**PRERNA BAGAI**

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**Career Objective**

To work with a progressive organization that provides me new horizons, challenges and opportunity to apply and enhance my knowledge and skills in technology and domain towards the growth of organization and excellent working environment where my potential can be utilized to the maximum.

**Summary**

I am a Post Graduate (Year 2009) from Delhi University in Computer Science (M.Sc.). I have total IT work experience of 6.5 years. I am looking forward to return to the workplace where I can grow and contribute my knowledge and experience towards the organization’s growth

**Work Experience**

* Company: Choco Ville

Duration: **48 months**  From: **May 2016 – Apr 2020**

Role: **Owner**

**About Project:**

Choco Ville is a home-based business providing personal and corporate edible gifting solutions.

**Roles and Responsibilities:**

* As a business owner, I manage end-to-end processes.
* Planning, preparing, procuring, meeting clients/vendors, and marketing.
* Company: **Global Logic India Pvt. Ltd.**

Duration: **75 months**  From: **Feb 2010 – Apr 2016**

Role: **Associate Consultant**

Project                      : Genband-RSM

Project Duration : Feb 2010 – Apr 2016

**Client and Project Background**:   
**About Client:**

GENBAND is a global leader of IP infrastructure and service solutions, helping fixed, mobile and cable service providers around the world evolve communications networks through IP innovation. The Company offers market-leading Switching, Networking and Service solutions, with products deployed in over 600 customer networks spanning more than 80 countries. GENBAND is headquartered in Plano, Texas and has legal entities in 50 countries.

**About Project:**

RSM (Real Time Session Manager) is a product built in Java/J2EE to manage, monitor and administer SBC devices. The SBC device is a session border controller and multi protocol exchange device. The configuration of SBC is managed by RSM. It has the ability to generate real-time reports based on user-based preferences. RSM application has a comprehensive reporting module which displays multiple reports broadly categorizes under Engineering and Business domain. The application has multiple features like Alarms, Auditing, LCR generation, Licensing, Provisioning, database import/export, call rating etc. It uses MySQL database and runs on JBoss application server.

**Roles and Responsibilities**:

* + - * Manage release planning and scheduling.
      * Responsible for FTS review and requirements gathering and FSD writing.
      * Weekly client call for release status and preparation of status presentation.
      * Managing release in different phases using JIRA.
      * Worked in Agile cum waterfall mode.
      * Analyze feature requirements and prepare feature specification document.
      * Prepare planning and estimation documents for feature development.
      * Develop code in Java.
      * Prepare code inspection document.
      * Conduct peer code reviews and test plan reviews.
      * Bug fixing and maintenance of the code.
      * Collaborating with a 8-member development team.
      * Participate and host knowledge transfer trainings.
      * Buddy to new joiners in the team.

**Technologies:**

Java, SOAP Web Service, JSP, Servlet.

* Company: **Skill Lotto Solutions Pvt. Ltd.**

Duration: **2 Months** From: **Dec 2009 – Feb 2010**

Role: **Software Developer**

Project                     : Complott/Playsmart

Project Duration : **Dec 2009 – Feb 2010**

**Client and Project Background**:   
Sugal & Damani Lottery Agency (P) Ltd. (SDLA) was setup to design, organize and implement lotteries of various State Governments, and assist them garner resources for their social welfare activities. These include State Governments of Punjab, Maharashtra, Sikkim, Mizoram, etc. Over the last two years, SDLA has moved to computerized online lotteries for better efficiency, lower cost of operation, better management control. The company has already rolled out over 20,000 computer based on-line lottery terminals, in various Indian states. While technology is a major aspect of the solution, impeccable operations and management also play a crucial role. Especially for the large scale of operations desired by various National Lotteries/Boards. SDLA has a proven track record of managing a large network of sales and collection centers, spanning wide geographical areas and mission critical applications. With years of experience in business, SDLA has the requisite knowledge base to manage large operations. Besides this, SDLA is an ISO 9001 certified company, with strict quality standards.

**Roles and Responsibilities**: As a member of development team:

* + - * Helped in designing UI using Qt Creator.
      * Developed code in C++ and using PHP.
      * Collaborated with a 5-member software team.

**Technologies:**

C, PHP, Qt Creator.

* Company: **Magic Software Pvt. Ltd.**

Duration: **3 Months** From: **Jun 2009 – Aug 2009**

Role: **Project Trainee- QC**

Project                     : E-learning

Project Duration : **Jun 2009 – Aug 2009**

**Client and Project Background**:   
Magic’s QA team enforces all the acceptance criteria just as the partner’s QA team would. Deliverables are released only after a formal approval from our QA team. This approach ensures that we conform to, and sometimes exceed our partner’s expectations of quality control thresholds and processes on various e-books for the client.

**Roles and Responsibilities**:

* + - * Content testing.
      * Compatibility with browsers, platforms and related standards.
      * Maintained well defined metrics and followed processes for each assignment.
      * Played role of training and leading the new members in the team.
      * Collaborated with a QC team of 20 members.

**Technologies:**

Windows XP, Windows 7, Apple Mac, Firefox, IE, Chrome, Opera.

**EDUCATIONAL QUALIFICATIONS**

|  |  |  |  |
| --- | --- | --- | --- |
| **EXAMINATION / DEGREE** | **BOARD / UNIVERSITY** | **Percentage (%)** | **YEAR** |
| **M.Sc Computer Science** | Department of Computer Science, Delhi University, Delhi. | 77.57 | 2009 |
| **B.Sc (H) Computer Science** | Shaheed Sukhdev College of Business Studies, Delhi University, Delhi. | 72.90 | 2007 |
| **XIIth** | D.A.V Public School, Delhi (C.B.S.E) | 83.40 | 2004 |
| **Xth** | D.A.V Public School, Delhi (C.B.S.E) | 82.40 | 2002 |

**TECHNICAL SKILLS**

Operating System : OpenSuse, Windows XP, Windows 7, Windows 8, Mac

Languages : Java

Java Technology : Core Java, JDBC

Database : Mysql

Web : Servlet, JSP, SOAP Web services

Tools : Eclipse 3.2, JIRA, CVS

Verticals : Telecom, B/OSS

**EXTRA-CURRICULAR ACHIEVEMENTS**

* Received organization level “Engineering Excellence Award” for the 2nd quarter of 2014 from Chief Delivery Officer of GL.
* Received appreciation title of Super star award in the month of July 2014 for resolving release blocking issues in record time frame.
* Received appreciation title of Super star award in the month of September 2012 for independently handling a feature while working with the team on-site.
* Active member of Birthday Committee “Genband Birthday Committee” in Global Logic.
* Active member of Fun Committee “Genband Fun Committee” in Global Logic
* Active member of newsletter Committee “T&H Newsletter Committee” in Global Logic.
* Attended Internal Perl Beginner’s Session.
* Attended Amazon Cloud Computing Training.

**PERSONAL PARTICULARS**

**Father’s Name :** Mr. Parveen Kumar Bagai

**Date of Birth :** 04/10/1986

**Marital Status** **:** Married

**Gender :** Female

**Nationality :** Indian

**Place :** Delhi

**Languages Known :** English, Hindi