NISHA - PMP Certified Program & Project Management Professional

Results-oriented and PMP® certified Project Manager with over 10 years of experience in project and program management, targeting opportunities in project or program management, with a focus on delivering successful outcomes and achieving exceptional results

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Executive Summary

- Possessing extensive experience of more than a decade in successfully managing projects and strategic programs within the BFSI industry
- Actively leading strategic programs and driving initiatives for platform migration and client onboarding as a Project Manager at Arcesium
- Proficient in agile methodologies, waterfall project methodologies, requirement gathering and analysis, business analysis, people management, resource planning, change management, and incident and escalation management
- Demonstrated history of managing projects effectively, ensuring on-time completion, and proactively resolving challenges and obstacles
- Possessing exceptional leadership skills and a proven track record of successfully managing client onboarding and overseeing projects from initiation to completion



Agile & Waterfall Methodologies

Resource Planning

Requirement Gathering & Gap Analysis

Global Service Delivery Management

People Development & Mentoring

Stakeholder & Client Management

Escalation & Incident Management

Change & Risk Management

Program & Project Management

Critical Thinking & Decision Making

Cross Functional Coordination



Academic & Certification Details



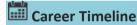
PGDM (MBA), from IIM Kolkatta



Bachelor Of Engineering, from NSIT, Delhi University



Project Management Professional, from Project Management Institute in 2020









Awards & Accolades

- Awarded by Account Manager for exemplary project implementation along with client appreciation Oct '18
- Honored with Achiever's Award for outstanding performance in Asset Servicing India- Apr' 22



Professional Experience

Since Aug'22 with ARCESIUM as Project Manager

Key Result Areas:

- Acting as the main point of contact between clients, internal teams, and vendor groups, responsible for defining project scope, establishing project timelines, and overseeing the entire project lifecycle
- Effectively balancing and optimizing the triple constraint of scope, time, and cost for all projects
- Proactively leading projects, ensuring timely execution and effective risk management through the utilization of CAIR (Constraints, Actions, Issues, and Risk log)
- Serving as the primary liaison for the auditor to ensure a thorough assessment of project delivery practices within the Service Delivery functions
- Presenting essential input, data, and crucial deliverables to ensure all compliance-related documents and processes are readily accessible for review

Achievements:

- Effectively completed the migration of around 5000 hedge fund portfolios from an external accounting platform to an in-house system for a U.S. Investment Management Bank, ensured smooth transition, enhanced operational efficiency, all within the estimated budget of \$203k
- Managed a US-based hedge fund (\$ 500mn) client onboarding across Technology and Managed Services functions, resulting in enhanced client satisfaction and increased revenue

- Played a key role in the creation of customized Treasury Reports dashboard for US hedge fund with an estimated budget of \$136k
- Successfully collaborated with auditors, facilitated a comprehensive evaluation of the organization's project delivery practices
- Showcased a dedication to transparency by presenting meticulous project documentation and reports for thorough audit

May'17 - Aug'22 with BANK OF NEW YORK MELLON as Project Manager

Key Result Areas:

- Managed 90+ projects as part of Application Onboarding, Transformation, and Program Management
- Handled the take-on of 25 Institutional clients and third-party data owners onto the technological platform for data aggregation and financial reports' generation
- Led a team of 15+ project stakeholders, ranging from internal Service Delivery teams to vendors, ensuring highest compliance with Project Governance
- Conducted 10+ training sessions as a Subject Matter Expert (SME) for Project Management best practices and ETFs projects
- Provided on-the-job training to new joiners in the team for Project Management, Standard Change projects, and Functional processes
- Pioneered internal promotions, coupled with dynamic content creation and quiz competitions, amassing an impressive 10K+ audience views, bolstering engagement and fostering a culture of continuous learning
- Liaised with Senior Management and Guest Organizations, while skillfully moderating sessions with 500+ attendees, ensuring seamless and insightful interactions, and contributing to the event's overall success

Achievements:

- Delivered exceptional project governance compliance, achieving a remarkable 95% adherence, and systematically enriching the Project Knowledge Repository
- Implemented technology application for Financial Reporting function for 20+ US Institutional clients as part of U.S. Securities and Exchange Commission Modernization Reporting Program (SEC 2018 mandate)
- Led the seamless transfer of investors' holdings valued at approximately GBP 420 million for UK mutual fund houses, in strict adherence to the FCA's 2019 mandate
- Steered project teams across Transfer Agency, Custody, Technology, and Vendor Logistics, which contributed to a revenue boost of GBP 124,000 for the organization
- Effectively managed communication channels & analyzed data for 20,000 retail investors and 3,000 Institutional Agents, orchestrating collaboration between the client, Print & Mailing vendor and Master Data team which ensured streamlined and accurate dissemination of critical information
- Demonstrated expertise across a diverse range of project types within Investment Services functions, including fund launches, liquidations, in-conversions, out-conversions, in-specie conversions, technology migrations, and operating model changes
- Successfully delivered Client Change projects with an estimated budget of GBP 710k for APAC, EMEA, UAE, and USA domiciled Fund Companies and Investment Managers
- Efficaciously orchestrated BNYM India's premier innovation expo, overseeing 36 sessions, featuring 55 distinguished speakers, and engaging over 9K participants, resulting in heightened brand visibility and industry recognition

Aug'11 - May'15 with RELIANCE POWER LTD. as Assistant Manager

Achievements:

- Led the successful implementation of SAP PM & MM Modules, defining activities & plans in SAP for all business functions
- Provided extensive post go-live support to over 250 end users at the plant site ensuring smooth operations
- Catalyzed collaboration between application teams and various business functions, defining the data points for business users
- Laid the foundation for efficient short-term and long-term planning, resulting in an impressive 22.60% improvement, with maintenance job completion soaring from an average of 69% to an outstanding 91.60%
- Implemented a cost-saving strategy, resulting in INR 3.5 Crores of savings through the integration of overhaul plans across 10 departments
- Demonstrated exceptional project management and planning skills, garnering recognition as a key advisory member to senior management on the performance management of the 600 MW power plant
- Pioneered a continuous monitoring approach, maintaining declared capacity at an impressive 104.76%
- Directly oversaw a budget allocation of 50 lacs for material procurement, ensuring precise release to the next level, further emphasizing a keen proficiency in financial control and strategic resource management

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re Tools				
a, SNOW, Sharepoint				
nguages Known				
English	French	Hindi	Urdu	Punjabi