

Nivetha RAYADURAI

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SUMMARY

Salesforce Developer with 3+ years of experience, I leverage Salesforce sales and community cloud, to provide any sales organization and client success organization with the capabilities, Functionality, and having profound knowledge of LWC, Apex controllers, Triggers, Test Classes, Helper classes, batch classes and Aura components, standard/custom object, fields, Tabs, Validation rules, Process Automation (workflow, Process Builder, flow). Client facing experience in every project planning, status calls and demo meetings and adapt at all phases of SLDS, which includes design, Architecting, Requirement Analysis, Coding, Testing, Code reviews, and Implementation. Having hands on experience in requirement gathering, preparing of functional specifications and technical design documents.



SKILLS

- Good understanding of the CRM processes. Business knowledge of Sales and service cloud.
- Proficient in writing clean, solid, readable code
- Time management, ability to multitask, and propensity to handle urgent interrupts with poise and professionalism
- Profound knowledge of LWC, Aura components Apex, Integrations, SOQL, VF Pages, Java script, flows.
- Excellent problem solving and troubleshooting skills, with a solid customer-service orientation
- Capable of writing and debugging efficient SOQL queries of standard and custom objects, and able to understand and develop for complex data models
- Strong verbal and written communication skills including the ability to share ideas both with the business and internal IT teams



PROFESSIONAL EXPERIENCE

Tech Lead | Cognizant

10-Oct-19 – PRESENT

DESCRIPTION

MDF (Marketing Development Fund) is a single, globally consistent process & tool which enable HPE & Partners to increase Fund utilization and improve ROI (return on investment) and strengthen HPE & Partner relationships by providing money to HPE Channel partners to support their execution of marketing-related activities targeted at potential and existing customers generate leads and drive sales of HPE products, solutions, or services.

Roles and Responsibilities

- Involving with the business to gather required information and checking the feasibility of each requirement.
- Designing the functional and technical documents and getting approvals from the business leads.
- Implementation of Visual force pages, Apex classes, Test classes and triggers, and links using JavaScript required for the project.
- Worked on Reports, Formula fields, Relationships, Securities, Business Flow.
- Handling the production and involved in the escalations and learned how to tackle it.

System Engineer | ACT Fiber Net

14-Nov-17 – 03-Mar-19

DESCRIPTION

Managing and monitoring all installed systems and infrastructure. Installing, configuring, testing and maintaining operating systems, application software and system management tools. Ensuring the highest levels of systems and infrastructure availability.

Roles and Responsibilities

- Involving with the business to gather required information and checking the feasibility of each requirement.
- Install, configure, test and maintain operating systems, application software and system management tools.
- Proactively ensure the highest levels of systems and infrastructure availability
- Monitor and test application performance for potential bottlenecks, identify possible solutions, and work with developers to implement those fixes
- Maintain security, backup, and redundancy strategies
- Write and maintain custom scripts to increase system efficiency and lower the human intervention time on any tasks
- Participate in the design of information and operational support systems
- Provide 2nd and 3rd level support



EDUCATION

B.Tech | | K.S.RANGASAMY COLLEGE OF TECHNOLOGY, NAMAKKAL

2013 – 2017

Cgpa: 7.4

HSC | TAGORE MATRICULATION HIGH SCHOOL, SALEM

2012 – 2013

Percentage: 76

SSC | TAGORE MATRICULATION HIGH SCHOOL, SALEM

2011

Cgpa: 7.6



AWARDS

- Silver Award
Monthly R&R Winners.
- Client Value Creation.
- Coral Award for Team performance.



CERTIFICATES

- Salesforce Certified Platform Developer I.
- CCNA (Cisco Certified Network Associate)
- Certified Azure Security Engineer (AZ -500)

I do hereby declare that the above-mentioned information is true, correct, and complete to the best of my knowledge.