**Kshama Shetty**

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# SUMMARY

Experienced System Administrator L1 with 3.6 years of experience in system architecture, network infrastructure, and software development and 8 months of In-depth knowledge of web development, databases, and front-end technologies. Seeking to apply for the position of Front End Developer to utilize my technical skills and knowledge to develop and enhance the user experience.

# EXPERIENCE

## Front End Developer

**Techno Elevate February 2023 -September 2023, Bangalore**

• Results-oriented front-end developer with 3.6 years of experience in building scalable and responsive web applications. Pro cient in HTML, CSS, Bootstrap, JavaScript, and React. Skilled in consuming RESTful web services and integrating APIs. Strong problem-solving and troubleshooting abilities.

## System Administrator L1

**Diya Systems May 2017 - November 2020, Mangalore**

* Worked as a System Adminsitrator , providing Level 1 technical support, troubleshooting, installation, con guration and maintenance of network servers, software systems.
* Resolved technical issues a ecting application performance and enhanced system security by regularly patching and updating antivirus and OS software, resulting in zero security incidents in two years.
* Utilized logical problem solving techniques to diagnose and debug software problems quickly.

# SKILLS

**HTML, CSS, Bootstrap, JavaScript, React, Material UI**

**Web Hosting, DNS Management, Domain Management, Email Support**

# INVOLVEMENT

## Front End Developer

* Built a scalable and responsive HR Management System using React.
* Implemented a user-friendly interface for web applications.
* Consumed RESTful web services and integrated APIs for employee management and HR management.
* Created reusable components for the application.
* Utilized third-party React libraries to achieve project requirements.
* Debugged and troubleshooted issues during development and testing phases.

## System Administrator L1

* Provide technical support and troubleshoot/investigate problems related to web hosting services,domain, DNS management, compliance, email con guration, etc
* Identi es, diagnoses, and resolves Level One problems for users of web hosting services.
* Providing one-to-one end-user resolution over the email

Providing one to one end user resolution over the email

* Prioritized and scheduled problems, in addition to, escalating issues to senior level when appropriate
* Good knowledge and understanding of the Web hosting infrastructure and protocols such as Domain,DNS management, etc.
* Excellent written and verbal communication skills

# PROJECTS

## Gods Own Stay

**Project Description:**

Gods Own Stay PRIVATE LIMITED is an Indian online B2C Travel Company which provides Online Travel Service Including Hotel Reservation, Domestic and International Holiday packages, Houseboat and Shikara Service, Convention Centre Booking, Auditorium, Banquet Hall Booking Etc.

**Roles and Responsibilities:**

●Worked as Front End Developer (React JS).

●Worked on Consuming Restful Web Service and Integrated API’s.

●Identifying and troubleshooting UI/UX & Front end Logic.

●Designed Re-Usable UI/UX components using AntD & Bootstrap.

## Client Hub

**Project Description:**

* It is a Client Management Application
* This application is available based on the subscription model service.
* Client Hub help automate the recruitment and onboarding process by managing job postings, resume screening, and applicant tracking.

**Roles and Responsibilities:**

●Worked as Front End Developer (React JS).

●Worked on Consuming Restful Web Service and Integrated API’s.

●Identifying and troubleshooting UI/UX & Front end Logic.

●Designed Re-Usable UI/UX components using AntD & Bootstrap.

# EDUCATION

**Bachelor of Engineering in Computer Science** Karavali Institute of Technology • Mangalore • 2016