

# NIDHI GUPTA

TEST ENGINEER | AGILE COACH | SCRUM MASTER | AUTOMATION TESTING | QUALITY ASSURANCE

OVERALL, 13 YEARS OF IT EXPERIENCE  
2 YEARS OF ONSITE EXPERIENCE IN SINGAPORE

1. Results-oriented Test Engineer with a strong background in manual and automation testing, as well as expertise in Scrum Master and Agile coaching. Proven track record of successfully delivering high-quality software products and leading teams to achieve project milestones. Skilled in test management, defect tracking, requirement gathering, and client communication.
2. Possess in-depth knowledge of payment products, cloud computing (AWS), API testing, and various operating systems.

## Technical Skills:

12+ years of Manual Testing, Functional and black box testing, Scrum, Agile, Learning & Development, Leadership Development, Performance Enhancement, Project Management & Delivery Management.

3+ years of Automation Testing (Selenium, Appium, Java)

3+ Years of API Testing (Postman, REST Assured)

12+ Years of Agile Methodology, Waterfall Model, V-Model

3.5 Years of Scrum Master, Agile Coach, Scrum meetings, Daily Stand Ups, Project Estimation,

Knowledge of Scrum techniques for "Change Management", root cause analysis and different types of "Scrum Metrics"

Defect Tracking and Management (JIRA, HP QC/ALM)

Requirement Gathering, Client Communication, Test Management

SQL, MS-Office XP/2003/2007, 2013

Payment Products Testing, Cloud Computing (AWS)

Operating Systems: Window XP/2000/07/08, Linux. MS-DOS

Mobile Testing – Android Apps, iOS, Appium, Mobile Functional Testing, Mobile Automation Testing,

Android Studio, Shoots, IDE using python.

**TikTok Pte. Ltd, Singapore (Bytedance) | Aug 2022 - Jan 2023| Test Manager| Team Size - 30**

Conduct manual and automation testing, including API testing, event, tracking and mobile UI automation testing.

Independently handle the software testing process for the TikTok

Social Messaging team.

Mentor team members and provide support throughout the testing process.

Ensure the delivery of high-quality products without critical defects.

**SIEMENS Industry Software (India) Pvt. Ltd, Pune | May 2021 - April 2022| Team Size - 10 | Test Lead/Senior Consultant**

Manage QA activities for the Intosite application, ensuring customer requirements are met.

Handle overall project management and QA as an individual contributor.

Collaborate with stakeholders, write test cases, and execute flows.

Utilize Agile methodology and perform functional and regression testing.

**NCS Technologies Pvt Ltd, Singapore | May 2019 - Mar 2021 | Test Lead/Agile Coach| Team Size - 15**

Managed multiple projects as a Test Lead, overseeing a team of 6-8 people. Develop test scripts and perform testing for various applications, including RAMIS and SG Secure.

Act as a Scrum Master, Agile instructor, and business analyst.

Participate in requirement gathering, planning, and client communication.



## CONTACT DETAILS

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High Mont Society, Pune-57, M.H, India

## PROFESSIONAL SKILLS

Quality Assurance

QA Specialist

QMS/QA Specialist

QA Internal Auditor

QA Compliance Manager

## PERSONAL SKILLS

Time management Problem Solving

Communication

Creativity

Leadership

Quick learner

Team Player

## LANGUAGES

ENGLISH

HINDI

## HOBBIES & INTERESTS

Reading, Poetry, Travelling, Trekking, Singing

## Certifications:

- ISTQB Foundation Level
- AS1, AS2 Certified
- DST- Diploma in Software Testing. DCS - Diploma in computer software.

## Education:

Bachelor of Engineering(E.C) from R.G.T.U Bhopal, (M.P)  
| July 2004 - Jun 2008

## Date of Birth :

10-07-1986

**Infosys Ltd Pune | Oct 2014 - May 2019|Senior Software Test Engineer**

Lead multiple projects as a Test Lead, specializing in SAP and mobile testing.

Develop test scripts, perform automation testing, and execute test cases.

Act as an Agile Coach, conducting scrum meetings, setting priorities, and reporting to clients.

Enhance automation frameworks and improve testing processes.

**Gibunco Data Services Pvt. Ltd, Pune | Oct 2012 - Sep 2013 | Senior Software Test Engineer |Team Size - 15**

Manage a team of 6 people and perform testing for the PTA application.

Conduct functional testing, regression testing, and defect reporting.

using TFS.

Review issues and collaborate with stakeholders for issue resolution.

**Cybage Software Pvt. Ltd, Pune | Jan 2010 - Sep 2012 | Quality Assurance Engineer| Team Size - 10**

Participate in the testing of web-based applications, including requirement analysis, test case creation, and execution.

Collaborate with the development team to ensure the timely delivery of bug-free applications.

Conduct functional, integration, and system testing.