CHARVITHA

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Profile Summary:

* 4+ Years of Software Testing experience in Sales force Testing (QA) with (Sales force Classic, Admin and Lightning Applications Testing), Functional Testing, Sales force Administrator, Manual Testing.
* 2+ Years of experience on Sales force standard object, custom objects, custom fields, page layouts, custom Tabs, Reports as per application requirements.
* Good experience in Sales forces Application in Profile, Users, Roles, Leads, Contacts, Accounts, Cases, Campaigns and Opportunities.
* Experience in managing user and security settings using Org Wide Default (OWD), Roles and Profiles and Sharing rules in Sales force Applications.
* Good Experience in Creating and Modifying Reports and Dashboards.
* Have extensive experience in implementation of Workflow Rules; Role based Page Layouts, Record Types, Approvals and Assignment Rules.
* Experience in Data Import Wizard and Data Loader for Import and Export of the Data
* Good Knowledge in Sales and Service Cloud Process.
* Extensively worked on System Testing in Sales force Applications.
* Experience in Designing Test Cases, Execution of Test Cases and Logging Defects.
* Good experience on Waterfall and Agile software development Model.
* Extensively worked in Functional, Smoke, Sanity, Integration, System, Regression, Retesting.
* Good Experience in Software Development Life Cycle (SDLC), Software Testing Life Cycle (STLC) and Defect Life Cycles.
* Good experience in Functional, Integration, Regression, System, Adhoc, Smoke, GUI Testing
* Design and Execution of appropriate test cases aligned to meet specified business requirements.
* Experienced in Manual functional testing- Requirement analysis, Test case design, Test case execution and Defect management.

Work Experience:

* Working with CAPGEMINI Technologies India Pvt Ltd from Dec’ 2020 to Till Date.
* Worked with WINSOL Techno Services Private Ltd from Dec’ 2017 to Nov’ 2020.

Education:

* MCA in VVIT.

Technical Skills:

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| Operating Systems | Windows Family |
| Test Management Tool | JIRA tool |
| Technology | Sales Force Admin, Classic and Lightning |

Projects’ Details:

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| Project #1 | NATIONAL COVID- 19 RESILIRNCY NETWORK |
| Client | MOREHOUSE SCHOOL OF MEDICINE , USA |
| Role | QA Engineer |
| Environment | Salesforce Classic, Salesforce Lightning Apex Data Loader, Salesforce Administrator, Java Script, Apex Data Loader, Visual Force Pages. |

Description:

The National COVID-19 Resiliency Network (NCRN) as a part of the National Infrastructure for Mitigating the Impact of COVID-19 within Racial and Ethnic Minority Communities(NIMIC) Initiative, a three-year cooperative agreement between the Human and Health Services Office of Minority Health as a part of the NIMIC our joint initiative is to work with community-based organization across the nation to deliver education, information and resources to help fight the pandemic.(Grant #1 CPIMP201187-01-00).

Creation and maintenance of national COVID-19 Resiliency Network is guided by a National Advisory Board (N-CCB), information the development of culturally and linguistically appropriate communication materials and dissemination planning.

Responsibilities:

* To analyze and understand the new requirement Specifications.
* Involve in preparation and execution of test cases manually
* Executing the tests and preparing reports for the same
* Reporting defects, defining severity and priority for each defect.
* Carry out regression testing every time when changes are made to the code to fix defects.
* Functional testing after reported defect fixed and verification of customer reported issues.
* Sanity and regression testing of web services through manual testing. Tracking the status of existing functional defects and file a new defect by using JIRA.
* Participating in daily stand-up meetings, sprint planning meetings and retrospective meetings.
* Worked with Leads, Contacts, Campaigns, Accounts, Opportunities & Report entities in Sales Cloud application.
* Involved in data migration by using Apex Data loader.
* Involved managing user and security settings using Org wide default, roles and profiles and sharing rules.

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| Project#2 | Customers Health Management System |
| Client | Community Health Centre, USA |
| Role | Test Engineer |
| Environment | VB.Net, ASP.Net, SQL Lite, C#, WPF,WCF,SQL Server |

Description:

The aim of this project is to get Online Appointment with the Doctor. The patient has to fill their details and complete his/her registration with Hospital. The Branch user accepts or declines their appointment. In this project we have multiple standard objects and custom objects; mainly we focus on objects like Accounts, Cases, Relations, and Reports. The Reports are generated based on the type of these cases.

Responsibilities:

* To analyze and understand the new requirement Specifications.
* Involve in preparation and execution of test cases manually
* Executing the tests and preparing reports for the same
* Reporting defects, defining severity and priority for each defect.
* Carry out regression testing every time when changes are made to the code to fix defects.
* Functional testing after reported defect fixed and verification of customer reported issues.
* Coordinating with developers in resolving issues
* Participating in daily stand-up meetings, sprint planning meetings and retrospective meetings.