## Ramya Krishna Gubbala

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**Professional Summary**

* **Senior Software Engineer** having 7 Years of IT Experiences in **Angular 8 & 6, JavaScript, jQuery, Angular JS, HTML5, CSS3, GIT, Rest API using Python, PostgreSQL C#, ASP.NET, SharePoint 2007-2010, SharePoint Online, Power Automate.**
* Involved in analysis, design and development of web based and 3-tier application. Involved in developing web applications in **Microsoft Visual Studio .Net IDE using C#.Net 2.0, ASP.NET, ADO.NET and SQL Server**.
* Having Knowledge on ETL tools like **SSIS** and reporting tool Sql **server Reporting Services (SSRS).**
* Provided Application Support for SharePoint Applications and implemented enhancements for the existing solutions.
* Involved in Developing **Nintex Workflow in Share Point** Applications, designing publishing in Share point form libraries.
* Experienced in **Service now ITSM tool**, created basic Business rules using Glide record operations, created catalog client scripts and UI policies to make client-side changes, created UI pages to use them in catalog items.
* **Onsite Technical lead** for over 8 months handling various SharePoint applications, Service Now Applications, Business Intelligence maintenance and development projects along with leading a team of 8(onsite and offshore).
* Functional domain experience in Education and Manufacturing.
* Effective in working independently and collaboratively in teams.
* Self-motivated individual with strong analytical and problem-solving abilities, Proactive, Dedicated, enjoy learning new technologies and willing to take on extra responsibilities to get work done.

**Educational Qualifications**

* B-Tech from **Srinidhi Institute of Science and Technology**, Jawaharlal Nehru Technological University

**Work Experience**

* Worked at **Wipro Technologies India Pvt Ltd**, Software Engineer from April **2010 to June 2015**.
* Worked as Senior Software Engineer at **Affine Tech System Pvt Limited** from **Oct 2020** to **April 2023.**

**Technical Synopsis**

**Microsoft Technologies :** Angular 6 **,**ASP.NET 2.0, ASP.NET 4.0,C#.NET

**Proficient Skills :** C, C#, Rest API using Python.

**Database :** SQL Server 2000, 2005,2008, PostgresSQL

**BI :** SSIS (SQL Server Integration Services 2005)

**Server :** IIS, Windows SharePoint Services(WSS), SharePoint 2007,2010,SharePoint Online

**Reporting Tools :** Business Objects, ProClarity

**Development Tools :** VisualStudio.NET 2005, 2008, BODS

**Operating System :** Windows XP/2003

**Scripting Languages :** Java Script, jQuery

**Tools**   **:** Service Now, Power BI

**Achievements**

Successfully completed certification on ServiceNow Certified System Administrator (CSA) .

## Projects

**Project#1:**

**Project : ENVIRO**

**Client Name : M2M Data logger**

**Role : Angular Senior Developer.**

**Jan 2nd 2023 – April 2023**

M2M Data Logger specializes in remote monitoring ecosystem. We have end to end solution for Industrial Remote Monitoring which includes Industrial Cloud Gateway and Internet of things Cloud Service.

M2M logger is a division of Techno Instrumentation Pvt Ltd , which has been knows for Innovation and Quality products for over 3 decades

**Responsibilities:**

* Working as Senior Software Developer and responsible for Design, Analysis and Progress of the Development of Environ Data logger.
* Responsible for UI Development , UI changes, Enhancements required for the Project.
* Documented business processes, functional requirements, conduct information flow analysis, process modeling within and multiple business streams.

**Environment**: Angular 7, Angular Material, ES6, HTML5, CSS, Git ,Rest API using Python, PostgreSQL

**Project#2:**

**Project : SML (Enterprise application)**

**Client Name : Sanghvi Movers and Limited**

**Role : Angular Senior Developer.**

**June 1st 2021 – Jan 1st 2023**

SML (Sanghvi Movers Limited) is a crane rental service as part of its projects they will be renting the cranes to construction sites and the project is to automate the process workflow for work efficiency and tracking purposes which reduces human error and improves efficiency.

**Responsibilities:**

* Working as Senior Software Developer and responsible for Design, Analysis and Progress of the Development of SML enterprise application
* Responsible for UI changes, Enhancements required for the Project.
* Documented business processes, functional requirements, conduct information flow analysis, process modeling within and multiple business streams.

**Environment**: Angular 6, Angular Material, ES6, HTML5, CSS, Git, Rest API.

**Project#3:**

**Project : Cost Estimation Module**

**Client Name : Adani**

**Role : Developer**

**Oct 5th 2020 –June 1st 2021**

Adani Group is an Indian multinational conglomerate, headquartered in Ahmedabad. It was founded by Gautam Adani in 1988 as a commodity trading business, with the flagship company Adani Enterprises. The Group's diverse businesses include port management, electric power generation and transmission, renewable energy, mining, airport operations, natural gas, food processing and infrastructure.

To streamline various processes Adani proposes to implement digitization solutions. One such initiative is Digitization of Cost Estimation Module of Project Review Monitoring & Control System. This would be a great value add in estimation of project costs, reduce the efforts in preparation of tender documents for bidding of projects and scrutiny of costs during execution of projects. To increase efficiency and productivity of employees via online process of Project Management and Control.

**Responsibilities:**

* Responsible for Design, Analysis and Progress of the Development of Cost Estimation Module.
* Responsible for creating Intranet and Internet sites within the Office 365 provided Site Collections, customizing look and feel, setting up the complete user environment and permissions.
* Developed Workflows through Power Automate and build reports through Power BI.
* Documented business processes, functional requirements, conduct information flow analysis, process modeling within and multiple business streams.

**Environment**: SharePoint Online, Power Automate, Power BI

**Project#4:**

**Project : Kodak Service Now Support**

**Client Name : Kodak**

**Role : Developer and Production Support**

**July 10th 2014 – May 30th 2015**

East Man Kodak Company is a premier brand in traditional and digital imaging. Since its establishment in 1888 by George East Man, the Eastern Kodak company has led the way with an abundance of new products and processes to make photography simpler, more useful and more enjoyable. Kodak remains the world’s #1 maker of photographic film and it has launched an historic, billion dollar remake of its business. Kodak is focusing on two major markets digital photography and digital printing.

As a part of support team, we have to support the whole Service Now application. We have to administrate as well as provide 24/7 to Kodak users which are being supported by both onsite and offshore team. Service now Test and production environment are being maintained by Kodak team.

**Responsibilities:**

* Responsible for day to day management within the platform.
* Enhancements and development in Incident Management, Request Management and Service Catalog Management.
* Expertise on creation of Workflows for Service Catalog Item in Service Now.
* Managed intake and requirements gathering for corporate wide Service Now instance.
* Maintain Service Level Agreement (SLA) and monitor an SLA workflow.
* Generating weekly reports and metrics for IT management.
* Involved in production support for all Service Now related issues.
* Documented business processes, functional requirements, conduct information flow analysis, process modeling within and multiple business streams.
* Escalates performance issues, unresolvable incidents and service interruptions to Service-now technical support. Creates and updates incident records in Service-now’s tracking system.

**Environment**: Service Now Self Service Portal, Service Now ITSM Core applications.

**Project#5:**

**Project : Kodak KIR Support 2012**

**Client Name : Kodak**

**Role : Developer and Production Support**

**Apr 1st 2012 – July 5th 2014**

The project involves support & maintenance of the various Share Point applications used by Users across the locations to maintain documents, schedule events, and also to handle various Site Collections. It involved Third party tool namely Nintex Workflow to schedule workflows for various Timer Jobs in Share Point sites.

Kodak also involves to monitor its Sales & define aid in Sales &Marketing(S&M).The S&M tower have multiple applications under it. It provided support & maintenance of Contact Center Experience (CCE): integrates Service Level Compliance data from business operational systems.

Kodak has launched a new Business-to-Consumer (B2C) Inkjet Printer business in March 2007. As a new business, it is vital that the customer feedback that Kodak obtains be immediately available for analysis and correlation so that product performance in the marketplace is understood, issues are quickly corrected. It extracts the data from various sources which includes Flat Files, Source Tables and loads into Destination Tables.

**Responsibilities:**

* Analyzing Requirements.
* Own the help-desk for SharePoint in Kodak. Analyze the tickets, assign to others in the group, and escalate where necessary.
* Provided Application support for the issues in Share Point and implemented enhancements for existing solutions.
* Suggest improvements to existing processes, or new processes where none exist.
* Completes root cause analysis of outages or incident trends (often working with managed services partner). Recommends preventative actions.
* Administers, troubleshoots, and maintains existing SharePoint Applications.
* Work with team and customer to develop test plans and execute those plans.
* Created custom workflows, web parts, list templates.
* Created Nintex Workflows according to the Requirement.
* Developed Info path forms and published in Share point Form Libraries.
* Maintained SSIS packages which involve Extract, Load and Transform data.
* Involved in enhancement changes in the packages according to Business Requirement.
* Assist with Unit Testing and acceptance of solutions.

**Environment**:

* Windows SharePoint services(WSS), Nintex Workflow, SQL Server 2005, SQL Server 2005 Integration Services (SSIS)
* Data Stage: ETL tool used to Extract, Transform & Load data from/to different sources/target system.

**Project#6:**

**Project : Kodak FPP SAM -BI**

**Client Name : Kodak**

**Role : Developer and Production Support**

**Jan 23rd 2012 –March 31st 2012**

The project deals with Kodak’s B2B customers. It provides the business a single view of the Kodak’s B2B business cost and sales across all the business areas and all the regions in the world where Kodak has business. Integrate all the Dimensions data and Sales data from Sales Analysis Info Cube.

This project also aimed to deliver a HUB for Kodak business for all the customer master and Product master. Data is sourcing from multiple systems including the legacy systems. Data is then unified for both Customer accounts and Products. All the product hierarchy is built here and then transferred on the Business end user reporting systems.

**Responsibilities:**

* Analyzing Requirements.
* Created ETL packages according to the Requirement.
* Maintained SSIS packages which involve Extract, Load and Transform data.
* Enhanced changes in the packages according to Business Requirement.
* Participate and provide decision on the testing of the data and tool design, ETL packages, and other architectural changes

**Environment**:

* Windows SharePoint services(WSS), SQL Server 2005, SQL Server 2005 Integration Services (SSIS), Reporting services, Analytics services.
* Data Stage: ETL tool used to Extract, Transform & Load data from/to different sources/target system.

**Project#7:**

**Project : Affinia Online Ordering**

**Client Name : Affinia**

**Role : .Net Developer**

**Sep 9th 2011-Jan 8th 2012**

Affinia Corporation is a global supplier of automotive Original Equipment (OE) and aftermarket products. Affinia On-Line (AOL) is a Web based product ordering system for the Affinia Corporations customer base. As part of this engagement Affinia would like to provide online ordering system for the North America (US, Canada and Mexico) customer base.

**Responsibilities:**

* Working with Microsoft Entity Framework and SQL Server to maintain and enhance data Framework.
* Create corporative application for business purpose.
* Develop on ASP.NET Web Forms and MVC and build Database throw code first in MVC.
* Other using language – HTML3, Ajax, Jquery etc.
* Gathered requirements and developed various Web Application Pages.
* Participated in system specification meetings, analyzed user requirements, coordinated with coders and team members.
* Used 3-tier architecture for presentation layer, the Business and Data Access Layers and were coded using C#.NET.
* Created various Stored Procedures.
* Using Tortoise SVN/TFS for version control.
* Extensively using browser for checking developing pages for debugging the application (Google Chrome, IE and Firebug of Firefox browser).
* Using Object oriented programming methodologies.
* Designing, Coding and Unit testing the application.
* Customized UI according to the Business requirement

**Environment**:

* .Net 4.0, ASP.Net, C#, Java Script, AJAX, jQuery, SQL Server 2008, Visual Studio 2010, Web services, SVN.

**Project#8:**

**Project : Wilhelmsen Maritime Services - MDM**

**Client Name : Wilhelmsen**

**Role : .Net Developer and Production Support**

**July 28th 2010- Sep 8th 2011**

WMS-Master Data Management (MDM) project deals with maintenance of Master Data for Companies and Vessels and it is implementation of Wipro MDM framework for WMS (Wilhelmsen Maritime Services).WMS is a big player in shipping domain. Master data management (MDM) blend existing technique includes data integration with different target systems IFS, VOSS and CBS. The actors involved in creating metadata and data are the metadata administrator (MDM Admin) and the end user. It involves various MS technologies like SQL Server 2005, SSIS, SSRS, and BizTalk and C #.Net for implementing MDM framework. Master Data will be loaded into MDM from LRF and from MDM staging area using SSIS in major and SQL Server. MDM integrates data to different target systems (IFS, VOSS, VA) through BIZTALK.

**Responsibilities:**

* Analyzing Requirements.
* Coding of Components and User Controls.
* Database Interactions coding using ADO.NET.
* Used 3-tier architecture for presentation layer, the Business and Data Access Layers and were coded using C#.NET
* Provided Production support.
* Unit Testing.

**Environment**:

* Windows XP, Windows 2003 Server, C#.NET, ASP.NET, SQL Server 2005, Dot Net Framework 2.0, Microsoft Application Blocks, Master Pages.