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**Professional Summary**

* Having around 14 years of experience as a **Quality Analyst** in product development and its maintenance in Oracle Apps SCM and Retail domain software industry.
* Experience in testing projects related to Order Management domains, Service Contracts, Core Contracts Retail Merchandising System.
* Motivated and willing to go the extra mile to deliver to customer delight with good communication and interpersonal skills while maintaining high quality standards.
* Owing to my quality conscious approach, I have earned appreciation on multiple occasions.
* An effective communicator with excellent analytical / logical skills and ability to relate to people at any level of the business and management.
* Efficiently and proactively handle multiple priorities
* Excellent analytical skills for understanding the business requirements, business rules/ process and detailed design of the application
* Involved in different types of testing like, BVT, Sanity testing, Regression testing,

Retesting, **End-to-End** testing, **Certificate** testing, API testing using POSTMAN Tool and SIT Testing.

* Thorough knowledge in test cases preparation and its execution
* Proficient in automated management tools like **Quality Center** and Test Ideas
* Experience in handling client communication independently and manage offshore test deliverables and schedules of the same.

**Work Experience Details**

* Worked as Senior Consultant for Infosys Hyderabad from Oct 2021 to Apr 2022
* Worked as a Principal QA (Oracle E-Business Suite) for **Oracle India** Hyderabad from Dec 2010 to Sep 2021.
* Worked as a Project Engineer for **Wipro Technologies** Hyderabad from June 2007 to Dec 2010.

**Achievements and Awards**

* Presented White Papers on “Oracle Sourcing” in Wipro.
* Received Wipro Titans award for the effort put in successful completion of a project from offshore.
* Received Feather in my Cap Award for the Keen play in the project
* Awarded a Thanks a Zillion award for the effort put in the project

**Educational Details**

* **Bachelor of Computer Science Engineering** from Narayana Engineering College, JNTU University, Hyderabad (Andhra Pradesh), India in 2007.

**Products & Projects Profile**

### Projects in Infosys

**Project # 1**

**Project Name** : **Project Blossom**

**Client** : CP Lotus  
**Duration** : Oct 2021 to Apr

**Module** : RMS

**Role** : Senior Consultant

**Project Description:**

CP Lotus is the Retail & Distribution unit based out of Thailand. In 2020, CP Group has acquired a significant portion of the legacy technology from Tesco Group which need to be integrated with CP Lotus IT landscape in Thailand and Malaysia. CP Group has taken the Best of Breed M&A Technology Integration Approach by adopting the acquired technology and introducing new technology as suitable for the group’s future IT goals and to meet the group’s growth ambitions.

As a part of this program named ‘Blossom’, CP Lotus is going to review and enhance the Thailand and Malaysia business processes, organization and technology underpinning the business functions of Finance, Procurement and Retail functions by transforming from Oracle MOM v12 to Oracle MOM v19.

### Job Responsibilities:

* Involved in SIT testing for the Oracle modules like Retain Merchandising System (RMS) and Store Inventory Management (SIM).
* Involved in reviewing the Functional Design Documents (FDD)s and writing test outline and test cases for the release specific Involved in creation of test data for testing.
* Executed all test cases manually.
* Used Jira for the test execution tracking and bug logging.
* Participated in internal status calls.
* Effectively interact with Managers to keep them updated about QA progress on time.

### Projects in Oracle

**Product # 1**

Product Name : **Oracle E-Business Suite**  
Duration : Dec 2010 to Sep 2021

Role : Principal QA

**Project Description:**

**Oracle E-Business Suite** is the most comprehensive suite of integrated, global business applications that enable organizations to make better decisions, reduce costs, and increase performance. With hundreds of cross-industry capabilities spanning enterprise resource planning, customer relationship management, and supply chain planning, Oracle E-Business Suite applications help customers manage the complexities of global business environments.

### Job Responsibilities:

* Involved in Functional and Regression testing, Integration testing, different browser testing for the Oracle modules like Contracts (Service contracts, Core Contracts)
* Successfully tested all the integrations that Contracts has with the Order management, Inventory, Procurement.
* Involved in reviewing the Functional Design Documents(FDD)s and writing test outline and test cases for the release specific Involved in creation of test data for testing.
* Executed all test cases manually.
* Performed different browser testing like IE and Mozilla testing.
* Used Oracle internal tools for the test execution tracking and bug logging.
* Participated in Dev meetings, Customer meetings and internal status calls.
* Effectively interact with development teams and Managers to keep them updated about QA progress on time.
* Involved in the Information Discovery (Endeca) testing.
* Performed Pseudo testing, accessibility testing.
* Involved in automating flows using Oracle internal forte tool.

### Projects in Wipro Technologies

**Project # 1**

**Project Name** : **Cisco-Synergy**

**Client** : Cisco  
**Duration** : September 7 2007 to March 15 2008

**Module** : Order Management

**Role** : Quality Analyst Specialist

**Project Description:**

Cisco Synergy Commerce Transformation enables the next level of Cisco's business growth, by transforming commerce capabilities (ordering, configuration, pricing, etc.). It will accelerate Cisco’s ability to provide its customers and partners with a world-class configuration, pricing and user experience for all of Cisco's offerings.

Synergy Program includes:

* An Oracle Applications Upgrade to Release 11.5.9 CU2
* Implementation of Oracle Projects Family Pack M with RUP3
* Retirement of the CIBER Environment
* Associated Business Process Re-engineering exercise

### Job Responsibilities

* Involved in Functional and Regression testing for the Oracle module like Order Management.
* Involved in creation of test data for testing.
* Manual Execution of test cases.
* Used Quality Center for Software Bug identification, tracking and reporting,
* Participated in daily status meetings with Subject Matter Experts (SME’s) and Onsite Coordinator.
* Interacting with client and Onsite Coordinator.
* Responsible for overseeing the Quality procedures related to the project.

**Project # 2**

**Project Name** : **Cisco MEQ X1 Q3 Component**

**Client** : Cisco  
**Duration** : March 16, 2008 to Jan 23rd, 2009

**Role** : QA Tester

**Project Description:**

This project was used to establish world class cost management capability at Cisco by implementing efficient and effective processes and controls to provide accurate and timely visibility to costs throughout the organization. The project will help Cisco reduce total costs while maintaining a high return on our resource investment. This will be accomplished by controlling core Cisco elements such as components and processes while we collaborate with our contract manufacturing (CM) partners to leverage their strengths

### Job Responsibilities

* Analyzing the Functional Documents for Q3 Components.
* Involved in Creation of Test Scenarios.
* Involved in Walkthrough with the IT and Business.
* Involved in Creation of Manual Test Cases
* Involved in creation of test data for testing.
* Manual Execution of test cases.
* Used Quality Center for Software Bug identification, tracking and reporting,
* Participated in daily status meetings with Subject Matter Experts (SME’s)
* Proactive Interaction with Client.
* Daily Status Meetings with Offshore team.
* Responsible for overseeing the Quality procedures related to the project

**Project#3**

**Project name : Cisco Synergy-Single Trading Company**

**Client :** Cisco Systems, Inc.

**Duration :** Jan 25, 2009 to Dec 15, 2010

**Role :** QA Tester

### Project Description:

The goal of the Single Trading Company initiative is to extend product and service sales capabilities to select, high-growth Emerging and Asia Pacific countries at an affordable cost, while maintaining current go-to-market partner strategies. Ultimately, STC enables the commerce back-end to fuel the next decade of growth. STC is the second step toward transforming Cisco's legal entity structure. It will include: operating unit (OU) systems de-customization; entity creation playbook (defined as "minimal risk" functional setups in test environments only); GSCM-related MOVE rule optimizations; Virtual Trader inter-company billing improvements; multi-jurisdictional onsite AS transactional policy improvements and other foundational improvements

### Job Responsibilities

* Involved in Functional and Regression testing for the Oracle module like Order Management.
* Involved in creation of test data for testing.
* Manual Execution of test cases.
* Used Quality Center for Software Bug identification, tracking and reporting,
* Participated in daily status meetings with Subject Matter Experts (SME’s) and Onsite Coordinator.
* Interacting with client and Onsite Coordinator.
* Responsible for overseeing the Quality procedures related to the project.