

**Name:** Reshma Lilani

**Email:** reshmalilani1@gmail.com

**Phone:** +91-8080245161

**CAREER OBJECTIVES:**

To obtain responsible and challenging position in the area where my experience and knowledge would be useful.

**SUMMARY:**

- 4+ year experience as a Manual Tester
- Good knowledge on SDLC , STLC , Bug Life Cycle and Different level of testing.
- Knowledge on Functionality Testing and GUI Testing.
- Knowledge of Smoke Testing, Ad-hock Testing.
- Knowledge of UAT Testing, Regression Testing, Re-Testing
- Having knowledge of manual testing (Writing test cases, test plan, Bug tracking )
- Having knowledge on SQL
- Having knowledge on API Testing

**CAREER CONTOUR:**

**Organization:** E-Solutions

**Designation:** QA Engineer

**Duration:** July 2017 to Oct 2019

**Organization:** Nimap Infotech

**Designation:** QA Engineer

**Duration:** Feb 2020 to May 2021

**Organization:** Teknobuilt

**Designation:** QA Engineer

**Duration:** June 2021 to April2023

**EDUCATION QUALIFICATION:**

Degree	College	University	Year of Passing	Percentage
B.E	K.C College of Engg,Thane	Mumbai University	2014	60%
Diploma	S.H.Jondhale Poly	MSBTE	2010	74%
S.S.C.	Sadhubella girls high school	Maharashtra Board	2007	78%

**PROFESSIONAL CERTIFICATION**

Professional software testing specialist course from **SQUAD INFOTECH**

- Manual Testing.
- Testing Tools – Mantis, Tarantula, J-meter .
- Bug Tracking Tool – ALM, YOU TRACK, JIRA

**Project Experience**

<b>Project 1 :</b>	<b>PLUS BKSP TOLL LTD</b>
<b>Description:</b>	It's a web based application for providing solutions to the toll related complaints. With the help of this application users can raise or re-raise a complaint, can view complaints, can access (authorized and unauthorized) solutions.

<b>Responsibilities :</b>	<ul style="list-style-type: none"> <li>• Analysed the requirements</li> <li>• Execution of test cases</li> <li>• Participation in Test Plan</li> <li>• derive scenario of test cases from requirements , Execution &amp; Defect reporting</li> </ul>
<b>Team Size</b>	2

<b>Project 2 :</b>	NET BANKING
<b>Description:</b>	<p>Net Banking is a facility provided by the bank to its customers who have less time to visit the bank. Using netbanking a customer can basically view his transactions,request for a cheque book,balance enquiry , download statement , pay bills online , money transfer.</p> <p>Administrator users have rights to create a customer profile ,view pending cheque book request of customers, generate net banking user name password,view transaction details of customers .</p>
<b>Responsibilities :</b>	<ul style="list-style-type: none"> <li>• Responsible for writing Test Cases and Test Plans.</li> <li>• Executing the Test Cases (Manual Testing) and listing Bugs.</li> <li>• Performed regression functional and GUI Testing</li> <li>• Preparation of test report.</li> </ul>

	<ul style="list-style-type: none"> <li>• Examined actual and expected results.</li> <li>• Analyzing of specifications provided by client</li> <li>• Raising defect</li> </ul>
<b>Team Size</b>	4

<b>Project 3 :</b>	HRMS (Human Resource Management system)
<b>Description:</b>	The HRMS will help to manage day to day operation very smoothly. It is having different modules to fulfill the requirements of the organization. In HRMS there is one module ADMIN who can access each activity of every module, In this system employees can fill their in time & out time and request for the leaves based on leaves policy, and using this account system will generate the salary and invoice of the employee which is based on client policies. This system helps the recruiters can easily maintain all the past and present employee data.
<b>Responsibilities :</b>	<ul style="list-style-type: none"> <li>• Responsible for writing Test Cases and Test Plans.</li> <li>• Executing the Test Cases (Manual Testing).</li> <li>• Performed regression functional and GUI Testing</li> <li>• Preparation of test report.</li> <li>• Examined actual and expected results.</li> </ul>

	<ul style="list-style-type: none"> <li>Analyzing of specifications provided by client</li> <li>Raising defect</li> </ul>
<b>Team Size</b>	4

<b>Project 4 :</b>	Piramal Enterprise Limited - Over the Counter(OTC) Portal
<b>Description:</b>	Consumer products division is one of the fastest growing businesses of Piramal Enterprises and operates in the OTC (over the counter) market. The portal consists of 100+ applications used by HR and sales teams across OTC business sector. The business follows a sales hierarchy with Weekly business cycles deriving
	primary and secondary sales of the products developed by Piramal Pharma sales manufacturing units. The portal also streamlines Sales HR functions by providing features like HRMS portal having employee verification and recruitment, geography master maintenance, tracking employee attendance, calculating incentives, promoting OTC brands and creating awareness of various OTC products.
<b>Responsibilities :</b>	<ul style="list-style-type: none"> <li>Creation of Test plan and test strategy for the functional specifications</li> <li>Creation of Test scenarios and test case documents</li> <li>Conduct static, functional, usability, compatibility, regression, end to end testing to meet business requirements</li> <li>Defect Management and triaging - Management of defects in Youtrack</li> <li>Creation of Test reports</li> <li>Coordinating of Test execution status and tracking test closure</li> </ul>

<b>Team Size</b>	2
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<b>Project 5 :</b>	A 70 (Mobile application)
<b>Description</b>	<p>Perform regression testing, retesting, functional testing, smoke testing, black box testing, sanity testing, and mention bug in "YouTrack Tool"</p> <p>This application contains 3 users - citizen, admin, officer. The following modules to be tested - Login, Change ward, budget and activities, complaint mechanism, forget password, change password, notification bell, edit profile, about us, block user, push notification, my rights, neighbourhood chat, know your MCGM, know your ward, important numbers, social initiatives, sign out, Department</p>
<b>Responsibilities</b>	<ul style="list-style-type: none"> <li>• Did testing on mobile Application.</li> <li>• Analyzed and implemented various Test Cases based on the requirement.</li> <li>• Performed Regression testing, Retesting, Functional testing, Smoke and Sanity testing, Black Box testing on complete product and Reported Bug in YouTrack</li> <li>• Actively involved in manual testing of functional testing, regression testing, compatibility testing, UI testing.</li> </ul>
<b>Team Size</b>	4

<b>Project 6 :</b>	<b>Augmont -GOLD FOR ALL WEBSITE AND APPLICATION</b>
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<b>Description</b>	Augmont Digital Gold' is a platform which facilitates purchase of Gold/Silver with the ease of online access. The customer can request for the delivery of Gold/Silver purchased from Augmont anytime they want in the form of coins and bars. Customers can also sell in a secured and convenient manner back to Augmont. The articles requested to be delivered are delivered at your doorstep
<b>Responsibilities</b>	<ul style="list-style-type: none"> <li>● Working as Software Tester</li> <li>● Doing testing on Web Application also on mobile application</li> <li>● Analyzed and implemented various Test Cases and scenarios based on the requirement.</li> <li>● Performing Regression Testing, Retesting, Functional testing, Smoke and Sanity testing, Black Box testing on complete product and Reported Bug in TestLink.</li> <li>● Actively involved in manual testing of the website, functional testing, regression testing, compatibility testing, GUI testing.</li> </ul>
<b>Team Size</b>	6

<b>Project 7:</b>	Augmont -SCRAP GOLD
<b>Description</b>	<p>SCRAP GOLD</p> <p>scrap gold the term "Scrap gold " refers to gold that is sent to a refinery to be melted down and recycled. Therefore any item that contains gold and is meant to be reprocessed can be considered scrap gold</p>
<b>Responsibilities</b>	<ul style="list-style-type: none"> <li>● Working as Software Tester</li> <li>● Doing testing on Web Application.</li> <li>● Analyzed and implemented various Test Cases and scenarios based on the requirement.</li> <li>● Also doing boundary value testing</li> <li>● Performing Regression Testing, Retesting, Functional testing, Smoke and Sanity testing, Black Box testing on complete product and Reported Bug in TestLink.</li> <li>● Actively involved in manual testing of the website, functional testing, regression testing, compatibility</li> </ul>

	testing, GUI testing.
<b>Team Size</b>	4

<b>Project 8:</b>	Augmont -GOLD LOAN (WEB AND MOBILE APPLICATION)
<b>Description</b>	<p>Online Gold Loan depreciating the distribution costs helps the customers save more money on their interests just like online insurance. The Gold Loan Schemes offered by us is 25% cheaper than the other Gold Loan counterparts available in the market.</p> <p>-The loan can be processed in two ways.</p> <p>1. The customer comes to the branch and request loan 2.Customer request the loan from home</p>
<b>Responsibilities</b>	<ul style="list-style-type: none"> <li>● Working as Software Tester</li> <li>● Doing testing on Web Application and mobile application</li> <li>● Also doing Boundary value testing</li> <li>● Analyzed and implemented various Test Cases and scenarios based on the requirement.</li> <li>● Performing Regression Testing, Retesting, Functional testing, Smoke and Sanity testing, Black Box testing on complete product, and Reported Bug in TestLink.</li> <li>● Actively involved in manual testing of the website, functional testing, regression testing, compatibility testing, GUI testing.</li> </ul>
<b>Team Size</b>	5



<b>Project 9 :</b>	<b>HSE (Health and Safety Environment) (Web And Mobile Application)</b>
<b>Description</b>	<p>Module : Incident Management</p> <p>Incident management module allows users to perform detailed investigation in case of an incident. User will not just simply report an incident but also details cause analysis can be performed post reporting the incident and the findings can be evaluated with the help of this module. PACE OS 2.0 will provide option to report and notify the incidents with ease.</p> <p>Module : Icare</p> <p>iCare (Observation) module allows all users within the system to report what they have observed at the site. It's a simple and quick way of reporting various observable moments at a site, ranging from a high risk to a positive observation or recognizing an employee or a worker.</p> <p>Module: Compliance</p> <p>The user will first select the project structure where inspection is to be done. Then the inspection type will be selected. Upon selecting the compliance type and other mandatory field, user need to select the category and sub-category for which the inspection is to be done. After that user can fill out the questions which will be configured based on the project and work area selection and finding will be carried out along with any actions if applicable using action tracker module and submitted with customizable notification roles. The user can either save the compliance or submit it. If user will save, notification will not be sent, and status will be draft and on click on submit the compliance is submitted and the status will get changed to closed.</p>
<b>Responsibilities</b>	<ul style="list-style-type: none"> <li>● Working as Software Tester</li> <li>● Doing testing on Web Application also on mobile application</li> <li>● Analyzed and implemented various Test Cases and scenarios based on the requirement.</li> <li>● Performing Regression Testing, Retesting, Functional testing, Smoke and Sanity testing, Black Box testing on complete product and Reported Bug in TestLink.</li> <li>● Actively involved in manual testing of the website, functional testing, regression testing, compatibility</li> </ul>

	testing, GUI testing.
<b>Team Size</b>	2

**PERSONAL PROFILE:**

<b>Date of birth</b>	1 November 1991
<b>Sex</b>	Female
<b>Marital Status</b>	Married
<b>Permanent Address</b>	BK no 231, room no 19, near Doluram Darbar
<b>Languages known</b>	Sindhi, Hindi, Marathi, English.

**DECLARATION:**

I hereby declare that all information above is correct to the best of my knowledge and belief.

**PLACE:** Mumbai

**DATE:**

**(Reshma Lilani)**