**Swati Gupta**

Mobile: +91 9034694352 ~ E-Mail: swatigupta.amb@gmail.com

Dynamic, Energetic Computer Science Engineer seeking an opportunity in IT industry where I can harness my academic & interpersonal skills to contribute to organisations growth

***PROFESSIONAL SUMMARY***

* **ISTQB Certification.**
* Experience in **SFDC (Admin)**
* Experience in **Salesforce Tester - QA Engineer (Analyst).**

***Relevant To SFDC – QA Testing:***

* Trained on **Salesforce Testing – Manual & Regression Testing.**
* Trained on **SFDC - “Sales Cloud, Service Cloud, Classic, Lightning”.**
* Good understanding of **Software Development Life Cycle** (SDLC) and **Software Testing Life Cycle** (STLC) all stages of QA and **Defect Life Cycles**.
* Experience in developing and testing **test plans**, **test cases**, **defect logging**.
* Trained on **Functional, Non-Functional, Regression, Retesting, Smoke, Sanity.**

***PROFILE SUMMARY***

* Hands-on experience in Manual Testing
* Good understanding of JIRA Tool,QMetry Test Management tool.
* Proficient in grasping new technical Concepts and utilizing it in production manner
* Good experience on windows administration
* Focused & goal driven with strong work ethics and committed towards work
* Have good understanding of computer fundamentals and networking
* Good understanding of Programming languages (Python, c, c++, Java)
* 5+ years of experience of working as a Teacher in Govt. School in Haryana

***Accountabilities***

* Windows and Linux OS installation on Desktop & Servers
* Experience of setting up a LAN network within the Lab
* Troubleshooting of windows issues related to drivers(audio, network, printers)
* Teaching computer fundamentals to 9th to 12th Standard
* Experience of working on windows systems
* Good working knowledge of documenting in MSWord
* Hands-on experience on Microsoft office tools (excel, PowerPoint, word)

***ACADEMIC CREDENTIALS***

* M-Tech (Computer Science, 2014-16) Kurukshetra University, Haryana
* B-Tech (Computer Science, 2008-12) Maharishi Markandeshwar University, Mullana

***TECHNICAL SKILLS***

* Testing, Unix/Linux, C, C++, Java, Python, MS-Office, Excel, Windows XP, 7, 10

***STRENGTHS***

Energetic, Fast-learner, Self-motivated, Social

***PERSONAL INFO***

Date of Birth : 26 June 1991

Permanent Address : #77, Kismat Nagar Babyal, Ambala Cantt, Haryana

Languages : English, Hindi

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