

## HARSH VARDHAN SRIVASTAVA

M. Tech, Diploma Business Administration (IIM Lucknow)

E-mail: [hvsrivastava76@gmail.com](mailto:hvsrivastava76@gmail.com)

Mobile: +91 70 27 12 85 55

---

### EXECUTIVE SUMMARY

- Result oriented Indian Army veteran with 23 years of experience in **maintenance of Armoured vehicles & heavy equipment**
- Pragmatic personality with a 'can-do' attitude and focused approach
- Leader, strategic thinker, and mentor who believes in developing strong teams by promoting an environment of continuous business improvement
- Excellent inter-personal & communication skills with the ability to work through a matrixed organization
- Excellent collaborative liaison proficiency with government and corporates
- Led cross-functional teams in highly challenging operational environment
- Proven record of excellent administration capabilities
- Awarded Commendation for innovation in improving operational capability of Armed Forces thus saving exchequer of Rs. 26 Cr per annum



### BUSINESS SKILLS

General Administration  
Strong Technical Acumen

Operations Management  
Resource Management

People Development  
Lean Six Sigma

### EXPERIENCE AND ACCOMPLISHMENTS

#### HUNGERBOX (INDIA'S NO 1 FOODTECH B2B STARTUP)

Aug 2022 – Till date

##### VICE PRESIDENT- OPERATIONS

- Leading operations of India's, no 1, B2B FoodTech startup & handling the P&L worth 10 Cr per month for Andhra and Telangana
- Leading co-ordination with all stakeholders (client, facility, vendor, internal customers)

#### LUCKNOW CANCER INSTITUTE & HOSPITAL

Dec 2020 – Jan 2022

##### GENERAL MANAGER- TECHNICAL OPERATIONS

- Led operations of a hospital & a chain of diagnostic centers, handling the procurement, maintenance and disposal of high technology equipment like MRI machines, CT scan machines, Radiotherapy machine, modular Operation Theatre equipment and all the hospital related equipment & supplies
- Led co-ordination with all stakeholders (doctors, technicians, vendors and service providers for reduced downtime and hence enhanced equipment availability
- Handling attendance, payments, PF, ESIC, and medical insurance schemes of more than 400 employees
- Safety and security of all the campuses including hospital as well as chain of diagnostic centers

#### SCHINDLER INDIA PVT LTD (Vertical Transportation)

Sep 2019 – Oct 2020

##### SENIOR MANAGER- OPERATIONS

- Successfully headed entire gamut of service operations for Haryana region and brought the branch to 3<sup>rd</sup> from 22<sup>nd</sup> position in a year
- Instrumental in creation of staffing plan, schedules, quality initiatives & process change initiatives by following Lean six sigma methodology
- Maintaining and monitoring annual plan for the complete portfolio with balanced scorecard and standards and goals
- Tracking maintenance expenditures, makes adjustments as needed, and communicates progress
- Managing risk, issues and remove barriers to ensure completion of milestones on task and budget
- Overseeing procurement, purchasing and rentals of maintenance equipment
- Food Safety, Environmental, Health and Safety of the team on site
- Refine and finalize labor, materials, parts, methods and priorities.
- Execute the site's PM program and work order process. Coordinate effectively with operation to plan

- and schedule work to minimize maintenance cost and downtime
- Driven superior customer experience and customer support by proactive measures
- Instrumental in forming and maintaining positive relationships with all the stakeholders like HR manager, Financial manager, Admin head, Production head, Logistics head
- Performance management, feedback system, career planning & people development to improve individuals as well as collective team's performance
- Applauded globally by the Group CEO, Mr. Thomas Otterli, for the excellent camaraderie & workmanship shown by the team during the COVID 19 pandemic

## **INDIAN ARMY**

**Dec 1997 – Jul 2019**

**(2<sup>ND</sup> LIEUTENANT- LIEUTENANT- CAPTAIN- MAJOR- LIEUTENANT COLONEL)**

**(Specialist in Battle Tanks, Heavy vehicles & equipment maintenance)**

- Headed 3 X Maintenance Repair Organization responsible for upkeep of complete battle machinery including Tank T-72, T-55 and heavy Equipment Trucks, Conveyers, Pneumatics & Hydraulics
- Responsible for planning and ensuring the Capital Asset Program in compliance with Annual Operating plan for facility
- Create and implement preventive maintenance schedule in accordance with the equipment manufacturer's recommendation/ industry accepted best practices for all plant equipment
- Responsible for planning, demand, receipt, storage & issue of stocks of spares needed for the maintenance of the equipment, thus reducing the downtime for end to end logistic management of vehicles, weapons & other critical equipment to ensure 100% operational readiness consistently
- Design, quote and execute facility improvement projects. Develop long-term facility layout and equipment plan for maximum efficiency and capacity
- Responsible of conditioning, salvage and scraping of the 'Beyond Economical Repair' equipments and vehicles
- Successfully administered 450+ employees through contract management, welfare, conflict resolutions, policies implementation and functions like security of base, fire safety & transport management
- Held regular HR policy reviews, performance counselling, appraisals, training activities, workforce planning reviews, disciplinary reviews and implemented agile decisions
- Conceptualized, established and managed a number of remote Equipment Support Mission (ESM) teams for in-situ engineering support & resuscitation of critical military equipment
- Led Quality Assurance teams of Heavy Vehicles factory, Hyderabad under DGQA (Ministry of Defence) in respect of Infantry Combat Vehicles (BMPs of Russian origin)
- Expansive experience in man management challenges and resolving multiple staffing issues in complex settings.

## **EDUCATION & CERTIFICATIONS**

- Business Diploma (General Management) -IIM Lucknow (2019)
- Lean Six Sigma Green Belt, KPMG (2018)
- Advanced Excel (2018)
- Masters of Technology Degree - Mechanical, India (2009)
- 42 week's **specialization course in Battle Tank Technology** (2008)

## **ACCOLADES**

- Won Unit Citation of South Western Command, Army as DGM (Second in Command); 2018
- Won Best Battalion Trophy in Armoured Division (Overall) as DGM (Second in Command); 2017
- Won Unit Citation of Central Command, Army as COO (Second in Command); 2016
- Awarded Army Commander's Commendation for innovation in improving operational capability of Armed Forces thus saving exchequer of Rs. 26 Cr per annum; 2011

• • •