

NISHA RATHOD

MBA (HR AND FINANCE)

I am an MBA Human Resource and Finance Post-Graduate willing to make a career in the field of human resource in reputed organization.

SKILLS

Microsoft Office.
Fast Learner.
Effective Time Management.
Ability to work in Team.
Effective communication skills.
Sound knowledge of HR practices.
Good interpersonal skills.

CONTACT

nishapawar0005@gmail.com
+91-9503363049
Kanjurmarg (East)
Mumbai – 400042.

EXPERIENCE

TECHNICAL SUPPORT EXECUTIVE

2017-2018

Shining Sun Software Company, Nagpur.

- Resolved customer issues with first-call resolution, resulting in high customer satisfaction and improved customer loyalty.
- Analyzed customer feedback to identify recurring issues and developed solutions to improve customer experience.
- Installed and configured software for customers.
- Assisted customers with software troubleshooting and provided technical advice.
- Conducted a customer service training program that improved customer service ratings.

EDUCATION

**M.B.A. (HR AND FINANCE), KAMLA NEHRU
MAHAVIDYALAYA, NAGPUR.**

2017

**B.E. (INFORMATION TECHNOLOGY), SMT. RADHIKATAI
PANDAV COLLEGE OF ENGINEERING, NAGPUR.**

2014

DECLARATION

I declare that the above furnished details are true to the best of my knowledge and belief.

Nisha Aniket Rathod