



Mahak Jain

(ISTQB Certified)

2.6+ years experienced Test Analyst with a versatile skillset encompassing both Manual and Automation testing. Proven success in end-to-end testing methodologies, equipped with a growing Full-stack skillset. Excited to channel holistic expertise into crafting top-notch software solutions. Committed to collaborative teamwork and eager to contribute to innovative projects, leveraging my continued Testing experience.

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WORK EXPERIENCE

Software Engineer

Aristocrat Technologies Pvt Ltd

08/2022 - Present

Gurgaon, Haryana

Product Based- World leader in mobile and casino gaming. These applications provide an engaging digital gaming experience, accessible on both mobile and web platforms, featuring top-notch casino social slots games with the best slot machines. These applications offer players the opportunity to take on exciting and challenging missions and metagames, all in pursuit of fantastic rewards. These applications have garnered immense popularity and are a prime source of entertainment, particularly among users in the UK, Ukraine, Spain, Poland, Israel, USA, and Canada.

Projects- Product Madness (Cashman Casino, Hearts of Vegas, Lightning Link, Mighty Fu Casino, Lonestar).

Tasks-

- Proficiently deliver high-quality work within Agile and Scrum/Kanban frameworks.
- Developed efficient technical solutions for a broad range of production issues.
- Introduced Charles Proxy Tool, autonomously resolving over 80 issues, improving integration, and reducing rework and critical production bugs.
- Possess working knowledge of Google Cloud Platform and Jenkins.
- Conduct Functional, Regression, Re-testing, and Ad-hoc testing, reporting via JIRA.
- Actively participate in Agile Daily Scrum Meetings and Sprint Planning.
- Perform various testing types, including Functional, Server, Broken/Recovery, and Compliance Testing for diverse game types.
- Conduct Stress Testing and Memory leakage testing using memory profiling tools.
- Experience in integrating automated testing into a CI/CD pipeline.

SKILLS

Tools used - TestRail, Jira, Jenkins, perforce, SVN, Confluence, memory monitor, recovery tools, kanban board, visual studio, Postman, GIT,

Languages known- C, C++, JavaScript, Java, Typescript

Automation tools known- Cypress, UFT, UiPath, Selenium, Appium, postman, Chai, Mocha

Full stack- MERN- Mongo dB, Express, React, Node.js, SQL, HTML, CSS, Bootstrap, jQuery.

Test Methodologies- Agile Testing, Smoke Testing, Regression Testing, Black Box Testing, White Box Testing, Acceptance Testing, Functional Testing, Non-Functional Testing, Load Testing, Stress Testing, Usability Testing, Security Testing, Exploratory Testing, Boundary Testing, A/B Ad Hoc Testing, Cross-Platform Testing, Mobile App Testing, Database Testing, Integration Testing, SDLC, STLC, defect and risk management.

Test Analyst

IBM India Pvt Ltd

03/2021 - 06/2022

Gurgaon, Haryana

IBM (International Business Machines Corporation) is a **global technology and consulting company** headquartered in Armonk, New York. It is renowned for its pioneering contributions to the computing industry. IBM provides a wide range of technology solutions, including hardware, software, cloud computing, artificial intelligence, and consulting services to clients worldwide. With a history dating back to 1911, IBM is a major player in the technology sector, known for innovation, research, and its impact on businesses and industries worldwide.

Client - Nationwide Building Society, UK - It is a British mutual financial institution, the seventh largest cooperative financial institution. It provides financial services both directly, and around 700 branches and is a major provider of both mortgage loans and savings in the UK, as well as personal banking such as loans, credit cards, bank accounts and insurance.

Projects- Portrait, SAMM, PLPOS, Appointment Manager, Question Bank, and Information Station.

Tasks-

- Utilized Eggplant and Browser stack tools for comprehensive mobile testing, covering websites and mobile applications across various browsers, operating systems, and real mobile devices.
- Reviewed functional and business requirement documents alongside use cases, translating these into comprehensive test plans, test cases, ARD models, and subsequent exportation to test scripts.
- Conducted end-to-end testing activities, including test analysis, planning, preparation, execution, defect lifecycle management, status tracking, reporting across the entire project, and effective risk management.
- Established requirement traceability by linking scripts to corresponding requirements within the ALM module.
- Executed diverse testing types such as smoke testing, integration testing, regression testing, and functional testing, collaborating closely with team members to ensure exhaustive test coverage of all potential scenarios.
- Adhered to standard software development life cycle (SDLC) practices, applying various testing methodologies across different project contexts.

EDUCATION

B.E.(Honors) in Computer Science

Madhav Institute of Technology & Science

2016 - 2020

Gwalior, MP

8.65 CGPA

- Brand Ambassador at Vnurt and technical contentwriter at IncludeHelp

Class XII

Delhi Public School

2015 - 2016

Gwalior, MP

94%

- School topper, chosen for leadership roles and received academic excellence awards.

- Represented in MODEL UNITED NATIONS held at Doon School, Dehradun and was chosen as the Best Delegate for India Nation

Class X

Delhi Public School

2013 - 2014

Gwalior, MP

10 CGPA

- Merit certificate

ACHIEVEMENTS

Anchored various events at school and college level

Represented at PRESENT AROUND THE WORLD CONFERENCE

Secured rankings and medals in various Olympiads and competitions.

CERTIFICATES

ISTQB Foundation level certification

NPTEL online certification - course - "programming,data structures and algorithms using c" - score: 71%

NPTEL online certification - course - "database management systems" - 83%

EXTRACURRICULAR ACTIVITIES:

Member of IET, IEEE, ISTE, and charity club