JAYALAKSHMI R

WORK HISTORY

Deputy Manager - Customer Care
VST Motors Pvt Ltd | Aug 2016 - present
- Study clients' organizational systems
- Translate business requirements into functional designs
- Train staff on various Soft skills and computer skills

Process Associate
Just Dial Ltd | Sep 2015 - Jul 2016
- Collected and analyzed data using various frameworks
- Troubleshot software problems
- Applied statistical techniques to diagnose business problems

PERSONAL SUMMARY

I am a results-oriented data driven with excellent time management, communication skills, as well as a building performance in functional requirement, consistent in monitoring data within team and ensure that the business environment is more production driven.

CORE SKILLS

JIRA
Cloud
Maven
Defect
Jenkins
Testing
Reporting
Framework
Test Data, Scripts & Reporting
Stress Testing
Defect Reporting
Testcases
Management Tools
Stress Testing

ACADEMIC HISTORY

Besant Technologies
Postgraduate Certificate | Feb 2023 - Aug 2023
Certificate in Manual Testing, AWS
- Learned in-depth about Testing and its essential role in Information Technology.
- And how the use of AWS and DevOps play a Vital role in an IT Sector

Ethiraj College for Women
Bachelor of Business Economics| Jun 2011 - Jun 2014
Business Economics
- How to collect the secondary and primary date
- Project on Analysis from Primary data collected at our own source
- How to Analyse data to Identify What to Do Next. Fast and Reliable. Increase Efficiency. Services: Solutions, Products, Resources, Get Connected

WORK REFERENCES

Kiran
Senior AWS Engineer, Microsoft Corporation
Contact No. 99403 88156

Magesh
Assistant General Manager, VST Central, Kia
Contact No. 89255 20377

CONTACT DETAILS

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