

📍 Bangalore, India, 560078
📞 +91 8073254841
✉ amruthask1994@gmail.com

- Understand the basic professional standards and established procedures, policies before taking action and making decisions.
- Processing claims/developing projects/handling calls, as per the process guidelines.
- Adhering to the SLA, and understanding Quality & Auditing parameters.
- Maintaining TAT.
- Assumes responsibility for work activities and coordinating efforts.
- Meeting assigned productivity goals.
- Understands the Values and Characteristics of perfect service and uses the Perfect service filters at work.

AMRUTHA KUPPANATTI



EXPERIENCE

Trainee Process Consultant Sagility - Bangalore, India
03/2022 - 12/2022

- Adhering to the SLA.
- Adhere to attendance and punctuality norms.
- Acquiring knowledge & skills of related areas of the process.
- Interpersonal relationship at work with peers, supervisors and should not have any recorded instance of misconduct.



SKILLS

- Telephone etiquettes.
- MS office.
- Typing skills & computer skills.
- Effective communication in English.
- Good analytical skills.
- Operation monitoring



EDUCATION

GCSEs: Physics, Maths, Science.
shree Dharmasthala Manjunatheshwara college ujire -
Mangalore, KA, 2016



ADDITIONAL INFORMATION

- #51 & 52 S.R Srinivasulu building 10th cross road sarakki jp nagar 1st phase Bangalore- 560078



LANGUAGES

English, kannada: First Language

English: C2
Proficient

kannada: C2
Proficient