ANJALI SISODIA

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👤 Profile Summary

Certified Scrum Master, working in an agile environment with 8 years of experience in the IT industry. Looking for an opportunity to work with an organization where I can implement my skills and enhance my knowledge for organizational benefit and self-growth.

💼 Work Experience

GSK GCC India – Bengaluru, India – September 2021 - Present

Role : Scrum Master

- Discuss Product Goal and sprint goal with PO along with developers.
- Keep a track of jira board updates and check for possible risks or impediments.
- Assist product owner and development team to overcome impediments which ensures timely project execution.
- Keep a check on capacity planning,KPI's, Burndown chart and velocity.
- Collaborate with PO to review user stories and Backlog refinement.
- Drives Scrum adoption across all levels in the organisation.Coach scrum teams, Managers,Product Owners and Business Analysts to increase the effectiveness of the adoption of Agile practices in the organization.
- Understand organizational goals and assist scrum team goal alignments accordingly.
- Facilitate team to self-organize while maintaining Jira with updated user stories, impediments and suggestions.
- Document all the impediments, actions and results.
- To ensure all risks are raised and development requirements are met along with team readiness, and capacity for each Sprint.
- Use empirical data of a scrum team to identify continuous improvement opportunities to enhance team performance and collaboration.
- Work with PO to maintain product backlog,facilitate time-boxed scrum events and conflict resolution by focusing on scrum values of openness, transparency and respect.
- Forecast the numbers of deliverables possible in an iteration, which is based on empirical data and lean approach.
- Review project goals and timelines to ensure it is achievable.

💡 Key Skills and Knowledge

Organizational Skills
Conflict resolution
Servant leadership
Coaching skills
Adaptable
Lean thinking
Assertive
Agile Mindset
Accountable
Proactive
Intuitive
Listener

Certifications:

PSM 1 (Professional scrum master)
ITIL V3 foundation,
AZ-103 (Azure Administrator),
Certified Infrastructure Support professional (Tech Mahindra),
Project Management Basics (Internal Certification)

Dell India – Bengaluru, India – October 2018 to May 2020

Role : Lead Consultant
Responsibility: Scrum Master

- Facilitate Scrum events Daily Scrum, Product Scrum of Scrums,Sprint Planning, Review, Refinement, and Retrospective.
- Led 2 Product team's transition to agile development in 2 months.
- Worked with 3 geographically distributed teams while coaching agile practices.
- Create and maintain team metrics to monitor and measure team performance.
- Manage conflicts, challenges, and dynamic business requirements.
- Continuous improvement: Provide mentoring support to Product Owners and team members to refine their understanding of Agile practices.
- Support Product Owners to engage, communicate and negotiate with stakeholders using product backlog priority.
- Proactively identify and eliminate impediments.
- Maintain updated team data in confluence and JIRA.
- Identifying process improvement opportunities and KPIs.
- Work with the Agile coach to ensure alignment to Agile values and principles.
- Conduct regular check- ins with all team members to provide performance feedback and offer coaching and mentoring
- Collaborate with product owners, program or project managers to communicate delivery of work product from the teams and escalate key risks and issues impeding scrum team effectiveness.

Client : Herbalife India
Project : Herbalife ITC
Role: Senior Consultant

- Leading a team of 9 members with infrastructure operations(EUC).
- Delegation of work within the team.ServiceNow case assignments.
- Be a part of annual project projection and product owner goal mapping.
- Team performance evaluation, coaching and cross functional training.
- Working on SCCM, Intune and Azure to manage infrastructure devices.
- Application & User migration,deployment via Intune Company Portal.
- Engineering Solutions and implementing a streamlined project process.
- Using Kanban Board to track project progress.
- Agile Methodology applications for driving project processes.
- Assisted project and Infrastructure setup during organization demerger.
- Implemented Intune WUfB solutions
- Office applications deployment transition via AIT to Intune.
- Design & Implement solution to enhance current process and feature enhancement.

Tools:

Confluence,
JIRA,
Trello,
Power BI,
MS Office,
HP Service Manager,
Service Now, Slack,
Teams,
Onenote,
Azure,
SCCM,
Intune,
Sharepoint.

Scripting Language:

PowerShell,
XML,
Batch Scripting,
Elementary knowledge of Python.

Industries:

Extensive knowledge in Scrum Framework and Agile Practices in addition with communication skills, organizational skills along with experience in FMCG,IT Product & Services,BFSI,Healthcare.

Tech Mahindra – Bengaluru, India – April 2015 to June 2018

Client : Nestlé
Project : Nestlé Global Application Packaging
Role: System Engineer

- Technical lead for SCCM team.Performance evaluation level 1.
- Administer Microsoft SCCM 2012 sp1 environment,working with security groups, application deployments,PowerShell scripts, patch management, troubleshooting, log analysis, upgrades on current infrastructure and application packaging.
- Created and deployed custom scripts to be used in upgrade and deployment of software through GPO and SCCM.
- Patch Managements, creating SUPs and deployments.
- Automated reporting process for application deployments.
- Requirements gathering. Planning the process flow as per requirement.
- Delegation of work within the team.
- Automated compliance check method via Powershell script.
- Developing an OS deployment task sequence.
- Built Orchestrator Runbooks to automate day to day activities.
- Assisted and mentored new hires.
- Worked with onsite client team for better understanding of requirements.
- Proper delegation of work to offshore teams.

🎓 Education

Bachelor of Engineering in Computer Science & Engineering from NIRT Bhopal – 2010-14.