KANTHI SHAM, PMP

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Email: kanthi\_sham@yahoo.com

Date of Birth: April 26, 1980

Education:

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Qualification | Name of the  Institution | Board/University | Year of  Passing | Class | Percentage |
| M.B.A  (Finance) | B.M.S College of  Engineering, Bangalore | Visveswaraiah Technological  University | 2003 | First | 69 |
| B.Com | N.M.K.R.V College for Women, Bangalore | Bangalore University | 2001 | First | 64 |

**Experience Summary:**

* Working as an Oracle EBS Functional Consultant

* Total Experience of 11+ Years of Oracle Cloud PPM and EBS (Functional Consultant)
* Excellent Communication Skills and Confidence, Innovative & Customer Centric, Ability to work in team environment, Self Motivated, Possess Excellent Analytical, Organizational & Interpersonal Skills, Able to manage the project schedule and priorities.

**Applications & Technical Abilities:**

* Oracle Cloud PPM Functional Consultant/Oracle EBS Functional Consultant - Release: Fusion, 11. 5.10.2 and R12
* Oracle Cloud Project Portfolio Management
* Project Foundation
* Project Billing
* Project Costing
* Project Management
* Integration of Oracle Projects with other Modules
* Technical Overview Of
  + Basic SQL
  + Working Knowledge of TOAD and Data Loader
* Microsoft Tools
  + Office 2013 Office 2016
  + Azure VSTS
  + Jira Project Management Tool

Certifications:

PMP- Project Management Professional

PPM- Cloud Certified

Domains Worked: Oil and Gas, Lottery, Gaming, Ecart, BFSI, Storage and Server.

**Work Experience:**

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| --- | --- | --- | --- |
| **Organization** | **Designation** | **Location** | **Duration** |
| **HCL Technologies** | **Senior Consultant** | **Bangalore** | **Jan 2019-Present** |
| **Capgemini India Pvt Ltd** | **Senior Consultant** | **Bangalore** | **Dec 2012-Dec 2013** |
| **Mahindra Satyam Computer Services** | **Module Lead** | **Hyderabad** | **Apr-2011 to Dec 2012** |
| **Sierra Atlantic Software Services Limited** | **Consultant** | **Hyderabad** | **Apr-2010 to Feb-2011** |
| **Unisys Global Services India** | **Applications & Architect Analyst** | **Bangalore** | **Jun-2006-Dec 2007** |
| **Oracle India (GFIC)** | **Project Accounting Analyst** | **Bangalore** | **Feb 2004-Jun 2006** |

**ORACLE ERP PROJECTS**:

Project # 13

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| --- | --- |
| Client/Project | Scientific Games Inc. |
| Role | Testing Developer |
| Duration | Jan 2022 to Till Date |
| Software | Oracle Applications R12 |
| Modules | Oracle Project Accounting, Project Billing, Project Costing and its Integration with other Modules |

Description:

Scientific Games Lottery Business Consists of two Revenue Streams

* Licensing
* Loyalty

Spread across four operating units namely

* Scientific Games LLC
* Scientific Games Products Inc.
* Scientific Games Puerto Rico, LLC
* MDI Entertainment, LLC

Contribution:

* Preparation of Test Cases with regard to Net Sales Flow, Capital Projects Flow, Planview Interface, Transaction Processing and Integration with Other Modules.
* Preparation of Test Data for Business Users and uploading of the same in Sharepoint Folder
* Attended the Daily Status Call during Testing Phase and supported Business Users by addressing their queries.
* Executed the Test Cases related to Planview Interface, WEB ADI, Transaction Processing, Net Sales Flow and Capital Projects.

Project # 12

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| --- | --- |
| Client/Project | Western Digital Corporation |
| Role | Testing Developer |
| Duration | Jun 2020 to Dec 2021 |
| Software | STAMP (Serial Management System) |
| Modules | Shipping,Packaging, Receiving, Inv Transactions and Information Lookup |

Description:

**STAMP (Serial Management System) Rollout Project where STAMP Application module** were being implemented for two Western Digital Entities Namely Reverse Logistics and Forward Logistics.

Contribution:

* Preparation of Test Cases with regard to Stop Ship, Logistics RMA and Warranty Cancellation Modules. -Shipping Module/Inventory Transaction Modules
* Preparation of Test Data for Business Users and uploading of the same in Box Folder
* Attended the PROD Support Call during Testing Phase and supported Business Users by addressing their queries.
* Executed the Test Cases related to Packaging, Inventory and Shipping Module in SPI Instance
* Executed and closed Jira tickets related to DLS functionalities assigned from dev team
* Working and Closing of Defects in Q Test Tool along with Jira Tool.

**Project # 11**

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| --- | --- |
| Client/Project | World Bank |
| Role | ERP Developer |
| Duration | Oct 2019 To May 2020 |
| Software | Oracle Cloud Project Portfolio Management and Project Financial Management |
| Modules | Project Foundation, Project Billing, Project Costing Modules |

Description:

Oracle Cloud Project Portfolio Management Implementation Project where the PPM and Financial Modules being implemented for two World Bank Entities Namely Investment Service(IS) and Infraventures (IV).

Contribution:

* Preparation of Report Design Document for FAMS Expense Detail Report while developing the report.
* Through testing done with regard to Parameter changes, various column changes driven by Formulas or logics.
* Preparation of Test Scripts for User Acceptance Testing.
* In depth testing of Report Specification changes suggested by client from time to time in Development Instance prior to Freezing the Code in the Development Instance.
* Working closely with the Technical Team on Report Specification changes and implementing the changes after thorough review of the numerous test scenarios in the Test Instance.
* Working on Application Lifecycle Management (ALM) Tool to update/Close Defects with regard to UAT Phase.

**Project # 10**

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| --- | --- |
| Client/Project | Netapp Inc. |
| Role | ERP Developer |
| Duration | Jan 2019 To Sep 2019 |
| Software | Oracle Applications 11.5.10.2 Microsoft Azure and SQL Developer |
| Modules | Project Foundation, Project Billing, Project Costing Modules |

Description:

**Project Accounting Rollout of 4 Operating Units (Austria, Sweden, Spain and Belgium) from Commissionaire Model to Buy/Sell Model.**

Commissionaire Model where there was a specific agreement reached on an individual country level which allows certain tax advantages, usually achieved against the inventory, sale and distribute on of finished goods.

Implementation/Rollout to Buy/sell Model where the Customer Fulfilment is achieved through a traditional buy/sell model where local affiliates (local to end user) either hold inventory and drop ship directly or drop ship inventory from a regional distribution center.

In both the cases, the local affiliate’s records revenue, cost of sale, inventory and receivables in their books.

Contribution:

* Preparation of MD50 and BR100 for proposed Rollout from commissionaire to Buy/sell Model.
* Implementing PA Setups in Development Instance as per new Buy/sell Model.
* Validation of Setups through SQL Scripts in SQL Developer in Development, SIT, UAT and PROD Instance to ensure that all setups are completed.
* Completion of Setups in SIT Instance where by making the system ready for **System Integration Testing** by Quality Assurance Team.
* Working on Defects if any and implementing them by Setup changes.
* Working on **Microsoft Azure** to update/ raise and close defects with regard to SIT/UAT Phase.
* Working on PA setups in UAT Instance and making the System ready for **User Acceptance Testing**.
* Once, UAT is signed off moving the Setups to Production Instance.
* Once, Production Instance is GO LIVE, **providing post warranty support for any enhancements or change requests.**

**Project # 09**

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| Client/Project | Capgemini France |
| Role | Senior Consultant |
| Duration | Dec 2012 To Dec 2013 |
| Software | Oracle Applications 11.5.10.2 |
| Modules | Project Foundation, Project Billing, Project Costing Modules |

Description:

GFS Project is an Internal Project which manages the Internal Billing between Capgemini Entities. It covers all geographies and has been providing Live Support to all Internal Capgemini Customer.

Job Profile includes Offshore Global Functional Support, New Rollout Configuration, Patch Up-gradation.

GFS Instance supports Internal customers in all countries across the globe in their day to day functions.

Contributions:

Functional Support:

* Working on Tools like Remedy where Super users and Level 1 Support Team raise service calls for the issues faced by them during month end close.
* Daily Monitoring the system Interfaces (In & Out)
* Daily Monitoring the Critical Job Schedules and fixing the issues (Standard & Custom Programs)
* Identifying & Defining the missed configuration set ups and required set ups.
* Raising & Supporting the Critical SR’s and OWC’s with Oracle.
* Assisting smooth month end closures by providing support to the Users and Super users across regions.
* Resolving issues pertaining to non transfer of data from 3rd Party Legacy Systems to PA.
* Resolving issues pertaining to non transfer of data from other oracle Modules to PA.
* Preparation of Metrics Reports/Weekly Status Report/Quarter End Close Reports and sending them to the Business and alike.
* Acting as an SPOC for all Project Accounting Issues and working closely with Technical Team for any Code Moves/Datafix that needs to be applied for the resolution of the issues.
* Integration and Regression Testing of the Proposed Solution
* Review on Programs Scheduled in Batch
* Resolving all Day today User Issues encountered while using the Applications.

Enhancements:

* Understanding user requirements with user and onsite team.
* Suggesting and clarifying details for the new developments.
* Preparation of MD50 for the Change Requested.
* Preparing Functional Test Cases for the new components.
* Documenting Test Cases and Setups related to the developed components.
* Uploading of Test completed in the shared folder.
* Working Closely with Technical Team on the New Requirement and Enhancements/Change Requests.
* Working with the Business for the UAT and final Signoff on the new component that is being rolled out.

**Project # 7**

Job Profile includes Offshore Global Functional Support, New Rollout configuration, Patch Up-gradation, Enhancements.

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| --- | --- |
| Client | GE Energy (Oil & Gas) CHARLIE/ GALAXY INSTANCE |
| Role | Module Lead |
| Duration | Apr 2011 – MAR-2012 |
| Software | Oracle Applications 11.5.10.2 |
| Modules | Project Foundation, Project Billing, Project Costing Modules |

GE ENERGY CHARLIE INSTANCE has implemented Oracle Applications (Financials, Projects, SCM, CRM and HRMS) for US, EUROPE, ASIA, MIDDLE EAST, ASIA and LATIN AMERICAN COUNTRIES

GE ENERGY (OIL & GAS) GALAXY INSTANCE has implemented Oracle Applications (Financials, Projects, SCM, HRMS, CRM) for UK AND US regions.

Current Job Profile includes Global Functional Support & Enhancements

# Contribution:

Functional Support:

* Working on Tools like HP Service Desk/Service Now where Super users raise service calls for the issues faced by them during month end close.
* Daily Monitoring the system Interfaces (In & Out)
* Daily Monitoring the Critical Job Schedules and fixing the issues (Standard & Custom Programs)
* Identifying & Defining the missed configuration set ups and required set ups.
* Raising & supporting the Critical SR’s and OWC’s with Oracle.
* Assisting smooth month end closures by providing support to the Users and Super users across regions.
* Resolving issues pertaining to non transfer of data from 3rd Party Legacy Systems to PA.
* Resolving issues pertaining to non transfer of data from other oracle Modules to PA.
* Preparation of Metrics Reports/Weekly Status Report/Quarter End Close Reports and sending them to the Business and alike.
* Acting as an SPOC for all Project Accounting Issues and working closely with Technical Team for any Code Moves/Datafix that needs to be applied for the resolution of the issues.
* Assisting in preparing the FIT/GAP Analysis for the new projects/proposals.

Enhancements:

* Functional test cases for new components
* Understanding user requirements with onsite team
* Suggesting and clarifying details for the new developments
* Preparing Functional Test Cases for the new components
* Documenting Test Cases and Setups related to the developed components
* Working Closely with Technical Team on the New Requirement and Enhancements/Change Requests.

## Project # 6

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| --- | --- |
| Client/Project | Net App |
| Role | Functional Consultant |
| Duration | Apr 2010- Feb 2011 |
| Software | Oracle Applications 11.5.10.2 |
| Modules | Oracle Project Costing |

# Contribution:

# Enhancements:

* Functional Test Cases for New Components
* Understanding user requirements with onsite team
* Suggesting and clarifying details for the New Enhancements
* Preparing Functional Test Cases for the New Enhancements
* Documenting Test Cases and Setups related to the Developed Components
* Preparation of POC’s for Pre Sales Activities.
* FIT/GAP Analysis of the New Requirement/ New Clients.

**Project # 3**

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| --- | --- |
| Client | Functional Support to Internal Users |
| Role | Functional Support |
| Duration | Jun 2006- Jan 2007 |
| Software | Oracle Applications 11.5.10.2 |
| Modules | Oracle Project Billing, Project Costing, Project Foundation and Webtime |

Contribution:

Functional Support:

* Daily Monitoring the system Interfaces (In & Out)
* Resolution of Incidents & Service Requests.
* Provide support which includes researching problems, finding root causes and resolving issues by working with the vendor, Validating and testing prior to production deployment, etc.
* Interface Error Reporting & Fixing the recurring issues & educating the users
* Daily Monitoring the Critical Job Schedules and fixing the issues (Standard & Custom Programs)
* Identifying & Supporting the Change Requests as per the user requirement.
* Identifying & Defining the missed configuration set ups and required set ups.
* Supporting the Month & Year end Closures.
* Supporting the Technical resources on understanding the user requirement.
* Facilitating and Managing workshops with user groups at senior levels.
* Communicating with business user community and system development teams to agree actions, ensure compliance and to obtain necessary approvals.
* Ensuring complete hand over of the UAT documents to user support team.
* Participating in the Service Request Review Meeting weekly involving key issues pertaining to product development and enhancement issues.
* Worked closely with the Architecture and IT Team, Regional Theatre Groups, Domain Experts and Program Managers within the Corporate Program Management Office (CPMO).
* Providing system support for internal clients utilizing the Webtime Applications (Time Reporting System).
* Supporting the Technical resources on understanding the user requirement.
* Coordinated for Statutory and internal audits, reporting for SOX & regulatory compliance.

**Project # 1**

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| Client | Internal Clients in Asia Region |
| Role | Project Accounting Analyst |
| Duration | Feb 2004 – Jun 2005 |
| Platforms | R11i (Project Billing and Project Costing) |

Contribution:

Functional Support:

* Day to day transaction Processing and Application Maintenance.
* Proving system support for internal and external clients utilizing the Oracle Project Accounting Module.
* Provide support with problem fixes, upgrades and new functionality implementations.
* Provide support which includes researching problems, finding root causes and resolving issues by working with the vendor, Validating and testing prior to production deployment, etc.
* Developing or leading vendor to achieve functional specifications, user processes, training material & User Acceptance Testing.
* Facilitating and Managing workshops with user groups at senior levels.
* Communicating with business user community and system development teams to agree actions, ensure compliance and to obtain necessary approvals.
* Ensuring complete hand over of the UAT documents to user support team.
* Participating in the Service Request Review Meeting weekly involving key issues pertaining to product development and enhancement issues.
* Worked closely with the Architecture and IT Team, Regional Theatre Groups, Domain Experts and Program Managers within the Corporate Program Management Office (CPMO).
* Preparation of monthly closing entries.
* Coordinating with other departments (Various Oracle Modules, Legacy Systems) for process completion and issue resolution.
* Month End Closure and Financial Reporting Activities.
* Coordinated for Statutory and internal audits, reporting for SOX & regulatory compliance.

Awards

* Live Wire Award for Excellence in Jul 2019 from HCL Technologies.
* Award for Excellence in December 2006 from Unisys Software Development Group (SDG).
* Customer Appreciation Award in September 2005 from Oracle Solution Services India Ltd.
* YAR Award for Excellence in January 2006 from Oracle GFIC.

Passport – Valid

Martial Status: Married KANTHI SHAM