

## **Anupama Lavu**

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## **Objective**

Seeking a challenging career in software industry and to contribute positively towards the growth of a world-class professional organization, offering scope for mutual growth and career development through hard work and creativity.

## **Professional Summary**

- Have 10 plus years of experience in the field of Software Industry as a RPA Blue Prism developer, Quality Engineer and Java Developer Worked with clients across different industries and involved in all phases of SDLC in different projects.
- Created RPA structure and team along with production support, designed and developed RPA solutions to accelerate Business processes.
- Created end to end automation solutions for clients as per requirement which involves feasibility study, designing architecture, development, testing and deployment of automation by using leading automation technologies like Blueprism
- Designed developed and tested Bots for tasks using Blue Prism.
- Expert knowledge on Object Oriented Programming (OOP) concepts.
- Working on Business process diagrams and process flow charts with RPA tools.
- Worked on Available Process, Available Resource in Control Room.
- Proficient in Manual Testing, Selenium Testing, Automation testing
- Working in Ahaka Solutions Pvt Ltd as a Senior Associate Consultant
- Certified Blue Prism Developer –AD01
- Certified in SCJP and HP Quick Test Professional 9.2 Software
- Five years of experience in manual testing, writing and execution of the Test Cases, writing test scenarios and creating Test Summary Reports.
- Good knowledge at software development life cycle, STLC, bug life cycle and testing methodologies.
- Experience in Functional, System, Performance and Regression Testing
- Expertise in working on Selenium IDE and Selenium Web Driver

## **Experience**

Organization	Designation	Duration
Ahaka Solutions Pvt Ltd, Mumbai	Senior Associate Consultant	Dec 2018– Aug 2023
Tech Mahindra	Senior Software Engineer	Sept 2007 – March 2010
Syntel Limited India	Programmer Analyst	Oct 2005 – Aug 2007

## Education

PG/Degree	Year	Percentage
Masters in Computer Networks	2004	79
Bachelors in Computer Application	2001	76

## Technical Skills

HARDWARE IBM Compatible m/c

OPERATING SYSTEMS Windows 2000

LANGUAGES Java, Servlets

DATABASES MYSQL, Oracle PLSQL.

GUI HTML, JSP

WEB SERVER Apache Tomcat Server 5.0

TESTING TOOLS & UTILITIES RPA Blue Prism, Selenium IDE, Eclipse

PROTOCOL Web (HTTP/HTML) 1.1

DOMAIN KNOWLEDGE Banking, Retail and Health care

## Project Details

### Project Profile#7: Hong Kong Account Management

Process Name Hong Kong Account Management

Project Domain Banking

Sub Domain/ Team Banking

Solution RPA only (without AI)

Client HSBC

Organization Ahaka Solutions

Location Mumbai, India

Duration March 2021- Aug

2023

Team Size Project : 07 Modules : 02

Environment (with skill versions)      Software's/Tools:

Data Base: SQLSERVER

RPA, Blue Prism V-6.7, V-4.2, .NET, VBA,

HTML, XML, CSS, JavaScript,

Bootstrap, SQL Server 2014, Visual Studio 2015, Git, JIRA.

Operating System:      Windows Server 2012 R2

Scripting Language:      SQL

#### Contributions:

Created Functional Requirements Documents (FRDs) for a Robotic Process Automation project, based on business process design discussions with business stakeholders.

Involved in all phases of Software Development Life Cycle including design, development and creating test cases.

Solid design, coding, testing and maintaining the RPA's (Robot's).

Identifying and debugging the errors using Error Handlers.

Interacted with window application and created an object and interacted all the objects in process studio and created work queue and ran the process.

Created and documented test procedures and scenarios for the pre-UAT phases. And supported operational teams during the UAT and rollout phases.

Created process model for windows based application using Blue Prism and testing it in the inbuilt control room provided by Blue prism.

Assessed in defining end to end robotic process automation development and strategy.

Developed the project using Agile methodologies and Test Driven Development.

#### **Project Profile#6 Marks & Spencer's bank (MSB)**

Process Name Marks & Spencer's bank

Project Domain Banking

Sub Domain/ Team      Banking

Solution      Development, support

Client Marks & Spencer's bank

Organization      Ahaka Solutions

Location      Mumbai

Duration 1 Years  
Team Size Project : 09 Modules : 3  
Environment (with skill versions) Software's/Tools: Blue Prism V-5.0  
Database : SQL Server 2012  
Operating System: Windows Server 2012  
Scripting Language: SQL

**Contributions:**

Involving end to end life cycle for Blue Prism solution designing and development.  
Categorizing project based on client requirement.  
Understanding the business criticality and timelines and deliver proper results.  
Handle the development and make sure for the right productivity and accuracy of results.  
Working independently and be capable of attending calls and meetings.

**Project Profile#5 Pepsi Co**

Process Name Pepsi Co  
Role Team Member  
Organization Ahaka Solutions  
Team Size 7  
Duration Jan 2019 - April 2020  
Environment (with skill versions) Software's/Tools: Blue Prism V-5.0  
Data Base: SQLSERVER  
Tools: RPA, Blue Prism V-5.0, V-4.2, .NET, VBA, HTML, XML, CSS,  
JavaScript,  
Bootstrap, SQL Server 2014, Visual Studio 2015, Git, JIRA.

Domain Retail

**Contributions:**

Created Functional Requirements Documents (FRDs) for a Robotic Process Automation project, based on business process design discussions with business stakeholders.  
Involved in all phases of Software Development Life Cycle including design, development and creating

test cases.

Solid design, coding, testing and maintaining the RPA's (Robot's).

Identifying and debugging the errors using Error Handlers.

Interacted with window application and created an object and interacted all the objects in process studio and created work queue and ran the process.

Created and documented test procedures and scenarios for the pre-UAT phases. And supported operational teams during the UAT and rollout phases.

Created process model for windows based application using Blue Prism and testing it in the inbuilt control room provided by Blue prism.

Assessed in defining end to end robotic process automation development and strategy.

Developed the project using Agile methodologies and Test Driven Development.

#### **Project Profile#4 Abercrombie and Fitch (ANF)**

Client Abercrombie and Fitch (ANF)

Role Team Member

Organization Tech Mahindra

Duration 10/2008 – 10/2009

Team Size 15

Environment (With skill versions)

Data Base: MYSQL

Tools: Manual and QC

DomainRetail domain

Contributions:

Analysing Documentation

Involved in preparation of Test Cases, and Test Summary and Weekly status reports.

Writing the Test Scenarios. Reviewing the Test Cases Involved in Functional and Regression Testing

Prepared Test Metrics viz..Test design Coverage, Test execution coverage, Schedule Variance, Effort Variance.

Defect logging in QC

#### **Project Profile#3 RedCross Online**

Role    Team Member

Organization    Tech Mahindra

Duration        10/2007 – 08/2008

Team Size       30

Environment (with skill versions)

Data Base: DB2

Tools: Manual and QC

DomainHealth domain

Contributions:

Involved in Requirement Analysis

Involved in preparation of Test Cases, and Test Summary and Weekly status reports.

Involved in Functional and Regression Testing

Metrics Collection and reporting

Preparation of automation regression script using QTP

Defect logging in QC

### **Project Profile#2 CNA Tap Tools**

Role    Team Member

Organization    Syntel Limited

Duration        06/2006 – 07/2007

Team Size       15

Environment (with skill versions)

Data Base: oracle 8i

DomainInsurance domain

Tasks    Functional Testing and Performance Testing

Contributions:

Analysed the VB screens of Data Dictionary module in TAP Tools and created functional specification for migration from VB to Java.

Created class design and detailed design for Data Dictionary, Tags and TAP maintenance and designed the front-end screens based on them. JSP's were used to design the front- end, the database being OracleTopLink.Developed JavaScript elements for these screens.

Created Unit Test Cases for Project Tasks, Data Dictionary, Tags. Done coding for Project and Task Search Screen of Project Task Module.

Was also involved in the testing phase of the screens which included the comparison of the web screens with corresponding VB screens.

Responsible for overseeing the Quality procedures related to the project.

Test Case Preparation and Review using Quality centre

Performing Functional and Regression Testing

Defect Logging and closing the resolved issues

### **Project Profile#1 Global Network Services**

Client American Express

Role Team Member

Organization Syntel Limited

Duration 10/2005 – 05/2006

Team Size 15

Environment (with skill versions)

Data Base: oracle 8i

DomainBanking domain

Tasks Functional Testing

#### **Contributions:**

Played an active role as test engineer in testing team

Detecting and reporting bugs and classifying them based on the severity,

Responsible for the black Box Testing (Functionality and Regression),

Responsible for Manual testing of the application,

Execution of Test Cases and generating reports



