

#### CORE COMPETENCIES

- P2P End to End
- Accounts Payable
- Standard Accounting
- Procure Management
- Invoice Management
- Vendor & Customer Management
- Service Management
- Quality Assurance
- Help Desk

#### ACADEMIC DETAILS

- Pursued MBA(HR & BANKING MANAGEMENT)from Regional College of Management in 2014
- Earned Bachelor's in arts from Govt. Autonomous College in 2011
- 12<sup>th</sup> from Sushila Devi Women's collection in 2008
- 10<sup>th</sup> from Chinmaya Vidyalaya in 2006

#### PROFESSIONAL SKILLS

- Excellent English Skill in speaking and writing
- Organizational time management, decision making skill
- Proven Experience and Knowledge of the SAP ERP/ TALLY
- Good Analytical skills and proficient in Microsoft Excel
- Adaptable & Persistence
- Team Leadership

## SARMISTHA BEHERA

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## TEAM LEADER

### **Accounting and Financial Management**

## **Profile Summary**

- Highly dedicated financial professional with **8+years** of expertise in Finance & Accounting. Proficient in Accounts Payable & Receivable managing a team of substantial size.
- Detail-oriented, efficient and organized professional with extensive experience in accounting systems. Possess strong analytical and problem-solving skills, with the ability to make well thought out decisions. Excellent written and verbal communication skills. Highly trustworthy, discreet and ethical.

Work Experience

## <u>CAPGEMINI TECHNOLOGY SERVICES INDIA LIMITED</u> <u>Process Lead (Invoice Processing) (Team size 16)</u> <u>Dec 2021 to July 2023</u>

#### **Invoice processing Responsibilities**

- Allocation of invoices to the team which we receive the report on daily basis
- Performing duplicate & trend report on daily basis
- Timely checking and accurate processing of invoices
- Involved posting urgent invoice request.
- Dealing with all Accounts payable invoices (i.e., RECURRING PO,3WAY PO, NON-PO, UTILITY, CHECK REQUEST, TAX REQUEST, CREDIT MEMOS) and supporting the team by processing those for completing the work on time
- Having daily review meeting with client as well as team.
- Maintain ageing reports and working on resolving if there is any discrepancy.
- Assisting Invoice Processing, Helpdesk and procurement team on their queries and guiding them with correct action
- Maintain Month-end activity report, Error log and other important documents which is related to process
- Providing cross training to the team on timely manner and informing them about the latest updates of process
- Taking care of all the major escalation from client and reverting with proper information on time.
- Actioning on parked invoices with proper investigation and analysis.
- Giving training for new joiners.

#### **Helpdesk Responsibilities: -**

- Handing Q2R tickets
- Reverting to suppliers' queries with proper solution
- Vendor reconciliation, Providing payment details to supplier

- Performance Improvement
- Critical Thinking
- Problem Solving
- Detail-Oriented

## Extracurricular Activities

- Awarded with 2<sup>nd</sup> Prize for good handwriting during Graduation
- Runners Up in badminton in 2008
- Organized blood donation camp during graduation in 2011.

PERSONAL DETAILS

## Date of Birth:1st September 1990

**Permanent Address :**EM-1/3,Hirakud Colony, uditnagar, Beside BSNL office,Rourkela-769012,Dis-Sundargarh, State-Odisha

Current Address: -Pride Apartment ,181/182, Dollar Colony ,Bannerghata Main road, Bilekahalli-56076 Dist- Bangalore ,State -Karnataka

**Languages Known: Odia (Mother tongue)** English and Hindi, Telugu, Bengali

Marital Status: -Single

#### **Procurement Responsibilities: -**

- Responsible for creation of Recurring POs
- Releasing the problem review invoices for payment after the RCA
- Taking care of 3 way and INV PO invoices for payment.

# GH AGENCY BLR (GH GROUP) Senior Account Manager

Sep 2018 TO July 2021

Manged a team of 20 members for a Domestic Garment industry providing services for professionals in, accounting, corporate, & financial services, having operations in All over India.

### Account Payable

- Responsible for each and every procurement aspects (i.e. Vendor Selection, Purchase Enquiries, Payment Negotiation, Final Selection, Final Purchase PI, PO, ORDER FORM and GR)
- Responsible for Vendor Maintenance (i.e., Ledger Creation of Vendor as per GST Standard, Changes and Deactivation).
- Responsible for Disbursement of Vendor Payments, Discounts & Rebate.
- Ensure that the team Vendor Reconciliation, Vendor Discount & Rebate reconciliation Weekly wise.
- Handling e-mail queries, QMS, Travel & Expense processing, management of specific entities' AP ledgers.
- Maintaining good supplier and customer relationships
- Supervising and monitoring the invoice process team for all invoicing aspects as per GST standards.
- Review and aged pending Invoices, open order form, open purchase Order to ensure proper action/follow-up.
- Ensure that all incoming AP inquiries are resolved in a timely manner and manage escalations as needed
- As a lead, responsible for end-to-end client & people Management

## **Previous Experience**

# Sep 2014 to 2018 with KALINGA ENTERPRISES PVT LTD, ODISHA as Account Executive

## **Key Result Areas**

## **Account Executives**

- Responsible for posting all accounting invoices with correct GST, TDS submitted by vendor in TALLY9.
- Ensure that payment is processed on time.
- Responsible for sending remittance details for vendor.
- Played major role resolving vendor query through mails and call
- Responding to vendor balance confirmation requests.
- To ensure all provisions are completed during month end times.