

# ***DEEPALI LOOMBA***

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## ***SUMMARY***

*Multitasking leader with 7 plus years of experience working in a startup managing lender coordination along with handling a team with complete dedication and sincerity.*

## ***SKILLS***

- *Planning and coordination*
- *Keeping the team motivated*
- *Team management*
- *Relationship development*
- *Operational Improvement*
- *Business operations*
- *Communications as and when required*
- *Self-motivated*
- *Hardworking*
- *Adaptable to changes*

## ***EXPERIENCE***

### ***Senior Support Manager Gc Web Ventures Pvt Ltd. Jan 2021 –Now***

- *Maintained reports and managing excel related tasks.*
- *Taking care of revenue part indirectly keeping a check on business lender wise*
- *Seeing agent utilization and lender level management*
- *Getting positive changes done required basis outside factors and making people adapt to it*

### ***Manager Support Gc Web Ventures Pvt Ltd. Aug 2018–Jan 2021***

- *Mainly acting as a mediator between organization and client.*
- *Managed client relations and also managed a team of 15 people that handled lender management*
- *Ameyo and agent level monitoring*

***Team Leader Gc Web Ventures Pvt Ltd. Oct 2015 –Jul 2018***

- *Maintained reports and managing excel related tasks.*
- *Seeing to it that the lender conversions meet beginning from lead sharing till disbursals.*

***Technical Recruiter, Acro Services, June 2015 - September 2015, Delhi DL***

*Screened candidates and hiring them through job portals*

***EDUCATION AND TRAINING***

*Bachelor's of commerce, Mukand Lal National College, Yamunanagar HR July 2015*