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| **VENKATALAKSHMI PABBU** | **: 9392898468**  **:** [pabbu.v.lakshmi@gmail.com](mailto:pabbu.v.lakshmi@gmail.com) |



# PROFILE SUMMARY

# 1 year 4 months of experience in Customer Relationship Management using Microsoft dynamic CRM. Experience on Technical and Functional areas using MS Dynamic CRM. Experience in Configurations, Customization.

# SKILLS

# MSD365

# C#

# JavaScript

# HTML, CSS

# Power Automate

# Hands on Experience Working on Dynamics CRM or Power Apps Portals

**WORK EXPERIENCE**

 **(1 year 4 months)**

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| **HCL Tech, Vijayawada** | **Software Engineer** | **Feb 2022 – Till Date** |
| **Project Name** | BUSINESS IT DELIVERY (2) | |
| **Project Description** | This Project support HCL to manage their customers Sales Module using MS Dynamics 365 CRM. It includes leads, opportunities, contacts, and other information related to the customer lifecycle. This project uses SAP, UNICA, FLEXNET, ECOMM and other more integration systems for data integrations. | |
| **Roles&**  **Responsibilities** | * Configured Dynamic 365 Entity, Dashboards, charts, views, Fields. * Worked on Process- Business process flows, Workflows * Worked on Plugins. * Worked on Power automate Flows. * Created Business rules. * Good Knowledge on using JIRA Software. * JavaScript, HTML design. * Worked on Templates. * Created buttons using Ribbon Workbench Tool. * Knowledge on Security Roles and Relationships. | |

# SCHOLASTIC RECORD

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| **Degree** | **Board / University** | **Year** | **Percentage** |
| B. Tech (E.C.E) | Adarsh College of Engineering | 2017-2021 | 72.3 |
| XII | Sri Prakash Junior College | 2016-2017 | 86.4 |
| X | Z.P.P.H. School | 2014-2015 | 87 |

# PERSONAL DETAILS

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| **Date of Birth** | 16th December 1999 |
| **Address** | D.NO:3-105, Krishanalayam, Kotalopala street, Benda Pudi Village, East Godavari District, AP, 533406. |

# DECLARATION

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# I hereby declare that the information contained here is true and correct to the best of my knowledge and Belief.

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# Location Signature

# East Godavari Venkatalakshmi Pabbu

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