

**Manjula P**

Mobile: **+91-9880123347**

Email: [MCHAR3590@GMAIL.COM](mailto:MCHAR3590@GMAIL.COM)

### Professional Summary

- Working as Specialist-Quality Engineering in LTIMINDTREE on CITI project
- A total of 9 years experience in QA Activities & leading the team.
- Technical Skills –Functional QA, Database Testing, Oracle, SQL, UNIX, Core JAVA
- Worked on tools :Jenkins, JIRA, Eclipse
- ISTQB certified tester (FL 2014) - International Software Testing Qualifications Board
- Providing project related training and presentations to team members
- Expertise in coordinating and working in all phases of the Software Testing Life cycle such as - analysis of business requirements, test planning, identifying scenarios, test data creation, test execution, defect tracking, issue escalation and test results walkthrough

### Skills Profile

#### Technical

<b>Operating System</b>	Windows 10, Windows 7, Mac OS
<b>Environment</b>	Client/Server, Java, Web Application testing, API Testing
<b>Database</b>	DBMS, Oracle, DB2
<b>Test Management Tool</b>	JIRA, TestComplete

#### Behavioural

<b>Management and Leadership Skills</b>	<ul style="list-style-type: none"><li>• Experience in handling team and projects. Have been involved in mentoring the team members by giving relevant training, guidance and feedback</li><li>• Ability to fulfill project requirements by effective planning, scheduling and tracking of activities with continuous focus on quality of deliverables</li></ul>
<b>Training &amp; Development</b>	<ul style="list-style-type: none"><li>• Conducted training for the new members in the team</li></ul>

## Professional Experience

### *LTIMINDTREE – May 2021 – Till Date*

---

Project – CITI Bank (Citi Risk & Control)

Role – Process and Capabilities Manager

**Description:** Risk & Control is global end to end integrated control platform supporting compliance, operation risk, O&T Risk & Control and Internal Audit Innovation. The stepping stone to consolidate the number of quoting tools in the CPQ landscape and provides an easy to use interface for self-service quoting.

- **Client** : Citi Bank
- **Duration** : May 2021 -Till date
- **Domain** : Investment Banking
- **Technology\Platform:** Database Testing , SQL
- **Automation Tool** : Selenium
- **Test Management** : Application Life cycle Management, Jira
- **Environment** : Client/Server ,Windows , Web Application

#### **Responsibilities:**

- Writing Scripts for new Requirements.
- Understanding the requirements and Identification of Test scenarios
- Execution of Test Scripts, preparation of test cases and scenario in Jenkins, updating the Test Results in Jira
- Defect Status and Client call handling.
- Understanding the requirements and Identification of Test scenarios

### *TENJUMPS SOFTECH PRIVATE LIMITED – June 2020 – April 2021*

---

Project – Next Generation Quote

Role – Process and Capabilities Manager

**Description:** NGQ is the Next Generation Quoter. It is the stepping stone to consolidate the number of quoting tools in the CPQ landscape and provides an easy to use interface for self-service quoting.

- **Client** : HPE
- **Duration** : May 2020 -Till date
- **Domain** : ECommerce
- **Technology\Platform:** Database Testing , SQL ,UNIX, ALM,
- **Automation Tool** : Selenium
- **Test Management** : Application Life cycle Management, Jira
- **Environment** : Client/Server ,Windows , Web Application

#### **Responsibilities:**

- Writing Automation Scripts for regression test scripts.
- Understanding the requirements and Identification of Test scenarios
- Execution of Test Scripts, preparation of test cases and scenario in Jenkins, updating the Test Results in Jira
- Defect Status and Client call handling.
- Understanding the requirements and Identification of Test scenarios

## ***Teksystems Pvt Ltd – May-2019 – May 2020***

---

### **Project – Alternate Payments**

#### **Role – Senior Quality Analyst**

**Description:** Alternative Payments platform that supports merchants wanting to process Alternative Payments. The solution has 3 key components: 1) Consistent Reporting & Reconciliation across all payment types, 2) Support of a single point of contract and settlement via partnering with a third party Financial Settlement Partner (FSP) and 3) scalable infrastructure allowing Payment Service Providers (PSPs) to connect to an open API, called Common Transaction Processing (CTP) API.

---

- **Client** : VISA Inc
- **Duration** : May 2019 - May 2020
- **Domain** : Payments
- **Technology\Platform:** Database Testing , SQL ,UNIX, Jenkins, API Testing
- **Test Management** : Jenkins, Jira, Transaction Executor.
- **Environment** : Client/Server ,Windows , Web Application

#### **Responsibilities:**

- Execution of Test Scripts, preparation of test cases and scenario in Jenkins, updating the Test Results in Jira
- Defect Status and Client call handling.
- Understanding the requirements and Identification of Test scenarios
- Preparation of Test Cases and SQL Queries for Database Testing
- Verifying the data in Transaction Executor.
- Verifying the data in the source files using the UNIX commands
- API Testing, RESTAPI, System Testing , Database Testing , Functional Testing and Regression Testing

## ***Genpact Headstrong Pvt Ltd – May-2018 – Apr-2019***

---

### **Project – Deliveries Plus**

#### **Role – QA Test Analyst**

**Description:** Deliveries plus application which is used by Chicago Merchandize Exchange firms to trade futures for CBT, CME, COMEX, NYMEX & DME Exchanges. The project aims for Individual traders, grain elevators, farmers, investors and commercial firms should have diverse, global participant base that trade this fully electronic contract; Understanding the nuances of agricultural commodities can help you to more accurately manage your risk and benefit from these liquid markets also works on FUTURE Contracts which allows the buyer to purchase by adding holdings and the seller by adding intents then deliver the inventories at specific future date unless the holders position is closed prior to expiration.

- **Client** : Chicago Merchantile Exchange
- **Duration** : May 2018 - April 2019
- **Domain** : Capital Markets
- **Technology\Platform:** Database Testing , Oracle, SQL ,UNIX
- **Test Management** : Mercury Quality Center , Jira Tool, File Zilla,UC4
- **Environment** : Client/Server ,Windows , Web Application, HTML, QC

#### **Responsibilities:**

- Execution of Test Scripts, preparation of test cases and scenario, preparation of screen Prints, updating the Test Results in Jira and ALM.
- Defect Status and Client call handling.

- Understanding the requirements and Identification of Test scenarios
- Preparation of Test Cases and SQL Queries for Database Testing
- Executing the SQL queries and verifying the data in the Database
- Verifying the data in Reporting tool – Delplus
- Verifying the data in the source files using the UNIX commands
- System Testing , Database Testing , Functional Testing and Regression Testing

---

### Capgemini India Pvt.Ltd. – Mar 2014 – Apr 2018

---

#### Project – Detailed Subledger

#### Role – QA Test Analyst

##### Description:

The project aims in creating a Reporting Functionality for Finance, Operations users of the company. The Trading information from multiple sources is extracted, transformed and loaded into a central repository, DSL Database and the reporting UI captures this data and displays it to the end users with the features for drilling down to the granular level as well as drilling up to the higher hierarchy. Mainly falls into Interest Rates Swaps which each trade's interests are swapped to fixed to float, float to fixed, fixed to fixed etc. Part of Trade life cycle.

- **Client** : Morgan Stanley
- **Duration** : Mar 2014 – Apr 2018
- **Domain** : Capital Markets
- **Technology\Platform**: Database Testing , Teradata, Oracle, SQL ,UNIX
- **Test Management** : Mercury Quality Center , ALM, Ops Console, WinSCP
- **Environment** : Client/Server ,Windows , Web Application, HTML, QC

##### Responsibilities:

- Execution of Test Scripts, preparation of test cases and scenario, preparation of screen Prints, updating the Test Results in Mercury Quality Centre and ALM.
- Coordinating with the development team and interface team in resolving issues.
- Defect Status and Client call handling.
- Understanding the requirements and Identification of Test scenarios
- Preparation of Test Cases and SQL Queries for Database Testing
- Executing the SQL queries and verifying the data in the Database
- Verifying the data in Reporting tool – Controllers Workbench
- Verifying the data in the source files using the UNIX commands
- Performing End to end test starting from booking a trade to the settlement of a trade and viewing the data in Reporting Tool
- System Testing , Database Testing , Functional Testing and Regression Testing

---

### Certifications

---

- ISTQB Certified – Foundation Level

### Education:

---

<b>B.E,(Informati on Science)</b>	<ul style="list-style-type: none"><li>● REVA Institute of Technology and Management.</li><li>● 2013 Year Pass Out</li><li>● 64%</li></ul>
---------------------------------------	---

<b>Diploma,( computer science)</b>	<ul style="list-style-type: none"><li>• Karnataka State Board</li><li>• 2009 Passed Out.</li><li>• 77%</li></ul>
<b>S.S.L.C</b>	<ul style="list-style-type: none"><li>• Karnataka State Board</li><li>• 2006 Passed Out.</li><li>• 76%</li></ul>

---

**Personal Information :**

---

Name : Manjula P  
Languages Known : Kannada, English, Hindi & Telugu  
Marital Status : Single  
Date of Birth : 03-05-1990