Sandry Joy

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Experience Summary

- 14 years of Experience in Sopra (Steria) from 2005 – 2019 with wide experience in Technical and Project Management role
- Worked as a Project Manager for a team of 10+ members
- Good Knowledge in IBM Mainframes (COBOL, JCL, DB2) in Insurance domain (Life, Pension and Annuity)
- Experience in performing **Business Analyst** role in Life and Pensions insurance domain
- Experience in performing Lean projects, had been **awarded as Lean Practitioner**
- Experience in working on **Transformation and Rebranding** project (as part of **Mergers and Acquisitions)**
- Experience in implementation management
- Process Area Champion on Build and Design areas, suggested and implemented various improvements ideas
- Subject Matter Expert and provided consultancy for both client and development team.
- Experience in performing capability management and resource management for the team.
- Involved in taking various training within the team and in-house fresher's training of Mainframe.
- Faced Audits for both TICK IT and CMMI L3 & 5 sustenance
- Experience **is Performing Consultant role on an Individual Assignment for Client at Onsite in Bristol UK for a period of 6 months**

Certifications

- Insurance Licentiate from Insurance Institute of India(III)
- Business Analysis foundation course from British Computer Society (BCS)

Technical Skills

Programming Languages	COBOL , JCL REXX ,Appbuilder (HPS)
Databases	DB2
Tools worked on	OPC – Scheduler, Platinum , QMF,SPUFI ,ENDEVOR – Version control tool , Quality Centre , Microsoft Visio
Project Management Tools	Microsoft Project Plan , Execview(Record progress and RAID) , RSS(To track resource forecast and margin)

Achievements

Awarded ACE , Star performer , Pat on the back

Work Experience

Sopra Steria – March 2005 to April 2019.

Relevant Project Experience

Client	**Aviva(2016 – 2019)**
Role	Project Manager , Technical Consultant + SME, Estimation
Environment	Mainframe , NMF and Appbuilder
Description	Aviva is a British multinational insurance company headquartered in London, UK. It is the sixth-largest insurance company in the world measured by net premium income and has around 43 million customers across 21 countries. It is the market leader in both general insurance and life and pensions in the UK and has major businesses in Asia, continental Europe and North America.
Project	**Regulatory project** – Annual Bonus , Finance Act , Review of Admin charges , Real Time Information (RTI) , Gender Neutral , GDPR , FCA Review Pension Rules **Digitalization projects :** *Common Front End(CFE)* - Build a common front end for all Policy Admin Systems under a single window *MDM DQ project(Data Quality analysis)*- Identify data quality issue with report them *FCA Legacy Communication* – Moving out the traditional mainframe letter to HPX outputs to improve customer communications **Transformation / Mergers:** Aviva Physical Rebrand Part VII Compass (IBM to Compass migration)
Activities	• Project Management activities • Attend WAB (Work approval Board) meeting to obtain approval for Estimations • Prepare KDD on projects having multiple solution • Produce Business design document • Provide technical guidance for the team • Prepare estimation • Provide a high level forecast of future projects • Perform review on client deliverables • Review client and internal documents

Client	Friends Life(2010- 2016)
Role	Designer, System Tester, SME , Estimations
Environment	Mainframe & Appbuilder
Description	Friends Life is a life assurance company formed in 2011, comprising the merged UK operations of Friends Provident and the life assurance businesses acquired from bupa and AXA UK. The new company began trading in March 2011 with over 5 million customers worldwide. The registered office is at Pixham End, Dorking in Surrey.
Project	**Regulatory / Compliance projects** FATCA Hera(Hercules Special Bonus) Gone Away Historical Tracing Removal of Annuitisation at Age 75 **Transformation / Mergers:** FSA to FCA change Separation Traditional Rebrand Axa and Friends life separation Part VII **TCF** King fisher –
Activities	- Prepare Design and Testing documentation - Provide SME consultancy - Provide estimation for both Minor and Major projects - Perform review on client deliverables - Produce Business design document - Review Design , build and system test documentation - Review client deliverables

Client	Axa Sun life(2005- 2016)
Role	Developer ,Build ,System tester , Estimation , SME etc
Environment	Mainframe & Appbuilder
Description	SunLife is a UK-based insurance business with its headquarters in Bristol, United Kingdom. It has been part of the Phoenix Group since 2016. The business offers life insurance, funeral plans, stocks and shares ISAs and Wills.
Project	**New Business/ Quick to Market** New products inclusions – Golden Leaves , GOF(Guaranteed over 50), Squirrel ,Funeral plan products , adding new features to existing products **Regulatory**

	TWPCF(Treating with project customers fairly)
	Automation
	AMBRUS(Annual Micro Bonus Rates Upload Solution)
	Upgrade
	Client upgrade Project- Upgrade of HPS to Appbuilder
	Mainframe upgrade project
Activities	- Build activities & Unit test deliverables - Technical Design documents - System test documentation - Review Design, build and system test documentation - Review client deliverables

Academic credentials

Title of the Degree with Branch	College/University	Year of Passing
Bachelor of Engineering – Computer Science	Sri Krishna College of Engineering	2005