**Richa Arvind KUMar Sharma**

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**PROFILE Summary:**

* Working as Software Engineer with Accenture, developing my Technical, Logical and Communication Skills to stand in this emerging World.
* 3 years and 5 months of rich work experience in the domain of Manual Software Testing with **Accenture Services Pvt. Ltd.**
* Strong knowledge of STLC and SDLC (Requirement Analysis, Test Cases Preparation, Requirement Traceability, Effort Estimation, Test Execution etc.) with experience in writing & executing test cases and test scenarios.
* Hands on Experience in **Telecommunication and Financial Services Domain.**
* Experienced in handling releases individually and leading a team.
* Expertise in preparing Test Artifacts like Requirement Traceability Matrix, Test Plan, Level of Effort, Test Case Report, Defect Summary Report, Root Cause Analysis Reports and End of Test Report.
* Familiar with tools **HP Quality Center, Squirrel SQL Developer, Clarify CRM, FileZilla, Unix (Putty), XML Editor** etc.
* **Defect Tracking and Defect Management Activities.**
* Experience in various types of testing – Functional, Regression, Scenario, Client-server based, Web based in environments like Win XP, Vista and windows 7.
* Strong communication skills with an ability to grasp new things quickly.
* Good team player with strong interpersonal skills.
* I have dedicated Roles and Responsibilities where I need to prepare the Test Strategy, Plan and have to Manage the overall Testing, let it be Component Specific Testing, System Integration Testing, System (End to End) Testing I have hands on each of these Testing phases.

**Professional Experience:**

Accenture Services Pvt. Ltd., Mumbai/Pune, India January 2013 till date

**Project** : Accenture Life Insurance Platform December 2014 till date

Client: Navy Mutual ALIP

Organization: Accenture Services Pvt. Ltd.

Duration: 1 year

Role: Functional E2E Tester

Role Description: E2E Testing

**Responsibilities**:

* Handle Releases individually and as Team, Responsible for all the activities from Test Planning till Test Closure activity.
* Leading team of 2-4 members and responsible for the completion of test execution within the timelines.
* Understand and interpret requirements properly.
* Raise variances when the requirements do not comply with SDLC standards and procedures.
* Identifying and tracking of defects. Involved in Defect Triage calls, to locate and determine the severity and priority of the defects.
* Escalate issues that may affect the schedule or quality of the project or the testing process to the Delivery Manager.
* Interacting with the Onshore Coordinator, understanding their Requirements and then test the Design's which has been created by the Designers based on the original Requirements to make sure that the End Product will have less Defects in the end cycle of the Agile model and thus to reduce the cost to fix Defects at the later Stages.
* Experienced in preparing and executing Test Cases.
* Expertise in Test Execution, Test Approach and Test Preparation.
* Good Exposure to all stages of the Test and Development lifecycles.

**Tool:** Squirrel SQL Developer, Test Automation Center (TAC), Soap UI, XML Editor.

**Project** : British Telecom April 2013 - December 2014

Client: British Telecom – Open reach

Organization: Accenture Services Pvt. Ltd.

Duration: April 2013 to Dec 2014

Role: Functional E2E Tester

Role Description: E2E Testing

Software’s Used: Share point, Excel, Word, FileZilla, Unix (Putty) , VBA(Macro), Remote Desktop, XML Editor, Quality Center, Mainframe(CSS), Clarify CRM.

Trained in Functional Testing

Trained in E2E Testing

Different levels of testing done like:

Smoke Testing

Sanity Testing

Ad-Hoc Testing

Regression Testing

Component Integration Testing (CIT)

End-to-End testing (E2E)

**Responsibilities**:

* Joined British Telecom as an Associate Software Engineer for Test Execution for Copper Area with Local Loop Unbundling Team, wherein I understood the business requirement and test the code according to the changes made during the release, Identified Core Defects/Bugs and updated Quality Center respectively, did Regression testing around the changes to ensure no bugs are found in Live, Analyzed the requirement change and performed Test-driven development to ensure no design issue is faced during Test Execution Phase, Ensured that all checkpoints are covered and verified so that there is no Miss in terms of Testing thus ensured a proper Successful Execution, Analyzed the bugs and got clarified and ensured proper Fix is provided for the bugs, Improved process by automating Test Scenarios thus reduced Manual Work, Improved processes to increase the level and quality of service provided to Clients, Tested E2E to ensure the successful completion of workflow using Mainframe Database CSS in different phases like CIT, E2E and UAT till the successful delivery of code on to production, Analyzed defects which has come up in Testing and in stringent timelines.
* Attended release meetings with product owners to understand the new scope or change requests planned for any upcoming release, followed by providing high level estimations for demand forecast and provide walkthrough to testing team.
* Responsible for processing test order bills and to ensure order prices are as expected per requirement.
* Requirement Mapping, Test Cases preparation, Test Execution and Defect logging in HP QC.
* Defect tracking and taking it to closure. Keeping up-to-date Defect Status in HP QC.
* Representing Team/Product in the Daily Defect Management Calls.
* Worked on Business Critical Demands and took the entire responsibility for it. Reported the test execution and defect status to stakeholders over weekly review call and helping it to deliver successfully without any Live/Production Issues.
* Handled live warranty calls and warranty support for many releases.
* Have extensive experience in Sanity testing and organized daily sanity status update calls with Clients.
* Taken complete ownership of most of the top priority defects including issues from LIVE, Reviewed test specifications for various change requests, Test Execution and analyzed defects detected as part of testing, Placements of order through Communication provider Order gateway, had Strong exposure to BSS/OSS system testing – Fulfillment, Assurance and Billing and made sure that the End Product will have less Defects in the end cycle of the V model and thus to reduce the cost to fix Defects at the later Stages.
* Responsible to get the data setup done before test execution phase.
* Excellent communication, interpersonal and time-management skills.

**In Test Driven Design (TDD):**

* I have assessed critical demand stories in the design phase and helped in identifying design issues in the early phases.
* Identifying the test scenarios based on the design change and ensuring there are no design flaws.
* Reporting the defects and its status to project stakeholders.
* Preparing Static and Dynamic TDD Scenarios to verify the design and executing accordingly.

**In Test Design Assurance (TDD) and Test Execution:**

* Identifying High level Scenarios, Low Level Scenarios based on the requirements and acceptance criteria.
* Test cases review and walk through with designers and clientsby preparing slide deck.
* Responsible to get the test cases approved from designers and stakeholders.
* Have done TDD and TDA for critical demands.
* Mapping the Requirements to the test cases in HP QC.
* Responsible for creating and tracking various reports like Daily Status Report, Billing Reports, Residual Risk Report etc.
* Provided key contribution in Test Execution.
* Products:   
  Primary – Local Loop Unbundling (LLU), Secondary – Public Switched Telephone Network (PSTN), Next-Generation Access (NGA)

**Tool:** HP Quality Center (QC)

**PERSONAL INFO:**

Name : Richa Arvind Sharma

Father’s Name : Arvind Sharma

Date of Birth : 06-08-1991

Nationality : Indian

Gender : Female

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Languages Known : English Hindi and Marathi.

Place: Mumbai Richa Arvind Sharma