



# P Fouzia Rafath Aman

## SAFe Certified Scrum Master

9 years of experience working in multiple roles and multiple domains. 8+years of experience as Scrum Master.

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Bangalore, India

## CURRENT WORK EXPERIENCE

### EY – Sr Scrum Master

06/2021 – Present (Serving NP-LWD Nov 10 2023)

#### Roles & Responsibilities

- Working as Sr Scrum Master at a Health care client.
- Coach teams in Agile practices and provided necessary Trainings.
- Facilitated scrum meetings and PI Planning
- Proactively identified and found ways to resolve impediments.
- Worked for continuous improvement for the success of Scum process.
- Practiced Scrum of Scrums to keep project on schedule.
- Collaborated with Product owner, team members to set ambitious but achievable goals.
- Boosted Team scrum velocity by introducing new ways of collaborative working.
- Implemented numerous end-to-end IT projects
- Collaborated with the Leadership team in EY and worked towards establishing the Agile as a Capability
- Got experienced in Client management and account engagement metrics

## CERTIFICATIONS

- Certified SAFe 6 Agilist by Scaled Agile
- Scrum Foundation Professional Certificate by CertiProf

## EDUCATION

B. Tech (Information Technology,2012)

## HONOR AWARDS

- I am Exceptional Award (12/2021)  
EY
- Kudos Award (07/2022)  
EY
- Disciplined Employee Award (09/2017)  
Nineleaps Technology Solutions

## KNOWN LANGUAGES

- English,Hindi,Telugu

## SKILLS

Leadership

Customer Collaboration

Problem-Solving

Training and Development

Conflict Resolution

Scrum

Kanban

SAFe

JIRA

ADO

## PREVIOUS WORK EXPERIENCE

### Accenture - Scrum Master 12/2020 - 06/2021

### TPVision - Scrum Master 05/2019 – 11/2020

#### Role & Responsibilities

Coached teams in Agile practices and provided necessary training.

Facilitated scrum meetings.

Proactively identify and found ways to resolve impediments.

Worked for continuous improvement for the success of Scrum process.

Practiced Scrum of Scrums to keep project on schedule.

Collaborated with Product owner, team members to set ambitious but achievable goals.

Boosted Team scrum velocity by introducing new ways of collaborative working.

### Nineleaps - Business Analyst/Scrum Master

01/2016 - 03/2018

#### Role & Responsibilities

Gather, review and align Business Requirements from customer's business team.

Act as liaison/agent between IT and Business for requirements and assumptions clarification or validation, compromise or agreement mediation, and to close information gaps

Proactively do stakeholder management, validate product launches with regard to business requirements, do defects/bugs prioritization and tracking them to closure with internal development/ QA teams before and after product launch.

Providing functional support during the development and testing phases - Preparing Business Scenarios, Reviewing Test Scenarios/Cases

Requirement Analysis through analysing BRDs/Gap Documents shared by customers

Handling all the scrum master responsibilities

### Accenture – HR Consultant - 12/2014 - 11/2015

### Klaus IT Solution – HR Trainee - 05/2014 - 12/2014