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| **Nethravathy. N**  **Certified Scrum Master**       |  | | --- | | **Contact** |     **Address**  Bengaluru, KA, 560003  **Phone**  9980624624  **E-mail**  2006.nethra@gmail.com     |  | | --- | | **Skills** |  * Domain: Cybersecurity, Travel, Airline Solutions Crew, Healthcare, Utilities, Energy, Power, ERP Solution * Languages :Java, VB Script basics, SQL. * Operating Systems: Windows, Unix, Linux * Test Management Tool: XRAY JIRA, HP Quality Center,Teamserver Foundation * Project Management Tools :Version One, Rally * Database: SQL, Oracle * Defect Tracking Tools: Bugzilla, ALM, JIRA * Configuration Tools : Tortoise SVN, Tortoise GIT * Platforms: Windows XP/Server 2003/7/server 2008, Unix * Documentation: MS Word, Excel, PowerPoint * Automation: Fitnesse, Robot Framework. * Performance Automation Tool: JMeter * Continuous Integration Tools: TeamCity, Jenkins | Certified Scrum Master. Having almost 2 Years of Experience on Scrum Master Role. Coach the Scrum Team about the Agile methodologies.  Collaborates with Developer team, Project Managers and salespeople to implement application designs supporting customer needs and technical challenges. Offers product training, Testing and continuous improvement for cost-effectiveness and market leadership.  Having 14 years of experience in Manual Testing, Complete understanding about Product Development life cycle and the challenges involved in quality assurance and certification of products. Experience in Functional, Regression, Installation, Internationalization, UI standards, Usability, Performance testing. Experience in preparing Test Plans, Test Designs, Test cases, Test Data, Release Plans and responsible for Planning, Scheduling, Tracking and reviewing the testing activities Proficient in Testing Web based/Standalone applications.  Experience in interacting with customers/clients and handling the project/team activities.  Worked on Multiple projects simultaneously with one-point contact between offshore & Onsite, Coordination with Development, monitoring every phase of testing & updating the test deliverable etc.   |  | | --- | | **Work History** |      |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | 2021-08- Till 2023-06 |  | **Certified Scrum Master**  **Delixus Software India Pvt. Ltd., Bangalore, Karnataka**  **Client Name: Tenable, Inc**  Manages the Cyber Security  **Responsibilities:**   * Coached Teams in Agile practices and provided necessary training to create a positive mind-set to Agile methodologies. * Led Sprint reviews, daily scrums and planning meetings to realize full team engagement. * Drove Scrum Team progress to overcome obstacles and realize success throughout the life of each sprint. * Facilitated Scrum framework – Sprint Planning, backlog grooming, daily scrums, sprint reviews and sprint retrospectives. * Planned Agile best practices and encourage team cohesion, overcoming impediments and hurdles to productivity.   **Quality Assurance Manager**  **Delixus Software India Pvt. Ltd., Bangalore, Karnataka**  **Client Name: Tenable**  Manages the Cyber Security  **Responsibilities:**   * Team Management * Gap analysis on the existing Process * Planning and prioritizing the day today work. * Understand the team members Knowledge on Domain and Testing Concepts. * Coordination with the team. * Anticipating QA All hands meeting with Onshore and off site team Members on Status update of features implemented in Sprint Releases. * Identify the Regression test cases to meet the Regression activity when release is planned. * Estimation on testing Efforts. * Risk Analysis if any * Approach, Methodologies on testing Activity * Creating Test Plan, Test Sets, and Tracking quality issues in XRAY JIRA. * Reviewing and tweaking the test deliverables like Test case, Releases reports. * Guiding and training the team to meet the Testing Process. * Team Knowledge sharing session on Domain and Testing concepts, Automation. * Architecture of the Products been tested. * Database concepts and any related technology * QA Methodologies and Approach on testing Activity. * Test Plan on the new Release. * End to End flow of the product for better testing Coverage. * Review the customer issues to minimize and give a better quality. | | |  | 2020-06 - 2021-07 |  | | **Quality Assurance Manager**  **Idea Infinity IT Solutions, Bangalore, Karnataka**  **Client Name: BESCOM, CESCOM**  **ERP: The** main objective of an ERP domain is to combine information and processes from all divisions of an organization and merge them to create a structured working system. It can either reside on a centrally placed server or on individual servers that are combined on a separate server. The software helps to connect many aspects of a business together.  **Responsibilities:**   * Gap analysis on the existing Process * Planning and prioritizing the day today work. * Understand the team members Knowledge on Domain and Testing Concepts. * Coordination with the team. * Anticipating QA All hands meeting with Onshore and off site team Members on Status update of features implemented in Sprint Releases. * Identify the Regression test cases to meet the Regression activity when release is planned. * Estimation on testing Efforts. * Risk Analysis if any * Approach, Methodologies on testing Activity * Creating Test Plan, Test Sets, and Tracking quality issues in XRAY JIRA. * Reviewing and tweaking the test deliverables like Test case, Releases reports. * Guiding and training the team to meet the Testing Process. * Team Knowledge sharing session on Domain and Testing concepts, Automation. * Architecture of the Products been tested. * Database concepts and any related technology * QA Methodologies and Approach on testing Activity. * Test Plan on the new Release. * End to End flow of the product for better testing Coverage. * Review the customer issues to minimize and give a better quality. |  |  |  |  |  | | --- | --- | --- | --- | |  | 2019-11- 2018-03 |  | **Senior QA Engineer**  **Bank Of America, Dallas United States of America**  **Client Name: Bank Of America**  **COUNTERPARTY CrediT RISK**   * Performed system analysis, provided Level 2 & 3 support and maintenance of the entire system during UAT testing. * Supported Information Chief Data Office line of business which is part of counterparty credit risk in environmental management. * Provided a single consolidated platform for management of BOFA counterpart credit risk for traded products. * Ensured data quality and integrity of QA environment. * Supported code deployment and processing to support multiple releases. * Performed and monitored spark batch with different trades, scenarios, pricing, simulations, and aggregations. * Worked on credit studio batches to perform different activities. * Worked on UAT environment for build management and deployment. * Supported new production releases and deployments. * Developed new jobs as per the requirement of the business in Unix environment. | |  | 2017-11- 2018- 05 |  | **Test Analyst**  **Hospital Corporation of America, Nashville, United States of America**  **Client Name: Hospital Corporation of America**  An application identifies exceptions to provide an efficient method for leaders to view and validate kronos information  **Responsibilities:**   * Involved in Regression testing * Effective communication of the bugs to the development team and getting them fixed. * Involved in Identifying test Scenarios. * Writing, Reviewing, and Execution of Test cases. * Performed Iteration, feature functional, integration and system testing. * Conducted the sanity testing. | |  | 2013-02 2016-11 |  | **Contributor QA Engineer**  **Sabre Airline Solutions, Bangalore, Karnataka**  **Client Name: Virgin Australia**  Tool which assists airline in to ensure efficient deployment and tracking of crew at minimum cost while maintaining flight reliability, schedule integrity and adhering to civil, company and union-negotiated rules as well as meeting agreed upon crew 'quality of life' needs.  Responsibilities:   * Effective communication of bugs to the development team and getting them fixed. * Involved in Implementation of QA process. * Involved in ALM standardization. * Conducted sanity testing. * Updating Iteration status report to Manager. * Involved in MUT testing for performance. * Leading team, daily stand-ups, training sessions & ramp up activities. * Minimized resource and time losses by addressing employee or production issues directly and implementing timely solutions. * Evaluated employee skills and knowledge regularly, providing hands-on training and mentoring to individuals with lagging skills. * Tracked receipts, employee hours and inventory movements. * Developed monthly and daily production output plans to deliver on customer service and financial metrics. |  |  |  |  |  | | --- | --- | --- | --- | |  | 2009-02 - 2012-11 |  | **Senior Software Test Engineer**  **ArisGlobal Private Limited, Bangalore, Karnataka**  agSignals is Signal detection, extensive querying and data-mining tool which provide Analysis of safety data gathered from the ARISg Safety system of pharmaceutical companies and regulatory authorities. agSignals helps you easily extract, transform and load the existing adverse event tracking data stored in the ARISg core database to the agSignals database.  **Responsibilities:**   * Interaction with Customers, Business Analysts and Analysis of the new stories & prepared test scenarios. * Preparing Test Plans for the QA cycles. * Design/Develop and execute Test Scenarios and Test cases * Testing patches/production bugs implemented * Reporting the defects/bugs and Defect tracking * Documenting Product Validation Document. | |  | 2007-02 - 2009-11 |  | **Test Analyst**  **Hewlett Packard Private limited , Bangalore, Karnataka**  EDS MetaVance Administration and Finance Application is an enterprise system for health care organizations that support both managed care and indemnity health insurance lines of business. MetaVance supports processes such as claims processing, member eligibility, and health care provider management.  **Responsibilities:**   * Development of Functional & System test cases. * Execution of the system test cases as part of system testing. * Creating Regression test Suites. * Regression testing (Manual). * Preparation of traceability matrix * Ad-Hoc testing of the product. * Defect cycle management. | |  |  |  |  |  |  | | --- | | **Education** |      |  |  |  |  | | --- | --- | --- | --- | |  | 2000-2004 |  | **Bachelor Of Engineering Computer Science**  Vishweshwaiariah Technological University  Nitte Institute Of Technology, Bangalore, Karnataka | |  |  |  |  |      |  |  |  |  | | --- | --- | --- | --- | | **Certifications** | | | | |  |  |  | * Certified **ISTQB** Foundation (CFTL) from ITB * **CSM** – Certified Scrum Master | |  |  |  |  | |

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