Ragavinothini Singaravel

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SUMMARY

Accomplished QA Test Lead with a 9-year track record of delivering exceptional testing strategies and driving software quality assurance. Adept at implementing robust test plans and schedules, aligning with project scopes and delivery timelines. Proven expertise in Agile methodologies, automation frameworks, and bug resolution tracking. Skilled in optimizing team performance and mitigating critical quality issues. Demonstrates strong leadership, adaptability, and passion for continuous improvement, ensuring the delivery of reliable and high-performing software solutions.

CORE COMPETENCIES

Quality Management   Agile Methodology   Test strategies and coverages   Resource Planning

Test planning and Estimations

KEY SKILLS

Selenium Webdriver   Cucumber BDD   Automation Framework - BDD POM Pattern   JIRA   TestNG   Github

SQL   Version One   Core Java   Basic shell scripting

PROFESSIONAL EXPERIENCE

QA Test Lead   Jun '14 - Present

Accenture Solutions Pvt Ltd   Chennai

- Apply structured testing and QA methodologies to projects
- Conduct functional and automation testing for web applications
- Direct a high-performing testing team of 7 members
- Leverage experience in the Software Development Life Cycle (SDLC) for testing processes
- Devise BDD-driven test frameworks using Cucumber and Jbehave
- Develop comprehensive test plans, scripts, and use cases to meet testing objectives
- Provide technical guidance to enhance engineering practices across teams
- Assess and pinpoint requirements for testability, ensuring optimal test coverage
- Operate efficiently within Agile and Scrum frameworks for streamlined project execution
- Construct automated test scripts to reduce repetitive tasks and improve testing efficiency
- Discern suitable circumstances for test automation implementation, maximizing effectiveness
- Instruct developers and QA team members in automation programs and processes for continuous improvement

Project Accomplishments

Quality Assurance Test Lead - Principal Financial Group (Aug 2022 - Mar 2023)

- Managed a team of 4 testers for Payroll and Account Management project initiatives
- Executed project automation and devised new test cases employing a Java + Selenium-based Page Object Model framework
- Updated test execution outcomes in Jira
- Showcased a demo to clients highlighting automation advancements
- Established automation approach, scripts, and facilitated data and environment setup
- Undertook test planning and data generation based on specific environments
- Engaged in code reviews, monitoring activities, and defect tracking to promote ongoing enhancement of end-to-end testing processes

Quality Assurance Test Lead - State Farm (Jun 2017 - Oct 2021)

- Acted as the main POC and exclusive offshore expert for SFA/OKM Technical Support
- Contributed to the migration of OKM to OKA product and assessed new OKA products and classifications
- Configured SF views for distinct customers within the Oracle Customer Portal
- Supervised and maintained all OKM web applications and servers throughout diverse environments
- Developed Automation BDD Test for OKM web applications across various settings
- Installed and adjusted Oracle quarterly CVE patches on Linux servers
- Incorporated new items/assets and quick links to different customer portal interfaces
- Determined necessary test automation scenarios for Portal applications
- Documented defects in JIRA and submitted tickets in HPSM

Senior Software Test Engineer – Goldman Sachs (Jun 2014 – Apr 2017)

- Senior QA Engineer of the Team
- Developed Test script creation in Fitnesse Automation Tool
- Involved in al Testing activities like Test case creation, Test data creation, Test execution, Defect reporting and Test reorting
- Supervised and maintained all Test deliverables

EDUCATION

Bachelor of Information Technology: Information Technology

May '14

RMK College of Engineering And Technology

Chennai

GPA – 8.3

CERTIFICATIONS

- ISTQB Foundation Level Certified, 2018

TRAININGS & SEMINARS

- JIRA and Test Management Training: 1-week course on efficient project tracking, bug management, and collaboration - 2021
- Test Automation Best Practices Workshop: 4-day workshop on test automation practices, tools, and frameworks at Accenture, Chennai - 2020
- Agile Methodologies and Scrum Framework Seminar: 3-day seminar on Agile methodologies, Scrum framework, best practices, and efficient team management - 2019
- Selenium WebDriver Training: 2-week intensive course on Selenium WebDriver at Accenture, Chennai - 2017