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| **CONTACT**   |  |  | | --- | --- | | +91 9916784852 |  | | vidhyaradhya@gmail.com |  | | Bangalore |  | | | |  | VIDYA. R  **Scrum Master** | |
|  | **Result-oriented professional targeting challenging assignments which helps enterprise teams transform into agile mind-set, create innovative culture, to feel empowered & looking for professional growth as Scrum Master** | |
|  | | |  | **PROFILE SUMMARY**   * **Certified Scrum Master & a high-energy technocrat with over 10 years of experience in IT industry with** a significant experience in Scrum Framework and Agile with **a domain knowledge in Banking and Financial (BFS), Life Sciences, Retail and Consumer Goods** * **Played a key role in large-scale software development lifecycle process in project** like Third Party Governance – Bank of New York Mellon, and as Middleware Support Engineer in E&J Gallo Winery and Merck & Company * **Comprehensive knowledge of Bootstrapped Agile and Scrum Framework and coordinated Scrum Ceremonies** including Release Planning, Sprint Planning, Daily Scrum, Sprint Reviews, Sprint Retrospectives & Release Review * **Energetic individual with strong communication skills and interpersonal skills,** capability to learn new things quickly and work as a team member   **NOTABLE ACCOMPLISHMENTS ACROSS THE CAREER**   * Recognized with “**Employee of the Week**” Award in **Merck** for fixing issues and continuously being available to clients for 42 hours during Production changes as well as for the best operation and delivery management skills * Received appreciations from client and vertical/horizontal management for successful promotion of Tibco Applications * Won **Customer appreciation** (E&J Gallo) for extending single handed technical support for 3 years * Organized various team-building activities like Potluck, Fun Activities, Team Outing and so on   **CERTIFICATIONS**   * **Certified Scrum Master**; completed training under “Gaurav Rastogi” – Agile Coach, Professional Speaker at global and regional Agile & Scrum conferences * Completed Certifications in: * **Oracle WebLogic Server 12cAdministration** * **Azure Public Cloud Admin – Operations – Practitioner** * **ITIL® Foundation Certificate in IT Service Management**   **WORK EXPERIENCE**  **C:\Users\alankrita.gautam\AppData\Local\Microsoft\Windows\INetCache\Content.MSO\6680AB50.tmpOct’11-Jul’22:**  **Cognizant Technology Solutions, Bangalore**  C:\Users\alankrita.gautam\AppData\Local\Microsoft\Windows\INetCache\Content.MSO\CF862F60.tmp**Growth Path**  **Nov’12 Jun’13**  **Jun’13**  **Jul’15 Jul’18**  **Aug’18 Present**  **Jul’13 Jun’15**  **J**  **Oct’11 Oct’12**  **Oct’12**  **Associate**  **Program Analyst**  **Team Lead**  **Program Analyst Trainee**  **Senior Associate/ Infra Tech Specialist** | |
| **EDUCATION** | | |
| * **B.E (E&C)** from BNM Institute of Technology, Vishveswaraiah Technological University Belgaum, Bangalore in 2011 * **Diploma in ECE** from Govt. Women’s   Polytechnic, Bangalore in 2008   * **SSLC** from Camlin English School, Karnataka Secondary Education Examination Board in 2005 | | |
| **CORE COMPETENCIES**   |  |  | | --- | --- | |  | Agile & Scrum Methodologies | |  | Requirement Gathering | |  | Sprint Planning & Sprint Demo | |  | Production Support | |  | Risk Management | |  | Unit Testing / Integration Testing | |  | Project Management |   **TECHNICAL SKILLS**   * **Project Management Tool**: Atlassian’s Jira * **GRC RSA ARCHER**: 5.X, 6.x * **Middleware**: Tibco, WebLogic, Webfocus, Tomcat, Datastage | | |
|  |  | **Key Result Areas**   * Conducting regular team meetings to communicate relevant changes in policies, issues and addressing Associate’s concerns as well as playing a key role in hiring and mentoring new joiners * Managing large & complex projects or multiple teams of a large project * Communicating with internal / external clients to determine specific requirements and expectations; managing client expectations as an indicator of quality * Providing post-implementation, application maintenance and enhancement support to the client with regard to the software application; ensuring all solutions are scalable, extensible & available from architecture stand point * Rendering technical guidance and leadership to fellow team members; conducting annual performance reviews; resolving team conflicts * Managing dependencies & risks, resolving impediments, reporting; supervising big-room planning, reviews & retrospectives, backlog grooming, story sizing * Coordinating sprints, retrospective meetings and daily stand-ups * Facilitating internal communication & effective collaboration * Working with product owners to manage the backlogs and new requests * Resolving conflicts & removing obstacles that occur * Assisting teams to implement changes effectively * Ensuring deliverables are up to quality standards at the end of each sprint * Assisting to build a productive environment where team members ‘own’ the product and enjoy working on it   **PROJECTS EXECUTED**  **Project 1: Third Party Governance – Bank of New York Mellon**  **Role**: Archer Developer/Scrum Team/Scrum Master  **Organization**: Cognizant Technology Solutions, Bangalore  **Period**: Mar’21-Jul’22  **Key Roles:**   * Collaborated with Product Owner, Scrum Master to gather more information on requirements from Business * Worked with: * Team technically to meet the sprint goal and to deliver value incrementally, using best Agile/Scrum practices * Team during scrum events like Sprint Planning, Daily Scrums, Sprint Review and Sprint Retrospective and provided inputs on the same * Product Team and Product Owner for getting the deliverables aligned as per the product roadmap * Facilitated daily stand-ups during scrum master’s absence in order to ensure quick inspection and proper use of adaptation process * Worked on Archer User Access Management and Managed Access Control Configurations & Permissions for Roles/Groups * Interacted with the clients, understood their requirements and performed enhancement on existing applications on Archer platform using On Demand Applications, Questionnaires, Data driven events and Notification, Reports * Worked on designing Workspace, dashboards & iView as well as backlog issues * Tested the enhancements developed as part of production releases in Jira Tool & raised bugs   **Project 2: E&J Gallo Winery (One of the famous & leading wine Industries in USA)**  **Role**: Senior Technical Lead  **Organization**: Cognizant Technology Solutions, Bangalore  **Period**: March 2016 – Feb 2021  **Key Roles:**   * Led Tibco, Weblogic, Automic, Data Stage, Web Focus, Tomcat Promotions/Deployment & Server Start-ups * Stabilized Enterprise Messaging Service alerts in Tibco, which was one of the major issues faced by the customers * Migrated UC4 tool to UC4 Automic web interface for production and non-production environment * Executed major production emergency changes successfully during peak season (May – November: Grape Harvesting) * Acted as a single point of contact for all technical issues in Middleware: Tibco, WebLogic, Webfocus, Tomcat, Datastage, Automic throughout 365 days for support in 2016, 2017 & 2018 (until May) as well as for all technical and management escalations, available to internal/vertical teams 24/7, flexible enough during PTO * Developed, maintained knowledge base and repositories of known problems/incidents and issues * Led a team of over 10 member as direct reporters and monitored their day-to-day deliverables * Coordinated with Vertical Teams to left shift activities to various teams and ensured that deliverables are smooth * Managed: * End-to-end infrastructure delivery to customers across different towers (Middleware, L1.5 Application, Data Security Teams, Oracle) * Cost optimization in the project by doing left shift rotation of resources * Coordinated with Maintenance Team during annual shutdown in facilities and being a critical resource for Bangalore * Critical & high impact incidents/ changes to closure within SLA targets by following the appropriate incident & change management process * Maintained shift roster, shift allowance for all resources, updated HCM data being HCM Shift Manager * Successfully migrated over 300 Tibco applications and over 500 WebLogic Applications across various domains from old environment to new environment   **Project 3: Merck & Company (One of the largest American pharmaceutical companies in the world)**  **Role**: Team Lead  **Organization**: Cognizant Technology Solutions, Bangalore  **Period**: October 2011– Feb 2016  **Key Roles:**   * Worked as a Team Lead & Shift Lead for the account and ensured that the deliverables are smooth as well as managed team connect from all locations across India * Migrated TIBCO projects across different lifecycle * Master Data Management (MDM): Monitored & analyzed data load and failed jobs as well as fixed them * Informatica Data Migration: Managed Informatica Project Migration from test to production environment, scheduling and un-scheduling jobs, access management and project set-up * COGNOS: Access Management, migrating reports and migrating user data to different environments * Tibco Infrastructure & Deployment: Managed Appmanage, SQL and BPM deployments on the TEST and PRODUCTION environments * Worked on access management in SAP & BPM tools * Monitored server health check on a daily basis and maintained and updated run books * Conducted weekly/ monthly calls with customers to address new issues & its solution   **SOFT SKILLS**   * Visionary and Decision Making * Good Listener & Communicator * Team Building & Interpersonal Skills * High Business Ethics & Trustworthy * Analytical Problem Solving * Leadership and Delegation | | | |
| **PERSONAL DETAILS**   |  |  | | --- | --- | | **Date of Birth** | 15th April 1989 | | **Languages Known** | English, Hindi & Kannada | | **Address** | Nagarbhavi, Bengaluru | |  |  | | | | | | |

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