**Lipsa Rautray**

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**Career Objective**: Seeking a position in an organization that provides me ample opportunity to explore & excel while carving out the niche for personal, professional as well as organizational goals.

**RESUME DETAILS**

**Professional Profile:**

* **Total 15 Years of Experience in Property Casualty Domain in QA, CSM, CSPO, Agile Education, Domain Education, and Initiatives.**
* 7- year experience in Scrum Agile.
* 5-year experience in AIDA Strategic Management for the Organization Wide Initiative project across Allstate India (Bangalore and Pune) using Scrum Agile Framework.
* 5 – Month experience in AAA project initiative for home office (USA) using Scrum Agile Framework.
* 10 – Month experience in Regression Testing for Auto and property lines of products.
* 10-year experience in Waterfall, V model in property casualty testing along with project management responsibilities for End-to-End project delivery in Property Casualty domain.
* Highly productive in agile boards (**Version One, Jira**), project success metrics (**burn down, burn up, velocity**), scrum processes, self-organization & pair programming.
* **Engaging in AIDA - Agile Trainers Community, accountable for agile trainings for new hires.**
* Agile techniques such as Continuous Integration/Continuous Development, Continuous Testing, pairing, automation, User stories, estimation **(Fibonacci Series, planning poker).**
* Ensure minimal bottlenecks in the cycle, providing insights into burn up & work in progress.
* Experience in leading testing efforts in Automation & Functional testing with Proficient in setting up processes, review and write **Test Plan, Test Strategy, Test Design, Test Execution and Defect Reporting & Tracking**.
* Experience in implementing **Agile Scrum** in Small & large level projects & well versed with Agile, V model & Waterfall Model for all phase of Product Management and SDLC for Quality Assurance.
* Understanding of agile software development and CI/CD pipelines in relation to testing and requirements gathering.
* Extensive experience in using Test & Defect Management tools used such as Quality Center 10, Mercury Test Director, Jira, Bugzilla.
* Expert in leading test activities for Automation, Functional, System, UAT testing of Property Casualty Web based applications.
* Hands-On Jenkins
* Hands-on in doing API Testing using Postman.
* Involved in creation of Test Plan, effort estimation, scheduling and assigning tasks to team members, communication and co-ordination with client and teams, preparation of daily, weekly, and monthly reports. Synergize with the Onshore Release Manager and Program Manager for any issue’s escalation and day-to-day activities.
* Ability to work under stringent timelines without compromising on quality and still meet predefined project goals.
* Well versed with **Scrum Master Responsibilities and Product Owner Responsibilities**.
* Expert in leading test activities for Automation, Functional, System, UAT testing of Property Casualty Web based applications.
* Characteristics: Self-starter, Team player, Goal oriented, Eye to detail, quick learner, Innovative.

**Task performing as a Scrum Master:**

* Defining the scope of development of User stories of each Sprint/Release delivery.
* Organize the sprint planning meeting & capacity calculations, poker estimation.
* Removing impediments to the ability of the team to deliver the product goals & deliverables.
* Facilitating Daily Scrum, Sprint review, Sprint Demo & Sprint retrospective meetings.
* Working with product owner on Artifacts such as Product Backlog, Sprint Backlog & Sprint Burn down.
* Scrum of Scrum.
* Sprint tracking via tools like Jira.
* Publicizing the team progress & successes to make sure they are highly visible to Product owner/Stakeholders.
* Keeping the team together all the time to ensure successful sprints.
* Tracking & managing the timeline/deadline/milestones of the project.
* Initializing & implementing agile processes & practices in & across organization.

**Achievement:**

* Minimized feature slippage by 15 story points through capacity-based sprint planning.
* Saved 70hours of manual work in the sprint and improved the productivity by helping the team to automate routine task.
* Received appreciation for creating positive work environment within the project by introducing Kudo Cards, Fun games.
* Instilled trust and created highly motivated team through feedback meetings.
* Both the teams I handled secured Advanced level of team maturity in the recent Agile maturity assessment conducted by the Agile Coaches.

**SKILLS SUMMARY:**

|  |  |
| --- | --- |
| **Management** | **Methodologies** |
| * Test Lifecycle Management * Scrum Master * Resource Management * Defect Management * Test Reporting * Test Effort Estimation * Requirement Traceability Matrix * Product Owner * Ms Excel * Power BI * Claimant Dashboard * ASPLemployees Dashboard | * Scrum Agile Methodology * V-Model * Waterfall Model * Test Driven Development * Behavior Driven Development |

**November 2019 – July 202**

**Scrum Master – Allstate India, Bangalore, Pune**

* Scrum Team: Application development using – Java and Data Analytics
* Managing 2 cross-functional & multicultural Scrum Teams, each of size 7 as a part of scaled agile delivery model.
* Collaborating with Product owner/team for effective backlog management & prioritization.
* Engaging with PO/team for Definition of Done/Ready, acceptance criteria, team working agreement.
* Defining sprint exit criteria with quality team, tracking, reporting metrics - average sprint.
* velocity, planned v/s committed features & burn down chart.
* Enabling the team to self-organize, take decisions & perform effective story point estimation using wall of reference, remove team impediments,
* Assess velocity for upcoming sprints, new team consolidation & new projects planning.
* Conducting growth talk, performance review & help in individual development goals.
* Conducting Scrum Retrospective meetings after the 2 weeks Sprint.

**September 2018 – November 2019**

**Lead Consultant/Scrum Master – Allstate India, Bangalore**

* Promote mindsets and attitudes in which agile values and principles are anchored.
* Carrying out quality audits & evolutions at Supplier to assess the capability of the supplier.
* Deliver hands-on coaching for developing teams in all aspects of self-organization – daily meetings, planning, collaboration, iterative development, tooling etc.
* Inspection of newly developed components with the new model team and raise process and design constraints to the R&D team.
* Active contribution of your role and expertise as "SCRUM Master or Agile Coach" within our SCRUM team.
* Mediate teams though conflicts and help with making decisions.
* Propose design change for permanent problem resolution of the market failure issues.
* Regular monitoring of Defects and achieved more Defects Closure targets (Reduce by 75%).
* Work with Scrum Team, as well as internal and external stakeholders, to influence and drive decisions – making and support organizational property and production.

**August 2016 – September 2018**

**Lead Consultant/Scrum Master -Allstate India, Bangalore**

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**February 2013 – August 2016**

**Sr QA Analyst: Allstate India, Bangalore, India**

* Collaborate with developers to design and execute test plans
* Participate in the development and execution of manual and automated tests
* Monitor logs for output to ensure confidential credentials are not outputting to them
* Design and execute test plans for individual pieces of software and systems
* Understand user stories and acceptance criteria.
* Attend community of practice meetings to drive common test approaches across scrum teams.
* Prioritize tasks to help deliver a shippable product at the end of each sprint.
* Work with the Scrum team to ensure ownership of test tasks to get the story ‘Done' within
* the sprint.
* Install releases for testing.
* Design and implement QA test plans and test matrices
* Investigated defective parts on the assembly line or at the incoming inspection to confirm the root cause of the problem.

**January 2007 – September 2012**

**Senior S/W Engineer: Discoverture Solutions presently LTI Mindtree**

* Collaborate with developers to design and execute test plans
* Participate in the development and execution of manual and automated tests
* Monitor logs for output to ensure confidential credentials are not outputting to them
* Design and execute test plans for individual pieces of software and systems
* Contributing to all aspects of the QA process for new and existing functionality, through a mix of automated and manual testing.
* Execute test cases and provide clear results and metrics to the QA Lead/Head of QA. Raise bug reports where necessary.
* Manage the Test and Staging environments and associated Test Data.
* Install releases for testing.
* Design and implement QA test plans and test matrices.
* Create and maintain automated tests scripts using existing framework.
* Define the test strategy to include designing, writing, and executing performance test cases.
* Responsible to troubleshoot and verify software defects logged internally and externally

# EDUCATION

*Aug 2002-2006:* Bachelor of Technology (**Information Technology**) - Utkal University, India

Certified *Scrum* Master

Certified Product Owner

**Languages:** English Fluency

Hindi, Odiya

# PERSONAL SKILLS

* Provide updates to top management, lead and coordinate with the team.
* Confident, articulate, and **professional speaking abilities** and experience.
* Emphatic listener & **persuasive speaker**, Influencing, leading, & delegating abilities
* **Leadership** – Managed teams of multiple resources