# Pinki Kumari

# QA Test Engineer

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# Summary

* Overall 4+ years of IT professional experience in Software Testing and Salesforce CRM platform as Salesforce Tester.
* Good testing skills in Salesforce standard object, custom objects, custom fields, page layouts, custom Tabs, and various other components as per client requirements.
* Good knowledge of Salesforce configuration & System integration Testing.
* Performed Back End Testing by executing SOQL queries.
* Validated workflow rules, approval processes, and validation rules.
* Performed the validation for the product templates document with different-different users and multiple sets of permission set post creation of proposal and generating service proposal document.
* Well versed with Software Development Life Cycle (SDLC) and Software Test Life Cycle (STLC).
* Strong Skills in understanding the client Requirements and Writing and Analyzing the Test Cases, Test Report. Solid understanding of Test Planning, Test Design, Test Execution, Defect Reporting and Tracking.
* Performed Functional Testing, System Testing, Regression Testing, End-to-End Testing, Integration Retesting etc.
* Sent out daily status reports to the QA managers, QA team members and Developer teams.
* Hands-on experience on SQL to run the various queries and test the data.
* Proficient in testing methodologies, process, tools, and techniques.
* Working experience on bug tracking tool JIRA and Agile methodology.
* Basic knowledge of automation on Selenium with Python.

# Technical Skills

* **Software Testing**: Manual Testing, SFDC Testing
* **Operating Systems**: Windows
* **Database**: SQL Server, SOQL
* **Programming Language**: Python
* **Salesforce Framework**: Salesforce Classic & Salesforce Lightning
* **Tool Used:** Jira, Clear Quest, Aptest, PyCharm, and Service Now.

# Training and Certification

Certified Salesforce Associate certification

Completed Salesforce Admin Training

# Work Experience

**QA Consultant | HCL Tech | Dec 2018 - Present**

# Projects

**Corning Incorporated – Advanced Optics**  
This Advanced Optics Project is based on Sales & Service cloud. In this project mainly developed the functionality which can be used for the sales and service process.

* Develop Test Approach, Test Scenarios and Test Case. Test case writing, test execution, defect logging, working with development team and Program manager.
* Worked on various Standard & custom objects like Account, Contact, Opportunity, Private Opportunity, Program, Lead, Case, Task, knowledge etc.
* Performed the testing on role, profile, permission sets, sharing rules, validation rules, Field-level security for various profiles, flows etc.
* Performed testing on lead object in which it includes lead import and conversion process for various region like general & European leads.
* Performed testing on Case object in which it includes various way of case creation like email-to-case, web to case and Manual case. Also, many other functionalities like Case association to correct queue, case notifications, checking the correct Knowledge Articles, attaching & detaching the articles etc.
* Performed testing on report & dashboard.
* Performed testing in QA & UAT environment.

# Q2 Lab Solutions (IQVIA)

# Medical Labs and clinical trials – LTMS

# Application Platform – Web and database application

Description:  Q2 Solutions is focused on helping customers improve human health through innovation that transforms science and data into actionable medical insights. Fueled by the combined resources of Quintiles and Quest Diagnostics, the Q2 Solutions joint venture was formed in 2015 by combining the best of each parent organizations clinical trials laboratory services capabilities to provide greater innovation, quality, and value.

Power BI is a collection of software services, apps, and connectors that work together to turn your unrelated sources of data into coherent, visually immersive, and interactive insights. Power BI and LTMS portal are interconnected to a database for which the ETL testing is performed and validated.

Responsibilities:

* Created, executed Test cases and Defect report generation. Also worked on requirement coverage and approvals.
* Created extensive SQL scripts to test the Data Reconciliation and data synchronization with the web-based applications linked.
* Created and Executed Test cases, wrote test scripts based on test strategy and test plans based on ETL mapping document.
* Worked with development and BA teams for understanding mappings for dimensions, requirements, facts, and estimations.

# CDS – Life Science Client

This project involves validation of SaaS Solution applications and ODW system which stores all the data from client CTMS, EDC, IRMS or from Excel files.

* Develop Test Approach, Test Scenarios and Test Case. Test case writing, test execution, defect logging, working with development team and BA’s etc.
* Performed the various kind of testing like Functional testing, Smoke testing, Sanity Testing, end-to-end Testing, Regression testing, integration testing.
* Analyze requirements and coordinate with BA’s & Conduct and/or participate in reviews call of test cases.
* Documents test results and report defects & Retest, validate and close applicable issue.
* Validated the entire filters which are available on report.
* Performed Dashboard validation and Report Data Validation.
* Involved in creating the Traceability matrix based on Functional requirements in each module.
* Writing SQL queries to extract the data from the Database to validate it at back-end.

# Xerox – Corporation

The Web user interface create a platform to manage and maintain several configuration and functionality of the multi-functional printers. It will establish communication between printer and end users. It can be accessible from any location within their secure network

* + Strong background in Agile Methodologies
  + Working Knowledge of Defect management process.
  + Automating Web Application of printer using selenium python.
  + Understanding Business requirements, Analyzing and studying the existing system
  + Having experience in Manual testing using Black Box Testing techniques.
  + Good in reviewing, writing, and executing test cases based on requirements.
  + Involved in Security and Connectivity testing.
  + Analyzing the reports generated via security testing tools and reports the issue with the development team.
  + Worked in Database Testing via MIB Browser tool and 508 Testing

# Educational Qualification

* MCA – Oxford College of Engineering, Bangalore (Bangalore university) | Percentage- 74
* B.SC (Math) – BRABU, Bihar|Percentage-65
* 12th – MJK College, Bihar | Percentage- 62
* 10th – BSEB Patna| Percentage- 75

# Declaration

I hereby declare that all facts mentioned above are true and correct to the best of my knowledge and belief.

Place: Chennai Pinki Kumari