**CURRICULUM –VITAE**

**Prajakta Vaibhav Parab.**

. B/5, Aarati Co-op Hsg Society,

Amrut Nagar, Ghatkopar (W),

Mumbai 400086.

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**Summary**

I am working as **Test Manager** in “**Synergy Connect Data Innovations”** having 17 years of rich experience in different roles like QA Manager, Project Manager. Have delivered impactful results in Test Management. Over the years I have evolved skills like Understanding issues, Client coordination, managing teams, Quick learning, Working under pressure. This helps me to do my job with high performance.

**Objective**

To work in a Challenging, growing organization that would help me to use my technical skills well supported by my natural qualities as a leader. To grow as Team and bring success to my organization.

**Achivements**

**Special Recongnition from Pharmaspectra Client** in 2022 and 2023

**Team Of The Year** award for Pharmspectra Project in 2021

**Star of the Release** from Capgemini for Volvo Project in 2015.

**Extra Milestone Award** from Capgemini for BMW Project in June 2012.

**Pat On Back Award** from Patni Computer Systems for VMware Fusion Project in 2008.

**Valuable Contribution Award** from Patni Computer Systems for VMware Fusion Project in 2008.

**Certification**

**Certified Scrum Master.**

**ISTQB** Fondation level Certified.

**Unified Project Management** Level 1 (Internal)

**Interface knowledge**

**Siebel CRM :** Very good knowledge of Siebel CRM – Contacts, Accounts, lead, opportunities, Campaign, Reporting, Response, Segments, Vehicles, Dealers, Reporting.

**Salesforce :** Good knowledge of Salesforce – Account, Opportunity, Leads

**Domain knowledge**

**Insurance : Life Insurance, General Insurance** (Farmers).

**Virtualization** (Vmware)

**Utility**(Torornto Hydro)

**Telecom** (KPN)

**Finance.** (Grant Thorton)

**Automobile** (Volvo, BMW)

**Ecommerce** (AppleBee,MyGlamm)

**pharmaceutical** (PharmaSpectra)

**Technical Exposure**

**Job Function:**

**Quality Assurance Manager:**

* Conducted a complete assessment of teams, processes and environment; defined issues and risks; and oversaw processes and best practices across testing life cycle to improve throughput, communication and on-time delivery of projects in an Agile development environment.
* Excellent communication and collaboration skills and be able to work with peers in other organizations as well as software developers, release leads and other testers.
* Good knowledge of all phases of software testing life cycle with an emphasis on validation
* Determine when application meet acceptable quality criteria and standards and give the go-ahead for release to production.
* Highlighting Risk to third parties and upper management and created mitigation plan, successfully executed it.
* End to End ownership of release to make sure every business requirement as per agreement should go in production.
* Work to minimize manual testing by identifying high-Return of Investment test cases and automating them.
* Review functional and technical documentation in order to identify requirements for the creation, test cases and test scripts.
* Accountable for creating Test Plan and Test Strategy.
* Jira and HPALM management.
* Daily reporting to higher management according to project progress and highlight risk if any and suggest solution for same.
* Hold Lessens learn meeting, Retrospection, make sure that mistakes should not be repetitive, improvements, so making process for same.
* Conduct test case reviews to ensure scenarios accurately capture business functionality.
* Make sure that execute all components of product testing such as functional, regression, Integration and end-to-end testing.
* Coordinate with UAT Test lead and follow up with Development manager if needed.
* Provide support to UAT testers during Initiation, Execution and Closure phase of UAT testing. If any defect occurs coordinate with Development manager for same.
* Introduced best practices regarding defect writing, requirement estimation, co-ordination with third parties.
* Work collaboratively within a team of other engineers and demonstrate strong teamwork
* Functional walkthrough to Product Owners and stakeholders.
* Create Functional Document, Release notes.
* Participate in planning and development of quality controls

**Tools & Utilities Used:**

* Bugzilla, Putty, WinSCP, Source Forge (Team Forge Version 5.2), Mercury Quality Center 9.1, Share Point, Toad for Oracle 8.6, IBM Queue, SOAP UI PRO, Jira, Soap UI 5.0.0, API Testing, Automation Basics (Selenium), Pingdom, VSTS, Confluence, Balasamiq, Visio, Power BI.

**Knowledge gained:**

* API testing, web engage event testing, Android and iOS device testing, Mobile site and Desktop site testing. ETL testing. Siebel testing.
* Claims, segmentation, Campaign, Reports generation using OL AP, Vehicles details, CRM knowledge.
* Offers/Promotions, Payment methods including Razor Payment Gateway (Credit, Debit Cards, Net banking, UPI (Paytm, Axis), Wallets (Airtel money, Phone Pay, Payzapp, Amazon Pay, Mobikwik, Freecharge), Paytm Payment Gateway. Checkout, Cart/Shopping bag, Product Detail Page (PDP), Product Listing Page (PLP), Product With Product offer (PWP), Gift with Product (GWP). Worked on features like Auto Apply, Stickers, Banners, Global and customized Exclusive offers, Meitu app, Photoslurpp, Community, Refer and Earn, Referral Dashboard, Looks, Blogs, MyOrders, Guest login, Tickr, Chatbot, watsappmesseges.

**Projects Detail.**

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| --- | --- | --- | --- | --- |
| **Employer** | **Client Name** | **Domain** | **Role** | **Period** |
| SynergyConnect Data Innovations | Saksham | Social Sector | Test Manager | Mar 2023 |
| SynergyConnect Data Innovations | IWT | Automobile | Test Manager | Feb 2023 |
| SynergyConnect Data Innovations | PharmaSpectra | Pharmaceutical | Test Manager | Aug 2020- Feb 2023 |
| MyGlamm | MyGlamm | Ecommerce | Test Manager | Nov 2019 – Aug 2020 |
| Capgemini Tech Services | Volvo CRM | Automobile | Test Manager | Jan 2014 – Nov 2019 |
| Capgemini Tech Services | AppleBees | Mobile | QA Lead | Sep 2013 - Dec 2013 |
| Capgemini Tech Services | Grant Thornton | Finance | QA Lead | May 2013 – Sep 2013 |
| Capgemini Tech Services | KPN | Telecom | QA Lead | Aug 2012 - Apr 2013 |
| Capgemini Tech Services | BMW | Automobile | QA Lead | Aug 2011 - May 2012 |
| Capgemini Tech Services | Farmers | Insurance | QA Lead | Feb 2010 - Aug 2011 |
| Capgemini Tech Services | Toronto Hydro | Utility | Software Tester | Nov 2009 - Jan 2010 |
| Patni Computer Systems | VMware Fusion | Virtualization | Software Tester | Aug 2006 - Nov 2009 |

**Educational Qualification**

S.S.C. passed with first class from Mumbai University.

H.S.C. passed with first class from Mumbai University.

Bachelor of Science, first class with specialization in Computer Science (B.Sc. Comp. Sci), Mumbai University.

Post Graduate Diploma in Computer Applications from IGNOU (Indira Gandhi National Open University), First class.

Master in Computer Application from IGNOU (Indira Gandhi National Open University), First class.

**Personal Detail**

Date of Birth: 18th Oct 1985

Sex: Female

Marital Status: Married

Nationality: Indian

Languages Known: English, Hindi, and Marathi

Educational Qualification: BSc. (Computer Science), Post Graduate Diploma in Computer Application, M.C.A. (Master in Computer Application)

Work Experience: 17 years.

LinkedIn profile: https://www.linkedin.com/in/prajakta-parab-b8840818/

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Signature:

**Prajakta Parab**.