|  |  |
| --- | --- |
| **Shilpa Sasidharan**   Professional Experience **Present Employer**  **General Mills**  Tenure : May 2022– Till Date  Location : Mumbai  Designation : Quality Analyst | **Professional Experience Summary**   * Expertise in Contract Management, FMGC, and Health Care Domain * Experience in ETL, API and Database testing using Snowflake, DataStage, GCP, Netezza ,Postman and DBeaver. * Have worked on dynamic models of SDLC like Agile (Scrum) methodology. * Worked in all the phases of STLC, right from gathering requirements to the delivery. * Interacted with developers and other team members to ensure high quality software are released & played a key role in timely delivery of the product. * Involved in BVG (Business Value Generation). * Defect update/progression/clarification meetings including prioritizing bug fixes. * Handle Urgent Customer issues and responsible for sending urgent Patches. * Expertise in Manual Testing - Functionality Testing, Regression testing, writing Test cases, SQL query creation and documentation for the projects. * Testing Products Integration of different applications to provide integrated Solution suite to some of the Fortune 500 customers. * Analyzing & Evaluating Open-Source tools that would help in further simplification & advancement of Automated testing in support to manual testing.     **Soft Skills**   * Self-motivated, very less time required to on-board and become productive in any new project. * Excellent communication, Collaboration, and written skills to ensure Business requirements. * Good in delegating, tracking, and monitoring the work. |

**Education**

* BSc I.T – In Information Technology from Mumbai University –72 %
* Completed H.S.C from St. Andrews College in the year 2010. – 72.83%
* Completed S.S.C from St. Charles School in the year 2008. – 80%

**Work Experience**

* Working as a Software Engineer in General Mills, Mumbai from May 2022 – Till Date.
* Worked as a Software Engineer in CitiusTech, Mumbai from October 2019 – May 2022
* Worked as a Software Engineer in Zycus Infotech Pvt Limited, Mumbai from June 2014 to October 2019

**Project Details**

PROJECT#1 : Database, BI and ETL Testing

Company : General Mills

Client : Millwork

Tools Used : GCP, Tableau Reports, Dbeaver, Postman, Jira, Confluence

Role : Technical Specialist

Duration : May 2022 to Present

**Description:**

General Mills is an **American** multinational manufacturer and marketer of branded processed consumer foods sold through retail stores. The company is known for its quality, innovation, and food that families love.

**Responsibilities:**

* Experience in writing complex SQL queries.
* Performed BI, ETL, Database, API, and Functional testing.
* Worked closely with stakeholders to understand business needs and Requirements before creation of test cases.
* Developed/executed test case and worked closely with developers to get the defects resolved.
* Created ETL test data for all ETL mapping rules to test the functionality of Data Ingestion team.
* Sound Knowledge and experience in Metadata and Star schema/Snowflake schema.
* Basic testing done on API using Postman Tool.
* Experience in using Bugzilla and Jira for Bug Reporting and Tracking.
* Clear understanding of business procedures and ability to work as an individual and as a part of a team.

PROJECT#2 : Database and ETL testing

Company : CitiusTech

Client : Cambia, Quest

Tools Used : Snowflake, Netezza, Jira, Confluence, Report testing in Cognos

Role : Software Tester-Lead

Duration : Oct 2019-May 2022

**Description:**

**CitiusTech** is a specialized provider of healthcare technology and business process services to healthcare technology companies, healthcare providers, managed care organizations, health plans, and disease management companies.

**Responsibilities:**

* Performed ETL, Database and Functional testing on the application.
* Analyzed Test Scenarios from Requirements and write test cases.
* Performed Regression testing.
* Developed Test cases, to test the Functionality and Change Functionality of the application from the FSD (Functional Specifications Documents).
* Performed Sanity, Functional, GUI, Integration and Regression Testing of the Application at different levels
* Worked on tools like Snowflake, Netezza, DataStage, Cognos for data testing
* Worked closely with the Developers & Project Managers to get updates and resolve defects.
* Tested the Application in different stages from QA, Staging and Production.
* Good understanding with functional specifications.

PROECT#3 : Contract Creation Tool

Company : Zycus Infotech Pvt Limited

Client : Emirates NBD, Rockwell, Celgene, St Barbara, Carlson.

Tools Used : Manual.

Role : Tester

Duration : June 2014 to Oct 2019

**Description:**

iContract is a Contract Management application which includes a customizable interface for smart Contract Warehouse with multi-parameter search, dynamic reporting, configurable dashboards, and alerts tied to such things as contract expiry, contract utilization, off contract spending, and market price fluctuations.

**Responsibilities:**

* Performed Functional and Database testing on the application.
* Analyzed Test Scenarios from Requirements and write test cases.
* Performed Smoke, Functional and GUI Testing.
* Performed Regression testing.
* Developed Test cases, to test the Functionality and Change Functionality of the application from the FSD (Functional Specifications Documents).
* Performed Sanity, Functional, GUI, Integration and Regression Testing of the Application at different levels
* Generated test summary reports, test log reports.
* Worked closely with the Developers & Project Managers to get updates and resolve defects.
* Tested the Application in different stages from QA, Staging and Production.
* Good understanding with functional specifications.
* Have worked on sql. Tested reports section on contract creation and management tool and have provided queries in case customers requires any details regarding contracts.

**Personal Details**

Father's Name : M.B. Sasidharan

Date of Birth : 14-June-1992

Languages Known : English, Hindi, Marathi, Malayalam.

Nationality : Indian

Marital Status : Married

Address : Sudhir Apartment, G-02, Yeshwanta-Nagar, Vakola,

Santacruz (East), Mumbai.

Contact No : +91 9137039974