**Sufala Gaddam**  Cell: 9700384489

Email: sufala.vasavi@gmail.com

# **Career Details**

* Manual Test Engineer with 10.4 years of experience in implementing test instructions to improve quality and efficiency. Seeking the opportunity to develop technical skills while ensuring proper functionality of products and systems.
* 9.6 years of Experience in Health care Domain. Strong Knowledge on EDI, QNXT, Facets, Claims Processing, Enrollment, Benefits validation, Pricing.

# **Professional Summary**

* 10.4 years working experience on Manual testing.
* Knowledge of writing simple scripts using Selenium with Java.
* Strong knowledge on Facets Membership, Claims, Medical Plan, NetworkX,Agreement modules
* Working experience on QNXT Membership, Claims modules
* Strong knowledge in Healthcare, Finance, Advertising domain.
* Strong knowledge on SQL Queries
* Experienced in creating comprehensive test scenarios, test cases to support testing objectives.
* Trained new resources regarding domain and application.
* Good exposure and Implementation knowledge on HP ALM, JIRA, QTest
* Involved in walk through sessions with Clients.
* Responsible for sending Daily Status reports to Project Management

**Education**

| Qualification | Institute | Year of pass | Percentage  Scored |
| --- | --- | --- | --- |
| B.E (CSE) | Vasavi College of Engineering | 2012 | 76.4 |
| Intermediate (MPC) | Sri Chaitanya Junior College | 2008 | 93.8 |
| SSC | Loyola Model High School | 2006 | 91.2 |

# **Technical Skills**

| Testing Skills | Manual Testing, Selenium with Java Basics |
| --- | --- |
| Database | SQL Server , Toad for Oracle |
| Tools | HP ALM, FileZilla, Jenkins,JIRA |
| Applications | Facets , QNXT,EDI |

# **Accomplishments**

* ISTQB Certified
* Cognizant Internal Certification in Health care services (AHM - CCP).
* Cognizant Internal Certification in Health care services(PBM - CCP)
* Awarded 'Pillar of the month' towards extraordinary performance in Express Scripts project
* Received Client appreciations for successfully completing various projects within the timelines
* Received Spark Award for Q1 in Infinite Computer Solutions

**Organization Details:**

| **Company Name** | **Duration** |
| --- | --- |
| Infinite Computer Solutions | June 2020-Present |
| Atos Syntel,Pune | April 2018-April 2020 |
| Knorex,Pune | Sep 2017-April 2018 |
| Highradius Technologies Private Ltd,Hyd | Aug 2016- Feb 2017 |
| Cognizant Technology Solutions,Hyd | Dec 2012- Aug 2016 |

**Project Details**

**Project 1:**

| **Project Name** | **MarketPlace 2021 , MCC Medicaid, CY2023 Medicare Implementation, EIM IOWA,CA Implementation** |
| --- | --- |
| Client | Molina Healthcare |
| Duration | June 2020- Present |
| Location | Infinite Computer solutions, Hyd, India |
| Application | EDI,QNXT,SQL Server, Jira |

Roles and Responsibilities:

1. Complete knowledge on processing Inbound 834 files and checking the file load in MEG and QNXT Server
2. Working experience on Outbound Extracts for 834 and Non-834 Vendors
3. Hands on Experience in creating membership manually for Testdata through QNXT Application
4. Working experience in 837 I/P files
5. Worked on Medicaid, Marketplace , Medicare LOB’s.

**Project 2:**

| **Project Name** | **Configuration Testing** |
| --- | --- |
| Client | CDPHP |
| Duration | April 2018- April 2020 |
| Location | Atos Syntel,Pune,India |
| Application | Facets , Toad for Oracle, JIRA QTest |

Roles and Responsibilities:

1. Working Experience on Facets Subscriber/Member module
2. Experience in creating Medical/Hospital Claims through Facets application and validating the Benefit Configuration
3. Good understanding on the Claims workflow
4. Experience in working on Provider agreements and validating the Fee Schedule and Networkx Pricing rules
5. Worked on Full Builds, Shell Testing, Supplemental changes, PCA, Agreement updates, Medical Plan module.

**Project 3:**

| **Project Name** | **XPO Arena** |
| --- | --- |
| Client | IMX Enterprise |
| Duration | Sep 2017 - April 2018 |
| Location | Knorex ,Pune,India |
| Application | Arena |

Roles and Responsibilities:

1. Working experience on testing web application XPO Arena
2. Design, develop and execute manual tests.
3. Utilize Jira for tracking defects

**Project 4:**

| **Project Name** | **DMS** |
| --- | --- |
| Client | Hormel,Aep,Navarre,Dannon etc |
| Duration | Aug 2016 - Feb 2017 |
| Location | Highradius Technologies, Hyderabad, India |
| Application | DMS |
| Database | SQLyog |
| Tools | FileZilla, Jenkins |

Roles and Responsibilities:

1. Design, develop and execute manual tests to check the Deductions are created correctly for Client like Hormel Foods
2. Worked closely with Development team in analysis of defects.

**Project 5:**

| Project Name | **Topaz** |
| --- | --- |
| Client | BCBSNC |
| Duration | Dec 2014 - Aug 2016 |
| Location | Cognizant Technology Solutions, Hyderabad, India |
| Application | FACETS |
| Data base | SQL Server |
| Tools | HP ALM |

Roles and Responsibilities:

1. Design, develop and execute manual tests.
2. Prepare Learning documents related to Facets Module to make understanding easy for team members.
3. Log and track defects. Collaborate with development teams to ensure analysis and close of those defects.
4. Working knowledge on Enrollment, Claims and Medical Plan Module
5. Communicate program status to Team, Leads and Management team.
6. Utilize HP-ALM to conduct test activities including writing, execution of test cases, logging, tracking defects, and publishing of reports with test metrics.
7. Providing/handling Knowledge sharing sessions to new resources

**Project 6:**

| **Project Name** | **ESI EAST QA CLAIMS** |
| --- | --- |
| Client | ESI |
| Duration | June 2013 to Dec 2014 |
| Location | Cognizant Technology Solutions, Hyderabad, India |
| Application | DCRS |
| Database | Teradata |
| Tools | HP ALM |

Roles and Responsibilities:

1. Working experience on DCRS Application
2. Involved in Requirement walk through and DLD walk through sessions which helped me to understand about the project functionality clearly
3. Design, develop and execute manual tests.
4. Involved in Test Cases and Test Results walk through session with Clients.
5. Worked closely with Development team in analysis of defects.

# **Personal Details**

* Full Name : Sufala Gaddam
* Birth Date : 01st June 1991
* Languages known : English, Telugu and Hindi
* Mobile No. : 9700384489
* Email id : sufala.vasavi@gmail.com