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| Jyoti Chaturvedi  Plot 7, Block M, K-1 Extn. Zaildar Enclave, Mohan garden, Uttam Nagar, Delhi(110059) · 8802348176  Jyotibehappy@gmail.com · linkedin.com/in/Jyoti-chaturvedi-78b721147 · |
| **Objective**  AML Investigator with 6 years of experience in Reviewing alerts generated from transaction  monitoring/referrals. Responsible for Conducting AML Investigations consistent with Investigations procedures, etc,. 3 years of experience in Mortgage and P&C insurance. |

# Experience

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| 16th july 2012 – presentprocess developer, genpact**AML Investigator** -  * Performed In-depth Investigations Into bank customers and their transaction history to isolate violations of federal banking policy Analyzed unusual * Review system generated alerts to assess presence of illicit activity that may require reporting based on Bank Secrecy Act (BSA)/AML requirements.Monitored transactions for any suspicious activity regarding Anti money laundering. * Write suspicious activity reports, address sanctions alerts to onshore team, and other applicable AML processes. * Analyze and monitor high risk accounts and corporate structures for irregular transactional behavior Conduct analysis on transactional data to make * Working as a Trainer, SME. * Proactively managing the business requirements doing Production,   Quality checking, CYB, Managing IT tickets.   * Handing customer escalations, resolving queries and effectively helping   team members on the production floor.   * Disseminating new updates in the team through daily/weekly team   huddles.   * Responsible for updating process SOPs, Batch report cards, weekly and   monthly accuracy sheets, daily productions, making AES for the team.   * Co-ordinating between the team to meet our OLA/SLA target. * Identifying Improvement areas of process (lean ideas) to process expectation and maximize customer’s satisfaction. |
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# Education

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| **MARCH 2010**  **MBA,** jiwaji university |
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| March 2008b.com, jiwaji university |

# Skills

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| * Self-motivated * Ready to take challenges | * Keen to learn new things * Never say no attitude * Ambitious |

# achievements

Got awarded throughout the journey for my performance in the organization, Got multiple times VOC and pride awards from the clients. Lean trained and tested.

# activities

* Cooking
* Arts and crafts (DIYs)
* Paintings
* Gardening

Thank you,

Jyoti Chaturvedi