

NEESHA S

Scrum Master

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Professional Summary

Highly motivated and certified Scrum Master with 10+ years of IT industry experience in guiding cross-functional teams to deliver successful and high-quality products using Agile and Scrum methodologies. Adept at fostering collaboration, communication, and continuous improvement within teams and organizations. Skilled in removing impediments, coaching team members, and ensuring adherence to Scrum principles. Strong advocate for Agile values and practices, driving successful project outcomes and customer satisfaction. Proficient in facilitating Scrum events, tracking metrics, and promoting a culture of transparency and self-organization.

Work Experience

Scrum Master

Brillio Mar / 2019- Ongoing Bangalore

- Led a cross-functional development team through successful and on-time product releases using Scrum methodologies.
- Facilitated Sprint Planning meetings, Sprint Reviews, and Retrospectives to ensure efficient delivery of project milestones.
- Collaborated with Product Owners to prioritize and refine the product backlog, ensuring clear and achievable sprint goals.
- Identified and resolved impediments proactively to maintain the team's focus and productivity.
- Coached team members on Agile best practices, resulting in increased self-organization and improved productivity.
- Promoted a culture of continuous improvement, initiating regular retrospectives and implementing actionable changes.
- Tracked and analyzed team metrics, providing valuable insights for process optimization and forecasting.
- Facilitated communication and collaboration between development teams and stakeholders, ensuring transparency in project status and progress
- Responsible for managing IT projects for the banking industry (SVB) to include project planning and design, implementing strategic and tactical initiatives, and ensuring, through formal project management practices, the final product meets project requirements.

Test Lead

Brillio Mar / 2016 - 2019 Bengaluru

- Collaborated with developers and product owners to stay current on product features and intended functionality.
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- Streamlined testing processes to identify areas in need of improvement.
- Executed test cases and documented defects, confirming resolution and mitigation of defects.

Senior Test Analyst

Ricoh Mar / 2015 – 2016 Bengaluru

- Developed test plans and strategies, including test scope, objectives, and timelines, ensuring thorough test coverage for multiple software projects.
- Created and maintained test cases and test scripts based on project requirements, ensuring complete coverage of functional and non-functional aspects. Documented test data and configurations for easy replication of test environments.
- Conducted thorough test execution, tracking, and managing defects using defect management tools. Collaborated with development teams to ensure timely defect resolution and retesting.
- Collaborated closely with stakeholders to clarify requirements and align testing efforts. Led and mentored junior test analysts, providing guidance, and fostering a collaborative team environment.
- Identified and implemented process improvements, such as introducing a structured defect triage process and implementing test automation frameworks, resulting in improved efficiency and quality.
- Developed automated test scripts, reducing manual effort, and improving test efficiency. Executed and maintained automated regression test suites for continuous integration purposes.

Test Engineer

SPI (now Cognizant) Mar / 2014 – 2015 Mysuru

- Created and maintained test cases and test scripts based on project requirements, ensuring complete coverage of functional and non-functional aspects. Documented test data and configurations for easy replication of test environments.
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- Actively participated in meetings and discussions to foster collaboration and shared understanding.

Test Engineer

Excel Soft Mar / 2010 – 2014 Mysuru

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Skills

Public Speaking	Management Skills.	CSM certified from Scrum Alliance
Python	Jira	SQL
Postman	Robot Framework	Agile Methodologies

Achievements

Brilliant of the month twice

Awarded for excellence in work.