

Pratiksha Bhagwat Moholkar

Research and QA Analyst

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Profile

Hi Team,

This is Pratiksha Moholkar from pune i am a graduate specialized in B.E in Computer Engineering. Currently working in VectorOneNine as a QA analyst.

As a QA analyst in VectorOneNine I handle daily audits reports campaigns specs understanding.

Feedback sessions to the agents.

Real time audit reports etc.

Education

2019 – 2021 Pune, India	B.E in Computer Engineering <i>Pune University</i>
2015 – 2018 Pune, India	Diploma in Computer Engineering <i>Maharashtra Board</i>
2014 – 2015 Pune, India	S.S.C. <i>Maharashtra Board</i>

Skills

C/C++/JAVA/DBMS/MYSQL/SQL/HTML/PYTHON(Beginner)/MS
Excel/PowerPoint/training

Projects

Smart laundry system

Java,Core Java and Operating System Used : Windows 10

Stock price prediction

Machine learning and Operating System Used : Windows 10

Certificates

- Leadership and Emotional Intelligence By Coursera
- Data Science By Microsoft

Professional Experience

11/2022 – present
Pune, India

QA Analyst

VectorOneNine

As a QA analyst in VectorOneNine I implement and monitor preventative and corrective actions to ensure that quality assurance standards are achieved as per client requirement.

Daily data calculation of Operations to QA audits.

Real time campaign assigning.

Agents feedback sessions.

EBB rectifications etc.

01/2022 – present
Pune, India

Research Analyst

VectorOneNine

As a research analyst in VectorOneNine I filter and remove inaccurate, incomplete, outdated, or irrelevant data from a company's database.

Daily data cleansing on USA and non US campaigns.

CDQA on flagged campaigns.

Campaign wise data collation.

Training new agents on the floor.

Managing stack ranking and productivity.

Awards

Performer of the Year Operations 2022

VectorOneNine

Interests

- Listening Music

Declaration

I hereby declared that the information submitted is true to the best of my knowledge and belief.

Pratiksha Moholkar.
Pune