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| SULAIKHA M A  Email:  msulaikha@gmail.com  **Contact Number:**  Mob: - +91 8884735302 Address for Communication: L1504,Ajmera Infinity, Neeladri Nagar, Electronic City Phase1, Bangalore-560 100  **Permanent address:**  Maravettickal House,  Kunnam, Muthalakodam P.O, Thodupuzha,  Idukki-685 605,  Kerala. Personal Details: Date of Birth : 4-5-1985  Sex : Female  Nationality : Indian  **Languages known:** English, Malayalam& Hindi.  **Hobbies:-**  Reading & Traveling.  **Personnel Strengths:**  Self Motivated, Energetic and Team Player | Career Objective   * Seeking career enrichment in the domain of Software Development& Programming.   Experience   * Total experience 🡺 16 + **Years** * In **ennVee Technologies Ltd. Bangalore – 10 Months (July 2022- Till Date)** * In **Wipro Technologies Ltd. Bangalore – 1.4 Months (March 2021 – July 2022)** * In **HCL Technologies Ltd. Bangalore – 3.4 Years (April 2016 – June 2019)** * In **Infosys Technologies Ltd. Bangalore – 9.2 Years (Feb 2007 – April 2016)**   Education   * B.Tech in Computer Science and Engineering from Cochin University of Science & Technology.   Technical Skills  Platforms worked on **:**  Mainframes,AS400  Languages **:** COBOL,JCL  Technology **:** Middleware  Tools Gentran 5.2,6.2 , IBM Sterling Integrator, NetSuit, GXS Opentext Bizlink/Securelink,BizManager, WebMethods, TrustedLink, Rocket EDI, SAP,JDE.  Mapping Skills on **:**  EDI EDIFACT,X12, XML  Operating Systems **:** Windows NT/95/2000/xp  Databases **:** DB2, SQL, JDE    Area of Interest   * **EDI B2B process**   Profile   * Having 10 years of experience in **EDI middleware.** * Having 4.5 years of experience in **Mainframe** development. * Worked on **EDI Gentran on Mainframe(X12 and EDIFACT)** and **Sterling Integrator**. * Worked on **Opentext EDI** maps and **NetSuite ERP system**. * Worked on **GXS Opentext Bizlink/Securelink** and **BizManage**r to perform managed file transfers (MFT), messaging, mapping, translation, tracking and auditing B2B transactions. * Worked on **EDI webMethods and SAP IDocs.** * Experience in both Inbound and outbound transactions for large scale **B2B EDI systems**. * Experience in **JDE ERP** system and **JDA supply chain management system**. * Experienced in developing interfaces and maps involving XML, IDoc, DB2, SQL Server databases. * Experience in VB.Net and Visual studio 2012 * 2.5 Years’ experience in AS400(COBOL/ 400 and CL) * Experience in requirements gathering for EDI application development * On call support and Client services for solving tickets * Trained in IBM Mainframes (MVS, JCL, COBOL, CICS, DB2). * Trained in Easytrieve for Mainframes development.   Certification Details   * Did the Mainframe Foundation Certification * Did Mainframe Basic Programming certification * Did Advanced Mainframe Programming certification * Did Infosys Quality Certification * Did the foundation certification for hi-tech and discrete manufacturing and Introduction to Retailing certification. * Did advanced hi-tech and descrete manufacturing certification. |
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| EDI B2B Project Experience |

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| **Lawn and Garden, USA** |

**Skills Used**

EDI (X12, EDIFACT, XML, JSON), Rocket EDI, JDE.

**Role in the project**

I am the Principal EDI Functional Consultant for the project. Major transactions were 850,855,856,810,864,824,997.

**Responsibilities**

* Monitor the transaction queues for failed transactions.
* Analyze the reason for failure and fix the issue.
* Reprocess the failed transactions.
* Report the business issues to corresponding team.

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| **Omron EDI Standardization - EDI Migration from Trusted Link to Rocket** |

**Skills Used**

EDI (X12, EDIFACT, XML, JSON), Rocket EDI, JDE.

**Role in the project**

I am the Principal EDI Functional Consultant for the project. Major transactions were 850,823,214, 830, 844, 846, 862, 943, 944,810, 846,849,855, 856, 870.

**Responsibilities**

* Analyze the current business processes and the design of current business flows.
* Prepare the functional documentation and share with JDE functional team to design to create the JSON schema.
* Work with Integration team to enable the integration from and to the JDE System.
* Perform technical and Omron user testing of EDI implementation.

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| **Lawn and Garden EDI JDE Integration – Migration from Fiskars Trusted Link system to Rocket EDI** |

**Skills Used**

EDI (X12, EDIFACT, XML, JSON), Rocket EDI, JDE.

**Role in the project**

I am the Principal EDI Functional Consultant for the project. Major transactions were 850,855,856,810,864,824,997.

**Responsibilities**

Analyze the current business processes and the design of current business flows.

Prepare the functional documentation and share with JDE functional team to design to create the JSON schema.

Work with Integration team to enable the integration from and to the JDE System.

Perform technical and L&G user testing of EDI implementation.

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| **Estee Lauders** |

**Skills Used**

EDI (X12, EDIFACT, XML and Tradacom), MyWebmethods, SAP.

**Role in the project**

I am the EDI web Methods offshore lead for the project. I am leading the team from offshore and work as EDI Business consultant for client. Major transactions were ORDERS, ORDRSP, DESADV, INVOIC, SLSRPT, INVRPT, IFTMIN,850,855,856,945,810.

**Responsibilities**

* Gather the requirements for transactions from business and partners.
* Design of mapping specification and coordinate with the middleware team to complete the development.
* Unit testing and Integration testing of map
* Interaction with the customer, providing online technical solutions, trouble shooting

for the customer’s problems.

* Integration testing and partner testing.
* Generate EDI Data and send for customer’s approval.
* Work on Cab approvals and Deployment on to production environment.
* Postproduction support.
* Documentation and code reviews.
* Monitor the production system for business continuity.
* Give Knowledge transfer session for new team members.

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| **Constellation Brands** |

**Skills Used**

EDI(X12 and EDIFACT), GXS Bizlink/Securelink, BizMapper, JDE ERP tool, JDA

**Role in the project**

I was the EDI Bizlink offshore lead for the project. I was leading the testing team from offshore and worked as SME for client. Major transactions were 850,855,856,945,810.

**Responsibilities**

* Gather the requirements for transactions from business and partners and
* Design of maps and setting up test environment.
* Unit testing of map
* Interaction with the customer, providing online technical solutions, trouble shooting

for the customer’s problems.

* Integration testing and partner testing.
* Generate EDI Data and send for customer’s approval.
* Deployment on to production environment.
* Post production support.
* Documentation and code reviews.
* Monitor the production system for business continuity.
* Give Knowledge transfer session for new team members.

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| **GOOGLE** |

**Skills Used**

EDI(X12 and EDIFACT), GXS gateway, Dell Bhoomi, Netsuite

**Role in the project**

I was the Business Analyst for the project. I was leading the testing team from offshore and working as a coordinator between the offshore and onsite. Major transactions were 850,856,945,810.

**Responsibilities**

* Prepare the correlation logic based the mapping logics provided by the map development team provided.
* Prepare the test cases for the testing team.
* Review the test results against the mapping specification document and identify the map gaps.
* Report the issues with the onsite and map development team.
* Make sure the closure of open issues.
* Retest the maps and revalidate the results and make sure that issues are resolved.
* Documentation and code reviews.
* Give Knowledge transfer session for new team members.

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| **XPO LOGISTICS** |

XPO Logistics, Inc. ([NYSE](https://en.wikipedia.org/wiki/New_York_Stock_Exchange): [XPO](https://www.nyse.com/quote/XNYS:XPO)) is a [U.S.](https://en.wikipedia.org/wiki/United_States) corporation and one of the world's ten largest providers of transportation and logistics services. XPO ranks as the second-largest provider of both [freight brokerage](https://en.wikipedia.org/wiki/Freight_company#Logistics_brokers) and contract logistics services in the world. It has the largest owned trucking fleet in Europe, operates the largest platform for outsourced e-fulfillment, and in Western Europe is the leading provider of [less-than-truckload](https://en.wikipedia.org/wiki/Less_than_truckload) (LTL) services. In North America, XPO is the second-largest LTL carrier, the largest manager of expedited shipments, the largest provider of last-mile logistics for heavy goods, and the third-largest intermodal provider.

**Skills Used**

EDI (X12 and EDIFACT), Gentran, Axway sentinel,SPUFI, DB2, File Aid, Inter-testing, FTP and JCLs, JIRA Ticketing tools.

**Roles in the project**

I was the EDI Developer for Less than Truck business line. I was leading the EDI onboarding team from team from offshore. Have experience in 204,990,210,211,214,997 Transactions. I have worked on almost 50+ trading partner setups.

**Responsibilities**

* Gather the requirements for transactions from business and partners.
* Design of maps and setting up test environment.
* Unit testing of map
* Interaction with the customer, providing online technical solutions, trouble shooting

for the customer’s problems.

* Integration testing and partner testing.
* Generate EDI Data and send for customer’s approval.
* Deployment on to production environment.
* Post production support.
* Documentation and code reviews.
* Give Knowledge transfer session for new team members.

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| **INGRAM MICRO EDI DEPLOYMENT PROJECT** |

Ingram Micro is the world’s largest technology distributor and a leading technology sales, marketing and logistics company. Ingram Micro’s global EDI sub-system is comprised of over 65 different EDI applications including full upstream and downstream Order Management, Carrier/Shipment Management, Inventory Management, Financial Processing and numerous other business processes. It services all Ingram Micro regions and supports over 2000 trading partners. Approximately, 11 million transactions are exchanged a month. Most EDI traffic is exchanged over the Internet and the remaining over a Value Added Network. Ingram’s EDI business partners include but are not limited to customers, vendors, IM-Logistic Clients, Carriers and Financial Institutions.

**Skills Used**

EDI (X12 and EDIFACT), Gentran, IMPULSE, SPUFI, EDI-IIN, DB2, File Aid, Inter-testing, FTP, Control-D,Control-M,Value Added Network and JCLs.

**Roles in the project**

I was the EDI Developer for Ingram Micro Europe Team. I was working as Offshore lead for UK team.

**Responsibilities**

* Attend the Project Kick off Call with Ingram Micro(IM) and partners and gather the requirements for transactions from IM and partners and decide the go live date for the projects and enhancements.
* Preparation of Unit Test Cases for map.
* Design of maps and setting up test environment.
* Setting up the communication method like VAN and CYCLON for sending and

receiving the EDI data from and to the partner.

* Unit testing of map
* Handling meetings with the clients regarding the issues reported on the testing and

requirement issues.

* Interaction with the customer, providing online technical solutions, trouble shooting

for the customer’s problems.

* Integration testing and partner testing.
* Generate EDI and Application Data and send for customer’s and IM’s approval.
* Transition to the first level support team regarding the flow.
* Deployment on to production environment.
* Post production support.
* Documentation and code reviews.
* Give Knowledge transfer session for new team members.

B2B partners of Ingram Micro

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| 1. IBM UK and Ireland ORDERS/ORDRSP/INVOICE |

**Company : IBM**

**Country : UK and Ireland**

**EDI Standard used : EDIFACT**

**Transactions : Orders, Order Response, Invoice**

**Transaction Type : Inbound**

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| 2. T-System ORDERS/ORDRSP/ORDSTS/INVOICE/DESADV |

**Company : T-System**

**Country : Switzerland**

**EDI Standard used : EDIFACT**

**Transactions : Orders, Order Response, Order Status, Invoice, Dispatch Advice**

**Transaction Type : Inbound**

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| 3. Lenovo ORDERS/ORDRSP/SLSRPT/INVRPT |

**Company : Lenovo**

**Country : Germany, UK, France, Belgium**

**EDI Standard used : EDIFACT**

**Transactions : Orders, Order Response, Sales Report, Inventory Report**

**Transaction Type : Outbound**

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| 4. Computacenter ORDERS |

**Company : Computacenter**

**Country : France**

**EDI Standard used : EDIFACT**

**Transactions : Orders, Order Response, Sales Report, Inventory Report, Invoice, Dispatch Advice**

**Transaction Type : Outbound**

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| 5. Source 850/855/856/810 |

**Company : Computacenter**

**Country : Canada**

**EDI Standard used :** ANSI X12

**Transactions : 850/855/856/810**

**Transaction Type : Outbound**

**Other Companies Handled**

* John Lewis
* Electronic arts
* Quantum
* Microsoft
* Metro
* Sony
* Seagate
* Logitech
* Brother
* Source

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| **Enhancements worked on:** |

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| **Company worked for** | **Enhancement work** |
| Amazon | Enhancement of ORDERS, ORDRSP, INVOIC, DESADV to map the correct ship to address. |
| Apple | ORDERS mapping enhancement of scheduled delivery date at message header level. |
| ARES | This is an enhancement to the current ORDERS map to allow for drop shipments and to add Carrier |
| Belkin | Roll out of map for SLSRPT and INVPRT |
| Cisco | The request is to assist Cisco with testing back office changes. Cisco require 5 test INVRPT to be sent through Succesful INVRPT,Partial fail INVRPT, INVRPT message with syntax error, Rejected INVRPT, Duplicate INVRPT. |
| Computacenter | Enhancement to include store number in address for fulfillment/drop ship ORDERS. |
| Computacenter | Enhancement of ORDERS to move the contact and telephone number to attention field. |
| Computacenter | Enhancement of ORDERS to map ship-to-addresses which were missing in vendor SAP system. |
| FSC | The enhancement of ORDERS map to change the address format as per partner need. |
| IBM | Enhancement of INVOICE map to map the customer reference number. |
| Makro | Change of customer reference in DESADV |
| Xerox | It is an enhancement of SLSRPT. Xerox requires us to differentiate our Sales by Location ID (LOC seg) for DK and SE. |
| Antec | Enhancement to change the ISA/GS for outbound 850. |
| Ergonomics | Testing for drop ship 850 |
| Linksys | Testing for 846 and 867 for US and CA |

**Mainframe Projects**

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| **Amex Triumph Project** |

American Express Company, also known as Amex, is an American [multinational](http://en.wikipedia.org/wiki/Multinational_corporation) [financial services](http://en.wikipedia.org/wiki/Financial_services) corporation headquartered in [Three World Financial Center](http://en.wikipedia.org/wiki/Three_World_Financial_Center), [Manhattan](http://en.wikipedia.org/wiki/Manhattan), New York City, New York, United States. Founded in 1850, it is one of the 30 components of the [Dow Jones Industrial Average](http://en.wikipedia.org/wiki/Dow_Jones_Industrial_Average). The company is best known for its [credit card](http://en.wikipedia.org/wiki/Credit_card), [charge card](http://en.wikipedia.org/wiki/Charge_card), and [traveler's cheque](http://en.wikipedia.org/wiki/Traveler%27s_cheque) businesses. Amex cards account for approximately 24% of the total dollar volume of credit card transactions in the US.

Since Amex became a Bank holding company in 2011, They were required to follow all banking and regulatory requirements and be liable for any customer harm. There was an increased focus in addressing incidents which would have negatively impacted Card members, Amex is required to remediate the Card members if identifying the issue.

**Project Details**

Currently working on a tool to remediate the card members if the card members are over charged for any statement cycle. The tool extract the data from tables related to card member like Delinquency History evaluation, Late Fee evaluation, Over-limit evaluation, Tier Evaluation, NG Check evaluation, Grace & GORD evaluation, and Stoppage Criteria. The tool writes output comprising a detailed & summary report for validation of the results. The tool also writes output to be fed to the Services such as Update Account Terms, Update Credit History, Add Financial Transaction to process Tier Changes, Delinquency History Change, Late Fee History Change, and Late Fee updates. It also generates SQLs to be executed to change Transactor & revolver indicator and also produce the feed to issue Financial Credits.

**Skills Used**

Operating Systems **:**  Mainframes

Technology **:** COBOL, JCL, DB2,Stored Procedures

Tools **:** Expeditor**,** File-Aid, FTP, MS Accesstool,Change man,

Service Now,SPUTIL

**Roles in the project**

Currently I am leading the offshore SIT team. My responsibilities includes analyze the requirement specification, analyze the code, validate the test cases and accounts identified by team for regression and SIT testing, mentoring the team, coordinate with development and validation team and client interfacing.

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| **Kraft Matrics LGV Project** |

**Project Details**

Kraft Food Company is the one of the world’s largest food supply chain system. The new initiative of Kraft is to increase operational profitability and efficiency by using Laser Guided Vehicles (LGV) to move pallets from the Production Lines and other parts of the warehouse. These LGV’s will be controlled by an application provided by Eletric 80. In order to integrate the warehouse to use LGV’s, the Kraft Warehouse Management System (Matrics) has to communicate to the E80 application.

**Skills Used**

Operating Systems **:**  AS400

Technology **:** COBOL/400,CL,SQL

Tools **:** FTP, Service Manager, Aldon, Remedy

**Roles in the project**

Currently I am playing the role of offshore team lead in this project. My responsibilities includes analyze the requirement specification, analyze the code, modify or create the code and compile it, test the jobs for the modifications and verify the functionality. Data setup for the testing, Unit testing, preparation of design document and Test plans, implementation, integration testing ect.

**Key achievement: -** Currently there are some critical jobs which controls the Warehouse operations. But in case of issue with MQ communication link within the warehouse, the automated tickets that are getting opened for LGV sometimes takes more than 15 minutes to reach Support. Sometimes ticket will not be created at all. Hence I created a job to monitor the MQ communication link in every 30 seconds and in case of any issue send emails notification to support team, so that they can resolve the issue quickly.

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| **CVS Caremark Store Number Expansion (SNE).** |

**Project Details**

CVS is Premier integrated pharmacy services provider in the US offers end-to-end services, from plan design to prescription fulfillment. The project was to expanding the store number field across mainframe subsystems. The project include

* Conversion and recompilation of COBOL, CICS and Eztrieve programs in 106 Applications.
* Conversion of all copybooks in 106 Applications.
* Building bridge programs for all the Application crossover files.
* Building bridge programs for all the FTP files.

**Skills Used**

Operating Systems : Mainframes

Technology : COBOL, JCL, VSAM

Tools : Expeditor, File-Aid, FTP, Error Assistor

**Roles in the project**

My role in this project was mainframe development. Analyze the program to find the impacted copybooks, files, procs, jcls, parmcard ect. Also the copybook and file cross over analysis is also part of analysis phase. After the program change and corresponding copybooks, files, procs, jcls, parmcard change, the proc will be tested and unit testing and one to one review will be performed. After that all the components will be delivered to the client.

**Achievements:**

In the entire execution phase of the project, we got the customer satisfaction 5/5.

We got the Infosys Trivandrum DC best project award for our project.

We got the Infosys Technologies annual award PRIMA for excellence.