



SWASTIKA MUKESH AMEEN

Associate Software Engineer

PROFESSIONAL SUMMARY

Dedicated professional with 2+ years of extensive experience in the field of Information Technology. Experience in providing Business Intelligence solutions in Data warehousing and Decision Support Systems using Informatica. Worked with data analysts and developers, Business Area, and Subject Matter Experts (SME) performing development activities across all phases of project development lifecycle. Applied data warehousing principles and best practices to development activities.

WORK EXPERIENCE

ASSOCIATE SOFTWARE ENGINEER Mphasis Limited, Bangalore, India

December 2020 – December 2022

Roles and Responsibilities

- Worked on complete life cycle from Extraction, Transformation and Loading of data using Informatica.
- Worked in Production Support environment for Major / Small / Emergency projects, maintenance requests, bug fixes, enhancements, data changes, etc.
- Involved all phases of the SDLC such as analysis, design, coding, testing, production and post-production.
- Monitor SQL Error Logs /Schedule Tasks/database activity/eliminate Blocking & deadlocks /user counts and connections/locks etc.
- Involved in performance tuning and fixed bottle necks for the processes which are already running in production.
- Ensured incidents and requests are resolved/fulfilled within agreed service levels (SLA) and workarounds are provided to minimize business impact with timely escalations to the next level of support for faster resolution.
- Extensively done SQL querying for data analysis.
- Extracted Data from various sources like flat files, RDBMS databases into staging area and populated into Datawarehouse.
- Developed various transformations for loading the data into the target.
- Worked with session logs, informatica debugger and performance logs for handling the error in workflow and session failures.
- Assisted in the validation of patching and DR activities.
- Used Atlassian tools like Jira for issue tracking and project management purpose and used confluence for technical documentation.
- Effectively worked on Onsite and Offshore work model.

CONTACT INFO



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LANGUAGES

- English: Fluent
- Hindi: Fluent
- Kannada: Fluent
- Tulu: Fluent

TECHNICAL SKILLS

- Informatica PowerCenter 10.1/10.4
- Tableau, Power BI
- Airflow
- Splunk
- OpenShift
- Unix
- Oracle 11g
- SQL Server 2016
- Snowflake
- Scheduling tool like Control M
- Ticketing tools like Service now, Jira
- Office tools like Microsoft word, Microsoft Excel, Microsoft PowerPoint
- Collaboration tool like Confluence
- Languages like SQL, PLSQL, HTML, CSS, PHP, Angular Js, Java, Python, JavaScript

SOFT SKILLS

- Communication
- Presentation
- Team Management
- Leadership
- Interpersonal skills
- Analytical, logical and problem solving

PERSONAL DETAILS

Nationality : Indian

Visa Status : Spouse Visa

EDUCATION HISTORY

BACHELOR OF ENGINEERING IN COMPUTER SCIENCE

2015-2019

Shri Madhwa Vadiraja Institute of Technology and Management

Academic projects

- Developed a mini project titled '**Exploring temple**' using Web Designing technologies like HTML, CSS, JavaScript and PHP.
- Developed an IOT project titled '**Transport vigilance and Fine Automation**' using Arduino programming and developed a website for it using HTML, CSS

CERTIFICATIONS/INTERNSHIPS

- Completed "**Tableau Training**" certification course from Simplilearn.
- Completed "**Data Engineering Foundations**" certification from Linked In.
- Currently pursuing "**Informatica Certification**" from Udemy.
- Trained on technologies like **PL SQL, procedures, functions, SQL, HTML, CSS, PHP, JavaScript, jQuery, Java, J2EE, Spring Boot, Angular, Bootstrap** by Mphasis Limited from December 2020 to March 2021.
- Completed Internship on "**Mobile Application Development**" with Zephyr Technologies & Solutions Private Limited, Mangalore, India from July 7, 2018 to August 4, 2018.
- Completed Internship on "**Python**" with Hewlett Packard Enterprise Delivery center, Mangalore, India from January 8, 2018 to February 8, 2018.

DECLARATION

I hereby declare that all the above details mentioned are true to the best of my knowledge.

SWASTIKA MUKESH AMEEN