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| **PERSONAL INFORMATION** | **SANDHYA CHANDRAN** |
|  | **Address**: S. No : 121/2A, Khandve Nagar, Pune, India |
|  | **Mobile:** +91 7020411599 | **Email Id:** sandhyachandran13@gmail.com |
|  | **LinkedIn Id:** www.linkedin.com/in/sandhya-chandran-60345622/ |
|  | **Skype Id:** sandhyachandran13**| Best time to call**: Any Time |
|  | **Sex**: Female | **Date of Birth:** 1st July 1989 | **Nationality:** India |
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| **SUMMARY** |  |
|  | * A certified Salesforce professional with more than 10+ years of experience in software designing and development coupling with more than 8+ years of progressive experience in Salesforce Development/Implementation, Enhancements, Maintenance and Support life cycle development. * Dexterous in Software Development Life Cycle including analysis, requirement gathering, architecture design, development, enhancements, deployment, testing and integration. * Hands-on experience and strong expertise in developing applications using Apex, Lighting Components, Lightning Web Component, Workflow rules, SOQL, JavaScript, HTML, Einstein, and vlocity. * Worked on SFDC Configurations/Customizations – User Interface, Page Layouts, Tabs, Custom fields, Custom objects, Validation Rules, Triggers. * Good Knowledge in Generating Reports, Dashboards, customized reports and analyzing the data in SFDC. * Adept in all project phases from initial concept, project scoping, design, development, implementation, training and post production support. * Extensive experience of manage packages such as **DocuSign**, **fullCalendar** **Conga Composer, Conga Contracts, PSA Finance Force and vlocity Health and Insurance**. * Outstanding communication & leadership skills that have been put to good use in effectively resolving problems and promoting a positive work environment. * Successfully working with cross-functional team environments, clients& employees from diversified backgrounds & geographies including Europe. (UK-Vodafone Head Office, Newbury and Luxembourg). |
| **WORK EXPERIENCE** |  |
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| **Dec 2021- Till Now** | Technical Lead – TechMahindra Pvt. Ltd. |
| **Feb 2021- Sep 2021** | Technical Lead - CloudsynApps Pvt. Ltd. |
| **Feb 2020-Jan 2021** | Senior Software Engineer - Dell Global Business Center Sdn. Bhd. |
| **Dec-2016-Nov 2019** | Deputy Manager - Vodafone India Services Pvt Ltd |
| **May 2015-Dec 2016** | Business System Analyst - PTC Software Pvt. Ltd |
| **Feb 2013-May 2015** | Software Engineer - Glam India Pvt. Ltd |
| **June 2011-Feb 2013** | Junior Software Engineer - Glam India Pvt. Ltd |
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| **KEY DELIVERABLES** | * Responsible for end-to-end activities involving the analysis & implementation of Business Requirement from Salesforce Configuration and customizations (Custom/Standard Object, Validation, Workflow, Process Builder, Flows, Approval Process, Sharing, Reports, Dashboards etc.), Apex Classes, Triggers, Batch Classes, Lighting Components, Lightning Web Component and vlocity/Omnistudio. * Involvement in monthly **Agile** Sprints for analysis & implementation of Business Requirement from Salesforce Configuration * Conduct code review, managing UAT sessions and ensuring that the best practices in the development process are followed * Develop solution scoping and design of a Project * Provide support to client issues or requests * Identify best practices in areas of coding, naming conversion and other key areas |
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| **PROJECT DETAILS** |  |
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| **FUNCTIONAL SKILLS** | |  |  | | --- | --- | | **Domains / Programming Skills** | Apex, Visualforce, Lightning components, Lightning Web components, Vlocity, Lightning events, Custom Validations, Triggers, Workflows and Approvals, SOQL, Process Builder and Einstein. | | **Scripting Languages** | HTML,CSS, JavaScript, JQuery | | **Databases** | SOQL, SQL Oracle 11g | | **API** | SOAP | | **API Loader** | Data Loader | |
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| **EDUCATION** | * Bachelor of Engineering in Electronics and Telecommunications from Pune University, 2010 |
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| **CERTIFICATIONS** | * C-DAC Certification * Salesforce Certified Platform Developer I (SP16) * Salesforce OmniStudio Developer * Salesforce Certified App Builder * Salesforce Certified Administrator * Salesforce Certified Platform Developer II * Salesforce Development Lifecycle and Deployment Architect |
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| **SKILLS** |  |
|  | |  |  | | --- | --- | | * Software Development | * Client Interaction | | * Project Management | * Defect Tracking | | * Client Orientation | * Bug Fixing | | * Salesforce Development | * Apex Configuration | | * Support Life Cycle Management | * Salesforce Lightning | | * Configuration & Customization | * Root Cause Analysis | | * Data Validation | * Requirement Gathering | | * Quality Analysis | * Gap Analysis | |
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| **ACCOLADES** | * Received “Champion of the Quarter” Award in Vodafone for delivering complex requirement in short timeline. * Received “Pat on Back” Award in TechMahindra for bugfixes. * Received “Bravo” Award in TechMahindra for implementing complex requirement. * Received “Best Team Award” in TechMahindra for improving class performances. * Received “Sprint Superstar” Award for for code optimisation. |
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