|  |  |
| --- | --- |
| Nidhi Sharma  Certified Scrum Master | Agile Business Analyst | Product Owner |  Project Manager | Mumbai  **(91) 9870896623**  **nid.sharma255@gmail.com** |
| Profile Experienced and passionate Business Analyst with over 12 years of experience of evaluating and improving business processes for a well-known organization.  Adept in analytical thinking, strategic planning, leadership and building strong relationship and building strong relationships with stakeholders and business partners  Experienced in working with stakeholders and cross-functional teams to ensure the project goals are achieved within the scope and budget.  Bringing forth a proven track record of effectively researching and analyzing business processes with designing and implementing business solutions. ExperienceBirlasoft Pvt Ltd, Navi Mumbai— *Project Lead*December 2020 - PRESENT Roles Performed: Project Manager, Business Analyst, Product owner, Scrum Master   * Lead a cross functional team to successfully launch a large scale project on time and budget * Ensured detailed and precise requirements are captured in the documentations shared with stakeholders * Implemented Scrum and ensured scrum values and processes are adhered to * Trained customers as a part of post deployment activities * Solution architect for business processes  Focalworks Pvt Ltd, Navi MumbaicSeptember 2016 – Jun 2020 Roles Performed: Project Manager, Business Analyst, Scrum Master   * Involved in Presales analysis for prospective customers * Analyzed and created a product development roadmap for customers looking to create e-Commerce software’s or applications related to enterprise resource planning using a combination of various agile methodologies * Analyzed customer feedback to identify common trends and development recommendations for improvements * Facilitated Scrum meetings for better acceptance of scrum values in the project * Created mockups using Gravit Designer, Flair builder and Balsamiq Mockups  Aurus IT Solutions Pvt Ltd, Mumbai — *Business Analyst*October 2015 – September 2016 Roles Performed: Business Analyst, Scrum Master Intelgain Technologies Pvt Ltd, Navi Mumbai — *Business Analyst*November 2013 – September 2015 Roles Performed: Business Analyst, Scrum Master Intertek Recruiting Solutions Pvt. Ltd, Mumbai — *Support Analyst*July 2011 – September 2013 Roles Performed: Business Analyst, Support Analyst Scalability Experts Pvt. Ltd, Mumbai — *Support Analyst*June 2010 – June 2011 Roles Performed: Trainee, Support Analyst Projects **Application for Event Management**  **Managing Development and Integrations for the application**  Duration: 3 years  Status: Live  Introduced in: Australia  Type: Website created on .NET and SQL Server  **Application for Lawyers**  Duration: 1.2 years  Status: Live  Introduced in: USA  Type: Website created on .NET and SQL Server  **Application for Real Estate**  Duration: 1 year  Status: Live  Introduced in: Australia (Victoria)  Type: Website created on .NET and SQL Server with iPhone, iPad and Android Tablet native apps  **Healthcare Application for users**  Duration: 8 Months  Status: Live  Introduced in: India (Mumbai)  Type: Website created on .NET and SQL Server with iPhone and android native mobile apps  **Application for Caregivers**  Duration: 3.2years  Status: Live  Introduced in: Canada  Type: Website and mobile website created  **Application for Enterprise Resource Planning and Recruitment**  Duration: 2.2 years  Status: Live  Introduced in: India, US, Singapore and Canada  Type: Website created on .NET and SQL Server  **Application for Casino’s**  Duration: 2.2 years  Status: Live  Introduced in: Australia  Type: Website created on .NET and SQL Server with Raspberry Pi  **Unique Social media app**  Duration: 1.1years  Status: Live  Introduced in: Singapore  Type: Website, IOS and android mobile app created  **A Market research app** Duration: 3.1years  Status: Live  Introduced in: US  Type: Website, IOS and android mobile app created | Skills Certified Scrum Master  Stakeholder Management  E-commerce  Product owner  Business Analyst  Agile Methodologies  Leadership  Team Management  Project Management Additional Skills Robotic Process Automation  Power BI  Enterprise Resources Planning (ERP) Certifications **Certified Scrum Master (CSM) – Scrum Alliance** Languages English, Hindi, Marathi, Gujrati |