

Objective	To gain long term employment with a company that is on or looking to be on the cutting edge, a company that puts value on people and the products they are promoting. Honest and Ethical, I am looking to call this company my family.	
Experience	trayee business solutions	25.11.2009 - 28.02.2011
	customer support officer	
	Handled HSBC credit card customers queries	
	ADFC private limited (HDFC BANK)	1.4.2011 - 31.07.2014
	officer	
	Handled HDFC BANK credit card customers complaints through email	
	HDFC BANK	1.08.2014 - 31.01.2015
	Assistant manager	
	Having experience in handling customer complaints and escalated cases.	
Education	meenakshi college for women	2009
	Bachelor of arts - second class	
	Ganesh Bai Galada jains higher secondary school	2006
	12th - 957	
	vivekananda century girls high school	2004
	10th - 297	
Skills	Typewriting Lower	
	PGDCA IN computer course	