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| SRAVANTHI DUBBAKA | Email: sravanthidubbakka@gmail.com  Mobile Number: 7702820888 |
| Digital Banking (Finacle) |

**PROFESSIONAL SUMMARY**

* Working in Wipro Limited as Senior Consultant and have gained 1.2 year’s experience in **RAK Bank** project.
* Have overall 13.5 years of experience in IT industry.
* Worked in **EdgeVerve Systems Ltd.** as Technology Analyst and have gained 12.3 years of experience in implementation, maintenance and support of Infosys Banking Product, Finacle e-Banking.
* Have worked in client location for deploying and implementing Finacle e-Banking for **ICICI Bank, DENA Bank**, **Heritage Bank, Vijaya Bank, South Indian Bank, Punjab National Bank, Sacom Bank and Raiffeisen Bank.**
* Have experience in **10.x and 11.x versions** of e-Banking**.** Currently working on 11.2.2 v.
* Sound knowledge of **Finacle e-Banking Deployment activities in UAT and production env.**
* Driving end to end Finacle e-Banking Implementation starting from requirements gathering, customized solutions design and development, deployment and Interfacing the solutions with multiple external systems and testing.
* Liaising with various internal and external stakeholders to track the status of Implementation time to time
* Ability to handle multiple tasks and work independently as well as in a Team.
* My association with Infosys and EdgeVerve has made me well versed with quality procedures and values that go into the making of quality software.
* Demonstrated ability to manage multiple high-profile, complex projects and implement with no escalations to SLA’s
* Pro-active approach during Requirement gathering and guiding the client in a right direction
* Experience in developing user interface using **JavaServerPages.**
* Worked with ORM Tools like JDBC, Good knowledge of working with Eclipse.
* Possess good interpersonal and analytical skills. Good work ethics with excellent communication and interpersonal skills.
* Capable to delve into the new leading Technologies.
* Undergone Infosys Foundation Training on Java, C, UNIX, Software Engineering, Operating Systems and DBMS.

**TECHNICAL SKILLS**

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| **Operating System** | * Windows and UNIX |
| **Web Technologies** | * HTML, CSS, Java Script |
| **Development Tools and Utilities** | * Eclipse, Putty, i-report |
| **Domain Knowledge** | * Internet Banking(Web Application) |
| **Databases** | * ORACLE 11g, SQL 2008 |
| **Query Languages** | * SQL |
| **Languages** | * JAVA |
| **Software Configuration Management Tools** | * SVN, GIT |
| **Special Tools** | * JIRA, Kibana |

**EMPLOYMENT DETAILS**

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| **Employer** | **Designation** | **Period** |
| Infosys Limited, Hyderabad | Technology Analyst | 22 Feb 2010–01 Aug 2015 |
| EdgeVerve Systems Ltd, Hyderabad | Technology Lead | 01 Aug 2015 – 20 June 2022 |
| Wipro Limited, Hyderabad | Senior Consultant | 01 July 2023 – Till Date |

**EDUCATIONAL QUALIFICATION**

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| **Degree** | **Institution** | **Board/University** | **Year of Pass** | **Aggregate (%)** |
| MCA | Andhra Mahila Sabha School Of Informatics | OU, Hyderabad | 2009 | 65 |
| B.SC (MSCs) | Singareni Mahila Degree College | KU, Mandamarri | 2006 | 79 |
| Intermediate | Narayana Junior college | Board of Intermediate Education | 2003 | 75.5 |
| S.S.C. | Sandeepam Vidyalaya High School | Board of Secondary Education | 2001 | 78 |

**Achievements**

* Awarded as “Best Employee of the month” in our unit for on time delivery and making live of customizations in Vijaya Bank.
* Got appreciation mails from Client for analysis of critical issues quickly and providing fix for the same from ICICI Bank.
* Got GEM award in Raiffeisen Bank of Czech Republic.
* Got Star Performer Award in DENA Bank.

**PROJECTS SUMMARY**

1. **Internet Banking/Mobile Banking Support for RAK Bank.**

**Client : RAK Bank**

**Duration : Aug’22** to till Date

**Location :** Wipro Limited, Hyderabad.

**Team Size :** 5

**Role :** Senior Consultant.

**Responsibilities in Project:**

* Working on HD INICIDENTs (production issues) and requests (offshore issues)
* Involving under patching activity.
* Batch monitoring, mobile application crashes monitoring has been taken care.
* Working on deployment activities which includes UAT, replica and production environments.

1. **Internet Banking Implementation for ICICI Bank.**

**Client : ICICI Bank**

**Duration : Jan**’19 to Aug’22

**Location :** Infosys, Hyderabad.

**Team Size :** 8

**Role :** Technology Lead.

**Responsibilities in Project:**

* Implemented Finacle E-Banking application with customizations.
* Involved in production issues.
* Have exposure on deployment activities in UAT and production.
* Worked on critical projects like Commercial Card, InstaBizz Services, Payment modules, Trade MIS, User Creation batch.
* Got trained in DEH and implemented few service requests.
* Provided internal KT sessions to the team on the use cases developed by me.
* Provided KT sessions on different frameworks available in FEBA.

1. **Internet Banking Implementation for DENA Bank, Mumbai**

**Client : DENA Bank, Mumbai**

**Duration : Oct**’16 to Mar**’**18

**Location :** Banjara Hills, Hyderabad

**Team Size :** 9

**Role :** Technology Analyst.

**Responsibilities in Project:**

* Implemented Finacle E-Banking application with customizations. Worked on critical project like Goods and Service Tax Payment (GST)
* Working with all the internal/external stakeholders on the day to day activities and issue resolutions and tracking project milestones
* Customer training.

1. **Internet Banking Implementation for Heritage Bank, Srilanka**

**Client : Heritage Bank, Srilanka**

**Duration : Apr**’16 to Sep’16

**Location :** Infosys, Hyderabad

**Team Size :** 15

**Role :** Technology Analyst.

**Responsibilities in Project:**

* Implemented Finacle E-Banking application with customizations on Trade MIS.
* Production Support

1. **Internet Banking Implementation for Vijaya Bank, Bengaluru**

**Client : Vijaya Bank, Bengaluru.**

**Duration : Aug’15** to Mar’16

**Team Size** : 8

**Location** : Infosys, Hyderabad

**Role :** Technology Analyst

**Responsibilities in Project:**

* Involved in the project from the nascent stages of Detailed Requirement Gathering for all the Interfaces.
* Implemented Direct/Indirect Tax Payments and batches.
* Involved in deployment activities.
* Involved in analysis of the issues been reported.

1. **Internet Banking Implementation for South India Bank, Cochin**

**Client : South India Bank, Cochin.**

**Duration** : Sep**’14** to Jul’15

**Team Size** : 10

**Location** : Infosys, Hyderabad

**Role :** Senior System Engineer, Technology Analyst.

**Responsibilities in Project:**

* Customization of mobi-token module in e-banking.
* Implemented Finacle E-Banking application with customizations.
* Production Support.

1. **Internet Banking Implementation for Punjab National Bank, Delhi**

**Client : Punjab National Bank, Delhi.**

**Duration** : **Mar’14** to Sep’14

**Team Size** : 20

**Location** : Infosys, Hyderabad

**Role :** Senior System Engineer

**Responsibilities in Project:**

* Involved in production support.
* Customization of various batch programs and widgets present in e-banking.
* Involved in coding, Providing support for various modules and functionalities available in the product.

1. **Internet Banking Implementation for Sacom Bank, Vietnam**

**Client : Sacom Bank, Vietnam.**

**Duration** : **Apr’13** to Mar’14

**Team Size** : 10

**Location** : Infosys, Hyderabad

**Role :** Senior System Engineer

**Responsibilities in Project:**

* Worked on payments modules.
* Involved in production support.

1. **Internet Banking Implementation for Raiffeisen Bank of Czech Republic, Prague**

**Client : Raiffeisen Bank of Czech Republic, Prague**

**Duration : Sep’10** to Apr’13

**Team Size :** 12

**Location :** Infosys Hyderabad

**Role :** Systems Engineer, Senior Systems Engineer

**Responsibilities in Project:**

* Involved in development of service request modules for customizing Finacle e-Banking for Raiffeisen Bank of Czech Republic.
* Involved in developing Corporate creation and user creation modules according to Bank Requirement
* Developed OTP based user login module interacting with 3rd party interfaces.
* Worked on developing batch program for creating and printing password.
* Designed and developed a POC for maintaining parameters between core banking and e-Banking.
* Involved in supporting entire e-Banking application during E2E testing phase.
* Coordinate with internal teams in case of a bug fixing and deliver quality solutions to clients.

**PERSONAL PROFILE**

Father’s Name : Dubbaka Satyanarayana

Date of Birth : 16/12/1985

Nationality : Indian

Passport : Granted

Languages : English, Telugu, Hindi

Marital Status : Married

**DECLARATION**

I hereby declare that the above written particulars are true to the best of my knowledge and belief.

Sravanthi Dubbaka