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| Objective | Get integrated with a competitive and growth-oriented in organization, where my knowledge & skills can be best utilized for mutual benefit. |  |
| Summary | Around 10 years of experience in software development with diverse background in  analysis, design, development, testing, development, and maintenance of  enterprise applications using ColdFusion based Technologies, Salesforce Admin,  Functional testing, Business Analysis, agile team handling as scrum master. |  |
| Skills & Abilities | * Expertise in end-to-end SDLC life cycle. * Experience in agile methodology and played as Scrum master role. * Exposure in Salesforce Admin module. * Extensively played roles as Business Analyst and Functional Tester. * Good commendation on project management. * Key responsibilities include requirements gathering, analysis,   module design, collaboration, end to end functional testing.   * Excellent problem solving, client handling, interpersonal skills in handling   large teams. |  |
| Experience | Company Name: Tech Mahindra Pvt Limited, Hyderabad, India Duration: March 2014 – Till Datea) Project Name: UPS Service project.Job Title: Quality Analyst   **Responsibilities:**   * Test case Preparation and Execution (Manual). * Involved in Bug analysis and Regression testing.  b) Project Name: MasterCard UAE project.Job Title: Quality Analyst   **Responsibilities:**   * Instrumental in Writing test cases. * Collaborate with QA Engineers to develop effective strategies and test plans. * Executing test cases (Manual). * Involved in Regression testing.  c) Project Name: State of Vermont Department.Job Title: Quality Analyst **Responsibilities:**   * Worked closely with the product team on the design and development of new features. * Bug Analysis and Reporting to Dev team. * Executing and Writing Test cases  d) Project Name: Bid AdvisorJob Title: Support & Quality Analyst   **Description:**  BidAdvisor is a tool which selects the optimum legal entity to use in commercial proposals.  **Responsibilities:**   * Complete life cycle involvement in migrating the legacy cold fusion application to Salesforce based application. * Played as system analyst, business analyst, developer, Scrum master roles during the transformation. * Closed worked with client and business users in bridging the gap in current system and new system, gathering new business requirements. * Involved in all phases of project implementation. * Instrumental in function and system testing, Integration testing of entire application. * Instrumental in Salesforce admin module development * Extensively involved in post-production support to stabilize the production system.  d) Project Name: Simon (Supplier Chain Management)Job Title: Sr. Software Engineer   **Description:**  The Vetco Gray Supply Information Management Online (SIMON) system provides VGI with a purchasing and supply management data warehouse that along with the e-commerce software gives 24 hour access to critical data. This information improves the quality of our supply chain, reduces lead-times for material revision notification; and ultimately reduces costs.  **Responsibilities:**   * Single point of contact and complete ownership in maintenance and enhancements to different applications like EBIZ, EAIMS and WISE in Oil & Gas domain for GE. * Worked with application users getting the issues resolved. * Developed/modified ColdFusion/HTML pages. * Handled time critical and high visibility and high priority project delivery for remediating Application vulnerabilities. Collaborated with large teams in getting the job done. * Created 40 Automated Scheduler JOBS in DBMS system and Monitoring on table data updates on time.  2. Company Name: Broad Ridge Financial Services Pvt Ltd, Hyderabad, IndiaProject Name: Item Kit ManagementJob Title: Member Technical (Development & QA) **Duration:** **Apr 12-Sep 12**  **Description:**  This enhancement being the phase one of IKM-EDGE will allow the Client Service users at Broadridge to review transactions based on the priority that is initiated as part of the bulk imports for creating an item. It will also allow the Client Service users at Broadridge to view the history of transactions for each item.  **Responsibilities:**   * Performed Functional testing, integration testing and white box testing * Involved in maintenance and enhancements to the site * Developed/modified HTML pages * Documented the changes done in modified pages * Involved in using ColdFusion Administrative tools. * Implemented security scan fixes for this order portal * Interacted with developers in fixing defects. * Documentation.   **3.** **Company Name:** **HCL Technologies Ltd, Bangalore, India**  **Project Name:** **Laser (Leveraged Applications Service & Rationalization)**  **Job Title:** **Support Analyst**  **Duration:** **Oct 09-Feb 11**  **Description:**  Balance Sheet Substantiation application helps business users by generating packs from the various input feed files. Also, it can give out MIS reports using the substantiated packs that are fed into the system by the business users.  **Responsibilities:**   * Root cause analysis involving code investigation and problem management. * Analyze and fix the bugs, update the status to L2 Team. * Address more complex end-user ad-hoc queries/report requests that cannot be handed by L1 * KER and support documentation maintenance, managing the knowledge base of known problems and workarounds/solutions.   **4.** **Company Name: Alltel Communications, AR, USA, India**  **Project Name: Turnover Reporting Tool**  **Job Title: ColdFusion Developer**  **Duration : May 08 – Dec 08**  **Description:**  The objective of these turnover enhancements are to ensure that everyone, from a supervisor to execute management is viewing consistent turnover data calculations produced on the same day.  Data for reports is a snapshot of data processed through the same time period as the headcount data generated and sent to internal reporting.  **Responsibilities:**   * Involved in using ColdFusion Administrative tools. * Involved in setting up a data source with the ColdFusion administrator and setting up database connections using ODBC services. * Developed re-usable components and custom tags in ColdFusion   **5.** **Company Name: Catholic Relief Services, MD, USA**  **Project Name: Designing the Timesheet**  **Job Title: ColdFusion Developer**  **Duration : Aug 07-April 08**  **Description:**  It is a web-based timesheet application which is used by the CRS employees. It Includes email notifications to encourage prompt submission of timesheets. This timesheet is user friendly and consolidates time entry towards projects as well as holidays, sick time etc.  **Responsibilities:**   * Involved in maintenance and enhancements to the site * Involved in requirements gathering * Developed/modified ColdFusion/HTML pages * Developed re-usable components and custom tags in ColdFusion * Developed front end forms using HTML/DHTML and CSS. * Documentation |  |
| Education | Stratford University – USA – M.S (Mater of Science) **Anna University – India – B.Tech (CSE)** |  |
| Communication | Having excellent communication and interpersonal skills, interacted with clients and customers in gathering the business requirements, transforming the business requirements into technical modules.  Exhibited exemplary business acumen in presenting the application demos to the clients, customer interaction and problem-solving including user education. |  |
| Leadership | Mentored small team in getting the job done. Driving the business meets to understand and bridge the gap between client and team to make them on the same page. |  |
| References | Client Name: Hanken, Oliver  Email: [oliver.hanken@bakerhughes.com](mailto:oliver.hanken@bakerhughes.com)  Manager Name: Sonawane, Pramod  Email: [pramod.sonawane@bakerhughes.com](mailto:pramod.sonawane@bakerhughes.com) |  |