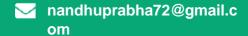
Prabhavathi Nanjundappa

Resume

Personal details





No 44, 1st main road,
Seegehalli, Priyankanagar,
Virgonagar post
560049 Bangalore



Bangalore

ඉ් Female

Indian

in linkedin.com/in/prabhavat hi-n-ab944646

Skills

Lead generation

Translation

Social media

Internet

English
Kannada
Telugu
Tamil
Malayalam
Hindi

Education

Jun 1995 - May 2001 10th

St' Anthony's High school T C Palya, Bangalore

Jun 2001 - Apr 2004 12th

Dr|| B R Ambedkar pre university college, Bangalore

Sep 2009 - Sep 2013 Bachelor's Degree

Vinayaka Mission university, Salem

Employment

Jun 2018 - Aug 2019 Content Reviewer

Bombinates Technologies private
limited,Bangalore

- Handling of Complaints, query relatedcalls and interactions quickly to meet productivity goals.
- Specialized in content moderation.
 Correction of SEO questions and Answers.
- Translating and Recording SEO questions from Kannada and Telugu language.
 Content reviewing in social media.
- Content moderation, working in MS word and MS Excel.

May 2021 – Jan 2022 Customer support executive (UK process) Mystify consulting Private Limited

- Handling of Complaints, query related calls and interactions quickly to meet productivity goals.
- Booking quarantine to the people who travels to UK and provide the details of the availability of hotels, foods, rooms and the date of arrival
- It was a short-term project handled by the mystify to the UK government during the covid

Apr 2022 – Sep 2023 Senior operation executive Concentrix Services Private Limited.

- Handling KYC verification for the mx of the Fintech,
- onboarding the merchant for one of thepayment gateway
- Verifying the documents according to the business type
- Raising Activation Work flow to the concerned department for final approvalWorking in MX Excel and using company's tools

Date: Yours faithfully Place: Bangalore (India) (Prabhavathi. N)

Qualities

Am a Quick learner, I adapt any environment and work, punctual to my work, Have lot of patience in work

Profile

Learning New languages, Art and Craft

Freelancing

Customer service representative

Trivayu media works

working as a customer support its a 3 months project calling to the Farmers and ask there feedback about crop pesticides which they used in crop, sending day to day reports to the concerned team

Quality analyst

Trivayu media Works

worked as a quality analyst for Lockup reality show (MX player) for comment moderators it is one of the project handled by TMW

Linguist Translator

Verbolab languages Worked as a freelance translator for the English, Kannada, Telugu, wise versa, Proof reading.

Yours faithfully

(Prabhavathi. N)

Custom section

- To be dynamic, flexible & enthusiastic.
- To achieve timely targets.
- To be able to perform well, as an individual and better as a team.

I consent to the processing of my personal data for the purpose of recruitment for the position to which I am applying.

Date :
Place : Bangalore (India)