🧰 Work Experience

ALLSTATE INDIA, PUNE

Role: Senior Lead Consultant (May 2023 - Present)

Project: SquareTrade (Insurance provider for consumer electronics and appliances)
- https://www.squaretrade.com/

I am responsible for making sure that the web/mobile application used by our clients for purchasing or renewing a warranty works perfectly fine at all times. I take care of bulk warranty orders processing by testing api calls and validating data in databases using PostgreSQL.
I also look into bulk invoice processing in internal invoicing and inventory management tool GRID by using csv and excel files.
I am also involved in claims lifecycle testing and reverse logistics.
Actively working on test automation scripts development, maintenance and execution using Python, BDD, Pytest, Selenium, Rest Assured, Cucumber, Jenkins, and Git.

NOWFLOATS TECHNOLOGIES LIMITED, HYDERABAD

Role: Engineering Manager - QA (November 2021 - April 2023)

Projects: (E-commerce)
- Open Network for Digital Commerce (ONDC)
- Zadinga (Shop and inventory management app)
- Jio-Mart and Boost 360 (Website builder app)

I owned and managed all the testing activities for e-commerce web and mobile applications used by Indian merchants who run their businesses digitally.
I developed a fully functional test automation framework from scratch which took care of testing web applications, android applications and api calls, and hence saved manual effort and time involved in regression.
I used Java, Selenium, Appium, Rest Assured, TestNG, Maven and SQL to perform testing.
I also lead and mentored all the QA members across the organisation.

MANHATTAN ASSOCIATES INDIA DEVELOPMENT CENTER, BENGALURU

Role: Senior Quality Analyst (May 2018 - October 2021)

Project: Manh Active TMS (Supply Chain Management)

I worked on the "Transportation Management System" - an enterprise solution for transportation planning and execution. My responsibilities were to ensure software was up and running 24x7 and had no bugs. With the help of test automation I made sure we had smooth yearly software upgrades. I developed the smoke and regression test automation suites and setup jenkins jobs to execute test scenarios in a timely manner. I used Java and Selenium for the same. I was also involved in critical functional issues resolution for customers such as Shippers, Vendors and Carriers across the globe. I was also involved in testing TMS's integration with other Manhattan products such as WMS (Warehouse Management System).

AMDOCS DVCI, PUNE

Role: Software Test Engineer (June 2014 - April 2018)

Project: AT&T Lightspeed U-verse & DirecTV (Telecom)

I worked for AT&T for some of their legacy projects like Uverse and FBS.
I used to perform end-to-end testing for ordering applications such as CRM, OPUS, SYSX, OMS and EDGE.
I also developed test automation scripts using Ginger automation testing tool (https://ginger.amdocs.com/) to perform smoke testing on a regular basis and reduced manual efforts and time to testing.

Ragini Kumari
SOFTWARE TEST AUTOMATION PROFESSIONAL

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⚙️ Skills & Tools

- Selenium, Appium, Java
- Python, Pytest
- TestNG, Maven
- BDD, Cucumber
- Extent and Allure reports
- Git for version control and Jenkins for CI/CD
- Database testing using SQL, PostgreSQL
- Automated API testing using REST Assured
- Swagger, Postman
- Figma, LucidChart
- Performance testing using JMeter
- Jira, Azure DevOps for Test planning and estimations
- Confluence, Salesforce,
- HP Quality Center, TestRail
- Eclipse, IntelliJ IDEA, VS code

📄 Educational Qualification

- The University of Texas at Austin

  PG in Artificial Intelligence and Machine Learning
  June 2019 - December 2020

- Lovely Professional University

  B.Tech (Electronics and Communications)
  August 2010 - May 2014