**Jone Maria Sheela S**

Around 7+ years of experience in SAP BW, SAP BO, Microsoft AFO, BODS as Consultant and senior developer and BW support engineer, ETL tool (Clarity, CMT) SPOC and Incident Manager (BMC Remedy).

**PROFESSIONAL SUMMARY**

* Have experience with SAP BW development, involved in 24/7 Support & Monitoring activities.
* Validating data and correct the invalid data before loading into target for business users.
* Provided permanent solutions for repeated issues and reduced the effort on resources.
* Acted as Incident Manager (BMC Remedy) and have an excellent client handling.
* Taken effective steps to minimize the incident count, action plans to the team for P1 incidents and a daily Huddle Meet with the customers.
* Ability to meet deadlines, handle multiple tasks, decisive with strong leadership qualities, flexible in work schedules, and possess good communication skills.
* Acted as SPOC to CMT(Change Management Tool) and Clarity-Internal ETL tools.
* Experienced to work in Production teams in handling critical situations to meet the deadlines for successful completion of the tasks/projects.
* Acted as a senior developer and Team lead in SAP BEX to Microsoft AFO migration project.
* Handled BEX queries and rebuilt the queries in Analysis For Office.
* Good hands on in Macros and PPT.
* Worked on SAP BODS development Project and acquired good CSR (Customer Satisfaction Report)
* Team player, motivated, able to grasp things quickly with analytical and problem-solving skills and Excellent Communication Skill & ability to interact with people of any level.
* Undergone trainings in DWH concepts, SAP BW, SAP BODS, SAP BO & Datastage.

**TECHNICAL SKILLS**

* SAP BI BO
* SAP BI BW
* SAP BODS
* SQL
* CMT & Clarity
* BMC Remedy
* C,C++,JAVA
* SAP BEX
* Microsoft AFO

**DETAILS OF ACADEMIC QUALIFICATION**

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| ➢2018 | MS IT, Vellore Institute of Technology, Vellore | 8.54 CGPA |
| ➢2013 | B.Sc., Computer Science in Auxilium College for Women, Vellore | 74% |
| ➢2010 | Stanes Anglo Indian Higher Secondary School, Coonoor | 72% |
| ➢2008 | St. Mary’s Matriculation Higher Secondary School, Chennai | 70.4% |

**PROJECT EXPERIENCE**

**Project-1** :  Aug 2014 to Jul 2016

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| Role | : Developer L1 |
| Tools Used | : SAP BW , SAP BO |

**Responsibilities**

* Involved in Development, Support and Monitoring activities in SAP BW and got involved in month end activities.
* Supporting the process chains on daily, weekly, monthly and yearly basis.
* Monitoring the Build jobs and make sure the Transfer jobs are triggered once the build jobs are completed. Once the jobs complete, the process chains are triggered to load data into target and make ready for reporting.
* Developed an enhancement method to trigger a notification to the users when the main process chain starts.
* Handling issues, analyzing and solving in quick time with effective resolution.
* Validating data and correct the invalid data before it gets loaded into target for business users.
* Solving deadlock issues. If it is occurring repeatedly, provide resolution by adding decision step to check the completion of the dependent step, which avoids the deadlock.
* Acted as Incident Manager (BMC Remedy), Carried out huddle meeting with team and customer to update the status of the Incident
* Solved high priority tickets regarding performance and data loading issues.
* Make sure the customer dashboards are updated in correct manner, which helps the user to know the status of the availability of the reports.

**Project-2** :  Aug 2016 to Aug 2018

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| Role | : Developer L3/SAP BO, SAP BODS |
| Tools Used | : SAP BO - CMT, Clarity (ETL Tools) |

**Responsibilities:**

* Involved in the Development of a Tool called CMT, The primary purpose of this application is to provide data for business enterprise analytics for client reporting and for research.
* Analyze and understand the requirement from the client and provide appropriate solutions and reports.
* Updated the report portals on time which clients has major access.
* Acted as Single Point of Contact (SPOC) to the CMT tool in which any data correction, Changes, and reports from it was completely handled by me.
* If there is any issue with the data or the report the follow up and fix is made on immediate effect.
* Handled all the Incidents are requests from the customer with appreciations.
* Handled the SVOT reports which will explain the financial status of the project
* Developed SAP BO dashboard where the customer can extract their reports.

**Project-3** :  Dec 2019 to present

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| Role | : Developer L3/ Jr. Consultant |
| Tools Used | :  SAP HANA, SAP BO |

**Responsibilities:**

* Involved in enhancement of SAP BW HANA, in which I have added a new feature to alert the developer when the Main Process chain starts and ends.
* The Ecc systems will load the data into BW and the BO report will be available for customers through Dashboard
* Handled SAP BO Admiration, Monitoring the Servers, Users, reports Dashboard, etc..
* Handled all the client queries in effective way with regards to SAP BO and SAP BW.
* Experienced in Working with HANA studios and SAP BO Dashboards.

**Project-4** :  Aug to present

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| Role | : Senior Developer L3 |
| Tools Used | :  SAP BEX, Microsoft AFO  : SAP BODS |

**Responsibilities:**

* Engaged in End to End migration activity as a senior developer.
* Gathering the requirement from the user for the migration.
* Once the SAP Queries are gathered I migrate them into AFO workbooks
* Rebuilt the SAP BEX queries in AFO
* Handled Macros and rebuilt them according to AFO inputs
* Addressed all the related queries of the customer and given training to users
* Handled all project related activities till Hyper care.
* Worked as a Lead and senior developer in SAP BODS.
* Involved in all the phases of the project, from requirement gathering till getting a sign-off and moving the jobs into Support Team.

**PERSONAL DETAILS:**

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| Name | Jone Maria Sheela. S |
| Mobile No | +91-9952353926 |
| Email ID | s.jonemaria@gmail.com |
| Date of Birth | 29/08/1992 |
| Passport | Yes |
| Marital Status | Married |
| Nationality | Indian |
| Sex | Female |