**CAREER OBJECTIVE:**

To work as a Business Analyst giving effective and efficient solutions in various applications, thereby enhancing my domain knowledge and in turn increasing productivity of the organization I work with.

**PROFESSIONAL SUMMARY:**

* Gathering Business Requirement via client interaction.
* Preparing various documents like **BRD, FRD,** Use case, flow chart to help depict the requirements clearly and follow **Waterfall and Agile** methods.
* Has worked on Microsoft CRM, Life 400, XML in way of testing, **Retail Banking**, **Payment** Functionality, **Life Insurance**, Web Applications and Revenue Interface
* Perform Application **Testing** (Functional, manual and Integration) along with the quality analysts.
* Work along with the users/ client to roll out the projects. Help the operation teams to understand the application in form of training provided. Get sign off from all the documents prepared.
* Well versed with the SDLC methodologies used for project execution in IT
* Has good knowledge of QTP (V-8.0), Bugzilla, a bug tracker tool (V- 2.16), **SQL Queries** Ver.- 9.0, Oracle database etc.

**WORK EXPERIENCE:**

* Currently Working with Harjai **Pnbmetlife** Life insurance since last 1.5 years
* Had worked with **Hewlett Packard, Aegis India Pvt Ltd** and **Computer Science Ltd.**

**EDUCATIONAL QUALIFICATION:**

* **M.S Finance**  From ICFAI College Hyderabad with **7.67 cgpa** in2008**.**
* **B.Com** from J G college, Gujarat State Board with Accounts and Statistics as main and preliminary subject with **62%** in **2006**
* HSC from St. Anns school, Gujarat State Board, with **66%** in **2003.**
* SSC from Maharashtra State board with **67%** in **2001.**

**PROJECT PROFILE:**

**1 PNB MetLife July 2020 – currently**

**Online platform and policy bazaar**

Life Insurance project wherein I was a point of contact for different product launch in PB platform. I handled production defect and Change request. I have extensive testing knowledge.

**2. Hewlett Packward Enterprise**

**(Payroll of Growel softech India ltd) Jan 2017- June 2018**

**Environment: Microsoft CRM and Revenue Interface**

Worked as Business Analyst in Hewlett Packward for the client **VFS Global** which use to facilitate Visa processing for which the CRM application was build. The application was one point solution for all the requirement through out the Globe. The application was connected to **Revenue Interface** which used to keep track of **revenue** generated through various sources.

**Roles and Responsibilities:**

* Understanding the **Microsoft CRM** product in depth and also the **Revenue Interface**
* Prepare required document and initiate the kick of the project.
* Understanding Change Request and do follow up for same.
* Help the developer understand the requirement and understand the solution document.
* Understanding the bank requirement for **Debit and Credit Transfer** based on messages and accordingly do the mapping in **BOD** with the help of mapper.
* Have worked on SEPA file format on **XML** file format

**3.**

**AEGIS India Pvt. Ltd Jan 2012 – Marc 2013**

**Environment: Web base application**

**Client: Internal Teams**

**Role: Business Analyst**

Worked as Business Analyst in Aegis ltd. The company is Group Company of Essar Pvt. ltd. I have worked on web application which were implemented for the operation teams. Have implemented many end to end projects which included financial and non- financial projects.

* Have great presentation skills and good knowledge on gathering requirement.
* Have worked on Web based and client based products.
* Have prepared and analyzed As Is Process and compared them with Future Improved design i.e. To be process and make the client understand the same.

**Environment:** Swiftcore, Client server

**Saraswat Bank** works on core **banking platform**, Swift core. It is also used by a number of other co- operative banks in India. The project is related to enhancement the bank applications. I was working on the Retail banking domain which includes day to day activity like **RTGS, NEFT, Welcome- Kit, Signature scanning systems and Term Deposit** etc.

**Roles and Responsibilities:**

* Gathering functional requirements, preparing functional specification document for the application team.
* Preparing Functional Test cases.
* Interacting with the application development team to help them understand the requirements, solve any queries, issues and understand technical feasibility.

**4.**

**Computer Science Corporation (CSC), June 2009- Nov 2011**

**Environment:** HOGAN

**Client: Washington Mutual Bank, k and CSC India**

**Role: Business Analyst**

Hogan suite of products is used by a number of the top US banks. It is CSC in -house management solution. I have worked on the **CAMS** (Cards And Merchant System), **CIS** (Customer Information System) and **IDS** (Integrated Deposit System), applications that are was build on HOGAN. Have worked with internal clients as well as with the largest **retail bank** of US which was Washington Mutual Bank. The project was related to enhancement, product support and maintenance of the bank application.

**Roles and Responsibilities:**

* Understanding the requirements for the modifications and enhancements from Dallas.
* Interaction with the onsite coordinator for issues and queries in the products.
* Providing functional knowledge to team members.

**PERSONAL PROFILE:**

**Nationality :** Indian.

**Date of Birth :** 13th May 1985.

**PAN NO** : AKRPJ4179N

**Phone No :**  9820626935

**Location :** Virar

I hereby declare that all the information given above are correct & to the best of my

knowledge.

Place: Mumbai Signature: Maithile Joshi Kulkarni