**Anjli Jois**

**Software Test Engineer Contact Number : 9113828307**

Location: Bangalore

**Carrer Objective**

To work in a creatively challenging position where I could constantly learn, challenge my abilities thereby improving me along with the organization in which I am working for. Intend to build a career which will help me to improve and explore myself and to be a sincere person in life as well as work.

***Professional Summary***

* Having 6 years of experience in software testing.
* Looked after the testing-related duties responsibly, in software testing.
* Well acquainted with Testing Concepts like Manual Testing, Regression Testing.
* Detecting Bugs and Classifying them based on severity and priority
* Performing exploratory testing.
* Currently working for ConnectYourCare as a Software Test Engineer.
* Working on Regression Testing.
* Reproducing customer defects and retesting the fixes.
* Knowledge of testing Web application.
* Analyzing bugs , interaction with team members.

**Experience**

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| |  |  | | --- | --- | | Health Information Management |  | |
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**Agile process –**

* Attending daily standup meetings
* Attending scrum meetings
* Understanding user stories and preparing test cases

**Highlights**

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| * Motivating, responsible, and dedicated towards work. * Skilled in dealing with complex situations efficiently and systematically * Flexible, and responsible enough to work for long hours during priority work load . |
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**Work Experience**

**1. Project** : CYC

**Client :** CYC

**Environment** : Java Development Kit (JDK), Eclipse IDE, Java Clien Driver

**Tools** : Auto IT.

**Database**  : Oracle SQL.

**Description:**

ConnectYourCare is one of the nation’s largest benefit savings providers, offering a comprehensive solution supporting all tax-advantaged accounts. We’re revolutionizing how employers administer consumer-directed health care (CDH) and how employees use CDH accounts. ConnectYourCare. Health Savings Account (HSA), Flexible Spending Account (FSA), Health Reimbursement Arrangement (HRA), Employees Employers and Brokers.

As an Automation Test Analyst, assisted in requirement analysis and preparing Test Scenarios, Test Cases. Involved in Test Data preparation as per the scenarios and verifying the same during Test execution. Communicating with developer and Business analyst related to requirements and raising Query. Taking responsibility of requirements preparation and Execution of the same.

**Roles and Responsibilities:**

* Selecting or Identifying Areas/Test cases for Automation.
* Designing & Implementing Test Automation Strategy.
* Creating Automation Test Plan and getting approvals.
* Choose selenium tools and Configuring Selenium Test Environment (Ex: Eclipse IDE, Java, Selenium Web Driver )
* Automation Design and Implementation.
* Creating, Enhancing, debugging and Running Test Cases.
* Organizing, monitoring defect management process.
* Handling changes and conducting Regression Testing.
* Finding solutions for Object Identification issues and error handling issues.
* Worked on Regression Testing.
* Detecting Bugs and Classifying them based on severity and priority.
* As a testing team we were testing the Regression Testing for the latest builds

***2.* Project :** ServiceNow

**Client :** Dignity Health

ServiceNow Cloud Management integrates with public and private cloud infrastructure and services, while providing consistent management of those resources. ServiceNow is uniquely positioned to be the connective tissue that streamlines and simplifies workflows across the enterprise, eliminating silos and creating more seamless interactions. This is the core of a digital enterprise. ServiceNow’s product categories are IT (service operations, business and software -asset management, as well as performance analytics). A database with information about all LIVE IT services. ServiceNow is a basically platform which provides to particular availability to customer or users to raise the request for lots of categories like Hardware or software.

**Roles and Responsibilities :**

* Worked closely with software developers
* Participated in all phases of the software testing from requirement gathering.
* Ability to quickly understand the features during tight release cycles
* Performing functional testing
* Performing exploratory testing
* working on different platforms and environments.
* Reproducing customer defects and retesting the fixes.
* Detecting Bugs and Classifying them based on severity and priority.
* Running the regression on multiple platform for each build and filing defects, along with solving the testbed issues if any.
* Prime responsibility of this role is to complete Test Execution for a defined module.
* Escalate the blocking issues appropriately to the lead
* As a testing team we were testing the Regression Testing for the latest builds
* Well acquainted with Testing Concepts like Manual Testing, Regression Testing.
* Solid working experience in Service Request module of ServiceNow.
* A ServiceNow Technology Analyst with experience on Service Catalog.
* Experience on creation of catalog items.
* Created various workflows for Service Requests, Incident Management.

3. **Project : CYC (Connect Your care)/ HRC**

**Client : CYC**

**Description :**

HRC Project application is a new application which is developed for maintain the employee and employer related information’s. This application is replication of the core application into the HRC application. That is , by using the HRC application will be maintain employee addition, enrollments, contribution, claims, Dials Edit/update the employee details and the access. Etc.

**Project Description: CYC** is a health Insurance project with the primary objective of implementing a new claim, accounts, member enrolments, developing and testing different service etc. system using the Postman application.

By using the postman application, we will test the different endpoint or the different services to make sure that we are sending the request with a fraction of time.

At the same time will be testing the newly created application called HRC with all the functionalities. And also, by using the swagger document will be testing the integration between the BE with the FE application of the HRC as well.

As an Automation Test Analyst, assisted in requirement analysis and preparing Test Scenarios, Test Cases. Involved in Test Data preparation as per the scenarios and verifying the same during Test execution. Communicating with developer and Business analyst related to requirements and raising Query. Taking complete responsibility of requirements preparation and Execution of the same.

**Roles and Responsibilities:**

* Understand and analyze the requirements.
* Preparing the test scenarios and test cases and traceability matrix also
* Testing the individual services end points like member domain, User domain, account domain, Employee domain, etc.
* Validating the payload request and response from the postman and Swagger & verifying the result or a change is reflecting in the DB and FE also.
* Participating the Sprint review meeting and daily stand up meetings.
* Selecting or Identifying Areas/Test cases for Automation.
* Designing & Implementing Test Automation Strategy.
* Creating Automation Test Plan
* Creating, Enhancing, debugging and Running Test Cases.
* Handling changes and conducting Regression Testing.
* Finding solutions for Object Identification issues and error handling issues.

4. **Project : CYC (Connect Your care)/ Member Portal**

**Client : CYC**

**Description**

Member Portal Project application is a application which is developed for maintain the employee and employer related information’s. This application is replication of the core application into the Member Portal application. That is , by using the Member Portal application will be maintain employee addition, enrollments, contribution, claims , Correspondence Letter code , Payment Card

**Project Description: CYC** is a health Insurance project with the primary objective of implementing a new claim, accounts, member enrolments, developing.

**Roles and Responsibilities:**

* Understand and analyze the requirements.
* Validation the different correspondence letters.
* Involved in the benefit plan testing
* Developing all kinds of correspondence template like New Member Welcome Letter, Termination Letters etc.
* Setup the configuration in the health rule Template for the various letters.
* Involved in testing for Production Bugs.
* Involve in to prepare the scenarios and cases for various module including build releases, product upgrade validations, automation, Adhoc business rules.
* Involve in the planning, scoping, scenario creation, case creations for every Plan Configuration Product (HealthRule) upgrade releases.
* Involve and attend the weekly status report meeting and daily status call with Client.
* Tested the Different plans by using Health rule application.

**Education**

* Master of Computer Application from Bangalore University
* Bachelor of Science from Gulbarga University

PERSONAL SKILLS

* Ability to mingle with people diplomatically.
* Ability to involve all kind of knowledge transactions.
* Willingness to learn new technologies.

PERSONAL PROFILE

Name : Anjli Jois

Nationality : Indian

Religion : Christian

Gender : Female

Languages known : English, Kannada &Tamil

*I hereby declare that the information’s furnished above are true to the best of my knowledge.*

**Place : Bangalore**

**Date :**

With Regards,

**Anjli**