

## CURRICULUM VITAE

**Gayathri D**

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### Professional Summary:

- **2.4 years of experience at HCL Technologies Ltd.**
- B-Tech from Siddhartha College, Hyderabad
- A Well determined, hard working person. I like to work in a group utilizing skills of each and every member I work with.
- Involved working (academic and professional) in technologies such as SQL, Web services, HTML, UNIT TESTING.

### Major Skills and Responsibilities:

- Quick learner and a good team player, ability to meet tight deadlines.
- Good Team player with excellent problem solving skills and good interpersonal skills.
- I also have good exposure to Software Development Life Cycle (SDLC).
- I have involved in analysis, enhancement and support using SQL Server 2005, HTML, UNIT TESTING.
- I have ability to analyse issues, expedite innovative solutions and consensus-driven environment that contributes to on-quality, on-time project delivery.
- A Well determined, hard working person. I like to work in a group utilizing skills of each and every member I work with.

### WORK EXPERIENCE:

- Worked as Support Engineer at HCL.

### TECHNICAL EXPERTISE:

| Elements               | Particulars    |
|------------------------|----------------|
| Primary Skills         | SQL, HTML      |
| Languages              | SQL, Core java |
| Database Connectivity  | SQL server     |
| Databases              | SQL            |
| Foreign Language known | ENGLISH        |

**PROJECTS HANDLED**

| Project Name          | AIG  |         |            |         |
|-----------------------|--|---------|------------|---------|
| Client                | American International group(AIG)  |         |            |         |
| Project Description   | It is an application support and behaved as a mediator between the user and the vendor. If user faces any issues related to application they report us to fix it. Here we coordinate with all the respective teams to fix the issue.   |         |            |         |
| Environment           | SQL server 2005  |         |            |         |
| Duration              | From (mm/yy)   | 02/2015 | To (mm/yy) | 04/2016 |
| Role / Responsibility | <ul style="list-style-type: none"><li>Involved in the transition of the project.</li><li>Attended the KT sessions.</li><li>Preparation of understanding documents.</li><li>Performed the ticket closure well as per the project guidelines.</li><li>Behaved as a mediator between the User and Vendor.</li></ul> |         |            |         |
| Team Size             | 10   |         |            |         |

| Project Name          | Common Wealth Bank of Australia, Australia   |         |            |         |
|-----------------------|--|---------|------------|---------|
| Client                | CBA - SASO (Solution Application Support Online)   |         |            |         |
| Project Description   | It manages all finances on one page. It made everything easier like opening an account, applying for personal loan, increase an existing home loan in an hour, and pay utilities bills, transfer money between accounts, re-direct interest to another accounts and many others retail banking features. With Finest Online user money and transactions are absolutely safe with security guarantee  |         |            |         |
| Environment           | <ul style="list-style-type: none"><li>Operating system: Windows 7/XP</li><li>Hands on experience on Database tool SQL, Oracle.</li></ul>   |         |            |         |
| Duration              | From (mm/yy)   | 04/2016 | To (mm/yy) | 01/2017 |
| Role / Responsibility | <ul style="list-style-type: none"><li>Involved in different phases of Software Testing Life Cycle (STLC) and adequate knowledge in Functional Testing and Regression Testing.</li><li>Good Experience in Testing for Web based Applications.</li><li>Good knowledge is setting up Test Data for Net bank using CommSee application.</li><li>Quick learner and a good team player, ability to meet tight deadlines.</li><li>Good Team player with excellent problem solving skills and good interpersonal skills.</li><li>Hands on experience in Rally tool</li><li>Extensive knowledge in Agile Process and Defect tracking.</li></ul> |         |            |         |
| Team Size             | 11   |         |            |         |

**EDUCATION :**

- B-Tech in computer science Engineering from Siddhartha Institute of Engineering & Technology with 68%(Year -2013).
- Intermediate with 78.66% (Year -2009).
- SSC (X) Bhashyam public School, Hyderabad with 72.33% (Year -2007).

**PERSONAL DETAILS :**

Permanent Address: H. No 7-944, Road no.4, Tirumala enclave, Dammaiguda, Hyderabad 500083

Languages Known: English, Telugu, Hindi

Hobbies: Listening to music, Watching Television, Playing Chess.

**Preferred Location:** Hyderabad

**Date:** 21/10/2022