Arwa Z. Thanawala

9, Sugra Manzil no.2,

Veer Savarkar Path,

Thane (w)-400602

Mob :- 9821733851

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**Career Objective**

An aspiring person would like to find myself as a part of a fast growing and professionally managed

organization where my continued Performance & Learning would help me and the organization to grow.

**Areas of Strengths**

* Commitment, sincerity and dedication to work demonstration integrity responsibility while discharging my duties.
* Never say die attitude and ability to lead.
* Confidence in own ability to succeed.

**Professional Experience:-**

**ACCENTURE: Working from 13 Feb 2023 – 8Th June 2023**

* Verizon chat process.

**STERLING :**  **Working from 02 July 2021- 2 Jan 2023**

* Working for EMEA US International Process.
* Doing Criminal background Verification for EMEA.

**SUTHERLAND**:- **Working from 22/ Feb 2019 – 5 May 2021**

Working in AT&T process as customer care executive. Resolve the problem of the customer on call regarding AT&T.

**HEXAWARE TECHNOLOGIES :- Working from 22/01/2018 to 10/02/2019**

* Working for the Phonepe Process as Customer Care executive. Resolve the problem of the customer on call regarding Phonepe.
* Provide Email resolution for Phone pe client

**EDUCATION**

* Pursued Bachelor in Commerce from Mumbai University in (March2007).
* Pursued HSC from NKTT College (March2003).
* Pursued SSC from SVPT HIGH School and Junior College (March2001).

**PERSONAL INFORMATION**

**Date of Birth:** 17th August ,1984

**Marital status:** Single

**Sex : Female**

**Languages Known:** English, Hindi, Marathi & Gujarati

I hereby declare that all the information given above is true to the best of my knowledge.

**Arwa Z. Thanawala**

Place: Thane, Mumbai.