## 

## Devika R

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**Career Objective:**

To be associated with an Organization that provides a platform to update my knowledge and to work dynamically as part of team and contribute towards the growth of the Organization

**Professional Career:**

* Having 3 years of experience in working with Active Directory
* Having 3 years of experience in Identity and Access Management Domain
* Worked in Wipro Technologies as a Project Engineer for the customer US based company.
* Good experience in management, delivery of the project and skills to analyze requirements in business perspective

**Professional Experience:**

* **Company :** Wipro Technologies
* **Designation:** Project Engineer
* **Employement Period:** May 2015– 2021

**Key Activities and Role:**

**Active Directory**

* User ID creation on Active Directory Console.
* User ID extension, disabling and enabling as per Order IT request.
* Providing access to Users to different applications and servers by adding them to different groups.
* Working on Orders and completing them well before SLA.
* Providing access to Users based on their business role.
* Working on Incidents and following up with the Incident till a resolution is provided.
* Working on E- mail query of users enquiring and seeking advice on various issues like profile mismatch issue, password issue, and access issue to the applications they use. Thus getting to the root cause of the problem and ensuring a solution within the SLA time.
* User creation, deletion and assign proper Security Groups, Organizational units and rights to users
* Worked on Window Active Directory ,Creating ,Modifying and Deleting user accounts.
* Create Organisation Unit in Active Directory
* Deleting Organisation Unit in Active Directory
* Having knowledge on FSMO Role,AD Replication, AD Trust
* Configure Account Lockout policy in AD
* Unlock User Account in AD

**Identity and Access Management:**

* Worked in Account Creation, Account update, Account Delete, Account Activate, Account Sync, Password Reset
* Responding proactively on the assigned tasks and accomplishing them within the signed SLA
* Providing support all over the time on the basis of shifts assigned SLA
* Having knowledgeon Authorization,Aunthentication,Single Sign on, SAML(Security Assertion Markup Language)

**ACADEMIC QUALIFICATION**

* Completed Master of Computer Application (MCA)in the year 2015 from Bannari Amman Institute of Technology, Sathyamangalam. (7.06 CGPA
* Completed Bachelor of Computer Science (BSC)in the year 2013 from Pioneer college of Art and Science, Jothipuram.( 66.06 CGPA)
* Higher Secondary Education, 2009 (SHRI SV Hr. Sec School (61.5%))
* Secondary Education, 2008 (DR KJG Memorial Matric School (62.6%))

**Training Attended in Wipro**

**Duration :** 3 months

**Type:** classroom

**Technology**

**OAM**

**Personal Profile:**

**Gender :** Female

**Date of birth :** 1 May, 1992

**Father’s Name :** CK Ravi

**Permanent Address** **:** 10/115, T.Oranally Village and Post ,The Niligiris,

Tamilnadu - 643003

**Nationality :** Indian

**Languages Known :** English, Tamil

**Declaration:**

I hereby declare that all the details mentioned above are true to the best of my knowledge and belief.

**Devika R**