

# TANJINA DAS

## SKILLS

Power BI, Machine Learning, Natural Language Processing, SQL, Operating System, Python, C

## EXPERIENCE

### **TSA-2 | CHS Cerner Healthcare Solutions India Pvt Ltd** | December 2022 – Present

Mentored other associates and trained them in their respective space. Created and implemented workflows to reduce time for all the users. Responsible to create multiple documents and keeping them updated. Creating a dashboard for all the escalations across the space

### **TSA-1 | CHS Cerner Healthcare Solutions India Pvt Ltd** | July 2021 – December 2022

Responsible for creating a web based chatbot to help the client solve their own issues with the help of virtual assistance. Responsible for using normalization, lemmatization and stemming concepts to clear out noise from the textual data

## EDUCATION

### **M. Tech | 2021 | ITER, S 'O' A University**

9.8 GPA, with three research paper publications on Linked Data, Textual Data Clustering and Opinion Mining. Multiple machine learning projects and deep learning projects using NLP techniques in Python(Keras, TensorFlow, NumPy, Pandas) along with different visualization tools like Power BI and Tableau

### **B.Tech | 2018 | MAKAUT (Formerly known as WBUT)**

8.2 GPA with multiple app developing projects using Python and PHP

## OBJECTIVE

Logical and organized individual with a foundation in software engineering. Background includes data mining, warehousing, and analytics. Proficient in machine and deep learning. Quality-driven and hardworking with excellent communication and project management skills. Exceptional skill in SQL-based environments.



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## ACCOMPLISHMENTS

Managed an entire team with the knowledge transfer and maintained their respective KPIS.

Became a Subject Matter Expert in 1.5 years into the organization.

Resolved issues which lasted for more than 2 years and was rewarded BRAVO award for the same.

## INTERPERSONAL SKILLS

Organized and detail-oriented team player with a strong problem solving and leadership skills.