Hemadevi

**Contact No:** +91 9865188207/+1 4038375461 **Current Location:** Canada

**Email id:** [Hema\_tech@yahoo.co.in](mailto:Hema_tech@yahoo.co.in) **Role Designation and Job Level:** Technology Lead/JL5

**Summary**

* **11 years** of experience in analysis, design, development of various AS400 applications.
* Technical expertise in RPG/400, RPGLE, CL/400 and CLLE.
* Expertise in analyzing the requirements and preparing the estimation for implementing new system process with in agreed SLA.
* Implemented system optimization techniques and performance tuning methodologies in AS400 programs as part of my current project.
* Profound knowledge in all phases of software development life cycle (SDLC).
* Worked on `Go Live` activities as per the Implementation plan and manage any issues related to functionalities, user interface, performance, etc. that may arise.
* Rich experience in Retail and Supply Chain domain.
* Ability to collaborate -good communication, interpersonal, Responsible and intuitive skills
* Ability to share: Taken initiatives for periodical knowledge transfer within my team.
* Ability to deliver: Trained in AS400 technologies from Infosys Training Program
* Ability to design: Have experience in designing, maintaining, enhancing, and automating the existing business application and its processes.
* Ability to lead: Have coordinated KM sessions and ensured healthy transfer of knowledge within team and aided co-workers on technical and business aspects.
* Business Knowledge: Profit Management, Order Processing, Transportation Management System and Warehouse Management System.
* Proven ability to work efficiently in both independent and team environments.
* Excellent design, problem solving and reasoning abilities.

**Key Domain and Technical Knowledge**

* Domain : Retail, Supply Chain and Logistics
* Technical : AS400 system using RPG, RPGLE, CL and CLLE as languages.

**Academic Qualification**

* Bachelor of Engineering in Computer science in 2009 from KARPAGAM Engineering College, Coimbatore, Tamil Nadu, India.

**Certifications / Professional Awards:**

* Certified in RETL Store Management Module
* Certified in FTXT200 e Banking Technical
* Certified in Infosys Certified System i Developer 101a
* Certified in RETL Basics of CPG Retailing
* Certified in RETL Warehouse Management Module
* STAR INFOSCION Certification
* 8 STAR award, 4 MVP Awards
* Scrum Mater Certification
* Product Owner Certification

**Foreign Languages known:**

* English

**Total Work Experience:** 11 overall experiences

Company: Infosys Ltd. Period: December 2011 to Till-date

**Projects**

**Project Title: SYSCO Development and Support.**

**Client: One of the leading Food Services Company in USA.**

**Duration: From** Oct, 2012 to Till-date

**Description**: SYSCO (SUS) application handles various Business functionalities such as Customer Order Processing, Replenishment processing, Profit Management and Financials. This is the key system handling all Business operations and Supply Chain activities. This involves support and code fixes in Sysco Inventory Management and Forecasting Application.

*Support Role and Responsibilities*

* + Requirement analysis and estimation.
  + Coordination with teams from other technologies for integration of systems.
  + Reviewing of design and code created by other team members.
  + Business Knowledge: Profit Management, Warehouse Inventory management, Order Processing, Transportation Management systems.
  + Participated in code and design reviews and used CAST tool for code quality improvements.
  + Coordinated with multiple vendors from geographically distributed teams for a successful development, testing and deployment of a single project.
  + Maintained Inventory Management and Order Processing applications as a key resource for any issues in their systems.
  + Giving knowledge transition to the new team members.
  + On-Call support for support related issues during non-business hours and on weekends.
  + Taking the ownership of the complete module ticket reduction with zero escalations.

*Enhancement Role and Responsibilities*

* Requirement analysis and estimation.
* Created functional specification and technical specification based on requirements.
* Development and testing of applications running on AS/400.
* Develop and maintain detailed design and technical specifications, ensuring their traceability across all life-cycle stages.
* Perform code development and unit testing. Perform complete testing and provide test reports.
* Providing delivery sheets and installation instructions. Providing Post deployment support. Preparing test plan (UTP as well ITP).

*Onsite Experience*

* Having 2 years of Onsite experience. Coordinated with Clients directly to work on Business Requirements and new Opportunities.
* Handled Smooth project deliveries and Successful Hypercare Support.
* Have a very good rapport with Business users and Sysco Clients.

**Personal Information**

* Gender : Female
* Marital Status : Married

Thank You,

Hema Devi VP