



## SHRESHTHA GUPTA

Vice President – IT & Digital NSDC  
Chief Technology Officer NSDC International

+91-9945652952

[shreshtha2987@gmail.com](mailto:shreshtha2987@gmail.com)

<http://in.linkedin.com/in/shreshthagupta>

### DRIVING TECHNOLOGY TRANSFORMATION & ENHANCING BUSINESS CAPABILITIES

\* LEADERSHIP \* STRATEGY \* VISION \* ROADMAPS \* PLANNING \* BUDGETING  
DESIGNING, CONCEIVING, PLANNING, EXECUTING

An expert in leading IT and Digital initiatives and seasoned technology executive, brings over fifteen years of extensive experience in spearheading the **digitalization and digitization of business processes** across diverse sectors, including skills development, education, and employment, spanning multiple global regions. Proficiencies encompass the realms of **digital strategy, IT strategy, operations management, change leadership, strategic governance, and transformational initiatives**.

At the forefront of responsibilities, guiding the formulation of a **comprehensive technology strategy** and the establishment of a **strategic technology investment roadmap, harmoniously synchronized with the overarching corporate and business objectives**. Preside over the **orchestration of technology architectures**, which have not only facilitated the **delivery of groundbreaking solutions** but have also proven to be **highly cost-effective on a national scale**.

## SNAPSHOT

- Established **strategic partnerships** with various entities to deliver **digital skilling programs** for cutting-edge courses, thereby promoting equitable skill development opportunities across the ecosystem. Under my leadership, the team adopts a forward-thinking approach, centered on **digital-first, customer-centric, and platform-centric principles**, while actively '**Reimagining the Future**' of skilling.
- Stands as an erudite and visionary leader, **conceptualized and championed the creation** of the innovative technology stack known as DESH (Skill India Digital). This digital ecosystem for skilling is designed to empower individuals by facilitating their discovery of employment and entrepreneurship prospects through the establishment of a standardized digital system.
- With a wealth of experience, successfully implemented large-scale IT and **digital skilling solutions project budget of approx. 2.5 billion** that will cater to a diverse audience of **880 million Indian beneficiaries**, including learners, industries, knowledge providers, content partners, training organizations, employers, centers, trainers, assessors, and financial institutions.
- Oversaw the design, administration, and performance management of platforms that govern the implementation of multiple schemes initiated by state governments and central ministries. This effort has resulted in over **20+ million job-ready individuals**, with the management of **direct benefit transfers amounting to approximately \$6.8 billion**.
- Led development of strategic marketing plans to raise awareness and drive sales growth. Maintained **annual P&L of approx. 700 million** and shouldered corporate fiscal responsibility.
- Oversaw business-wide changes to modernize procedures and organization. Monitored key business risks and established risk management procedures. Initiated strategy to drive company growth and increase market share and profitability.
- Developed **innovative sales and marketing strategies** to facilitate **business expansion**. Formulated and executed strategic initiatives to improve product offerings.

- Directed **technological improvements, reducing waste** and business bottlenecks. Managed company-level architecture, platform and data configuration processes and implementation protocols. Laid out complete **business continuity plan** to maintain data protection in event of natural disaster or long-term outage.
- Designed **enterprise-level technological blueprints** and system architectures. Briefed executives on technology risks and suggested ways to alleviate concerns. Embraced **macro-level strategic decisions** and **micro-level implementation**. Interpreted multifaceted technological issues into defined frameworks and highly scripted action plans.
- Supported current and emerging programs through interactions with **high-level customers, business partners and external vendors**.
- Collaborated with cross-functional intra-company teams to provide mutually beneficial outcomes. Established and maintained strong relationships with customers, vendors and strategic partners.
- Collaborated with **legal, accounting and other professional teams** to review and maintain compliance with regulations. Managed **financial, operational and human resources to optimize business performance**. Cultivated company-wide culture of innovation and collaboration.
- **Collaborated with international markets** and foreign governments, offering our expertise as a technology service provider and forging strategic technology partnerships.

## SKILLS

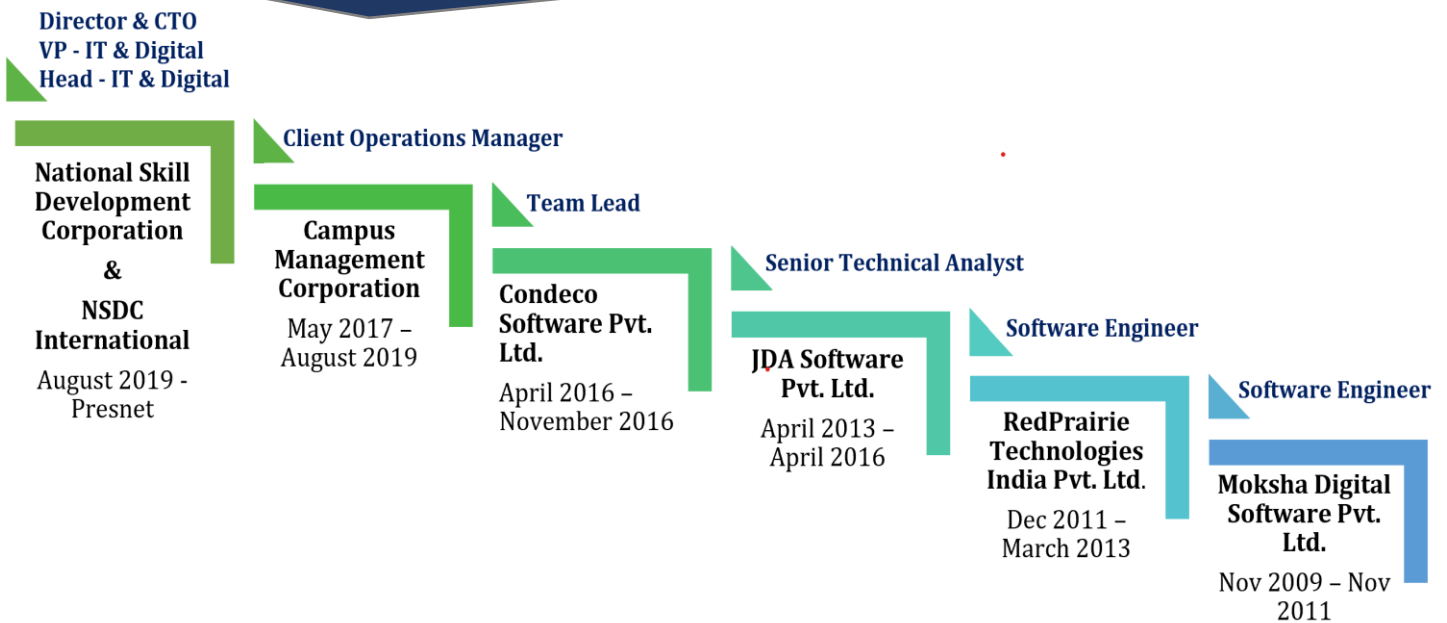
### LEADERSHIP

Strategic Planning	Budgets	Change Management	Thought Leadership
Technology Evaluation	Risk Management	Vendor Relations	Governance
Project Planning & Management	Creativity & Innovation	Planning & Forecasting	Problem Solving
Stakeholder Relations	Cross Functional Leadership	Regulatory Compliance	Negotiations

### TECHNOLOGY

Digitalization	Network	Software Development	Security
Digitization	AI/ ML	Data Analytics	Automation
Virtualization	DevOps & DevSecOps	Data Lake	Scrum
Hyper Scale Cloud	Business Intelligence (BI)	Mobile Application	Blockchain

## CAREER TRAJECTORY



## ACHIEVEMENTS

### VOLUNTEER

#### ➤ MEMBER BOARD OF DIRECTOR

NSDC International Ltd \* Electronics Sector Skills Council \* Instrumentation, Automation & Surveillance Sector Skill Council \* NASSCOM Sector Skill Council \* Media & Entertainment Sector Skill Council

#### ➤ PRESIDING OFFICER - POSH

NSDC International Ltd \* National Skill Development Corporation

### AWARDS

#### ➤ ET ASCENT BUSINESS LEADER OF THE YEAR AWARDS 2023

Leader of Tomorrow – Shreshtha Gupta

#### ➤ ET ASCENT BUSINESS LEADER OF THE YEAR AWARDS 2023

Excellence in Innovation- Best Innovative Product – Skill India Digital

#### ➤ ET ASCENT BUSINESS LEADER OF THE YEAR AWARDS 2023

Edu-Tech- Skill Development Company of the Year – NSDC

#### ➤ IAMAI 17TH INDIA DIGITAL SUMMIT

Best Tech for Education – Skill India Portal

## PROJECTS

## Project 1:

National Skill Development Corporation	
<b>Name</b>	Skill India Digital
<b>Domain</b>	Skill Development, Education and Labor & Employment
<b>Duration</b>	December 2021 - Ongoing Project
<b>Team Size</b>	200+ ( Partners E&Y, PWC, Deloitte, KPMG, Hitachi, RedHat, AWS, Haptik, Tarento, Tekdi, TNT, Cybersurf, DRC, ML Info, Qualitrix)
<b>Technology Stack (Open Source)</b>	<p>Web &amp; Mobile Management: Node.js, React Native, AngularJS, Kafka, Sunbird Telemetry</p> <p>Service Orchestration and Rule Engine: Springboot &amp; MVEL</p> <p>API Gateway Management &amp; Perimeter Security: AWS API Management , AWS Security (Identity Access Management)</p> <p>Datastore: PostgreSQL, Elastic-Search, Redis, MongoDB</p> <p>Service Mesh, Orchestration Istio , Kubernetes ( ROSA .. Redhat OpenShift Service on AWS)</p> <p>LMS: OpenEdx</p> <p>Object Storage: Amazon S3</p> <p>IAM: Keycloak</p> <p>Analytics &amp; EDL: Cassandra, Spark</p> <p>Log Analytics &amp; Monitoring: Dynatrace, Graylog; Devops: SonarQube, Jenkins</p> <p>Natural Language Procession: FAISS, Scikit (Python);</p> <p>Chatbot: Haptik</p> <p>Provisioning Platform: Openshift</p> <p>Reporting: PowerBI</p>
<b>Major Clients</b>	<p>Skill India Digital (SID) represents a citizen-centric, all-encompassing platform that aims to have training programs and opportunities by both the Central and State Governments bundled in a platform. By bringing all these government-sponsored training initiatives into Skill India Digital, the platform strives to establish a centralized and unified hub for skill development efforts.</p> <ul style="list-style-type: none"> <li>▪ G2G, G2B, G2C</li> <li>▪ B2B, B2C</li> <li>▪ C2C</li> </ul>
<b>Summary</b>	<p>Skill India Digital a Digital Platform for Skills and Jobs, Built on India Stack Global, Secured and Scalable, is a citizen-centric platform that prioritizes the needs of users, aiming to serve 800 million people by providing skilling, upskilling, reskilling, and employment opportunities. It facilitates citizens in finding convenient Skill India Centres, verifying their acquired skills, and connecting with employment opportunities. The platform is built on micro-services architecture, integrated with government infrastructure, and employs chatbots for user interaction. Some of the key features include location-based service discovery, personalized recommendations, learning management, job search, apprenticeship exploration, verified credentials, web and WhatsApp chatbots, and notifications. It strives to link with various government portals and stakeholders, such as government organizations, private entities, financial institutions, learners, job seekers, trainers, assessors, content providers, industry associations and CSR Funding organizations.</p>

	<p><b>DISCOVERY &amp; RECOMMENDATION (AI/ML):</b> Jobs, Apprenticeship, Skills Courses, Skills Centers: Career and Learning Pathways, Rating of Courses / Centers / Trainers</p> <p><b>Whole of Government:</b> All Skilling Schemes, eShram/EPFO/NCS, Education, Udyam, Aadhar, DigiLocker, GatiShakti, UMANG, AgriStack, PLI Schemes, ODOP, GatiShakti, High Economic Indicators like GSTN, EPFO Trends, Import/Export Trends</p> <p><b>ENTREPRENEURSHIP:</b> Solo, Nano, Micro: Access to Skilling, Access to Credit, Access to Market</p> <p><b>Digital SKILL CARD:</b> Dynamic and Trusted QR code: Portable to SID APP, SID ChatBOT, Email, SMS, DigiLocker</p> <p><b>LIFELONG LEARNING:</b> Education / Skilling/Upskilling/Re-Skilling: Common Education / Skills Registry, National Credit Framework, Academic Bank of Credit, Apprenticeship, Government / Private Funded Skill Courses, Credits and Badges</p> <p><b>DIGITAL SKILLING:</b> Anytime Anywhere Learning: Online/Blended Skilling, AR/VR/XR, Multimedia Learning, Online Assessments/ Digital Discovery of Course and Centers (Skills Hubs/ ITI) on Map</p>
<b>Roles &amp; Responsibility</b>	<ul style="list-style-type: none"> <li>▪ <b>Strategic Vision and Leadership:</b> Spearheaded the end-to-end project implementation of Skill India Digital, demonstrating exceptional leadership in conceptualizing, planning, and executing the initiative. Pioneered a forward-thinking approach centered on digital-first, customer-centric, and platform-centric principles, reimagining the future of skilling in India.</li> <li>▪ <b>Budgetary Excellence:</b> Successfully secured project approval from the Ministry, obtaining a substantial budget of 1000 million for the first year. Meticulously devised a comprehensive budget, ensuring efficient resource allocation to support the project's objectives.</li> <li>▪ <b>Global Best Practices Integration:</b> Conducted extensive research on global best practices, laying the groundwork for the conceptualization of Skill India Digital. Leveraged international insights to ensure the project's alignment with industry-leading standards.</li> <li>▪ <b>Robust Project Architecture:</b> Collaborated with internal and external experts to finalize a robust project architecture. Designed an integrated system encompassing cutting-edge technology, cloud infrastructure, data management, and security measures.</li> <li>▪ <b>Talent Management:</b> Led a team of over 200 engineers, each possessing diverse skills, distributed across 14 different organizations. Fostered collaboration and harnessed the collective expertise to drive project success.</li> <li>▪ <b>Strategic Partnerships:</b> Established strategic partnerships with various entities to deliver digital skilling programs for cutting-edge courses. Promoted equitable skill development opportunities across the ecosystem.</li> <li>▪ <b>Procurement Management:</b> Strategic Alignment, Vendor Selection and Evaluation, Technology Assessment, Cost Management, Risk Management, Contract Management, Vendor Relationship Management, Compliance, Sustainability and Environmental Impact</li> <li>▪ <b>National Recognition:</b> Skill India Digital was prominently featured in the Hon'ble Financial Budget for FY 21-22 and FY 22-23, signifying its strategic importance to the nation.</li> <li>▪ <b>Successful Launch:</b> Orchestrated the highly anticipated launch of Skill India Digital on 13th September 2023, marking a significant milestone in the project's journey.</li> </ul>

	<ul style="list-style-type: none"> <li>▪ <b>Innovative Technology Stack - DESH:</b> Conceived and championed the creation of DESH (Skill India Digital), an innovative technology stack. DESH serves as a standardized digital ecosystem for skilling, empowering individuals to discover employment and entrepreneurship prospects.</li> </ul> <p>Skill India Digital stands as a testament to my erudition and visionary leadership. My achievements have not only transformed skill development in India but have also set a high standard for future initiatives in the digital era.</p>
--	--

## Project 2:

<b>National Skill Development Corporation &amp; NSDC International</b>	
Name	NSDC DIGITAL
Domain	Skill Development, Education and Labor & Employment
Duration	FY 2023-24
Team Size	50
Technology	NSDC JOBX: .Net, MVC, .Net Core, MS-SQL Server NSDC TRUST: Node.js, Angular, MongoDB, OCR NSDC CONNECT: Node.js, MongoDB, React Native, Vue.js NSDC INSIGHTS: Power BI, MongoDB, SQL server, MS-SQL
Major Clients	B2C, B2B (Candidates, Employers, Content providers, Educational Institutes, Ed-Tech service providers, Credential verifiers, Training Partners, Skill/training Certification bodies)
Summary	<p>Technological intervention to create a comprehensive toolkit to significantly enhance outreach, quality, efficiency, collaboration and impact of skilling programs.</p> <p>NSDC Digital consists of six innovative platforms, aiming to fulfill all category of services required to boost skilling ecosystem globally:</p> <ol style="list-style-type: none"> <li>NSDC JOBX: Align skills with job/apprenticeship opportunities.</li> <li>NSDC TRUST: Digital credential verification platform (Identity, Skills, Education, Work Experience) Aadhar Enabled Facial / Biometric Registration / Attendance / Assessment/ Certification / Authentication</li> <li>NSDC INTERNATIONAL: International workforce mobility platform</li> <li>NSDC ACADEMY: Full spectrum ed-tech solution</li> <li>NSDC CONNECT: Community networking and content sharing app</li> <li>NSDC INSIGHTS: Comprehensive insights and trends reports platform</li> <li>Data Lake</li> <li>Digital Monitoring Command Control Center</li> </ol>
Roles & Responsibilities	<p><b>Expanding Access to Education and Opportunities:</b> Facilitated access for approximately 110 million students in schools and higher education to a wide range of services, including online blended learning, job and apprenticeship opportunities, digitally verified credentials, personalized dashboards, recommendations, and location-based services. Empowered students with digital tools that enhance their learning experiences and career prospects.</p> <p><b>Empowering the Workforce:</b> Extended access to approximately 450 million members of the current workforce to essential services, including proximity-based upskilling and RPL (Recognition of Prior Learning) training centers, both free and paid courses, employment and apprenticeship opportunities, personalized dashboards, digitally verified credentials, recommendations, and location-based services.</p> <p>Contributed to workforce development and career advancement for millions.</p>



	<p><b>Inclusivity in Skilling Ecosystem:</b> Ensured access for approximately 40 million citizens within the skilling ecosystem to services such as locating the nearest skilling center, digitally verified credentials, personalized dashboards, recommendations, location-based services, and more.</p> <p>Enhanced accessibility and engagement in skilling initiatives, fostering economic growth.</p> <p><b>NSDC Digital Global Impact:</b> Pioneered NSDC Digital, opening doors for both private and public entities to develop applications and generate revenue through offered services. Created a public good with the potential for global adoption, fostering international cooperation in skills and education.</p> <p><b>Strategic Technological Partnerships:</b> Evaluated and established partnerships with over 100+ technological entities, both in terms of product innovation and commercial viability. Ensured alignment with global standards, enhancing the project's technological ecosystem.</p> <p>Aforementioned has led to the transformative impact on education, workforce development, and international collaboration. My achievements reflect a commitment to innovation, inclusivity, and the advancement of skills and education worldwide.</p>
--	---

### Project 3:

National Skill Development Corporation	
Name	Skill India Portal (SIP) and National Apprenticeship Portal (NAPS)
Domain	Skill Development, Education and Labor & Employment
Duration	August 2019 – Ongoing Project
Team Size	110
Technology	Frontend: Angular 2 served from S3 Backend: Go Lang + Node JS + PHP + Python Database: MongoDB and Redis CI / CD Tool: Jenkins
Major Clients	G2B, B2B (Employers, Content providers, Educational Institutes, Ed-Tech service providers, Credential verifiers, Training Partners, Skill/training Certification bodies)
Summary	
Roles & Responsibilities	<ul style="list-style-type: none"> <li>▪ <b>Skill India Portal &amp; National Apprenticeship Portal Transformation:</b> Spearheaded the transformation of Skill India Portal (SIP) and National Apprenticeship Portal (NAPS) into a comprehensive platform for showcasing the entire skill ecosystem. Successfully integrated 23 state government schemes and 13 central ministry-supported skill schemes under SIP's umbrella, with ongoing efforts for further integration.</li> <li>▪ <b>Outcome-Focused Implementation:</b> Designed and implemented an outcome-focused framework within SIP, aligning the demands of establishments for a skilled workforce with the aspirations of Indian citizens for sustainable livelihoods. Enabled rapid scaling up of skill development efforts across India.</li> <li>▪ <b>Impressive Enrollments and Training:</b> Under portal management, achieved a remarkable 26 million candidate enrollments. Ensured the training of 24 million candidates, with 16.5 million candidates certified in skill-ready jobs.</li> <li>▪ <b>Successful PMKVY Implementation:</b> Skillfully administered the Pradhan Mantri Kaushal Vikas Yojana (PMKVY) with 14.5 million candidate enrollments. Orchestrated training for 14 million candidates, assessment for 12.5 million candidates, and certification for 11 million candidates within PMKVY.</li> </ul>

	<ul style="list-style-type: none"> <li>▪ <b>Financial Outcomes:</b> Strengthened DBT with a remarkable payout of <b>6.8 billion</b>, emphasizing financial empowerment.</li> <li>▪ <b>Hosting Key Schemes:</b> Skillfully hosted and managed <b>200+ key schemes/programs</b>, including PMKVY, DDU-GKY, Rastriya Krishi Vikas Yojana (RKVY), PMAY-G, Seekho Aur Kamao, Jal Jeevan Mission – RPL, Kaushal Vikas Mission Yojana, among others.</li> </ul> <p>Skill India Portal and National Apprenticeship Portal resulted in widespread access to skill development opportunities and certifications for millions of candidates across the nation.</p>
--	---

#### Project 4:

Campus Management Corporation	
Name	Scheme – Pradhan Mantri Kaushal Vikas Yojna (PMKVY), Skill Development Management System (SDMS), SMART, CRM, Microsoft AX, Skill India Portal, National Apprenticeship Portal (NAPS)
Domain	Skill Development
Duration	May 2017 - August 2019
Team Size	30
Technology	ASP.Net, C#, JavaScript, HTML, CSS, MSSQL and IIS
Major Clients	Ministry (MSDE), National Skill Development Corporation (NSDC), Sector Skill Council, Training Partner, Industry Partner
Summary	<p>The NSDC facilitates initiatives that can potentially have a multiplier effect as opposed to being an actual operator in this space. In doing so, it strives to involve the industry in all aspects of skill development.</p> <p>The approach is to develop partnerships with multiple stakeholders and build on current efforts, rather than undertaking too many initiatives directly, or duplicating efforts currently underway. To scale up efforts necessary to achieve the objective of skilling / up-skilling 150 million people.</p>
Roles & Responsibilities	<ul style="list-style-type: none"> <li>▪ Provided support for government schemes like PMKVY, CSSM, and STAR on SDMS.</li> <li>▪ Led a 30-member team serving 10,000+ stakeholders.</li> <li>▪ Headed the Data Warehousing (DWH) Team, delivering reports to various stakeholders, including the Prime Minister's Office.</li> <li>▪ Handled queries related to Parliamentary Sessions and RTI.</li> <li>▪ Managed meetings at the Ministry of Skill Development &amp; Entrepreneurship (MSDE) to discuss SDMS improvement plans.</li> <li>▪ Improved communication and collaboration between Campus Management Corp and NSDC.</li> <li>▪ Implemented strategic changes for knowledge management, customer-centric support, and issue resolution.</li> <li>▪ Coordinated improvement programs for global support processes.</li> <li>▪ Ensured team members' ongoing professional and personal development.</li> <li>▪ Managed escalations from government officials and bureaucrats.</li> <li>▪ Provided guidance and advice to associates.</li> <li>▪ Interacted frequently with tech leads, customers, and other team leaders/managers.</li> <li>▪ Contributed to new business development and proposals for an improved business model.</li> </ul>



**Project 5:**

Condeco Software Pvt. Ltd.	
Name	Condeco Enterprise and My-VRM
Domain	Information Technology
Duration	Apr 2016 – November 2016
Team Size	18
Technology	ASP.Net, C#, JavaScript, HTML, CSS, MSSQL and IIS
Major Clients	Multiple clients in EMEA, APAC, AMER
Summary	Room Booking - Monitor, measure and make the best use of every meeting room your estate has, from any location. Desk Booking - Maximize your resources, increase building efficiencies, and enable flexible working with any scale of workforce
Roles & Responsibilities	<ul style="list-style-type: none"> <li>▪ Lead operations team in problem-solving, proposing solutions, advising, and educating customers.</li> <li>▪ Supervise a technical team ranging from entry level to senior engineers for day-to-day management.</li> <li>▪ Foster ongoing professional and personal development to keep the team's skills up to date.</li> <li>▪ Mentor and coach team members to strengthen their technical and managerial capabilities.</li> <li>▪ Manage escalations of highly technical support requests from enterprise customers via phone and web, ensuring high customer satisfaction.</li> <li>▪ Drive strategic changes for knowledge management, customer-focused support, and issue resolution.</li> <li>▪ Coordinate global support process improvements.</li> <li>▪ Receive objectives as assignments and determine resource allocation to meet schedules and goals.</li> <li>▪ Address diverse issues, requiring an analysis of various factors and an understanding of current business trends.</li> <li>▪ Adhere to processes and operational policies when selecting methods and techniques to find solutions.</li> <li>▪ Possess expertise in cross-functional management, IT applications, processes, software, and equipment, with strong organizational, presentation, and customer service skills.</li> </ul>

**Project 6:**

JDA & RedPrairie	
Name	BOS – Back Office System / ESO – Enterprise Store Operations / Inventory Management
Domain	Retail & Supply Chain
Duration	December 2011 – April 2016
Team Size	16
Technology	ASP.NET, C#, JScript, XML, XSLT, MSSQL Server and Blue Cube Tools
Major Clients	Multiple clients in Europe, South Africa, UK and US - Shell GSS, Total, MAB, Shoprite, Chevron, Speedway, Repsol, Dunkin, etc.
Summary	Back Office System / Enterprise Store Operation is the Web based application used primarily by Retailers to manage and complete their tasks that support and report on the running of the site. It provides the Retailers Manual and automated ordering functionality with extensive Supplier information, Ability to record stock transfers and returns, electronic inventory control, Comprehensive reporting features etc.

Roles & Responsibilities	<ul style="list-style-type: none"> <li>▪ Worked as a Customer Advocate and acted as a Problem Manager.</li> <li>▪ Served as the main point of contact for customer communications, addressing questions, clarifications, and progress updates.</li> <li>▪ Provided Application Techno-Functional Advanced Care Assistance to EMEA and AMER regions.</li> <li>▪ Coordinated resources to resolve issues and implemented procedures to prevent recurrence or recommend better products/services.</li> <li>▪ Conducted Root Cause Analysis and Defect Fixing in real-time for critical cases.</li> <li>▪ Gathered and analyzed client requirements, offering long and short-term solutions.</li> <li>▪ Built and packaged customer branch code.</li> <li>▪ Contributed to long-term product improvements based on supportability, manageability, and scalability.</li> <li>▪ Held weekly customer calls to understand ongoing issues and business impact.</li> <li>▪ Collaborated with departments to strategize business and solution improvements.</li> <li>▪ Attended war room meetings to address problems.</li> <li>▪ Twice nominated as POC for strategic customer SHELL GSS of JDA for managing testing projects outsourced to Accenture.</li> <li>▪ Provided leadership and mentoring to a team of 10-15 individuals, defining roles and responsibilities, and ensuring a positive working environment.</li> <li>▪ Conducted calibration, performance reviews, and mentored colleagues.</li> <li>▪ Managed escalations for team members and generated performance reports.</li> <li>▪ Conducted Knowledge Sharing Sessions and designed specialized assignments.</li> <li>▪ Led technical and functional bootcamp training sessions for new hires.</li> <li>▪ Participated in company events like hiring, training, and internal initiatives.</li> <li>▪ Undertook onsite assignments in the UK in 2012 and 2014 for skills training, customer support, and issue resolution.</li> </ul> <p>Achievements:</p> <ul style="list-style-type: none"> <li>▪ Achieved the highest rate of problem case closures for Strategic EMEA Accounts.</li> <li>▪ Recognized for outstanding solution expertise with awards.</li> <li>▪ Served as the go-to expert for Product Development, Cloud, Consulting, and Dev Services.</li> <li>▪ Received praise and testimonials for excellent customer and regional management.</li> <li>▪ Advocated for customers in Strategic Accounts through regular weekly calls.</li> <li>▪ Conducted Technical Bootcamp training to enhance RCA skills within the team.</li> <li>▪ Attained perfect Customer Satisfaction scores, even from challenging customers.</li> <li>▪ Received the prestigious Essential Piece Award on a global scale.</li> <li>▪ Earned multiple SPOT Awards in recognition of exceptional performance.</li> <li>▪ Made a significant impact on training, mentoring, and Knowledge Sharing Sessions (KSS) within the team.</li> <li>▪ Consistently received the highest team rating for three consecutive years.</li> </ul>
--------------------------	--

**Project 7:**

Moksha Digital Software Pvt. Ltd.	
Project	MD RIS – Radiological Information Systems
Domain	Healthcare
Duration	November 2009 – November 2011
Team Size	10
Technology	ASP.Net, C#, AJAX, JavaScript, HTML, CSS and MySQL.
Major Clients	Multiple clients in India, Middle East and US
Summary	Moksha Digital's indigenous Radiological Information System. The product supports management of workflows in various organizations and Hospitals.
Roles & Responsibilities	<ul style="list-style-type: none"><li>▪ Gathered and analyzed the client requirements.</li><li>▪ Designed and Development of ASP .Net Web pages, Master Pages for the application.</li><li>▪ Design and Development of Localization Framework.</li><li>▪ Created .Net Framework customized classes that would be used later as the building blocks for the application.</li><li>▪ Worked on Business Logic Layer and Data Access Layer of the project.</li><li>▪ Responsible for developing Notification Services including sending SMS using Third Party Software and Email using SMTP protocol.</li><li>▪ Responsible for developing Roster System Module Independently.</li><li>▪ Responsible for developing HL7 Management Module using NHAPI.</li><li>▪ Responsible for PDF generation using Itext Sharp.</li><li>▪ Review and Testing of the developed modules. Prepared the technical documentation for the application.</li><li>▪ Troubleshooting and Bug fixing.</li><li>▪ Deployment, Maintenance, and support for application at client side.</li></ul>

**Project 8:**

Moksha Digital Software Pvt. Ltd.	
Project	MD Athena – PACS (Picture Archival and Communication System) Server
Domain	Healthcare
Duration	November 2009 – November 2011
Team Size	5
Technology	JAVA, XSL, XML, JavaScript, Eclipse and MySQL Server
Major Clients	Multiple clients in India, Middle East and US
Summary	Moksha Digital's premier product MD Athena – A Web based DICOM Server, which integrates with DICOM compliant modalities such as CT, X-Ray, MRI, Cath-lab, Echo
Roles & Responsibilities	<ul style="list-style-type: none"><li>▪ Revamping Admin Console and Management User Interface – Design and Implementation.</li><li>▪ Addition of roles in User Interface, DICOM Router, Licensing Model – Design and Implementation and Quality Assurance</li></ul>

## ACADEMICS

Capacity Building Program - Leadership Skills – 2022	ISB Executive Education	Certification Program
IT Infrastructure Library (ITIL) – 2013		Certification Program
Bachelor of Engineering (IT) – 2009	Rajasthan University, Jaipur	First Class with Distinction (Awarded Scholarship)
Senior Secondary School – 2004	Agra Public School, Agra	First Division
High School Certificate -2002	St. Johns School, Agra	First Division

## PERSONAL VITAE

Date of Birth:	21st January 1987
Passport Number:	
Member Director	Below 5 % share – Shrimad Herbal & Ayurveda LLP (Family Business)

I hereby declare that all the Information furnished above is true to the best of my knowledge.

**Shreshtha Gupta**