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| **Madhurima Anugonda**  +91- 9392610811  madhudeepu2018@gmail.com | **D:\Madhu - Technical\SSM badge for usex.png**Certified SAFe® 5 Agilist - Credly |

**Professional Synopsis:**

* **15 years** of experience in the field of software technologies
* **8 years+** of experience as a **SCRUM MASTER** also a **Certified SAFe Scrum Master & SAFE Agilist.**
* Have 1yr + experience as a **Semi Product Owner and IT PM.**
* **7 years** of experience in the fields of IT development using **PHP/ MySQL**.
* **3 years+** of experience in the field of Manual Testing/Build deployment/Process runs.
* **10 years**+ experience on Agile/SCRUM/Kanban methodologies.
* Have strong understanding of Agile Scrum Events.
* Have 2yrs+ experience in coaching and mentoring others on Agile principles and to adapt the Agile mindset.
* Have 4yrs+ experience of delivering incremental customer value, ideally within a SAFe Value Stream or ART
* Being a certified SAFE Agilist, I Exhibit a Lean-Agile Mindset
* As a SM, Worked as Servant leader to clear backlogs.
* Being a Technical SCRUM Master, I can understand the technical roadblocks easily and help the team in resolving and approaching the right POC.
* Worked on Functional Testing, Expert in writing the Test Plans and Preparing the War Room Plans for the production releases.
* Expert in performing the Smoke/Regression/War room testing’s during the production and QA releases.
* Have strong knowledge on **MySQL**, **Web Services, SOAP and REST, HMML5, Dojo Framework and XML.**
* Expertise in client-side web technologies like **HTML, XHTML, CSS, JavaScript, JQuery,** **Smarty, AJAX.**
* Having good exposure to work on **Windows & LINUX Environments.**
* Expert in tools like **PHPMyAdmin**, **TOAD for MySQL & Tortoise SVN, Visual Studio**
* Acting as a **POC** for production support including hot fixes and maintaining the **Release notes**.

**Skill Set**

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| Web Technologies | QC, qTest, PHP 5, MVC, AJAX, Web Services, SOAP, REST, HTML, JavaScript, SMARTY, JQuery |
| CMS Tools | Wordpress, Joomla |
| Operating Systems | Windows, LINUX |
| Development Tools | BitBucket, Adobe Dream Weaver, PHP Storm, Toad for MySQL, Edit plus, Blue Fish, Net beans, Gedit, Notepad++, Github, Tortoise SVN, SQLyog |
| Database | MySQL 5.0, SQL |
| Web Servers | Apache 2.0 |

**Experience Summary**

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| Organization | Duration | Role |
| Capgemini | May 23rd 2022- Till date | Sr.Scrum Master/Manager/PO |
| Bank of America | July 27th 2015 – May 6th 2022 | Lead Analyst/SCRUM Master |
| ADP(Automatic Data Processing) | September 2011 – July 17th 2015 | Tech Lead |
| Purple Talk/  Collabo Interactive Solutions | July 2008 – September 2011 | Developer |

**Organization: Capgemini Client: HSBC (Sept 15th 2022 to Oct 13th 2023)**

1. **Project Name: Data Migration to Google Cloud Platform**

**Technologies: SAS, BigQuery, Agile/SCRUM, JIRA, Confluence**

**Project Description: HSBC** holds Wealth and Personal banking data in 100+ SAS servers. The Goal is to migrate all the SAS servers data into GCP and demise those SAS servers post successful migration.

**Roles and Responsibilities:**

**SCRUM MASTER, PO, ITPM**

My responsibilities are.

* Since I joined, I have been handling 3 programs of work in the team and make sure all programs work is delivered as committed in PI and meet the given deadlines to stakeholders.
* Facilitate sprint planning, daily scrums, retrospectives, stakeholder meetings, and software demonstrations.
* Reaching out to SAS server team and set the agenda to them by explaining our project. Follow up with SAS source teams and understand their technical needs and make the environment ready from our project side. Once this source engagement is done, the further step is to take this to Program level heads and get the required budget allocation/agreements. Post approvals, as a Scrum Master, I must inform and ensure to inform to Source team and my team are aligned to pick up the work in the same PI/train iteration. Once works gets starts in PI, it is Scrum master’s duty to ensure proper source SME support is provided to the team to work the get it done as per the planned sprints. Post Development & SIT/UAT testing, it is Scrum Master duty to ensure to get all needed formal approvals and get the sign off from both Source and Business heads/teams. This process is common for all the SAS servers, and it is one of my regular activities.
* Arranging the Weekly working group meeting and providing the necessary follow- up’s /updates with Business and Source teams.
* I hold the responsibility in hosting/running the **weekly working group** call with all the business heads and provide the weekly progress updates of my project.
* Protect development team from outside distractions, impediments, or team conflicts, and maintain focus on product backlog project timeline.
* Work closely with project owner in backlog management and continuous delivery of features. Hence, the scrum master was expected coach the teams accordingly keeping agile principles in mind and find innovative ways to smooth the learning curve.
* I build strong and lasting relationships with Stakeholders for helping teams to deliver the right thing, at the right time.
* Facilitate the scrum ceremonies such as stand ups, retrospectives, story planning and sprint planning.
* Acted as a facilitator for the Product Owner and the team both.
* Removed impediments that were obstructing the team from achieving sprint goals, helped the team remain creative and productive, while making sure its successes are visible to the Product Owner.
* Educate and reinforce scrum methodology and agile framework to team members and stakeholders.

Reporting and analysis of sprints Introduced and implemented Gherkin due to project needs. Customized the workflow and processes for the scrum teams. Stake holder management and show and tell the senior management.

**Bank of America Designation:** Lead Analyst/SCRUM Master (2018 Jan to 2022 May)

1. **Project Name: Mortgage Data Technology**

**Technologies: .Net, SQL**

**Tools: QC, SVN, Confluence, JIRA**

**Domain: Mortgage Loans**

**Project Description:** Bank provide Mortgage Loans to their customers and the whole backend support including development and Testing will be handles by Mortgage Data Hub Team.

**Roles and Responsibilities:**

**SCRUM MASTER**

My responsibilities as a scrum master are.

* Facilitate sprint planning, daily scrums, retrospectives, stakeholder meetings, and software demonstrations.
* Protect development team from outside distractions, impediments, or team conflicts, and maintain focus on product backlog project timeline.
* Work closely with project owner in backlog management and continuous delivery of features. Hence, the scrum master was expected coach the teams accordingly keeping agile principles in mind and find innovative ways to smooth the learning curve.
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1. **Project Name: MyAssist**

**Technologies: .**net, Oracle

**Domain:** Internal Application

**Project Description:**

Users will be directly logged into My Assist [WFM] portal with a Simplified Sign On (SSO). My Assist is segmented into different modules as mentioned below: Dashboard – AAA (Activity Analysis & Automation), MyTasks, OpenTap(IEL)

**MyTasks** is created to develop workflow capabilities with Inbox and analytics for all to-do tasks that get generated either from the system of record or various ad-hoc needs with a prioritized view in order to enable managers/team members to have more capacity and improved efficiency.

**II) ADP Designation:** Technical Lead/SCRUM Master ( 2011 to 2015)

**1. Project Name**: HR411 – Handbook Rewrite

**Technologies**: PHP, MVC Framework and MySQL **Role**: Tech lead + SCRUM Master

**Domain**: HR Services

**Project Description:** ADP provides HR Services to their clients through the (self) product called “**HR411”**, where in clients can **create their Handbook** using HR411 application.

The main objective of this project is to apply **MVC Framework** to HR411 – Handbook Wizard feature.

**Roles & Responsibilities:**

* POC for Offshore both Dev and QA updates.
* Planning and design of flow of project.
* Played a major role in contacting with onshore Business Analyst for requirements.
* Played major role in developing the application, unit testing and functional testing
* Maintaining the Release Notes

**2. Project Name**: ADP - REV UI

**Technologies**: PHP, MySQL, HTML, CSS **Role**: Team Member

**Domain**: HR Services

**Project Description:** The main objective of this project is to apply the REV UI Framework which is ADP’s tool to HR411 product.

**Roles & Responsibilities:**

* REV UI uses dojo 1.6v and HR411 uses Dojo 1.3v. To apply the REV UI to HR411 product, We had upgraded the dojo from 1.3v to 1.6v
* Played a major role in developing the application, fixing the REV UI bugs(Mainly UI bugs) and Unit testing
* Release Notes Management

**3. Project Name**: ADP Employer Tools Migration

**Technologies**: PHP, MySQL **Role**: Team Member

**Domain**: HR Services

**Project Description:** ADP provides HR Services to their clients through the ADP Employer Tools application (<https://adpemployertools.com>). ADP also has HR411 application (https://www.hr411.com) to provide HR Services to their clients.

The main objective of this project is to migrate the ADP Employer Tools clients’ information to HR411.

**Roles & Responsibilities:**

* Understanding the database structure and developing the sql scripts.
* Creating the **test environments** in the server to execute required reports for BU.
* On and Off worked as a **Developer and Functional Tester**.
* Creating the **test cases** and **test plans**.
* Played a key role in **Regression and War Room Testing**.

**II) PurpleTalk Designation:** Software Engineer (2008 to 2011)

**1. Project Name**: Game Time Fantasy Baseball

**Technologies**: PHP, MySQLand MVC Framework

**Project Description:**It’s an iPhone game application where you can get the list of baseball games that are going to be play today, ball to ball information of the game and can create user game, invite friends to play the game.

**2. Project Name**: The Great Contest

**Technologies**: PHP, MySQL, MVC Framework, JQuery and Ajax

**Project Description:** "The Great Contest" is an iPhone app providing skill contests with luxury prizes to be won every month!

**3. Project Name**: Mobile Developers Directory

**Technologies**: PHP, MVC, MySQL, AJAX, JQuery **URL:**<http://mobiledevelopersdirectory.com/>

**Project Description:** Users can find/search developers based on different mobile platforms like iPhone, Blackberry, Android & Windows & based on budget also based on keywords.Users can select/shortlist the list of (desired) companies and can request a Quote to those companies.Users can register their companies into the site as premier and regular listings and registered companies can add/edit/ delete their information.

**4. Project Name**: Confirm study

**Technologies**: Core PHP, MySQL **URL**: [http://www.confirmstudy.com](http://www.confirmstudy.com/)

**Project Description:** This application is developed to send notification mails to users who logged in.

**5. Project Name**: Iphonefootprint

**Technologies**: PHP 5, MySQL & **WordPress URL**: <http://www.iphonefootprint.com>

**Project Description:** It is a Blog site where we can get the latest information on iPhone like Features, Games, News, Opinions and Reviews. We can post and read the comments posted on iPhone topics.

**6. Project Name**: ROIQ

**Technologies**: Core PHP, MySQL **URL**: <http://www.roiq.com/signup.php>

**Project Description:** ROIQ is a secure online retail outlet for Clients and active affiliate marketers. ROIQ makes a sale somewhere in the world and safely processing transactions. We serve more than 100 countries, and are consistently ranked as one of the highly-trafficked sites on the web.

**7. Project Name**: Yunwutea

**Technologies**: Core PHP, MySQL **URL**: <http://www.yunwuntea.com/>

**Project Description:**YunWuTea is one of the Amazing Quality Weight Loss systems in America. 100% Certified Organic Green Tea**.**

**8. Project Name**: AcaiSlimFlush

**Technologies**: Core PHP, MySQL **URL**: <http://www.AcaiSlimFlush.com/>

**Project Description:** Acai Slim Flush is a colon cleansing product designed to get the toxins out of your body. Acai Slim has 5 Super Foods in one product.

**9. Project Name**: Cpatsunami

**Technologies**: Core PHP, MySQL **URL**: [http://www.cpatsunamilive.com](http://www.cpatsunamilive.com/)

**Project Description:** It's a Step-by-Step Blueprint for Creating a HUGELY Successful Internet Business of Any Size! CPA Tsunami Company’s entire liability, and the purchaser's exclusive remedy, shall be a refund of the price paid or replacement of their products, at their option. They limit replacement to thirty days. The seller is located in Butte County, California, U.S.A. All remedies are limited to the United States.

**10. Project Name**: Restoration Hair

**Technologies**: Core PHP, MySQL **URL**: <http://www.restorationhair.com>

**Project Description:** Herb Fusion California Inc. is an Herbal/Ayurvedic cosmetic treatment manufacturer feeding the explosion of natural remedies demand in America. Users can purchase the products using credit cards via online.

**11. Project Name**: SmartOrganicProducts

**Technologies**: Core PHP, MySQL **URL**: [http://www.smartorganicproducts.com](http://www.smartorganicproducts.com/)

**Project Description:** SmartOrganicProducts is an organic product that is proven to stop hair loss and re-grow hair. It's very unique because it runs on a Free Trial basis and only has a $6.95 S&H charge. Users can purchase the products using credit cards.

**12. Project Name**: Orange Shark Games

**Technologies**: Core PHP, MySQL **URL**: [http://www.orangeshark.com](http://www.orangeshark.com/)

**Project Description:** This application is developed for Orange shark admin. Orange shark admin can View the result of total games details and total players details and game download details.

**Roles and Responsibilities:**

* Played a key role on **Database Design, Development, Client Interactions, Status update meetings, Build and deployment, Unit & Application testing**
* Involved in Coding using PHP, MySQL, Java script, Ajax, HTML & CSS.
* Played a key role as a team member
* Writing and executing the test cases.
* Taking daily back up of the projects data
* Giving knowledge sharing sessions to team members.
* Interacting with iPhone, Android & Blackberry teams for APIs’ integration.
* Involved in Organization level conferences.

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