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An Indian Army Veteran, Certified Protection Professional from ASIS International, heading security operations for multiple facilities, owned by a leading Fortune 500 Company in Mumbai

#### PROFILE SYNOPSIS

- Expert in security **risk management**
- Effective deployment of **physical security systems**
- Expertise in implementation of **security programs** and **processes**
- Building security operations through **people, process and technology**
- Conducted **Threat, Vulnerability, Risk & Assessment** for multiple sites
- Exposed to working in **international environment**

#### CORE COMPETENCIES

- |                              |                            |                               |
|------------------------------|----------------------------|-------------------------------|
| ✓ <b>Risk Management</b>     | ✓ <b>Crisis Management</b> | ✓ <b>Training Management</b>  |
| ✓ <b>Security Management</b> | ✓ <b>Loss Prevention</b>   | ✓ <b>Emergency Management</b> |

#### PROFESSIONAL EXPERIENCE

##### HEAD OF SECURITY (Apr 2018 till date)

Location: Mumbai

- **Protection of assets** of a multi-use facility spread over an area of 8,05,860 sq. ft.
- Providing **operational security** to a premium mall having footfall of > 10,000 guests per day
- Carried out **security risk assessment** and prepared **risk mitigation** plan
- Developed **security programs** and **SOPs** yet maintained best customer experience
- Expertise on **physical security technology & process development** for new sites
- Planned cost effective **security projects** ensuring regulatory and legal obligations
- Unique distinction of deploying **Para Military Force** at customer facing business
- Recruitment, induction and budgeting of 25 **security managers** and > 200 **security guards**
- Instrumental in designing **physical security design** for an **Integrated Operations Centre**
- Deeply involved in **business continuity** and **disaster recovery planning** during COVID
- Conducted timely **investigations, implemented measures, and minimized losses**
- Spearheaded **incident management** and **emergency response procedures**
- Implemented **physical security solutions** to include access control and intrusion detection systems worth Rs. 90 crores

##### DIRECTOR (Sep 2011 – Dec 2017)

Areas Served: Mumbai, Siachen Glacier, Mhow

- **Process development** with **physical security solution** post 26/11 in Mumbai
- Successfully managed **physical security** of **multiple sites** in sensitive areas
- Led a team to review **security risk profile** of a major site and provided mitigating solutions
- Team leader for selection & training **Quick Reaction Force** from various government agencies
- Carried out regular and periodic **risk evaluation** and **impact analysis** of avalanche prone areas thus saved numerous precious human lives at Siachen Glacier
- Led successful **rescue operations** at an altitude of 21,000 ft for uniformed personnel and civilians

**JOINT DIRECTOR (Oct 2008 - Aug 2011)****Areas Served: Tawang, Chandigarh, Chennai**

- Revised **crisis management** plan of the site and reduced **response time by 30%**
- Rolled out **security & safety protocols for high profile events** visited by > 3000 visitors
- Secure transportation of **men & material** through sensitive areas with zero security incident
- Formulated **disaster recovery plans** for high security areas threatened by floods
- Provided **executive protection to Z Category** VIPs including foreign dignitaries

**STAFF OFFICER (Dec 2005 – Sep 2008)****Areas Served: J&K, Jalandhar, Chennai**

- Close coordination with **law enforcement & intelligence agencies** to achieve desired results
- Communicated **security advisories** to multiple-sites during periods of high alert
- **Prepared, implemented and managed** security plans for **international workforce**
- Planned **security cover** to 60 children of J&K on their all-India tour under Project Sadbhavna
- Carried out **risk profiling** of sensitive areas, prepared and developed security plans
- Conducted **security audit** of sites, **identified gaps** and provided **mitigation plans**

**EXECUTIVE OFFICER (Dec 1996 – Nov 2005)****Areas Served: Gurdaspur, Sonamarg, Congo**

- **Saved lives of 150 civilians** in Avalanche hit areas near Jawahar Tunnel in J&K
- Provided **security to material and equipment** while in transit and storage in warehouse
- Planned & **executed incident response** in avalanche prone areas at **Siachen Battle School**
- Conceptualised new methodology of carrying out **security operations** & increased operational efficiency
- Selected as Military Observer at **United Nation Mission**, carried out risk assessment and prepared risk mitigation plans
- Handpicked for Skiing & Mountaineering training at **Austria**, wherein, obtained expertise in rescue and recovery operation

**ACHIEVEMENTS**

- Awarded **Gallantry (Sena Medal)** for displaying utmost devotion to duty while leading a Team in the face of enemy in 2002
- Awarded **Commendation Card** for carrying out Relief and Rescue operations in High Altitude area of Kashmir in 2005
- Motivated and led the team at Siachen Glacier, resulting in **team members getting 12 awards** for exceptional bravery in 2013 -14
- Methodically improved the ranking of a business unit from **22<sup>nd</sup> position to 1<sup>st</sup> position** in two years' time frame, thereby receiving an award for the same
- **Chairman ASIS Mumbai Chapter 2022, & ASIS Military Liaison Officer** for 2020-21

**ACADEMIC QUALIFICATIONS**

- Army Courses for Professional Development: -
  - ✓ 2012 - Senior Command Course - Strategic planning, risk assessment and impact analysis
  - ✓ 2005 - Junior Command Course - Defence Management & Planning at operational level
- 1995 - B.Sc., Devi Ahilya Vishwa Vidyalaya, Indore

**Certifications**

- ✓ Certified Protection Professional, ASIS International, 2020
- ✓ ISMS 27001 – 2013 Lead Auditor, BSI, 2018
- ✓ Certificate Course in Business Management, IIM, Indore, 2017-18
- ✓ Certified in Information Security (University of London), Coursera, 2017
- ✓ Certified Chief Security Practitioner, Indian Institute of Safety & Security, New Delhi, 2017
- ✓ Pursuing PCI, ASIS International

**PERSONAL DETAILS**

- ❖ Date of Birth - 6<sup>th</sup> May 1974
- ❖ Other Interest - Sports and fitness enthusiast. Certified Skiing and Mountain Instructor