**Prasanthi Podila**

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| Skills Project managementProject implementation Requirement Gathering  Client Relationship Mgmt.  Cross-functional Coordination  Reporting & Documentation  Team Management Resource Mobilization  Cost Optimization  Technical Support  Usability testing |  | **Summary**   * Accomplished technology professional offering over **16+ years** of demonstrated career in end to end Service delivery of Product Development, Custom software solutions and Managed Services deployed as an on-premise or cloud solutions. * Proven experience of strong **6yrs.** into **Project Management** delivering technology solutions across domains such as Pharmaceutical, Life sciences, Healthcare and Insurance. * Has good functional knowledge with Regulatory Labeling, Artwork, Regulatory Information Management Systems (RIMS) in life sciences industry. * Experience delivering solutions in Agile and hybrid models in line with clients’ validation and compliance process. * Experience implementing solutions involving validations such as 21 CFR Part 11, ERES, Annex 11 compliance * Experience preparing procedural documents such as Project Charter, Project Plan, HLRA, Risk Assessment, Protocol and Summary documents for IQ, OQ and PQ phases, Validation Plan, Business and technical SOPs, System Test Summary Report, Validation Summary reports etc., * Prepared business process flow diagrams in Visio and validated technical requirement / Product Specification document to ensure adequate coverage of business processes. * Experience conducting workshops during product implementation, capture additional customizations, evaluate the scope creep and negotiate client for extended scope and fitment to project timelines. * Has experience driving governance, engagement and weekly meetings to provide implementation progress and risks associated with activities and mitigations. * Experience with strategizing data migration, preparing data migration plans, test data preparation, migration data validation, design migration acceptance test scripts and drive migration acceptance testing (MAT) with business users. * Participated in requirement gathering session with client teams and created User-stories in TFS and AWS * Coordinate with Client teams for collection of master data, and ensured data is harmonized for use as test data * Well acquainted with Software Development Life Cycle (SDLC), Defect life cycle and Testing Methodologies * Performed as a **Business Analyst (BA)** for PRISM (RIMS) in Pharma domain and Accord forms in Insurance Domain. * Experience planning and execution of User Acceptance Testin (UAT) with business users and tracking issues and rollout of issues aligned with clients process. * Experience in working with Selenium Web driver and RC using C#, Java, * Experience in developing Test Scenarios, Test Plan, Test Cases, Test Summary, Project Closure Report and Use cases. * Experience working with **onshore/offshore projects** right from project initiation to project closure. * Experience in delivering QA projects as a team and individual contributor and contributed to metrics data collection and calculation of Team Velocity, Defect Metrics, Defect Slippage. * Experience in creating customized Test Summary Reports using TestNG, XSLT and HTML * Good experience in preparation of Test bed and analyzing root cause analysis. * Excellent Interpersonal skills, analytical skills, Written, Verbal communication and a self-motivated team player. | |
| Education  **B.Tech in Electronics and Communication** under JNTU University 2005.  **MBA** from IGNOU - 2012  **Certification** |

**IT Skills**

Software Testing :Manual Tester, Test Manager, QTP, Selenium, Test Director, Bugzilla.

Programming Languages : C#, C, Core Java , VB Script

Web Technologies : PHP, Dot Net (ASP with C#)

IDE : Visual Studio.Net 2017

RDBMS : MS SQL, MySQL

Operating Systems : Windows 95, 2000/XP, Windows 10 Pro

Web Servers : Internet Information Server, Apache

Applications : MS-Office 2007

**Professional Experience**

Freyr Solutions (<https://www.freyrsolutions.com/>) Hyderabad , India

Manager October 2018- Till date

Responsibilities

* Handled **E2E project delivery for Pharmaceutical domain products like LDMS, Artwork, SPAR and Submit Track projects.**
* Ensuring **IQ, OQ, PQ** are as per the validation life cycle and quality deliverables and the intended functionality scope is met.
* Responsible for preparing Project plan using MPP (Microsoft Project Plan).
* Responsible for preparing data migration plans, test data, migration data validation, design migration acceptance test scripts and drive migration acceptance testing (MAT) with business users.
* Responsible for Gathering Business requirements and ensured the requirements were logged in Azure Devops.
* Making sure of the product specification and MS Visio’s are prepared as per requirements.
* Responsible to take first level calls with clients and organize solution walk-thru, gather high-level requirements and finalize scope.
* Responsible to ensure project is following **Validation life cycle**.
* Responsible for Preparing and Presenting Governance Deck on Weekly basis.
* Point of contact for compliance team and to clarify functional queries to team members.
* Ensured the requirements elicitation and documentation is in accordance with organization format.
* Creation of initial estimate with breakdown for each project activity.
* Responsible for the **Dev, QA team management and to deliver the project on time**, Product presentations and demonstrations.
* Participated in system regression testing.
* **Conducted Daily Stand-Up calls** and has been positioned as point of contact.
* Involved in CAPA discussions.
* Responsible for preparing Product Specification (FRS), User guide for Sumit Track and PRISM project.
* Responsible for presenting demos to client.
* Handled CARA integration with SPAR Product using API’s.
* Participated in technical discussions of Penetration issues for SPAR and Submit track products.
* Prepared SOW/task order and Costing documents for SPAR and Submit Track products.
* Prepared SOP for IT client services.

Reventics (http://www.reventics.com) Hyderabad , India

Sr.QA Lead April 2018 – September 2018

Responsibilities

* Handing **E2E project delivery for an Heathcare domain products which include REV PAM and REV RCM Projects**
* Responsible for Gathering Business requirements and making sure of the User stories in the TFS.
* Positioned as point of contact for functional issues and clarifications to team members
* Ensured the requirements elicitation and documentation is in accordance with organization format.
* Responsible to take first level calls with clients and organize solution walk-thru, gather high-level requirements and finalize scope.
* Creation of initial estimate with breakdown for each project activity.
* Sprint planning based on Client’s priority and estimating user stories using Fibonacci series.
* Demonstrated user stories implementation during Sprint Review meetings and coordinated with client for sign-off.
* Responsible for the **Dev, QA team management and to deliver the project on time**, Product presentations and demonstrations.
* Participated in system regression testing and stabilization testing on staging environment to ensure quality deliverables and the intended functionality scope is met.
* **Conducted Daily Stand-Up calls** and has been positioned as point of contact
* Worked automation lead in Rev code and Rev CDI projects.
* **Established Automation Frame work using Java for all the projects**
* Responsible for the Automation of all the Project and handling automation team.
* Preparation of project status weekly deck and daily work report and presented to customer.

Yash Technology PVT LTD (http://www.yash.com) Hyderabad, India

Test Lead July 2013– Dec 2017

Highlights

* Handled **E2E project for an Insurance ISV client** that was delivered in Managed Services model for QA testing and Automation
* **Established test strategy and delivery framework** which contained phases such as KT, Hand-held and Steady State operations
* Travelled to on-site for knowledge transition and established QA process that is fit to clients operating model
* Formulated Knowledge Management (KM) channel with theme as **KLARITY** as part of knowledge management framework.
* **Conducted Daily Stand-Up calls** and has been positioned as point of contact as subject matter expert for offshore team and offshore contact to client
* Involved in gathering Business requirements and QA-Testing delivery.
* Responsible to take first level calls with clients and organize solution walk-thru, gather high-level requirements and finalize scope till work order release.
* Responsible presenting **team velocity, fixes and features presentation during sprint reviews**
* Instrumental in implementing **automation framework** for **ACORD Insurance Forms** and cited QA best practices to client
* Achieved increase in project **head count from 2 to 5**
* **Ramped up offshore team during transition period** and ensured that knowledge shared across all the team members
* **Conducted Reverse KT to ensure KT is imbibed to team members.**
* Led & supported offshore test teams for all technical challenges vise; Test Planning, Gap analysis, Knowledge Transfer, Estimations and design approach for automation frameworks
* Identified and piloted data driven automation framework with Open Source tools using Selenium C#.
* Coordinated with project onsite manager during weekly calls and address project/team issues
* Assessed training needs of the team members and arranged training sessions to groom with project specific skills.
* **Led the project delivery** and report Manager and Delivery Manager about project issues, process improvements and formulate business plans.
* Capture key productivity metrics such as **team velocity, code review metrics, test execution metrics** and created GPA slide for each build to stakeholders and in house management.
* Received **Best Performance and Team Mentor** for insurance account
* Prepared and publish product release notes
* Responsible to coordinate with SEPG for SQA audits, review and fine-tune test artifacts/templates in QMS.

**DW Practice India PVT LTD / Argha Technologies Solutions** (<http://www.dwpractice.com>) Hyderabad,India

Sr.QA Engineer Oct 2009 Dec 2012

**Highlights**

* Managed and worked on service delivery of testing solutions for various projects which include ‘Manual’, ‘Automation’ segments.
* Designed, developed and implemented Hybrid automation framework for web based applications.
* Experience in working with Automation Testing Tools Selenium
* Worked with Selenium Web driver using java, Remote control (RC) HTML and XML
* Implemented Page Object Model, Object Repository, Data Driven Technique, User Defined Functions and Exception Handling Experience
* Built strong QA work force to handle a suite of products for multiple releases.
* Creating customized Test Summary Reports using TestNG , XSLT and HTML
* Coordinate & interact with Key Product Owners/Stakeholders for Project Scoping and timelines for ensuing releases.
* Worked closely with automation engineering team to assess fitment of “Test Complete” tool to client’s application landscape and prepared feasibility data sheet.
* Prepared weekly status reports and cascade to internal management & client stakeholders during weekly calls.
* Participated in client audits and provide responses to audit findings follow-up till closure of the findings.
* Involved in ISO (International Organization for Standardization) process and ISO internal audit.
* Coordinated with development team and project management teams to plan for ensuing releases, address issues during test cycles.
* Prepared test strategy, effort estimation, test summary report, test execution report, daily defect reports and status reports to clients.
* Plan for cross functional training of team member across multiple products as part of project risk mitigation.
* Handled automation Frame work and worked with Selenium Web driver using java.
* Experience in creating customized Test Summary Reports using TestNG , XSLT and HTML
* Good experience in preparation of Test bed and analyzing root cause analysis.

**Single Source Computing PVT LTD** ([http://www.singlesourcecomputing.com](about:blank)) Hyderabad

Software Test Engineer March, 2008 – Aug 2009

Highlights

* Organized sessions for new campus recruits to train in testing and QA process.
* Triaged tickets based on priority to resources logged by team members.
* Experience in analyzing information system needs, evaluating end-user requirements, custom designing solutions and troubleshooting information systems.
* Experience in preparing Test Scenarios, Test Plan, Test Cases, Test Summary, Use cases and Closure Report.
* Developed test cases, test scenarios, test scripts based on the Client/User Requirement Specification for the functional and regression testing in QTP
* Experience in Functionality Testing, System Testing, Integration Testing, User acceptance testing, Smoke Testing, Compatibility testing, Ad-hoc Testing, Regression testing, GUI/ Usability /Back end testing
* Excellent Interpersonal skills, analytical skills, Written, Verbal communication and a self-motivated team player.

**WNT Soft Labs** <http://www.4wnt.com> Hyderabad, India

Quality Checking Engineer February, 2006 – March, 2008

Highlights

* Analyzing the information system needs, evaluating end-user requirements, custom designing solutions and troubleshooting information systems.
* Developed test cases, test scenarios, test scripts and test reports based on the Client/User Requirement Specification for the functional and regression testing
* Executed Test Cases and performed Functional, User Interface, Regression tests.
* Involved in Bug tracking, Bug reporting, Debugging.
* Did checking in Intranet and Internet for website.
* Created Test Scripts in Selenium and QTP. Enhanced the scripts and reported the results.
* Analyze defects, reporting Bugs, and reproduce defects to the Developers.
* Interaction with Developers to address and to resolve technical problems.
* Reported bugs through Bugzilla tool.
* Reporting to onsite coordinator about the project status in daily calls
* Reporting the project status in scum calls

**Projects:**

Freyr Solutions

Clients/Project Summary

|  |  |
| --- | --- |
| Clients | Glenmark, Otsuka, Sun Pharma |
| Team Size handled | ~ 31 |
| Application/Products Managed | Labeling Document Management System (Enhancements), PURAVA-Artwork, Submit Track, SPAR |
| Tools | Solution Manager (SOLMAN), Open text platform,.net |
| Domains | Pharma |

Reventics

Clients/Project Summary

|  |  |
| --- | --- |
| Clients | Reventics |
| Team Size handled | ~6 |
| Application/Products Managed | Clinical practice improvement (Rev Pam), Coding and auditing solutions (Rev Code), Clinical documentation & quality improvement (CDI, Revenue cycle management (RCM) |
| Tools | .Net, My SQL Database, MTM, TFS, Selenium |
| Domains | Healthcare |

YASH Technologies

Clients/Project Summary

|  |  |
| --- | --- |
| Clients | Vertafore, John Deere, pharmerica, y&l consulting occc.state.tx.us |
| Team Size handled | ~14 |
| Application/Products Managed | Sagitta, John Deere PowerGard™ Protection Plan, Fee-For-Services Facility Invoice Redesign, DocXChange, AR Workflows, Office of Consumer Credit Commissioner (OCCC) |
| Tools | Quality Center, Bugzilla, Selenium, TFS, MTM |
| Domains | Insurance, Pharmacy, Financial, Services, ETL |

DW Practice India PVT LTD/Argha Technologies Solutions

Clients/Project Summary

|  |  |
| --- | --- |
| Clients | Microsoft, JIS of Lagos State, RCM Technologies |
| Team Size handled | ~10 |
| Application/Products | Judiciary information System of Lagos State, Open Treatment, Time and a Half, Bob Cost Micro Estimating, Pulse Oximeter, Robo Crib, Mobile Crib (Chinese and English version), Page Reminder, Microsoft - Star PHR Health Vault |
| Tools | Selenium, XSLT reports, Bugzilla, Mobile Emulators, Mobile Devices |
| Domains | Health care, E-Commerce, Manufacturing, Mobile |

Single Source Computing PVT LTD

Clients/Project Summary

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| --- | --- |
| Clients | CionSystems, ads2sms, iwon |
| Team Size handled | ~8 |
| Application/Products | Active Directory Manager, Easy Peasy, Ads 2 SMS, FilmFlyNet |
| Tools | Quality Center, QTP 8.2, Load Runner (LR), |
| Domains | Networking, Multimedia, Mobile |

WNT Soft Labs

Clients/Projects Summary

|  |  |
| --- | --- |
| Clients | Online Entertainment Portal for WNT |
| Team Size handled | ~7 |
| Products | Starindia.tv |
| Tools | Bugzilla |
| Domains | Multimedia |

