

**Summary:**

- ❖ Having over all **4.8 years** of progressive IT experience in that **Robotics Process Automation (RPA) using Blue Prism 3.4 years** as a developer and involved in L1, L2 Support.
- ❖ Certified AD01 Blue prism Developer.
- ❖ Designed Automation process solutions in accordance with standard blue prism coding principles and naming conventions.
- ❖ Ability to understand a business process from a work flow diagram and to conceptualize it as an automated solution.
- ❖ Participated in test case reviews and development support.
- ❖ Developed configuring new processes/tasks/objects using core principles that are efficient, well structured, maintainable and easy to understand.
- ❖ Good understanding of Process Definition document, Solution Design document on Automation space.
- ❖ Experience in Work queues configuration, monitoring and Internal Blue Prism Work Queue Actions.
- ❖ Exception handling design and correct use of stages and blocks correct use of data types, session and environment variables.
- ❖ Experience in Control Room resource and session management
- ❖ Highly organized and independent able to effectively coordinate tasks to accomplish projects with timelines and creatively.
- ❖ Flexible and versatile to adapt to any new environment and work on any project.
- ❖ Supported existing processes and implementing change in requirements as part of a structured change control process.
- ❖ Good working knowledge on Application development and maintenance life cycle process.
- ❖ Ability to work in a professional manner and handle interactions with clients.
- ❖ Use Browser mode, html mode, active accessibility and UIA mode to interact with web applications.
- ❖ Experience in setting up the encryption schema setup, License update.
- ❖ Automate applications within citrix environment with surface automation using region mode.
- ❖ Worked on main environments of blue prism like Object studio, Process studio, Control room, Release manager to develop solution for application integration and automating business IT processes.
- ❖ Interacting with different applications and created Business Object and interacted all the objects in process studio and created sessions and running processes.
- ❖ Developed the Automation process as per acceptance criteria.
- ❖ Deploying automation files in production environment.
- ❖ Automated Web applications, Windows applications, and Mainframe Applications.
- ❖ Automated excel Operations and DB Operations.

**Education Details:**

- ❖ B. Tech Electronics & instrumentation Engineering from JNTU Hyderabad University in 2010.

**Technical Skills:**

**Automation Tool** : **Blue Prism Version 5.32, 6.0, 6.4, 6.10**

**Databases** : **SQL Server 2008, 2010, 2012, 2014, 2017**

**Professional Experience:**

- ❖ Working as a Senior Software engineer in TCS Pune from Oct 2018 to till date.

**Projects:**

**Client:** Standard Chartered

**Role:** RPA Developer

**Process Name:** Automation of Unified acceleration methodology for Loan Processing.

**Client Description:**

Standard Chartered PLC is a British multinational banking and financial services company headquartered in London. It operates a network of more than 1,200 branches and outlets (including subsidiaries, associates and joint ventures) across more than 70 countries and employs around 87,000 people. It is a universal bank with operations in consumer, corporate and institutional banking, and treasury services.

**Process Description:**

Globally, most banks have a semi-automated corporate loan approval process. They deploy systems for certain key elements of a loan life cycle, such as risk scoring, loan and collateral management. However, for proposal management they rely on word documents and emails. This is due to the relationship-centric nature of corporate banking which demands a level of subjectivity in decision making. Retail lending counterparts of banks have automated not only the approval process, but also the actual credit decision. This has created the impression that end-to-end automation is the only option.

**Client:** Capital One Financial Corporation

**Role:** RPA Developer

**Process Name:** Robotization new account creation.

**Client Description:**

Capital One Financial Corporation is a bank holding company specializing in credit cards, home loans, auto loans, banking and savings products headquartered in McLean, Virginia. Capital One is the eighth-largest commercial bank in the United States when ranked by assets and deposits. and is ranked

9th on the list of largest banks in the United States by total assets. The bank has 755 branches including 18 café style locations and 2,000 ATMs.

**Process Description:**

Provide support to loan officer and underwriter teams by ensuring the timely, judicious and accurate processing of mortgages. Review and verify borrowers' income, credit reports, employment histories, property appraisals and title insurance information to prepare loan applications for underwriting submittal. Highly efficient mortgage-closing specialist offering three months of experience closing and funding conventional and government mortgages. Meticulous in delivering error-free documentation and ensuring compliance with company policies and regulatory requirements. Reviewed loan agreements to ensure that they were complete.

**Client:** Canadian Imperial Bank of Commerce

**Role:** RPA Developer

**Process Name:** New account verification process.

**Client Description:**

The Canadian Imperial Bank of Commerce commonly referred to as CIBC, is one of the Big Five banks in Canada. The bank has three strategic business units: Retail and Business Banking, Wealth Management, and Capital Markets. It has international operations in the United States, the Caribbean, Asia, and Europe. Globally, CIBC serves more than eleven million clients, and has over 40,000 employees. The company ranks at number 172 on the Forbes Global 2000 listing.

**Process Description:**

Automating the New account verification process eliminates costly and error-prone manual work, will give outcome of high quality and accurate data capture and speeds up the process. Capture customer documentation, extract relevant information from the customer document, validate the data and send it to the back-end application. Missing or incorrect data can be routed through an exception handling process which ensures that only correct data enters the back-end application of the bank. Once after the verification is done it triggers an email to the account processing team to send the hard copy to the customer.

**Client:** Allstate

**Role:** RPA Developer.

**Process Name:** Automation of claim request processing.

**Client Description:**

The Allstate Corporation is the second largest personal lines insurer in the United States (behind State Farm) and the largest that is publicly held. The company also has personal lines insurance operations in Canada. The company has had its headquarters in Northfield Township, Illinois. Employing over 44,000.

**Process Description:**

Customer makes the request for insurance claim through web portal, E mail, hard copy. All requests from customers are accumulated into the spreadsheets. Robot works on the each of the customer request which include uploading the data into internal web portal, validating the customer information and eligibility, requesting for missing information. Fully evaluated requests will be posted to SAP portal and send the notification to Investigation agency.

**Client:** CMA-CGM SYSTEMS

**Role:** RPA Developer

**Process Name:** Approval of Quotation for the Shipping customer

**Client Description:**

CMA CGM S.A. is a French container transportation and shipping company. It is the world's 3rd largest container shipping company, using 257 shipping routes between 420 ports in 160 countries. Its headquarters are in Marseille, France the name is an acronym of two predecessor companies, Compagnie Maritime defferent (CMA) and Compagnie Générale Maritime (CGM), which translate as "Maritime Freighting Company" and "General Maritime Company".

**Process Description:**

The client handles all the cargo moved from port/door to port/door. The customer makes the request for a cargo from one place to another through an agent. The agent takes the details of cargo like chemicals, flammables, automobile or food and chooses which container the cargo should be taken like normal container, refrigerator, or oversized container and raise a quotation by fixing the charge for that cargo and place of load and place of discharge. POL and POD is important like if the port is in one place and the cargo should be taken by rail or road to a long distance with dispatch and delivery date and all taxes eligible for the both countries and send the quotation to the customer. Once agreed on charges the quotation is sent to the CMA manager for approval and quotation gets approved if everything is fine else sent it back to the agent with modifications and the customer needs to agree or negotiate and agent needs to send it to the manager for approval. Once quotation gets approved sent the Approved copy to the customer and start the Booking.