**Swati Patil**

+91-9561993918, 9511614640

ghuleswati@gmail.com

**Title : Software Testing Engineer**

**Total Experience: 6 Years**

                                                                                     

**Career Objective**

To succeed in an environment of growth and excellence and earn a job which provides me job satisfaction and self-development to achieve personal as well as organization goals.

**Professional Summary**

* Worked with **“Amdocs Development Centre India Private Limited”** as a **Functional Tester** from May 2021 to April 2023.
* Worked with Amdocs on payroll of **Experis IT** as a **Functional Tester** deployed at client location **“Amdocs Development Centre India Private Limited”** from May 2019 to May 2021.
* Previously Worked with Vertical Software as a **Testing** Engineer from March 2017 to April 2019

**Key Skills**

* Key skills include – SQL, Tableau, Unix, HP Quality center, Amdocs CRM, Amdocs billing, SQL, Rest /SOAP APIs familiar for AWS services concepts.\
* Developing, maintaining, and managing advanced reporting, analytics, dashboards and other BI solutions.

Performing and documenting data analysis, data validation, and data mapping/design.

* Reviewing and improving existing systems and collaborating with teams to integrate new systems.
* Has good domain knowledge in Telecom, OSS/BSS & worked with major telecom giants.
* Testing: Write UAT/SIT test scenarios; perform functionality testing & co-ordinate End user testing
* Develops test and control scenarios to help measure incremental impact CRM
* Billing/Invoicing from AMC - Amdocs Monitoring and Control tool independently
* Exposure of mediation environment

**Skill Sets**

|  |  |
| --- | --- |
| Tools | **SoupUI., POSTMAN, Tableau public, Informatica**  **HP Quality center, Selenium IDE** |
| Database | SQL Server, RDBMS concepts and SQL queries, Oracle, Impala |
| Operating System | Unix, Windows |

**Certification**

* **Diploma in Software Testing**

Institution: SEED Academy, Pune (March-2017 –May 2017)

* **Training in Informatica (ETL Testing), API testing**

**Project Details**

**Project #1**

**Project Name: AMDOCS**

**Client Name: Globe-Philippines**

**Technology: CRM, SQL, Unix**

**Duration: May 2019 – May 2021**

**Project Description:-**

Globe Telecom, Inc., commonly shortened as Globe, is a major provider of telecommunications services in the

Philippines. The company is the largest mobile network operator in the Philippines and one of the largest fixed line, and broadband networks.

"Innove Communications is Globe Telecom's subsidiary serving voice, private data network, and Internet needs of individuals and enterprises in the Philippines

**Roles and Responsibilities:**

* Post-paid Billing activities (invoice)
* Responsible for validating the data sources, extraction of data, applying transformation logic, and loading the data in the target tables.
* Automation testing  to check basic queries
* Worked as Bi report tester
* Understand business requirements in the BI context and test data models to convert raw data to meaningful insights.
* Participation in daily triage call, execution status meeting, defect management meeting & migration plan discussion call.
* Root cause analysis of the issue/ defect being faced by involving various applications.

**Project #2**

**Project Name: AMDOCS**

**Client Name: Singtel-Singapore**

**Duration : May 2021- April 2023**

**Project Description:-**

Singtel, is a Singaporean telecommunications and one of the four major telcos operating in the country. The company is the largest mobile network operator in Singapore and through subsidiaries, has a combined mobile subscriber base of 640 million customers at the end of financial year 2017. The company was known as Telecommunications Equipment. Singtel provides ISP, IPTV (Singtel TV) and mobile phone networks and fixed line telephony services.

**Roles and Responsibilities:**

* Sanity using automation (Ginger tool)
* Designing & execution of E2E test cases for UAT.
* Post-paid Billing activities (invoice)
* Preparing test plan, Test strategy.
* Requirements, Design documents & test plan reviews, test case execution for regression scn as well as

new functionality scenario.

* Root cause analysis of the issue/ defect being faced by involving various applications.
* Execution of COP, CHQ, CDNP, MNP porting-port out flows

**Project #3**

**Project Name: AMDOCS**

**Client Name: Vodafone-Italy**

**Technology: CRM (UAT)**

**Duration: Aug 2019 – Oct 2019**

**Roles and Responsibilities:**

* Scripting Test plan, Test design & execution of test cases.
* Understanding of software testing life cycle & test management process
* Used UNIX to check logs
* Mentor & trained the new joiners in the process with productive training plans.

**Academic Background**

M.Sc. final year result in Electronics Garware College, under Pune University.

M.Sc: - 60% [March, 2011]

**Personal Details**

Date of Birth - 28/10/1987

Gender - Female

Nationality - Indian

Current address - 88/1B, Bhandlkar Nagar, opposite to Shewalewadi Bus Depo,

Pune Solapur Road, Manjri - 412307, District – Pune.

**Declaration**:

I hereby declare that above given information is true to the best of my knowledge and I will be responsible for its authenticity.