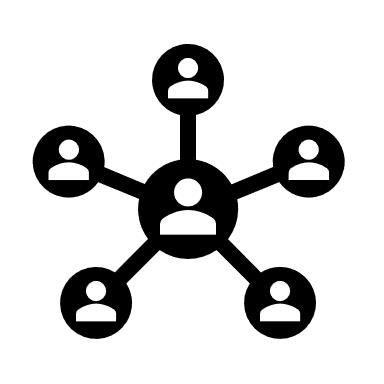


Vaishnavi R – Automation & Manual Test Lead

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 [www.linkedin.com/in/ vaishnavi-radhakrishnan-47025955](file:///C:\Users\vaish\AppData\Roaming\Microsoft\Word\www.linkedin.com\in\%20vaishnavi-radhakrishnan-47025955)

An ISTQB Certified - Quality Assurance (QA) professional with a positive attitude, capable of thinking out of the box and bringing about new solutions and ideas.

# P R O F I L E S U M MA R Y

* An accomplished and goal-driven IT professional with nearly **9.7 years of experience** in Software Testing, including significant **work experience in the United Kingdom**
* Proficient in utilizing **Selenium-Cucumber, TestNG, Cypress Frameworks, Jenkins and GIT** for automated web application testing, achieving 70% increase in test efficiency and decrease in manual effort. Extensive experience in **API testing using SoapUI**, ensuring seamless integration and functionality of APIs with 50% reduction in production defects.
* Domain expertise: **Retail, Telecom, Wealth Management** and **Cloud** (AWS, Azure. GCP, OCI) Proficient in Safe Agile, and Waterfall methodologies.
* Experienced in Test Management Tools like **Quality Centre, ALM, JIRA, Devops.**
* Experience of managingend-to-end communication and interaction with **customers and key stakeholders**
* Experienced in Software Development Life Cycle (**SDLC**), Software Testing Life Cycle (**STLC**) and Automation Testing Life Cycle(**ATLC**)
* Developed own tool to help the team to create the Test Data by filling 300+ fields for the regression test execution using **QTP**
* **Certified as a Scrum Master from The Knowledge Academy, United Kingdom**
* An effective team player with strong analytical capabilities, sound understanding of technology and interpersonal skills to relate to people at any level of business

# O R E -C O M P E TE N C I E S

* Automation Testing: Proficient in Selenium and API automation.
* Reporting: Strong in Test Strategy, Test Plan, GoNoGo Pack, Test Governance, Testing Artefacts, and Scripting.
* Testing Types: Regression, Manual, Functional, System, Usability, Integration, Black Box, Performance, and Security Testing.

# N O T A B L E A C C O M P L IS H M E N TS A C R O S S T H E C A R E E R

* Conferred with “**SPOT Recognition Award**” for providing value added services to testing and providing out-of-box testing ideas in 'Kenexa application' in THD to automate test data for execution purpose in 2015 Won “**Top Performer Award**” email from client for tracking the highest level of defects for SBA Project in 2014
* Recognized with “**Extended Support Award**” for providing effective, time-oriented & budget-oriented value-added delivery of a critical project within tight timeline in 2020

# W O R K E X P E R I E N C E

***Since Jun’22 With Corestack – Cloud Enablers India Private Limited***

***Key Result Areas:***

* Suggested Team in Automating API Calls Through Soap-UI to Execute Regression Testing which saves 50% of Repetitive Efforts.
* Involved in Automating UI Related Cases through **Selenium with TestNG Framework** and Demoed to Management and got appreciation.
* Automated UI cases in Cypress
* Trained 12 Intern Members with Domain and Automation Knowledge.

## Since Aug’17 to Jun’22 with Intellect Design Arena Limited, Chennai as Test Lead

***Key Result Areas:***

* Establishing and enforcing Standard Test Processes and Deliverables (including defect management and quality metric reporting) within the gated process to streamline testing and support automation & manual testing efforts
* Reviewing project test and implementing schedules; monitoring, documenting, and reporting the current status of defects for each testing cycle and overall project to the management
* Designing the Test Strategy & Plan for all projects; conducting review activities such as Requirements Review, Design Review, Test Strategy Review and Test Case Review
* Interacting with team members to ensure smooth progress of project work; ensuring adherence to quality norms throughout the implementation process
* Working with a team of Developers in an Agile & Waterfall Environment to produce quality releases
* Applying development and technical skills to all aspects of Quality Assurance (QA), including setting up complex production simulation environments
* Performing bug tracking through JIRA & ALM defect management tool
* Helping team members in their work whenever needed
* Preparing MOM for daily status call
* Sending daily efforts database reminder mail to all the team members

## Dec’15 to Jul’17 with Tata Consultancy Services, Chennai as Software Testing Engineer

***Key Result Areas:***

* Performed Manual, Automation, System & Integration Testing
* Executed the Test Scripts and raised bugs in Quality Centre; managed tracking process
* Validated real time scenarios and developed test cases
* Monitored test results, leaked defects, conducted Root Cause Analysis and implemented the steps required to fix the same

## Sep’13 to Oct’15 with Syntel International Private Limited, Chennai, as Software Engineer

***Key Result Areas:***

* Developed Test Cases, Test Scenarios for Functional, Integration Level Testing and Regression Testing
* Drafted Automation Script for System Testing
* Conducted Knowledge Transfer sessions on different systems

# A C A D E M I C D E T A I LS

* **MBA (HR)** fromMadras University, Chennai in 2014 with 70%
* **B.Sc. (Information System Management)** from M.O.P Vaishnav College for Women (Madras University), Chennai in 2011 with 76%
* **12th** from Tarapore and Loganathan Girls Higher Secondary School (TN State Board), Chennai in 2008 with 86%
* **10th** from Padma Sarangapani Matriculation Higher Secondary School (TN State Board), Chennai in 2006 with 75%

**C E R T I F I C A T I O N**

 **ISTQB -Foundational Certified Tester**

 **Scrum Master Certified in The Knowledge Academy,United Kingdom**

 **Certification Course in Security Testing** from Intellect Design Arena Limited in 2020.

 **Azure Fundamentals- 900 Certified from Microsoft**

 **Certified in PowerBI Basics Workshop from Skill Nation**

 **SQL Advanced Certified from Skill Nation**

# T E C H N I C A L S K I L L S

**Tools:** QTP 12, Quality Center 10, ALM, JIRA, CQ, Devops, Eclipse for Selenium, Cypress,SoapUI,Rest Assured,PowerBI

**Languages:** Java and SQL

**Domain Knowledge:** Retail, Banking, Telecom and Cloud Computing

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# P E R S O N A L D E T A I LS

**Date of Birth**: 16th May 1991

**Languages Known:** English, Hindi, Malayalam & Tamil

**Address:** No-45 Chellaiyan Nagar, 1st street, Ponniammanmedu, Chennai - 600110

**Note: Kindly acknowledge the attached annexure for IT Projects**

IT Projects

**Organization:** Corestack-Cloud Enablers Private limited

**Client:** St. James's Place Wealth Management

**Tools Used:** Eclipse,Devops,SoapUI,Cypress

**Duration:** 1year 2 months till date

**Team Size:** 12

**Project**: Core Functional

**Role**: Test Automation Lead **Description:**

CoreStack is a NextGen Cloud Governance Environment which optimizes the leverage of Cloud related activities for all the Cloud AWS,Azure,GCP and OCI

**Responsibilities:**

* Preparing Test Strategy, Test Plan and Involving in Requirement analysis discussion with Product Owner and customers
* Automation Scription for Selenium- UI Automation, Cypress – UI Automation, API Automation – SoapUI and Performance Testing
* Reviewing Test Scenarios and Test Design and performing Test Execution involving in all Scrum calls and handling the Daily Scrum calls with the Team

**Organization:** Intellect Design Arena Limited, Chennai

**Client:** St. James's Place Wealth Management

**Tools Used:** ALM, JIRA, EggPlant, Eclipse

**Duration:** 2 years (Aug’17 till date)

**Team Size:** 15

**Project**: New Business **Role**: TestLead **Description:**

St. James's Place provides effective Wealth Management and Financial Planning advice to individuals and corporates. **Responsibilities:**

* Writing test cases/test Scenarios for functional, integration level testing and Regression testing
* Writing test cases/test Scenarios Automation Script for the system testing
* Performing manual and automation testing like positive testing and negative testing, Performing System & Integration testing
* Executing the test scripts and raising bugs in Quality centre

**Organization:** Tata Consultancy Services, Chennai

**Client:** Rogers- Telecom

**Tools Used:** ALM, JIRA

**Duration:** 6 months (Jan’17 till Jun’17)

**Team Size:** 6

**Project:** Fido Buy Flow Automation

**Role:** Workflow Specialist

**Description:** Changed Price Plan and upgraded hardware flow to validate with system through User Acceptance and Regression Testing. **Responsibilities:**

* Have successfully managed Quality Analyst role by involving into End to end communication and Interaction with External and Internal Customers
* Participating in the status calls, and updating status to the Onsite
* Keenly involved in the KT Sessions given on different systems
* Interacted with Onsite team in resolving the critical bugs

**Organization:**  Tata Consultancy Services, Chennai

**Client:** Rogers-Telecom

**Tools Used:** QC, JIRA

**Duration:** 10 months (Feb’16 to Dec’16)

**Team Size:** 6

**Project:** Self Service Portal

**Role:** Workflow Specialist

**Description:** Customers centric portal which aided the generation of offline order and agreement process for customer’s wireless and cable connections. **Responsibilities:**

* Validation of real time scenarios and execution of test cases
* Raising defects, Defect tracking & finding root cause for defect
* Documenting best practices to facilitate information sharing among team members
* Shared lesson learned and best practices with team members and had discussion with Onsite lead and offshore lead whenever required
* Understanding Project Requirements by having Knowledge Transfer sessions

**Organization:** Syntel International Private Limited, Chennai

**Client:** The Home Depot

**Tools Used:** QC, QTP

**Duration:** 6 months (Apr’15 to Oct’15)

**Team Size:** 3

**Role:** Test Specialist

**Project:** Kenexa Automation using QTP 11

**Description:** Kenexa application was used for HR process in THD. It was developed for online candidates to create their own profile, undertake assessment for their own job profile. THD counterpart updated the job profile information in the website. So this entire process was automated to create the test data. **Responsibilities:**

* Writing test cases/test Scenarios for functional, integration level testing and Regression testing
* Writing test cases/test Scenarios Automation Script for the system testing
* Performing manual and automation testing like positive testing and negative testing, Performing System & Integration testing
* Executing the test scripts and raising bugs in Quality centre

**Organization:** Syntel International Private Limited, Chennai

**Client**: The Home Depot

**Tools Used** QC, Macro

**Duration:** 7 months (Oct’14 to Mar’15)

**Project:** IDM - Project Shade

**Role:** Test Specialist **Team Size:** 6

**Description:** Created the normal SKU items, super SKU items and products with three different applications. **Responsibilities:**

* Have successfully managed Quality Analyst role by involving into End to end communication and Interaction with External and Internal Customers
* Participating in the status calls, and updating status to the Onsite
* Keenly involved in the KT Sessions given on different systems
* Interacted with Onsite team in resolving the critical bugs

**Organization:** Syntel International Private Limited, Chennai

**Client:** The Home Depot

**Tools Used** Qac, DB Tool

**Duration:** 6 months (Apr’14 to Oct’14)

**Project:** Merchant Reporting DB Management

**Role:** Test Specialist

**Team Size**: 2

**Description:** Retailers Stock was maintained through a DB system and managed by generating online report and providing discounts.

**Responsibilities:**

* Validation of real time scenarios and execution of test cases
* Raising defects, Defect tracking & finding root cause for defect
* Documenting best practices to facilitate information sharing among team members
* Shared lesson learned and best practices with team members and had discussion with Onsite lead and offshore lead whenever required
* Understanding Project Requirements by having Knowledge Transfer sessions
* Participating in the status calls, and updating status to the Onsite
* Keenly involved in the KT Sessions given on different systems

**Organization:** Syntel International Private Limited, Chennai

**Client:** The Home Depot

**Tools Used:** QC, Macros, QTP

**Duration**: 6 months (Dec’13 to Apr’14)

**Projects**: Supplier Buyer Agreement

**Role**: Workflow Specialist **Team Size**: 6

**Description**: Suppliers were invited through online invitations for signing an agreement flow. **Responsibilities**:

* Interacted with Onsite team in resolving the critical bugs.
* Validation of real time scenarios and execution of test cases
* Raising defects, Defect tracking & finding root cause for defect
* Documenting best practices to facilitate information sharing among team members
* Shared lesson learned and best practices with team members and had discussion with Onsite lead and offshore lead whenever required
* Understanding Project Requirements by having Knowledge Transfer sessions