Varsha Yennam

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OBJECTIVE:

To work in a challenging environment through which I can utilize my skills and knowledge for the development of the organization and in turn my career.

PROFESSIONAL SUMMARY:

➢ Experienced Senior Process Executive with around 4 years of experience in resolving the concerns raised by Users live on Google maps in mapping process.

➢ Support internal tools and process needs, Operations to help functioning of Google maps internally and externally.

➢ Part of internal evals to confirm the accuracy of the projects and helped in improvement of User Satisfaction.

➢ Mentor to the new joinees in teaching the various facets of the specialist role, monitoring, guiding and answerable for the mentees work as well.

➢ Worked on the different projects on Google maps to make improvements and excellent User Experience.

➢ Correct business information on maps to emulate Ground Truth and ensure accuracy of data.

➢ Assisted transition QC process to vendors by doing evals and analysis and sending day on day reports of mentees.

➢ Piloted new workflows and suggested internal tool UI and policy changes Acquire, Analyze, Maintain and Verify accuracy of Business listings on Google maps based on extensive research into user input trends and understanding.

➢ Involvement in recommending improvements and simplifying internal tools.

➢ Expertise at Team handling and interacting with Management and other Teams for the project growth.

KNOWLEDGE ON:

➢ Knowledge on installation of tools like Jenkins and Tomcat on Environments.

➢ Knowledge on working Containerization like Docker.

➢ I have knowledge using Build Automation tools such as Jenkins to perform manual and automated builds for various applications.

➢ Knowledge on Configuration Management using Ansible and provision the resources through IAC using Terraform.

EDUCATIONAL QUALIFICATIONS:

Qualification	Institute Name	Board/ University	Year of Passing	Aggregate
B.Tech	Anurag College of Engineering	JNTUH	2019	69%
Intermediate	Narayana junior College	BIE	2015	87%
SSC	Dilsukhnagar Public School	State	2013	8.3(GPA)

TECHNICAL SKILLS:

- ➢ Operating Systems: Windows,Linux.
- ➢ SCM Tools: Git
- ➢ Containerization Tool: Docker
- ➢ Cloud Environment: AWS Devops
- ➢ CI/CD Tools: Jenkins.

PARTICIPATIONS:

- ➢ Attended a workshop on Python.
- ➢ Participated in the JNTUH techfest 2016.
- ➢ Volunteered the events conducted in the colleges.
- ➢ Attended a workshop on Photoshop.

ROLES AND RESPONSIBILITIES:

- ➢ Resolving user-generated concerns (UGC) live on Google maps.
- ➢ In-depth knowledge of all the geo entities.
- ➢ Worked in different projects as per the Clients requirements.
- ➢ Achieved Multiple Rewards for maintaining the quality records and excess production in regular and in shrinkage environment.
- ➢ Mentored a group of people in various projects.
- ➢ Maintain standard operating procedures in all aspects of day-today work in order to provide uniformity of work and meet departmental objectives.
- ➢ Expertise in interaction and communication with higher authorities and multiple teams to analyze management and project growth of business trends which impact on performance of an application.
- ➢ Participated in many contests conducted by the management for the project growth and succeeded in them.

- ➤ Supported the organization in very tough times by taking initiative to maintain and level up the Quality and production of the team.

CORE COMPETENCIES:

- ➤ Willing to learn and adaptive to new opportunities and challenges.
- ➤ Energetic Work Attitude
- ➤ Strong Organizational Skills
- ➤ Ability to follow oral and written directions
- ➤ Hard Working
- ➤ Patience
- ➤ Self-Motivation

PERSONAL PROFILE:

- ➤ **ADDRESS:** H.No:3-31, Khajaguda, Manikonda, Hyderabad.
- ➤ **DOB:** 09/06/1998
- ➤ **FATHER'S NAME:** Y.VENKAT RAMANA REDDY
- ➤ **NATIONALITY:** Indian.
- ➤ **LINGUISTIC ABILITY:** English, Hindi, Telugu.
- ➤ **RELIGION:** Hindu.
- ➤ **HOBBIES AND INTERESTS:** Collecting information about upcoming Technologies.

DECLARATION:

I (Varsha), hereby declare that the information mentioned in this document is true to the best of my knowledge and belief.

Place: Hyderabad

Date: 19/07/2023   (Varsha Yennam)