to develop and streamline data.

Trust and Safety Ads Specialist | Varite

Sep 2020 - Sep 2022

Trust & Safety team members are tasked with identifying and taking on the problems that challenge the safety and integrity of the LinkedIn platform

Evaluate ads and anti-abuse activity to ensure they are in line with LinkedIn policies, handling, and process adherence.

We focus on restricting or preventing policy violations and abuse to ensure a safe and secure Ads environment for LinkedIn users. We identify and fight abuse and fraud cases by restricting/blocking the ad creator/company profile

We also work with product and engineering teams to make sure that ads featured on the LinkedIn site provide a safe experience for users.

Furnish STR/SAR information that enables the organization in CFT and manage risks like ATO, fake accounts etc.

Report/restrict/delete member account in case of fraud activity.

Review and analyze agreement terms and documentation and perform routine KYC renewals on member profiles.

Observe any illegitimate variation during KYC renewals and flag down the profiles.

The Chargeback team Prevents & recovers bad debt by representing credit card disputes, and retro-charging customers for previously lost disputes. Apart from Enforcing all company approved policies and procedures, the team also preserves the Customer experience by representing disputes on behalf of our merchants, and protecting them from fraudulent/abusive buyers, and authorizing debits to Amazon or recovering funds from merchants as appropriate to ensure that buyers receive timely compensation for transactions gone awry.

My role includes a wide range of duties related to the investigation and elimination of online e-commerce risk and ensure Amazon is one of the safest online platforms for both buyers and sellers by analyzing their selling and buying patterns.

Perform KYC remediation to prevent the company from getting involved in corruption, terrorist financing, and money laundering.

Validating disputes to determine if the processed transaction was valid or fraudulent.

Technical Engineer | HP

Sep 2015 - Feb 2019

Essayed the role of an ARC lead wherein I headed about 8-9 countries in validating and approving the supply parts for service.

Perform KYC remediation to prevent fraud before placing the order.

Refer to internal database or external resources to provide accurate tech solutions.

Ensure all issues are properly logged on to the system database.

Prioritize and manage several open issues one at a time.

Document and share technical knowledge in the form of notes and manuals and advisories.

Admin | K12 Techno Services

Oct 2013 - Apr 2014

Counselling parents on student's curriculum, explain, in detail, the program of the organization.

Manage office documents organize meetings, note down the MOMs.

Perform routine clerical and administrative jobs, such as sorting mail, filing, data entry.

Manage all student/staff documents, track the progress of student curriculum.

Skills

sql , python , tableue

IT Skills

Informatica , Oracle , Unix