# Sarika Gogula

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# CAREER OBJECTIVE

To build a career in an organization which provides a challenging work environment along with the growth of knowledge that helps in the development of self and the organization.

# Professional Summary:

*1. Having* 4+ years of experience (From Nov 2017 – Till date) Working with MindTree Ltd as a Microsoft Intune Administrator.

# Roles and Responsibilities:

* Working in leveraged project which consists of 3 accounts across globe.
* Managing Overall 28K+ Device.
* Setting up of MDM authority, MDM Life Cycle, App Life Cycle.
* Managing COD, BYOD and Shared Device
* Agent based, Agent less and QR based Enrolment.
* Implementing conditional access as per Client requirement.
* Device configuration Profiles like WI-FI, E-Mail, Certificate, VPN, device restrictions etc...
* Configuring Compliance Policies as per client requirement.
* Creating Enrolment Restrictions as per requirement.
* Testing and Deploying Public, Private (LOB), VPP and Web Links.
* iOS app protection policies.
* Establish communication between On Perm AD and Azure AD. Supervising the device using Apple Configurator and DEP.
* Device Enrollment Mangers as shared device.
* Troubleshooting devices for Outlook login, Mail Delivery, Credentials issues will be taken as part of support.
* Pulling and sharing Monthly, Weekly and Daily Device Inventory, INC and SR reports
* Validating breached INC and SRs on Monthly Basis.
* Pulling out Device logs and Audit logs.
* Monthly, weekly and Daily calls with clients for Tenant and INC updates.
* Raising Vendor call in support needed for unknown issues (Microsoft)
* Preparing Documents as per the version up gradations and sharing to SD team (Level-1).
* House Keeping activates and monitoring Device Compliance.
* Creating and Renewing APNS certificates.

2. Have 3 years of experience (From June 2013-March 2016) with Sri Gayatri Jr collage as a mathematics lecturer

# Roles and Responsibilities:

# Planning teaching, including lectures, seminars and learning materials.

# Meeting students individually to discuss progress.

# Pursuing research.

# Technical skills:

* Microsoft Intune (MDM and MAM).
* Android Device Administrator, Android for Work (AFW).
* Have done Implementation for iOS devices using DEP and Apple Configurator
* Good grip on Android and IOS devices.
* Training and development on weekly basis to L1 Engineers.
* Driving long pending calls towards closure and handling Critical Escalations
* Coordinating with Domain teams in driving the issue towards resolving.

# Education:

* M.Sc. Mathematics from RBVRR women’s College, OU.
* B.Sc. computer science from Vivekavrdhini Degree College, KU.

# Declaration:

I hereby certify that all the information provided above is true to the best of my knowledge.

Place: Date: