HEMAPRIYA B

Data Analyst

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SUMMARY

Meticulous Business Analyst with over 2 years of experience in analyzing insurance trends and developing dynamic business strategies and 1 year of experience as system support with focus on application details. Looking to obtain a responsible and challenging position where I can quench my thirst of learning and utilise my skills to the benefit of both my company and my career.

EDUCATION

VIT University, Vellore

Master of Computer Application - 88%
2016-2018

SMV College, Thiruvalluvar University

Bachelor of Computer Science - 79%
2013-2016

SSKV School

Higher Secondary - 64% - 2013
SSLC - 78% - 2011

SKILLS

- Database : Oracle, SQL
- Operation System : MS Windows
- Packages : Microsoft Office Suite
- Tool: Soap UI, JIRA

CERTIFICATIONS

- Online Course: **Power BI**
- Offline Course: Basics of Python

AWARDS

- Received best performance award from RSA for the support provided in the application.

PROFESSIONAL EXPERIENCE

Business Analyst

Value Momentum | July 1st 2019 - January 31st 2022

- Created nearly 100 understanding documents (UDs) which were all effectively performing in live environment.
- Conducted discussion with multiple stakeholders to capture the requirements.
- Defined scope and documented UD, based on requirements elicitation, operational constraints, system architecture and project risks.
- Organised the document from draft version to complete version and got sign off for the recommend solutions within the timelines.
- Collaborated with developers for explaining the functional requirement and added in respective sprint list.
- Coordinated with clients and got sign off for UAT delivered CRs.
- Worked in Oracle for data maintenance.
- Performed functional and regression testing for change request(CRs).
- Raised tickets in JIRA tool which is used for tracking the stories and issues.

System Support

Royal Sundaram General Insurance| 16th July 2018 - 30th June 2019

- Provided support for users who had trouble in their application.
- Worked on two database procedures (SQL/Oracle): Created automated schedule for the procedures and transfer of Data from one Database to another.
- Maintained daily automated reports and email alerts system to improve efficiency.
- Created restricted access to various team to improve efficiency and designed rules based on the client's requirement.
- Worked on XML in order to generate entity number from destination application to CIMS and vice versa using Soap UI tool.