

# Pooja Nagthane

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## SUMMARY

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- MCA graduate with 9 years of professional work experience in Mobile application(Both Android and IOS),Web application,Database and API testing,Have Experience of Handling multiple project at a time, Great context switching.
- Specialized in handling use cases from e-commerce, online retail, payment interfaces and BFSI domains.with third party functionality testing including WhatsApp bot, Slackbot and payment flow Experience also hands-on experiencein B2B,B2C ,Vendor Management System, Order Management system, Hybris platform
- Individually handled multiple Micro services(Promotion Engine, Hawkai, PDP Aggregator etc, PaymentEngine,Payment Flow) Given many design and flow suggestion to the product.
- Strong knowledge of software testing and software life cycle with experience in writing and executing test scenariosgood at documentation and bug reporting tools such as Microsoft DevOps and Jira
- Prepared test plans, built test cases, validated test scenarios, and generated test reports. Provided suggestions onproduct design and functionality improvements. Conducted project management as scrum master using agile methodologies.
- Lead a team of testers while simultaneously working on multiple product deliveries. Coordinated with multiple teamsfor smooth implementation of test plans during development cycle. Trained new team members in the team and improved their productivity.

## ACHIEVEMENT

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1. *Received Kudos multiple times from Manager/CEO for Individually handled multiple Micro-services and releasing bug free Sprint Deployments/software.*
2. *Rewarded for Design Suggestion/functionality suggestion, good team communication and supporting team member*
3. *Won Hackathon 2<sup>nd</sup> prize conducted by Qualitest*

## EXPERIENCE

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Dec '22 - Present **LOWE'S INDIA (Under Payroll of ASM)**

Bengaluru, India

Role:- *Senior Quality Analyst*

*Lowe's, is an E-commerce based American retail company specializing in home improvement.*

- Here we are taking care of end to end process starting from searching the product, Add to cart functionality, checkout functionality wallet functionality, logistics, chat functionality, also taking care of User based flow Notification , returnsand refunds. Worked simultaneously with various teams to streamline the development and deployment of scheduled task
- Adding the User-stories, Test cases in jira and execute them.
- Also individually taking care of regression on the complete functionality/User-story
- Part of end to end feature testing
- Tested end to end feature of SAP Hybris for different inventories

Oct '21 - Dec '22 **AJIO.COM (Reliance e-commerce) (Under Payroll of ASM)**

Mumbai, India

Role:- *Senior Quality Analyst*

*AJIO platform is a close-ended environment enabling manufacturers/distributors to sell their products in bulk to pan India consumers particularly concentrated in rural areas.*

- Handled multiple Micro services such as Promotion Engine, Hawkai and PDP Aggregator
- Accountable for testing end to product uploads and making them live on storefront and ensuring job appropriate flow of order placement, payment, logistics, notification triggers, returns and refunds. Worked simultaneously with various teams to streamline the development and deployment of scheduled tasks.
- Worked on Database to check the inventories depends on the location.
- Tested product functionality using DB query for backend API and frontend UI and validated user verification for thirdparty integrations. Used agile methodology for the project.

Oct '19 - Oct '21 **SPRINGWORKS**

Bengaluru, India

Role:- *Senior Quality Analyst*

### **Project Handled**

**Project 1:** *Burst is an e-commerce platform promoting use of electronic toothbrush. Product developed exclusively for US and Canada customers promoting quarterly and yearly subscriptions with referral program.*

- Developed product specifications and designed test cases, simulated, and executed test scenarios. Extensively tested the performance of the application using jMeter tool. Manually tested complete process flow. Maintained reports of load testing of API results. Tested the application with multiple android and iOS versions. Logged defects and findings in Jira. Adopted agile methodology.
- **Project 2:** *SpringScan is used for verifying PII documents, such a passport, driver's license, etc.*
- Built the product specifications and designed test case, generated test data and executed test scenarios. Tested the obtained OCR results from the documents. Conducted bot verification and validated third party API responses.
- Worked on OCR and AI
- **Project 3:** *SpringVerify is a background verification tool for verifying employment, education, criminal records, and profession verification for the prospective employee.*
- Built product specification and designed test cases, simulated test data and executed test cases. Manually tested entire process flow and validated API responses. Tested and verified third party API responses. Logged defects and bugs in Jira. Promoted and adopted agile methodology across the project.

**Role:-** *Software Test Engineer*

### Project Handled

- **Project 1: *Saakhoo*** is a P2P lending platform facilitating comparison and application of personal or SME loans & credit cards. The platform provides CRM to manage business processes, employee groups, products, promotions, sales teams, and customer interactions. Compares interest rates and investment options, view, research and compare loans or insurance products..
- Involved as a key team member in product design phase and product specification phase. Extensively tested the database (SQL queries) using MySQL tool. Tested web browser on multiple OS using browser stack. Performed compatibility testing on different OS. Load tested APIs. Logged bug reports in Jira and conducted process management using agile methodology.
- **Project 2: *PEXit***, the Premier Professional Media and e-Commerce Facilitator, helps to communicate, share, post, search, manage teams and projects, buy and sell goods, services and softwares.
- Tested payment gateway integrations (CC avenue and PayPal), generated test data, executed test cases. Load tested APIs and logged bug reports in Jira. Performed compatibility check on mobile environment for different operating systems of iOS & android.
- **Project 3: *Beacon*** is a geo fencing tool allowing parents to track their children while they are traveling back and forth between school and home. It notifies the parent whenever their children are boarded into the bus and dropped at the locations.
- Involved from product design, product specification and test design. Performed compatibility testing on different operating systems of iOS & android. Checked for application compatibility in devices such as Samsung, Motorola, Apple with different versions and OS. Tested pixel perfection of device using device emulator for iOS and android devices. Conducted performance analysis of the application using jMeter tool.
- **Project 4: *Looqery*** is the fashion discovery platform for men in India. It brings one plenty of style suggestions depending on their body type.
- Involved in understanding product specifications and product design. Generated test data and implemented test scenarios. Stress tested APIs, validated for compatibility for multiple devices on different versions of iOS and android. Logged detailed in agile compatible method in Jira.
- **Project 5: *I Am Here* application** enables one to create free avatars (shop, clinic, service provider, etc.) as well as one can find out nearest services (plumber, florist, etc.) to their location. Also, one can easily get the shop details such as address and phone. and can communicate through chat or call.
- Involved from product design phase and project specification phase. Created test data and test case scenarios. Load tested APIs using SOAP method. Conducted pixel perfection testing of device using device emulator for iOS and android device. Checked application compatibility of device in custom OS and android OS. Conducted project management in agile framework and logged life cycle details in Jira.

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Jan '14 -Apr '15   **AMBER IT MINDS**

Bengaluru, India

*SEO Analyst*

- Performed SEO optimization for web portal. SEO for on page and off page to improve the ranking of website in Google search engine.

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**EDUCATION**

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2011	<b>SANT GADGE BABAAMRAVATI UNIVERSITY</b> <i>Master in Computer Application</i>	Amravati, India
2008	<b>SANT GADGE BABAAMRAVATI UNIVERSITY</b> <i>Bachelor of Science (Mathematics)</i>	Amravati, India