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| **SHARMIN ALTAF KHAN**  **Versatile, result-oriented IT Professional and Biztalk Certified 2010R2**, with **over 12 years of experience** in managing all phases of Software Development, Design & Deployment Cycle; skilled at developing, managing & supporting Middleware Applications; targeting assignments in **Software Development & Project Management** with an organization of high repute across IT industry for mutual growth  **[sharmin04mar@gmail.com](mailto:sharmin04mar@gmail.com) / <sharmin_04mar@yahoo.co.in> +91- 9892-68-5020** | | |
|  | | |
| core24x24iconsKey Skills |  | knowledge24x24iconsProfile Summary |
| |  | | --- | | **Application Development and Estimation**    **Requirement Gathering & Analysis**    **SolutionInstallation & Configuration**    **Application Deployment, Maintenance & Troubleshooting**    **Agile Methodologies**    **Scrum Theory, Rules & Practices**    **Software Development Lifecycle**    **Change,Incidents,Escalation & Stakeholder Management**    **Root Cause Analysis and Technical Design/Support Documentatio** | | * **Resourceful & multi-functional IT professional,** managing **end-to-end project execution** involvingRequirement analysis & technical specifications, effort & cost estimates, development, deployment and risk management functions * **Successfully leveraged full-stack knowledge and experience** to build interactive & user-centered software designs. * **Extensive experience in large-scale** system architecture development and administration, as well as network design & configuration * **Led initiatives** to increase accessibility awareness and advise business stakeholders, designers and developers on accessibility standards; provided ongoing advice and consulting on accessibility * **Successfully developed and maintained tools**, solutions and micro services associated with deployment while  ensuring compliance with standards * Experienced in productivity & efficiency enhancing tools implementation, administration & management in areas covering Static Analysis, Requirements Management, Defect Tracking, Quality Code Coverage and Code Reviews * Expert in providing 24x7 production support of Applications on cross platforms * Skilled in implementing, configuring, securing, performance & load balancing, system administration, software deployment, and support of our scalable cloud environment * Developed codes for extensive test coverage, performed continuous deployment in a professional software engineering environment |
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| **SOFT SKILLS**  **Change Agent**    **Thinker**  **Developer**  **Planner**  **Innovator**  **Influencer**  **Collaborator**  career24x24iconsAchievements   * Bagged “**Client Appreciations**” multiple time for excellent support * Felicitated with “**Gem**” & “**Star of the Month Award**” in 2018-19 for managing and delivering project |  | career24x24iconsTechnical Skills   |  |  |  |  | | --- | --- | --- | --- | | * Biztalk 2006R2/2010/2013R2/2020 * HPSM | * .Net Framwork * SAP/ABAP | * Microsoft SQL * TFS * Service Now |  | |  |  |  |  |   edu24x24iconsCertifications   * Microsoft BizTalk 2010 |
|  | edu24x24iconsEducation |
|  | * **B.Tech. (Computer Science and Technology)**, from Usha Mittal Institute of Technology, SNDT University, Mumbai in 2009. |
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| exp24x24iconsWork Experience  **Since Jan’10: Tata Consultancy Services, Mumbai as IT Analyst**  **Growth Path:**  Jan’10 – Mar’11: **Assistant System Engineer - Trainee**  Apr’11 – Mar’12: **Assistant System Engineer**  Apr’12 – Mar’13: **System Engineer**  Apr’15 – Till Date: **IT Analyst**  **Key Result Areas:**   * Analyzing current IT systems, architectures, and processes * Identifying risks, opportunities, faults, and areas for development within the company's IT framework * Designing IT solutions and solving issues effectively * Executing well-thought-out solutions and plans to improve company efficiencies * Maintaining robust systems processes and ensuring compliance with relevant regulatory bodies * Developing new IT methods and solutions for the business * Reporting issues, advances made, and other important information to stakeholders * Advising management on weak points, avenues for improvement, and risks in the company's IT infrastructure * Strategizing with other key stakeholders on how to best align IT systems with company objectives * Resolving integration and interfacing issues between various applications with focus on optimizing application performance and scalability * Exploring & visualizing data to gain an understanding of it, then identifying differences in data distribution that could affect performance when deploying the model in the real world * Analyzing & understanding products and client requirements and preparing the solution designs * Actively participating in building the product backlog for the project requirements * Performing Sprint Planning, Story pointing and preparing Story board with all the sprint commitments * Providing stories to close by collaborating actively with the team and providing technical solutions * Delivering strong support to the Business Analyst in preparation of Sprint demos and participating in Sprint retrospective meeting to bring out the action plans for the team & individuals * Interacting with client for requirement gathering, risk assessment, finalization of solution/technical architecture and discussions for effort/cost/time estimation * Conducting architectural evaluation, design and analysis of enterprise-wide systems throughout entire sterling business * Planning project activities like scoping, estimation, tracking, change & delivery management and post implementation support * Performing activities like understanding the requirement from technical point for interacting with clients * Suggesting appropriate technology-based solutions for enhancing functional efficiency and achieving business excellence * Building & maintaining healthy business relations with clients/customers and ensuring high customer satisfaction matrices by achieving delivery & service quality norms | | |



**Demographics**

**Date of Birth:** 4th March 1987

**Languages Known:** English, Urdu, Hindi & Marathi

**Address:** Mumbai

**Please Refer Annexure for Projects**

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| * Projects Annexure  |  |  | | --- | --- | | **Client** | Curofund – South Africa based Investment Administration and Management Solution provider firm | | **Duration** | Apr2022 –till date | | **Team Size** | 5 | | **Role** | Technical BizTalk Lead/manager | | **Software Used** | Biztalk 2020,power shell,.Net based application, SQL SP and Queries, Azure Based Application, Jira | | **Responsibilities:**   * Responsible for successful transition of Biztalk Application in terms of technical stuff from previous vendor * Worked on designing the solution architecture , and part of due diligence * Worked on Schemas, maps, orchestrations, pipelines, SQL tables and SPs, Webservices and API calls * Application Deployment using TFS . * Code management using TFS * Preparing support documents for team * Managed team in terms of issues assignments, and tasks assignment, daily stand ups and technical assistance required for issue fixing/change,motivation/appreciation and grooming and trainings . * Responsible for bringing new business and sharing proposals and estimations * Responsible for automation and creating and maintaining Jira tasks/User stories | |  |  |  | | --- | --- | | **Client** | PANDORA - Denmark based Jewelry manufacturing company | | **Duration** | 1 Year | | **Team Size** | 8 | | **Role** | Technical BizTalk Lead/manager | | **Software Used** | Biztalk 2013, .Net based application, SQL SP and Queries, Azure Based Application, Service-now as incident/change management tool | | **Responsibilities:**   * Responsible for production support 24/7 and maintenance activities with team. * Worked on enhancements and change requests * Worked on Schemas, maps, orchestrations, pipelines, SQL tables and SPs, Webservices and API calls * Application Deployment using automation. * Code management using TFS * Preparing support documents for team * Managed team in terms of issues assignments, and tasks assignment, daily stand ups and technical assistance required for issue fixing/change,motivation/appreciation and grooming and trainings . * Responsible for dealing with WSR, MSR with customers and maintaining customer relationship * Responsible for bringing new business and sharing proposals and estimations | |  |  |  | | --- | --- | | **Project Name** | System Documentation | | **Client** | ABB Sweden | | **Duration** | 1 Year | | **Team Size** | 15 | | **Role** | Project Manager - Scrum Master | | **Software Used** | SAP,ABAP, MS office, SharePoint | | **Description:**  Analysis and Documentation of SAP ERP objects and entities being utilized in the business, using Agile methodology within spli over sprint | | | **Responsibilities:**   * Proposed the risk involved if documentation is missing in a project * Identified objects and entities with SAP team * Acted as Scrum master for the team * Daily stand up with the team * Responsible for Sprint refinement and planning * Dealing with customer for requirement analysis and transferring the same to the team based on sprints scheduled in timely manner * Received Award for successful project execution on time. | |  |  |  | | --- | --- | | **Project Name** | Biztalk Integration Development | | **Client** | ABB US | | **Duration** | 3 Years | | **Role** | Technical Developer | | **Software Used** | Biztalk 2006R2/2010/2013, .Net based application, SQL SP and Queries, Webservers, TFS, SharePoint, Service-now as incidents management tool | | **Description:**  Developed multiple Biztalk innovative solutions being a part of team scattered across multiple vendors, as a single resource representing TCS with technical expertise to ABB US for their business Productivity enhancement | | | **Responsibilities:**   * Single man army for both customer relationship and technical development from TCS. * Resposible for requirement analysis, design documents, implementation, end to end testing, deployments and post deployment support. * Worked on schemas, maps, orchestrations, pipelines, webservices, EDI, SQL Queries and SPs * Hands on experience with dapters : File, SFTP,FTP,SAP,POP3,MSMQ, IBM MQ,SMTP,HTTP, Custom adapters. * Responsible for Daily and weekly reporting to clients directly * Worked on migration project froms BizTalk2006R2 and BizTalk2010 and 2013. * Worked on .Net based enhancements. | |  |  |  | | --- | --- | | **Project Name** | Biztalk Integration Support and Development | | **Client** | ABB Sweden | | **Duration** | 5 Years | | **Team Size** | 12 | | **Role** | BizTalk Administrator/Developer | | **Software Used** | Biztalk 2006R2, .Net, SQL SP and Queries, TFS, Sharepoint, ESB Portal, HPSM - as incidents/change management tool | | **Description:**  Providing 24/7 support services for 100+ BizTalk Applications for smooth business flow with Enhancements and change requests. | | | **Responsibilities:**   * Monitored and taking appropriate actions for any un-causalities found * Maintenance and daily support activities * Worked on enhancements and changes involving Schema, maps, pipeline, orchestrations, BRE, BAm, SQL, scripts and automation majorly. * Code management with TFS * Dealing and updating requirement documents, design documents and support documents. * Quality assurance with external code review and check list adherence. * Implementation deployment to multiple environment * Post deployment support. * Providing cost estimation based on requirements. | | |