# MALVIKA CHAUHAN

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## PROFESSIONAL SUMMARY

To build career in growing organization, where I can get the oppurtuniy to prove my capabilities by taking challanges

## CORE QUALIFICATIONS

- HTML
- Customesatisfaction
- MySQL/
- Leadership experience
- Critical thinker
- Teamworker
- Good Communication skills
- Value analysis
- Server improvements
- Technical support
- System updates

## EXPERIENCE

September 2022 - Current
**Linux Administrator HCL Technologies** | Noida

- Conducted root cause analysis to formulate countermeasures to business mistakes and improve operations.
- Coordinated development and deployment of data-driven and salable data visualisations.
- Boosted company efficiency and customer satisfaction by eliminating inefficient processes.
- Educated users on automation systems and features to reduce work time and achieve quality results.
- Owned support tickets using IT management system Impulse for assigning and escalating.
- Operated server management tools for patching, monitoring and backup activity.

June 2018 - July 2018
**Trainee Hedkey Private Limited**

April 2018 - May 2018
**Trainee IIT Bombay**

- Spoken tutorial project by IIT Bombay funded by National mission on education through
- ICT
- ACHIEVEMENTS & AWARDS
- National Cyber Olympiad (gold medalist)
- International English olympiad
- Cultural Head of university
- Gold medalist kabbadi
- Gold medalist Discus throw

## EDUCATION

2022
**B.TECH** | CSE
Himachal Pradesh University, Shimla, HP

2019
**Diploma** | Computer Science
Govt. Polytechnic , Kangra, HP
GPA: 73

2016
**10**
St. Martin Diocesan School
GPA: 8.2