Anisha Gupta

H.no.J14, Bharani Complex, Minister road, Secunderabad Hyderabad 500003

# Objective

To expertise in customer support skills and

Become a quality analyst in future.

# Experience

1. Genpact Uppal Hyderabad. From 2006 to 2009

Technical support Analyst

* Inbound voice basic technical b2b troubleshooting and password reset support.

2. Accenture from 2017 to 2019

Analyst

* Reviewing of ads for facebook

1. HSBC 2020 to 2021

Senior Customer service representative

Direct contact center for HSBC UK Banking customers, inbound voice support.

# Education

Graduation in B.COM computers from Osmania university. In 2017

# Awards and Acknowledgements

* Best student award in Osmania university in b.com first yr.
* Certification of 6sigma training.
* Miss. Anthonian runners-up 2
* Certification in dance singing, science projects during schooling and college.
* Highest quality scorer during training in HSBC.

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