

PRITI SINGH

TECHNICAL MANAGER | AGILE EVANGELIST
TECH DRIVEN | PROJECT MANAGEMENT | PMP®

CONTACT

- +91-9686065488
- priti1911.s@gmail.com
- <https://www.linkedin.com/in/priti-singh-35512b29/>
- Bengaluru, India

SKILLS

Team Management

Collaboration & Team Work

Effective Communication Skills

Agile Methodologies

Ability to Multitask

Mobile Technologies(iOS/Android)

Web App(JQuery)

Customer collaboration

EDUCATION

B.Tech. (Computer Science)
Bundelkhand University
2005-2009

CERTIFICATIONS

PMP® Certified
PSM™ I Certified

PROFILE - 12+ YEARS OF EXPERIENCE

- Experienced and self-motivated manager serving as an effective servant leader in the healthcare domain.
- Adept in major aspects of project management including planning and coordinating all working parts of a project.
- Solution-Oriented professional well-versed at managing applications and software development projects.
- Equipped with a solid background of mobile apps primarily as well as front end development for a short period.

WORK EXPERIENCE

MANAGER - MOBILE APPS

PHILIPS INDIA PRIVATE LTD

FEB 2017 - PRESENT

- Strategic Thinking** - Created an opportunity to rewrite the existing DreamMapper application with an existing customer base of over 2 million users on Android and iOS mobile platforms eliminating deprecated tools/technologies.
- Innovation and Creativity** - Mentored and facilitated the team on the benefits & usage of reactive platforms such as RxSwift and RxAndroid introducing the concept of CLEAN architecture for better app adaptability.
- Results Orientation** - Turned around the DreamKit app performance ratings on the Philips SWCoE board from B to A in an year by helping the team incorporate the best practices including the gating on the CI/CD pipelines with mandatory limits to metrics such as cyclometric complexity, dead code analysis, relevant linters etc.
- Collaboration & Team Work** - Worked with the team to collaborate relevant ideas or present our products on major organisation level platforms such as the Philips Connected Care RoadShow, PIC Hackathon etc. thereby increasing from none to proficient level of participation.
- Team Management** - Managed teams of sizes 5 (twice) and 15 respectively on multiple projects. Engaged with relevant stakeholders to remove any impediments and blockers delivering the project within the stipulated schedule of 1 year.
- Conflict Management** - Restructured the team to resolve the conflicts from Level IV to Level II by providing them with challenging opportunities and applying emotional intelligence thereby persuading them.
- Customer Collaboration** - Interacted with the customer experience manager to collect relevant information leveraging app's analytical data and customer's feedback thereby pin-pointing the root cause, eliminating and raising the app's rating from 4.3 to 4.5+.

Detailed Projects:

- [DreamKit Link application for Philips Sleep & Respiratory Care](#) - Connected application with a compact device called Dream Kit which is provided by a medical practitioner to the patients suffering from any kind of sleep disorder.
- [DreamMapper application for Philips Sleep & Respiratory Care](#) - Connected care app with the Dream Station products provided by Philips as a way of treating sleep apnea.
- [Lumify application for Philips Ultrasound](#) - The app stores the details associated with each patient that visited the hospital for any kind of ultrasound and its metadata.
- [Aurora application for Oral Health Care](#) - Connected application which interacted with the Philips smart toothbrushes and allows the users to be aware about their dental condition based on the data stored in the toothbrush.

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TOOLS & TECHNOLOGIES

- JIRA
- CONFLUENCE
- RALLY
- KANBAN BOARDS
- SCRUM
- MS EXCEL
- CI/CD(JENKINS)
- AGILE METHODOLOGIES
- PREDICTIVE METHODOLOGIES
- IOS
- ANDROID
- JQUERY
- TEST DRIVEN DEVELOPMENT
- POST MAINTENANCE RELEASE

REFERENCES

Manish Singh

📞 +91-7899050058

✉️ mnsingh999@gmail.com

Sumanth BJ

📞 +91-9880051224

✉️ sumanth.bj@philips.com

WORK EXPERIENCE

TECHNICAL LEAD (APPLE + IBM PARTNERSHIP)

IBM INDIA PRIVATE LTD

MAY 2015 - FEB 2017

- Led teams dealing with major clients such as Philip Morris International, Lufthansa etc for their internally used applications. These apps were deployed on the enterprise app store. Mentored college freshers on mobile platforms.

Detailed Projects:

- *Flight Manager Application for Lufthansa* - One-point solution for the Flight Managers working in various Airlines, which helps them to track the timeliness of the departure/arrival information related to all the flights. They can review and update the entire gate changes, passenger status, baggage status etc. from the app itself.
- *Logistics Management Application for Philip Morris International (35 Apps)* - Involves an official to create a journey for a specific day to start his visits and make the deliveries. The official can perform out of route visits whenever needed to ensure faster deliveries and maintain better rapport with the customer. There can be many surveys performed to ensure customer satisfaction

SENIOR DEVELOPER

TECH MAHINDRA

MARCH 2014 - MAY 2015

- Worked for a Brussels based client, a voice service provider, looking for a native application for their brand.
- *Mobile Service Provider Application* - This iOS application displays all the offers available to a particular user who can have a postpaid/prepaid connection. The user can browse over all the data like number of SMS, Internet data used etc., recharge his mobile online, locate various centers, view invoices etc.

DEVELOPER (ONSITE-COORDINATOR)

CAPGEMINI

SEPT 2013 - FEB 2014

- Onsite coordinator and developer for various web based innovation POCs that were supposed to be integrated with the existing HSBC Hong Kong banking app

MOBILE DEVELOPER

TATA CONSULTANCY SERVICES

JAN 2011 - SEPT 2013

- *SharePoint Site Manager Application* - It is an iPad-based product using which all the sharepoint sites can be viewed, added, modified, deleted as per the user's requirement.
- *Insurance Management Application* - App that • that helps any insurance agent to maintain backup of the complete strategy of selling a product to the customer along with the important dates on which the policies are renewed or getting lapsed etc.