**KHUSHBOO KATARIA**

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**~ IT / TELECOM / ELECTRONICS - BUSINESS ANALYST ~**

*Seeking to handle responsibilities and challenging assignments to harness my technical and analytical skills*

**Career Recital**

A qualified technocrat and a seasoned professional with **11 Months** of experience in Business Analysis with excellent academic credentials.

***Business Analysis***

***Good team player***

***Good Analytical Skills***

***Troubleshooting Ability***

***Hardworking and quick learner***

***Quick Adaptability***

***Sincerity and Self-Confidence***

***Commitment towards work***

**Profile At A Glance**

* Adept at acquiring a detailed understanding of all aspects of the business and recognizing opportunities for process/system improvements, to enhance business performance
* Proficiency in analyzing business needs, finding out business problems and proposing solutions for the same
* Leverage analysis and business insights to drive organizational improvements and best practices
* Worked on POC (Product offering Catalog), on MVP and Full Loach
* Skilled at POC Configuration, created and modified Templates, Product Offerings, Price Plans, Promotions, Business Rules and Billing Attributes
* Resolved the deffects/ escalations raised from QA team
* Migrated POC configuration from TOMS to PIM Cloud Catalog
* Good knowledge and understanding of configurations in TOMS and Cloud PIM
* Innovative professional with proven ability to identify, analyze, and solve problems, to increase customer satisfaction and control costs
* Deep understanding of technology with focus on delivering business solutions
* Proven ability to be a strong professional with the sound knowledge of the new technologies and advanced applications
* Recommends resolutions to complex matters of significance and coordinate the implementation of the approved course of action
* An efficient communicator, combining sound coordination, interpersonal, motivation & problem solving skills with analytical and leadership capabilities to enhance operational efficiency

**Technical Skills**

* **Cloud Catalog**
* **System Analyst**
* **Management**
* **IOT**
* **IT Profile Sourcing Professional**
* **Python**
* **SQL**
* **Embedded C**
* **C/C++**

**Certifications & Trainings**

* IT Profile Sourcing Professional in February, 2022
* Trained on POC modules
* Trained on creating Templates, Product Offerings and Price Plans
* Trained on offering catalog configuration including Promotions and Business Rules
* Internet of Things (Learnovate Enterprises/Dream Uny Education Private Limited) in Delhi, 2019
* IOT/ CISCO, 2020
* Global Education Interact / The Chopras, 2018

**Education**

**B.Tech. (Electronics & Telecommunication Engineering)** in 2021

**Professional Experience**

**Netcracker Technology**

**Project: SHAW POC BA Team**

**Client: SHAW Canada**

**Duration: Aug’22 – Apr’23**

**Role: Junior System Analyst**

**Domain: Digital Telecom BSS (POC)**

**Key Deliverables:**

* Thorough understanding of critical business requirements and functionality of the business requirements
* Responsible for gathering the requirements from customers which should meet our system capabilities
* After receiving Design, perform configuration meeting the customer requirement and finally push the ticket to QA team
* Good understanding of testing promotions and rules on configure Price Quote by distributing it from PIM
* Resolved the defects/ escalations raised from QA team by contacting with CPQ and OM team
* Analyzed the configuration from TOMS and PIM
* Basic understanding of Postman

**Personal Details**

Date of Birth: 11th July, 1998

Languages Known: English, Hindi & Punjabi

Passport Details: W7169421, 12/03/2033