

Riti Pandya

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EDUCATION

- Bachelors of Engineering (Computer Engineering)
Government Engineering College, Modasa, Gujarat, India
Percentage – 65% (Feb, 2015)
- Diploma (Computer Engineering) in **Parul Institute**, Vadodara, Gujarat, India
Percentage – 67% (June, 2011)

RELEVANT COURSEWORK AND TECHNICAL SKILLS

- ASP .Net, C#, MSSQL, Visual Studio, Production support end to end development, WCF, Performance tuning, Troubleshooting, Enhancement
- Tools and OS : Service Now, ITSM, Jira, MS Excel, MS Word, MS Powerpoint, Windows

WORK EXPERIENCE

- Associate Consultant at ATOS India (June 2015 - May 2019)
 1. Junior Software Engineer for Siemens Corporate Application (MSSQL)
 - Worked in this project for 6 months (Sept 2015 - April 2016)
 - I got an exposure to various Intranet Applications such as EXIM, PDC tracking, SP saving and Welcome Mail Scheduling. I had also been involved in **manual Testing** for EXIM Application.
 - I was mainly responsible for **Manual Testing, Documentation & Reports**, Resolving Technical issues
 2. BMW FS (ASP .Net, C#, MSSQL, WCF)
 - Worked in this project from May 2016 to May 2019 (3 Years) as a **Software Developer**
 - Developed a Dealer front end Application for managing loans and leases (Finance stuffs) on behalf of customers

- Involved in various phases of SDLC & Agile Methodology.
- I was mainly responsible for making Web Applications, Unit Testing, Debugging Incident, Change & Problem Management

CERTIFICATION & ACHIEVEMENTS

- Certification in Microsoft Software Developer.
- Got recognition for Customer Satisfaction, in BMW Project.
- Recognized for significant contribution in improving Product and Service Quality.
- Maintained High Customer Satisfaction Rate, throughout project.