******Jasmin Helda Dass**

Mobile: + 91-9940615235

Email:Jasmine.elda@gmail.com

**Objective: -**

To pursue a position that involves innovation and challenging environment that will enable to utilize my acquired skills and improve my knowledge with latest trends to be part of the team that works dynamically towards the growth of the organization.

**Certification: -**

Cisco Certified Network Associate (CCNA).

CCNA - CSCO13137057

Palo Alto Networks Certified Network Security Engineer (PCNSE)

AWS Certified Solution Architect – Associate

**Networking Skills: -**

* Total 8 years of experience in which 6 years of experience in configuring routers, switches and Firewalls with knowledge in troubleshooting various network related issues
* Planning, implementation, verify and troubleshooting local and wide-area networks infrastructure.
* Hands-on experience with Cisco routers & switches, Huawei Switches Juniper routers, PaloAlto Firewall, FortiGate, Zscaler proxy & Fire-Visibility.
* Extensive knowledge of routing Protocols (RIP, EIGRP, OSPF, BGP and IP-MPLS) and switching technologies (VTP, STP, RSTP, Ether channel, HSRP, VRRP, 802.1q Trunking, and VLAN).
* Comprehensive knowledge of network troubleshooting, monitoring and maintaining remote servers.
* In-depth knowledge of network monitoring, network equipment, and network operation techniques.
* Troubleshooting in various wireless (Wimax, LNS, WIP and Aircel 4G LTE) devices & handling customers and Sector issues.
* Followed with ITIL process and maintains defined SLA.
* Possess strong analytical, troubleshooting, and customer service skills.
* Possess strong leadership, interpersonal and interpersonal skills
* Ability to communicate efficiently with excellent management and organizational skills.

|  |  |  |
| --- | --- | --- |
| **Professional Experience: -** |  |  |
| Company | : | Virtusa Pvt Ltd., |
| Client | : | NanoInfomatix |
| Project | : | KLA-Tencor |
| Duration | : | From September 2020 to January 2023 |

Designation : Senior Consultant

1

**Job Responsibility:-**

* Handling configuration & troubleshooting of Fire-Visibility & Network related issues with KLA Onshore team.
* Involved in implementation of Fire-Visibility on Virtual Machine (VM) using Linux Script & Windows Commands.
* Configuration of SSLVPN in Fire-visibility for the establishment of connectivity between Server & client from KLA Office.
* VPN Tunnel establishment & configuration of Fire-visibility between Server & Client VM.
* Configuring Inbound and outbound policies & rules in Fire-visibility based on requirement.

**Previous Experience: -**

|  |  |  |
| --- | --- | --- |
| Company | : | Mindtree Pvt Ltd., |
| Client | : | Microsoft |
| Project | : | Mindtree Network Infrastructure |
| Duration | : | From July 2019 to August 2020 |

Designation : Senior Network & Firewall Engineer

**Job Responsibility:-**

* Handling configuration, troubleshooting of Firewalls & Network related issues.
* Hands on experience with Routes, Switches & Firewalls (Internet Router C3945, Stack Switch C3850, Core Switch C4506, Internet Switch C2960, Distribution & Access Switch C4510, Zscaler proxy & Firewall models PA-500, PA-850, PA-820).
* Involved in Software up-gradation of PA-850 & PA-500 to version 9.0.9.
* Involved in configuration and troubleshooting (BGP, OSPF, STP, HSRP& GLBP) of backbone link of Routers and L2 & L3 switches.
* Creating Interfaces of Ethernet, Zones, Virtual Routers, settings of DHCP in firewall.
* Configuring Inbound and outbound policies & rules in Firewall based on Customers requirement.
* Handled Port Movements & Troubleshooting the tickets generated in MWatch Tool.
* Supporting as Dedicated Network & Firewall Engineer for Pan Mindtree Network Infrastructure of Microsoft ODC.
* Raising tickets with the ISP & coordinating with them to fix the issue.
* Up-gradation of IOS for all Cisco Routers and Switches.

|  |  |  |
| --- | --- | --- |
| **Previous Experience: -** |  |  |
| Company | : | NISCOM TELE INFRA PVT LTD., |
| Client | : | Nokia Siemens Pvt Ltd., |
| Project | : | Optus-Australia |
| Duration | : | From May 2018 to July 2019 |

Designation : Network Engineer (L2)

2

**Job Responsibility:-**

* Handling configurations and troubleshooting (BGP, RIP & IP MPLS) of backbone links and L2 & L3 switches configurations and troubleshooting.
* Understanding & basic troubleshooting for the Alerts getting triggered in FortiGate.
* Involved in Activity, Implementation, Up-gradation, troubleshooting of the FortiGate &

F5 Load Balancer.

* Hands on experience in creating Firewall Policies, IPsec VPN & SSL VPN in FortiGate.
* Configuring Inbound and outbound policies in Firewall based on Customers requirement
* Configuring and Maintaining Remote VPN (IPSEC, SSL)
* To ensure Proper policies exist on Firewall based upon Customer requirement. If any policies found venerable- immediate action taken on this with Customer Coordination on periodic Audit.
* Configured and managing VDC customer servers’ network under CSS, ACE load balancers based on customer requirement.
* Involved in up-gradation, Licensing, replacement of Faulty FortiGate, F5 LTM devices.
* Providing L1 & L2 level support for all customers over Australia.
* Providing support for Mobility product like (2G,3G& 4G consumers).
* Up-gradation of IOS for all Cisco Routers and Switches.
* Worked on Juniper Router (j-Series-MX960, MX320, MX240 & MX480-JUNOS)
* Participate in on-call responsibilities in support of a 24 x 7 production environment.
* Troubleshooting Link Down, High latency, link fluctuation, packet drops , Routing related issues for ILL, E2B, Wireless IP’s, LNS, L2VPN, L3VPN involved with MRS (Management Router) & Mobility Products.
* Providing Configurations for Cisco Router (MRS/CPE) which is maintained by Optus at site in calls with Field Technicians (FOPs).
* Coordination with other Peering partners (UECOMM, SingTel) to provide optimum latency to the destinations.

|  |  |  |
| --- | --- | --- |
| **Previous Experience: -** |  |  |
| Company | : | ManPower Consulting Service Pvt. Ltd., |
| Client | : | AircelDishnet Wireless Limited(Through ManPower) |
| Duration | : | From May 2017 To May 2018 |
| Company | : | Adecco India Pvt. Ltd., |
| Client | : | AircelDishnet Wireless Ltd.,(Through Adecco Flexion ) |
| Duration | : | From January 2016 To April 2017. |

Designation : Officer (from January2016 to May2018)

**Job Responsibility at DWL: -**

* Good knowledge about the OSI or TCP/IP model
* Provisioning of Internet Leased lines & MPLS VPN links on the various NEs present in our POPs across the country.
* Provisioning of MPLS L2 VPN, L3 VPN & NNI links.



* Providing L1 & L2 level technical support for corporate customers all over PAN India.
* Handling configurations and troubleshooting (OSPF, BGP, RIP & MPLS) of backbone links and L2 & L3 switches configurations and troubleshooting.
* Restoration of IP network & customer services during outages. Checking & resolving customer issues escalated to L2 team & Analyzing RFO, taking corrective actions.
* Troubleshooting Link Down, High latency, Link fluctuation, Packet drops related issues for ILL, Wired, L2VPN, L3VPN customers.
* Providing remote support to on-field Deployment teams in commissioning of new customer links and new POPs.
* Troubleshooting in various wireless (3G and Aircel 4G LTE) devices &amp; handling customers and Sector issues.
* Coordination with other ISP’s to provide optimum latency to the destinations.
* Coordination with upstream providers for IP prefixes Advertisements.
* Responsible & Troubleshooting for polling Backbone & customer links on MRTG & PRTG servers.
* Raising trouble tickets with BSO/ upstream providers and follows up to resolve 90% those issues within SLA.
* Participate in on-call responsibilities in support of a 24 x 7 production environment.

**Previous Experience: -**

Company : NLInfoTech PVT LTD, Chennai.

Duration : November'14 to January’16.

Experience : 1 Year , 1 months

Designation : IT Recuriter

Company : Gramar IT Solutions PVT LTD, Chennai.

Duration : November'13 to November'14.

Experience : 1 Year ,0 month

Designation : IT Recruiter

**Job Responsibility: -**

* Role & Responesablity: Handling IT Recruitments From Clients Like IBM, Tech Mahindra, Valforma, Kronos InfoTech, Red Networks Pvt Ltd & CSC.
* Sourcing Profile form Naukari ,Times Job & Monster.
* Handle Skill Like Oracle Apps Technical, JD Edwards functional/Technical, EMC Smart, Solaris, Linux , HO Delivery , AWS, MDM, .Net,Oracle ADF, Oracle DBA, Oracle HRMS, Abinitio, SAP ABAP, SAP IS Uitilies, SAP ABAP BO, Java, SQL DBA, IMS DB,&

4

**Product Handled: -**

* Routers: Cisco (7206, 7604, 7606 & 12410) & Juniper j-Series (MX960, MX320, MX240 & MX480-JUNOS).
* Switches: Cisco (4948, 3400, 3550, 3750, 2960, K9-879 & 2950), Huawei Switches S5700.
* Wireless Devices: (Proxim, SMAC, Radwin), Modem (Team link.V35 & G703).
* PaloAlto: PA-820, PA-500, PA-850 & PA-520.
* FortiGate : 1200D
* F5 Load Balancer : BIG-IP VPR- B4340N, B4450N, B2250 & BIG-IP C4480

**Educational Qualifications: -**

* Bachelor of Technology in Computer Science and Engineering, (CGPA ; 76.5%) (DR.MGR Educational & Research Institute University-Chennai) (Sept 2008 – June 2012).

**Personal Profile:-**

|  |  |  |
| --- | --- | --- |
| Father’s Name | : | Dass .S |
| Date of Birth | : | 18-04-1991 |
| Languages known | : | English, Tamil. |
| Marital Status | : | Single |
| Nationality | : | Indian |
| Address | : | 47, church street, |

Narasingapuram Bhel post,

Ranipet- 6.

**Declaration:**

I hereby declare that the information furnished above is true to the best of my knowledge.

Place: Chennai

Date: 21.09.2022 (JasminHelda D)

5