Phone: +91 8310555754

Successful Human Resource Manager & Business Partner looking forward to new position, based on nearly 10 years of experience providing a variety of human resource services that have established loyalty among the employees and management, ensuring an increasing level of company revenue; targeting senior level assignments in HR Management Location Preference: Bengaluru

CORE COMPETENCIES

Leadership

HR Business Partner

Employer Branding

Learning & Development

HR Policies & Processes

POSH & Grievance Handling

Employee Relations / Engagement

HR Campaigns

Wellbeing Evangelism

Coaching & Advising

CSR Initiatives

Presentation & Public Speaking

PROFILE SUMMARY

- Highly accomplished Human Resource Professional with experience in implementing & driving HR policies, systems and practices; excellent in ensuring smooth running as well as enhancement of centralized HR process operations in alignment of the same with business operations
- Partner with the Recruitment team to ensure that the appropriate talent is sourced to meet business needs within an increasingly competitive market.
- Excellent capabilities in manpower management process entailing shortlisting with appropriate compensation, on boarding of new joinees, induction, grievance management and employee separation
- HR SPOC for ISO 9001:2015 Worked closely with all the stakeholders.
- Maintained effective employee relations with staff across all levels on day to day matters through career counseling, role enrichments, feedback sessions
 & settlement proceedings; effective in enabling / empowering employees to voice their opinions / grievances on a common platform
- Excellent ability to relate to stakeholders communication in a cross-cultural set-up (Vendors, Consultants Local & Government Authorities, so on)
- Skills in development of corporate level training and development curriculums, reviewing training outlines as well as determining appropriate instructional methodologies
- Effective in implementation of Global HR Campaigns, HR surveys, reward & recognition schemes, HR policies & communicating them across organization at all levels
- Administered a wide variety of human resource programs and plans, and facilitated HR transactions associated with employee lifecycles
- Developed questionnaires to map competency of the new joiners
- Capabilities in handling the performance management programs in an organization; skilled in undertaking periodic performance reviews
- Studied and Presented various **Assesement reports** with interpretation and recommendation.

ORGANISATIONAL EXPERIENCE

TEKsystems Global Services, Bengaluru Associate Manager – HRBP Feb'22- Till date

Key Result Areas:

- Interfacing with Management, Business leaders, head of Department & stakeholdersfor **implementing HR policies** & procedure in line with core organisational objective
- Initiated the Wellness and Well-being of Employees by conducting time to time Surveys and Sessions.
- Conceptualised, designed and executed Global Culture Campaign to emphasis on Organization Core Values
- Empowered Leadership group with timely and proactive insights and recommondations.
- Need Ananlysis, anchoring and Execution of Performance Improvement Plan (PIP)
- Ensured Proper **Performance Management** by helping mangers in **setting goals and KRA** for the team along with awareness session for managers, employees, timely execution and PMS analysis
- Played the role of IC member and SPOC- POSH
- Guidance and Supervision for anchoring the Smooth On-boarding of New hire including Orientation plans
- Act as a go-to person for Business Managers and teams on Organisational HR matters.
- Analysing the feedback from New joiness 30-60-90 days format.
- Conducting **Exit Interview** and coordinating with exit formalities.

- Execute Continuous communication channels with employees like- HR connects, Leadership Connects, Skip Connects and Town Halls
- Managing employee recognition programs
- Work closely with management and employees to improve work relationships, build morale and increase productivity and retention

Freelance, Bengaluru Consultant HR & Softskill Trainer Jan'20 - Jan'22

Key Result Areas:

- Act as a partner to the Recruiting team and hiring managers in interviewing candidates and formulating employment offer terms
- Implemented and assisted in drafting and development of HR Policies & Processes; reviewed, re-designed, defined people processes to address business needs
- Designed employee engagement calendar; performed counseling/ grievance management of the employees to maintain a healthy work environment and facilitate employee satisfaction
- Delivered softskills trainings, workshops and orientation sessions for various level of employees.
- Supervised all employee enquiries & grievances, negotiated with staff and their representatives on issues relating to pay and conditions
- Advised on CSR initiatives.
- Analysed Exit Interviews and drew preventive actions to reduce attrition

Valtech India, Bengaluru

May' 14 - Oct'19

Associate Manager – HRBP /HR Operations/ L&D

Growth Path: Joined as Executive HR- Promoted to Senior Executive HR followed by promotion to Associate Manager HR Key Result Areas:

- Partnered Talent Acquisition- Identified talent, short listed applications, conducted walk ins, , issuance of appointment letter along with the salary break-up, managed process of reference checks, imparted induction to new joinees
- Interfaced with Management and Heads of Department for implementing HR policies & procedures in line with core organizational objectives
- Monitored the analysis of data which can support business decisions such as Costing, Attrition Analysis, Dashboard, MIS Reports and so on
- Monitored KRA Setting of all the positions across the organization; led the performance management cycle (PMS) right from the beginning to the increment and promotion cycle; coordinated with top management
- Organized and conducted Corporate Trainings, Town Halls, Reward & Recognition
- Implemented and assisted in drafting and development of HR Policies & Processes
- Addressed and assisted employees' queries on policies, procedures & processes; planned and arranged all social functions, employee welfare programs and so on
- Designed Employee Engagement Calendar; drafted attractive mailers on festivals/occasions; counselled /managed grievance of the employees to maintain a healthy work environment and facilitate employee satisfaction
- Ensured Effective Channels of Communications with Local community in establishing fruitful relationship. Being a custodian of CSR activities working closely with prominent NGO like Smile foundation, Goonj & Dishtee. As a part of CSR initiative sponsored a small school with Funds, Books, Water Purifier, Computer Labs and later sponsored Girl child education.
- Worked in identifying potential employees, prepared succession planning for those critical employee
- Organized PAN India and Global level Corporate and Cultural Events and CSR Programs

Accenture, Bengaluru

0ct' 13 - May'14

Immigration Consultant and Coordinator

- Coordinated U.S. Visa Process & SPOC European Expatriates for their Certificate of Coverage process
- Responsible for Global Reports and Presentations.
- In-charge for attending Immigration Audits & Responsible for new joiners training.

CERTIFICATIONS

- Certification in General Counselling by Samadhana Counselling Center, Dr. C.R. Chandrashekhar
- HR Analytics by Aon Hewitt
- Certification on "Emerging Women Leadership Program" by Allegis Group

ACADEMIC DETAILS

- 2013: Masters of Business Administration in HRM from Justice K.S. Hegde Institute of Management, NITTE VTU
- 2011: Bachelors of Social Work, Alva's Education Foundation, Moodbidri Mangalore University

PERSONAL DETAILS

• **Date of Birth**: 29 Aug 1990

• Languages Known: English, Kannada, Hindi & Tulu