

# **RESUME**

**PRIYANKA .R.V**

**#19 Manjunatha Layout 3<sup>rd</sup> cross**

**New kid well preschool**

**Medhalli K R Puram**

**R T O office**

**Bangalore 560 036**

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## **Career Objective**

To contribute my best in challenging and learning environment that provides an opportunity to grow in knowledge and acquire new skills that will enable me to exhibit my professional competency to the extreme and to expose my talent to the maximum and reach the heights to success. Also, strive for the betterment of the organization by total commitment and hard work.

## **Educational Qualification**

<b>S.S.L.C (2007)</b>	:	75.68% Ever Shine Higher Secondary School Bangalore
<b>P.U.C (2009)</b>	:	68.50% St. Anne's Girls PU College Bangalore
<b>B.Com (2012)</b>	:	62.56% Kristu Jayanti Degree College Bangalore

## **Educational Achievements**

<b>Competition</b>	:	Mock Stock (1 <sup>st</sup> Place) Conducted by the Department of Commerce Kristu Jayanti College Dance Competition School and College Level
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## **Work Experience**

<b>Company</b>	:	Accenture India Pvt. Ltd.
<b>Designation</b>	:	Assistant HR (Human Resource)
<b>L.O.B</b>	:	Customer Relationship Management

**Job Profile** : Assist to work by verifying and acquiring employee Information, details and documents for new recruits.  
**Duration** : 3 months (September 2012 to November 2012)

#### **At Mphasis**

**Company** : Mphasis A Hewlett Packard Company  
**Designation** : Customer Support Officer  
**L.O.B** : Client Service Management  
**Job Profile** : Enhancing call support to Customers of Dinners Bank as External clients for Hewlett Packard Company.  
**Duration** : 1 year (February 2013 to May2014)

#### **At WNS**

**Company** : WNS Global Services  
**Designation** : Associate Operation Analyst  
**L.O.B** : Insurance and Banking  
**Job Profile** : Investigating and analyzing the sales and service calls with assistance to particular parameter in relation to insurance as external clients for Suncorp.  
**Duration** : 2 years & 8 moths (August 2014 to April 2017)

#### **At WNS**

**Company** : WNS Global Services  
**Designation** : Associate Operation Analyst  
**L.O.B** : Insurance and Banking  
**Job Profile** : Investigating and analyzing the sales and service calls with assistance to particular parameter in relation to insurance as external clients for Suncorp.  
**Duration** : 1 years & 2 moths (June 2022 to August 2023)

**Wins Award** : Coloration Award  
WNS Talent Management Program WNS  
Global Services  
Aspiration Award  
WNS Talent Management Program  
WNS Global Service

## Strength

- Good Communication Skills.
- Implement any planned strategy.
- Protect responsibility that should be met.
- Quick and accurate at completing any task.
- Comfortable in adopting any environment.
- Strive for honest and keep up the consistency.
- Easy to contribute to the best for the organization.

## Interest

- Taking Gifts.
- Social in nature.
- Listen to soft Music.

## Personal Details

<b>Date of Birth</b>	:	December 20 <sup>th</sup> 1991
<b>Father's Name</b>	:	Mr. Veerabadhra. V
<b>Mother's Name</b>	:	Mrs. Nagrathnamma
<b>Husband's Name</b>	:	Mr. Prakash. S
<b>Gender</b>	:	Female
<b>Marital Status</b>	:	Married
<b>Nationality</b>	:	Indian
<b>Religion</b>	:	Hindu
<b>Languages known</b>	:	English, Kannada, Tamil, Telugu & Hindi.

## Declaration

I hereby confirm that the above information is true and correct to the best of my knowledge. If given an opportunity in your highly esteemed organization I would perform the given assignment with utmost sincerity and dedication.

**Date : Place**

**(Priyanka R.V)**

