

RESUME

PRIYADHARSHINI MAHALINGAM

M.SC (COMPUTER SCIENCE)

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PROFESSIONAL SUMMERY

- 1+ Years of work experience in the area of Software Testing (Manual) with a solid understanding of Test Planning, Test Design, Test Execution and Defect Management
- Fair knowledge on Member On-boarding process and certification testing
- Complete knowledge on Cards & Payments lifecycle
- Knowledge in Payment processing life cycle: authorization, clearing and settlement
- Fair Knowledge about OOPs concept, JAVA and database.
- Well acquainted with all phases of SDLC and STLC.
- Good knowledge Web Automation testing using Selenium Web-Driver.
- Experience in **Vision Plus (Version 8 & 10)** application.

TECHNICAL SKILLS

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| Automation Tools | Selenium Web-Drive |
| Development Language | JAVA |
| OS and Platform | Windows |
| Bug Tracking Tool | JIRA |
| Generic Tools | MS-Office |
| Other Applications | Vision Plus & First Vision |

WORK EXPERIENCE

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| Name of Organization | Tristha Gloabal pvt. Ltd |
| Department | Delivery |
| DOJ | April 2022 |
| Designation | Test Engineer |
| Role | Team Member |
| Technology | Jira, Soap UI, API, Vision plus Application-CMS, LTS |

Responsibilities:

- ❖ Analyzing the requirements specification and understanding the business process.
- ❖ Identify Test Scenarios, Test cases and Test plan
- ❖ Worked on CMS and LTS Module in Vision Plus Application
- ❖ Defect raising using JIRA
- ❖ Account boarding via API.
- ❖ Analyzing of logs for Defect verification.
- ❖ Re-test the test cases once fix is released by development team.
- ❖ Gathering and sharing the knowledge of card specification

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| Name of Organization | Barclays Global Service Centre – TeamLease Services Ltd |
| Department | Payment Production Insurance |
| Duration | 14th Dec 2018 – 24th Sep 2020 |
| Designation | Quality Controller |
| Role | |

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| Name of Organization | Barclays Global Service Centre – PersoKelly Services India Pvt Ltd |
| Department | Payment Production Insurance |
| Duration | 09th April 2021 – 13th Dec 2021 |
| Designation | Quality Controller |
| Role | Team Member |

Responsibilities:

- ❖ Check the Quality of activities performed by the Processors
- ❖ Verify the Payment made is correct or not
- ❖ Provide Feedback under certain check criteria
- ❖ Conduct meetings to avoid repeated errors
- ❖ Conduct Session to analysis the root cause of error
- ❖ Maintain QC Report
- ❖ Resolve the Queries without impact both Customer satisfaction and Bank Reputation

CERTIFICATION

- ✓ Software Testing Certification: ISTQB
- ✓ Good Performance Certification in Cards and Payments.
- ✓ Certification in Automation Testing Course (Java Selenium)

ACADEMIC QUALIFICATIONS

July 2016 – May 2018: MSC (Computer Science) from SASTRA UNIVERSITY, Kumbakonam with 7.5%

July 2013 – May 2016: MSC (Computer Science) from SASTRA UNIVERSITY, Kumbakonam with 6.5%

June 2012 – Mar 2013: Higher Secondary School at St. Joseph's Girls Hr. Sec. School, Kumbakonam with 73%

June 2010 – April 2011: Higher Secondary School at St. Joseph's Girls Hr. Sec. School, Kumbakonam with 93%