

Lakshmi Swathi GT

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Career Objective

Aspiring for challenging assignments in the field of software testing. Wish to achieve high career growth through a continuous learning process and prove to be an asset for the organization.

Professional Summary

- Having around 7 years of experience includes 3 years in front office retail banking and 4 years in Software Testing related to core banking systems/applications.
- Modules Handled: Retail Loans, CASA, Payments, Bank Vault Operations, Retail Teller Transactions, Deposits, Locker, Customer Management and Branch Operations.
- Experience in Validating Accounting entries for Retail loans
- Having experience in UAT, SIT, Smoke Testing, Sanity Testing and Regression Testing
- Expertise in understanding and analyzing the Business requirements, Traceability Matrix, and well maintenance of Test suite satisfying all requirements.
- Gathering requirements and scope from BRD and FSD, Test Planning, Design, Execution, Exit report Preparation (on Daily & Weekly basis) and Defect Management.
- Hands on experience in JIRA & ALM (Defect Management tool)
- Identification of the end-to-end regression suite to ensure no defect leakage due to regression impact.
- Conduct stake holders and client calls to understand requirements
- Calls with development to explain and get the bug/defects resolved within the TAT
- Good knowledge on STLC models and 100% coverage of the test scope & defect free delivery.

Project Experience

- **Company: Infosys -IVS (Sep 2021 – present)**
Project: MRM
Client: NAB
Model Risk Management System (MRMS)
Tools: Jira
- **Project: TEMENOS, INDIA (November 2020 – May 2021)**
T24 Release: R09 to R20
Team: Banking Framework-Maintenance
Tools: Core Banking application T24
Module: Loans, Payments, Fund transfers
- **Project: METRO BANK, (March 2019 –September 2020)**
T24 Release: R16
Team: T24 Upgrade
Modules: Arrangements - Corporate loans, Retail loans, Payments – (CHAPS, SWIFT, SEPA)
- **Project: CIB (CORPORATE INTERNATIONAL BANK, EGPYT)**
T24 Release: Temenos R18
Team: R12 to R18 Upgrade
Modules: Arrangements - Corporate loans, Retail loans, Payments – (CHAPS, SWIFT, SEPA)

Roles and Responsibilities:

- Understanding the test requirements, functionalities and dependencies on each change request.
- Provides quality customer service, including interacting with customers, clarifying customer enquiries, and effectively handling customer complaints
- Worked as a liaison between business team and development team, translated business specifications and requirements into functional test cases; worked closely with the development team both onsite and off shore on analysis & design to meet business requirements.
- Identifying the critical business scenarios and preparation of test cases in the Test Design.
- Involved in Execution Status call, Defect Status call and Country calls
- Defect management: Raising defects, Day-to-day status check.
- Assist Product Support with analysis report and verification of defects reported to determine with defect aging and clarification
- Preparation of prerequisites using OFSA to minimize effort on Test data creation.
- Performed Sanity test, Regression, Smoke SIT & UAT
- Involved in test plan, test execution and test report preparation.
- Perform end-to-end testing and coordinate with various operation and production teams.
- Mapping the Requirements to Cases, to ensure coverage of Business and Systems Requirements.
- Submission of Status update to all Concern teams on daily and weekly basis
- Dealing directly with business analysts, developers, clients regarding the defects raised during execution.
- Report and track defects in defect management tool.
- Provided daily, weekly status reports to Test Manager.

Previous Experience

Retail Banking front office experience

- **Project: RBS -Royal Bank of Scotland Loans and Account Opening**
Module: Banking Domain operations)
Team: operation Analyst

Responsibilities:

- The major role of the project is to open an account or to provide the loan for the customer depending on the requirements.
- My role – Senior Process associate
- My Responsibilities – To check the basic details of the customer (residential status and financial status) depending up whether the customer is an existing and new customer.
- Doing end to end check of all the process right from complaints received
- Gathering all the information and checking whether the customer is eligible for the loan and basic requirements have met.

ADDITIONAL SKILLS

- Conducted organization activities and team activities.
- Organized meetings, client calls, client interviews.
- Won various awards in extracurricular activities and presentations.

Educational Qualification

| Examination | Institution | Percentage |
|--------------------|-------------------------------------|-------------------|
| B. Com | Women's Christian College, Chennai. | 78 |
| Class XII | JRK Matric Hr. Sec School, Chennai. | 86 |
| Class X | JRK Matric Hr. Sec School, Chennai. | 76 |

Personal Profile

Date of Birth : 28.01.1992
Nationality : Indian.
Languages Known : English and Tamil, Telugu and Hindi
Marital Status : Married

Declaration

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

Place :

Date :

Lakshmi swathi