****



Swati Tambe

[tambe.swati@outlook.com](mailto:tambe.swati@outlook.com) / 87797 55509. Thane, Mumbai.

Test Engineer/Quality Analyst

Motivated and results-driven ISQTB Agile Extension & Tester Foundation Certified Test Engineer with 7+ years' experience in gathering requirements and developing test scripts for technical products. Proven ability to identify business needs and develop valuable solutions to improve accuracy and process efficiency. Seeking an opportunity to drive business effectiveness through automation.

**SKILLS:**

* Overall Testing Skills: Functional testing, Exploratory testing, Regression Testing, End to End testing, CD/CI, test case preparation, test planning, test estimation, Acceptance, Integration, Manual & Automation testing, Agile, Waterfall, Exploratory Testing
* Testing Methodologies: SDLC, STLC, Defect Life Cycle, Agile, Testing User Stories, Sprint Review, Sprint Retrospective, Daily Stand Up, Story Planning.
* Project Management Tool: HP QC, Confluence Jira, Bugzilla, Lotus Suite, MS Team City.
* Automation Tool: HP - QTP 9.2, Java Selenium -Web Driver (POM)
* Knowledge of: AWS GIT, Team City, RPA – UiPath (Desktop & Web Auto) SQL, TestNG, Test Café.

**ACADEMICS:**

* **MSc** **Computer Science** University of Mumbai with distinction 70%, India.
* **BSc** **Computer Science** University of Mumbai with distinction 75%, India.
* **JRD TATA Scholarship, Mumbai** for achieving distinction to pursue M.Sc. in Comp Science.

**Additional Professional Qualifications:**

* ISTQB - Certified Tester - Foundation Level 2009
* ISTQB - Certified Tester - Agile Tester Foundation Extension Level 2016
* IRDAI – IC38 - Insurance Regulatory and Development Authority of India

**INDUSTRY EXPOSURE:**

**Total Testing Exp:** 7 yrs 4 mnts (Manual 5 yrs. and 2 yrs. blended role with automation testing)

**Company:** Ideagen PLC (Sep 2017 – Apr 2019)

**Role:** Test Engineer **Project:** Q Pulse (Client Server & Web Cloud AWS)

Q-Pulse is a QMIS used by many organizations for document management & control comply with industry specific standards and regulations. Q Pulse has many other quality activities such as audits management, risk management, incident & occurrences management and quality improvement plans.

**Roles & Responsibilities:**

* Clearly understanding User Stories and developing test cases as per acceptance criteria primarily using exploratory testing and black box test tech.
* Carrying out feature, regression, functional and end to end testing based on user stories completing entire workflow or epic.
* Review user stories and design documents to give feedback.
* Identify, log bugs thoroughly during execution and track bugs on user stories in each sprint.
* Well versed with agile methodology life cycle – participating in agile sprint ceremonies like sprint review, sprint estimation games, sprint retrospective and daily stand up.
* Work closely with other departments or technical resources to help verify customer defects. Using SQL Profiler, Fiddler and SQL Management Studio for more technical issues with help of 24\*7 in house support service team.
* Well versed with company’s Windows client and server architecture including installers managed on different AWS instances.
* Testing mobile app on different devices for regression testing plus any hot fix releases.
* Used Click Once to support other teams within the business for migration from client server to cloud based standalone exe.
* Worked on company’s inhouse Selenium Test Automation Framework for web products along with Test Café and Test Craft for CI/CD testing process.
* Giving coaching to new member or contact centre for knowledge transfer or walk thru of applications or app.

**Company:** J. P. Morgan Chase, India (May 2010 May 2011)

**Role:** Quality Assurance Analyst **Project:** PEGA Rules Process Commander (PRPC) – Fund Transfer

**Domain:** Banking and Finance.

PRPC is a Business Process Management platform having Smart Investigation engine or tool used by JPMC for its Fund Transfer functionality of different currency having different XML formats added with security level. Worked with UK based Line of Business for Barclays & NatWest PLC.

**Role & Responsibility:**

* Effectively writing scope oriented Functional, Regression, System Integration and User Acceptance Test Scripts for the Testing phase.
* Creating test environments, test bed, Database connections, pseudo-SQL queries required before execution of project.
* Participating Kickoff Meetings, Team Meetings, status calls with Business Analysts, Dev Team and Test Coordinators during execution phases and test closure phases. Ability to quickly grasp the application overview on basis of numerous technical & business Specifications.
* Well coordinating on reporting status during scripting & executing phase, handled knowledge transfer sessions and informing issues and asking clarification on sections of project.
* Worked closely with other team members in peer reviews during all phases of testing.

**Company:** AON Hewitt Associates (Mar 2006 – Mar 2010)

**Role:** Test Engineer **&** Automation Developer **Project:** Compensation Tool (Base Product)

Compensation Tool is a web-based application having 3 major modules: Base Pay, Stocks and Short-Term Incentives. Managers, Super Managers or COEs of the respective units can make changes of their reporting employees as per the performance cycle carried out in the companies.

**Role & Responsibility – Automation Developer:**

* Involved in designing the appropriate framework for the automation scripts for the application.
* Preparing Low Level Documents (LLDs) for the automated script of each module and maintaining as per changes in the business requirement. Maintaining documents required for ISO Certification.
* Worked closely to develop POC – Proof of Concept for Automation testing for CompTool with team.
* Developing and debugging the descriptive code in QTP and making time to time changes in script as and when there is change in business requirement.

**Project** myHR

**Role:** Test Engineer and SQA Software Quality Assurance

Compensation is web-based intranet application used by client. This project will provide an e-interface to all employees to maintain their personal information through intranet facility. It has two major modules Employee Self Service and Managerial Self Service.

**Project:** Deploy Recruiting System.

Deploy Recruiting System is a web-based recruiting portal used by the client to maintain database of resumes and job details according to the requirements of companies.

**Role & Responsibility as Test Engineer:**

* Effectively writing scope-oriented Test Scripts for the entire software Testing phase and User Acceptance Testing Phase.
* Writing SQL Queries for Database testing with application. Writing test scripts and executing for VISIO work flows of process application.
* Worked on localization testing phase for French language for client application.
* Good documentation skills for maintaining Issue Logs, Quality Management System (ISO) with regular updates and action taken on the issues. Performed well as team player and handled individual responsibility with dedication.

**Role & Responsibility as Software Quality Assurance (SQA):**

* Proficient to understand the quality prospects applicable to the project as per the Quality Management System (QMS) of ISO Certification 9001:2000.
* Preparing SQA Report and Configuration Audit Checklist of the project on monthly basis with close inspection of the quality related documents with Team Lead of the project.
* Able to grasp quickly and associate the changes associated in the templates of QMS to the project quality structure and baseline accurately.

**Company:** Megaware Technologies (2005 - 2006)

**Role:** Trainee Test Engineer

**Project:** Data Acquisition System (Pathology Lab System)

**Role & Responsibility as Trainee Test Engineer:**

* Creating and executing test cases in excel sheet.
* Logging and retesting defects in Bugzilla
* Maintaining builds on separate test machines.

**EXTRA ACTIVITIES:**

Participated in various inhouse competitions conducted by company on festive days.