E – aishwaryakrishna.m@gmail.com

M – +91 7358389406

Profile Summary

* 10+ years of experience of working as a Project Lead professional.
* Functional experience in Cisco Network localization Dev-Test.
* Worked with global Clients from US, Europe and APAC regions as Program Manager.
* Experience in leading, planning and executing multiple project releases within an agile development environment collaborating with various teams across different geographical locations.
* Enriched with the latest trends and techniques and a wide range of skill in Critical Thinking, Problem Analysis and Resolution. A keen learner with ability to work under pressure and meet deadlines. Possesses strong communication and interpersonal skills & have the ability to closely walk the line between business and technology.
* Expertise Professional with qualitative experience in the areas of Program Management, IT Operations, Onsite Coordination and Delivery Management. Competent, diligent and capable to handle a wide range of assignments ranging from Business Process Understanding, Requirement Mapping (SLA), Procedure Development, Report Presentation.

Selected Project Experience

|  |  |
| --- | --- |
| Company | HCL Technologies |
| Duration | Aug 2016- Till Date |
| Position | Associate Manager – T Mobile |
| Background  Conceptualized and implemented strategy for capturing Project and funnelling that information to easy-to understand dashboards. Enabled Executive Management to keep a pulse on project health, revenue expectations, and strategic analysis of projects.  Contribution & Responsibilities   Work with Business team in gathering requirement and provided effort assessment and proposal.  Technically leading a team and involved in client system on Integration and system validation.   Involved and performed User acceptance test.   Financial Management – Participated in the Annual budgeting activities. Performed Financial Analysis to understand the variance between budget and actuals and determine how to improve the Margins effectively.   Sales - Coordinating with sales team as channels for the attainment of business objectives for preparing project deliverables, milestones, contract renewals etc.  **Achievements**  Delivered project on time within budget and scope. | |

|  |  |
| --- | --- |
| Company | HCL Technologies |
| Duration | Aug 2011 to Jul 2016 |
| Position | Team Lead – Cisco Network Dev-Test APAC Region |
| Background  Team lead in charge of continuous development and oversight of core Dev-Test process that power product development and launches which include: New Product Development stage-gate process, Change Request/Management, Risk Management, Project planning.  Contribution & Responsibilities   Have worked in various enhancement projects based on new Scope of Work in coordinating technical tracks, creating schedules for projects, created milestones, provided updates to customer in prescribed timelines, co – ordinated with SME’s for providing project requirements, calculated hours based on enhancements.   Responsible for tracking and monitoring the progress of the project ensuring that the deadlines of delivery are met with no compromise on quality and budget.   Have coordinated with technical tracks in obtaining project updates and provided the updates to the customer in enhancements and projects.   Responsible for analysing the Test cases and creation of business keywords.   Participating in Status reporting meetings, and interacting with Development team to discuss the technical issues.   Preparing Test data setup for all the regression test cases before kick start of execution.   Fully Responsible for delivering test deliverables using exact test estimation techniques & managing the test activities of the project.   Plan and organize the knowledge transfer on the latest testing techniques, strategies, testing tools to subordinates.   Organize and lead the testing kick-off meeting, Defect meeting & Review meetings.   Lead the Offshore team members and communicate team for the project and highly tactical in client engagement.   Reviewing Test Scenarios, Reviewing Test cases created by Test Analyst and ensure it meets the requirements.   Reporting the bugs in JIRA and preparing Defect summary report on daily basis.   Check the status of each assigned task daily and resolve any issues faced by the team members with their tasks and ensure each member is optimally occupied with work.   Highlighting risks & issues instantly to ensure the project is carried without glitches.   Analysis and Reporting - Preparing Delivery Reports and Trend Analysis reports for Internal and Client Management reviews. Prepared graphics, metrics, and charts for project reporting. Participated in weekly, monthly & business reviews and communicated with the stakeholders at multiple levels, including external stakeholders. Monitored and determined specific project details and created standard report templates, Microsoft project and ad hoc reports in MS-OFFICE applications  **Achievements**  Handled program management for APAC portfolios and delivered consistently improving sales in Localized markets. | |

|  |  |
| --- | --- |
| Company | HCL Technologies |
| Duration | Feb 2010 –Jul 2011 |
| Position | Lead Engineer |
| Background  Performed Functional testing and reporting for Cisco product – Cisco Security Manager in Localized environment with target of 4 defects per week and made Zero CFDs in my component.  Contribution & Responsibilities   Involved in Requirement Analysis and presented topology for revamped site.   Test Planning and execution of regression and new component feature test cases.   Defect reporting in CDETS and JIRA and filed more than 23 P1 bugs.   Accountable for prepare, track and manage scope for each release, assign teams appropriately for iterative model delivery.   Conducted functional, integration and regression testing to ensure the stability of the applications deliverables by reviewing test work products that they complete according to the plan.   Developed automated functional testing solution to record the activities of application flow.   Coordinating with onsite test team, business SME’s, Infrastructure teams and other key stakeholders of the project to ensure the successful and timely completion of the releases.   Provide daily status report along with defect details to customer and advise them the fix within the agreed delivery timeline.   Prepared and presented the Test Closure Reports to obtain customer sign off for each phases.  **Achievements**  Test Results published as part of Cisco Org Management review and won Client appreciations. | |

Employment History

| Date | Company Name | Role |
| --- | --- | --- |
| Feb 2010 – Present | HCL Technologies Limited | Project Lead |

Qualifications

| Level | Subject | College / University |
| --- | --- | --- |
| MBA | Human Resource | Madras University |
| B.TECH | Electrical and Electronics Engineering | Bharath University |