



# Juhita Sarkar

Bangalore

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## ACHIEVEMENTS

- **Salesforce Certified Platform Developer 1.**
- **Salesforce Certified System Architect ([Link](#)).**
- Deloitte, 2021, Winner of Applause Award across the project.
- Deloitte, 2020, 2<sup>nd</sup> position in the Innovator of The Year 2020 Award for the solution provided based on Einstein Analytics.
- Morgan Stanley, 2018, Awarded for the Outstanding Delivery in the area of Salesforce Agile Pilot.
- TCS, 2015, Completed Six Sigma-Green Belt certification.
- TCS, 2015, Have been awarded with Young Achiever Award.

## EXPERIENCE

### Technical Architect, Wells Fargo (Jul 2022– Present)

- Designed the solution for Loan Origination, automated lender validation and integration with credit risk systems. Using OOB capabilities of nCino for loan life cycle and Various other point to point Integrations using Platform Events, Rest API Integrations and External Services.

### Salesforce Architect, Team Lead, Deloitte Consulting (Aug 2019 – Jun 2022)

- Lead salesforce developers for an org with 3000+ users.
- Developed a force.com application to automatically schedule mass delete operation for any salesforce object from a lightning UI. This is built on Lightning Aura components and a reusable SFDX package.
- Maintaining a highly customized salesforce org by refactoring existing code by reducing query counts, CPU time consumptions and ROW lock issues. Also, worked on optimizing batch classes.
- Designed a one trigger per object framework with logic less triggers and context-specific trigger handlers.
- Built Various Dashboards and Dataflows using **Einstein Analytics** to help client perform data analysis on a huge dataset.
- Built event monitoring dashboards on analytics to monitor APEX, VF, lightning usage and adaptability.
- Involved in Data Migration using Data Loader and workbench. Also, designed a ETL job to update >1 M Account records.

### Senior Salesforce Developer, Morgan Stanley (Sept 2017 – Aug 2019)

- Involved in development on a force.com org using FSC and connected to MC.
- Designing and implementing relevant system code such as Apex classes, triggers & Lightning components and configurations such as workflow rules, validations, formula fields etc.
- Used SOQL & SOSL to cater to the data manipulation needs of the application.
- Managing API integrations and web services of the legacy system.
- Extensively worked on REST API to create/update data from Salesforce org to the connected Marketing Cloud org.
- Installed, configured & customized the UI of the Distributed Marketing app (Owner Salesforce.com, version: 219) in Salesforce.
- Installed, configured and maintained the Marketing Cloud Connect app in Salesforce and used the salesforce marketing cloud connector V5 to connect to multiple salesforce Orgs to maintain email campaigns.

### Developer Support Engineer, SALESFORCE.COM INDIA Pvt. Ltd. (Oct 2016 – Aug 2017)

- Assist third-party developers to troubleshoot their integration with salesforce.com APIs, Apex, Visualforce and implementation of other salesforce.com development products. This will involve debugging, troubleshooting, and taking responsibility to see that the issue is fully resolved.
- Write sample code, client libraries, and contribute to Open Source projects.

### Salesforce Administrator and Developer, TCS Ltd. (Jan 2014 – Sept 2016)

- Performing Salesforce.com Application Setup activities and customized the apps to match the functional needs of the organization.
- Experience in development, administration, configuration, Implementation, and Support of sales force CRM, and Sales Force applications based on Apex Language and leveraging Force.com Platform.
- Strong Implementation and Integration experience using Custom objects, Triggers, workflows/ workflow rules, approvals, Visual Force Pages, and Apex classes.

## SKILLS

- Apex Classes, Triggers, Batch classes, asynchronous processes, Lightning Component - AURA, LWC, Platform Events, Flows, Marketing Cloud Amp script, Marketing Cloud SSJS, Einstein Analytics.
- Tools: Force.com platform, Workbench, Eclipse, GIT, Stash, Marketing Cloud Journey Builder, Email Studio, Automation Builder.

## EDUCATION

- Completed B. Tech. in Electronics & Instrumentation Engineering from College of Engineering & Management, Kolaghat, West Bengal, with CGPA 9, in 2013.
- Completed Class 12, from Surendra Nath Centenary School, Ranchi, Jharkhand, in 2009 with 91% of marks.
- Completed Class 10, from Ursuline Convent Girls' High School, in 2007 84.3% of marks.