Resume

**AJIT SINGH BUNDELA**



S/O Rajendra Singh Bundela

DOB: 01-01-1984

Birth Place: Bhopal

BS1, Amaltash Narmada apartment Katara Hills, Bhopal

Madhya Pradesh PIN- 462043 Email- [ajitbundela24@gmail.com](mailto:ajitbundela24@gmail.com)

Official: -ajit.bundela@technosysgroups.com

Mob: +919074143456

Seeking to serve an Industry where the hard work and dedication is the cause for vertical mobility, where challenge is part of every Task and Environment is such that, it makes the Challenge look simple and exciting.

# SCHOLASTICS

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| --- | --- |
| **MCP** (Microsoft Certified Professional) | 2008 |
| **MSc (IT)** from C.V. Raman University Bilaspur (C.G) | 2007-2008 |
| **PGDCA** from AISECT University Bhopal (M.P) | 2006-2007 |
| **B. Com** from Barkatullah University Bhopal (M.P) | 2003-2006 |
| **DCA** Makhan Lal University Bhopal (M.P) | 2003-2004 |
| **12TH** M.P Board Bhopal | 2000-2001 |
| **10TH** M.P Board Bhopal | 1998-1999 |

**Current Employed**

Since – March”2023- **Technosys Security Service Pvt Ltd –**

**Assistant Project Manager Network** – (Smart City Project Central India)

ITMS – Integrated Traffic Management System ATCS – Adaptive Traffic Control System

# TECHNICAL SKILLS

* Manage VM Sever and ANPR Cameras, Cisco IE 4000 switch, Cisco Server, RLVD, ANPR Cameras.
* ProLiant DL380,DL360 HP High End Servers, [ProLiant DL300 Servers](https://buy.hpe.com/in/en/servers/proliant-dl-servers/proliant-dl300-servers/c/241475), MSA 1000 Storage, SAN Storage, HP Blade server BL 460, SUN SL3000 storage Tape library, Sun 6140 storage, CSM200, SUN M4000 APC & DBC, All IBM System X series servers installation , upgrading firmware and software. SAN/NAS storage from leading OEMs like HP, EMC Dell. IBM system X
* Handling all tips servers DELL, HP, IBM, Sun Micro System, SGI Server And storage, fugitsu server
* Accops Thing Client Server, Hyper-V server, [VMware Virtualization](http://www.vmware.com/) Management SCCM
* Possess skill sets in Windows server 2003,2008,2012, or 2016, Win 11, and RHEL 4 or 6, Network (CCNA)
* Installing and administration of Windows 20016, Active Directory Services, DNS, DHCP, REDHAT 6 Installation & Troubleshooting.
* Assisting in design & implementation of PCs, Servers, Peripherals, Networks, WINS, LINUX Servers, network problems, and conflicts.
* Conducting periodic reviews with customer and analyze calls and their trends to take proactive measures to reduce knowledge-based calls.
* Installation and support, card level Diagnosis Maintenance and Trouble Shooting of all desktop to server, Storages range.
* Installing and configuring Network resources such as Printers, Scanners over the network for the users to be able to access them.

# MANAGEMENT SKILLS

* Project Management and Implementation Project. Installation and Commission and Integration and Operations and maintenance
* [Excellent ability of planning and Managing Customers](mailto:pratyush.sh0215@gmail.com) [Team Management and Stakeholder Consultation](mailto:pratyush.sh0215@gmail.com) [Milestone Documentation & Regulatory Compliances](mailto:pratyush.sh0215@gmail.com) [Expertise in ICCC, CC & Data Center Implementation](mailto:pratyush.sh0215@gmail.com)
* [Experienced in reviewing, managing, and estimating the proposal](mailto:pratyush.sh0215@gmail.com)
* [Expertise in SLA Management, Uptime Management,](mailto:pratyush.sh0215@gmail.com) [Breakdown Management, Inventory Management](mailto:pratyush.sh0215@gmail.com)
* [Portfolio Management, Project Management, Team Management, Profit and Net Margin Management](mailto:pratyush.sh0215@gmail.com)
* [Expertise in Team Management, Event Management, and Customer Management](mailto:pratyush.sh0215@gmail.com)
* In charge of **CRIS** (Central railway information system) Bhopal Project and handled a team of 40 Engineers.
* Identifying prospective clients, generating business from new accounts to achieve profitability.

# WORK EXPERIENCE

Windows Admin L3 in **MRS Enterprises Bhopal (1 July 2022 to current)**

**-** Handling windows servers 2016 on many FMS Sites, [VMware Virtualization](http://www.vmware.com/) Management SCCM ,

- Maintaining quality of services and perform with preventive maintenance

1. Field Engineer(Zonal Spoc) in **PRIMEONE WORKFORCE PVT. LTD. MAP IT MP Govt (On Contract)**

(**17 Dec 2021 to till 30 june 2022)**

* + Over all Single Point of Contact for all technical issues of four districts Burhanpur, Khargone, Barwani, Khandwa having 70 police stations and higher offices.
  + Monitor and manage the performance of WAN links for police stations and higher offices.
  + Handling server issues including backup problems etc.
  + Coordinate with stake holders and perform troubleshoot of LAN/WAN to resolve the issues.
  + Coordination with MPSWAN, BSP and OEM for earliest solution.
  + Manage operations and monitor provided link by MPSWAN and BSP.
  + Identify hardware related issue and inform NOC/associated vendor for fast resolutions,
  + Maintaining quality of services and perform preventive maintenance.

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1. **SENIOR ENGINEER ‘INNOVATORY BUSINESS LLP, Delhi’’** ( 5 April 2019 **to** 15 Sep 2021)

* Conducting system data backups including Client Servers and its scheduling.
* Managing Server, Domain, AD, User rights etc.; monitoring database usage, collecting performance statistics and tuning of database.
* Configuring IP-Phones and Skype Software for use of VoIP, or Voice over Internet Protocol.
* Addressing and resolving performance bottlenecks and ensuring maximum network uptime.
* Assisting in design & implementation of PCs, Servers, Peripherals, Networks, WINS, DHCP Servers, network problems and conflicts.

1. **Sr. Customer Support Engineer in CMS Info Systems Pvt Ltd Bhopal’ (**6 May 2015 to 4 April 2018.) **’**

* **Client –** Grasim industries Ltd, Nagda Dist-Ujjan

700 + Users AD Management, Windows Servers 2008, Accops Thing Client Server, hyper-v server, [VMware](http://www.vmware.com/) [Virtualization](http://www.vmware.com/) all data centre.

1. **Network Admin L3** in **Livia India Limited (IL&FS)**” Gwalior Data centre (MPRDC Project) NOC Team from,

(14 Nov 2014 to 5 May 2015.)

1. **Network Admin L3** in **CYSCAPE GLOBAL TECHNOSOFT PVT. LTD.** Client **IL&FS PVT**. LTD**”** Gwalior location Data centre (MPRDC Project) NOC Team from, (14 Oct 2013 to 13 Nov 2014.)

* **Client-** Network Admin L3 **- MP Border Check Post Data Center** Gwalior (M.P) handling NOC.Working Manage man power as lead, Managing Dell Chassis Server Management Controller, HP Switch’ s L2 or L3, Dell Tap library 30TB capacity, SAN switches & storage, MPLS, Complete Infrastructures including Computer Systems, High End Servers, Network Components WAN, LAN and Printers.

1. **Customer Support Engineer in Techno Aspect Solution PVT LTD (**01 march 2009 to 12 Oct 2013**)** 01 March 2008 to Jan 2009 ATE and 01 march 2009 to 12 Oct 2013 on roll employee)

* **Client-** System Engineer **- DSCC (Dept of ISRO**) September 2010 to October 2013 (37 Months) (L3 Support)
* Working as for ANTRIX (ISRO) site and handling Complete Infrastructures including Computer Systems, HP Prolaint DL380,DL360,HP High End Servers, MSA 1000 Storage, SAN Storage, Network L3,L2 switches, Nortel core switch 8010 Module Rack, SAN switches and LAN LJ,DJ, line & DMP Printers.
* Handling complete storage solution of Sun Solaris 10, Sun 6140 storage, CSM200, SUN M4000 APC & DBC Servers, SUN SL3000 storage Tape library, Cisco 5500, 3500 series switch, 3Com L2 switch, SGI 350 Server & Infinite 4000 Storage.
* Handling VPN connectivity from DIPAC Delhi to ANTRIX (ISRO) Bhopal.
* Troubleshooting of Oracle 11g issues on Solaris-10 L2 Support.
  + **Client -** System Engineer or Team leader at **CRIS (Central Railway Information System) Bhopal**

January 2009 - August 2010 (19 Months) L2 Support

* Working in DRM Office as a system Administrator and Looking after LAN, WAN, Lease Lines (BSNL), Router, Nortel L3 switch, & PC.
* Implementation of Infra Structure of Networks and Application Architecture for New Offices.
* Centralized Management of different locations by LAN Desk Manager Active Directory.
* DMP, DeskJet, hp plotter & LaserJet Printer,
* Troubleshooting of HP DL380 APC(WIN Server 2003 R2) & DBC Server(Oracle 8),HP MSA 1000 storage,
* Maintaining Application Servers and Data Base Server.
  + **Client -** System Engineer at **Nahar Sppining mills Mandideep (Oswal groups) Bhopal**

April 2008- Dec 2008 (8 Months) L2 Support

* Working in Corporate Office as a system Administrator and Looking after LAN, WAN, Lease Lines, Router & PC.
* Implementation of Infra Structure of Networks and Application Architecture for New Offices.
* Centralized Management of different locations by LAN Desk Manager Active Directory, ISA Server
* DMP, DeskJet, hp plotter & LaserJet Printer,
* Troubleshooting of DB 2
* Maintaining Application Servers and Data Base Server.

# 1. Training Engineer (OJT) in PCS TECHNOLOGY LTD. Bhopal

**August 2007 February 2008 (6 Month) L1 Support**

* Assembling of Desktop PC.
* Installation of Windows and other Customize Software’ s.
* Installation of Printers, Scanners, and other Peripherals.
* Establish LAN as per Customer requirement.
* Configuring Internet Connection through Dial up and Internet Connection Sharing as per customer requirements.

**Date: 03**/07/2023 **(Ajit Singh Bundela)**