**Notice Period: Immediate Joiner**

# CAREER OBJECTIVE

A growth-oriented profile in a company where my skill knowledge is effectively used for the success of the organization.

# PROFESSIONAL EXPOSURE

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| **Organization 1** | CGI **(Jul’2010 – Oct’ 2014)** |
| **Organization 2** | Wells Fargo **(Oct’2014 – July’2016)** |
| **Organization 3** | ONDOT Systems India Pvt. Ltd. (Fiserv) **(July’2016 – Oct’2021)** |
| **Organization 3** | HCL Technologies (Nov’2021-May 2023) |
| **Current Organization** | Arvato System Malaysia |
| **Experience (In Years)** | 13 Years |
| **Current Designation** | Test Manager and Individual Contributor |

Mobile: +60 1169605184(Currently in Malaysia, available over whatsup, Looking out for a job In Bangalore India)

# TECHNICAL EXPERTISE

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| **Languages** | SQL, DATABASE, UNIX, LINUX, Mainframe, Java |
| **Tool Stack** | Quality Center, JIRA, Postman, Messaging Queue (RabbitMQ), Amazon SES (Email), Elastic Email (Email), PUTTY,  Various service provider like Amazon SNS (Notification), Third Party Notification, Twilio (SMS), Fiddler, Test Link,  Urban Airship (Notification), WinSCP, FileZilla, VNC, QTP Basics, SVN (s/w Configuration Management Tool), AWS, EE2, claim Import system, Jenkins, GIT, Eclipse, CoreMedia Studio,Browser Stack for Mobile app testing, Xray, Robot for automation |
| **Operating Systems** | UNIX, LINUX, Windows NT/2000 |
| **Database** | MySQL, Oracle |
| **Misc.** | DATABASE Testing, Manual Testing, Functional Testing, Retesting, Regression Testing, UAT, People management,  API Testing (both REST API and SOAP API), Smoke Testing, Sanity Testing, Black Box Testing, Team Handling,  Mobile testing including IOS Testing and Android Testing, Test Case Design and Execution, Test Planning,  End to End Testing, Debugging and Defect Logging, Strong Problem-Solving Skills, STLC, SDLC, CICD Pipeline |
| **Domain Knowledge** | BFSI (Banking and Finance Domain), Capital Market, Retail Banking, Payment Processing, card Business (Credit and Debit Cards), Oil and Gas, Sustenance Engineering, Corporate Action, Trade Booking, Breakdown Reporting |

# ACADEMIC QUALIFICATION

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| **Degree/Education level** | **Board/University** | **Year of Passing** | **Specialization** | **% marks** |
| **BE** | Satyabhama University, Chennai | 2010 | EC | 75 |
| **12th** | DAV Public School/C.B.S.E | 2005 | PCM | 63 |
| **10th** | Girls High School/Jharkhand Board | 2003 | PCM | 67 |

**CORE COMPETENCIES**

* Test management, managing a team of 15 and working as Individual contributor.
* Good knowledge of **Software Testing Life Cycle**
* Thorough understanding of **SDLC** necessary for executing Projects
* Good Understanding of **Defect/Bug Life Cycle**
* Requirement Analysis and Creating structured and high-quality documents like Test Plans, Test scenarios, Test Scripts and writing Test Cases.
* Monitoring **cross-project dependency** process to streamline activities and ensure all teams were notified of project tasks and impacts to other projects.
* **Leading Team** for Manual and UI Automation.
* Estimation of test cycles and Change Request Items.
* Good in writing **SQL Queries**.
* Finding and Reporting Defects.Used **Defect Management Tools** including Quality Center 11.0, JIRA. Attending Client Review calls and Final Sign off calls.
* Subject Matter Expert for various applications in project.
* Knowledge of **Messaging Queue** (RabbitMQ), various **service provider** like Amazon SNS (Notification), Amazon SES (Email), Elastic Email (Email), Third Party Notification, Twilio (SMS), Urban Airship (Notification).
* Knowledge of both iOS certification, Android testing,
* Cloud application testing
* SOAP and REST **API knowledge**.
* Good Knowledge **on Payment messaging (SWIFT)** as worked in **the payment messaging project.**
* Strong problem-solving Skills and effective decision maker.
* Extensive experience in testing of payment technology transformation programs, payment standards and compliance and payment consulting.
* Good domain Knowledge of **Banking, Retail Banking, Capital Market** and **Trade Processing**.
* Worked as a **Module Lead** for various applications**.**
* Good Team Player and Conducted Session during client visits.
* Analytical thinker who consistently resolves ongoing issues or defects

# PROFESSIONAL EXPOSURE IN PROJECTS

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| **1. Project Title** | **Deutsche Bank –DB Asset servicing, Investor Servicing custody & clearing** |
| **Client Name** | **Deutsche Bank** |
| **Organization** | HCL |
| **Project Description** | The project Revolves towards various corporate action and Germany Tax system. System deals with market claims CBF and T2S Which involve various complex processing, lie creation on Underlying transaction or trade to execution of trade, Import of Claim to claim management system->Check for successful generation of claim and finally end it to End system s2.On the other Hand system dealing with Migration from Old to new one and the expectation is How it working currently in the production should work same after migration. Here we are dealing with various report generation, like breakdown Report for omnibus account holder, tax report for retail customer, iccai reporting, fis dividend report, coupon and bond reporting and many more. |
| **Role** | TEST Manager and Individual Contributor |
| **Responsibilities** | * Writing Test Plan, Test Scenarios and Test cases * Defect Tracking and Reporting * API Testing (Including REST and SOAP API) * Handling team of 15 members * Working as Individual Contributor and Responsible for End-to-end delivery * Preparing Documents * Knowledge Transfer in Team Whenever Applicable * Demo to client and operational support * Conducting scrum call for each sprint. And at the end of sprint conducting the retrospectives call. * Preparation of Release signoff documentation. |
| **Skills and Technology Used** | SQL, Unix, REST API , SOAP API, database, UNIX, Sanity, Smoke Testing, Manual Testing, JIRA, Backend Testing, UI Testing, Blackbox Testing, Regression, End to End Testing, Mainframe based application testing , claim Import system, trade process, MT566, SESE23,SESE24,SESE25. |

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| **2. Project Title** | **Communication Manager & mConsol** |
| **Client Name** | 1. Internal 2. Elan Financial Services 3. Co op Bank 4. Eastman National Bank 5. Fiserv Bank |
| **Organization** | ONDOT Systems India Pvt. Ltd. |
| **Project Description** | Ondot Systems is the creator of Mobile Card Services, a white-label solution that gives consumers control over payment cards. Headquartered in Silicon Valley, Ondot brings together an experienced management team from mobile, security, and payment card industries who share a vision of transforming how consumers interact with their financial institutions.  Switch Cards on and Off Instantly. Turn your card on and off with a single touch, and the status is changed immediately. With ultimate control comes peace of mind.  Correlate Mobile Phone and Transaction Location:  Leverage the power of mobile to keep your card active around you, or only within a specified region on a map. Presence of your phone in vicinity of the transaction is proof-positive, and its absence is a strong indicator of potential fraud.  Choose Merchant Categories:  Enable specific categories of merchants, depending on expected card usage. For example, you can enable groceries and fuel for everyday purchases, but disable entertainment and travel until required.    Customize Transaction Types:  Enable specific types of transactions, depending on expected card usage. For example, if you do not shop online often, you can disable eCommerce but turn it on instantly when required.  Card Control works for all types of payment cards – debit, credit, and pre-paid – and all payment methods – in-store, online, and auto-pay. Financial Institutions can add Card Control to existing cards without having to reissue new cards to their customers. |
| **Role** | Staff Software Quality Engineer (Test lead) |
| **Responsibilities** | * Writing Test Plan, Test Scenarios and Test cases * Defect Tracking and Reporting * API Testing (Including REST and SOAP API) * Security Testing * Validation for Push Notifications, Email and SMS services * Deployment for various connectors in Unix Environment * Working with Messaging Queues i.e. Rabbit-MQ * Working as Individual Contributor * Preparing Documents * Knowledge Transfer in Team Whenever Applicable * Perform Testing across Release, Staging and Production Environment • Database Testing * Attending client calls on Regular Basis to understand/gather Requirement. • UAT Testing * Working as Feature leads for scope deliveries. * Sust ticket validation |
|  | * Patch creation, validation, and deployment to customer place. * Security testing * Support to automation team |
| **Skills and Technology Used** | SQL, Unix, REST API, SOAP API, communication manager, Management console applications, mobile card control, Database,  UNIX, Sanity, Smoke Testing, Manual Testing, JIRA, Backend Testing, UI Testing, Blackbox Testing, Regression, End to End  Testing, ISO 8583 |

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| **3. Project Title** | **Commodity QA** |
| **Client Name** | Wells Fargo |
| **Organization** | Wells Fargo |
| **Project Description** | Basic good used in commerce that is interchangeable with other commodities of the same type. Commodities are most often used as inputs in the production of other goods or services. Any good exchanged during commerce, which includes goods traded on a commodity exchange. The sale and purchase of commodities is usually carried out through futures contracts on exchanges that standardize the quantity and minimum quality of the commodity being traded.  Endur is an Openlink’s product used as a trading system for the commodities line of business. Endur serves as the front office and middle office while downstream partners like CDBO, Scrittura etc. serves as back office. Trading is done for Forward, Futures, Swaps and Options. Now a day, started as physical also. |
| **Role** | Sr. QA Engineer |
| **Responsibilities** | * Understanding the requirements by going through the Business * Talking to US counterparty About the JIRA which will impact Regression. * Execute Test case for the scenarios like CDBO, CFTC, EOD MIN CUM, Market risk and Credit risk. * Deploy AVS, JVS PRICER builds for each release using Confluence. * KT to new team members in team. * Test Planning * Writing Test Scenarios and Test cases * Defect Tracking and Reporting * Working as Individual Contributor |
| **Skills and Technology Used** | Sql, XML, JIRA, Endur, Openlink, Capital market, forward, future, Swaps and options |

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| **4. Project Title** | Shell - Horizon 3(RETAIL BANKING) MS AX |
| **Client Name** | 1. Shell-HK, 2. Shell-MO |
| **Organization** | CGI |
| **Project Description** | Shell Card and euroShell Card are fuel cards for all transport businesses. The project has different modules like GFN, SCOL and AAA for their front-end user registration, Microsoft CRM for the lead generation, customer registration and marketing and other services, GFN for their backend database storage and Invoice creations, AX for their Accounts receivable and ledger management (Microsoft Dynamics AX 2009), ATOS and SPEOS for their invoice dispatch, COAF for their online customer registrations and many others. A new platform called Global Fleet Network (GFN) is being developed for replacing their old SIRAS application. I was involved in performing the System Integration Testing or the END TO END testing for the entire application. I am the SPOC for the GFN and AX applications for the offshore testing centre. |
| **Role** | Software tester, Functional testing, E2E Testing |
| **Responsibilities:** | * Perform Testing across Release, Staging and Production Environment • Understanding the requirements by going through the Business Requirement Document and discussing with client. ➢ Test Plan preparation.   + Test Script preparation.   + Performing Peer review on all the deliverables.   + Planning Test Execution in Various Cycles of Execution.   + Manual Script Execution by using Mercury Quality Centre as Test Management and Defect Management Tool. * Involved in script review activity. * Writing headers. * Knowledge Transfer to new team members in team. |
| **Skills and Technology Used** | SQL, QC, UNIX, Database, Database Testing, manual testing, function integration testing, transaction to invoice testing, retail banking. |

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| **5. Project Title** | FWO and RMA (BFSI, RETAIL BANKING) |
| **Client Name** | CITI BANK |
| Organization | CGI |
| Project Description | Messaging product is compatible with all message formats and hosts – which makes it the ideal choice for both global banks and smaller, growing institutions. And because all your messages will be processed through a single application, you’ll save time and money. One of FASTWIRE Opens biggest strengths is making sure all messages (both outbound and inbound) get to where they’re supposed to go every time. It is the fastest financial messaging product on the market |
| **Role** | Sr. QA Engineer |
| **Responsibilities:** | * Test Planning * Writing Test Scenarios and Test cases * Defect Tracking and Reporting • To Write Scripts/Automate things which can make Testing Activity quicker and much Faster * Preparing Documents * Knowledge Transfer in Team Whenever Applicable * Perform Testing across Release, Staging and Production Environment |
| **Skills and Technology Used** | Sql, XML, Unix, JIRA , Manual Testing, SWIFT Messaging |

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| **6. Project Title** | LAPS HIGH VOLUME |
| **Client Name** | 1. ANZ |
|  | 1. SBI 2. WESTPACK |
| **Organization** | CGI |
| **Project Description** | Logica All Payments Solution (LAPS) is both a framework that allows you to move towards an integrated payment services hub and a series of interlocking modules that allows you to start with one type of payment and then take on another, once you’ve seen an early return on investment (BFSI). |
| **Role** | Functional Tester and support to DB team. |
| **Responsibilities:** | * Test Planning * Writing Test Scenarios and Test cases * Defect Tracking and Reporting • To Write Scripts/Automate things which can make Testing Activity quicker and much Faster * Preparing Documents * Knowledge Transfer in Team Whenever Applicable * Perform Testing across Release, Staging and Production Environment |
| **Skills and Technology Used** | SQL, JIRA, Manual Testing, swift messaging BFSI. |

# ACHIEVEMENTS

* Silver award winner in Year 2012-2013 for most committed employee.
* Pat on back Award winner and rewarded $100 for Quick Learning in CGI’s Annual Fest
* As a team, we had received Best Team Award for our performance and had received appreciation from Client in meeting the deadlines.
* Organized aquiz competition in the Wells Fargo during Annual Fest
* Awarded by DEUTSCHE BANK, Spot Award. • Early bird award by HCL.

# PERSONAL DETAILS

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| **Date of Birth:** | 31 July 1988 |
| **Gender:** | Female |
| **Permanent Address:** | Jharkhand, Ranchi |
| **Languages Known:** | English and Hindi |
| **Traits:** | Smart working, Sincere, Flexible, highly adaptive and organized |
| **Hobbies:** | Travelling |
| **Nationality:** | Indian |
| **Declaration:** |  |

I hereby declare that the above-mentioned information is correct to the best of my knowledge and belief.

**Place**: (**Nupur Sinha)**

**Date**: