**Resume**

**Shobha Koti**

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## **Objective**

Seeking assignments in Software Quality Assurance/ Testing that could utilize my skills to contribute towards the growth of the organization.

## **Professional Synopsis**

* **Nearly 7 years** of experience as a Quality Assurance and test engineer on the **Web application** and **API Testing**.
* Extensive knowledge in **Healthcare**, **Travel, salesforce domain**.
* Experience includes **System testing**, **Integration Testing**, **Mobile Testing**, **UAT testing**.
* Experience in test automation using **Python** and data driven **Playwright** framework.
* Good knowledge on Rest **API testing and automation using Postman and playwright framework**.
* Experience in analysing business and end user requirements, preparation of **test plan**.
* Well acquainted with Software Development Life Cycle (SDLC) and Software Testing Life Cycle (STLC) and Automation Test Life Cycle.
* Performed **Smoke Testing**, **Regression Testing** and **Compatibility Testing** and Mobile testing across different ios and android devices.
* Proficient in developing, maintaining, and executing test cases for different Black Box Testing methodologies.
* Reviewed test cases for peers and given valuable comments about test case coverage and functionality.
* Prepared Traceability Matrix to ensure the test case coverage for all requirements.
* Having working experience with **Agile** (Scrum) methodology,
* Worked on Defect Tracking tool Bugzilla version 5.0.3, Jira for execution and defect tracking.
* Good knowledge in **Python**, **Playwright**, **Pytest** Automation testing.
* Involved in delivering daily status report in form of DTER (Daily Test Execution Report) and Weekly Reports.
* Identifying, analysing defects, questionable functions, errors, and inconsistencies in software program functions, outputs, online screens, and content.
* Reporting software defects in a clear and concise manner and monitor their progress.
* Identified High Priority issues in UAT testing and approved as change request from client side.
* Documenting, tracking, and communicating test plans, test results, analysis, and unresolved problems.

## **Education Details**

### 2014 Bachelor of Engineering, AIET, VTU, India.

## **Work Experience**

### Working in UST Global from July 2021 till date

### Working in Sonata Software Pvt LTD from Nov 2020 till July 2021.

### Worked at Mphasis from April 2015 till Feb 2019 as a Software Engineer

## **Project Details**

**Projects Done**

**Experience (July 2021 till date)**

**Project Name:**

|  |  |
| --- | --- |
| **Client** | : Adobe |
| **Organization** | : UST global Pvt Ltd |
| **Duration** | : July2021 till date |
| **Type of Testing** | : UI automation and API automation |
| **Role** | : Automation Test Engineer |
| **Tools** | : Playwright, Pytest, Postman, Jmeter |
| **Environment** | : Windows 10 and above, Macos. |
| **Domain** | : Travel |

Description: Ust Global is a global digital technology services company headquartered in California, United States. The company provides services such as digital transformation, product engineering, and data analytics.

As a **Key person** of the team responsible for the following:

* As part of agile team have complete responsibility in refining the story, adding BDD scenarios, identifying risk and mitigation plan.
* Scripting manual test using python playwright framework.
* Expanding framework when needed.
* Manual testing of rest API using Postman tool and automating these scenarios in playwright framework.
* Involved in UI Testing and Regression Testing.
* Guiding junior team members, reviewing test cases, test plan and reports.
* Coordinating with the on-site team and offshore team.
* Responsible for tracking Daily Status and preparing Weekly Status report
* Defect root cause analysis and reporting.

**Experience (Nov 2020 till date)**

**Project Name: TUI**

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| --- | --- |
| **Client** | : TUI |
| **Organization** | : Sonata |
| **Duration** | : Nov 2020 till July 2021 |
| **Type of Testing** | : UI automation and API automation |
| **Role** | : Automation Test Engineer |
| **Tools** | : Selenium, Rest assured, Postman, Jira |
| **Environment** | : Windows7, Windows XP |
| **Domain** | : Travel |

Description: TUI Group, is a German multinational travel and tourism company headquartered in Hanover, Germany. It is the largest leisure, travel and tourism company in the world and it owns travel agencies, hotels, airlines, cruise ships and retail shops. The group owns five European airlines – the largest holiday fleet in Europe – and several tour operators based in Europe.

As a **Key person** of the team responsible for the following:

* As part of agile team have complete responsibility in refining the story, adding BDD scenarios, identifying risk and mitigation plan.
* Implementing BDD scenarios using selenium framework.
* Expanding framework when needed.
* Manual testing of rest API using Postman tool and automating these BDD scenarios in Rest assured.
* Involved in UI Testing and Regression Testing.
* Automating regression scripts using selenium, BDD.
* Coordinating with the on-site team and offshore team.
* Responsible for tracking Daily Status and preparing Weekly Status report
* Defect root cause analysis and reporting.

**Experience (Nov 2016-Feb 2019)**

**Project Name: Waters**

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| --- | --- |
| **Client** | : Waters |
| **Organization** | : Mphasis |
| **Duration** | : Nov 2016 to Feb 2019 |
| **Type of Testing** | : Automation Testing |
| **Role** | : Automation Test Engineer |
| **Tools** | : PVCS Tracker, SDMS |
| **Environment** | : Windows7, Windows XP |
| **Domain** | : HealthCare |

Description: The functionality of these physical instruments can be controlled/handled with windows, Web and mobile based applications

As a **Key person** of the team responsible for the following:

* Involved in identifying test cases for Regression testing phase
* Designing, implementation and execution of manual test cases.
* Manual testing of rest API using Postman tool.
* Involved in UI Testing and Regression Testing.
* Functional and Automation testing.
* Automating regression scripts using selenium, BDD.
* Coordinating with the on-site team and offshore team.
* Responsible for tracking Daily Status and preparing Weekly Status report
* Reviewing Test Cases and Test Scenarios written by team members
* Defect root cause analysis and reporting.

**Experience (Oct 2015 to Oct 2016)**

**Project Name: TPF**

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| --- | --- |
| **Client** | American Airlines |
| **Organization** | : Mphasis |
| **Duration** | : Oct 2015 to Oct 2016 |
| **Role** | : Functional Test Engineer |
| **Tools** | : QC , mainframe testing |
| **Domain** | : Travel and airlines |

Description: TPF delivers fast, high-volume, high-throughput transaction processing, handling large, continuous loads of essentially simple transactions across large, geographically dispersed networks.

While there are other industrial-strength transaction processing systems, notably IBM's own CICS and IMS, TPF's specialty is extreme volume, large numbers of concurrent users, and very fast response times. For example, VISA credit card transaction processing during the peak holiday shopping season.

As a **Key person** of the team responsible for the following:

* Designing, implementation and execution of test cases.
* Involved in Functional, UI Testing and Regression Testing.
* Preparing of **RTM**, **Test plan**, **test summary** and **defect summary** documents.
* Coordinating with the on-site team.
* Coordinate with development team while reporting and resolving bugs
* Involved in identifying test cases for **Regression testing** phase
* Responsible for tracking **Daily Status** and preparing Weekly Status report
* Reviewing Test Cases and Test Scenarios written by team members

**I declare that all the above-mentioned information is true to the best of my knowledge.**

Date: Shobha Koti