

RESUME

Kamalaveni NandhaGopalaKrishnan

System Analyst

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Objective:

To take up challenging assignments which demand responsibility, innovative and creative skills and where I can utilize my multidimensional experience and skills to contribute towards organizational growth in conjunction with my personal advancement.

Professional Summary:

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- 5+ years of experience in **TATA Consultancy Services** as **System Analyst** at Chennai.
 - Worked on Azure applications by creating new applications which are related to the objective & Monitoring Setup, Dashboards.
 - Hands on experience on Microsoft Azure related things, Splunk setting up alerts to fix the production issues.
 - Automated daily manual tasks using PowerShell scripting and enabling them via scheduled jobs, to avoid major time spent on repetitive human activities.
 - Good at Visual Studio IDE and analyzes production issues to determine root cause, provides fix recommendations to the team and works on it within given SLA.
 - Exposure to end-to-end Migration process of .Net Application to Azure Cloud using Azure DevOps.
 - Hands on Experience on SQL Server Management Studio, SPLUNK, ServiceNow and Octopus Tool
 - Good at working with SQL database management & SQL-Query to create and establish the DB connection & resolving the error which is related to Database.
 - Hands on experiencing in create web page using HTML,CSS and with Java scripting (Basics).
 - Good at Agile workflow with effective communication skills and abilities in resolving issues.
 - Hands on Experience on Change Management, Incident Management & Problem Management

Technical Proficiency:

Tools/Platforms	Azure,ServiceNow,Splunk,MSMQ,PowerShell,Splunk,Swagger,SSMS,SCOM(Monitoring tools),Azure management Studio,Azuredevops,JIRA
Languages	SQL, Microsoft Azure, Powershell, ASP.Net, C#, HTML,CSS, Java script(Basics),SPLUNK, Restful API's
Database	Microsoft SQL Database & On-prem SQL Database
Continuous Integration Server	Teamcity\github
Deployment tool	Octopus & Azure Devops

Projects Involved:

Company :Tata Consultancy Services(TCS)	
Project: H&M Azure & On-prem (07-2017 to Till Date)	
Team Size	10
Skills	Microsoft Azure, Asp.Net, C#, MySQL, SPLUNK, Powershell, Swagger, REST API, Octopus, HTML, CSS, Javascript (basics)
Project Abstract	H&M is a Clothing brand providing POS and Online services round the world. There are multiple applications working hand in hand under the same roof. Each application is responsible for certain tasks contributing to overall services which are built on the .Net language.
Role	System Analyst Along Developing
Roles and Responsibilities	<ul style="list-style-type: none">• Worked in Agile methodology and as Scrum master. Used GitHub and Bitbucket as source code manager to store the code, Teamcenter as Continuous Integration Server• Octopus tool is used to perform the deployments which happen on biweekly sprints. Used the JIRA tool to track the ongoing issues.• Responsible for fixing the bugs, testing them and moving the changes to the production environment using the octopus tool.• Responsible for restores, syncbackup on all the environments(AT, SIT, DIT)• SPLUNK to configure the alerts, data analysis, dashboards.• Root cause analysis for the bugs identified and providing the enhancements.• Gathering the requirements from the issue and improve the performance of the application using PowerShell scripting• Involved in migrating the .Net applications to Azure following IaaS and PaaS models.• Good at SQL databases depends on the creating database according to customer needs.• Good on configuring alert setup in SPLUNK, Azure along with incident\Ticket creation.• Good on Infra setup to make sure application stability and scalability.Improving applications performance by having regular health checkup and giving immediate hotfix for fixing the issue to user reported issues.• Good at designing web pages using html and CSS.Having sufficient knowledge to work with the SSL certificate creation part.• Hands on experience on API's and ServiceNow Handlings

Company : VASAVI ENTERPRISES	
Project: OPG (12-2015 to 06-2017)	
Team Size	5
Skills	C#, ASP.Net, SQL, HTML, CSS, JavaScript
Role	Web Developer
Project Abstract	OPG Power Generation Pvt.Ltd. About Captive Consumers Scheduling.
Roles and Responsibilities	<ul style="list-style-type: none">• Develop & Implement Programs, Designs, Coding, Creation in Asp.net, C#.• Resolve troubleshooting problems & complex issues. Manual Testing involves verification & Validation.

Company : TVS SUNDRAM FASTENERS LIMITED Project: Rotors & Gears(03-2013 to 03-2014)	
Team Size	20
Role	Apprentice Trainee in Production & Quality
Roles and Responsibilities	<ul style="list-style-type: none"> • Handling 5s Principles, Customer Complaint Handling through 8D. • Vendor Quality Assurance, Risk reduction in FMEA. • Line Inspection & Final Inspection. • Scrap/Rejection Reduction.

Certifications:

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- Completed Microsoft Certified Azure Fundamentals Associate Certification (AZ-900).

Achievements & Awards:

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- Received on the Star of the month Award on working for Azure Activities, Page designing and SQL activities
 - Received an appreciation to done the Disaster exercise in Azure based application and automated a script for monitoring the services

Educational Profile:

Course	Institution/Place	University/Board	Year of Passing	Percentage of Marks
B.E (ECE)	Nehru Institute of Technology, Coimbatore.	Anna University	2012	78.00%
HSC	Government Girls Higher Secondary School, Thiyagadurgam.	State Board	2008	73.50%
S.S.C.	Government Girls Higher Secondary School, Thiyagadurgam.	State Board	2006	88.40%

Personal Traits:

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- Curious to learn
 - Positive attitude and Leadership qualities
 - Interactive

Personal Details:

Date of Birth : 01/04/1989
 Gender : Female
 Marital Status : Single
 Languages : English,Tamil and Hindi
 Present Address : Door No: 20b, Rahiman Nagar,
 Thiyagadurgam,Kallakurichi district,
 Tamil Nadu - 606206