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| |  |  | | --- | --- | | **RITU TAMRAKAR**  *Scaling new heights of success with hard work & dedication and leaving a mark of excellence on every step; aiming for assignments which involve analytical capabilities and professional growth* ***Testing/Automation***  **Location: Pune/Bhopal** |  | | Profile Summary   * **Software Test Lead,** offering **over 11 years** of industry experience in the area of **Software Testing** (**Manual** **& Automation)** with a great understanding of **Test Management and Defect Reporting & Tracking** * Hands on experience with all levels of testing including **Smoke, Sanity, Functional, Integration and Regression testing ,User Acceptance Testing, Manual testing** * **Skilled in UI Automation Framework** planning, estimating, creating and executing automated scripts from scratch using **Selenium Web Driver, TestNg, Java, POI** * **Implemented Data Driven Framework & Keyword Driven Framework,** page object model without page factory * Possess Good understanding of **Maven, BDD Cucumber, API Testing, Rest Assured, GIT, and Jenkins.** * Excellent aptitude of supporting the **advancement of Jenkins**, specifically **continuous integration & delivery**, working with different teams to establish & maintain tools / processes to increase quality and reliability of test automation & reduce manual processes * **Worked on various application development projects** using **Scrum/Agile** methodologies; capable of delivering large-scale software projects by effectively collaborating, facilitating, leading and mentoring multiple Scrum teams in continuous integration & continuous development environment * **Skilled in managing design, scripting & execution of test cases** (user acceptance testing) as well as reviewing to ensure that applications developed are compliant with pre-set technical specifications; efficient in mapping business requirements by interacting with Managers / Vendors / Clients / Consultants & other multiple stakeholders * Worked on various testing tools like **JIRA** as incident management tool, ALM for test execution and test case upload * **Excellence** in **Software Test Life Cycle**, including Test Strategy Definition, Test Plan Creation, Test Design, Test Estimation, Test Execution, Test Data Creation & Validation, Test Review and Defect Reporting & Verification; creating Bi-Weekly QA Reports through QC * Applied development and technical skills to all aspects of **Quality Assurance (QA),** including setting up complex production simulation environments * **Customer Centric Professional**; efficient in interacting with clients for following up on unresolved issues; effective in ensuring high-quality customer experience, enriching customer satisfaction while adhering to the work processes & SLAs * **Key People Leader**, who has successfully led and motivated team towards growth and success in the organization; created a clear & compelling view of future through coaching and execution; groomed the team with technical expertise on various facets as per requirement of the project     Work Experience  **Since June 2022 – April 2023: Cognizant private limited Pune, India**  **Growth Path:** Joined as **Senior Associate**.  **Since Dec'11 –June 2022: TATA Consultancy Services(TCS), Pune, India**  **Growth Path:** Joined as **Asst. System Engineer** , promoted as **System Engineer** & later promoted as **IT Analyst**  **Key Result Areas:**   * **Participating in BA Kick offs**, to understand the business requirements, identify feature dependencies and ambiguities and providing suggestions to ensure software quality * **Gathering & analysing data** in support of business cases, writing test plans and scripts for tracking defects and fixes in product development, software application development, information systems, and operations systems * **Managing QA Analysis, QA Automation** Teams through the execution of the technical plan * **Leading design & development of test infrastructure** which supported functional tests, performance tests & stress tests of various web applications * **Working on multiple Test Environments** (Offshore/Onshore) and Test Infrastructure * Interacting with Development Group for **defect closure & root cause analysis of defects** and pursue the same for timely closure * **Effectively facilitating Scrum ceremonies** (Sprint Planning, Daily Stand Up, Backlog refinement, Sprint Review/Demo, Retrospective meeting); enabling the team to identify & achieve the **sprint goal** * **Working with the team to ensure Product Backlog** is refined for at least two sprints ahead for effective planning of work; **maintaining and tracking sprint backlogs** * **Maintaining healthy business relations with clients** and ensuring high customer satisfaction metrics by achieving delivery & service quality norms * **Ensuring & managing deliveries of the project** using Agile methodologies, right from initiation until go-live * **Establishing testing practice**, integrating tools with ways of working with the goal of reducing the testing effort of the **Software Development Life Cycle (SDLC) , STLC and Bug life cycle** * **Ensuring & managing deliveries of the project** using agile methodologies, right from initiation until go-live and also managing team **members** * Coordinating with BA to understand upcoming new features, plan test procedure, perform impact analysis and **risk analysis**, execute test cases along with the test team, document and analyse test results * Diligently **performing capacity planning, resource forecasting, team ramping**-up/ down during the tenure * **Hiring, interviewing & mentoring & training teams** to maximize the levels of productivity, minimizing schedule variations and defect rejection ratio     Education   * **BE (Information Technology)** from Rajiv Gandhi Technical University in 2011 |  | | |  | | --- | | Contact | | tamrakar.ritu.ritu5@gmail.com  +91-9767107940  Address: Pune/Bhopal    Personal Details  Date of Birth: 8th July 1989  Languages Known: English, Hindi | | Core Competencies | | * Automation Testing * Change/Defect Management * Test Management * Scrum/Agile Implementation * QA Plan & Strategy * Risk Analysis & Mitigation plans * Continuous Process Improvement * SDLC/STLC * Client/Stakeholder Management * Team Building & Training | | Soft Skills | | * Communicator * Innovator * Thinker * Collaborator * Intuitive * Team Leader | | Technical Skills |   **Language:** Core Java, SQL  **Web Technologies:** XML, Xpath, CSS selector  **Testing Tools:** Selenium IDE, Selenium  Web driver, TestNg, Maven, Jmeter  **Testing Skills:** Automation for Web application, Performance testing, Functional Testing, System Testing, Regression Testing, Web Testing, Agile methodology  **Tools & Operating Systems:** Eclipse, Jmeter, Maven, Windows OS |

Project Annexure

**Project:** Macy’s product (Cognizant)

Description: In this project we create product, delete, update product in other brand Bloomingdales and same should update in database.

**Client:** Macys, US

**Period:** Jun 2022- Apr 2023

**Role:** Senior Associate automation Engineer

**Responsibilities:**

* Worked in agile methodology.
* Attended daily stand-up meetings.
* Involved in analysing requirement specifications, developing test cases.
* Worked on developing automation scripts using selenium web driver with TestNg.
* Develop POM framework using Selenium web driver, Maven, TestNg.
* Maintained Selenium and Java Automation Code and resources in source controls like GIT for improvements and new features.
* Performed regression execution before every release and share extent reports to stakeholders.
* Reported defect using JIRA tool and perform regression to resolved bugs fixes.

**Tools:** Selenium Web Driver, TestNg, Maven, Jira, Microsoft Word, Excel

**Domain:** Retail

**Project:** GER/UWB, Policy Quote, Website Testing Project, CDMS, Goldman sac project.

**Client:** Generali, UK

**Period:**  Since Nov’18

**Role:** Test Automation Engineer

**Responsibilities:**

* Analysis of functional test cases.
* Written automation test scripts for smoke testing.
* Written automation regression test scripts using BDD cucumber framework and Hybrid framework, Selenium, Maven, and TestNg.
* Created POC for API Testing with BDD cucumber framework for Goldman sac project.
* Perform regression test script execution and provide extent report.
* Provide defect information from failed test cases on time.
* Created Traceability matrix for automation scripts.
* Consolidate team status and send report to stakeholders.
* Automation task planning and divide among team members.

**Description:**  GER/UWB, Policy Quote, Web Site testing, CDMS is a web application for managing insurance policies and workflows of policies. Worked in 4 automation projects.

**Tools:** Selenium Web Driver, TestNg, Maven, Jira, Rest Assured API, BDD Cucumber, Microsoft Word, Excel

**Domain:** Insurance

**Project:** Private Passport

**Client:**  Northern Trust, US

**Period:** Nov’16- Oct’18

**Role:**  Test Automation Lead

**Responsibilities :**

* Used Bit bucket tool as a version control tool
* Reviewed all automation code before it gets merged to Bit bucket

**Description:** Private passport is web application of Northern Trust Bank which manages account holders information and provides them all required information related to transfer and payments transaction, banking activity and provide support for information.

**Tools:** ALM Tool, Selenium Web Driver, TestNg, Maven, Jira, Microsoft Word, Excel

**Domain:** BFS

**Project:**  Portal 8.5

**Client:**  PNC Bank, US

**Period:** Jun’16-Nov’16

**Role:**  Test Automation Engineer

**Description:** Portal 8.5 is a PNC’s banking web application which manages all users’ information required by PNC’s Customers and Clients, banking Product and services, borrowing, Investment and retirement information.

**Tools:**  ALM Tool, Selenium Web Driver, Microsoft Word, Excel

**Domain:** BFS

**Project:**  CRM Dynamics

**Client:**  Russell Investments, USA

**Period:**  Jun’15- May’16

**Role:**  Test Automation Engineer

**Description:**  CRM is client server application for large organization .It focuses mainly on sales, Marketing and Service sector. It manages all user’s information of many countries required by Russell’s Customers and Clients.

**Tools:** Selenium Webdriver, Eclipse, SQL Server, ALM Tool, Microsoft Word, Excel

**Domain:** BFS

**Project:**  CRM Dynamics

**Client:** Russell Investments, USA

**Period:** May’14-Apr’15

**Role:**  Test Analyst

**Description:**  CRM application (version 2013 and 2014) is client server application for large organization .It focuses mainly on Sales, Marketing and Service sector .It manages all user’s information of many countries required by Russell’s Customers and Clients.

**Tools:** Microsoft Word, Excel, JIRA Tool

**Domain:** BFS

**Project:**  Marketing pilot

**Client:** Microsoft, USA

**Period:** May’12 – Apr’14

**Role:** Test Analyst

**Tools:** Microsoft Word, Excel, Visual studio Tool.

**Domain:** Hi Tech