

**Senior Test Analyst**

**Pooja Jahagirdar**

* Manual Testing
* Defect & Bug tracking
* Web service testing using Soap-UI.
* API testing using Postman.
* JIRA
* ECLIPSE
* JENKINS
* DB VISUALIZER
* HP ALM
* ACCUREV
* HYBRIS
* 10+ years of professional experience in Software Testing Domain of diverse applications on various platforms.
* Well versed with Agile, Scrum & Waterfall Methodologies.
* Good experience in Manual Testing and API Testing.
* Experience in Retail, Insurance & Telecom Domain.
* Involved in small enhancements & major Project deliveries of New Zealand & Australian Suncorp Brands.
* Worked as a test lead effectively with Project Managers, Business Analysts, technical team resources and business partners to ensure clarity of requirements, test plans, and test results.
* Creation of Test cases, test scenarios, test strategy document in accordance with project scope and delivery dates.
* Extensively worked on functional, System, Integration, application, regression, smoke, sanity, End-to-end testing, Database, User Acceptance testing.
* Involved as a feature lead for Release and Implementation activities.
* Attending Retrospective meetings, daily stand-up meetings, Sprint planning, Sprint review meetings for the better insight of the project.
* Defect reporting, tracking till closure and retesting of defects.
* Performed manual testing on web-based applications, as online platforms and digital links.
* Experience in web service testing using Soap-UI.
* Experience in API testing using Postman tool.
* Good experience in creation of automated test scripts/suites for mainframe application.
* Expertise in monitoring of automated regression suites using Jenkins.
* Mentoring new joiners with testing concepts, domain knowledge and other impediments.

**Role:** Senior Test Analyst

**Job Experience**

**Duration**: 2016- Present2017–Present

1. **Project – Suncorp Insurance**

Suncorp Insurance is an Australian largest finance, insurance, and [banking](https://en.wikipedia.org/wiki/Banking) corporation.

**Profile Summary**

**Organization – WIPRO TECHNOLOGIES**

**Skill Summary & Tools**

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**Contact**

* Good communication skills, proactive and a team player.
* Dedicated to excellence and constant improvement.
* Self-motivated, result driven outing personality.
* Good problem solving/analytical skills, quick learner, systematic approach to work and adapt well to change/diversity work environment.
* **Date of Birth:** 22/08/1992
* **Marital Status**: Married
* **Nationality**: Indian
* **Languages Known:** English, Marathi, Hindi & Kannada
* Received first prize in Apollo Innovathon competition organized by Wipro. A platform to share innovative ideas that impact business outcome.
* Client appreciated for timely delivery with good quality work, valid observation and defects raised during testing. Received Star Player award .

**Accomplishments**

Completed MTech in Systems Engineering, 2018.

From Birla Institute of Science &Technology (BITS), Pilani.

**2) Project – Levi Strauss & Co.**

Levi’ Strauss is a business-to-business web-based application where business vendors can perform operations like place an order, user management.

**Role**: Test Analyst

**Duration**: 2014 - 2016

* Effectively communicated with geographical distributed team members to facilitate test execution.
* Generated test scenarios/cases and executed the test cases and uploaded in HP ALM.
* Analyzed the test results and communicated status with the client.
* Completed SAP implementation for one of the world’s largest fashion retailers requiring participation of SAP Purchasing and Distribution Module.
* Tested the website for 12 different languages of European regions.
* Defect tracking in HP ALM and taking proper follow up till closure.

**3) Project- TELSTRA**

Telstra is an Australian [telecommunications](https://en.wikipedia.org/wiki/Telecommunications) company which builds and operates telecommunications networks and markets voice, mobile, internet access, other products and services.

**Role**: Service Desk Analyst

**Duration**: 2013 - 2014

* Logging the incidents and service requests in service now with regards to the telecom equipment related queries and Issues.
* Resolving the tickets by troubleshooting.
* Providing technical support over calls, emails, live chat to the customers.

**Personal Info**

**Professional Skills**

**Job Experience**

**Education**