PAVITHRA SUBRAMANIAN

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❯ A tenacious, result-oriented manager with overall experience of 7+ years demonstrated in the computer Software/Product, & IT Infrastructure industry. Skilled in Service Delivery,Agile Methodologies, Enterprise Software,Scrum Management ,ITIL, IT Service Management, and International Relations. Strong People, Process, and Project Management Professional.

SKILLS

Project Management & Delivery

Scrum Master

Agile Methodologies

Requirement Gathering

Backlog Grooming

Collaborating and Delivering across teams

Clear written & Presentation skills

Business Analysis

Software Development

ACHIEVEMENTS

- Yodha Award - Apr ' 23
- Star Player - Oct ' 20
- Best Employee - June ' 18
- Raising Star - Dec ' 16

CERTIFICATES

Oracle Certified Associate (OCA)

Business English Certificate (BEC) from British Council.

LANGUAGES

English

Hindi

Tamil

Malayalam

PROFESSIONAL SYNOPSIS

Project Delivery Manager   Mar 2021 - Present
Valueleaf Group of Company, Bangalore
- Project planning- Map out a project's critical path, identify important milestones, pinpoint dependencies and constraints, and assign tasks to the team. Set baselines for the timeline using agile methodologies
- Project tracking- Compare actual to estimates and report status to IT head and stack Holders.Aggregate data and run project status reports
- Resource management- Identify employee skill sets, track each employee's workload and availability, and allocate them to projects accordingly
- People Development and engagement-Perform all procurement, development process, and delivery phases for technology products
- Contribution to organization building through participation in recruitment, quality initiatives, and knowledge management

SMTS   Feb 2020 - Jan 2021
Metricstream, Bangalore
- Understanding the business and its requirements carrying out impact analysis providing support service for customers like PIMCO, Nestle, ADNOC, QNB, Ardagh, MMI Holdings, Exxon mobile, OP services and Finance, Doha Bank in GRC platform
- Analysing the custom requirement and building with Metric Stream Application suites, proactively raising risks and participate in the product implementation, configuration and support
- Involved in resolving production problems for the applications. Finding the root cause for the production defects and ensures all support service level agreements are met

Software Engineer Analyst   Jun 2016 - Dec 2019
Mphasis Limited
- Understanding the business and its requirements carrying out impact analysis
- Fine Tuned procedures along with DBA's for the maximum efficiency in various schemas across databases using Oracle Hints, Explain plan for Cost based optimization and Rule based optimization
- Involved in Analysis, Design, Data Modeling and Implementation of Business
- Provided Level 2 and Level 3 supports for the application in solving the day to day issues and also worked on the night support on the daily maintenance of the application

KNOWLEDGE SNAPSHOT

Project Management, Agile Methodologies, Scrum Master, Project Co-ordinator, Delivery Manager, Software Development,SQL developer, PLSQL Developer, Jenkins, GIT, JIRA, Trello

EDUCATION

M.E -Power Systems   Jun 2014
GCT ,Anna University

B.E -EEE   Apr 2012
BIT , Anna University