|  |  |
| --- | --- |
| **Kosaraju Ravali**  Bangalore, Karnataka | [kosarajuravali@gmail.com](mailto:ajaykumarsethy02@gmail.com)  +91 9449622899 |

SUMMARY

* Software Tester with 6 years of experience in Automobile, Retail and Telecom industry applications focusing on digital transformation of their legacy systems to **Salesforce** CRM, Retails e-commerce and Telcom applications.
* Certified in ISTQB – Foundation level.
* Certified in Retail domain – Foundation level.
* Certified in qTest specialist level 1.
* Certified in SaFe for Agile 6.0.
* Good experience in Testing lifecycle activities using **JIRA**-XRAY (User Stories, **Test Design, Test Execution, Defect Management**) and Defect tracking using **ALM.**
* Extensively worked on validating batch integrations reports during bulk data transformations between enterprise applications.
* Hands on experience in database testing by writing **SQL** to perform CRUD operations on **MuleSoft** transformed data.
* **Automated Web Services** (API) Test cases using **SoapUI** and **Ready API** and integrated with DevOps flow in Preprod and Prod (to check webservices heartbeat)
* Good understanding of HTTP methods POST, PUT, GET and DELETE
* Good understanding of STLC, SDLC, Test Case Design, Test Execution, Test Data preparation, Test Environment Sanity check
* Authoring Test Cases in JIRA and review it with business and solution owners. Discuss on test data and other dependencies with client and team.
* Hands on experience in working in Agile and waterfall environments and meeting the sprint goals.
* Performed different testing like: Sanity, Functional, Integration, End to End, Regression, Re-test, Production / Launch Support etc.
* Good Knowledge in Auto Industry functions like Leads, Marketing, Care and After sales
* Understanding & analyzing the Retail and Telecom applications (Warehouse management System) requirements, preparing and executing test cases, evaluating tests & effective trouble shooting
* Excellent written/verbal communication and inter-personal skills; accustomed to working in both large and small team environments across geographies.
* Having a good understanding on basics of Selenium and UiPath

TECHNICAL SKILLS

Functional Test Automation Tool : SOAP UI, ReadyAPI, Postman

RPA Tool : UiPath

Test Management Tools : JIRA- Xray, ALM, qTest

Platforms : Windows

Databases : PostgreSQL, Heruku, Oracle SQL Developer

Repository : SharePoint, E-Collaborative, Ensemble, Espace

CRM tool : Salesforce

**Other Tools :** MuleSoft Anypoint, Coralogix, Amazon S3

WORK EXPERIENCE

Total Experience : 6.0 years

Designation : Senior Software Engineer

Current Employer : CGI

Client: Bell TV [July 2021 to Present]

Role: Senior Software Engineer

Project Overview - Bell TV

Bell TV (French: Bell Télé), formerly known as Bell ExpressVu, Dish Network Canada, and ExpressVu Dish Network, is the division of Bell Canada that provides satellite television service across Canada. Was launched on September 10th, 1997.

Bell TV provides over 500+ digital video and 90 HD and audio channels to, 2.5 million subscribers.

Bell TV is accessed in DTH, IPTV, OTTO modes. It offers an incredible range of TV channels and a wide variety of music channels. Also, sells necessary equipment [DTH – Receivers, Smart Card; IPTV – Console Equipment]

Its Major competitors are Rogers Communications, Shaw Communications and Videotron.

Role and Responsibilities:

* Participated in Requirement analysis meeting, daily stand-up calls.
* Co-ordinated with different system group and created test data as per the requirement.
* Reviewed test artefacts created by team members.
* Created Order based, Order less account activation.
* Receiver activation, programming change etc.
* Involved in preparation of test plans, test cases and execution & reporting.
* Co-ordinated with various subsystem to perform the End-to-End testing.
* Performed smoke, regression testing for each release.
* Created database scripts for verification and validation of orders.
* Defect Management, Defect logging and tracking using JIRA and ALM.
* Worked closely with Development and DevOps team on launching the product to provide immediate test results.
* Prepared test scenarios for technical as well as business services and tested accordingly.
* Involved in a meeting with customer, onsite team, and different stakeholders.
* Follow up defect resolution and communicate with the developers for required change in the application.
* Leading and monitoring a team sized 5.

Client: IKEA [November 2020 to July 2021]

Role: Associate Consultant (Test Engineer)

Project Overview – IKEA- H&S

The objective of H&S – distribution management program is to help to handle store orders, customer orders by interacting with various connected systems.

Role and Responsibilities:

* Participated in Requirement analysis meeting, daily stand-up calls.
* Create test data as per the requirement.
* Created database scripts to test various types of orders.
* Reviewed test artefacts created by team members.
* Involved in preparation of test plans, test cases and execution & reporting.
* Co-ordinated with various subsystem during the End-to-End testing.
* Performed smoke, regression testing for each release.
* Created database scripts for verification and validation of orders.
* Defect Management, Defect logging and tracking using JIRA.
* Involved in test environment setup while moving to BAT environments.
* Extended work support to the BAT testers in terms of test data creation.
* Worked closely with Development and DevOps team on launching the product to provide immediate test results.
* Prepared test scenarios for technical as well as business services and tested accordingly.
* Involved in a meeting with customer, onsite team, and different stakeholders.
* Follow up defect resolution and communicate with the developers for required change in the application.

Client: PSA [September 2017 to October 2020]

Role: Associate Consultant (Test Engineer)

Project Overview – PSA C1ST Program

The objective of CustomerFirst (C1ST) Program is to make one platform for B2B and B2C customers. C1ST platform consists of Salesforce (SFDC) modules service cloud, Sales cloud, Marketing cloud, Community cloud.

Role and Responsibilities:

* Participated in Quality Gate meeting, daily stand-up calls.
* Created automated test suites in ReadyAPI / SoapUI Pro for regression test cases.
* Executed automation scripts and shared report with the team.
* Reviewed test artefacts created by team members.
* Involved in preparation of test plans, test cases and execution & reporting.
* Validating data transformation into Salesforce objects such as Accounts, Leads, Opportunities, Contact, Case etc.
* Execute API and Batch Integration tests in INT, Dryrun and Preprod Test Environments
* Analyze the test results and submit report with rejection reasons and successful records count.
* Review the test results at each environment with solution owner and decide to Go/No Go to next environment.
* Participated in daily stand-up calls to provide update on deliverables and defects.
* Performed smoke, sanity, regression testing for each release.
* Defect Management, Defect logging and tracking using JIRA.
* Develop API test cases with Assertions using SOAPUI tool and analyzed the result.
* Prepare test scenarios for technical as well as business services and tested accordingly.
* Follow up defect resolution and communicate with the developers for required change in the application.
* Provide interface KT to newly joined team members.
* Provide inputs to RUN teams for production tickets and CRs.

Environment:

Integration, End to End, Preproduction and Production (Sanity and Support).

CERTIFICATION

* Certified in ISTQB – Foundation level (2019)
* Certified in Retail domain – Foundation level (2020)
* Certified in qTest specialist level 1 (2021)
* Agile with Atlassian Jira (2021)
* Start Your API Testing Journey with Postman Tool (2021)
* SaFe for Agile 6.0 (2023)

ADDITIONAL ROLES

* Grooming the fresher at practice level.
* Knowledge sharing program on project level.
* Leading a team of size 5.
* Member of L1 interview panel at organizational level and practice level.

EDUCATION

* B.E in Electrical & Electronics Engineering, VTU (2017)