

# Ramyalakshmi T

## Salesforce Developer

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in <https://www.linkedin.com/in/ramyalakshmi-t-26s8a5i7/>

### PROFILE

Experienced Salesforce administrator and developer with 4+ years of experience. Proficient in coding and programming, experienced in upgrading, modifying, and integrating systems, and skilled in analyzing company processes and developing workflows for business needs. Adept at developing, designing, and testing applications and modules.

### EDUCATION

**BACHELOR OF ENGINEERING IN ELECTRONICS AND COMMUNICATION | 2018,**  
**PANIMALAR ENGINEERING COLLEGE**  
Chennai, India

### CERTIFICATES

- Salesforce Certified Platform Developer 1
- Microsoft Azure AZ-900 Fundamentals
- Infosys Certified Salesforce Administrator

### SKILLS

Salesforce Administration, Apex, LWC, Trigger, Integration, Async Apex, Flow, Platform Events etc.

Salesforce Tools: Workbench, Postman, Visual Studio, Lightning Studio and Data Loader

Deployment: Flosun

Web Development: HTML, CSS, JavaScript, LWC.

### PROFESSIONAL EXPERIENCE

#### **Tata Consultancy Service, SYSTEMS ENGINEER**

July 2022 – present | Bangalore, India

- Involved in development of several Lightning Web Components
- Strong proficiency in writing Apex Class, Triggers and Managed API Integration
- Experience in creation of datasets, lens and dashboards in CRM Analytics

#### **Infosys Limited, TECHNOLOGY ANALYST**

April 2022 – July 2022 | Chennai, India

- Created Salesforce application with an extensive knowledge in Apex, Triggers and Asynchronous Apex.
- Started working on Salesforce Lightning Components & learning LWC.

#### **Infosys Limited, SENIOR SYSTEMS ENGINEER**

February 2021 – March 2022 | Chennai, India

- Involved in analysis, design, development of various Salesforce Lightning applications. Worked on projects with agile methodology (Jira).
- Worked in Automation tools like Process Builder, Flows, Workflow rules, and strong administrative experience in user management, Profile, roles, and permission set.

#### **Infosys Limited, SYSTEMS ENGINEER**

February 2019 – January 2021 | Chennai, India

- Experience in identifying, Debugging, and fixing Issues as part of technical support and also providing technical documents, weekly and monthly reports.
- Proficiency in SFDC administrative tasks like creating Profiles, Roles, Users, Page Layouts, e-mail services, Workflows, Reports, Dashboards, Approvals and Tasks.
- Writing Apex Test Classes following the best practice and making sure we are covering more than 85% lines of the apex classes before pushing them into the production