

**Dhivya S**

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### Experience Summary

A dynamic professional with **4 years** of experience in **Tech Mahindra** as **Software Engineer**. Team player, who is proactive, well-disciplined with proven ability to manage assignments efficiently under pressure while meeting tight deadlines successfully, believes in relationship building and motivational management style and in managing the team while maintaining high level of customer satisfaction.

- Experience in testing various applications using methodologies like **Agile** and **Waterfall**
- Good knowledge on Core Java language for Automation scripting
- Experience in the implementation of Testing process **Cucumber**, **TestNG**, **JUnit** and **Data Driven** frameworks in the Automation
- Knowledge in **Page Object Model**
- Good experience of build tools like **Maven** to manage java automation projects
- Having knowledge in **SQL** basic commands
- Better experience of Defect/Test Management tools like **JIRA**
- Debugging developed scripts / Code Review to the Team member
- Prepared Test Case Estimations, Forecast sheet for execution, Test summary report, Test closure report for each release
- Executed automation scripts on **Parallel Execution** and **Cross Browsers**, Environments and Reported Defects Results to the development team
- Active participation in Daily standup call
- Proven ability in working individually or as a part of team, Problem solving, Process improvement activities, Analytical skills
- Strong analytical and problem-solving skills, good communication, presentation skills and a good team player
- Enthusiastic, eager to meet challenges and quick to learn and assimilate new concepts and ideas
- Having knowledge in **Postman**

### Technical Skills

<b>Programming Languages</b>	Core Java
<b>Tools and Utilities</b>	Selenium WebDriver, Cucumber, TestNG, JIRA, SQL, Postman
<b>Industry Domain</b>	Telecom and Banking domain

### Core Competencies

- Automation Testing using Selenium - Java
- TestNG
- Functional Testing (Waterfall/Agile)
- SQL (Basic)
- Cucumber

## Projects

### Project #1 – Rogers Communication, Canada, UK

#### Client Description:

**Rogers Communications Inc.** is a Canadian communications and media company operating primarily in the fields of wireless communications, cable television, telephony and Internet, with significant additional telecommunications and mass media assets. Rogers has its headquarters in Toronto, Ontario.

<b>Role</b>	Automation Tester
<b>Testing Methodology</b>	Agile
<b>Application</b>	Web Application
<b>Programming Language</b>	Core Java
<b>Automation Tools and Utilities</b>	Selenium <b>Cucumber</b> Framework, Eclipse IDE
<b>Period</b>	Sep 2020–Jun 2023

#### Roles and Responsibilities:

- Coordinated with peers in the team for clarity on the requirements
- Understand test plan document and analyses the schedule
- Analyzing the **Feasibility of Test** automation and provide estimation for automation effort
- Created, maintained Automation Selenium Scripts for the User Stories in **JIRA**
- Preparing the **Feature** file, **Step Definition**, **Hooks**, **POM**, **Utility class** in **CUCUMBER** framework
- Execution of automated Test scripts through **Maven** Projects
- Performing Defect Tracking & Management in **JIRA** and generated automated daily reports using JIRA
- Creating regression test suites for the identified tests
- Rerun the failed test cases
- Execution of **Smoke**, **Sanity** and **Regression** suites during new releases and analyses the test failures
- Filling the functional gaps in the script in the progressive Automation Approach
- Worked on **Parallel execution**, **Priority**, **Cross browser** testing using **TestNG**
- Providing Automation Demo to Client Partners
- Involved in preparing the Daily status report and Weekly status report and sharing it with the client and with the management
- Worked in a highly dynamic **AGILE** environment and participated in scrum and sprint ceremonies

## **Project #2 –SBI INB**

### **Client Description:**

State Bank of India is an Indian multinational public sector bank and financial services statutory body headquartered in Mumbai, Maharashtra. SBI has **over 24,000 branches** in India. SBI is the 48<sup>th</sup> largest bank in the world.

<b>Role</b>	Manual Tester
<b>Testing Methodology</b>	Waterfall
<b>Application</b>	Web Application
<b>Period</b>	Jun 2019 – Aug 2020

### **Roles and Responsibilities:**

- Analyzing the **Business Requirements** and Functional Requirements and identifying various test scenarios to be tested
- Prepare the **Test scenarios, Test cases** and **Test data**
- **Self-review** and **Peer-review** the test cases
- Executing the **Functional** Test cases
- Logging the defects in JIRA and track the defects until it get fixed
- **Retest** the failed test cases and **Regression** Testing
- Preparing the **Test execution reports** for pass and failed test cases
- Send **daily reports** to the Manager
- Extending my support to Documentation

## **Non-IT Experience: Barclays Bank, UK**

### **Client Description:**

Barclays is a British multinational universal bank, headquartered in London, England. It includes consumer **banking**, as well as a top-tier, global corporate and investment **bank**.

<b>Role</b>	Quality Checker
<b>Position</b>	Senior Customer Service Executive
<b>Application</b>	Siebel and Zeus
<b>Domain</b>	Banking and Finance Domain
<b>Period</b>	Sep 2017 – Apr 2019

### **Roles and Responsibilities:**

- Analysis of Customers Company Annual accounts report.
- Managed over 50+ Balance sheet and Profit & Loss accounts as per their annual accounts document.
- Worked with Siebel and Zeus Application.
- Sending and receiving mails from client.
- Organized customer information and account data for business planning and customer service purposes.

### Personal Details

- Full Name : Dhivya S
- Education : B. E (Computer Science and Engineering) (2017)
- College : Anjalai Ammal Mahalingam Engineering College, Tiruvarur
- Gender : Female

### **Declaration:**

I hereby declare that the information furnished above is true to the best of my knowledge.

**Place:**

**Date:**

**(Dhivya S)**