SHUBHI PAL

South Extension-2

New Delhi - 49

Contact No. : 7275966040

Email ID :[Shubi.pal@gmail.com](mailto:Shubi.pal@gmail.com)

**Objective :**

My goal is to become associated with a company where i can utilize my skills and gain further experience while enhancing the company is productivity and reputation.

**Academic Qualification :**

* 2 years Post graduate diploma in computer Application with 7.0 CGPA from Government polytechnic, Kanpur in 2015.
* Graduation(B.Com.) from C.S.J.M. University, Kanpur in 2013.
* Intermediate from U.P. Board, Allahabad in 2010.
* High School from U.P. Board, Allahabad in 2008.

**Work experience :**

**Aegis Limited Gurgaon**

Customer Care Associate - August 2018 – May 2019

**Job details :**

* Resolve product or service problems by clarifying the customer’s complaint .
* Answer calls professionally to provide information about products and services
* Keep records of customer interactions and transaction
* Follow communication procedures, guidelines and policies.

**Project Details :**

**Title :**Image Morphing

**Description:** it is a desktop application which had many editing effects to change the image like crop, rotate and many coloring effects.

**Role :**Code generater

**Skills :**

* Basic knowledge of Computer (MS office, MS excel, & MS powerpoint ).
* Intermediate knowledge of C & C++ languages (Oop's Concept).
* Core java.

**Industrial Exposure :**

* **Training at :**The Next Interface Technologies, Kanpur.
* **Duration :** 1 months.

**Strength :**

* Hard worker.
* Quick learner.

**Field 0f Interest :**

* IT
* E-commerce.

**Personal Details :**

* Father’s Name : Rambabu Pal
* D.O.B. : 24-03-1994
* Gender : Female
* Marital Status : Unmarried
* Nationality : Indian
* Language : Hindi & English
* Hobbies : listening music & surfing internet

**Declaration :**I hereby declare all the above furnished information is correct to the best of my Knowledge.

Date :

Place : (SHUBHI PAL)