##### Nandhini S E-mail: [nandy.velan@gmail.com](mailto:nandy.velan@gmail.com) Mobile No: 9790725071

**Senior Engineer**

**Aspire system, Chennai.**

**OBJECTIVE**

Seeking an opportunity to play a responsible role in an organization that enhances my skills and capabilities, and to achieve professional long-term career growth that helps to meet work demand and expectations of an organization.

**STRENGTHS**

Eager to learn more; Cooperative in teamwork; Adaptive to any environment; Good communication skills; Optimistic person.

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**CAREER PROFILE**

* 8 Years of experience in IT with intense knowledge in Software Testing.
* Strong knowledge in Software Development Life Cycle (SDLC), Testing Life Cycle (STLC) and Bug Life Cycle, Test plan creation
* Expertise in Testing Mobile Apps (Android, iOS, Windows).
* Experience in creating Test Plans, Test Scenarios and Test Cases from requirements.
* Expertise in UI Testing, UX Testing, Functional Testing, Regression Testing, Integration Testing, Browser Compatibility Testing, Smoke Testing, Performance Testing, Load Testing and reporting results in a timely, clear, and concise manner.
* Preparing and sending different Testing reports and Documents including Daily and Weekly Status Report, Defect Tracker Report, Test Summary Report etc.
* Intense knowledge in functionality of the project/product.
* Have the ability to stay connected with changing requirements and documentation.
* Ability to actively look for gaps in test cases and look beyond test cases for issues/bugs. Execution of processes to thoroughly test product changes.
* Good understanding and hands on experience in maintaining Traceability matrix to ensure 100% Test Coverage.
* Extensively worked on Test Management tools like qTest, JIRA,Testrail,Postman for API Testing.
* Possess excellent interpersonal, communication and analytical skills with demonstrated abilities in customer relationship management.

**Employment History**

* **Senior Engineer in** Aspire system, Chennai **[Jun 2021 – Present]**
* **Senior Device Associate in** AmazonDevelopment Centre, Chennai **[oct 2016 – Jan 2020]**
* **Device Associate** in Amazon Development Centre, Chennai **[oct 2013 – oct 2016]**

**Academic Profile**

* **B.E(CSE) with 7.55 CGPA** from Madha Engineering College, Chennai.[**2012]**
* **HSC with 88%** from Avichi Girls Higher Secondary School. [**2008]**
* **SSLC with 81%** from Good Shepherd Matriculation School. [**2006]**

**WORK EXPERIENCE**

## Project#1:

**Title :** Fire Phone

**Client** **:** Amazon

**Role :** Device Associate

**FirePhone – World’s first Dynamic perspective phone:**

This Product has been the first ever smartphone from E Commerce giant Amazon.com with Dynamic perspective feature making the phone to look like a 3d phone. Starting with release to the Customers from US it was expanded to UK and DE marketplaces as well.

**Roles & Responsibilities:**

* Was involved in preliminary testing of 3rd party apps for security issues.
* Excellent Hands on Experience with **JIRA – A proprietary issue tracking product from Atlassian.**
* Hands on Experience in **Testrail** – Test Management tool, Defect Management is done through integration with JIRA.
* Reviewing and Execution of test cases.
* Have good experience & skills in Functional Testing, System Testing, Regression testing, & Defect Reporting

## Project#2:

**Title : M-shop app**

**Client** **:** Amazon

**Role :** Senior Device Associate

**Description:**

M-Shop app is nothing but working with the Amazon mobile shopping application on android device,iOS device and windows Phone.

**Roles & Responsibilities:**

* Understanding the User requirements and project functionality.
* Co-ordinated BAT testing and Integration testing that involves in certifying the build for further testing every day.
* Plan, Organize and Coordinate Bug bash events in the team across various areas of the product.
* Involved in testing this application for other countries which includes Brazil,France and took a major role in releasing this application for these countries.
* Participated in launch day testing of the product for various marketplaces releases.
* Handled 6 DA's in the team.

**Strengths & Achievements**

* Never compromise on right quality in place for a better customer experience.
* Have been the Critical defect reporter for the entire team.
* Have the capability to learn new concepts.
* Awarded quarterback champion award for the performance.

## Project#3:

**Title : AWS Connect**

**Client** **:** Amazon

**Role :** Senior Device Associate

**Description:**

Amazon Connect is an Amazon Web Services (AWS) public cloud customer contact center service. Amazon Connect enables customer service representatives to respond to phone calls or chat inquiries from end customers just as if the contact center infrastructure was set up and managed on premises.

**Roles & Responsibilities:**

* Involve in Environmental setup to execute test cases for the DA’s.
* Work with QAE’s and DA team to understand the gaps and coordinate with process experts to arrive at a solution.
* Was responsible for Daily/Weekly/Monthly deliverables to stakeholders that had high visibility and huge impact on the program.
* Tracked and documented defects, analyzed Test results.
* Handled 8 DA's in the team.

**Strengths & Achievements**

* Was involved in hiring DA’s.
* Have trained new joiners with software testing

## Project#4:

**Title :** API testing

**Client** **:** Assurant

**Role :** Senior engineer

**Assurant – Insurance based domain**

Assurant is a insurant based client and I have worked on creating claims,cancelling claims and approving the same.Have worked for Vehicle service contract for Pureto rico.Also this involves creating contracts,quote and cancelling the same.The entire testing was done through API tools using Postman application.Familiar with Salesforce application as well.

**Roles & Responsibilities:**

* Was involved in preliminary testing of 3rd party apps for security issues.
* Excellent Hands on Experience with **JIRA – A proprietary issue tracking product from Atlassian.**
* Hands on Experience in QTest - Test Management tool, Defect Management is done through integration with JIRA.
* Reviewing and Execution of test cases.
* Have good experience & skills in Functional Testing, System Testing, Regression testing, & Defect Reporting
* Supported for major release and supported beyond working hours for bug free project release

**DECLARATION**

Hereby I declare that all the information stated above is true to the best of my knowledge and belief.

(S.Nandhini)