ANGEL MONISHA S

PROGRAMMER ANALYST

CONTACT

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📍 Chennai, Tamil Nadu

SKILLS

- C / Java /Selenium / Maven & TestNG
- Database / Oracle DB / SQL / MySQL
- Electronic data interchange / Soap UI / HP ALM /Project and Team Management

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EDUCATION

Bsc Mathematics (2017-2020)
SDNB Vaishnav College For Women
GPA: 85%

12th STD (2016-2017)
MBN Govt Girls High Sec School
GPA: 95%

10th STD (2014-2015)
MBN Govt Girls High Sec School
GPA: 95%

ACCOMPLISHMENTS

- Best team player of the quarter in Project 2021 and 2023
- Good Volunteer for other projects and Several appreciations from client for handling critical projects and new features effortlessly
- Women Entrepreneurship from the University of Madras
- Certification in yoga and Basic concepts of Computer from S.D.N.B Vaishnav college for women
- Certification on BASIC LIFE SUPPORT conducted by Usha Fire Safety Equipment's Pvt Ltd
- Certified in Office Automation and digital education by Anudip foundation
- Attended workshop, quiz and treasure hunt conducted by IITM and won in many inter-collegiates and cultural programs
- Active Rotaract Member and organized 7+ social and cultural events
- Volunteered in U&I (a renowned NGO) for 2 years and supporting many underprivileged homes & orphanages

OBJECTIVE

Ambitious Quality Analyst with track record of dependability and leadership. Knowledgeable in QA methodology with proven history of reducing errors to increase quality. Proficient in preparing test cases, plans and scripts with dedicated to deep analysis of business requirements to meet client's expectations.

TECHNICAL PROFILE

- Contributed 10+ Projects and handled 17+ Clients independently and many more as a productive team player in US Healthcare Domain
- Used SQL queries to check proper data population in application table and data verification to perform Database testing
- Acquired good knowledge in Claim adjudication and adjustment (Both online and Electronic)
- SOAP UI execution of the services for requests and responses
- Earned good US healthcare knowledge on Facets Claims processing, providers, Groups/Subscribers, IPP and FEP processes
- Gave multiple walk-throughs to clients and stakeholders regarding the testing processes and functionality documents

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WORK EXPERIENCE

Programmer Analyst

Cognizant Technology Solutions   2020 - Currently Working

- Specialized in Create, Maintain and Execute test plans and test cases with experience of 3 years in Manual and Automation testing
- Interacted with Various stakeholders and clients to understand complex requirements and workflows
- Identifying high impacted areas and various testing forms needed as per the project
- Finding issues/defects by reviewing logs, reports and UI
- Analyzing requirement and Providing estimation against based on testing scope
- Preparation of test scenarios, test cases and Maintaining RTM artifacts in ALM
- Worked in Facets (Membership and Claims, Accum, Products & Benefit) and downstream applications
- Performing User Acceptance Testing , Smoke Testing and Regression Testing
- Acquired good knowledge in HP ALM to track the project and test cases
- Training new team members with the induction program Resourceful team player and capable of delivering tasks within stringent Timeline

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TOOLS AND APPLICATIONS

- Facets (Claims, Groups and Subscribers, Providers and Workflow)
- Blue E / Perceptive Nuxeo UI
- Federal Employee Program (FEP) [FEP Direct and Carefirst Bridge]
- EDIFECS
- Blue Connect
- IPP (Home and Host)
- BOL (Buy Online)
- SQL server management & DB Visualizer
- JIRA Confluence / HP ALM
- Eclipse (Selenium with java)
- SOAP UI